



*Information and Technology for Better Decision Making*

# **2012 Post-Election Voting Survey of Unit Voting Assistance Officers**

## **Tabulations of Responses**



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**2012 POST-ELECTION VOTING SURVEY OF  
UNIT VOTING ASSISTANCE OFFICERS:  
TABULATIONS OF RESPONSES**

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Human Resources Strategic Assessment Program  
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Federal Voting Assistance Program (FVAP) staff and other FVAP stakeholders contributed to the development of this survey.

DMDC's Survey Design, Analysis, & Operations Branch, under the guidance of Paul Rosenfeld, Branch Chief, is responsible for the development of questionnaires in the survey program. The program manager on this survey was Fred Licari. The lead survey design analyst was Kimberly Williams. In addition, she designed the unique presentation of complex items used in this tabulation volume. Carol Newell, Team Lead of Survey Operations, is responsible for the survey database construction and archiving. The lead operations analyst on this survey was Ada Harris.

DMDC's Statistical Methods Branch, under the guidance of David McGrath, Branch Chief, is responsible for sampling and weighting methods used in the survey program. The lead statistical analyst on this survey was Jeff Schneider, supervised by Eric Falk, Team Lead of Statistical Methods, who designed the sample and developed weights for this survey. Susan Reinhold provided programming support for the sampling tasks. Data Recognition Corporation (DRC) performed data collection and editing.

Lynn Walthall, SRA International, Inc., formatted and assembled this tabulation volume using DMDC's Survey Reporting Tool. A team consisting of Ada Harris, Carol Newell, Kimberly Williams, Margaret Coffey, and Kimberly Hylton, SRA International, Inc., completed quality control for this tabulation volume.

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# 2012 POST-ELECTION VOTING SURVEY OF UNIT VOTING ASSISTANCE OFFICERS: TABULATIONS OF RESPONSES

## *Introduction to the Survey*

The *Human Resources Strategic Assessment Program* (HRSAP), Defense Manpower Data Center (DMDC), conducts surveys to support the personnel information needs of the Under Secretary of Defense for Personnel and Readiness (USD[P&R]). These surveys assess the attitudes and opinions of the entire Department of Defense (DoD) community. DMDC developed the *Post-Election Voting* (PEV) surveys in 2008. These surveys are conducted every other year at the request of the Federal Voting Assistance Program (FVAP) office as required by the Uniformed and Overseas Citizens Absentee Voting Act of 1986, Section 101.b (1), 42 USC §1973ff (UOCAVA) and the Military and Overseas Voter Empowerment Act (MOVE Act). The surveys provide an evaluation of the effectiveness of assistance provided UOCAVA voters in federal elections.

This report contains tabulations of responses from the *2012 Post-Election Voting Survey of Unit Voting Assistance Officers (2012 PEV4)* conducted from November 7, 2012, to January 9, 2013. This introduction (1) summarizes the survey content, (2) defines the total population surveyed and the subgroups used in tabulations of responses, (3) summarizes the survey methodology,<sup>1</sup> and (4) provides details on how to use the tabulations. The tabulations and a copy of the survey items follow this introduction.<sup>2</sup>

## **Survey Content**

The topics covered in the *2012 PEV4* include training, voting assistance, technological assistance in voting, voting assistance guide, FVAP News Releases, FVAP website, FVAP Automated Online Assistant, FVAP toll-free telephone service, and other sources of voting information. This survey was subdivided into the following 10 topic areas:

1. *Background Information*—Service, paygrade, deployment status and location, non-deployment geographic location, time in location, age, duration of Unit Voting Assistance Officer (UVAO) assignment, and prior UVAO service.
2. *Training*—Receipt and usefulness of UVAO training.
3. *Voting Assistance*—Number of permanent party military members, UVAOs, and assistant UVAOs assigned to units served; number of permanent party military members, military spouses, and dependents assisted with voting; hours worked per week as UVAO; satisfaction with support received for UVAO duties; and types of assistance provided as UVAO.

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<sup>1</sup> Details on survey methodology are reported by DMDC (2013b).

<sup>2</sup> Refer to DMDC (2013a) to view a screen-shot version of the survey as it appeared on the Web.

4. *Technological Assistance in Voting*—Access to technology for UVAO duties.
5. *Voting Assistance Guide*—Receipt of, usefulness of, and preferred format of DoD 2012-13 *Voting Assistance Guide (VAG)*.
6. *FVAP News Releases*—Registration to receive and forwarding of FVAP News Releases.
7. *FVAP Website*—Use and usefulness of products, information, and resources accessed or obtained from FVAP website and reasons for not visiting FVAP website.
8. *FVAP Automated Online Assistant*—Recommendations to use FVAP Automated Online Assistant to complete Federal Post Card Application (FPCA) and Federal Write-In Absentee Ballot (FWAB) and reasons for not recommending use of Automated Online Assistant to complete FPCA and/or FWAB.
9. *FVAP Toll-Free Telephone Service*—Use of or referral to use FVAP toll-free telephone service and reasons for not using or recommending others to use telephone service.
10. *Other Sources of Voting Information*—Usefulness of sources of information in performing UVAO duties (e.g., Automated Online Assistant, FVAP's HelpDesk) and adequacy of supply of election materials.

### ***Population and Reporting Categories***

The target population for the 2012 PEV4 consisted of all active duty units eligible for a UVAO<sup>3</sup> in the Army, Navy, Marine Corps, Air Force, and Coast Guard. A master list of eligible units was initially created using DMDC's *Active Duty Master File (ADMF)* data. Using the Unit Identification Code (UIC), eligible units were merged with DMDC's address file to add unit names, installation names, and complete addresses. Each Service has a directive indicating that units must designate a UVAO in a UIC if permanently assigned active duty members within a unit exceed a specific number (a minimum of 25 permanently assigned active duty members in Army, Navy, and Coast Guard units, 100 permanently assigned active duty members in Air Force units, and 200 permanently assigned active duty members in Marine Corps units). Based on these directives, the initial DMDC population frame consisted of 8,444 UVAOs.<sup>4</sup> All Services provided input throughout the fielding of the survey, and this list was modified to 6,801 UICs.<sup>5</sup>

Survey results are presented for the total population and by a variety of reporting categories. To form the reporting categories for the tabulations, respondents were classified by survey self-report. Survey results are tabulated by: Service,

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<sup>3</sup> The target population excludes assistants to UVAOs.

<sup>4</sup> Refer to DMDC (2013b) for more details about the sampling population development.

<sup>5</sup> Depending upon characteristics like geography of a unit and organizational structure such as a temporary realignment, a UVAO could serve more than one unit. So, the actual number of UVAOs would be less than the number of units.

employment status, size of unit, assignment location, duration of UVAO assignment, prior UVAO service, UVAO training, and age. Definitions for reporting categories follow:

- *Service*—Categories include *Army, Navy, Marine Corps, Air Force, and Coast Guard*.
- *Employment Status*—Categories include *Civilian* and *Military*. The *Civilian* category includes all civilian paygrades (GS1 – GS/GM15). The *Military* category includes *Enlisted* and *Officers*. The *Enlisted* subgroup includes all enlisted paygrades (E1 – E9). The *Officers* subgroup includes warrant officers (W1 – W5) and commissioned officers (O1 – O3 and O4 – O6).
- *Size of Unit*—Categories include *Less Than 50, 50 to 99, 100 to 249, and 250 or More*.
- *Assignment Location*—The primary classification distinguishes *Overseas* from *US (Incl. Territories)*. *US (Incl. Territories)* includes respondents with permanent duty stations located in the 50 states, the District of Columbia, Puerto Rico, and United States territories or possessions.
- *Duration of UVAO Assignment*—Categories include *Less Than 3 Months, 3 Months to Less Than 6 Months, 6 Months to Less Than 1 Year, and 1 Year or More*.
- *Prior UVAO Service*—Categories include *Prior Service* and *Non-Prior Service*.
- *UVAO Training*—Categories include *Trained* and *Not Trained*.
- *Age*—Categories include *18 to 24 Years Old, 25 to 29 Years Old, 30 to 34 Years Old, and 35 Years Old or More*.

### ***Survey Methodology***

The Web survey administration process began on October 30, 2012, with the mailing of notification letters to UVAOs at all UICs within the census.<sup>6</sup> This notification letter explained why the survey was being conducted, how the survey information would be used, and why participation was important. Throughout the administration period, additional e-mail and postal reminders were sent to UVAOs to encourage survey participation. Data were collected on the Web from November 7, 2012, to January 9, 2013.

The 2012 PEV4 was a census of units considered eligible based on the Service and unit size. SVAOs modified this list prior to and throughout the fielding of the survey to ensure its accuracy as previously specified. Completed surveys (defined as 50% or more of the survey questions asked of all participants are answered) were

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<sup>6</sup> Because a list of UVAOs was not available at the time of survey administration, the survey was addressed using the generic title “Unit Voting Assistance Officer.”

received from 2,285 eligible respondents. The overall weighted response rate was 31%.

Data were weighted using an industry standard process. This form of weighting produces survey estimates of population totals, proportions, and means (as well as other statistics) that are representative of their respective populations. Unweighted survey data, in contrast, are likely to produce biased estimates of population statistics. The process of weighting consists of the following steps:

- *Adjustment for selection probability*—Probability samples are selected from lists and each member of the list has a known nonzero probability of selection. In this study, all units identified by SVAOs as having a UVAO were selected, so the base weight given to respondents was 1.
- *Adjustments for nonresponse*—Some sampled members do not respond to the survey. Suppose only half the members completed and returned a survey. Because the unweighted response set size would only be 50% of the total, weights are needed to project the response set up to the subgroup population total. In this example, the base weight of 1 is multiplied by the reciprocal of the nonresponse rate (2) to create a new weight of 2. The weighted sample sums to the subgroup population total.
- *Adjustments to known totals*—The final weighted respondents with known eligibility were adjusted at this stage so they matched actual known totals provided by the Services. This final stage of weighting is known as post-stratification and reduces bias associated with the estimates so that they match actual totals; in this case, by Service, size of UIC, and US/overseas.

Table 1 (page 5) shows the number of UVAOs and the portion of total UVAOs in each reporting group. Also shown are the estimated number of units and the portion of total number of units in each reporting group. Differences in the percentages of respondents and population for the reporting categories reflect differences in the number sampled, as well as differences in response rates.

### ***Tabulation Procedures***

Tabulations<sup>7</sup> for each question, including the text of the questions and response options, are shown. To compress the width of columns in the tables, the response options are shown with a number or letter; then that number or letter is used as the column heading for the responses. The central feature of the tabulations is the percentage of members choosing the response options indicated by the column heading. Within a set of response options, percentages may not add to 100% due to rounding error.

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<sup>7</sup> Details of data editing and preparation are provided by DMDC (2013a).

**Table 1.**  
**Number of Respondents (Total) and Estimated Population by Reporting Categories**

	Respondents		Estimated Population			
	Count	Percent	Totals		Percent	Max ME
<b>TOTAL</b>	2,285	100%	6,495	± 1	100%	
Army	985	43%	4,024	±12	62%	±1
Navy	611	27%	1,051	± 9	16%	±1
Marine Corps	143	6%	290	± 9	4%	±1
Air Force	408	18%	859	± 1	13%	±0
Coast Guard	137	6%	265	± 3	4%	±1
<b>EMPLOYMENT STATUS</b>						
Civilian	122	5%	384	±63	6%	±2
Military	2,161	95%	6,102	±64	94%	±1
Enlisted	799	35%	2,083	±112	32%	±2
Officers	1,360	60%	4,014	±119	62%	±2
<b>SIZE OF UNIT</b>						
Less Than 50	363	16%	1,149	±22	18%	±1
50 to 99	392	17%	1,740	±30	27%	±1
100 to 249	829	36%	2,061	±68	32%	±2
250 or More	700	31%	1,542	±64	24%	±1
<b>LOCATION</b>						
US (Incl. Territories)	1,899	83%	5,590	±38	86%	±1
Overseas	381	17%	891	±37	14%	±1
<b>DURATION UVAO ASSIGNMENT</b>						
Less Than 3 Months	402	18%	1,296	±107	20%	±2
3 Months to Less Than 6 Months	508	22%	1,549	±112	24%	±2
6 Months to Less Than 1 Year	702	31%	1,942	±116	30%	±2
1 Year or More	671	29%	1,699	±105	26%	±2
<b>PRIOR UVAO SERVICE</b>						
Prior Service	434	19%	1,298	±102	20%	±2
Non-Prior Service	1,848	81%	5,189	±102	80%	±2
<b>UVAO TRAINING</b>						
Trained	1,738	76%	4,956	±105	76%	±2
Not Trained	543	24%	1,522	±105	23%	±2
<b>AGE</b>						
18 to 24 Years Old	263	12%	848	±90	13%	±2
25 to 29 Years Old	593	26%	1,774	±115	27%	±2
30 to 34 Years Old	524	23%	1,491	±108	23%	±2
35 Years Old or More	901	39%	2,370	±119	36%	±2

Where an item lends itself to presentation as an average, that average is also shown as both a number estimate and in a bar chart. The averages lend themselves to a quick scan for reporting groups differing from other similarly defined groups. In some cases, the responses are averages of the numeric scales presented with the response options. The mean bar charts for numeric scales in these tabulations were created by using the midpoints of the response options to calculate averages. Where there is a simple binomial response (e.g., yes/no), only one percentage is presented. In this case, the bar chart represents that percentage.

On each page of tabulations, the first column lists the reporting group shown in that row. The second column, *Percent Responding*, lists the portion of the reporting group represented in the estimates in that row. In most cases, if this percentage is not 100, it may reflect item nonresponse, and the table note indicates that "Percent responding are Unit Voting Assistance Officers who answered the question." Not all questions will apply to every respondent. Where possible, the Web survey is programmed to skip respondents over questions that do not apply to them. For example, Q15 (How useful was each of the following types of training in preparing you for performing your Unit Voting Assistance Officer [UVAO] duties?) does not apply to those who marked in Q14 that they did not receive training to prepare them for performing their UVAO duties. The table note for this question indicates, "Percent responding are Unit Voting Assistance Officers who answered the question and who received training to prepare them for performing their UVAO duties (Q14)."

Q1 (On November 6, 2012, were you assigned as a Unit Voting Assistance Officer [UVAO] in any of the military Services?) had 100% responding and 100% reporting "Yes" and therefore is not included in the tabulations. Respondents who were not assigned as UVAOs in any of the Services on election day (Q1) or who were federal contractors (Q3) are excluded from this report.

### ***Margins of Error***

The presence of survey nonresponse required weighting to produce population estimates (e.g., percent prior service).<sup>8</sup> Because of the weighting, conventional formulas for calculating the margin of error will overstate the reliability of the estimate. For this report, variance estimates were calculated using SUDAAN<sup>®</sup> PROC DESCRIPT (Research Triangle Institute, 2004).

By definition, surveys are subject to error from nonresponse and noncompletion. Standard errors are estimates of the variance around population parameters, such as percentages or means, and are used to construct margins of error (i.e., confidence interval half-widths). Percentages and means in these tabulations are reported with margins of error based on 95% confidence intervals. In

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<sup>8</sup> As a result of differential weighting, only certain statistical software procedures (such as SUDAAN<sup>®</sup> PROC DESCRIPT) correctly calculate standard errors, variances, or tests of statistical significance for stratified samples.

<sup>®</sup> Registered 2004 by Research Triangle Institute, P.O. Box 12194, Research Triangle Park, NC 27709-2194.

order to compress the data display, only the maximum margin of error (Max ME) for each reporting category is shown. That is, the tabulation volume shows only the largest margin of error for the percentages or means in each row. For each average shown in these tabulations, its margin of error is also printed.

The following reporting conventions are used:

- “0” indicates that no one in any reporting group selected the response option,
- NR indicates the estimate is *Not Reportable* and is suppressed because of low reliability. Estimates of low reliability are suppressed based on criteria defined in terms of nominal sample size (less than 5), effective sample size (less than 30), or relative standard error (greater than 0.225),
- NA indicates the question was *Not Applicable* because the question did not apply to respondents in the reporting category based on answers to previous questions,
- no Max ME is printed when all percentages in the row are shown as NR,
- no margin of error is printed for an average when it is shown as NR.

### **References**

DMDC. (2013a). *2012 Post-Election Voting Survey of Unit Voting Assistance Officers: Administration, datasets, and codebook* (Report No. 2013-006). Alexandria, VA: Author.

DMDC. (2013b). *2012 Post-Election Voting Survey of Unit Voting Assistance Officers: Statistical methodology report* (Report No. 2013-005). Alexandria, VA: Author.

Research Triangle Institute. (2004). *SUDAAN<sup>®</sup> Language Manual, Release 9.0*. Research Triangle Park, NC: Research Triangle Institute.



## **Tabulations of Responses**

**2. On November 6, 2012, in which Service were you assigned as a Unit Voting Assistance Officer (UVAO)?**1. Army  
4. Air Force2. Navy  
5. Coast Guard

3. Marine Corps

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
<b>TOTAL</b>	100	±1	62	16	4	13	4	±1
<b>Army</b>	100	±0	100	0	0	0	0	±0
<b>Navy</b>	100	±0	0	100	0	0	0	±0
<b>Marine Corps</b>	100	±0	0	0	100	0	0	±0
<b>Air Force</b>	100	±0	0	0	0	100	0	±0
<b>Coast Guard</b>	100	±0	0	0	0	0	100	±0
<b>EMPLOYMENT STATUS</b>								
<b>Civilian</b>	98	±3	74	9	3	12	3	±6
<b>Military</b>	100	±0	61	17	5	13	4	±1
<b>Enlisted</b>	100	±0	47	19	2	27	5	±3
<b>Officers</b>	100	±0	68	15	6	6	4	±2
<b>SIZE OF UNIT</b>								
<b>Less Than 50</b>	100	±0	69	18	0	1	11	±2
<b>50 to 99</b>	100	±1	82	10	0	3	4	±2
<b>100 to 249</b>	100	±0	54	18	2	24	3	±2
<b>250 or More</b>	100	±0	45	19	15	19	1	±3
<b>LOCATION</b>								
<b>US (Incl. Territories)</b>	100	±1	63	16	4	12	4	±1
<b>Overseas</b>	100	±0	53	20	5	20	2	±3
<b>DURATION UVAO ASSIGNMENT</b>								
<b>Less Than 3 Months</b>	100	±0	76	7	5	10	4	±3
<b>3 Months to Less Than 6 Months</b>	100	±1	68	11	5	11	5	±3
<b>6 Months to Less Than 1 Year</b>	100	±0	59	20	3	15	3	±3
<b>1 Year or More</b>	100	±0	49	25	6	16	6	±4
<b>PRIOR UVAO SERVICE</b>								
<b>Prior Service</b>	100	±0	72	10	5	9	5	±3
<b>Non-Prior Service</b>	100	±1	60	18	4	14	4	±1
<b>UVAO TRAINING</b>								
<b>Trained</b>	100	±1	63	17	4	15	1	±1
<b>Not Trained</b>	100	±0	60	13	5	7	15	±4
<b>AGE</b>								
<b>18 to 24 Years Old</b>	100	±0	78	4	3	9	6	±4
<b>25 to 29 Years Old</b>	100	±0	69	13	6	10	2	±3
<b>30 to 34 Years Old</b>	100	±0	60	17	6	13	4	±4
<b>35 Years Old or More</b>	100	±1	52	22	3	18	5	±3

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Respondents not assigned as a UVAO (Q1) or who were federal contractors (Q3) on November 6, 2012, are excluded from this report.

**3. On November 6, 2012, were you serving in the military?**

- 1. Yes, on active duty
- 2. Yes, as a member of the National Guard or Reserve in a full-time, active duty program (AGR/FTS/AR)
- 3. Yes, as a traditional National Guard/ Reserve member (e.g., drilling unit, IMA, IRR)
- 4. No, I was a federal civilian
- 5. No, I was a federal contractor

	Percent Responding		Percentages					Max ME	Percentage in Military		
			1	2	3	4	5				
<b>TOTAL</b>	100	±1	93	1	0	6	0°	±2	94.0	±2.0	
<b>Army</b>	100	±1	92	1	0	7	0°	±2	93.0	±2.0	
<b>Navy</b>	100	±0	94	2	1	3	0°	±2	97.0	±1.0	
<b>Marine Corps</b>	100	±0	96	1	0	3	0°	±4	97.0	±4.0	
<b>Air Force</b>	100	±0	94	0	0	5	0°	±2	95.0	±2.0	
<b>Coast Guard</b>	100	±0	96	0	0	4	0°	±3	96.0	±3.0	
<b>EMPLOYMENT STATUS</b>											
<b>Civilian</b>	100	±0	0	0	0	100	0°	±0	0.0	±0.0	
<b>Military</b>	100	±0	99	1	0	0	0°	±1	100.0	±0.0	
<b>Enlisted</b>	100	±0	99	1	0	0	0°	±1	100.0	±0.0	
<b>Officers</b>	100	±0	99	1	0	0	0°	±1	100.0	±0.0	
<b>SIZE OF UNIT</b>											
<b>Less Than 50</b>	100	±0	87	2	0	10	0°	±4	90.0	±4.0	
<b>50 to 99</b>	100	±1	95	1	0	4	0°	±3	96.0	±3.0	
<b>100 to 249</b>	100	±0	95	1	0	4	0°	±2	96.0	±2.0	
<b>250 or More</b>	100	±1	92	1	0	7	0°	±2	93.0	±2.0	
<b>LOCATION</b>											
<b>US (Incl. Territories)</b>	100	±1	93	1	0	6	0°	±2	94.0	±2.0	
<b>Overseas</b>	100	±1	93	1	0	6	0°	±4	94.0	±3.0	
<b>DURATION UVAO ASSIGNMENT</b>											
<b>Less Than 3 Months</b>	100	±0	98	1	0	1	0°	±3	99.0	±2.0	
<b>3 Months to Less Than 6 Months</b>	100	±1	97	0	0	2	0°	±2	98.0	±2.0	
<b>6 Months to Less Than 1 Year</b>	100	±0	95	1	0	4	0°	±3	96.0	±2.0	
<b>1 Year or More</b>	100	±1	83	2	0	15	0°	±4	85.0	±3.0	
<b>PRIOR UVAO SERVICE</b>											
<b>Prior Service</b>	100	±1	88	1	0	11	0°	±4	89.0	±4.0	
<b>Non-Prior Service</b>	100	±1	94	1	0	5	0°	±2	95.0	±2.0	
<b>UVAO TRAINING</b>											
<b>Trained</b>	100	±1	91	1	0	7	0°	±2	93.0	±2.0	
<b>Not Trained</b>	100	±0	98	1	0	2	0°	±2	98.0	±2.0	
<b>AGE</b>											
<b>18 to 24 Years Old</b>	99	±2	99	0	0	1	0°	±4	99.0	±4.0	
<b>25 to 29 Years Old</b>	100	±1	99	0	0	0	0°	±1	100.0	±1.0	
<b>30 to 34 Years Old</b>	100	±0	97	1	0	2	0°	±2	98.0	±2.0	
<b>35 Years Old or More</b>	100	±0	83	2	0	15	0°	±3	85.0	±3.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Respondents who were federal contractors on November 6, 2012, are excluded from this report (Q3). Percentage in Military includes those who answered "Yes, on active duty," "Yes, as a member of the National Guard or Reserve in a full-time, active duty program (AGR/FTS/AR)," or "Yes, as a traditional National Guard/Reserve member (e.g., drilling unit, IMA, IRR)."  
 ° Response option never endorsed.

**4. What was your paygrade on November 6, 2012?**

1. E1-E4  
4. O1-O3

2. E5-E9  
5. O4-O6

3. W1-W5

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
<b>TOTAL</b>	94	±1	1	34	4	58	4	±2
<b>Army</b>	93	±2	0	26	4	67	2	±3
<b>Navy</b>	97	±1	0	39	2	47	12	±3
<b>Marine Corps</b>	97	±3	0	12	6	71	11	±6
<b>Air Force</b>	95	±2	3	65	0	29	2	±4
<b>Coast Guard</b>	96	±3	1	42	13	43	2	±7
<b>EMPLOYMENT STATUS</b>								
<b>Civilian</b>	NA		NA	NA	NA	NA	NA	
<b>Military</b>	100	±1	1	34	4	58	4	±2
<b>Enlisted</b>	100	±0	2	98	0	0	0	±1
<b>Officers</b>	100	±0	0	0	6	88	7	±2
<b>SIZE OF UNIT</b>								
<b>Less Than 50</b>	90	±4	0	37	6	51	6	±6
<b>50 to 99</b>	96	±3	1	31	5	60	4	±5
<b>100 to 249</b>	96	±2	1	35	2	59	3	±3
<b>250 or More</b>	92	±2	0	33	3	58	5	±3
<b>LOCATION</b>								
<b>US (Incl. Territories)</b>	94	±2	1	34	4	57	4	±3
<b>Overseas</b>	94	±2	0	30	3	62	5	±4
<b>DURATION UVAO ASSIGNMENT</b>								
<b>Less Than 3 Months</b>	99	±1	0	22	2	73	2	±5
<b>3 Months to Less Than 6 Months</b>	97	±2	1	29	2	66	3	±5
<b>6 Months to Less Than 1 Year</b>	96	±2	1	36	3	55	4	±4
<b>1 Year or More</b>	85	±3	0	46	8	39	7	±4
<b>PRIOR UVAO SERVICE</b>								
<b>Prior Service</b>	89	±3	0	31	4	55	9	±5
<b>Non-Prior Service</b>	95	±1	1	34	4	58	3	±3
<b>UVAO TRAINING</b>								
<b>Trained</b>	93	±2	1	37	4	54	5	±3
<b>Not Trained</b>	98	±2	1	23	3	69	4	±4
<b>AGE</b>								
<b>18 to 24 Years Old</b>	98	±2	3	3	0	93	0	±4
<b>25 to 29 Years Old</b>	100	±1	0	12	1	86	0	±3
<b>30 to 34 Years Old</b>	98	±2	0	41	4	52	3	±5
<b>35 Years Old or More</b>	85	±3	0	59	8	22	11	±4

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who were serving on active duty, or serving as a member of the National Guard or Reserve in a full-time, active duty program (AGR/FTS/AR) or as a traditional National Guard/Reserve member on November 6, 2012 (Q3).

NA: Not applicable

**5. What was your GS or GS equivalent paygrade on November 6, 2012?**

1. GS 1 to 8

2. GS 9 to 12

3. GS/GM 13 or above

	Percent Responding		Percentages			Max ME
			1	2	3	
<b>TOTAL</b>	6	±1	26	54	20	±9
<b>Army</b>	7	±2	27	50	23	±12
<b>Navy</b>	3	±1	15	56	29	±14
<b>Marine Corps</b>	3	±3	NR	NR	NR	
<b>Air Force</b>	5	±2	24	76	NR	±17
<b>Coast Guard</b>	4	±3	NR	NR	NR	
<b>EMPLOYMENT STATUS</b>						
<b>Civilian</b>	100	±0	26	54	20	±9
<b>Military</b>	NA		NA	NA	NA	
<b>Enlisted</b>	NA		NA	NA	NA	
<b>Officers</b>	NA		NA	NA	NA	
<b>SIZE OF UNIT</b>						
<b>Less Than 50</b>	10	±4	32	NR	13	±18
<b>50 to 99</b>	4	±2	NR	NR	NR	
<b>100 to 249</b>	4	±2	19	62	19	±15
<b>250 or More</b>	7	±2	15	62	23	±13
<b>LOCATION</b>						
<b>US (Incl. Territories)</b>	6	±2	28	54	18	±10
<b>Overseas</b>	6	±2	NR	NR	NR	
<b>DURATION UVAO ASSIGNMENT</b>						
<b>Less Than 3 Months</b>	1	±1	NR	NR	NR	
<b>3 Months to Less Than 6 Months</b>	2	±2	NR	NR	NR	
<b>6 Months to Less Than 1 Year</b>	4	±2	NR	NR	10	±14
<b>1 Year or More</b>	15	±3	17	59	24	±11
<b>PRIOR UVAO SERVICE</b>						
<b>Prior Service</b>	11	±3	6	67	27	±14
<b>Non-Prior Service</b>	5	±1	37	47	16	±12
<b>UVAO TRAINING</b>						
<b>Trained</b>	7	±2	25	58	17	±9
<b>Not Trained</b>	2	±2	NR	11	NR	±15
<b>AGE</b>						
<b>18 to 24 Years Old</b>	1	±2	NR	NR	NR	
<b>25 to 29 Years Old</b>	0	±1	NR	NR	NR	
<b>30 to 34 Years Old</b>	2	±2	NR	NR	NR	
<b>35 Years Old or More</b>	15	±3	23	55	22	±9

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who were federal civilians on November 6, 2012 (Q3).

NR: Not reportable

NA: Not applicable

**6. Were you deployed on November 6, 2012?**

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	100	±1	4	±1	
<b>Army</b>	100	±1	3	±2	
<b>Navy</b>	100	±0	8	±2	
<b>Marine Corps</b>	100	±0	4	±4	
<b>Air Force</b>	100	±0	2	±2	
<b>Coast Guard</b>	100	±0	11	±5	
<b>EMPLOYMENT STATUS</b>					
<b>Civilian</b>	100	±0	0	±0	
<b>Military</b>	100	±1	4	±1	
<b>Enlisted</b>	100	±0	1	±1	
<b>Officers</b>	100	±1	6	±2	
<b>SIZE OF UNIT</b>					
<b>Less Than 50</b>	100	±0	2	±2	
<b>50 to 99</b>	100	±1	5	±3	
<b>100 to 249</b>	100	±1	4	±2	
<b>250 or More</b>	100	±0	5	±2	
<b>LOCATION</b>					
<b>US (Incl. Territories)</b>	100	±0	1	±1	
<b>Overseas</b>	100	±0	24	±4	
<b>DURATION UVAO ASSIGNMENT</b>					
<b>Less Than 3 Months</b>	100	±0	3	±2	
<b>3 Months to Less Than 6 Months</b>	100	±1	5	±3	
<b>6 Months to Less Than 1 Year</b>	100	±1	4	±2	
<b>1 Year or More</b>	100	±0	3	±2	
<b>PRIOR UVAO SERVICE</b>					
<b>Prior Service</b>	100	±0	6	±3	
<b>Non-Prior Service</b>	100	±1	3	±1	
<b>UVAO TRAINING</b>					
<b>Trained</b>	100	±0	3	±1	
<b>Not Trained</b>	100	±1	6	±2	
<b>AGE</b>					
<b>18 to 24 Years Old</b>	100	±1	7	±3	
<b>25 to 29 Years Old</b>	100	±0	6	±2	
<b>30 to 34 Years Old</b>	100	±1	3	±2	
<b>35 Years Old or More</b>	100	±0	2	±1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**7. On November 6, 2012, to which of the following locations were you deployed?**

1. In one of the 50 states, D.C., Puerto Rico, or a U.S. territory or possession
2. Afghanistan
3. Iraq
4. Other North African, Near Eastern, or South Asian country (e.g., Bahrain, Diego Garcia, Kuwait, Saudi Arabia)
5. Europe (e.g., Bosnia-Herzegovina, Germany, Italy, Serbia, United Kingdom)
6. Former Soviet Union (e.g., Kyrgyzstan, Tajikistan, Uzbekistan)
7. East Asia and Pacific (e.g., Australia, Japan, Korea)
8. Sub-Saharan Africa (e.g., Kenya, Liberia, South Africa)
9. Western Hemisphere (e.g., Cuba, Honduras, Peru)
10. Other

	Percent Responding		Percentages										Max ME
			1	2	3	4	5	6	7	8	9	10	
<b>TOTAL</b>	4	±1	14	20	0°	25	2	0°	16	0°	6	17	±10
<b>Army</b>	3	±1	NR	32	0°	NR	NR	0°	13	0°	NR	NR	±16
<b>Navy</b>	8	±2	4	8	0°	31	7	0°	19	0°	4	27	±10
<b>Marine Corps</b>	4	±3	NR	NR	0°	NR	NR	0°	NR	0°	NR	NR	±0
<b>Air Force</b>	2	±2	NR	NR	0°	NR	NR	0°	NR	0°	NR	NR	±0
<b>Coast Guard</b>	11	±4	NR	NR	0°	NR	NR	0°	NR	0°	12	NR	±15
<b>EMPLOYMENT STATUS</b>													
<b>Civilian</b>	NA		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
<b>Military</b>	4	±1	14	20	0°	25	2	0°	16	0°	6	17	±10
<b>Enlisted</b>	1	±1	NR	5	0°	NR	NR	0°	NR	0°	6	11	±14
<b>Officers</b>	6	±2	13	22	0°	25	3	0°	14	0°	6	18	±11
<b>SIZE OF UNIT</b>													
<b>Less Than 50</b>	2	±2	NR	NR	0°	NR	NR	0°	NR	0°	NR	NR	±0
<b>50 to 99</b>	5	±2	NR	NR	0°	NR	NR	0°	19	0°	NR	10	±14
<b>100 to 249</b>	4	±1	8	27	0°	20	NR	0°	8	0°	2	34	±14
<b>250 or More</b>	5	±2	2	39	0°	18	8	0°	19	0°	5	8	±15
<b>LOCATION</b>													
<b>US (Incl. Territories)</b>	1	±1	NR	NR	0°	NR	NR	0°	NR	0°	NR	NR	±0
<b>Overseas</b>	24	±4	0	23	0°	29	3	0°	19	0°	7	20	±10
<b>DURATION UVAO ASSIGNMENT</b>													
<b>Less Than 3 Months</b>	3	±2	NR	NR	0°	15	NR	0°	NR	0°	NR	19	±15
<b>3 Months to Less Than 6 Months</b>	5	±2	NR	21	0°	NR	4	0°	8	0°	2	25	±16
<b>6 Months to Less Than 1 Year</b>	4	±2	22	28	0°	25	4	0°	11	0°	NR	10	±17
<b>1 Year or More</b>	3	±1	NR	NR	0°	12	NR	0°	32	0°	11	14	±17
<b>PRIOR UVAO SERVICE</b>													
<b>Prior Service</b>	6	±3	14	10	0°	NR	2	0°	17	0°	2	8	±15
<b>Non-Prior Service</b>	3	±1	14	23	0°	16	3	0°	15	0°	8	20	±12
<b>UVAO TRAINING</b>													
<b>Trained</b>	3	±1	17	14	0°	31	4	0°	21	0°	NR	9	±13
<b>Not Trained</b>	6	±2	9	31	0°	12	NR	0°	7	0°	9	32	±14
<b>AGE</b>													
<b>18 to 24 Years Old</b>	7	±3	NR	NR	0°	3	NR	0°	3	0°	10	24	±15
<b>25 to 29 Years Old</b>	6	±2	16	9	0°	42	6	0°	12	0°	2	13	±16
<b>30 to 34 Years Old</b>	3	±2	NR	NR	0°	24	NR	0°	20	0°	NR	19	±17
<b>35 Years Old or More</b>	2	±1	NR	NR	0°	17	NR	0°	NR	0°	NR	13	±16

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who were deployed on November 6, 2012 (Q6).

NR: Not reportable

° Response option never endorsed.

NA: Not applicable

**8. On November 6, 2012, were you stationed in the United States or overseas?**

1. United States (including U.S. territories)      2. Overseas

	Percent Responding		Percentages		Max ME
			1	2	
<b>TOTAL</b>	96	±1	89	11	±1
<b>Army</b>	97	±1	90	10	±1
<b>Navy</b>	92	±2	90	10	±2
<b>Marine Corps</b>	95	±3	90	10	±4
<b>Air Force</b>	98	±2	81	19	±1
<b>Coast Guard</b>	89	±4	99	1	±2
<b>EMPLOYMENT STATUS</b>					
<b>Civilian</b>	100	±0	87	13	±5
<b>Military</b>	96	±1	89	11	±1
<b>Enlisted</b>	99	±1	89	11	±2
<b>Officers</b>	94	±2	90	10	±1
<b>SIZE OF UNIT</b>					
<b>Less Than 50</b>	98	±2	93	7	±2
<b>50 to 99</b>	95	±2	93	7	±2
<b>100 to 249</b>	96	±1	86	14	±2
<b>250 or More</b>	95	±2	86	14	±2
<b>LOCATION</b>					
<b>US (Incl. Territories)</b>	99	±1	100	0	±0
<b>Overseas</b>	76	±4	0	100	±0
<b>DURATION UVAO ASSIGNMENT</b>					
<b>Less Than 3 Months</b>	97	±2	91	9	±3
<b>3 Months to Less Than 6 Months</b>	94	±2	90	10	±2
<b>6 Months to Less Than 1 Year</b>	96	±2	88	12	±2
<b>1 Year or More</b>	97	±1	88	12	±2
<b>PRIOR UVAO SERVICE</b>					
<b>Prior Service</b>	94	±3	87	13	±3
<b>Non-Prior Service</b>	96	±1	90	10	±1
<b>UVAO TRAINING</b>					
<b>Trained</b>	97	±1	88	12	±1
<b>Not Trained</b>	94	±2	93	7	±2
<b>AGE</b>					
<b>18 to 24 Years Old</b>	93	±3	89	11	±3
<b>25 to 29 Years Old</b>	94	±2	91	9	±2
<b>30 to 34 Years Old</b>	97	±2	88	12	±2
<b>35 Years Old or More</b>	98	±1	88	12	±2

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who were not deployed on November 6, 2012 (Q6). Respondents who were stationed on board a ship were instructed to indicate whether their homeport country was the United States or overseas.

**9. As of November 6, 2012, how long had you been stationed in this country?**

1. Less than 6 months                      2. 6 months to less than 1 year                      3. 1 year to less than 2 years  
4. 2 years to less than 3 years                      5. 3 years or more

	Percent Responding		Percentages					Max ME	Average Number of Months		
			1	2	3	4	5				
<b>TOTAL</b>	10	±1	13	19	32	19	17	±5	19.7	±1.1	
<b>Army</b>	10	±1	14	24	30	16	15	±7	18.3	±1.5	
<b>Navy</b>	9	±1	5	5	36	34	20	±9	24.3	±1.7	
<b>Marine Corps</b>	10	±3	19	25	NR	NR	NR	±17	12.9	±2.0	
<b>Air Force</b>	19	±1	15	12	30	20	23	±9	21.2	±2.0	
<b>Coast Guard</b>	1	±1	NR	NR	NR	NR	NR		NR		
<b>EMPLOYMENT STATUS</b>											
<b>Civilian</b>	13	±5	NR	NR	12	NR	82	±16	33.5	±1.9	
<b>Military</b>	10	±1	14	20	33	20	12	±5	18.6	±1.0	
<b>Enlisted</b>	11	±2	7	15	25	30	24	±8	23.4	±1.7	
<b>Officers</b>	10	±1	19	23	38	15	5	±6	15.7	±1.2	
<b>SIZE OF UNIT</b>											
<b>Less Than 50</b>	7	±2	14	17	20	29	20	±14	21.5	±3.3	
<b>50 to 99</b>	7	±2	10	23	41	19	7	±12	18.0	±2.1	
<b>100 to 249</b>	13	±2	15	18	32	22	14	±7	19.3	±1.6	
<b>250 or More</b>	13	±2	13	17	32	12	26	±8	20.5	±1.9	
<b>LOCATION</b>											
<b>US (Incl. Territories)</b>	NA		NA	NA	NA	NA	NA		NA		
<b>Overseas</b>	76	±4	13	19	32	19	17	±5	19.7	±1.1	
<b>DURATION UVAO ASSIGNMENT</b>											
<b>Less Than 3 Months</b>	9	±2	42	18	23	14	4	±12	12.5	±2.4	
<b>3 Months to Less Than 6 Months</b>	9	±2	23	34	25	11	6	±11	13.8	±2.0	
<b>6 Months to Less Than 1 Year</b>	11	±2	3	24	44	13	15	±8	19.6	±1.5	
<b>1 Year or More</b>	11	±2	0	1	29	36	35	±9	28.4	±1.2	
<b>PRIOR UVAO SERVICE</b>											
<b>Prior Service</b>	12	±3	11	16	26	18	29	±10	22.2	±2.3	
<b>Non-Prior Service</b>	10	±1	14	19	34	20	13	±5	18.9	±1.1	
<b>UVAO TRAINING</b>											
<b>Trained</b>	11	±1	11	18	33	19	19	±5	20.4	±1.1	
<b>Not Trained</b>	7	±2	24	21	29	21	4	±12	15.8	±2.4	
<b>AGE</b>											
<b>18 to 24 Years Old</b>	10	±3	26	50	24	NR	NR	±14	9.6	±1.5	
<b>25 to 29 Years Old</b>	9	±2	20	18	36	22	5	±10	16.8	±2.1	
<b>30 to 34 Years Old</b>	11	±2	10	15	40	20	15	±9	20.3	±1.9	
<b>35 Years Old or More</b>	11	±2	8	11	27	23	30	±7	24.2	±1.6	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and were stationed overseas on November 6, 2012 (Q8).

NR: Not reportable

NA: Not applicable

**10. What was your age on November 6, 2012?**

- 1. 18 to 24 years old
- 4. 35 to 44 years old

- 2. 25 to 29 years old
- 5. 45 years old or older

- 3. 30 to 34 years old

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
<b>TOTAL</b>	100	±1	13	27	23	27	9	±2
<b>Army</b>	100	±1	16	30	22	22	9	±3
<b>Navy</b>	100	±1	3	22	24	40	11	±3
<b>Marine Corps</b>	100	±0	9	38	30	17	7	±7
<b>Air Force</b>	100	±0	9	20	23	39	10	±4
<b>Coast Guard</b>	100	±0	20	15	22	32	12	±7
<b>EMPLOYMENT STATUS</b>								
<b>Civilian</b>	100	±0	2	1	6	18	73	±9
<b>Military</b>	100	±1	14	29	24	28	5	±2
<b>Enlisted</b>	100	±0	3	11	29	49	8	±4
<b>Officers</b>	100	±1	19	39	21	17	4	±3
<b>SIZE OF UNIT</b>								
<b>Less Than 50</b>	100	±0	8	23	28	27	13	±5
<b>50 to 99</b>	100	±1	17	28	23	25	7	±5
<b>100 to 249</b>	100	±1	14	31	21	27	8	±3
<b>250 or More</b>	100	±1	11	25	23	30	11	±3
<b>LOCATION</b>								
<b>US (Incl. Territories)</b>	100	±1	13	27	23	27	10	±2
<b>Overseas</b>	100	±1	16	27	23	27	8	±4
<b>DURATION UVAO ASSIGNMENT</b>								
<b>Less Than 3 Months</b>	100	±0	25	33	22	17	4	±5
<b>3 Months to Less Than 6 Months</b>	100	±1	16	34	26	19	5	±5
<b>6 Months to Less Than 1 Year</b>	100	±1	12	29	24	29	6	±4
<b>1 Year or More</b>	100	±1	3	15	20	40	22	±4
<b>PRIOR UVAO SERVICE</b>								
<b>Prior Service</b>	100	±1	5	25	23	30	17	±5
<b>Non-Prior Service</b>	100	±1	15	28	23	27	7	±2
<b>UVAO TRAINING</b>								
<b>Trained</b>	100	±1	10	26	24	29	11	±3
<b>Not Trained</b>	100	±0	22	33	19	22	5	±4
<b>AGE</b>								
<b>18 to 24 Years Old</b>	100	±0	100	0	0	0	0	±0
<b>25 to 29 Years Old</b>	100	±0	0	100	0	0	0	±0
<b>30 to 34 Years Old</b>	100	±0	0	0	100	0	0	±0
<b>35 Years Old or More</b>	100	±0	0	0	0	75	25	±3

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**11. How long had you been a Unit Voting Assistance Officer (UVAO) in the assignment you held on November 6, 2012?**

1. Less than 3 months                      2. 3 months to less than 6 months                      3. 6 months to less than 1 year  
4. 1 year or more

	Percent Responding		Percentages				Max ME	Average Number of Months		
			1	2	3	4				
<b>TOTAL</b>	100	±1	20	24	30	26	±2	7.2	±0.2	
<b>Army</b>	100	±1	24	26	29	21	±3	6.6	±0.3	
<b>Navy</b>	100	±0	8	16	36	40	±3	8.9	±0.2	
<b>Marine Corps</b>	100	±0	20	28	19	33	±7	7.2	±0.6	
<b>Air Force</b>	100	±0	14	20	35	31	±4	7.9	±0.3	
<b>Coast Guard</b>	100	±0	17	26	21	36	±7	7.6	±0.6	
<b>EMPLOYMENT STATUS</b>										
<b>Civilian</b>	100	±0	3	10	20	68	±9	10.4	±0.5	
<b>Military</b>	100	±1	21	25	31	24	±2	7.0	±0.2	
<b>Enlisted</b>	100	±0	14	21	33	32	±4	8.0	±0.3	
<b>Officers</b>	100	±1	25	26	29	19	±3	6.5	±0.2	
<b>SIZE OF UNIT</b>										
<b>Less Than 50</b>	100	±0	18	24	29	29	±5	7.5	±0.4	
<b>50 to 99</b>	100	±1	22	28	29	21	±5	6.7	±0.4	
<b>100 to 249</b>	100	±0	23	22	29	26	±3	7.0	±0.3	
<b>250 or More</b>	100	±1	15	22	32	31	±3	7.8	±0.3	
<b>LOCATION</b>										
<b>US (Incl. Territories)</b>	100	±1	21	24	30	26	±2	7.2	±0.2	
<b>Overseas</b>	100	±0	17	25	32	26	±4	7.4	±0.4	
<b>DURATION UVAO ASSIGNMENT</b>										
<b>Less Than 3 Months</b>	100	±0	100	0	0	0	±0	1.5	±0.0	
<b>3 Months to Less Than 6 Months</b>	100	±0	0	100	0	0	±0	4.5	±0.0	
<b>6 Months to Less Than 1 Year</b>	100	±0	0	0	100	0	±0	9.0	±0.0	
<b>1 Year or More</b>	100	±0	0	0	0	100	±0	12.0	±0.0	
<b>PRIOR UVAO SERVICE</b>										
<b>Prior Service</b>	100	±1	14	23	24	38	±5	8.0	±0.4	
<b>Non-Prior Service</b>	100	±1	21	24	31	23	±3	7.0	±0.2	
<b>UVAO TRAINING</b>										
<b>Trained</b>	100	±1	15	23	33	29	±3	7.7	±0.2	
<b>Not Trained</b>	100	±0	37	27	20	16	±5	5.5	±0.3	
<b>AGE</b>										
<b>18 to 24 Years Old</b>	99	±2	38	29	27	5	±6	5.0	±0.4	
<b>25 to 29 Years Old</b>	100	±0	24	30	31	15	±4	6.3	±0.3	
<b>30 to 34 Years Old</b>	100	±0	19	27	31	23	±4	7.1	±0.4	
<b>35 Years Old or More</b>	100	±1	11	16	29	44	±4	8.8	±0.3	

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**12. Had you ever served as a Unit Voting Assistance Officer (UVAO) before your most recent UVAO assignment?**

1. Yes, once before  
4. No

2. Yes, twice before

3. Yes, three or more times before

	Percent Responding		Percentages				Max ME	Percentage Reporting Yes		
			1	2	3	4				
<b>TOTAL</b>	100	±1	15	3	2	80	±2	20.0	±2.0	
<b>Army</b>	100	±1	18	3	2	77	±3	23.0	±3.0	
<b>Navy</b>	100	±0	8	2	1	88	±2	12.0	±2.0	
<b>Marine Corps</b>	100	±0	12	4	7	77	±6	23.0	±6.0	
<b>Air Force</b>	100	±1	12	2	1	86	±3	14.0	±3.0	
<b>Coast Guard</b>	100	±0	16	6	1	78	±6	22.0	±6.0	
<b>EMPLOYMENT STATUS</b>										
<b>Civilian</b>	100	±1	15	7	14	64	±9	36.0	±9.0	
<b>Military</b>	100	±1	15	3	1	81	±2	19.0	±2.0	
<b>Enlisted</b>	100	±0	15	2	0	82	±3	18.0	±3.0	
<b>Officers</b>	100	±1	16	3	1	80	±3	20.0	±3.0	
<b>SIZE OF UNIT</b>										
<b>Less Than 50</b>	100	±0	17	3	3	78	±5	22.0	±5.0	
<b>50 to 99</b>	100	±0	12	4	1	84	±4	16.0	±4.0	
<b>100 to 249</b>	100	±1	17	2	1	81	±3	19.0	±3.0	
<b>250 or More</b>	100	±1	17	3	3	76	±3	24.0	±3.0	
<b>LOCATION</b>										
<b>US (Incl. Territories)</b>	100	±1	15	3	2	81	±2	19.0	±2.0	
<b>Overseas</b>	100	±0	19	4	2	75	±4	25.0	±4.0	
<b>DURATION UVAO ASSIGNMENT</b>										
<b>Less Than 3 Months</b>	100	±1	12	1	0	86	±4	14.0	±4.0	
<b>3 Months to Less Than 6 Months</b>	100	±0	18	1	1	80	±4	20.0	±4.0	
<b>6 Months to Less Than 1 Year</b>	100	±1	13	3	0	84	±3	16.0	±3.0	
<b>1 Year or More</b>	100	±0	18	6	5	71	±4	29.0	±4.0	
<b>PRIOR UVAO SERVICE</b>										
<b>Prior Service</b>	100	±0	77	14	8	0	±4	100.0	±0.0	
<b>Non-Prior Service</b>	100	±0	0	0	0	100	±0	0.0	±0.0	
<b>UVAO TRAINING</b>										
<b>Trained</b>	100	±1	17	3	2	78	±2	22.0	±2.0	
<b>Not Trained</b>	100	±1	11	3	0	86	±3	14.0	±3.0	
<b>AGE</b>										
<b>18 to 24 Years Old</b>	100	±0	6	1	0	93	±4	7.0	±4.0	
<b>25 to 29 Years Old</b>	100	±1	17	2	0	81	±4	19.0	±4.0	
<b>30 to 34 Years Old</b>	100	±1	17	3	1	80	±4	20.0	±4.0	
<b>35 Years Old or More</b>	100	±1	17	4	4	74	±3	26.0	±3.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage Reporting Yes includes those who answered "Yes, once before," "Yes, twice before," or "Yes, three or more times before."

**13. As of November 6, 2012, how long had you served as a Unit Voting Assistance Officer (UVAO), including previous service?**

1. Less than 6 months                      2. 6 months to less than 1 year                      3. 1 year to less than 2 years  
4. 2 years to less than 3 years                      5. 3 years or more

	Percent Responding		Percentages					Max ME	Average Number of Months		
			1	2	3	4	5				
<b>TOTAL</b>	100	±1	37	29	20	8	6	±2	11.8	±0.4	
<b>Army</b>	100	±1	43	28	17	7	5	±3	10.8	±0.6	
<b>Navy</b>	100	±0	22	35	28	10	5	±3	13.7	±0.6	
<b>Marine Corps</b>	100	±0	36	20	18	10	17	±7	15.2	±1.7	
<b>Air Force</b>	100	±0	30	35	22	9	4	±4	12.1	±0.7	
<b>Coast Guard</b>	100	±0	38	15	16	17	13	±7	15.3	±1.7	
<b>EMPLOYMENT STATUS</b>											
<b>Civilian</b>	100	±0	11	18	24	11	36	±9	22.5	±2.2	
<b>Military</b>	100	±1	39	30	19	8	4	±2	11.2	±0.4	
<b>Enlisted</b>	100	±1	31	33	22	10	5	±4	12.6	±0.7	
<b>Officers</b>	100	±0	43	28	18	7	3	±3	10.4	±0.5	
<b>SIZE OF UNIT</b>											
<b>Less Than 50</b>	100	±0	33	30	22	9	6	±5	12.5	±1.0	
<b>50 to 99</b>	100	±0	45	28	16	6	5	±5	10.4	±0.9	
<b>100 to 249</b>	100	±1	38	29	20	8	5	±3	11.4	±0.6	
<b>250 or More</b>	100	±1	30	30	22	9	9	±3	13.5	±0.7	
<b>LOCATION</b>											
<b>US (Incl. Territories)</b>	100	±1	38	29	19	8	6	±3	11.7	±0.5	
<b>Overseas</b>	100	±1	32	31	22	9	6	±4	12.7	±0.9	
<b>DURATION UVAO ASSIGNMENT</b>											
<b>Less Than 3 Months</b>	100	±0	88	6	4	2	1	±4	4.6	±0.5	
<b>3 Months to Less Than 6 Months</b>	100	±1	74	14	8	2	2	±4	6.2	±0.6	
<b>6 Months to Less Than 1 Year</b>	100	±1	5	79	10	4	2	±4	10.9	±0.5	
<b>1 Year or More</b>	100	±0	1	4	53	23	19	±4	23.5	±0.6	
<b>PRIOR UVAO SERVICE</b>											
<b>Prior Service</b>	100	±0	8	17	32	21	22	±5	21.8	±1.0	
<b>Non-Prior Service</b>	100	±1	45	32	17	5	2	±3	9.3	±0.4	
<b>UVAO TRAINING</b>											
<b>Trained</b>	100	±1	32	31	21	9	7	±3	12.7	±0.5	
<b>Not Trained</b>	100	±0	55	22	15	6	3	±4	9.1	±0.7	
<b>AGE</b>											
<b>18 to 24 Years Old</b>	100	±1	64	27	9	1	0	±6	6.2	±0.7	
<b>25 to 29 Years Old</b>	100	±0	44	33	15	6	1	±4	9.4	±0.7	
<b>30 to 34 Years Old</b>	100	±1	38	30	21	7	4	±5	11.1	±0.8	
<b>35 Years Old or More</b>	100	±0	22	26	26	12	13	±3	16.1	±0.7	

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**14. During the Unit Voting Assistance Officer (UVAO) assignment period that includes November 6, 2012, did you receive any training to prepare you for performing your UVAO duties?**

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	100	±1	77	±2	
<b>Army</b>	100	±1	77	±3	
<b>Navy</b>	100	±0	82	±3	
<b>Marine Corps</b>	100	±0	72	±6	
<b>Air Force</b>	100	±1	88	±3	
<b>Coast Guard</b>	100	±0	12	±5	
<b>EMPLOYMENT STATUS</b>					
<b>Civilian</b>	100	±0	93	±6	
<b>Military</b>	100	±1	75	±2	
<b>Enlisted</b>	99	±1	83	±3	
<b>Officers</b>	100	±1	72	±3	
<b>SIZE OF UNIT</b>					
<b>Less Than 50</b>	100	±1	71	±5	
<b>50 to 99</b>	100	±1	77	±5	
<b>100 to 249</b>	100	±1	74	±3	
<b>250 or More</b>	100	±0	84	±3	
<b>LOCATION</b>					
<b>US (Incl. Territories)</b>	100	±1	76	±2	
<b>Overseas</b>	100	±0	79	±4	
<b>DURATION UVAO ASSIGNMENT</b>					
<b>Less Than 3 Months</b>	100	±0	57	±5	
<b>3 Months to Less Than 6 Months</b>	100	±1	74	±4	
<b>6 Months to Less Than 1 Year</b>	100	±1	84	±3	
<b>1 Year or More</b>	100	±1	85	±3	
<b>PRIOR UVAO SERVICE</b>					
<b>Prior Service</b>	100	±1	83	±4	
<b>Non-Prior Service</b>	100	±1	75	±2	
<b>UVAO TRAINING</b>					
<b>Trained</b>	100	±0	100	±0	
<b>Not Trained</b>	100	±0	0	±0	
<b>AGE</b>					
<b>18 to 24 Years Old</b>	100	±0	61	±6	
<b>25 to 29 Years Old</b>	99	±1	72	±4	
<b>30 to 34 Years Old</b>	100	±0	80	±4	
<b>35 Years Old or More</b>	100	±0	83	±3	

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**15. How useful was each of the following types of training in preparing you for performing your Unit Voting Assistance Officer (UVAO) duties?**

**a. Federal Voting Assistance Program's (FVAP) onsite VAO training workshop**

1. Not at all useful  
4. Useful

2. Not very useful  
5. Very useful

3. Somewhat useful  
6. Did not receive this training

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	75	±2	0	1	11	30	36	21	±3	4.3	±0.1	
<b>Army</b>	76	±3	1	1	12	30	38	18	±4	4.3	±0.1	
<b>Navy</b>	81	±3	0	1	7	30	35	27	±3	4.4	±0.1	
<b>Marine Corps</b>	71	±6	0	0	13	33	34	20	±8	4.3	±0.2	
<b>Air Force</b>	87	±3	0	2	11	32	30	24	±4	4.2	±0.1	
<b>Coast Guard</b>	11	±4	NR	NR	NR	NR	24	NR	±14	NR		
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	91	±6	0	1	9	19	58	12	±9	4.5	±0.2	
<b>Military</b>	74	±2	0	1	11	31	34	21	±3	4.2	±0.1	
<b>Enlisted</b>	81	±3	0	1	11	29	39	20	±4	4.3	±0.1	
<b>Officers</b>	71	±3	1	1	11	32	32	22	±3	4.2	±0.1	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	69	±5	0	2	13	24	41	21	±7	4.3	±0.2	
<b>50 to 99</b>	75	±5	0	1	10	32	35	22	±6	4.3	±0.1	
<b>100 to 249</b>	73	±3	1	2	13	32	33	19	±4	4.2	±0.1	
<b>250 or More</b>	83	±3	0	1	10	30	38	22	±4	4.3	±0.1	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	75	±2	0	1	11	31	36	21	±3	4.3	±0.1	
<b>Overseas</b>	78	±4	1	1	12	28	36	23	±5	4.3	±0.1	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	55	±5	1	1	18	31	25	24	±7	4.0	±0.2	
<b>3 Months to Less Than 6 Months</b>	72	±4	1	1	12	29	34	23	±5	4.2	±0.1	
<b>6 Months to Less Than 1 Year</b>	83	±3	1	2	12	30	35	20	±4	4.2	±0.1	
<b>1 Year or More</b>	84	±3	0	1	7	31	43	18	±4	4.4	±0.1	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	83	±4	0	1	10	32	41	17	±5	4.3	±0.1	
<b>Non-Prior Service</b>	74	±2	1	1	11	30	35	22	±3	4.2	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	99	±1	0	1	11	30	36	21	±3	4.3	±0.1	
<b>Not Trained</b>	NA		NA	NA	NA	NA	NA	NA		NA		
<b>AGE</b>												
<b>18 to 24 Years Old</b>	60	±6	2	2	17	39	19	20	±8	3.9	±0.2	
<b>25 to 29 Years Old</b>	70	±4	0	1	13	31	34	22	±5	4.2	±0.1	
<b>30 to 34 Years Old</b>	80	±4	1	1	13	28	35	22	±5	4.2	±0.1	
<b>35 Years Old or More</b>	82	±3	0	1	8	28	43	20	±4	4.4	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who received training to prepare them for performing their UVAO duties (Q14). Average Usefulness excludes those who indicated they "Did not receive this training."

NR: Not reportable

NA: Not applicable

**15. How useful was each of the following types of training in preparing you for performing your Unit Voting Assistance Officer (UVAO) duties?**

**b. Federal Voting Assistance Program (FVAP) GoToMeeting**

- 1. Not at all useful
- 2. Not very useful
- 3. Somewhat useful
- 4. Useful
- 5. Very useful
- 6. Did not receive this training

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	73	±2	1	2	7	14	12	64	±3	3.9	±0.1	
<b>Army</b>	74	±3	1	2	8	16	13	59	±4	3.9	±0.2	
<b>Navy</b>	78	±3	1	1	5	11	8	74	±3	4.0	±0.2	
<b>Marine Corps</b>	65	±6	1	1	7	11	9	71	±8	3.9	±0.4	
<b>Air Force</b>	85	±3	1	3	5	14	10	67	±4	3.9	±0.2	
<b>Coast Guard</b>	11	±4	NR	NR	NR	NR	14	77	±18	NR		
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	82	±7	2	0	11	11	23	54	±10	4.1	±0.3	
<b>Military</b>	72	±2	1	2	7	15	11	64	±3	3.9	±0.1	
<b>Enlisted</b>	79	±3	0	3	6	16	15	59	±4	4.0	±0.2	
<b>Officers</b>	69	±3	1	2	7	14	8	67	±3	3.8	±0.2	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	67	±5	0	4	10	12	15	59	±7	3.9	±0.3	
<b>50 to 99</b>	74	±5	0	1	7	18	12	62	±6	4.0	±0.2	
<b>100 to 249</b>	71	±3	1	3	8	14	10	65	±4	3.8	±0.2	
<b>250 or More</b>	79	±3	2	2	4	13	11	67	±4	3.9	±0.2	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	73	±2	1	3	8	14	12	63	±3	3.9	±0.1	
<b>Overseas</b>	75	±4	1	1	4	15	12	67	±5	4.1	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	54	±5	1	2	11	17	12	56	±7	3.9	±0.2	
<b>3 Months to Less Than 6 Months</b>	71	±4	1	2	9	15	10	64	±6	3.8	±0.2	
<b>6 Months to Less Than 1 Year</b>	81	±3	1	3	6	14	14	62	±4	4.0	±0.2	
<b>1 Year or More</b>	80	±3	1	2	4	13	10	69	±4	4.0	±0.2	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	79	±4	0	3	5	14	14	63	±5	4.0	±0.2	
<b>Non-Prior Service</b>	72	±2	1	2	8	15	11	64	±3	3.9	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	96	±1	1	2	7	14	12	64	±3	3.9	±0.1	
<b>Not Trained</b>	NA		NA	NA	NA	NA	NA	NA		NA		
<b>AGE</b>												
<b>18 to 24 Years Old</b>	60	±6	2	2	12	17	8	59	±8	3.7	±0.3	
<b>25 to 29 Years Old</b>	69	±4	1	2	8	11	13	65	±5	4.0	±0.2	
<b>30 to 34 Years Old</b>	76	±4	1	3	8	14	11	63	±5	3.9	±0.2	
<b>35 Years Old or More</b>	79	±3	1	2	5	17	12	64	±4	4.0	±0.2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who received training to prepare them for performing their UVAO duties (Q14). Average Usefulness excludes those who indicated they "Did not receive this training."

NR: Not reportable

NA: Not applicable

**15. How useful was each of the following types of training in preparing you for performing your Unit Voting Assistance Officer (UVAO) duties?**
**c. Federal Voting Assistance Program (FVAP) Learning Management System (LMS)**

1. Not at all useful

2. Not very useful

3. Somewhat useful

4. Useful

5. Very useful

6. Did not receive this training

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	73	±2	1	2	11	22	16	47	±3	3.9	±0.1	
<b>Army</b>	73	±3	1	3	13	23	17	43	±4	3.9	±0.1	
<b>Navy</b>	79	±3	0	1	7	25	14	53	±3	4.1	±0.1	
<b>Marine Corps</b>	67	±6	3	0	8	20	11	59	±8	3.9	±0.3	
<b>Air Force</b>	85	±3	0	3	10	20	13	54	±4	3.9	±0.1	
<b>Coast Guard</b>	11	±4	NR	NR	9	9	20	NR	±13	NR		
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	86	±6	NR	1	12	20	24	42	±10	4.1	±0.3	
<b>Military</b>	72	±2	1	2	11	22	15	48	±3	3.9	±0.1	
<b>Enlisted</b>	79	±3	1	2	10	24	19	44	±4	4.0	±0.1	
<b>Officers</b>	68	±3	1	3	12	22	13	50	±4	3.9	±0.1	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	67	±5	0	3	14	22	23	38	±7	4.0	±0.2	
<b>50 to 99</b>	73	±5	1	1	12	27	17	43	±6	4.0	±0.2	
<b>100 to 249</b>	71	±3	1	3	11	21	13	51	±4	3.9	±0.1	
<b>250 or More</b>	79	±3	1	3	8	20	15	53	±4	3.9	±0.2	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	72	±2	1	3	12	22	16	47	±3	3.9	±0.1	
<b>Overseas</b>	75	±4	1	1	7	26	15	50	±5	4.1	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	53	±5	2	5	13	20	17	43	±7	3.8	±0.2	
<b>3 Months to Less Than 6 Months</b>	70	±4	1	2	16	19	18	45	±6	3.9	±0.2	
<b>6 Months to Less Than 1 Year</b>	80	±3	1	3	11	23	15	48	±4	3.9	±0.2	
<b>1 Year or More</b>	82	±3	1	1	7	26	15	51	±4	4.1	±0.1	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	80	±4	1	3	8	23	17	49	±5	4.0	±0.2	
<b>Non-Prior Service</b>	71	±2	1	2	12	22	16	47	±3	3.9	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	95	±1	1	2	11	22	16	47	±3	3.9	±0.1	
<b>Not Trained</b>	NA		NA	NA	NA	NA	NA	NA		NA		
<b>AGE</b>												
<b>18 to 24 Years Old</b>	59	±6	2	2	15	20	11	50	±8	3.7	±0.3	
<b>25 to 29 Years Old</b>	68	±4	1	3	13	20	16	48	±5	3.9	±0.2	
<b>30 to 34 Years Old</b>	76	±4	1	2	13	20	17	46	±5	3.9	±0.2	
<b>35 Years Old or More</b>	79	±3	1	2	8	26	16	47	±4	4.0	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who received training to prepare them for performing their UVAO duties (Q14). Average Usefulness excludes those who indicated they "Did not receive this training."

NR: Not reportable

NA: Not applicable



**15. How useful was each of the following types of training in preparing you for performing your Unit Voting Assistance Officer (UVAO) duties?**

**e. Training provided by your military Service**

1. Not at all useful  
4. Useful

2. Not very useful  
5. Very useful

3. Somewhat useful  
6. Did not receive this training

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	75	±2	1	2	15	30	22	30	±3	4.0	±0.1	
<b>Army</b>	75	±3	2	2	15	29	23	30	±4	4.0	±0.1	
<b>Navy</b>	80	±3	1	1	11	31	20	36	±3	4.1	±0.1	
<b>Marine Corps</b>	70	±6	1	0	17	28	19	35	±8	4.0	±0.2	
<b>Air Force</b>	86	±3	0	4	19	31	22	23	±4	3.9	±0.1	
<b>Coast Guard</b>	12	±4	NR	NR	NR	25	17	35	±18	NR		
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	92	±5	1	1	13	17	34	34	±10	4.3	±0.2	
<b>Military</b>	74	±2	1	2	15	31	21	30	±3	4.0	±0.1	
<b>Enlisted</b>	80	±3	1	2	14	33	25	26	±4	4.1	±0.1	
<b>Officers</b>	70	±3	2	2	15	30	19	32	±3	3.9	±0.1	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	68	±5	0	2	12	26	24	35	±7	4.1	±0.2	
<b>50 to 99</b>	76	±5	1	1	12	34	22	30	±6	4.1	±0.2	
<b>100 to 249</b>	73	±3	2	3	19	28	20	28	±3	3.9	±0.1	
<b>250 or More</b>	82	±3	2	1	15	30	23	29	±4	4.0	±0.1	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	74	±2	1	2	15	30	22	30	±3	4.0	±0.1	
<b>Overseas</b>	78	±4	2	1	16	29	23	29	±5	4.0	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	55	±5	3	4	18	29	18	27	±7	3.8	±0.2	
<b>3 Months to Less Than 6 Months</b>	72	±4	1	2	13	32	20	32	±5	4.0	±0.2	
<b>6 Months to Less Than 1 Year</b>	82	±3	1	2	14	30	21	32	±4	4.0	±0.1	
<b>1 Year or More</b>	84	±3	1	1	15	29	26	29	±4	4.1	±0.1	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	81	±4	1	1	15	29	29	24	±5	4.1	±0.1	
<b>Non-Prior Service</b>	73	±2	1	2	15	30	20	32	±3	4.0	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	98	±1	1	2	15	30	22	30	±3	4.0	±0.1	
<b>Not Trained</b>	NA		NA	NA	NA	NA	NA	NA		NA		
<b>AGE</b>												
<b>18 to 24 Years Old</b>	59	±6	3	4	20	35	16	23	±8	3.7	±0.2	
<b>25 to 29 Years Old</b>	70	±4	0	3	18	25	23	29	±5	4.0	±0.1	
<b>30 to 34 Years Old</b>	79	±4	1	1	14	34	18	32	±5	4.0	±0.1	
<b>35 Years Old or More</b>	81	±3	2	1	12	29	25	31	±4	4.1	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who received training to prepare them for performing their UVAO duties (Q14). Average Usefulness excludes those who indicated they "Did not receive this training."

NR: Not reportable

NA: Not applicable

**16. As of November 6, 2012, approximately how many permanent military members were assigned to the unit(s) where you served as a Unit Voting Assistance Officer (UVAO)?**

1. Less than 50  
4. 150 to 199

2. 50 to 99  
5. 200 to 249

3. 100 to 149  
6. 250 or more

	Percent Responding		Percentages						Max ME	Average Number		
			1	2	3	4	5	6				
<b>TOTAL</b>	100	±1	18	27	15	9	7	24	±2	139.7	±1.5	
Army	100	±1	20	36	15	7	5	17	±2	122.1	±2.1	
Navy	100	±0	20	17	11	10	13	28	±2	154.9	±2.2	
Marine Corps	100	±0	1	3	3	4	9	80	±2	234.5	±1.6	
Air Force	100	±0	1	7	25	19	14	35	±4	186.4	±3.6	
Coast Guard	100	±0	47	23	13	6	2	8	±4	92.7	±3.8	
<b>EMPLOYMENT STATUS</b>												
Civilian	100	±0	31	18	9	8	5	29	±10	137.5	±13.3	
Military	100	±1	17	27	16	9	8	23	±2	139.9	±1.7	
Enlisted	100	±0	18	25	14	11	9	23	±4	141.6	±4.3	
Officers	100	±1	16	29	16	8	7	23	±2	138.8	±2.7	
<b>SIZE OF UNIT</b>												
Less Than 50	100	±0	100	0	0	0	0	0	±0	50.0	±0.0	
50 to 99	100	±0	0	100	0	0	0	0	±0	74.5	±0.0	
100 to 249	100	±0	0	0	48	29	23	0	±3	162.3	±2.2	
250 or More	100	±0	0	0	0	0	0	100	±0	250.0	±0.0	
<b>LOCATION</b>												
US (Incl. Territories)	100	±1	19	28	15	9	7	22	±2	136.1	±1.5	
Overseas	100	±0	10	20	18	12	9	32	±4	162.0	±6.1	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	100	±0	16	30	20	10	7	18	±5	131.6	±5.8	
3 Months to Less Than 6 Months	100	±1	18	31	14	9	7	22	±4	134.8	±5.4	
6 Months to Less Than 1 Year	100	±0	17	26	16	9	6	25	±4	141.2	±4.8	
1 Year or More	100	±0	20	21	12	9	10	28	±4	148.7	±5.2	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	100	±0	20	21	17	8	6	28	±5	144.3	±6.4	
Non-Prior Service	100	±1	17	28	15	10	8	23	±2	138.6	±2.0	
<b>UVAO TRAINING</b>												
Trained	100	±1	16	27	14	9	7	26	±2	143.6	±2.2	
Not Trained	100	±0	22	26	18	9	7	17	±4	127.6	±4.8	
<b>AGE</b>												
18 to 24 Years Old	100	±1	11	35	21	9	3	20	±6	131.9	±7.2	
25 to 29 Years Old	100	±0	15	27	17	11	8	22	±4	140.0	±5.0	
30 to 34 Years Old	100	±0	21	27	14	8	7	23	±4	135.7	±5.6	
35 Years Old or More	100	±0	20	23	12	9	9	27	±3	144.9	±4.2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**17. As of November 6, 2012, how many Unit Voting Assistance Officers (UVAOs) and assistant UVAOs were assigned to the unit(s) where you served as a UVAO?**

1. 1  
4. 4

2. 2  
5. 5

3. 3  
6. 6 or more

	Percent Responding		Percentages						Max ME	Average Number		
			1	2	3	4	5	6				
<b>TOTAL</b>	100	±1	38	36	8	4	4	11	±2	2.3	±0.1	
<b>Army</b>	100	±1	34	37	8	4	4	13	±3	2.5	±0.1	
<b>Navy</b>	100	±1	60	23	4	3	1	8	±3	1.9	±0.1	
<b>Marine Corps</b>	100	±0	36	23	10	8	7	16	±7	2.7	±0.3	
<b>Air Force</b>	100	±0	17	59	12	4	3	5	±4	2.3	±0.1	
<b>Coast Guard</b>	100	±0	85	12	1	1	1	1	±5	1.2	±0.1	
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	100	±0	33	32	8	3	3	21	±9	2.7	±0.4	
<b>Military</b>	100	±1	39	36	8	4	4	10	±2	2.3	±0.1	
<b>Enlisted</b>	100	±1	34	43	9	4	4	6	±4	2.2	±0.1	
<b>Officers</b>	100	±1	41	32	7	4	3	12	±3	2.3	±0.1	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	100	±0	61	33	2	1	0	2	±5	1.5	±0.1	
<b>50 to 99</b>	100	±0	39	43	9	2	3	4	±5	2.0	±0.2	
<b>100 to 249</b>	100	±1	36	41	9	5	4	5	±3	2.1	±0.1	
<b>250 or More</b>	100	±0	23	22	7	7	6	34	±3	3.5	±0.2	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	100	±1	39	36	8	4	3	10	±3	2.3	±0.1	
<b>Overseas</b>	100	±0	37	31	7	5	6	14	±4	2.5	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	100	±0	42	36	8	4	3	6	±5	2.1	±0.2	
<b>3 Months to Less Than 6 Months</b>	100	±1	38	38	7	4	4	9	±5	2.2	±0.2	
<b>6 Months to Less Than 1 Year</b>	100	±0	38	35	7	4	4	12	±4	2.4	±0.2	
<b>1 Year or More</b>	100	±0	37	33	9	3	4	15	±4	2.5	±0.2	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	100	±0	32	33	9	4	3	18	±5	2.7	±0.2	
<b>Non-Prior Service</b>	100	±1	40	36	7	4	4	9	±3	2.2	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	100	±1	32	39	9	4	4	13	±3	2.5	±0.1	
<b>Not Trained</b>	100	±0	60	26	4	3	3	5	±4	1.8	±0.2	
<b>AGE</b>												
<b>18 to 24 Years Old</b>	100	±1	42	35	8	3	4	9	±6	2.2	±0.2	
<b>25 to 29 Years Old</b>	100	±0	42	33	6	5	4	9	±4	2.2	±0.2	
<b>30 to 34 Years Old</b>	100	±1	35	40	7	3	3	12	±5	2.4	±0.2	
<b>35 Years Old or More</b>	100	±0	37	35	9	4	3	12	±3	2.4	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Respondents were instructed to include themselves in the total number.

**18. During 2012, approximately how many permanent military members from your unit(s) did you provide with voting assistance in the primaries and the November 6 general election?**

1. None  
 2. 1 to 9  
 3. 10 to 24  
 4. 25 to 99  
 5. 100 or more

	Percent Responding		Percentages					Max ME	Average Number		
			1	2	3	4	5				
<b>TOTAL</b>	100	±1	7	26	24	26	18	±2	38.8	±1.3	
Army	100	±1	8	27	22	28	15	±3	37.4	±1.8	
Navy	100	±1	6	26	24	23	21	±3	40.6	±1.9	
Marine Corps	100	±0	2	12	15	27	44	±7	63.8	±4.6	
Air Force	100	±0	5	23	31	20	21	±4	40.0	±2.7	
Coast Guard	100	±0	14	36	27	18	4	±7	22.2	±3.2	
<b>EMPLOYMENT STATUS</b>											
Civilian	100	±0	8	18	22	28	23	±9	45.4	±5.8	
Military	100	±1	7	26	24	26	17	±2	38.4	±1.3	
Enlisted	100	±1	6	26	25	26	16	±4	38.2	±2.2	
Officers	100	±1	8	27	23	25	18	±3	38.4	±1.7	
<b>SIZE OF UNIT</b>											
Less Than 50	100	±0	16	37	25	21	1	±5	20.3	±2.5	
50 to 99	100	±0	6	31	25	37	2	±5	30.3	±2.7	
100 to 249	100	±1	8	25	24	22	22	±3	40.9	±2.2	
250 or More	100	±1	2	14	21	22	42	±4	59.3	±2.4	
<b>LOCATION</b>											
US (Incl. Territories)	100	±1	8	28	24	25	16	±3	36.8	±1.4	
Overseas	100	±0	5	15	22	31	27	±5	50.7	±2.9	
<b>DURATION UVAO ASSIGNMENT</b>											
Less Than 3 Months	100	±1	17	36	16	21	9	±5	27.1	±2.9	
3 Months to Less Than 6 Months	100	±1	5	26	23	29	16	±5	39.4	±2.7	
6 Months to Less Than 1 Year	100	±1	6	22	26	26	20	±4	41.4	±2.4	
1 Year or More	100	±0	3	22	27	26	22	±4	44.1	±2.4	
<b>PRIOR UVAO SERVICE</b>											
Prior Service	99	±1	4	25	24	24	23	±5	43.1	±3.1	
Non-Prior Service	100	±1	8	26	23	26	16	±3	37.6	±1.4	
<b>UVAO TRAINING</b>											
Trained	100	±1	4	25	24	28	19	±3	41.8	±1.5	
Not Trained	100	±0	18	30	21	19	12	±4	28.9	±2.5	
<b>AGE</b>											
18 to 24 Years Old	99	±1	11	29	21	27	13	±6	34.7	±3.8	
25 to 29 Years Old	100	±1	7	25	23	26	19	±4	39.8	±2.6	
30 to 34 Years Old	100	±0	8	27	21	26	17	±4	38.5	±2.8	
35 Years Old or More	100	±0	6	25	26	25	18	±3	39.6	±2.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**19. During 2012, approximately how many military spouses and dependents did you provide with voting assistance in the primaries and the November 6 general election?**

1. None  
4. 25 to 99

2. 1 to 9  
5. 100 or more

3. 10 to 24

	Percent Responding		Percentages					Max ME	Average Number		
			1	2	3	4	5				
<b>TOTAL</b>	100	±1	49	28	13	7	3	±2	10.8	±0.8	■
<b>Army</b>	100	±1	49	26	15	8	3	±3	11.3	±1.2	■
<b>Navy</b>	100	±1	54	28	10	5	3	±3	9.3	±1.1	■
<b>Marine Corps</b>	100	±0	38	36	11	9	6	±7	14.8	±3.5	■
<b>Air Force</b>	100	±0	40	39	12	5	4	±4	10.6	±1.6	■
<b>Coast Guard</b>	100	±0	71	18	7	3	1	±6	5.2	±1.8	■
<b>EMPLOYMENT STATUS</b>											
<b>Civilian</b>	100	±1	31	30	14	19	7	±9	22.4	±5.0	■
<b>Military</b>	100	±1	50	28	13	6	3	±2	10.0	±0.8	■
<b>Enlisted</b>	100	±1	46	31	15	5	3	±4	9.7	±1.2	■
<b>Officers</b>	100	±1	52	27	12	7	3	±3	10.2	±1.0	■
<b>SIZE OF UNIT</b>											
<b>Less Than 50</b>	100	±0	58	27	12	4	0	±6	6.0	±1.5	■
<b>50 to 99</b>	100	±1	51	28	14	6	1	±5	8.5	±1.7	■
<b>100 to 249</b>	100	±0	50	30	11	6	3	±3	9.5	±1.2	■
<b>250 or More</b>	99	±1	39	27	15	11	8	±3	18.7	±1.9	■
<b>LOCATION</b>											
<b>US (Incl. Territories)</b>	100	±1	51	29	12	6	2	±3	9.6	±0.9	■
<b>Overseas</b>	99	±1	35	27	21	11	7	±4	18.4	±2.4	■
<b>DURATION UVAO ASSIGNMENT</b>											
<b>Less Than 3 Months</b>	100	±1	64	23	5	7	1	±5	7.3	±1.7	■
<b>3 Months to Less Than 6 Months</b>	100	±1	52	28	12	6	2	±5	9.7	±1.7	■
<b>6 Months to Less Than 1 Year</b>	100	±1	45	29	17	6	3	±4	11.4	±1.4	■
<b>1 Year or More</b>	100	±1	40	32	16	8	5	±4	13.8	±1.6	■
<b>PRIOR UVAO SERVICE</b>											
<b>Prior Service</b>	100	±0	42	30	13	11	4	±5	14.5	±2.1	■
<b>Non-Prior Service</b>	100	±1	51	28	13	6	3	±3	9.8	±0.9	■
<b>UVAO TRAINING</b>											
<b>Trained</b>	100	±1	42	32	14	8	3	±3	12.4	±1.0	■
<b>Not Trained</b>	100	±0	71	17	8	3	1	±4	5.4	±1.3	■
<b>AGE</b>											
<b>18 to 24 Years Old</b>	99	±2	52	25	14	7	2	±6	10.1	±2.2	■
<b>25 to 29 Years Old</b>	100	±0	52	26	13	7	2	±4	10.3	±1.6	■
<b>30 to 34 Years Old</b>	100	±0	51	29	11	5	4	±5	10.6	±1.8	■
<b>35 Years Old or More</b>	100	±1	45	31	14	7	3	±4	11.5	±1.3	■

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**20. Since Labor Day 2012 (September 3, 2012), approximately how many hours per week have you spent on Unit Voting Assistance Officer (UVAO) activities?**

1. Less than 1 hour per week      2. 1 hour to less than 2 hours per week      3. 2 hours to less than 3 hours per week  
 4. 3 hours to less than 4 hours per week      5. 4 hours or more per week

	Percent Responding		Percentages					Max ME	Average Number of Hours		
			1	2	3	4	5				
<b>TOTAL</b>	100	±1	38	36	15	6	5	±2	1.3	±0.1	
Army	100	±1	38	36	14	7	4	±3	1.3	±0.1	
Navy	100	±1	34	38	15	8	5	±3	1.4	±0.1	
Marine Corps	100	±0	31	41	22	3	3	±7	1.4	±0.2	
Air Force	100	±1	35	34	19	7	6	±4	1.5	±0.1	
Coast Guard	100	±0	66	23	8	3	1	±6	0.7	±0.2	
<b>EMPLOYMENT STATUS</b>											
Civilian	100	±0	18	40	8	13	21	±9	2.1	±0.3	
Military	100	±1	39	35	16	6	3	±2	1.3	±0.1	
Enlisted	100	±1	34	36	17	8	6	±4	1.5	±0.1	
Officers	100	±1	42	35	15	5	2	±3	1.2	±0.1	
<b>SIZE OF UNIT</b>											
Less Than 50	100	±1	55	31	8	4	3	±5	0.9	±0.2	
50 to 99	100	±1	38	39	15	6	2	±5	1.3	±0.2	
100 to 249	100	±0	39	36	16	6	4	±3	1.3	±0.1	
250 or More	100	±1	25	36	20	10	9	±3	1.7	±0.1	
<b>LOCATION</b>											
US (Incl. Territories)	100	±1	39	36	15	6	4	±3	1.3	±0.1	
Overseas	99	±1	30	36	19	8	7	±4	1.6	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>											
Less Than 3 Months	100	±1	52	30	11	4	2	±5	1.0	±0.2	
3 Months to Less Than 6 Months	100	±1	37	40	14	4	4	±5	1.3	±0.1	
6 Months to Less Than 1 Year	100	±1	35	37	16	7	5	±4	1.4	±0.1	
1 Year or More	100	±1	32	35	18	9	6	±4	1.5	±0.1	
<b>PRIOR UVAO SERVICE</b>											
Prior Service	100	±1	32	34	19	10	4	±5	1.5	±0.2	
Non-Prior Service	100	±1	39	36	14	6	5	±3	1.3	±0.1	
<b>UVAO TRAINING</b>											
Trained	100	±1	32	38	17	7	5	±3	1.5	±0.1	
Not Trained	100	±1	59	27	8	4	2	±4	0.8	±0.1	
<b>AGE</b>											
18 to 24 Years Old	99	±1	48	39	9	2	1	±6	0.9	±0.2	
25 to 29 Years Old	100	±0	40	37	15	6	2	±4	1.2	±0.1	
30 to 34 Years Old	100	±1	38	35	18	4	6	±5	1.3	±0.1	
35 Years Old or More	100	±1	33	35	16	10	7	±3	1.5	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**21. During 2012, how satisfied or dissatisfied were you with the amount of support you received from each of the following groups in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

**a. Federal Voting Assistance Program (FVAP)**

1. Very dissatisfied  
 2. Dissatisfied  
 3. Neither satisfied nor dissatisfied  
 4. Satisfied  
 5. Very satisfied  
 6. Did not receive any support from this group

	Percent Responding		Percentages						Max ME	Average Satisfaction		
			1	2	3	4	5	6				
<b>TOTAL</b>	99	±1	3	2	13	36	41	5	±2	4.1	±0.1	
<b>Army</b>	99	±1	4	2	15	36	38	6	±3	4.1	±0.1	
<b>Navy</b>	100	±1	3	1	9	33	51	3	±3	4.3	±0.1	
<b>Marine Corps</b>	100	±0	2	2	11	36	43	6	±7	4.2	±0.2	
<b>Air Force</b>	99	±1	2	0	13	38	42	4	±4	4.2	±0.1	
<b>Coast Guard</b>	98	±2	4	1	19	36	32	8	±7	4.0	±0.2	
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	97	±3	6	2	9	36	43	3	±9	4.1	±0.2	
<b>Military</b>	99	±1	3	2	14	36	40	5	±2	4.1	±0.1	
<b>Enlisted</b>	99	±1	4	1	12	35	44	4	±4	4.2	±0.1	
<b>Officers</b>	100	±1	3	2	14	36	39	6	±3	4.1	±0.1	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	98	±2	3	1	16	38	35	6	±6	4.1	±0.2	
<b>50 to 99</b>	99	±1	3	1	13	35	43	5	±5	4.2	±0.1	
<b>100 to 249</b>	100	±1	4	2	14	36	38	6	±3	4.1	±0.1	
<b>250 or More</b>	99	±1	3	2	11	35	45	4	±4	4.2	±0.1	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	99	±1	3	2	13	37	40	5	±3	4.1	±0.1	
<b>Overseas</b>	99	±1	3	2	14	32	46	2	±5	4.2	±0.1	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	98	±2	4	3	22	36	27	8	±5	3.9	±0.1	
<b>3 Months to Less Than 6 Months</b>	100	±0	2	1	12	36	42	7	±5	4.3	±0.1	
<b>6 Months to Less Than 1 Year</b>	99	±1	4	2	12	36	43	4	±4	4.1	±0.1	
<b>1 Year or More</b>	99	±1	4	1	9	37	47	2	±4	4.2	±0.1	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	100	±0	5	0	9	36	46	4	±5	4.2	±0.1	
<b>Non-Prior Service</b>	99	±1	3	2	14	36	39	5	±3	4.1	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	99	±1	4	1	10	37	45	4	±3	4.2	±0.1	
<b>Not Trained</b>	99	±2	3	4	24	32	27	9	±4	3.8	±0.1	
<b>AGE</b>												
<b>18 to 24 Years Old</b>	100	±1	2	1	18	38	35	6	±6	4.1	±0.2	
<b>25 to 29 Years Old</b>	99	±1	2	2	16	38	37	5	±4	4.1	±0.1	
<b>30 to 34 Years Old</b>	99	±1	4	1	13	34	43	5	±5	4.2	±0.1	
<b>35 Years Old or More</b>	99	±1	5	1	11	36	43	4	±4	4.2	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Satisfaction excludes those who indicated they "Did not receive any support from this group."

**21. During 2012, how satisfied or dissatisfied were you with the amount of support you received from each of the following groups in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

**b. Your Service Voting Assistance Officer (VAO)**

- 1. Very dissatisfied
- 2. Dissatisfied
- 3. Neither satisfied nor dissatisfied
- 4. Satisfied
- 5. Very satisfied
- 6. Did not receive any support from this group

	Percent Responding		Percentages						Max ME	Average Satisfaction		
			1	2	3	4	5	6				
<b>TOTAL</b>	98	±1	4	2	19	33	29	13	±2	3.9	±0.1	
<b>Army</b>	98	±1	4	2	20	34	29	11	±3	3.9	±0.1	
<b>Navy</b>	98	±1	3	2	15	29	36	15	±3	4.1	±0.1	
<b>Marine Corps</b>	99	±2	3	5	24	36	20	13	±7	3.7	±0.2	
<b>Air Force</b>	98	±2	4	1	17	32	32	14	±4	4.0	±0.1	
<b>Coast Guard</b>	95	±3	3	1	22	28	13	32	±7	3.7	±0.2	
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	97	±3	7	0	11	32	45	5	±9	4.1	±0.3	
<b>Military</b>	98	±1	4	2	20	33	28	13	±2	3.9	±0.1	
<b>Enlisted</b>	97	±1	5	1	15	33	35	11	±4	4.0	±0.1	
<b>Officers</b>	98	±1	3	3	22	32	25	15	±3	3.8	±0.1	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	97	±2	4	0	21	32	27	15	±5	3.9	±0.2	
<b>50 to 99</b>	98	±2	3	3	17	34	32	11	±5	4.0	±0.2	
<b>100 to 249</b>	98	±1	4	2	20	32	27	15	±3	3.9	±0.1	
<b>250 or More</b>	98	±1	4	2	19	32	31	12	±3	3.9	±0.1	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	98	±1	4	2	19	34	28	13	±3	3.9	±0.1	
<b>Overseas</b>	96	±2	4	3	20	26	35	12	±5	4.0	±0.1	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	97	±2	5	4	27	35	16	14	±5	3.6	±0.2	
<b>3 Months to Less Than 6 Months</b>	99	±1	2	1	18	32	28	18	±5	4.0	±0.1	
<b>6 Months to Less Than 1 Year</b>	98	±2	4	3	18	32	32	11	±4	4.0	±0.1	
<b>1 Year or More</b>	98	±1	5	1	15	32	37	10	±4	4.1	±0.1	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	99	±1	5	1	16	34	34	11	±5	4.0	±0.1	
<b>Non-Prior Service</b>	98	±1	4	2	20	32	28	13	±3	3.9	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	98	±1	4	1	16	35	33	11	±3	4.0	±0.1	
<b>Not Trained</b>	97	±2	5	5	29	24	15	21	±4	3.5	±0.1	
<b>AGE</b>												
<b>18 to 24 Years Old</b>	99	±1	3	1	28	32	20	15	±6	3.8	±0.2	
<b>25 to 29 Years Old</b>	98	±2	2	3	22	32	26	15	±4	3.9	±0.1	
<b>30 to 34 Years Old</b>	98	±2	4	3	17	33	29	12	±4	3.9	±0.1	
<b>35 Years Old or More</b>	98	±1	5	1	15	33	34	11	±4	4.0	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Satisfaction excludes those who indicated they "Did not receive any support from this group."

**21. During 2012, how satisfied or dissatisfied were you with the amount of support you received from each of the following groups in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

**c. Your command**

- |                      |                   |                                                |
|----------------------|-------------------|------------------------------------------------|
| 1. Very dissatisfied | 2. Dissatisfied   | 3. Neither satisfied nor dissatisfied          |
| 4. Satisfied         | 5. Very satisfied | 6. Did not receive any support from this group |

	Percent Responding		Percentages						Max ME	Average Satisfaction		
			1	2	3	4	5	6				
<b>TOTAL</b>	99	±1	4	2	18	37	34	6	±2	4.0	±0.1	
<b>Army</b>	99	±1	5	1	19	37	33	5	±3	4.0	±0.1	
<b>Navy</b>	100	±1	2	2	12	37	41	6	±3	4.2	±0.1	
<b>Marine Corps</b>	100	±0	2	1	19	44	29	5	±7	4.0	±0.2	
<b>Air Force</b>	99	±1	3	2	18	35	30	13	±4	4.0	±0.1	
<b>Coast Guard</b>	98	±2	5	2	17	37	31	9	±7	4.0	±0.2	
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	96	±4	6	0	12	39	41	2	±9	4.1	±0.2	
<b>Military</b>	99	±1	4	2	18	37	33	7	±2	4.0	±0.1	
<b>Enlisted</b>	99	±1	5	2	14	35	38	6	±4	4.1	±0.1	
<b>Officers</b>	99	±1	4	1	20	37	31	7	±3	4.0	±0.1	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	98	±2	4	1	18	38	35	5	±5	4.0	±0.2	
<b>50 to 99</b>	98	±2	5	1	16	36	36	6	±5	4.0	±0.2	
<b>100 to 249</b>	99	±1	4	1	19	37	30	8	±3	4.0	±0.1	
<b>250 or More</b>	99	±1	4	3	17	37	34	6	±3	4.0	±0.1	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	99	±1	4	1	18	37	33	6	±3	4.0	±0.1	
<b>Overseas</b>	99	±1	5	2	17	33	37	6	±5	4.0	±0.1	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	98	±2	5	2	25	40	21	7	±5	3.8	±0.2	
<b>3 Months to Less Than 6 Months</b>	99	±1	2	1	16	39	34	7	±5	4.1	±0.1	
<b>6 Months to Less Than 1 Year</b>	99	±1	4	1	19	33	36	5	±4	4.0	±0.1	
<b>1 Year or More</b>	99	±1	5	2	12	36	40	5	±4	4.1	±0.1	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	100	±1	5	1	12	38	38	5	±5	4.1	±0.1	
<b>Non-Prior Service</b>	99	±1	4	2	19	36	32	7	±3	4.0	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	99	±1	4	1	15	38	36	5	±3	4.1	±0.1	
<b>Not Trained</b>	99	±2	5	2	25	34	24	10	±4	3.8	±0.1	
<b>AGE</b>												
<b>18 to 24 Years Old</b>	99	±2	2	0	27	39	24	7	±6	3.9	±0.2	
<b>25 to 29 Years Old</b>	99	±1	3	2	20	38	32	5	±4	4.0	±0.1	
<b>30 to 34 Years Old</b>	99	±1	6	1	17	37	31	7	±4	3.9	±0.1	
<b>35 Years Old or More</b>	99	±1	5	2	13	35	39	6	±4	4.1	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Satisfaction excludes those who indicated they "Did not receive any support from this group."

**21. During 2012, how satisfied or dissatisfied were you with the amount of support you received from each of the following groups in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

**d. Your Installation Voting Assistance Office**

- 1. Very dissatisfied
- 2. Dissatisfied
- 3. Neither satisfied nor dissatisfied
- 4. Satisfied
- 5. Very satisfied
- 6. Did not receive any support from this group
- 7. Did not have an Installation Voting Assistance Office

	Percent Responding		Percentages							Max ME	Average Satisfaction		
			1	2	3	4	5	6	7				
<b>TOTAL</b>	100	±1	4	3	18	29	29	11	5	±2	3.9	±0.1	
<b>Army</b>	100	±1	5	3	20	31	28	11	3	±3	3.8	±0.1	
<b>Navy</b>	100	±1	3	3	15	23	30	16	11	±3	4.0	±0.1	
<b>Marine Corps</b>	100	±1	4	5	25	34	23	8	2	±7	3.7	±0.2	
<b>Air Force</b>	100	±0	3	3	15	32	39	5	1	±4	4.1	±0.1	
<b>Coast Guard</b>	99	±1	3	0	20	19	12	13	34	±7	3.7	±0.2	
<b>EMPLOYMENT STATUS</b>													
<b>Civilian</b>	100	±0	7	2	11	30	44	4	2	±9	4.1	±0.3	
<b>Military</b>	100	±1	4	3	19	29	28	11	5	±2	3.9	±0.1	
<b>Enlisted</b>	100	±1	5	2	14	32	34	8	5	±4	4.0	±0.1	
<b>Officers</b>	100	±1	4	4	21	28	25	13	5	±3	3.8	±0.1	
<b>SIZE OF UNIT</b>													
<b>Less Than 50</b>	100	±1	4	1	17	31	26	12	8	±5	3.9	±0.2	
<b>50 to 99</b>	99	±1	5	3	18	26	32	11	5	±5	3.9	±0.2	
<b>100 to 249</b>	100	±1	4	3	20	31	25	11	5	±3	3.9	±0.1	
<b>250 or More</b>	99	±1	4	5	18	29	32	8	4	±3	3.9	±0.1	
<b>LOCATION</b>													
<b>US (Incl. Territories)</b>	100	±1	4	3	19	30	28	11	5	±3	3.9	±0.1	
<b>Overseas</b>	99	±1	5	3	18	25	36	7	6	±5	4.0	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>													
<b>Less Than 3 Months</b>	99	±1	5	4	30	31	15	11	4	±5	3.6	±0.2	
<b>3 Months to Less Than 6 Months</b>	100	±1	3	2	15	32	27	16	4	±5	4.0	±0.1	
<b>6 Months to Less Than 1 Year</b>	100	±1	5	4	17	28	32	9	5	±4	3.9	±0.1	
<b>1 Year or More</b>	100	±1	6	2	14	27	37	7	7	±4	4.0	±0.1	
<b>PRIOR UVAO SERVICE</b>													
<b>Prior Service</b>	100	±1	5	2	15	28	36	9	4	±5	4.0	±0.2	
<b>Non-Prior Service</b>	100	±1	4	3	19	30	27	11	5	±3	3.9	±0.1	
<b>UVAO TRAINING</b>													
<b>Trained</b>	100	±1	4	2	15	32	33	9	4	±3	4.0	±0.1	
<b>Not Trained</b>	99	±1	5	6	31	21	13	17	9	±4	3.4	±0.2	
<b>AGE</b>													
<b>18 to 24 Years Old</b>	99	±1	4	4	28	27	16	14	6	±6	3.6	±0.2	
<b>25 to 29 Years Old</b>	100	±1	3	3	20	30	28	12	3	±4	3.9	±0.1	
<b>30 to 34 Years Old</b>	100	±1	4	4	18	30	29	10	5	±4	3.9	±0.1	
<b>35 Years Old or More</b>	100	±1	6	2	14	29	34	9	6	±3	4.0	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Satisfaction excludes those who indicated they "Did not receive any support from this group" or "Did not have an Installation Voting Assistance Office."

**22. Please rank order the following forms of voting assistance you were asked to provide as a Unit Voting Assistance Officer (UVAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012.**

**a. Providing paper or PDF copies of voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs]) to voters**

1. Ranked 1st  
4. Ranked 4th  
7. Ranked 7th or 8th
2. Ranked 2nd  
5. Ranked 5th
3. Ranked 3rd  
6. Ranked 6th

	Percent Responding		Percentages							Max ME	Average Ranking		
			1	2	3	4	5	6	7				
<b>TOTAL</b>	98	±1	27	14	9	9	10	7	24	±2	3.9	±0.2	
<b>Army</b>	98	±1	33	14	8	8	11	7	20	±3	3.6	±0.2	
<b>Navy</b>	99	±1	19	15	11	8	11	6	30	±3	4.3	±0.2	
<b>Marine Corps</b>	99	±2	16	21	5	14	8	5	31	±7	4.3	±0.4	
<b>Air Force</b>	98	±2	16	12	9	9	12	10	32	±4	4.6	±0.2	
<b>Coast Guard</b>	94	±4	12	15	9	15	6	8	35	±7	4.7	±0.4	
<b>EMPLOYMENT STATUS</b>													
<b>Civilian</b>	97	±3	24	28	9	7	7	3	22	±9	3.6	±0.5	
<b>Military</b>	98	±1	27	13	9	9	11	7	24	±2	4.0	±0.2	
<b>Enlisted</b>	98	±1	26	12	8	9	9	7	28	±4	4.2	±0.2	
<b>Officers</b>	98	±1	28	14	9	9	11	7	22	±3	3.9	±0.2	
<b>SIZE OF UNIT</b>													
<b>Less Than 50</b>	96	±3	27	19	8	8	9	5	24	±5	3.8	±0.3	
<b>50 to 99</b>	98	±2	29	12	9	7	14	9	19	±5	3.8	±0.3	
<b>100 to 249</b>	99	±1	26	12	10	10	9	7	26	±3	4.0	±0.2	
<b>250 or More</b>	98	±1	25	14	8	10	9	7	28	±3	4.1	±0.2	
<b>LOCATION</b>													
<b>US (Incl. Territories)</b>	98	±1	27	14	8	9	11	7	25	±3	4.0	±0.2	
<b>Overseas</b>	99	±1	24	15	12	10	9	8	21	±4	3.9	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>													
<b>Less Than 3 Months</b>	95	±3	35	12	9	8	10	7	19	±5	3.5	±0.3	
<b>3 Months to Less Than 6 Months</b>	99	±1	23	14	10	11	12	8	23	±4	4.0	±0.3	
<b>6 Months to Less Than 1 Year</b>	98	±2	26	13	9	8	12	7	25	±4	4.1	±0.2	
<b>1 Year or More</b>	99	±1	24	16	7	9	8	7	28	±4	4.1	±0.2	
<b>PRIOR UVAO SERVICE</b>													
<b>Prior Service</b>	97	±2	29	13	7	9	10	7	24	±5	3.9	±0.3	
<b>Non-Prior Service</b>	98	±1	26	14	9	9	11	7	24	±3	4.0	±0.2	
<b>UVAO TRAINING</b>													
<b>Trained</b>	99	±1	27	14	9	9	11	7	24	±3	3.9	±0.2	
<b>Not Trained</b>	95	±2	27	13	9	8	10	8	26	±4	4.0	±0.3	
<b>AGE</b>													
<b>18 to 24 Years Old</b>	98	±2	30	11	8	9	11	10	20	±6	3.8	±0.4	
<b>25 to 29 Years Old</b>	97	±2	29	15	10	9	11	6	20	±4	3.7	±0.2	
<b>30 to 34 Years Old</b>	98	±2	27	10	10	9	9	8	26	±4	4.1	±0.3	
<b>35 Years Old or More</b>	98	±1	24	16	8	9	11	6	28	±3	4.1	±0.2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Ranking scores range from 1 to 8 with lower scores indicating the specific form of voting assistance was provided more frequently compared to the other seven forms of voting assistance.

**22. Please rank order the following forms of voting assistance you were asked to provide as a Unit Voting Assistance Officer (UVAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012.**

**b. Directing voters to the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs])**

- 1. Ranked 1st
- 2. Ranked 2nd
- 3. Ranked 3rd
- 4. Ranked 4th
- 5. Ranked 5th
- 6. Ranked 6th
- 7. Ranked 7th or 8th

	Percent Responding		Percentages							Max ME	Average Ranking		
			1	2	3	4	5	6	7				
<b>TOTAL</b>	98	±1	40	24	10	7	5	5	9	±2	2.7	±0.1	
<b>Army</b>	98	±1	34	26	10	8	5	6	11	±3	2.9	±0.2	
<b>Navy</b>	99	±1	48	21	10	8	4	3	6	±3	2.3	±0.1	
<b>Marine Corps</b>	99	±2	59	19	12	2	2	1	6	±7	2.0	±0.3	
<b>Air Force</b>	98	±2	52	20	10	6	6	3	4	±4	2.2	±0.2	
<b>Coast Guard</b>	94	±4	53	21	5	4	6	2	9	±7	2.3	±0.3	
<b>EMPLOYMENT STATUS</b>													
<b>Civilian</b>	97	±3	40	20	6	10	5	7	10	±9	2.9	±0.4	
<b>Military</b>	98	±1	40	24	10	7	5	5	9	±2	2.7	±0.1	
<b>Enlisted</b>	98	±1	41	24	10	7	5	5	8	±4	2.6	±0.2	
<b>Officers</b>	98	±1	40	24	10	7	5	4	9	±3	2.7	±0.2	
<b>SIZE OF UNIT</b>													
<b>Less Than 50</b>	96	±3	38	28	10	5	3	5	10	±6	2.7	±0.3	
<b>50 to 99</b>	98	±2	36	26	11	10	5	5	7	±5	2.7	±0.2	
<b>100 to 249</b>	99	±1	41	23	9	7	7	5	9	±3	2.7	±0.2	
<b>250 or More</b>	98	±1	46	20	10	6	4	4	10	±3	2.6	±0.2	
<b>LOCATION</b>													
<b>US (Incl. Territories)</b>	98	±1	39	24	10	8	5	5	9	±3	2.7	±0.1	
<b>Overseas</b>	99	±1	47	25	8	5	6	2	7	±4	2.4	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>													
<b>Less Than 3 Months</b>	95	±3	34	27	12	6	5	6	11	±5	2.8	±0.2	
<b>3 Months to Less Than 6 Months</b>	99	±1	43	26	9	8	4	2	8	±5	2.5	±0.2	
<b>6 Months to Less Than 1 Year</b>	98	±2	40	22	9	8	6	5	11	±4	2.8	±0.2	
<b>1 Year or More</b>	99	±1	44	21	10	7	5	6	6	±4	2.6	±0.2	
<b>PRIOR UVAO SERVICE</b>													
<b>Prior Service</b>	97	±2	37	25	9	8	5	7	9	±5	2.8	±0.2	
<b>Non-Prior Service</b>	98	±1	41	24	10	7	5	4	9	±3	2.6	±0.1	
<b>UVAO TRAINING</b>													
<b>Trained</b>	99	±1	41	23	10	7	5	5	9	±3	2.6	±0.1	
<b>Not Trained</b>	95	±2	37	26	10	7	6	5	10	±4	2.8	±0.2	
<b>AGE</b>													
<b>18 to 24 Years Old</b>	98	±2	40	26	9	7	5	2	10	±6	2.6	±0.3	
<b>25 to 29 Years Old</b>	97	±2	34	26	10	8	7	6	9	±4	2.9	±0.2	
<b>30 to 34 Years Old</b>	98	±2	39	26	11	6	3	5	10	±4	2.7	±0.2	
<b>35 Years Old or More</b>	98	±1	46	20	9	7	5	5	8	±4	2.5	±0.2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Ranking scores range from 1 to 8 with lower scores indicating the specific form of voting assistance was provided more frequently compared to the other seven forms of voting assistance.

22. Please rank order the following forms of voting assistance you were asked to provide as a Unit Voting Assistance Officer (UVAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012.

c. Helping voters complete paper or PDF copies of voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs])

1. Ranked 1st

2. Ranked 2nd

3. Ranked 3rd

4. Ranked 4th

5. Ranked 5th

6. Ranked 6th

7. Ranked 7th or 8th

	Percent Responding		Percentages							Max ME	Average Ranking		
			1	2	3	4	5	6	7				
<b>TOTAL</b>	98	±1	3	12	22	13	13	14	23	±2	4.6	±0.1	
<b>Army</b>	98	±1	3	13	25	13	13	12	20	±3	4.4	±0.2	
<b>Navy</b>	99	±1	3	10	16	15	13	15	28	±3	4.9	±0.2	
<b>Marine Corps</b>	99	±2	3	10	17	13	12	16	27	±7	4.8	±0.3	
<b>Air Force</b>	98	±2	2	9	17	12	12	16	32	±4	5.1	±0.2	
<b>Coast Guard</b>	94	±4	3	6	21	13	11	18	29	±7	5.0	±0.3	
<b>EMPLOYMENT STATUS</b>													
<b>Civilian</b>	97	±3	3	7	26	13	14	12	25	±9	4.7	±0.4	
<b>Military</b>	98	±1	3	12	21	14	13	14	23	±2	4.6	±0.1	
<b>Enlisted</b>	98	±1	3	13	19	11	13	16	25	±3	4.8	±0.2	
<b>Officers</b>	98	±1	3	12	23	15	13	13	22	±3	4.6	±0.1	
<b>SIZE OF UNIT</b>													
<b>Less Than 50</b>	96	±3	4	7	24	13	11	19	22	±5	4.7	±0.2	
<b>50 to 99</b>	98	±2	1	12	25	15	15	13	20	±5	4.5	±0.2	
<b>100 to 249</b>	99	±1	4	11	22	13	13	12	25	±3	4.6	±0.2	
<b>250 or More</b>	98	±1	3	15	16	13	12	14	26	±3	4.7	±0.2	
<b>LOCATION</b>													
<b>US (Incl. Territories)</b>	98	±1	3	12	22	13	13	14	24	±2	4.7	±0.1	
<b>Overseas</b>	99	±1	3	13	23	16	14	11	22	±4	4.5	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>													
<b>Less Than 3 Months</b>	95	±3	3	13	28	14	11	11	19	±5	4.3	±0.2	
<b>3 Months to Less Than 6 Months</b>	99	±1	3	10	21	14	14	16	23	±4	4.7	±0.2	
<b>6 Months to Less Than 1 Year</b>	98	±2	2	12	21	15	13	13	24	±4	4.7	±0.2	
<b>1 Year or More</b>	99	±1	4	12	18	11	13	15	27	±4	4.8	±0.2	
<b>PRIOR UVAO SERVICE</b>													
<b>Prior Service</b>	97	±2	3	14	21	11	15	12	25	±4	4.6	±0.2	
<b>Non-Prior Service</b>	98	±1	3	11	22	14	13	14	23	±2	4.6	±0.1	
<b>UVAO TRAINING</b>													
<b>Trained</b>	99	±1	3	13	21	14	13	13	24	±2	4.6	±0.1	
<b>Not Trained</b>	95	±2	3	10	24	12	13	15	22	±4	4.7	±0.2	
<b>AGE</b>													
<b>18 to 24 Years Old</b>	98	±2	3	14	28	14	8	13	20	±6	4.3	±0.3	
<b>25 to 29 Years Old</b>	97	±2	3	10	23	14	16	13	21	±4	4.5	±0.2	
<b>30 to 34 Years Old</b>	98	±2	3	13	19	15	13	14	23	±4	4.6	±0.2	
<b>35 Years Old or More</b>	98	±1	2	11	20	12	12	15	27	±3	4.8	±0.2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Ranking scores range from 1 to 8 with lower scores indicating the specific form of voting assistance was provided more frequently compared to the other seven forms of voting assistance.

**22. Please rank order the following forms of voting assistance you were asked to provide as a Unit Voting Assistance Officer (UVAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012.**  
**d. Helping voters complete voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs]) using Federal Voting Assistance Program's (FVAP) Automated Online Assistant**

- 1. Ranked 1st
- 2. Ranked 2nd
- 3. Ranked 3rd
- 4. Ranked 4th
- 5. Ranked 5th
- 6. Ranked 6th
- 7. Ranked 7th or 8th

	Percent Responding		Percentages							Max ME	Average Ranking		
			1	2	3	4	5	6	7				
<b>TOTAL</b>	98	±1	5	14	12	22	16	15	16	±2	4.4	±0.1	
<b>Army</b>	98	±1	6	12	12	23	16	13	17	±3	4.5	±0.2	
<b>Navy</b>	99	±1	4	19	12	19	14	18	15	±3	4.4	±0.2	
<b>Marine Corps</b>	99	±2	4	16	16	16	13	19	16	±6	4.4	±0.3	
<b>Air Force</b>	98	±2	5	16	14	18	18	14	16	±4	4.4	±0.2	
<b>Coast Guard</b>	94	±4	3	10	13	25	18	17	14	±7	4.6	±0.3	
<b>EMPLOYMENT STATUS</b>													
<b>Civilian</b>	97	±3	6	14	10	23	13	21	14	±9	4.5	±0.3	
<b>Military</b>	98	±1	5	14	12	22	16	14	16	±2	4.4	±0.1	
<b>Enlisted</b>	98	±1	6	15	14	23	14	13	15	±3	4.3	±0.2	
<b>Officers</b>	98	±1	5	14	11	21	17	15	17	±3	4.5	±0.1	
<b>SIZE OF UNIT</b>													
<b>Less Than 50</b>	96	±3	4	10	12	29	20	10	17	±5	4.5	±0.2	
<b>50 to 99</b>	98	±2	7	14	9	23	16	15	16	±5	4.4	±0.2	
<b>100 to 249</b>	99	±1	5	15	13	21	15	15	16	±3	4.4	±0.2	
<b>250 or More</b>	98	±1	5	16	16	16	14	17	17	±3	4.4	±0.2	
<b>LOCATION</b>													
<b>US (Incl. Territories)</b>	98	±1	5	14	12	21	17	15	16	±2	4.5	±0.1	
<b>Overseas</b>	99	±1	6	16	14	25	12	13	15	±4	4.2	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>													
<b>Less Than 3 Months</b>	95	±3	3	11	10	29	16	15	16	±5	4.6	±0.2	
<b>3 Months to Less Than 6 Months</b>	99	±1	5	13	13	18	17	17	16	±4	4.5	±0.2	
<b>6 Months to Less Than 1 Year</b>	98	±2	7	17	13	21	15	12	16	±4	4.2	±0.2	
<b>1 Year or More</b>	99	±1	5	13	13	20	16	16	17	±3	4.5	±0.2	
<b>PRIOR UVAO SERVICE</b>													
<b>Prior Service</b>	97	±2	7	12	16	20	16	15	15	±4	4.3	±0.2	
<b>Non-Prior Service</b>	98	±1	5	14	11	22	16	15	17	±2	4.5	±0.1	
<b>UVAO TRAINING</b>													
<b>Trained</b>	99	±1	6	15	13	21	15	15	15	±2	4.4	±0.1	
<b>Not Trained</b>	95	±2	2	11	10	26	17	15	19	±4	4.7	±0.2	
<b>AGE</b>													
<b>18 to 24 Years Old</b>	98	±2	3	13	10	23	19	12	20	±6	4.6	±0.3	
<b>25 to 29 Years Old</b>	97	±2	6	16	11	21	14	14	18	±4	4.4	±0.2	
<b>30 to 34 Years Old</b>	98	±2	8	12	12	22	19	15	13	±4	4.3	±0.2	
<b>35 Years Old or More</b>	98	±1	4	14	14	22	14	17	16	±3	4.5	±0.2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Ranking scores range from 1 to 8 with lower scores indicating the specific form of voting assistance was provided more frequently compared to the other seven forms of voting assistance.

**22. Please rank order the following forms of voting assistance you were asked to provide as a Unit Voting Assistance Officer (UVAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012.**

**e. Electronically transmitting and/or receiving election materials**

- |                      |               |               |
|----------------------|---------------|---------------|
| 1. Ranked 1st        | 2. Ranked 2nd | 3. Ranked 3rd |
| 4. Ranked 4th        | 5. Ranked 5th | 6. Ranked 6th |
| 7. Ranked 7th or 8th |               |               |

	Percent Responding		Percentages							Max ME	Average Ranking		
			1	2	3	4	5	6	7				
<b>TOTAL</b>	98	±1	8	8	9	10	20	15	31	±2	5.1	±0.1	
<b>Army</b>	98	±1	7	7	8	10	21	16	32	±3	5.3	±0.2	
<b>Navy</b>	99	±1	8	7	11	9	19	15	31	±3	5.1	±0.2	
<b>Marine Corps</b>	99	±2	6	11	7	15	25	11	25	±7	4.9	±0.3	
<b>Air Force</b>	98	±2	12	13	10	10	14	13	28	±4	4.7	±0.2	
<b>Coast Guard</b>	94	±4	7	16	12	7	24	13	22	±6	4.7	±0.3	
<b>EMPLOYMENT STATUS</b>													
<b>Civilian</b>	97	±3	9	8	9	8	24	10	32	±9	5.1	±0.4	
<b>Military</b>	98	±1	7	8	9	10	20	15	30	±2	5.1	±0.1	
<b>Enlisted</b>	98	±1	7	9	9	9	19	15	33	±4	5.2	±0.2	
<b>Officers</b>	98	±1	8	8	9	11	20	16	29	±3	5.1	±0.2	
<b>SIZE OF UNIT</b>													
<b>Less Than 50</b>	96	±3	9	10	7	8	22	15	29	±5	5.0	±0.3	
<b>50 to 99</b>	98	±2	7	7	11	10	20	12	32	±5	5.1	±0.3	
<b>100 to 249</b>	99	±1	7	8	8	9	20	17	31	±3	5.2	±0.2	
<b>250 or More</b>	98	±1	7	9	8	12	19	16	29	±3	5.1	±0.2	
<b>LOCATION</b>													
<b>US (Incl. Territories)</b>	98	±1	8	8	8	10	20	15	31	±3	5.1	±0.1	
<b>Overseas</b>	99	±1	7	9	11	11	19	16	27	±4	5.0	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>													
<b>Less Than 3 Months</b>	95	±3	6	6	7	9	28	15	29	±5	5.3	±0.2	
<b>3 Months to Less Than 6 Months</b>	99	±1	7	9	9	11	19	15	30	±4	5.1	±0.2	
<b>6 Months to Less Than 1 Year</b>	98	±2	7	9	9	9	18	18	30	±4	5.1	±0.2	
<b>1 Year or More</b>	99	±1	9	8	10	10	17	12	33	±4	5.1	±0.2	
<b>PRIOR UVAO SERVICE</b>													
<b>Prior Service</b>	97	±2	9	8	7	11	16	16	33	±5	5.2	±0.3	
<b>Non-Prior Service</b>	98	±1	7	8	9	10	21	15	30	±3	5.1	±0.1	
<b>UVAO TRAINING</b>													
<b>Trained</b>	99	±1	8	8	8	9	20	15	32	±3	5.2	±0.1	
<b>Not Trained</b>	95	±2	7	9	11	13	21	14	25	±4	4.9	±0.2	
<b>AGE</b>													
<b>18 to 24 Years Old</b>	98	±2	6	7	10	10	23	17	26	±6	5.1	±0.3	
<b>25 to 29 Years Old</b>	97	±2	8	8	10	11	20	14	29	±4	5.0	±0.2	
<b>30 to 34 Years Old</b>	98	±2	8	8	8	9	20	16	31	±4	5.2	±0.2	
<b>35 Years Old or More</b>	98	±1	8	9	8	9	19	14	33	±4	5.2	±0.2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Ranking scores range from 1 to 8 with lower scores indicating the specific form of voting assistance was provided more frequently compared to the other seven forms of voting assistance.

**22. Please rank order the following forms of voting assistance you were asked to provide as a Unit Voting Assistance Officer (UVAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012.**

**f. Helping voters determine their legal residency and/or voting jurisdiction**

- 1. Ranked 1st
- 2. Ranked 2nd
- 3. Ranked 3rd
- 4. Ranked 4th
- 5. Ranked 5th
- 6. Ranked 6th
- 7. Ranked 7th or 8th

	Percent Responding		Percentages							Max ME	Average Ranking		
			1	2	3	4	5	6	7				
<b>TOTAL</b>	98	±1	4	9	16	13	13	23	22	±2	4.9	±0.1	
<b>Army</b>	98	±1	4	9	17	12	12	24	23	±3	4.9	±0.2	
<b>Navy</b>	99	±1	4	9	16	14	13	19	25	±3	4.9	±0.2	
<b>Marine Corps</b>	99	±2	3	9	14	13	13	25	23	±6	5.0	±0.3	
<b>Air Force</b>	98	±2	3	11	14	17	15	20	21	±4	4.8	±0.2	
<b>Coast Guard</b>	94	±4	4	13	12	15	16	25	15	±7	4.7	±0.3	
<b>EMPLOYMENT STATUS</b>													
<b>Civilian</b>	97	±3	3	2	20	15	15	20	25	±9	5.1	±0.4	
<b>Military</b>	98	±1	4	10	16	13	13	23	22	±2	4.9	±0.1	
<b>Enlisted</b>	98	±1	4	9	15	15	14	22	21	±3	4.9	±0.2	
<b>Officers</b>	98	±1	4	10	16	12	12	23	23	±3	4.9	±0.2	
<b>SIZE OF UNIT</b>													
<b>Less Than 50</b>	96	±3	4	9	17	11	14	23	23	±5	4.9	±0.2	
<b>50 to 99</b>	98	±2	4	10	15	11	10	26	24	±5	5.0	±0.2	
<b>100 to 249</b>	99	±1	4	9	16	16	14	21	22	±3	4.9	±0.2	
<b>250 or More</b>	98	±1	3	9	16	15	15	21	21	±3	4.9	±0.2	
<b>LOCATION</b>													
<b>US (Incl. Territories)</b>	98	±1	4	10	17	13	13	22	22	±2	4.8	±0.1	
<b>Overseas</b>	99	±1	1	5	10	14	16	27	27	±4	5.4	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>													
<b>Less Than 3 Months</b>	95	±3	4	12	15	10	12	30	17	±5	4.8	±0.2	
<b>3 Months to Less Than 6 Months</b>	99	±1	4	7	15	15	12	20	26	±4	5.0	±0.2	
<b>6 Months to Less Than 1 Year</b>	98	±2	4	9	17	13	13	22	23	±4	4.9	±0.2	
<b>1 Year or More</b>	99	±1	3	9	16	14	16	20	23	±4	4.9	±0.2	
<b>PRIOR UVAO SERVICE</b>													
<b>Prior Service</b>	97	±2	4	8	18	15	15	18	22	±4	4.8	±0.2	
<b>Non-Prior Service</b>	98	±1	4	9	15	13	13	24	23	±2	4.9	±0.1	
<b>UVAO TRAINING</b>													
<b>Trained</b>	99	±1	3	9	17	13	13	22	23	±2	4.9	±0.1	
<b>Not Trained</b>	95	±2	4	11	13	13	13	26	20	±4	4.9	±0.2	
<b>AGE</b>													
<b>18 to 24 Years Old</b>	98	±2	2	10	14	11	11	27	25	±6	5.1	±0.3	
<b>25 to 29 Years Old</b>	97	±2	4	8	16	14	12	24	22	±4	4.9	±0.2	
<b>30 to 34 Years Old</b>	98	±2	3	11	16	14	13	21	22	±4	4.8	±0.2	
<b>35 Years Old or More</b>	98	±1	4	9	16	14	15	20	22	±3	4.9	±0.2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Ranking scores range from 1 to 8 with lower scores indicating the specific form of voting assistance was provided more frequently compared to the other seven forms of voting assistance.

**22. Please rank order the following forms of voting assistance you were asked to provide as a Unit Voting Assistance Officer (UVAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012.**

**g. Providing addresses of local election officials**

1. Ranked 1st  
2. Ranked 2nd  
3. Ranked 3rd  
4. Ranked 4th  
5. Ranked 5th  
6. Ranked 6th  
7. Ranked 7th or 8th

	Percent Responding		Percentages							Max ME	Average Ranking		
			1	2	3	4	5	6	7				
<b>TOTAL</b>	98	±1	2	7	9	12	11	13	45	±2	5.7	±0.1	
<b>Army</b>	98	±1	2	9	9	11	11	12	46	±3	5.6	±0.2	
<b>Navy</b>	99	±1	2	4	12	15	13	15	40	±3	5.6	±0.2	
<b>Marine Corps</b>	99	±2	0	4	8	16	10	14	48	±7	6.0	±0.3	
<b>Air Force</b>	98	±2	2	5	9	12	13	14	45	±4	5.8	±0.2	
<b>Coast Guard</b>	94	±4	5	6	15	8	10	4	52	±7	5.6	±0.3	
<b>EMPLOYMENT STATUS</b>													
<b>Civilian</b>	97	±3	1	12	7	15	15	13	36	±9	5.3	±0.4	
<b>Military</b>	98	±1	2	7	10	12	11	13	46	±3	5.7	±0.1	
<b>Enlisted</b>	98	±1	2	7	12	11	14	14	41	±4	5.5	±0.2	
<b>Officers</b>	98	±1	2	7	8	12	10	12	49	±3	5.8	±0.2	
<b>SIZE OF UNIT</b>													
<b>Less Than 50</b>	96	±3	1	6	11	12	9	13	47	±6	5.7	±0.2	
<b>50 to 99</b>	98	±2	2	8	9	11	10	10	50	±5	5.7	±0.3	
<b>100 to 249</b>	99	±1	2	8	9	11	12	15	43	±3	5.6	±0.2	
<b>250 or More</b>	98	±1	2	6	10	14	13	13	43	±4	5.6	±0.2	
<b>LOCATION</b>													
<b>US (Incl. Territories)</b>	98	±1	2	7	10	12	12	13	44	±3	5.6	±0.1	
<b>Overseas</b>	99	±1	2	6	9	8	10	12	53	±5	5.9	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>													
<b>Less Than 3 Months</b>	95	±3	3	8	7	11	10	11	52	±5	5.8	±0.2	
<b>3 Months to Less Than 6 Months</b>	99	±1	2	6	10	11	12	11	48	±5	5.7	±0.2	
<b>6 Months to Less Than 1 Year</b>	98	±2	1	8	10	12	11	14	45	±4	5.7	±0.2	
<b>1 Year or More</b>	99	±1	2	7	11	14	13	14	39	±4	5.5	±0.2	
<b>PRIOR UVAO SERVICE</b>													
<b>Prior Service</b>	97	±2	1	8	8	14	12	14	43	±5	5.6	±0.2	
<b>Non-Prior Service</b>	98	±1	2	7	10	11	11	12	46	±3	5.7	±0.1	
<b>UVAO TRAINING</b>													
<b>Trained</b>	99	±1	2	6	10	13	12	13	45	±3	5.7	±0.1	
<b>Not Trained</b>	95	±2	3	10	9	9	11	11	48	±5	5.6	±0.2	
<b>AGE</b>													
<b>18 to 24 Years Old</b>	98	±2	2	6	8	12	11	11	51	±6	5.8	±0.3	
<b>25 to 29 Years Old</b>	97	±2	2	8	8	11	9	11	51	±4	5.8	±0.2	
<b>30 to 34 Years Old</b>	98	±2	2	7	10	11	11	12	47	±5	5.7	±0.2	
<b>35 Years Old or More</b>	98	±1	2	8	11	13	13	15	38	±4	5.4	±0.2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Ranking scores range from 1 to 8 with lower scores indicating the specific form of voting assistance was provided more frequently compared to the other seven forms of voting assistance.

**22. Please rank order the following forms of voting assistance you were asked to provide as a Unit Voting Assistance Officer (UVAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012.**

**h. Explaining state voting procedures and/or election deadlines to voters**

- 1. Ranked 1st
- 2. Ranked 2nd
- 3. Ranked 3rd
- 4. Ranked 4th
- 5. Ranked 5th
- 6. Ranked 6th
- 7. Ranked 7th or 8th

	Percent Responding		Percentages							Max ME	Average Ranking		
			1	2	3	4	5	6	7				
<b>TOTAL</b>	98	±1	12	12	13	14	11	9	29	±2	4.6	±0.1	
<b>Army</b>	98	±1	12	11	12	14	10	9	31	±3	4.7	±0.2	
<b>Navy</b>	99	±1	11	14	13	13	14	9	26	±3	4.5	±0.2	
<b>Marine Corps</b>	99	±2	9	10	21	10	16	10	24	±6	4.6	±0.3	
<b>Air Force</b>	98	±2	8	16	18	16	10	9	24	±4	4.4	±0.2	
<b>Coast Guard</b>	94	±4	15	14	13	12	9	13	24	±7	4.4	±0.4	
<b>EMPLOYMENT STATUS</b>													
<b>Civilian</b>	97	±3	12	9	13	10	8	13	35	±9	5.0	±0.5	
<b>Military</b>	98	±1	11	12	13	14	11	9	28	±2	4.6	±0.1	
<b>Enlisted</b>	98	±1	12	12	13	15	12	7	29	±4	4.6	±0.2	
<b>Officers</b>	98	±1	11	12	13	13	11	10	28	±3	4.6	±0.2	
<b>SIZE OF UNIT</b>													
<b>Less Than 50</b>	96	±3	14	11	11	14	11	10	28	±5	4.6	±0.3	
<b>50 to 99</b>	98	±2	12	11	12	14	10	10	32	±5	4.8	±0.3	
<b>100 to 249</b>	99	±1	12	14	14	13	10	9	29	±3	4.6	±0.2	
<b>250 or More</b>	98	±1	9	12	16	14	14	9	26	±3	4.6	±0.2	
<b>LOCATION</b>													
<b>US (Incl. Territories)</b>	98	±1	12	12	13	14	10	9	29	±3	4.6	±0.2	
<b>Overseas</b>	99	±1	10	11	14	11	15	10	29	±4	4.7	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>													
<b>Less Than 3 Months</b>	95	±3	13	10	12	14	8	7	36	±5	4.9	±0.3	
<b>3 Months to Less Than 6 Months</b>	99	±1	12	14	13	12	11	12	27	±4	4.6	±0.3	
<b>6 Months to Less Than 1 Year</b>	98	±2	12	11	13	15	13	9	27	±4	4.6	±0.2	
<b>1 Year or More</b>	99	±1	10	13	15	14	12	10	27	±4	4.6	±0.2	
<b>PRIOR UVAO SERVICE</b>													
<b>Prior Service</b>	97	±2	11	12	14	12	11	11	30	±5	4.7	±0.3	
<b>Non-Prior Service</b>	98	±1	12	12	13	14	11	9	29	±3	4.6	±0.2	
<b>UVAO TRAINING</b>													
<b>Trained</b>	99	±1	10	12	13	14	11	10	29	±3	4.7	±0.2	
<b>Not Trained</b>	95	±2	17	11	14	11	10	7	29	±4	4.5	±0.3	
<b>AGE</b>													
<b>18 to 24 Years Old</b>	98	±2	13	13	11	14	11	9	29	±6	4.6	±0.3	
<b>25 to 29 Years Old</b>	97	±2	14	10	11	13	11	12	30	±4	4.7	±0.2	
<b>30 to 34 Years Old</b>	98	±2	10	12	14	14	11	8	30	±4	4.7	±0.2	
<b>35 Years Old or More</b>	98	±1	10	14	15	14	11	9	27	±3	4.5	±0.2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Ranking scores range from 1 to 8 with lower scores indicating the specific form of voting assistance was provided more frequently compared to the other seven forms of voting assistance.

**23. Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following?****a. Computer**

1. Never  
 2. Rarely (e.g., 1-2 times)  
 3. Occasionally (e.g., monthly)  
 4. Frequently (e.g., weekly)  
 5. Very frequently (e.g., daily or nearly every day)

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
<b>TOTAL</b>	99	±1	1	1	4	10	84	±2
<b>Army</b>	99	±1	1	2	5	12	81	±3
<b>Navy</b>	98	±1	0	0	1	8	90	±2
<b>Marine Corps</b>	98	±2	1	0	4	5	90	±5
<b>Air Force</b>	99	±1	0	1	1	8	90	±3
<b>Coast Guard</b>	99	±1	0	2	4	5	90	±5
<b>EMPLOYMENT STATUS</b>								
<b>Civilian</b>	99	±2	0	3	1	14	82	±8
<b>Military</b>	99	±1	1	1	4	10	84	±2
<b>Enlisted</b>	98	±1	1	1	4	10	84	±3
<b>Officers</b>	99	±1	1	1	4	10	84	±3
<b>SIZE OF UNIT</b>								
<b>Less Than 50</b>	99	±2	1	2	4	12	81	±5
<b>50 to 99</b>	98	±2	1	1	5	10	83	±5
<b>100 to 249</b>	99	±1	1	2	4	10	84	±3
<b>250 or More</b>	99	±1	0	1	2	9	89	±3
<b>LOCATION</b>								
<b>US (Incl. Territories)</b>	98	±1	1	1	4	10	84	±2
<b>Overseas</b>	100	±1	1	0	3	11	85	±3
<b>DURATION UVAO ASSIGNMENT</b>								
<b>Less Than 3 Months</b>	98	±2	1	2	9	11	76	±5
<b>3 Months to Less Than 6 Months</b>	99	±1	1	2	1	10	86	±4
<b>6 Months to Less Than 1 Year</b>	99	±1	1	1	3	11	84	±3
<b>1 Year or More</b>	98	±1	0	1	2	9	89	±3
<b>PRIOR UVAO SERVICE</b>								
<b>Prior Service</b>	99	±1	0	2	4	9	84	±4
<b>Non-Prior Service</b>	98	±1	1	1	3	10	84	±2
<b>UVAO TRAINING</b>								
<b>Trained</b>	99	±1	0	1	4	11	84	±2
<b>Not Trained</b>	99	±1	2	1	4	8	85	±4
<b>AGE</b>								
<b>18 to 24 Years Old</b>	98	±3	3	2	7	9	79	±6
<b>25 to 29 Years Old</b>	99	±1	1	2	4	10	83	±4
<b>30 to 34 Years Old</b>	99	±1	0	0	4	11	85	±4
<b>35 Years Old or More</b>	98	±1	0	1	2	10	87	±3

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**23. Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following?**

**b. Printer**

- 1. Never
- 2. Rarely (e.g., 1-2 times)
- 3. Occasionally (e.g., monthly)
- 4. Frequently (e.g., weekly)
- 5. Very frequently (e.g., daily or nearly every day)

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
<b>TOTAL</b>	99	±1	1	2	6	10	81	±2
<b>Army</b>	99	±1	2	2	7	11	78	±3
<b>Navy</b>	99	±1	1	1	3	10	85	±3
<b>Marine Corps</b>	100	±0	1	2	4	6	88	±5
<b>Air Force</b>	99	±1	1	2	3	9	86	±3
<b>Coast Guard</b>	99	±1	0	4	3	6	87	±5
<b>EMPLOYMENT STATUS</b>								
<b>Civilian</b>	98	±2	0	5	1	14	80	±8
<b>Military</b>	99	±1	2	2	6	10	81	±2
<b>Enlisted</b>	99	±1	1	2	6	10	80	±3
<b>Officers</b>	99	±1	2	2	6	9	81	±3
<b>SIZE OF UNIT</b>								
<b>Less Than 50</b>	99	±1	2	3	8	9	78	±5
<b>50 to 99</b>	98	±2	1	2	7	9	81	±5
<b>100 to 249</b>	99	±1	2	2	4	12	79	±3
<b>250 or More</b>	99	±1	1	2	4	9	85	±3
<b>LOCATION</b>								
<b>US (Incl. Territories)</b>	99	±1	1	2	6	10	81	±2
<b>Overseas</b>	100	±1	1	1	4	11	82	±4
<b>DURATION UVAO ASSIGNMENT</b>								
<b>Less Than 3 Months</b>	99	±2	2	1	11	12	74	±5
<b>3 Months to Less Than 6 Months</b>	99	±2	1	2	5	9	83	±4
<b>6 Months to Less Than 1 Year</b>	99	±1	2	2	5	11	80	±4
<b>1 Year or More</b>	99	±1	1	2	3	9	86	±3
<b>PRIOR UVAO SERVICE</b>								
<b>Prior Service</b>	100	±1	1	2	6	9	81	±4
<b>Non-Prior Service</b>	99	±1	2	2	5	10	81	±2
<b>UVAO TRAINING</b>								
<b>Trained</b>	99	±1	1	2	6	11	80	±2
<b>Not Trained</b>	100	±1	3	2	5	8	83	±4
<b>AGE</b>								
<b>18 to 24 Years Old</b>	98	±2	3	3	8	11	75	±6
<b>25 to 29 Years Old</b>	99	±2	2	2	7	10	80	±4
<b>30 to 34 Years Old</b>	100	±1	1	1	6	11	82	±4
<b>35 Years Old or More</b>	99	±1	1	3	4	9	83	±3

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**23. Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following?****c. Fax machine**

1. Never  
 2. Rarely (e.g., 1-2 times)  
 3. Occasionally (e.g., monthly)  
 4. Frequently (e.g., weekly)  
 5. Very frequently (e.g., daily or nearly every day)

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
<b>TOTAL</b>	99	±1	19	10	10	11	50	±2
<b>Army</b>	99	±1	21	12	12	11	44	±3
<b>Navy</b>	99	±1	13	8	6	12	61	±3
<b>Marine Corps</b>	98	±2	12	8	10	7	63	±7
<b>Air Force</b>	99	±1	18	9	7	13	52	±4
<b>Coast Guard</b>	97	±3	7	5	10	11	67	±7
<b>EMPLOYMENT STATUS</b>								
<b>Civilian</b>	99	±1	6	13	1	13	67	±9
<b>Military</b>	99	±1	19	10	11	11	49	±2
<b>Enlisted</b>	99	±1	17	9	9	11	54	±4
<b>Officers</b>	99	±1	21	11	11	11	46	±3
<b>SIZE OF UNIT</b>								
<b>Less Than 50</b>	99	±1	14	11	9	11	55	±6
<b>50 to 99</b>	99	±1	18	12	12	10	47	±5
<b>100 to 249</b>	99	±1	21	9	10	13	47	±3
<b>250 or More</b>	99	±1	20	10	8	10	52	±4
<b>LOCATION</b>								
<b>US (Incl. Territories)</b>	99	±1	17	10	10	11	52	±3
<b>Overseas</b>	100	±1	31	12	10	13	34	±4
<b>DURATION UVAO ASSIGNMENT</b>								
<b>Less Than 3 Months</b>	99	±2	21	11	17	10	42	±5
<b>3 Months to Less Than 6 Months</b>	99	±1	19	12	10	11	48	±5
<b>6 Months to Less Than 1 Year</b>	98	±1	20	10	9	12	49	±4
<b>1 Year or More</b>	99	±1	16	9	5	11	59	±4
<b>PRIOR UVAO SERVICE</b>								
<b>Prior Service</b>	99	±1	16	9	10	10	55	±5
<b>Non-Prior Service</b>	99	±1	19	11	10	11	48	±3
<b>UVAO TRAINING</b>								
<b>Trained</b>	99	±1	17	10	10	11	52	±3
<b>Not Trained</b>	99	±1	24	12	11	11	43	±4
<b>AGE</b>								
<b>18 to 24 Years Old</b>	99	±2	26	10	18	14	32	±6
<b>25 to 29 Years Old</b>	99	±1	20	13	13	12	43	±4
<b>30 to 34 Years Old</b>	99	±1	20	11	7	11	51	±5
<b>35 Years Old or More</b>	99	±1	14	9	7	10	61	±4

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**23. Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following?**

**d. Internet**

- 1. Never
- 2. Rarely (e.g., 1-2 times)
- 3. Occasionally (e.g., monthly)
- 4. Frequently (e.g., weekly)
- 5. Very frequently (e.g., daily or nearly every day)

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
<b>TOTAL</b>	99	±1	1	1	4	10	84	±2
<b>Army</b>	98	±1	1	2	5	11	81	±3
<b>Navy</b>	99	±1	0	1	1	11	87	±2
<b>Marine Corps</b>	100	±1	1	0	4	7	89	±5
<b>Air Force</b>	99	±1	0	1	1	8	89	±3
<b>Coast Guard</b>	100	±0	1	2	4	7	86	±6
<b>EMPLOYMENT STATUS</b>								
<b>Civilian</b>	97	±3	0	2	2	13	83	±8
<b>Military</b>	99	±1	1	1	4	10	84	±2
<b>Enlisted</b>	99	±1	1	1	4	11	83	±3
<b>Officers</b>	99	±1	1	2	4	10	84	±3
<b>SIZE OF UNIT</b>								
<b>Less Than 50</b>	99	±2	1	1	5	13	80	±5
<b>50 to 99</b>	97	±2	1	1	6	10	83	±5
<b>100 to 249</b>	99	±1	1	2	3	10	83	±3
<b>250 or More</b>	100	±1	0	1	2	9	88	±3
<b>LOCATION</b>								
<b>US (Incl. Territories)</b>	99	±1	1	1	4	10	84	±2
<b>Overseas</b>	99	±1	1	1	3	13	83	±4
<b>DURATION UVAO ASSIGNMENT</b>								
<b>Less Than 3 Months</b>	99	±1	2	2	10	10	76	±5
<b>3 Months to Less Than 6 Months</b>	99	±1	1	2	2	10	86	±4
<b>6 Months to Less Than 1 Year</b>	98	±2	1	1	3	12	83	±3
<b>1 Year or More</b>	98	±1	0	1	2	9	89	±3
<b>PRIOR UVAO SERVICE</b>								
<b>Prior Service</b>	99	±2	0	2	5	9	84	±4
<b>Non-Prior Service</b>	99	±1	1	1	3	11	84	±2
<b>UVAO TRAINING</b>								
<b>Trained</b>	98	±1	0	1	4	11	84	±2
<b>Not Trained</b>	100	±1	2	2	4	9	83	±4
<b>AGE</b>								
<b>18 to 24 Years Old</b>	99	±2	2	3	7	12	75	±6
<b>25 to 29 Years Old</b>	99	±2	1	2	5	10	82	±4
<b>30 to 34 Years Old</b>	99	±2	0	1	4	10	85	±4
<b>35 Years Old or More</b>	99	±1	0	1	2	10	86	±3

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**23. Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following?****e. Government websites (e.g., state or Federal [.gov or .mil] sites)**

1. Never  
2. Rarely (e.g., 1-2 times)  
3. Occasionally (e.g., monthly)  
4. Frequently (e.g., weekly)  
5. Very frequently (e.g., daily or nearly every day)

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
<b>TOTAL</b>	99	±1	1	2	6	12	80	±2
<b>Army</b>	99	±1	1	2	7	13	77	±3
<b>Navy</b>	99	±1	0	1	2	15	82	±3
<b>Marine Corps</b>	100	±1	1	0	5	7	87	±5
<b>Air Force</b>	99	±1	0	1	4	10	85	±3
<b>Coast Guard</b>	97	±2	1	2	6	11	80	±6
<b>EMPLOYMENT STATUS</b>								
<b>Civilian</b>	98	±2	0	2	6	18	74	±9
<b>Military</b>	99	±1	1	2	6	12	80	±2
<b>Enlisted</b>	99	±1	1	1	7	12	80	±3
<b>Officers</b>	99	±1	1	2	5	12	80	±3
<b>SIZE OF UNIT</b>								
<b>Less Than 50</b>	99	±1	1	2	5	16	76	±5
<b>50 to 99</b>	98	±2	1	1	7	10	80	±5
<b>100 to 249</b>	99	±1	1	2	5	12	79	±3
<b>250 or More</b>	99	±1	0	1	5	12	82	±3
<b>LOCATION</b>								
<b>US (Incl. Territories)</b>	99	±1	1	2	6	12	80	±2
<b>Overseas</b>	100	±1	1	1	4	16	78	±4
<b>DURATION UVAO ASSIGNMENT</b>								
<b>Less Than 3 Months</b>	98	±2	2	3	11	12	73	±5
<b>3 Months to Less Than 6 Months</b>	99	±2	1	2	4	12	81	±4
<b>6 Months to Less Than 1 Year</b>	99	±1	1	1	5	14	79	±4
<b>1 Year or More</b>	99	±1	0	1	4	11	84	±3
<b>PRIOR UVAO SERVICE</b>								
<b>Prior Service</b>	100	±1	0	2	7	12	79	±4
<b>Non-Prior Service</b>	98	±1	1	1	5	12	80	±2
<b>UVAO TRAINING</b>								
<b>Trained</b>	99	±1	1	2	6	13	80	±2
<b>Not Trained</b>	99	±1	2	2	5	11	79	±4
<b>AGE</b>								
<b>18 to 24 Years Old</b>	98	±2	2	3	8	13	74	±6
<b>25 to 29 Years Old</b>	99	±1	1	1	6	12	80	±4
<b>30 to 34 Years Old</b>	100	±1	1	1	5	13	80	±4
<b>35 Years Old or More</b>	98	±1	0	1	4	12	81	±3

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**23. Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following?**

**f. Non-government websites (e.g., .com sites)**

- 1. Never
- 2. Rarely (e.g., 1-2 times)
- 3. Occasionally (e.g., monthly)
- 4. Frequently (e.g., weekly)
- 5. Very frequently (e.g., daily or nearly every day)

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
<b>TOTAL</b>	99	±1	3	4	8	13	73	±2
<b>Army</b>	99	±1	4	4	10	13	70	±3
<b>Navy</b>	98	±1	2	4	5	13	77	±3
<b>Marine Corps</b>	100	±1	4	4	4	9	79	±6
<b>Air Force</b>	99	±1	2	3	5	12	77	±4
<b>Coast Guard</b>	99	±2	3	4	6	13	74	±6
<b>EMPLOYMENT STATUS</b>								
<b>Civilian</b>	99	±1	3	6	11	17	62	±9
<b>Military</b>	99	±1	3	4	8	12	73	±2
<b>Enlisted</b>	99	±1	3	4	8	14	71	±4
<b>Officers</b>	99	±1	3	3	7	12	75	±3
<b>SIZE OF UNIT</b>								
<b>Less Than 50</b>	99	±1	3	4	8	17	68	±5
<b>50 to 99</b>	99	±1	3	2	9	12	74	±5
<b>100 to 249</b>	99	±1	3	4	7	13	73	±3
<b>250 or More</b>	99	±1	3	4	7	11	75	±3
<b>LOCATION</b>								
<b>US (Incl. Territories)</b>	99	±1	3	4	8	12	73	±3
<b>Overseas</b>	100	±1	4	2	7	16	71	±4
<b>DURATION UVAO ASSIGNMENT</b>								
<b>Less Than 3 Months</b>	98	±2	4	3	13	12	68	±5
<b>3 Months to Less Than 6 Months</b>	99	±1	2	5	6	11	76	±4
<b>6 Months to Less Than 1 Year</b>	99	±1	3	3	7	14	72	±4
<b>1 Year or More</b>	99	±1	3	4	6	13	74	±4
<b>PRIOR UVAO SERVICE</b>								
<b>Prior Service</b>	99	±1	3	5	8	12	72	±5
<b>Non-Prior Service</b>	99	±1	3	3	8	13	73	±3
<b>UVAO TRAINING</b>								
<b>Trained</b>	99	±1	3	4	8	13	72	±3
<b>Not Trained</b>	99	±1	4	3	6	12	76	±4
<b>AGE</b>								
<b>18 to 24 Years Old</b>	98	±2	4	4	8	14	70	±6
<b>25 to 29 Years Old</b>	100	±1	2	3	8	12	75	±4
<b>30 to 34 Years Old</b>	99	±1	4	3	7	13	74	±4
<b>35 Years Old or More</b>	99	±1	3	5	8	13	71	±3

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**23. Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following?****g. Department of Defense (DoD) e-mail address**

1. Never  
 2. Rarely (e.g., 1-2 times)  
 3. Occasionally (e.g., monthly)  
 4. Frequently (e.g., weekly)  
 5. Very frequently (e.g., daily or nearly every day)

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
<b>TOTAL</b>	99	±1	3	3	6	11	78	±2
<b>Army</b>	99	±1	3	3	7	12	75	±3
<b>Navy</b>	99	±1	2	1	4	11	82	±3
<b>Marine Corps</b>	100	±0	1	0	4	8	86	±5
<b>Air Force</b>	99	±1	2	2	2	9	84	±3
<b>Coast Guard</b>	99	±1	12	6	7	8	67	±7
<b>EMPLOYMENT STATUS</b>								
<b>Civilian</b>	99	±1	3	3	9	15	70	±9
<b>Military</b>	99	±1	3	3	6	11	78	±2
<b>Enlisted</b>	98	±1	2	3	7	12	76	±3
<b>Officers</b>	99	±1	3	2	5	10	80	±3
<b>SIZE OF UNIT</b>								
<b>Less Than 50</b>	99	±1	6	2	6	14	73	±5
<b>50 to 99</b>	98	±2	2	3	6	10	79	±5
<b>100 to 249</b>	99	±1	3	4	6	10	77	±3
<b>250 or More</b>	99	±1	1	2	6	11	81	±3
<b>LOCATION</b>								
<b>US (Incl. Territories)</b>	99	±1	3	3	6	11	77	±2
<b>Overseas</b>	99	±1	2	2	4	12	79	±4
<b>DURATION UVAO ASSIGNMENT</b>								
<b>Less Than 3 Months</b>	98	±2	4	3	12	10	72	±5
<b>3 Months to Less Than 6 Months</b>	99	±1	2	3	5	10	80	±4
<b>6 Months to Less Than 1 Year</b>	99	±1	2	3	5	13	77	±4
<b>1 Year or More</b>	99	±1	3	2	4	10	81	±3
<b>PRIOR UVAO SERVICE</b>								
<b>Prior Service</b>	99	±1	2	3	7	11	77	±4
<b>Non-Prior Service</b>	99	±1	3	3	6	11	78	±2
<b>UVAO TRAINING</b>								
<b>Trained</b>	99	±1	2	3	6	11	78	±2
<b>Not Trained</b>	99	±1	6	3	5	10	76	±4
<b>AGE</b>								
<b>18 to 24 Years Old</b>	99	±2	4	4	7	9	76	±6
<b>25 to 29 Years Old</b>	100	±1	2	3	7	11	78	±4
<b>30 to 34 Years Old</b>	98	±2	2	2	5	10	81	±4
<b>35 Years Old or More</b>	98	±1	3	3	5	13	76	±3

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**23. Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following?**

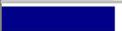
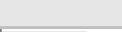
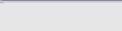
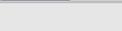
**h. Personal e-mail address (e.g., Gmail, Yahoo, or Hotmail e-mail addresses)**

- 1. Never
- 2. Rarely (e.g., 1-2 times)
- 3. Occasionally (e.g., monthly)
- 4. Frequently (e.g., weekly)
- 5. Very frequently (e.g., daily or nearly every day)

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
<b>TOTAL</b>	99	±1	6	5	8	13	69	±2
<b>Army</b>	99	±1	6	4	8	13	69	±3
<b>Navy</b>	99	±1	6	5	6	14	68	±3
<b>Marine Corps</b>	99	±1	4	6	6	9	75	±6
<b>Air Force</b>	100	±1	5	5	6	12	72	±4
<b>Coast Guard</b>	100	±0	16	8	8	15	53	±7
<b>EMPLOYMENT STATUS</b>								
<b>Civilian</b>	99	±1	8	7	13	15	57	±9
<b>Military</b>	99	±1	6	4	7	13	70	±2
<b>Enlisted</b>	100	±1	6	6	9	12	67	±4
<b>Officers</b>	99	±1	6	4	6	13	71	±3
<b>SIZE OF UNIT</b>								
<b>Less Than 50</b>	99	±1	8	5	7	15	66	±5
<b>50 to 99</b>	99	±2	5	2	8	13	71	±5
<b>100 to 249</b>	99	±1	6	5	8	13	68	±3
<b>250 or More</b>	100	±1	6	6	7	11	70	±3
<b>LOCATION</b>								
<b>US (Incl. Territories)</b>	99	±1	6	5	8	12	69	±3
<b>Overseas</b>	99	±1	5	4	7	16	68	±4
<b>DURATION UVAO ASSIGNMENT</b>								
<b>Less Than 3 Months</b>	99	±1	6	3	11	13	66	±5
<b>3 Months to Less Than 6 Months</b>	100	±1	3	6	8	13	70	±4
<b>6 Months to Less Than 1 Year</b>	99	±1	7	4	6	12	71	±4
<b>1 Year or More</b>	100	±1	7	5	7	14	68	±4
<b>PRIOR UVAO SERVICE</b>								
<b>Prior Service</b>	99	±1	6	4	10	12	68	±5
<b>Non-Prior Service</b>	99	±1	6	5	7	13	69	±3
<b>UVAO TRAINING</b>								
<b>Trained</b>	99	±1	6	5	8	12	69	±3
<b>Not Trained</b>	100	±1	7	4	5	14	69	±4
<b>AGE</b>								
<b>18 to 24 Years Old</b>	99	±2	6	4	9	16	65	±6
<b>25 to 29 Years Old</b>	99	±1	5	4	6	13	73	±4
<b>30 to 34 Years Old</b>	100	±1	6	5	7	12	69	±4
<b>35 Years Old or More</b>	99	±1	7	5	9	12	67	±3

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

## 24. Did you receive the 2012-13 Voting Assistance Guide (VAG)?

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	100	±1	73	±2	
<b>Army</b>	100	±1	71	±3	
<b>Navy</b>	100	±0	85	±3	
<b>Marine Corps</b>	100	±0	79	±6	
<b>Air Force</b>	100	±1	74	±4	
<b>Coast Guard</b>	100	±0	45	±7	
<b>EMPLOYMENT STATUS</b>					
<b>Civilian</b>	100	±0	89	±7	
<b>Military</b>	100	±1	72	±2	
<b>Enlisted</b>	100	±1	75	±3	
<b>Officers</b>	100	±1	70	±3	
<b>SIZE OF UNIT</b>					
<b>Less Than 50</b>	100	±1	74	±5	
<b>50 to 99</b>	100	±1	71	±5	
<b>100 to 249</b>	100	±1	71	±3	
<b>250 or More</b>	100	±1	78	±3	
<b>LOCATION</b>					
<b>US (Incl. Territories)</b>	100	±1	73	±2	
<b>Overseas</b>	99	±1	74	±4	
<b>DURATION UVAO ASSIGNMENT</b>					
<b>Less Than 3 Months</b>	100	±1	56	±5	
<b>3 Months to Less Than 6 Months</b>	100	±0	71	±4	
<b>6 Months to Less Than 1 Year</b>	99	±1	78	±4	
<b>1 Year or More</b>	100	±0	82	±3	
<b>PRIOR UVAO SERVICE</b>					
<b>Prior Service</b>	99	±1	77	±4	
<b>Non-Prior Service</b>	100	±1	72	±3	
<b>UVAO TRAINING</b>					
<b>Trained</b>	100	±1	82	±2	
<b>Not Trained</b>	100	±1	45	±4	
<b>AGE</b>					
<b>18 to 24 Years Old</b>	100	±1	59	±6	
<b>25 to 29 Years Old</b>	100	±1	71	±4	
<b>30 to 34 Years Old</b>	100	±0	74	±4	
<b>35 Years Old or More</b>	99	±1	79	±3	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. The Department of Defense 2012-13 VAG provides state-by-state information about registering to vote and requesting an absentee ballot.

**25. During 2012, how useful was the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

1. Not at all useful  
 2. Not very useful  
 3. Somewhat useful  
 4. Useful  
 5. Very useful

	Percent Responding		Percentages					Max ME	Average Usefulness		
			1	2	3	4	5				
<b>TOTAL</b>	73	±2	1	3	17	35	45	±3	4.2	±0.1	
Army	71	±3	1	2	15	34	48	±4	4.3	±0.1	
Navy	84	±2	2	3	17	38	40	±3	4.1	±0.1	
Marine Corps	79	±5	0	7	25	38	30	±8	3.9	±0.2	
Air Force	74	±4	0	4	18	35	42	±5	4.1	±0.1	
Coast Guard	45	±7	3	6	19	37	35	±10	3.9	±0.3	
<b>EMPLOYMENT STATUS</b>											
Civilian	89	±6	2	1	3	17	77	±8	4.7	±0.2	
Military	72	±2	1	3	18	36	42	±3	4.2	±0.1	
Enlisted	75	±3	0	2	15	33	50	±4	4.3	±0.1	
Officers	70	±3	1	4	19	38	38	±3	4.1	±0.1	
<b>SIZE OF UNIT</b>											
Less Than 50	74	±5	2	2	17	32	47	±6	4.2	±0.2	
50 to 99	70	±5	0	3	16	40	42	±6	4.2	±0.1	
100 to 249	70	±3	1	2	20	34	42	±4	4.1	±0.1	
250 or More	78	±3	1	4	13	32	50	±4	4.3	±0.1	
<b>LOCATION</b>											
US (Incl. Territories)	73	±2	1	3	17	35	44	±3	4.2	±0.1	
Overseas	73	±4	2	3	12	33	50	±5	4.3	±0.1	
<b>DURATION UVAO ASSIGNMENT</b>											
Less Than 3 Months	56	±5	0	3	23	37	36	±7	4.1	±0.1	
3 Months to Less Than 6 Months	71	±4	1	2	15	40	42	±6	4.2	±0.1	
6 Months to Less Than 1 Year	77	±4	1	3	18	33	44	±4	4.2	±0.1	
1 Year or More	82	±3	1	2	13	31	53	±4	4.3	±0.1	
<b>PRIOR UVAO SERVICE</b>											
Prior Service	77	±4	1	3	14	32	51	±5	4.3	±0.1	
Non-Prior Service	72	±2	1	3	17	36	43	±3	4.2	±0.1	
<b>UVAO TRAINING</b>											
Trained	81	±2	1	3	16	34	47	±3	4.2	±0.1	
Not Trained	45	±4	1	3	22	40	33	±6	4.0	±0.2	
<b>AGE</b>											
18 to 24 Years Old	59	±6	1	2	24	42	32	±8	4.0	±0.2	
25 to 29 Years Old	71	±4	1	4	18	37	40	±5	4.1	±0.1	
30 to 34 Years Old	74	±4	1	3	16	35	45	±5	4.2	±0.1	
35 Years Old or More	79	±3	1	2	14	32	52	±4	4.3	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who received the 2012-13 VAG (Q24).





26. During 2012, how useful were the following features of the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

c. Information on how to fill out voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs])

1. Not at all useful  
4. Useful

2. Not very useful  
5. Very useful

3. Somewhat useful

	Percent Responding		Percentages					Max ME	Average Usefulness		
			1	2	3	4	5				
<b>TOTAL</b>	72	±2	1	3	15	40	41	±3	4.2	±0.1	
<b>Army</b>	70	±3	0	3	14	38	45	±4	4.2	±0.1	
<b>Navy</b>	84	±2	1	4	17	42	36	±3	4.1	±0.1	
<b>Marine Corps</b>	79	±5	1	4	15	49	31	±8	4.1	±0.2	
<b>Air Force</b>	73	±4	2	3	16	44	35	±5	4.1	±0.1	
<b>Coast Guard</b>	45	±7	3	6	16	35	39	±10	4.0	±0.3	
<b>EMPLOYMENT STATUS</b>											
<b>Civilian</b>	88	±6	0	0	8	32	60	±9	4.5	±0.2	
<b>Military</b>	71	±2	1	3	16	41	40	±3	4.1	±0.1	
<b>Enlisted</b>	74	±3	1	2	14	42	41	±4	4.2	±0.1	
<b>Officers</b>	70	±3	1	4	16	40	39	±3	4.1	±0.1	
<b>SIZE OF UNIT</b>											
<b>Less Than 50</b>	73	±5	1	4	16	42	38	±6	4.1	±0.1	
<b>50 to 99</b>	71	±5	0	2	13	42	42	±6	4.2	±0.1	
<b>100 to 249</b>	70	±3	1	4	18	38	39	±4	4.1	±0.1	
<b>250 or More</b>	78	±3	1	2	13	40	44	±4	4.2	±0.1	
<b>LOCATION</b>											
<b>US (Incl. Territories)</b>	72	±2	1	3	16	40	41	±3	4.2	±0.1	
<b>Overseas</b>	73	±4	1	3	12	42	43	±5	4.2	±0.1	
<b>DURATION UVAO ASSIGNMENT</b>											
<b>Less Than 3 Months</b>	55	±5	1	2	24	39	35	±7	4.1	±0.2	
<b>3 Months to Less Than 6 Months</b>	71	±4	1	2	14	45	38	±5	4.2	±0.1	
<b>6 Months to Less Than 1 Year</b>	76	±4	1	4	14	42	40	±4	4.2	±0.1	
<b>1 Year or More</b>	82	±3	1	4	13	35	47	±4	4.2	±0.1	
<b>PRIOR UVAO SERVICE</b>											
<b>Prior Service</b>	77	±4	1	3	12	35	49	±5	4.3	±0.1	
<b>Non-Prior Service</b>	71	±2	1	3	16	42	39	±3	4.2	±0.1	
<b>UVAO TRAINING</b>											
<b>Trained</b>	81	±2	1	3	14	40	42	±3	4.2	±0.1	
<b>Not Trained</b>	45	±4	0	4	20	44	31	±6	4.0	±0.1	
<b>AGE</b>											
<b>18 to 24 Years Old</b>	58	±6	0	0	22	36	42	±8	4.2	±0.2	
<b>25 to 29 Years Old</b>	71	±4	1	4	17	39	39	±5	4.1	±0.1	
<b>30 to 34 Years Old</b>	74	±4	0	3	15	41	41	±5	4.2	±0.1	
<b>35 Years Old or More</b>	78	±3	1	3	12	42	42	±4	4.2	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who received the 2012-13 VAG (Q24).



26. During 2012, how useful were the following features of the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

e. Information on transmitting completed voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs]) by fax

1. Not at all useful                      2. Not very useful                      3. Somewhat useful  
4. Useful                                      5. Very useful

	Percent Responding		Percentages					Max ME	Average Usefulness		
			1	2	3	4	5				
<b>TOTAL</b>	72	±2	3	6	18	37	36	±3	4.0	±0.1	
<b>Army</b>	70	±3	3	4	18	37	38	±4	4.0	±0.1	
<b>Navy</b>	84	±2	3	6	19	36	36	±3	4.0	±0.1	
<b>Marine Corps</b>	79	±5	5	10	21	43	20	±8	3.6	±0.2	
<b>Air Force</b>	74	±4	4	8	18	41	30	±5	3.8	±0.1	
<b>Coast Guard</b>	45	±7	6	9	13	39	33	±10	3.8	±0.3	
<b>EMPLOYMENT STATUS</b>											
<b>Civilian</b>	89	±6	2	2	9	32	55	±9	4.4	±0.2	
<b>Military</b>	71	±2	3	6	19	38	34	±3	3.9	±0.1	
<b>Enlisted</b>	74	±3	3	4	18	39	37	±4	4.0	±0.1	
<b>Officers</b>	70	±3	3	7	20	37	33	±3	3.9	±0.1	
<b>SIZE OF UNIT</b>											
<b>Less Than 50</b>	73	±5	4	6	16	45	29	±6	3.9	±0.2	
<b>50 to 99</b>	70	±5	1	4	20	38	37	±6	4.0	±0.2	
<b>100 to 249</b>	70	±3	3	6	19	35	37	±4	4.0	±0.1	
<b>250 or More</b>	78	±3	5	5	17	35	38	±4	4.0	±0.1	
<b>LOCATION</b>											
<b>US (Incl. Territories)</b>	72	±2	3	6	19	37	35	±3	4.0	±0.1	
<b>Overseas</b>	73	±4	5	4	15	38	38	±5	4.0	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>											
<b>Less Than 3 Months</b>	55	±5	1	6	28	34	31	±7	3.9	±0.2	
<b>3 Months to Less Than 6 Months</b>	71	±4	4	5	18	42	30	±5	3.9	±0.1	
<b>6 Months to Less Than 1 Year</b>	76	±4	3	7	15	38	38	±4	4.0	±0.1	
<b>1 Year or More</b>	82	±3	3	5	17	35	40	±4	4.0	±0.1	
<b>PRIOR UVAO SERVICE</b>											
<b>Prior Service</b>	76	±4	3	6	15	34	43	±5	4.1	±0.2	
<b>Non-Prior Service</b>	71	±2	3	6	19	38	34	±3	3.9	±0.1	
<b>UVAO TRAINING</b>											
<b>Trained</b>	81	±2	3	5	17	37	37	±3	4.0	±0.1	
<b>Not Trained</b>	45	±4	3	7	24	40	27	±6	3.8	±0.2	
<b>AGE</b>											
<b>18 to 24 Years Old</b>	59	±6	3	5	28	37	26	±8	3.8	±0.2	
<b>25 to 29 Years Old</b>	71	±4	2	7	19	37	35	±5	4.0	±0.1	
<b>30 to 34 Years Old</b>	73	±4	4	6	18	36	36	±5	3.9	±0.1	
<b>35 Years Old or More</b>	78	±3	3	4	16	40	37	±4	4.0	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who received the 2012-13 VAG (Q24).

**26. During 2012, how useful were the following features of the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

**f. Information on transmitting completed voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs]) by e-mail**

1. Not at all useful                      2. Not very useful                      3. Somewhat useful  
 4. Useful                                      5. Very useful

	Percent Responding		Percentages					Max ME	Average Usefulness		
			1	2	3	4	5				
<b>TOTAL</b>	72	±2	2	4	17	38	40	±3	4.1	±0.1	
<b>Army</b>	70	±3	1	3	17	37	42	±4	4.2	±0.1	
<b>Navy</b>	84	±2	2	4	17	40	37	±3	4.1	±0.1	
<b>Marine Corps</b>	79	±5	1	8	21	47	23	±8	3.8	±0.2	
<b>Air Force</b>	73	±4	2	3	18	41	36	±5	4.0	±0.1	
<b>Coast Guard</b>	45	±7	3	7	10	39	40	±10	4.0	±0.3	
<b>EMPLOYMENT STATUS</b>											
<b>Civilian</b>	89	±6	2	1	8	32	57	±9	4.4	±0.2	
<b>Military</b>	71	±2	1	4	18	39	38	±3	4.1	±0.1	
<b>Enlisted</b>	74	±3	2	2	16	40	40	±4	4.1	±0.1	
<b>Officers</b>	69	±3	1	5	18	38	37	±3	4.1	±0.1	
<b>SIZE OF UNIT</b>											
<b>Less Than 50</b>	73	±5	3	3	18	42	35	±6	4.0	±0.2	
<b>50 to 99</b>	70	±5	1	4	15	42	39	±6	4.1	±0.1	
<b>100 to 249</b>	70	±3	1	5	18	36	40	±4	4.1	±0.1	
<b>250 or More</b>	77	±3	2	3	16	36	43	±4	4.1	±0.1	
<b>LOCATION</b>											
<b>US (Incl. Territories)</b>	72	±2	1	4	18	38	39	±3	4.1	±0.1	
<b>Overseas</b>	73	±4	2	3	11	41	43	±5	4.2	±0.1	
<b>DURATION UVAO ASSIGNMENT</b>											
<b>Less Than 3 Months</b>	55	±5	1	4	25	38	34	±7	4.0	±0.2	
<b>3 Months to Less Than 6 Months</b>	71	±4	2	2	17	43	36	±5	4.1	±0.1	
<b>6 Months to Less Than 1 Year</b>	77	±4	2	4	14	39	41	±4	4.1	±0.1	
<b>1 Year or More</b>	81	±3	2	4	15	34	44	±4	4.2	±0.1	
<b>PRIOR UVAO SERVICE</b>											
<b>Prior Service</b>	76	±4	2	4	13	35	46	±6	4.2	±0.1	
<b>Non-Prior Service</b>	71	±2	2	4	18	39	38	±3	4.1	±0.1	
<b>UVAO TRAINING</b>											
<b>Trained</b>	81	±2	2	3	16	38	41	±3	4.1	±0.1	
<b>Not Trained</b>	44	±4	1	6	20	44	29	±6	3.9	±0.2	
<b>AGE</b>											
<b>18 to 24 Years Old</b>	57	±6	0	2	26	41	30	±8	4.0	±0.2	
<b>25 to 29 Years Old</b>	71	±4	1	5	17	37	40	±5	4.1	±0.1	
<b>30 to 34 Years Old</b>	73	±4	2	4	18	37	40	±5	4.1	±0.1	
<b>35 Years Old or More</b>	78	±3	2	3	14	40	41	±4	4.2	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who received the 2012-13 VAG (Q24).

**27. If given a choice, which format of the Voting Assistance Guide (VAG) would you prefer to use in the future?**

1. Paper-based copy

2. Web-based copy

3. Both a paper- and Web-based copy

	Percent Responding		Percentages			Max ME
			1	2	3	
<b>TOTAL</b>	100	±1	10	42	48	±2
<b>Army</b>	100	±1	11	40	49	±3
<b>Navy</b>	99	±1	9	39	52	±3
<b>Marine Corps</b>	100	±0	5	41	54	±7
<b>Air Force</b>	100	±1	8	51	41	±4
<b>Coast Guard</b>	100	±0	11	48	40	±7
<b>EMPLOYMENT STATUS</b>						
<b>Civilian</b>	100	±1	9	31	60	±9
<b>Military</b>	100	±1	10	43	48	±2
<b>Enlisted</b>	100	±1	10	42	48	±4
<b>Officers</b>	100	±1	10	43	47	±3
<b>SIZE OF UNIT</b>						
<b>Less Than 50</b>	100	±1	12	42	47	±6
<b>50 to 99</b>	100	±0	10	44	46	±5
<b>100 to 249</b>	100	±1	9	42	49	±3
<b>250 or More</b>	100	±1	10	40	50	±3
<b>LOCATION</b>						
<b>US (Incl. Territories)</b>	100	±1	10	42	48	±3
<b>Overseas</b>	100	±1	8	43	48	±5
<b>DURATION UVAO ASSIGNMENT</b>						
<b>Less Than 3 Months</b>	100	±1	9	43	48	±5
<b>3 Months to Less Than 6 Months</b>	100	±1	10	44	46	±5
<b>6 Months to Less Than 1 Year</b>	100	±1	8	42	50	±4
<b>1 Year or More</b>	100	±1	12	39	49	±4
<b>PRIOR UVAO SERVICE</b>						
<b>Prior Service</b>	100	±1	10	39	51	±5
<b>Non-Prior Service</b>	100	±1	10	43	48	±3
<b>UVAO TRAINING</b>						
<b>Trained</b>	100	±1	10	42	49	±3
<b>Not Trained</b>	100	±1	10	43	47	±4
<b>AGE</b>						
<b>18 to 24 Years Old</b>	100	±0	16	47	37	±6
<b>25 to 29 Years Old</b>	100	±0	8	42	50	±4
<b>30 to 34 Years Old</b>	100	±1	9	37	53	±5
<b>35 Years Old or More</b>	99	±1	9	43	48	±4

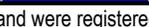
Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**28. During 2012, were you registered to receive Federal Voting Assistance Program's (FVAP) New Releases?**

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	99	±1	56	±2	
<b>Army</b>	99	±1	47	±3	
<b>Navy</b>	99	±1	76	±3	
<b>Marine Corps</b>	100	±1	69	±7	
<b>Air Force</b>	100	±1	71	±4	
<b>Coast Guard</b>	100	±0	38	±7	
<b>EMPLOYMENT STATUS</b>					
<b>Civilian</b>	100	±0	75	±9	
<b>Military</b>	99	±1	55	±2	
<b>Enlisted</b>	99	±1	65	±4	
<b>Officers</b>	99	±1	49	±3	
<b>SIZE OF UNIT</b>					
<b>Less Than 50</b>	99	±2	57	±6	
<b>50 to 99</b>	100	±0	50	±5	
<b>100 to 249</b>	99	±1	54	±3	
<b>250 or More</b>	100	±1	63	±3	
<b>LOCATION</b>					
<b>US (Incl. Territories)</b>	99	±1	55	±3	
<b>Overseas</b>	100	±1	61	±4	
<b>DURATION UVAO ASSIGNMENT</b>					
<b>Less Than 3 Months</b>	99	±1	31	±5	
<b>3 Months to Less Than 6 Months</b>	99	±1	47	±5	
<b>6 Months to Less Than 1 Year</b>	99	±1	61	±4	
<b>1 Year or More</b>	100	±1	77	±4	
<b>PRIOR UVAO SERVICE</b>					
<b>Prior Service</b>	99	±2	65	±5	
<b>Non-Prior Service</b>	100	±1	53	±3	
<b>UVAO TRAINING</b>					
<b>Trained</b>	100	±1	64	±3	
<b>Not Trained</b>	99	±1	29	±4	
<b>AGE</b>					
<b>18 to 24 Years Old</b>	100	±1	34	±6	
<b>25 to 29 Years Old</b>	99	±1	47	±4	
<b>30 to 34 Years Old</b>	100	±1	56	±5	
<b>35 Years Old or More</b>	99	±1	70	±3	

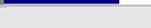
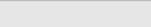
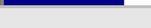
Note. Percent responding are Unit Voting Assistance Officers who answered the question. The FVAP transmits News Releases to Unit Voting Assistance Officers who are registered to receive them.

**29. During 2012, did you forward any Federal Voting Assistance Program (FVAP) News Releases to your unit members?**

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	55	±2	92	±2	
<b>Army</b>	47	±3	88	±4	
<b>Navy</b>	76	±3	95	±2	
<b>Marine Corps</b>	68	±6	98	±3	
<b>Air Force</b>	70	±4	99	±2	
<b>Coast Guard</b>	38	±7	91	±9	
<b>EMPLOYMENT STATUS</b>					
<b>Civilian</b>	74	±8	94	±8	
<b>Military</b>	54	±2	92	±2	
<b>Enlisted</b>	65	±4	93	±3	
<b>Officers</b>	49	±3	91	±3	
<b>SIZE OF UNIT</b>					
<b>Less Than 50</b>	56	±5	87	±6	
<b>50 to 99</b>	50	±5	91	±5	
<b>100 to 249</b>	54	±3	92	±3	
<b>250 or More</b>	63	±3	97	±2	
<b>LOCATION</b>					
<b>US (Incl. Territories)</b>	54	±3	92	±2	
<b>Overseas</b>	61	±4	95	±3	
<b>DURATION UVAO ASSIGNMENT</b>					
<b>Less Than 3 Months</b>	31	±5	90	±6	
<b>3 Months to Less Than 6 Months</b>	47	±5	86	±6	
<b>6 Months to Less Than 1 Year</b>	60	±4	92	±4	
<b>1 Year or More</b>	76	±4	96	±3	
<b>PRIOR UVAO SERVICE</b>					
<b>Prior Service</b>	64	±5	94	±4	
<b>Non-Prior Service</b>	53	±3	91	±2	
<b>UVAO TRAINING</b>					
<b>Trained</b>	63	±3	92	±2	
<b>Not Trained</b>	29	±4	91	±6	
<b>AGE</b>					
<b>18 to 24 Years Old</b>	34	±6	82	±9	
<b>25 to 29 Years Old</b>	47	±4	90	±5	
<b>30 to 34 Years Old</b>	56	±5	92	±4	
<b>35 Years Old or More</b>	69	±3	95	±3	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and were registered to receive FVAP's News Releases (Q28).

**30. During 2012, did you visit the Federal Voting Assistance Program (FVAP) website, www.fvap.gov?**

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	100	±1	92	±2	
<b>Army</b>	100	±1	90	±2	
<b>Navy</b>	100	±1	97	±1	
<b>Marine Corps</b>	100	±0	99	±3	
<b>Air Force</b>	100	±1	98	±2	
<b>Coast Guard</b>	100	±0	75	±7	
<b>EMPLOYMENT STATUS</b>					
<b>Civilian</b>	99	±2	99	±3	
<b>Military</b>	100	±1	92	±2	
<b>Enlisted</b>	100	±1	94	±2	
<b>Officers</b>	100	±1	91	±2	
<b>SIZE OF UNIT</b>					
<b>Less Than 50</b>	100	±1	87	±4	
<b>50 to 99</b>	100	±0	90	±4	
<b>100 to 249</b>	99	±1	93	±2	
<b>250 or More</b>	100	±1	98	±2	
<b>LOCATION</b>					
<b>US (Incl. Territories)</b>	100	±1	91	±2	
<b>Overseas</b>	99	±1	96	±2	
<b>DURATION UVAO ASSIGNMENT</b>					
<b>Less Than 3 Months</b>	99	±1	84	±4	
<b>3 Months to Less Than 6 Months</b>	100	±1	92	±3	
<b>6 Months to Less Than 1 Year</b>	100	±1	94	±3	
<b>1 Year or More</b>	100	±1	96	±2	
<b>PRIOR UVAO SERVICE</b>					
<b>Prior Service</b>	100	±0	92	±4	
<b>Non-Prior Service</b>	100	±1	92	±2	
<b>UVAO TRAINING</b>					
<b>Trained</b>	100	±1	96	±2	
<b>Not Trained</b>	100	±1	78	±4	
<b>AGE</b>					
<b>18 to 24 Years Old</b>	100	±0	84	±6	
<b>25 to 29 Years Old</b>	100	±1	90	±3	
<b>30 to 34 Years Old</b>	100	±1	95	±3	
<b>35 Years Old or More</b>	100	±1	95	±2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. The FVAP website, www.fvap.gov, provides voting-related information and resources.

**31. On average, how often have you visited the Federal Voting Assistance Program's (FVAP) website since Labor Day 2012 (September 3, 2012)?**

1. Every day  
 2. 3-4 times each week  
 3. 1-2 times each week  
 4. Less than once a week  
 5. Less than once a month  
 6. I do not recall

	Percent Responding		Percentages						Max ME
			1	2	3	4	5	6	
<b>TOTAL</b>	92	±2	3	17	39	26	8	7	±2
<b>Army</b>	90	±2	3	16	39	25	9	8	±3
<b>Navy</b>	97	±1	3	21	38	25	7	5	±3
<b>Marine Corps</b>	98	±2	8	17	39	26	5	6	±7
<b>Air Force</b>	98	±2	3	19	41	25	6	7	±4
<b>Coast Guard</b>	73	±6	0	11	26	39	18	7	±8
<b>EMPLOYMENT STATUS</b>									
<b>Civilian</b>	98	±2	13	24	28	20	8	8	±8
<b>Military</b>	91	±2	3	17	39	26	8	7	±3
<b>Enlisted</b>	94	±2	3	19	41	21	6	9	±4
<b>Officers</b>	90	±2	2	16	38	29	9	6	±3
<b>SIZE OF UNIT</b>									
<b>Less Than 50</b>	87	±4	4	13	34	29	9	11	±6
<b>50 to 99</b>	90	±4	2	15	39	26	10	8	±6
<b>100 to 249</b>	92	±2	2	18	39	27	8	7	±3
<b>250 or More</b>	97	±2	6	22	41	21	6	4	±4
<b>LOCATION</b>									
<b>US (Incl. Territories)</b>	91	±2	3	17	38	27	8	8	±3
<b>Overseas</b>	95	±2	4	21	43	20	6	6	±5
<b>DURATION UVAO ASSIGNMENT</b>									
<b>Less Than 3 Months</b>	84	±4	2	18	33	25	10	12	±5
<b>3 Months to Less Than 6 Months</b>	91	±3	3	17	40	26	7	9	±5
<b>6 Months to Less Than 1 Year</b>	93	±2	4	15	40	27	8	5	±4
<b>1 Year or More</b>	96	±2	3	19	40	24	8	5	±4
<b>PRIOR UVAO SERVICE</b>									
<b>Prior Service</b>	92	±3	3	20	41	22	7	6	±5
<b>Non-Prior Service</b>	92	±2	3	17	38	27	8	8	±3
<b>UVAO TRAINING</b>									
<b>Trained</b>	96	±2	4	18	40	25	7	7	±3
<b>Not Trained</b>	78	±4	2	13	33	27	14	10	±5
<b>AGE</b>									
<b>18 to 24 Years Old</b>	84	±5	2	16	34	29	12	8	±7
<b>25 to 29 Years Old</b>	89	±3	2	15	39	29	7	8	±4
<b>30 to 34 Years Old</b>	94	±3	4	17	38	27	6	8	±5
<b>35 Years Old or More</b>	94	±2	4	20	40	22	9	7	±4

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who visited the FVAP website during 2012 (Q30).

**32. During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

**a. PDF versions of voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs])**

- |                      |                    |                                               |
|----------------------|--------------------|-----------------------------------------------|
| 1. Not at all useful | 2. Not very useful | 3. Somewhat useful                            |
| 4. Useful            | 5. Very useful     | 6. Did not access or obtain from FVAP website |

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	90	±2	1	2	14	35	41	7	±3	4.2	±0.1	
<b>Army</b>	88	±2	1	2	15	34	43	5	±4	4.2	±0.1	
<b>Navy</b>	96	±2	1	2	9	37	45	7	±3	4.3	±0.1	
<b>Marine Corps</b>	97	±2	1	2	15	32	43	6	±7	4.2	±0.2	
<b>Air Force</b>	96	±2	1	2	15	40	33	10	±4	4.1	±0.1	
<b>Coast Guard</b>	73	±6	1	3	16	31	35	15	±7	4.1	±0.2	
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	96	±3	2	0	9	33	48	8	±9	4.4	±0.2	
<b>Military</b>	90	±2	1	2	14	35	41	7	±3	4.2	±0.1	
<b>Enlisted</b>	91	±3	0	2	14	37	38	8	±4	4.2	±0.1	
<b>Officers</b>	89	±2	1	2	14	34	43	6	±3	4.2	±0.1	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	86	±4	1	2	15	34	42	7	±6	4.2	±0.2	
<b>50 to 99</b>	87	±4	1	1	12	37	43	6	±6	4.3	±0.1	
<b>100 to 249</b>	90	±2	1	2	17	35	38	7	±3	4.2	±0.1	
<b>250 or More</b>	96	±2	1	2	11	35	44	7	±4	4.3	±0.1	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	89	±2	1	2	14	35	41	7	±3	4.2	±0.1	
<b>Overseas</b>	94	±2	1	2	12	35	44	6	±5	4.3	±0.1	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	81	±4	1	3	23	33	32	8	±5	4.0	±0.1	
<b>3 Months to Less Than 6 Months</b>	90	±3	0	2	12	42	38	6	±5	4.2	±0.1	
<b>6 Months to Less Than 1 Year</b>	92	±3	1	2	14	31	45	6	±4	4.2	±0.1	
<b>1 Year or More</b>	94	±2	1	2	9	34	47	7	±4	4.3	±0.1	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	90	±3	1	3	11	33	47	6	±5	4.3	±0.1	
<b>Non-Prior Service</b>	90	±2	1	2	14	36	40	7	±3	4.2	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	94	±2	1	2	14	34	43	6	±3	4.2	±0.1	
<b>Not Trained</b>	77	±4	1	2	15	39	35	8	±5	4.1	±0.1	
<b>AGE</b>												
<b>18 to 24 Years Old</b>	84	±5	1	2	17	36	38	5	±7	4.1	±0.2	
<b>25 to 29 Years Old</b>	89	±3	1	2	12	37	42	5	±5	4.3	±0.1	
<b>30 to 34 Years Old</b>	93	±3	1	2	15	32	42	7	±5	4.2	±0.1	
<b>35 Years Old or More</b>	91	±2	1	2	14	35	41	8	±4	4.2	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who visited the FVAP website during 2012 (Q30). Average Usefulness excludes those who indicated they "Did not access or obtain from FVAP website."

32. During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

b. Automated Online Assistant for voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs])

1. Not at all useful  
4. Useful

2. Not very useful  
5. Very useful

3. Somewhat useful  
6. Did not access or obtain from FVAP website

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	91	±2	1	2	12	31	47	7	±3	4.3	±0.1	
<b>Army</b>	89	±2	1	2	13	30	46	7	±4	4.3	±0.1	
<b>Navy</b>	95	±2	0	2	9	30	52	7	±3	4.4	±0.1	
<b>Marine Corps</b>	95	±3	0	2	11	33	47	7	±7	4.4	±0.2	
<b>Air Force</b>	97	±2	1	1	11	35	44	9	±4	4.3	±0.1	
<b>Coast Guard</b>	74	±6	0	1	13	26	45	15	±8	4.4	±0.2	
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	98	±2	1	0	8	34	48	8	±9	4.4	±0.2	
<b>Military</b>	90	±2	1	2	12	31	47	7	±3	4.3	±0.1	
<b>Enlisted</b>	92	±2	0	1	12	32	48	7	±4	4.4	±0.1	
<b>Officers</b>	89	±2	1	2	13	30	46	7	±3	4.3	±0.1	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	87	±4	2	3	14	30	43	9	±6	4.2	±0.2	
<b>50 to 99</b>	89	±4	1	2	12	31	49	5	±6	4.3	±0.1	
<b>100 to 249</b>	90	±2	1	1	14	32	44	7	±3	4.3	±0.1	
<b>250 or More</b>	96	±2	1	2	8	31	50	8	±4	4.4	±0.1	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	90	±2	1	2	12	31	46	7	±3	4.3	±0.1	
<b>Overseas</b>	93	±3	2	1	10	29	51	7	±5	4.4	±0.1	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	82	±4	1	2	23	28	37	8	±6	4.1	±0.2	
<b>3 Months to Less Than 6 Months</b>	90	±3	1	1	9	39	44	6	±5	4.3	±0.1	
<b>6 Months to Less Than 1 Year</b>	93	±3	1	3	10	27	53	7	±4	4.4	±0.1	
<b>1 Year or More</b>	96	±2	1	1	10	31	49	9	±4	4.4	±0.1	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	91	±3	1	2	10	30	51	6	±5	4.4	±0.1	
<b>Non-Prior Service</b>	91	±2	1	2	12	31	46	7	±3	4.3	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	95	±2	1	2	12	30	49	7	±3	4.3	±0.1	
<b>Not Trained</b>	77	±4	1	3	13	36	37	9	±5	4.2	±0.1	
<b>AGE</b>												
<b>18 to 24 Years Old</b>	83	±5	1	3	16	27	46	7	±7	4.2	±0.2	
<b>25 to 29 Years Old</b>	89	±3	2	2	13	32	46	5	±5	4.3	±0.1	
<b>30 to 34 Years Old</b>	93	±3	1	3	12	28	48	8	±5	4.3	±0.1	
<b>35 Years Old or More</b>	93	±2	0	1	10	33	47	8	±4	4.4	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who visited the FVAP website during 2012 (Q30). Average Usefulness excludes those who indicated they "Did not access or obtain from FVAP website."

**32. During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

**c. 2012-13 Voting Assistance Guide (VAG)**

- 1. Not at all useful
- 2. Not very useful
- 3. Somewhat useful
- 4. Useful
- 5. Very useful
- 6. Did not access or obtain from FVAP website

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	90	±2	1	2	15	32	37	14	±2	4.2	±0.1	
<b>Army</b>	89	±2	1	2	15	32	38	13	±4	4.2	±0.1	
<b>Navy</b>	96	±2	0	2	11	35	39	13	±3	4.3	±0.1	
<b>Marine Corps</b>	97	±3	2	3	25	29	34	8	±7	4.0	±0.2	
<b>Air Force</b>	95	±2	0	2	15	34	35	14	±4	4.2	±0.1	
<b>Coast Guard</b>	74	±6	0	3	13	23	29	32	±8	4.2	±0.2	
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	95	±4	0	0	7	23	61	9	±9	4.6	±0.2	
<b>Military</b>	90	±2	1	2	15	33	36	14	±3	4.2	±0.1	
<b>Enlisted</b>	92	±2	0	1	15	33	39	12	±4	4.2	±0.1	
<b>Officers</b>	89	±2	1	2	15	33	34	15	±3	4.1	±0.1	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	86	±4	1	2	13	35	35	13	±6	4.2	±0.2	
<b>50 to 99</b>	89	±4	1	2	16	31	36	14	±6	4.2	±0.1	
<b>100 to 249</b>	90	±2	0	2	16	32	35	15	±3	4.2	±0.1	
<b>250 or More</b>	96	±2	1	1	13	32	42	11	±4	4.3	±0.1	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	90	±2	1	2	15	32	37	14	±3	4.2	±0.1	
<b>Overseas</b>	93	±3	1	1	14	31	39	15	±5	4.2	±0.1	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	82	±4	1	1	27	27	24	19	±5	3.9	±0.2	
<b>3 Months to Less Than 6 Months</b>	91	±3	0	2	12	38	32	16	±5	4.2	±0.1	
<b>6 Months to Less Than 1 Year</b>	92	±3	0	2	12	33	41	11	±4	4.3	±0.1	
<b>1 Year or More</b>	95	±2	0	1	11	30	45	12	±4	4.3	±0.1	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	91	±3	0	3	11	31	43	11	±5	4.3	±0.1	
<b>Non-Prior Service</b>	90	±2	1	1	15	33	36	14	±3	4.2	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	95	±2	0	2	14	32	40	11	±3	4.2	±0.1	
<b>Not Trained</b>	77	±4	1	1	17	31	26	23	±5	4.0	±0.1	
<b>AGE</b>												
<b>18 to 24 Years Old</b>	83	±5	1	2	20	28	30	20	±6	4.1	±0.2	
<b>25 to 29 Years Old</b>	88	±3	1	3	15	34	33	15	±4	4.1	±0.1	
<b>30 to 34 Years Old</b>	93	±3	1	2	15	33	38	11	±5	4.2	±0.1	
<b>35 Years Old or More</b>	93	±2	0	1	13	32	42	12	±4	4.3	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who visited the FVAP website during 2012 (Q30). Average Usefulness excludes those who indicated they "Did not access or obtain from FVAP website."

**32. During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

**d. FVAP's News Releases**

1. Not at all useful  
4. Useful

2. Not very useful  
5. Very useful

3. Somewhat useful  
6. Did not access or obtain from FVAP website

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	90	±2	1	4	19	31	27	18	±2	4.0	±0.1	
<b>Army</b>	88	±2	1	4	20	28	26	20	±3	3.9	±0.1	
<b>Navy</b>	95	±2	0	4	15	37	31	13	±3	4.1	±0.1	
<b>Marine Corps</b>	96	±3	2	5	25	33	25	10	±7	3.8	±0.2	
<b>Air Force</b>	96	±2	1	2	20	33	30	13	±4	4.0	±0.1	
<b>Coast Guard</b>	73	±6	0	5	20	24	18	33	±8	3.8	±0.2	
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	97	±3	0	0	9	29	54	8	±9	4.5	±0.2	
<b>Military</b>	90	±2	1	4	20	31	26	18	±2	3.9	±0.1	
<b>Enlisted</b>	92	±2	0	2	19	34	32	13	±4	4.1	±0.1	
<b>Officers</b>	89	±2	1	5	20	29	22	22	±3	3.8	±0.1	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	87	±4	2	5	19	32	23	19	±6	3.9	±0.2	
<b>50 to 99</b>	88	±4	1	3	19	31	28	19	±5	4.0	±0.2	
<b>100 to 249</b>	90	±2	1	4	22	30	26	17	±3	3.9	±0.1	
<b>250 or More</b>	96	±2	1	4	16	32	31	16	±3	4.1	±0.1	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	90	±2	1	4	19	31	27	19	±3	4.0	±0.1	
<b>Overseas</b>	92	±3	0	5	20	31	31	13	±5	4.0	±0.1	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	82	±4	1	4	29	22	16	28	±6	3.7	±0.2	
<b>3 Months to Less Than 6 Months</b>	90	±3	1	5	19	32	21	23	±5	3.9	±0.1	
<b>6 Months to Less Than 1 Year</b>	92	±3	1	5	17	33	29	15	±4	4.0	±0.1	
<b>1 Year or More</b>	95	±2	1	2	15	33	39	10	±4	4.2	±0.1	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	91	±3	0	4	17	33	30	15	±5	4.1	±0.1	
<b>Non-Prior Service</b>	90	±2	1	4	20	30	27	18	±3	3.9	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	95	±2	1	4	19	31	30	15	±3	4.0	±0.1	
<b>Not Trained</b>	76	±4	1	4	19	29	16	30	±5	3.8	±0.1	
<b>AGE</b>												
<b>18 to 24 Years Old</b>	83	±5	1	5	22	23	22	27	±6	3.8	±0.2	
<b>25 to 29 Years Old</b>	89	±3	2	6	21	30	20	22	±4	3.8	±0.1	
<b>30 to 34 Years Old</b>	93	±3	1	5	22	30	25	18	±4	3.9	±0.1	
<b>35 Years Old or More</b>	93	±2	0	2	15	35	36	12	±4	4.2	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who visited the FVAP website during 2012 (Q30). Average Usefulness excludes those who indicated they "Did not access or obtain from FVAP website."

**32. During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

**e. Election Calendar**

- 1. Not at all useful
- 2. Not very useful
- 3. Somewhat useful
- 4. Useful
- 5. Very useful
- 6. Did not access or obtain from FVAP website

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	90	±2	1	2	14	36	40	8	±2	4.2	±0.1	
<b>Army</b>	89	±2	1	1	15	34	40	8	±4	4.2	±0.1	
<b>Navy</b>	95	±2	0	2	12	38	41	6	±3	4.3	±0.1	
<b>Marine Corps</b>	97	±2	0	2	15	40	34	9	±7	4.2	±0.2	
<b>Air Force</b>	97	±2	0	2	11	40	40	7	±4	4.3	±0.1	
<b>Coast Guard</b>	71	±6	3	5	20	27	27	17	±8	3.8	±0.2	
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	97	±3	0	2	6	35	53	4	±9	4.4	±0.2	
<b>Military</b>	90	±2	1	2	15	36	39	8	±3	4.2	±0.1	
<b>Enlisted</b>	91	±3	0	1	13	39	41	6	±4	4.3	±0.1	
<b>Officers</b>	90	±2	1	2	15	34	38	10	±3	4.2	±0.1	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	85	±4	1	2	17	38	31	11	±6	4.1	±0.1	
<b>50 to 99</b>	89	±4	1	2	12	37	41	7	±6	4.2	±0.1	
<b>100 to 249</b>	90	±2	0	1	15	36	39	9	±3	4.2	±0.1	
<b>250 or More</b>	96	±2	0	1	12	34	46	7	±4	4.3	±0.1	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	90	±2	1	1	14	36	39	9	±3	4.2	±0.1	
<b>Overseas</b>	94	±2	0	3	13	36	42	6	±5	4.2	±0.1	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	83	±4	2	2	24	32	27	14	±5	3.9	±0.1	
<b>3 Months to Less Than 6 Months</b>	90	±3	0	2	11	44	34	9	±5	4.2	±0.1	
<b>6 Months to Less Than 1 Year</b>	92	±3	0	2	14	34	44	6	±4	4.3	±0.1	
<b>1 Year or More</b>	95	±2	0	2	10	33	49	6	±4	4.4	±0.1	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	91	±3	0	1	12	34	44	8	±5	4.3	±0.1	
<b>Non-Prior Service</b>	90	±2	1	2	14	36	39	8	±3	4.2	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	95	±2	0	1	13	36	42	7	±3	4.3	±0.1	
<b>Not Trained</b>	77	±4	1	3	18	36	28	14	±5	4.0	±0.1	
<b>AGE</b>												
<b>18 to 24 Years Old</b>	84	±5	1	3	19	32	36	9	±7	4.1	±0.2	
<b>25 to 29 Years Old</b>	89	±3	1	2	15	39	34	10	±4	4.1	±0.1	
<b>30 to 34 Years Old</b>	94	±3	1	2	14	36	39	8	±5	4.2	±0.1	
<b>35 Years Old or More</b>	92	±2	0	1	12	35	45	7	±4	4.3	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who visited the FVAP website during 2012 (Q30). Average Usefulness excludes those who indicated they "Did not access or obtain from FVAP website."

**32. During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

**f. Links to other election-related websites**

1. Not at all useful  
 2. Not very useful  
 3. Somewhat useful  
 4. Useful  
 5. Very useful  
 6. Did not access or obtain from FVAP website

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	91	±2	1	3	22	34	26	13	±2	3.9	±0.1	
<b>Army</b>	89	±2	1	3	23	34	27	13	±3	3.9	±0.1	
<b>Navy</b>	95	±2	1	4	18	34	29	13	±3	4.0	±0.1	
<b>Marine Corps</b>	97	±3	2	6	22	36	21	14	±7	3.8	±0.2	
<b>Air Force</b>	97	±2	1	3	22	37	25	12	±4	3.9	±0.1	
<b>Coast Guard</b>	74	±6	1	8	21	20	22	28	±7	3.8	±0.2	
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	95	±4	1	1	12	39	41	6	±9	4.2	±0.2	
<b>Military</b>	90	±2	1	4	23	34	26	14	±2	3.9	±0.1	
<b>Enlisted</b>	92	±2	0	4	21	36	27	12	±4	4.0	±0.1	
<b>Officers</b>	89	±2	1	4	23	32	25	15	±3	3.9	±0.1	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	86	±4	1	5	22	35	22	15	±6	3.8	±0.2	
<b>50 to 99</b>	89	±4	1	3	22	36	27	11	±6	4.0	±0.1	
<b>100 to 249</b>	90	±2	1	3	25	31	25	15	±3	3.9	±0.1	
<b>250 or More</b>	96	±2	2	3	18	35	30	12	±3	4.0	±0.1	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	90	±2	1	3	22	34	27	13	±3	3.9	±0.1	
<b>Overseas</b>	94	±2	2	4	21	36	23	14	±5	3.9	±0.1	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	83	±4	2	5	30	28	20	16	±5	3.7	±0.2	
<b>3 Months to Less Than 6 Months</b>	90	±3	1	3	19	38	23	15	±5	3.9	±0.1	
<b>6 Months to Less Than 1 Year</b>	92	±3	1	3	23	33	28	12	±4	4.0	±0.1	
<b>1 Year or More</b>	95	±2	1	3	17	35	32	11	±4	4.1	±0.1	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	91	±3	1	3	22	31	29	14	±5	4.0	±0.1	
<b>Non-Prior Service</b>	91	±2	1	4	22	35	26	13	±3	3.9	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	95	±2	1	3	22	34	28	12	±3	4.0	±0.1	
<b>Not Trained</b>	77	±4	1	4	23	33	19	19	±5	3.8	±0.1	
<b>AGE</b>												
<b>18 to 24 Years Old</b>	84	±5	2	2	28	29	23	16	±6	3.8	±0.2	
<b>25 to 29 Years Old</b>	88	±3	1	4	24	34	21	15	±4	3.8	±0.1	
<b>30 to 34 Years Old</b>	94	±3	1	4	22	31	29	12	±4	3.9	±0.1	
<b>35 Years Old or More</b>	93	±2	0	3	18	37	29	11	±4	4.0	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who visited the FVAP website during 2012 (Q30). Average Usefulness excludes those who indicated they "Did not access or obtain from FVAP website."

**32. During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

**g. Unit Voting Assistance Officer (UVAO) training**

- 1. Not at all useful
- 2. Not very useful
- 3. Somewhat useful
- 4. Useful
- 5. Very useful
- 6. Did not access or obtain from FVAP website

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	91	±2	2	4	19	34	32	10	±2	4.0	±0.1	
<b>Army</b>	89	±2	2	4	21	34	33	8	±3	4.0	±0.1	
<b>Navy</b>	95	±2	1	3	13	37	34	11	±3	4.1	±0.1	
<b>Marine Corps</b>	96	±3	1	3	21	33	28	14	±7	4.0	±0.2	
<b>Air Force</b>	97	±2	2	3	19	36	33	6	±4	4.0	±0.1	
<b>Coast Guard</b>	73	±6	2	8	12	9	12	56	±8	3.5	±0.3	
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	98	±2	1	2	14	31	49	4	±9	4.3	±0.2	
<b>Military</b>	90	±2	2	4	19	34	31	10	±3	4.0	±0.1	
<b>Enlisted</b>	92	±2	1	3	17	37	33	8	±4	4.1	±0.1	
<b>Officers</b>	89	±2	2	4	20	32	30	12	±3	4.0	±0.1	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	86	±4	2	2	16	35	32	13	±6	4.1	±0.2	
<b>50 to 99</b>	89	±4	1	5	20	35	32	8	±6	4.0	±0.2	
<b>100 to 249</b>	91	±2	1	4	21	33	29	11	±3	4.0	±0.1	
<b>250 or More</b>	96	±2	3	2	17	33	36	9	±4	4.1	±0.1	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	90	±2	2	3	19	34	32	10	±3	4.0	±0.1	
<b>Overseas</b>	93	±3	2	6	16	33	33	10	±5	4.0	±0.1	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	82	±4	2	4	29	27	21	17	±6	3.7	±0.2	
<b>3 Months to Less Than 6 Months</b>	90	±3	2	4	17	35	30	12	±5	4.0	±0.1	
<b>6 Months to Less Than 1 Year</b>	92	±3	1	3	18	35	36	7	±4	4.1	±0.1	
<b>1 Year or More</b>	95	±2	2	3	15	36	37	8	±4	4.1	±0.1	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	91	±3	1	3	18	34	35	9	±5	4.1	±0.1	
<b>Non-Prior Service</b>	90	±2	2	4	19	34	31	10	±3	4.0	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	95	±2	1	3	19	37	36	4	±3	4.1	±0.1	
<b>Not Trained</b>	77	±4	3	8	17	21	14	36	±5	3.6	±0.2	
<b>AGE</b>												
<b>18 to 24 Years Old</b>	84	±5	2	7	24	28	27	11	±7	3.8	±0.2	
<b>25 to 29 Years Old</b>	88	±3	1	5	20	33	29	12	±4	3.9	±0.1	
<b>30 to 34 Years Old</b>	94	±3	2	3	17	36	32	10	±5	4.0	±0.1	
<b>35 Years Old or More</b>	93	±2	1	2	17	35	36	8	±4	4.1	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who visited the FVAP website during 2012 (Q30). Average Usefulness excludes those who indicated they "Did not access or obtain from FVAP website."

**32. During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

**h. Toll-free telephone numbers**

1. Not at all useful  
4. Useful

2. Not very useful  
5. Very useful

3. Somewhat useful  
6. Did not access or obtain from FVAP website

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	90	±2	2	6	20	25	20	27	±2	3.7	±0.1	
<b>Army</b>	88	±2	2	6	20	25	21	25	±3	3.8	±0.1	
<b>Navy</b>	95	±2	2	6	18	26	20	28	±3	3.8	±0.1	
<b>Marine Corps</b>	97	±2	5	13	20	22	11	29	±7	3.3	±0.2	
<b>Air Force</b>	97	±2	3	5	20	26	17	30	±4	3.7	±0.1	
<b>Coast Guard</b>	73	±6	0	3	16	15	13	53	±8	3.8	±0.2	
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	97	±3	1	2	13	27	35	23	±9	4.2	±0.2	
<b>Military</b>	90	±2	2	7	20	25	19	27	±2	3.7	±0.1	
<b>Enlisted</b>	92	±2	1	5	20	28	21	24	±4	3.8	±0.1	
<b>Officers</b>	89	±2	3	7	20	23	17	29	±3	3.6	±0.1	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	85	±4	3	5	18	27	17	30	±6	3.7	±0.2	
<b>50 to 99</b>	89	±4	1	7	20	27	19	26	±5	3.8	±0.2	
<b>100 to 249</b>	90	±2	2	6	22	23	19	28	±3	3.7	±0.1	
<b>250 or More</b>	96	±2	3	7	17	24	23	25	±3	3.8	±0.1	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	90	±2	2	6	20	25	19	27	±3	3.7	±0.1	
<b>Overseas</b>	94	±2	3	10	17	23	22	25	±5	3.7	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	82	±4	3	5	29	19	14	29	±5	3.5	±0.2	
<b>3 Months to Less Than 6 Months</b>	90	±3	2	7	16	31	18	27	±5	3.8	±0.2	
<b>6 Months to Less Than 1 Year</b>	92	±3	3	7	19	24	21	26	±4	3.7	±0.1	
<b>1 Year or More</b>	95	±2	2	5	18	25	23	27	±4	3.8	±0.1	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	91	±3	3	5	19	22	23	28	±5	3.8	±0.2	
<b>Non-Prior Service</b>	90	±2	2	7	20	26	19	27	±3	3.7	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	95	±2	2	6	20	25	21	25	±3	3.8	±0.1	
<b>Not Trained</b>	77	±4	2	5	19	24	13	37	±5	3.6	±0.2	
<b>AGE</b>												
<b>18 to 24 Years Old</b>	84	±5	3	11	21	19	19	28	±6	3.6	±0.2	
<b>25 to 29 Years Old</b>	88	±3	3	6	21	23	17	29	±4	3.6	±0.2	
<b>30 to 34 Years Old</b>	94	±3	3	6	20	26	18	27	±4	3.7	±0.2	
<b>35 Years Old or More</b>	92	±2	1	5	18	28	23	25	±3	3.9	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who visited the FVAP website during 2012 (Q30). Average Usefulness excludes those who indicated they "Did not access or obtain from FVAP website."

**32. During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

**i. Link to e-mail FVAP**

- 1. Not at all useful
- 2. Not very useful
- 3. Somewhat useful
- 4. Useful
- 5. Very useful
- 6. Did not access or obtain from FVAP website

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	91	±2	1	4	18	31	25	21	±2	4.0	±0.1	
<b>Army</b>	89	±2	1	4	20	29	25	20	±3	3.9	±0.1	
<b>Navy</b>	95	±2	1	3	13	35	27	20	±3	4.1	±0.1	
<b>Marine Corps</b>	96	±3	1	7	23	30	17	23	±7	3.7	±0.2	
<b>Air Force</b>	97	±2	1	3	16	34	24	22	±4	4.0	±0.1	
<b>Coast Guard</b>	75	±6	0	3	13	22	26	35	±8	4.1	±0.2	
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	97	±3	0	0	11	35	41	13	±9	4.3	±0.2	
<b>Military</b>	90	±2	1	4	19	30	24	22	±2	3.9	±0.1	
<b>Enlisted</b>	92	±2	1	3	19	32	28	18	±4	4.0	±0.1	
<b>Officers</b>	90	±2	1	5	19	29	22	24	±3	3.9	±0.1	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	87	±4	0	3	19	33	23	22	±6	3.9	±0.2	
<b>50 to 99</b>	89	±4	1	3	22	30	23	21	±5	3.9	±0.2	
<b>100 to 249</b>	90	±2	1	4	18	32	25	20	±3	3.9	±0.1	
<b>250 or More</b>	96	±2	2	4	15	28	30	22	±3	4.0	±0.1	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	90	±2	1	4	19	31	24	21	±3	3.9	±0.1	
<b>Overseas</b>	94	±2	1	5	13	28	32	21	±5	4.1	±0.1	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	82	±4	1	3	29	26	15	26	±6	3.7	±0.2	
<b>3 Months to Less Than 6 Months</b>	91	±3	1	4	16	35	23	21	±5	3.9	±0.1	
<b>6 Months to Less Than 1 Year</b>	93	±3	1	4	18	29	29	19	±4	4.0	±0.1	
<b>1 Year or More</b>	95	±2	1	3	14	31	30	20	±4	4.1	±0.1	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	91	±3	1	4	14	30	29	22	±5	4.0	±0.1	
<b>Non-Prior Service</b>	91	±2	1	4	19	31	24	21	±3	3.9	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	95	±2	1	4	18	31	27	19	±3	4.0	±0.1	
<b>Not Trained</b>	77	±4	0	4	18	30	17	30	±5	3.9	±0.1	
<b>AGE</b>												
<b>18 to 24 Years Old</b>	83	±5	1	7	25	23	21	23	±6	3.7	±0.2	
<b>25 to 29 Years Old</b>	89	±3	2	4	20	29	22	22	±4	3.9	±0.1	
<b>30 to 34 Years Old</b>	93	±3	1	4	18	32	23	22	±4	3.9	±0.1	
<b>35 Years Old or More</b>	93	±2	1	2	15	33	30	20	±4	4.1	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who visited the FVAP website during 2012 (Q30). Average Usefulness excludes those who indicated they "Did not access or obtain from FVAP website."

**33. Overall, during 2012, how useful was the Federal Voting Assistance Program's (FVAP) website in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

1. Not at all useful  
4. Useful

2. Not very useful  
5. Very useful

3. Somewhat useful

	Percent Responding		Percentages					Max ME	Average Usefulness		
			1	2	3	4	5				
<b>TOTAL</b>	91	±2	0	1	11	31	57	±3	4.4	±0.1	
<b>Army</b>	89	±2	0	2	12	32	54	±4	4.4	±0.1	
<b>Navy</b>	96	±1	0	1	6	28	65	±3	4.6	±0.1	
<b>Marine Corps</b>	97	±2	0	1	9	28	62	±7	4.5	±0.1	
<b>Air Force</b>	98	±2	1	1	9	30	59	±4	4.5	±0.1	
<b>Coast Guard</b>	73	±6	0	3	15	35	46	±8	4.2	±0.2	
<b>EMPLOYMENT STATUS</b>											
<b>Civilian</b>	98	±2	0	2	6	25	67	±9	4.6	±0.2	
<b>Military</b>	91	±2	0	1	11	32	56	±3	4.4	±0.1	
<b>Enlisted</b>	93	±2	0	1	8	33	58	±4	4.5	±0.1	
<b>Officers</b>	90	±2	1	2	12	31	55	±3	4.4	±0.1	
<b>SIZE OF UNIT</b>											
<b>Less Than 50</b>	87	±4	0	2	10	35	53	±6	4.4	±0.1	
<b>50 to 99</b>	90	±4	1	1	11	33	54	±6	4.4	±0.1	
<b>100 to 249</b>	91	±2	1	1	12	31	55	±3	4.4	±0.1	
<b>250 or More</b>	97	±2	0	1	9	26	63	±4	4.5	±0.1	
<b>LOCATION</b>											
<b>US (Incl. Territories)</b>	91	±2	0	1	11	31	56	±3	4.4	±0.1	
<b>Overseas</b>	94	±2	0	1	6	30	63	±5	4.5	±0.1	
<b>DURATION UVAO ASSIGNMENT</b>											
<b>Less Than 3 Months</b>	83	±4	1	4	18	35	43	±6	4.1	±0.1	
<b>3 Months to Less Than 6 Months</b>	90	±3	0	1	11	31	57	±5	4.4	±0.1	
<b>6 Months to Less Than 1 Year</b>	93	±2	1	0	9	33	56	±4	4.4	±0.1	
<b>1 Year or More</b>	96	±2	0	1	7	26	66	±4	4.6	±0.1	
<b>PRIOR UVAO SERVICE</b>											
<b>Prior Service</b>	92	±3	0	1	9	27	63	±5	4.5	±0.1	
<b>Non-Prior Service</b>	91	±2	1	1	11	32	55	±3	4.4	±0.1	
<b>UVAO TRAINING</b>											
<b>Trained</b>	96	±2	0	1	9	30	60	±3	4.5	±0.1	
<b>Not Trained</b>	77	±4	1	3	16	37	42	±5	4.2	±0.1	
<b>AGE</b>											
<b>18 to 24 Years Old</b>	84	±5	1	0	17	34	47	±7	4.3	±0.2	
<b>25 to 29 Years Old</b>	89	±3	0	1	11	35	53	±5	4.4	±0.1	
<b>30 to 34 Years Old</b>	94	±3	1	2	12	27	59	±5	4.4	±0.1	
<b>35 Years Old or More</b>	94	±2	0	1	8	30	61	±4	4.5	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who visited the FVAP website during 2012 (Q30).

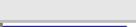
**34. What was the main reason why you did not visit the Federal Voting Assistance Program's (FVAP) website in 2012?**

- |                                                          |                                                          |                                          |
|----------------------------------------------------------|----------------------------------------------------------|------------------------------------------|
| 1. I did not know about it                               | 2. I did not know what it was for                        | 3. I did not have access to the Internet |
| 4. I knew about it, but did not know the website address | 5. I got all the information I needed from other sources | 6. I did not think it would be useful    |
| 7. Some other reason                                     |                                                          |                                          |

	Percent Responding		Percentages							Max ME
			1	2	3	4	5	6	7	
<b>TOTAL</b>	8	±2	59	4	2	1	24	3	8	±8
<b>Army</b>	10	±2	62	3	2	NR	24	2	6	±10
<b>Navy</b>	3	±1	58	NR	NR	NR	21	11	10	±15
<b>Marine Corps</b>	1	±2	NR	NR	NR	NR	NR	NR	NR	
<b>Air Force</b>	2	±2	NR	NR	NR	NR	NR	NR	NR	
<b>Coast Guard</b>	25	±6	50	6	NR	NR	25	3	12	±15
<b>EMPLOYMENT STATUS</b>										
<b>Civilian</b>	1	±2	NR	NR	NR	NR	NR	NR	NR	
<b>Military</b>	8	±2	60	4	2	1	23	3	8	±8
<b>Enlisted</b>	6	±2	57	4	NR	2	28	2	7	±16
<b>Officers</b>	9	±2	61	3	3	0	22	3	8	±10
<b>SIZE OF UNIT</b>										
<b>Less Than 50</b>	12	±4	52	7	NR	2	26	1	12	±15
<b>50 to 99</b>	10	±4	59	NR	NR	NR	30	1	NR	±17
<b>100 to 249</b>	7	±2	66	1	2	NR	16	5	9	±12
<b>250 or More</b>	2	±1	NR	NR	NR	4	NR	NR	NR	±10
<b>LOCATION</b>										
<b>US (Incl. Territories)</b>	8	±2	60	3	2	1	24	2	8	±9
<b>Overseas</b>	4	±2	NR	4	NR	NR	NR	NR	NR	±9
<b>DURATION UVAO ASSIGNMENT</b>										
<b>Less Than 3 Months</b>	16	±4	73	1	2	1	16	NR	7	±12
<b>3 Months to Less Than 6 Months</b>	8	±3	NR	1	NR	NR	NR	11	NR	±11
<b>6 Months to Less Than 1 Year</b>	6	±2	NR	NR	NR	1	20	NR	9	±17
<b>1 Year or More</b>	4	±2	NR	NR	NR	NR	NR	3	NR	±7
<b>PRIOR UVAO SERVICE</b>										
<b>Prior Service</b>	7	±3	NR	NR	NR	NR	NR	NR	NR	
<b>Non-Prior Service</b>	8	±2	63	3	2	1	21	3	7	±9
<b>UVAO TRAINING</b>										
<b>Trained</b>	4	±1	28	8	NR	NR	42	7	11	±15
<b>Not Trained</b>	22	±4	76	1	1	1	14	1	6	±9
<b>AGE</b>										
<b>18 to 24 Years Old</b>	16	±5	58	1	NR	NR	23	NR	14	±17
<b>25 to 29 Years Old</b>	10	±3	73	4	2	NR	9	5	7	±13
<b>30 to 34 Years Old</b>	5	±2	NR	NR	NR	NR	NR	NR	5	±10
<b>35 Years Old or More</b>	5	±2	43	2	NR	1	47	3	5	±16

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who did not visit the FVAP website during 2012 (Q30).  
NR: Not reportable

**35. During 2012, did you recommend anyone to use the Federal Voting Assistant Program's (FVAP) Automated Online Assistant to complete a Federal Post Card Application (FPCA)?**

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	99	±1	84	±2	
Army	99	±1	81	±3	
Navy	99	±1	88	±2	
Marine Corps	98	±2	92	±5	
Air Force	99	±1	90	±3	
Coast Guard	100	±0	72	±7	
<b>EMPLOYMENT STATUS</b>					
Civilian	99	±2	94	±5	
Military	99	±1	83	±2	
Enlisted	98	±1	85	±3	
Officers	99	±1	82	±3	
<b>SIZE OF UNIT</b>					
Less Than 50	99	±1	78	±5	
50 to 99	99	±1	84	±4	
100 to 249	98	±1	83	±3	
250 or More	99	±1	89	±3	
<b>LOCATION</b>					
US (Incl. Territories)	99	±1	83	±2	
Overseas	97	±2	88	±3	
<b>DURATION UVAO ASSIGNMENT</b>					
Less Than 3 Months	99	±1	74	±5	
3 Months to Less Than 6 Months	98	±1	82	±4	
6 Months to Less Than 1 Year	99	±1	87	±3	
1 Year or More	99	±1	90	±3	
<b>PRIOR UVAO SERVICE</b>					
Prior Service	99	±1	84	±4	
Non-Prior Service	99	±1	84	±2	
<b>UVAO TRAINING</b>					
Trained	99	±1	88	±2	
Not Trained	99	±1	68	±4	
<b>AGE</b>					
18 to 24 Years Old	99	±2	81	±5	
25 to 29 Years Old	99	±1	80	±4	
30 to 34 Years Old	99	±2	83	±4	
35 Years Old or More	99	±1	88	±3	

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

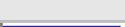
**36. What was the main reason why you did not recommend anyone to use the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete a Federal Post Card Application (FPCA) in 2012?**

- |                                                          |                                                                           |                                          |
|----------------------------------------------------------|---------------------------------------------------------------------------|------------------------------------------|
| 1. I did not know about it                               | 2. I did not know what it was for                                         | 3. I did not have access to the Internet |
| 4. I knew about it, but did not know the website address | 5. I felt more comfortable having voters use paper or PDF copies of FPCAs | 6. I did not think it would be useful    |
| 7. Some other reason                                     |                                                                           |                                          |

	Percent Responding		Percentages							Max ME
			1	2	3	4	5	6	7	
<b>TOTAL</b>	16	±2	44	4	1	4	18	3	26	±6
<b>Army</b>	18	±3	45	5	0	5	19	2	24	±7
<b>Navy</b>	12	±2	31	0	3	1	21	3	41	±8
<b>Marine Corps</b>	8	±4	NR	NR	NR	NR	NR	NR	NR	
<b>Air Force</b>	10	±3	43	7	3	6	13	2	27	±12
<b>Coast Guard</b>	28	±6	58	NR	NR	NR	6	6	23	±14
<b>EMPLOYMENT STATUS</b>										
<b>Civilian</b>	6	±4	NR	NR	NR	NR	NR	NR	NR	
<b>Military</b>	17	±2	44	4	1	4	18	3	26	±6
<b>Enlisted</b>	15	±3	32	3	2	7	18	3	35	±9
<b>Officers</b>	18	±2	50	4	1	3	18	3	22	±7
<b>SIZE OF UNIT</b>										
<b>Less Than 50</b>	22	±5	46	4	NR	3	14	1	32	±11
<b>50 to 99</b>	16	±4	42	6	NR	6	22	4	20	±13
<b>100 to 249</b>	17	±3	51	3	3	3	12	4	26	±8
<b>250 or More</b>	11	±2	27	4	2	5	29	3	30	±10
<b>LOCATION</b>										
<b>US (Incl. Territories)</b>	17	±2	44	4	1	4	17	3	27	±6
<b>Overseas</b>	11	±3	37	5	6	2	25	5	20	±15
<b>DURATION UVAO ASSIGNMENT</b>										
<b>Less Than 3 Months</b>	26	±5	58	1	1	5	11	1	23	±10
<b>3 Months to Less Than 6 Months</b>	18	±4	36	4	2	5	25	7	21	±11
<b>6 Months to Less Than 1 Year</b>	13	±3	37	9	1	4	15	1	33	±11
<b>1 Year or More</b>	10	±3	39	5	NR	1	22	3	31	±12
<b>PRIOR UVAO SERVICE</b>										
<b>Prior Service</b>	16	±4	41	4	1	6	27	5	16	±12
<b>Non-Prior Service</b>	16	±2	44	4	1	4	15	2	29	±6
<b>UVAO TRAINING</b>										
<b>Trained</b>	11	±2	23	5	1	7	26	3	35	±7
<b>Not Trained</b>	32	±4	68	3	1	1	8	3	16	±8
<b>AGE</b>										
<b>18 to 24 Years Old</b>	19	±5	67	NR	NR	NR	15	NR	14	±14
<b>25 to 29 Years Old</b>	20	±4	47	3	1	3	17	4	25	±9
<b>30 to 34 Years Old</b>	17	±4	36	9	3	3	18	2	28	±11
<b>35 Years Old or More</b>	12	±3	33	4	0	6	19	4	34	±10

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who did not recommend anyone use FVAP's Automated Online Assistant to complete a FPCA during 2012 (Q35).  
 NR: Not reportable

**37. During 2012, did you recommend anyone to use the Federal Voting Assistant Program's (FVAP) Automated Online Assistant to complete a Federal Write-In Absentee Ballot (FWAB)?**

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	99	±1	80	±2	
Army	99	±1	77	±3	
Navy	99	±1	83	±2	
Marine Corps	98	±2	89	±5	
Air Force	99	±1	91	±3	
Coast Guard	99	±1	72	±7	
<b>EMPLOYMENT STATUS</b>					
Civilian	99	±3	81	±8	
Military	99	±1	80	±2	
Enlisted	99	±1	82	±3	
Officers	99	±1	79	±3	
<b>SIZE OF UNIT</b>					
Less Than 50	99	±2	74	±5	
50 to 99	100	±1	80	±5	
100 to 249	98	±1	82	±3	
250 or More	99	±1	84	±3	
<b>LOCATION</b>					
US (Incl. Territories)	99	±1	79	±2	
Overseas	98	±2	88	±3	
<b>DURATION UVAO ASSIGNMENT</b>					
Less Than 3 Months	99	±1	71	±5	
3 Months to Less Than 6 Months	99	±1	82	±4	
6 Months to Less Than 1 Year	99	±1	84	±3	
1 Year or More	99	±1	82	±4	
<b>PRIOR UVAO SERVICE</b>					
Prior Service	99	±1	80	±4	
Non-Prior Service	99	±1	81	±2	
<b>UVAO TRAINING</b>					
Trained	99	±1	84	±2	
Not Trained	99	±1	70	±4	
<b>AGE</b>					
18 to 24 Years Old	100	±1	77	±6	
25 to 29 Years Old	99	±1	79	±4	
30 to 34 Years Old	99	±1	81	±4	
35 Years Old or More	99	±1	82	±3	

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**38. What was the main reason why you did not recommend anyone to use the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete a Federal Write-In Absentee Ballot (FWAB) in 2012?**

- 1. I did not know about it
- 2. I did not know what it was for
- 3. I did not have access to the Internet
- 4. I knew about it, but did not know the website address
- 5. I felt more comfortable having voters use paper or PDF copies of FWABs
- 6. I did not think it would be useful
- 7. Some other reason

	Percent Responding		Percentages							Max ME
			1	2	3	4	5	6	7	
<b>TOTAL</b>	19	±2	31	3	1	2	18	4	41	±5
<b>Army</b>	22	±3	33	3	1	2	19	4	38	±7
<b>Navy</b>	16	±2	21	1	2	1	17	4	54	±7
<b>Marine Corps</b>	10	±4	NR	NR	NR	NR	NR	NR	NR	
<b>Air Force</b>	9	±3	34	2	NR	2	18	NR	44	±13
<b>Coast Guard</b>	28	±6	45	NR	NR	NR	6	8	34	±14
<b>EMPLOYMENT STATUS</b>										
<b>Civilian</b>	18	±7	NR	NR	NR	NR	NR	NR	NR	
<b>Military</b>	19	±2	32	3	1	2	18	4	40	±5
<b>Enlisted</b>	17	±3	21	4	3	3	17	5	48	±9
<b>Officers</b>	20	±3	37	2	1	2	18	3	36	±6
<b>SIZE OF UNIT</b>										
<b>Less Than 50</b>	26	±5	38	3	NR	1	15	3	41	±10
<b>50 to 99</b>	20	±4	29	4	NR	4	17	8	36	±12
<b>100 to 249</b>	18	±3	35	2	2	2	16	2	41	±7
<b>250 or More</b>	16	±3	20	2	1	3	28	1	45	±9
<b>LOCATION</b>										
<b>US (Incl. Territories)</b>	21	±2	32	3	1	2	18	4	40	±5
<b>Overseas</b>	12	±3	27	2	4	NR	19	NR	48	±12
<b>DURATION UVAO ASSIGNMENT</b>										
<b>Less Than 3 Months</b>	28	±5	42	3	2	3	15	4	33	±9
<b>3 Months to Less Than 6 Months</b>	18	±4	34	3	1	NR	21	3	36	±11
<b>6 Months to Less Than 1 Year</b>	16	±3	24	4	NR	4	14	6	46	±10
<b>1 Year or More</b>	18	±3	23	2	0	0	24	3	48	±10
<b>PRIOR UVAO SERVICE</b>										
<b>Prior Service</b>	20	±4	32	1	5	NR	17	3	42	±11
<b>Non-Prior Service</b>	19	±2	31	3	0	3	19	4	40	±6
<b>UVAO TRAINING</b>										
<b>Trained</b>	16	±2	16	2	2	2	24	5	49	±6
<b>Not Trained</b>	30	±4	59	5	0	2	8	1	25	±8
<b>AGE</b>										
<b>18 to 24 Years Old</b>	22	±5	50	2	NR	NR	18	NR	28	±13
<b>25 to 29 Years Old</b>	21	±4	39	5	0	3	18	2	34	±9
<b>30 to 34 Years Old</b>	19	±4	24	3	2	6	21	5	39	±10
<b>35 Years Old or More</b>	18	±3	21	1	2	0	17	5	54	±8

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who did not recommend anyone use the FVAP Automated Online Assistant to complete a FWAB (Q37).  
 NR: Not reportable

## 39. During 2012, did you use or refer anyone to Federal Voting Assistance Program's (FVAP) toll-free telephone service?

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	99	±1	27	±2	
<b>Army</b>	99	±1	29	±3	
<b>Navy</b>	98	±1	26	±3	
<b>Marine Corps</b>	99	±2	27	±7	
<b>Air Force</b>	99	±1	23	±4	
<b>Coast Guard</b>	100	±0	12	±5	
<b>EMPLOYMENT STATUS</b>					
<b>Civilian</b>	100	±0	39	±9	
<b>Military</b>	99	±1	26	±2	
<b>Enlisted</b>	99	±1	30	±4	
<b>Officers</b>	99	±1	24	±3	
<b>SIZE OF UNIT</b>					
<b>Less Than 50</b>	99	±1	22	±5	
<b>50 to 99</b>	100	±1	28	±5	
<b>100 to 249</b>	98	±1	26	±3	
<b>250 or More</b>	100	±1	31	±3	
<b>LOCATION</b>					
<b>US (Incl. Territories)</b>	99	±1	27	±2	
<b>Overseas</b>	98	±2	27	±4	
<b>DURATION UVAO ASSIGNMENT</b>					
<b>Less Than 3 Months</b>	99	±1	27	±5	
<b>3 Months to Less Than 6 Months</b>	99	±1	23	±4	
<b>6 Months to Less Than 1 Year</b>	99	±1	27	±4	
<b>1 Year or More</b>	99	±1	30	±4	
<b>PRIOR UVAO SERVICE</b>					
<b>Prior Service</b>	100	±1	32	±5	
<b>Non-Prior Service</b>	99	±1	25	±2	
<b>UVAO TRAINING</b>					
<b>Trained</b>	99	±1	30	±3	
<b>Not Trained</b>	100	±1	17	±4	
<b>AGE</b>					
<b>18 to 24 Years Old</b>	99	±1	23	±6	
<b>25 to 29 Years Old</b>	99	±1	22	±4	
<b>30 to 34 Years Old</b>	99	±1	30	±4	
<b>35 Years Old or More</b>	99	±1	31	±3	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. FVAP provides a toll-free telephone service from many countries that allows a caller to talk to FVAP staff for voting assistance.

**40. What was the main reason why you did not use, or recommend anyone to use, the Federal Voting Assistance Program's (FVAP) toll-free telephone service in 2012?**

1. I did not know about it
2. I knew about it, but did not know the telephone number
3. I did not have access to a telephone
4. I knew about it, but got the desired information from other sources
5. I did not need it
6. It was a long distance call
7. I could not get through
8. Some other reason

	Percent Responding		Percentages								Max ME
			1	2	3	4	5	6	7	8	
<b>TOTAL</b>	72	±2	28	1	1	25	37	1	1	7	±3
<b>Army</b>	70	±3	32	1	1	22	35	1	1	7	±4
<b>Navy</b>	72	±3	16	1	3	32	41	1	1	7	±4
<b>Marine Corps</b>	72	±6	25	0	2	30	34	2	1	6	±8
<b>Air Force</b>	77	±4	19	0	0	29	45	1	0	5	±5
<b>Coast Guard</b>	88	±5	40	1	3	19	29	0	0	8	±7
<b>EMPLOYMENT STATUS</b>											
<b>Civilian</b>	61	±9	11	NR	NR	22	51	1	NR	16	±11
<b>Military</b>	73	±2	29	1	1	25	37	1	1	7	±3
<b>Enlisted</b>	69	±4	19	1	0	29	41	1	1	8	±4
<b>Officers</b>	75	±3	33	1	1	23	34	1	0	6	±3
<b>SIZE OF UNIT</b>											
<b>Less Than 50</b>	77	±5	29	1	1	18	40	1	1	10	±6
<b>50 to 99</b>	72	±5	31	0	1	22	39	1	0	5	±6
<b>100 to 249</b>	72	±3	26	1	1	27	36	1	1	7	±4
<b>250 or More</b>	69	±3	26	1	1	29	34	1	1	7	±4
<b>LOCATION</b>											
<b>US (Incl. Territories)</b>	72	±2	29	1	1	25	37	0	1	7	±3
<b>Overseas</b>	71	±4	19	0	4	24	39	7	1	7	±5
<b>DURATION UVAO ASSIGNMENT</b>											
<b>Less Than 3 Months</b>	72	±5	44	2	0	16	28	2	0	8	±6
<b>3 Months to Less Than 6 Months</b>	76	±4	26	1	1	25	40	1	0	6	±5
<b>6 Months to Less Than 1 Year</b>	72	±4	27	0	2	26	38	0	1	7	±5
<b>1 Year or More</b>	69	±4	17	1	1	30	42	1	1	8	±5
<b>PRIOR UVAO SERVICE</b>											
<b>Prior Service</b>	67	±5	22	0	1	24	45	1	0	6	±6
<b>Non-Prior Service</b>	74	±2	29	1	1	25	36	1	1	7	±3
<b>UVAO TRAINING</b>											
<b>Trained</b>	69	±3	20	1	1	28	41	1	1	8	±3
<b>Not Trained</b>	83	±3	48	1	1	16	27	1	1	5	±5
<b>AGE</b>											
<b>18 to 24 Years Old</b>	75	±6	48	0	2	15	27	2	0	5	±7
<b>25 to 29 Years Old</b>	77	±4	37	2	2	21	31	0	0	6	±5
<b>30 to 34 Years Old</b>	70	±4	24	0	1	26	40	1	1	7	±5
<b>35 Years Old or More</b>	68	±3	14	0	0	30	45	1	1	8	±4

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who did not use or refer anyone to FVAP's toll-free telephone service (Q39).  
NR: Not reportable





**41. During 2012, how useful were each of the following sources of information in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

**c. Federal Voting Assistance Program's (FVAP) News Releases**

1. Not at all useful  
4. Useful

2. Not very useful  
5. Very useful

3. Somewhat useful  
6. Did not use

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	98	±1	1	3	17	30	24	24	±2	4.0	±0.1	
<b>Army</b>	98	±1	1	4	18	27	22	28	±3	3.9	±0.1	
<b>Navy</b>	98	±1	1	2	16	34	31	16	±3	4.1	±0.1	
<b>Marine Corps</b>	96	±3	1	6	23	39	20	11	±7	3.8	±0.2	
<b>Air Force</b>	98	±1	1	3	16	38	28	14	±4	4.1	±0.1	
<b>Coast Guard</b>	97	±3	2	6	12	18	12	49	±7	3.6	±0.2	
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	98	±4	0	3	10	28	48	11	±9	4.4	±0.2	
<b>Military</b>	98	±1	1	4	18	30	22	25	±2	3.9	±0.1	
<b>Enlisted</b>	96	±2	0	1	15	35	29	20	±4	4.1	±0.1	
<b>Officers</b>	98	±1	2	5	19	28	19	28	±3	3.8	±0.1	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	98	±2	2	4	16	30	19	29	±5	3.8	±0.2	
<b>50 to 99</b>	98	±2	2	2	17	30	23	25	±5	3.9	±0.2	
<b>100 to 249</b>	97	±1	1	5	19	29	24	24	±3	3.9	±0.1	
<b>250 or More</b>	97	±1	1	3	16	32	29	19	±3	4.1	±0.1	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	98	±1	1	3	17	30	24	25	±3	4.0	±0.1	
<b>Overseas</b>	96	±2	1	5	18	33	26	17	±4	3.9	±0.1	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	98	±2	2	4	23	20	11	41	±5	3.6	±0.2	
<b>3 Months to Less Than 6 Months</b>	98	±1	1	4	18	32	18	27	±4	3.8	±0.1	
<b>6 Months to Less Than 1 Year</b>	97	±2	1	4	16	32	27	20	±4	4.0	±0.1	
<b>1 Year or More</b>	98	±2	0	2	14	34	36	13	±4	4.2	±0.1	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	97	±2	0	4	17	33	27	20	±5	4.0	±0.1	
<b>Non-Prior Service</b>	98	±1	1	3	17	29	23	25	±3	3.9	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	97	±1	1	3	18	33	28	17	±3	4.0	±0.1	
<b>Not Trained</b>	98	±1	3	4	13	22	11	47	±5	3.6	±0.2	
<b>AGE</b>												
<b>18 to 24 Years Old</b>	98	±2	4	6	21	19	15	36	±6	3.5	±0.2	
<b>25 to 29 Years Old</b>	98	±2	1	4	20	30	16	28	±4	3.8	±0.1	
<b>30 to 34 Years Old</b>	99	±1	1	4	19	30	22	24	±4	3.9	±0.1	
<b>35 Years Old or More</b>	97	±2	0	2	12	35	34	17	±4	4.2	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Usefulness excludes those who indicated they "Did not use."



**41. During 2012, how useful were each of the following sources of information in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

**e. Public service ad campaign**

1. Not at all useful  
4. Useful

2. Not very useful  
5. Very useful

3. Somewhat useful  
6. Did not use

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	98	±1	1	5	19	24	13	37	±2	3.7	±0.1	
<b>Army</b>	98	±1	1	5	19	24	15	36	±3	3.7	±0.1	
<b>Navy</b>	98	±1	1	4	18	27	12	37	±3	3.7	±0.1	
<b>Marine Corps</b>	97	±2	1	12	25	20	8	35	±7	3.3	±0.2	
<b>Air Force</b>	99	±1	1	6	19	26	12	35	±4	3.7	±0.1	
<b>Coast Guard</b>	98	±2	1	6	12	10	6	65	±7	3.4	±0.3	
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	100	±0	2	4	20	20	22	32	±9	3.8	±0.3	
<b>Military</b>	98	±1	1	5	19	24	13	38	±2	3.7	±0.1	
<b>Enlisted</b>	97	±2	1	4	19	28	14	35	±4	3.8	±0.1	
<b>Officers</b>	98	±1	2	6	19	23	12	39	±3	3.6	±0.1	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	99	±2	3	6	17	23	11	41	±5	3.6	±0.2	
<b>50 to 99</b>	98	±2	1	4	19	27	14	35	±5	3.7	±0.2	
<b>100 to 249</b>	97	±2	1	5	21	23	12	39	±3	3.7	±0.1	
<b>250 or More</b>	98	±1	1	6	18	24	17	35	±3	3.7	±0.1	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	98	±1	1	5	19	23	13	38	±3	3.7	±0.1	
<b>Overseas</b>	97	±2	1	5	20	28	16	30	±4	3.8	±0.1	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	97	±2	2	4	25	22	8	39	±5	3.5	±0.2	
<b>3 Months to Less Than 6 Months</b>	98	±2	1	6	17	25	12	39	±5	3.7	±0.2	
<b>6 Months to Less Than 1 Year</b>	98	±1	1	5	19	26	14	35	±4	3.7	±0.1	
<b>1 Year or More</b>	99	±1	1	5	17	22	17	37	±4	3.8	±0.1	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	98	±1	1	6	19	23	17	34	±5	3.8	±0.2	
<b>Non-Prior Service</b>	98	±1	1	5	19	24	12	38	±3	3.7	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	98	±1	1	5	20	27	15	33	±3	3.7	±0.1	
<b>Not Trained</b>	98	±1	3	6	16	16	7	52	±4	3.4	±0.2	
<b>AGE</b>												
<b>18 to 24 Years Old</b>	97	±2	3	7	19	20	12	39	±6	3.5	±0.2	
<b>25 to 29 Years Old</b>	98	±1	1	6	22	25	10	37	±4	3.6	±0.1	
<b>30 to 34 Years Old</b>	98	±2	1	4	18	23	14	39	±5	3.7	±0.2	
<b>35 Years Old or More</b>	98	±1	1	4	17	25	16	36	±3	3.8	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Usefulness excludes those who indicated they "Did not use."





**41. During 2012, how useful were each of the following sources of information in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

**h. Federal Voting Assistance Program (FVAP) on Facebook**

- 1. Not at all useful
- 2. Not very useful
- 3. Somewhat useful
- 4. Useful
- 5. Very useful
- 6. Did not use

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	98	±1	2	4	10	12	8	64	±2	3.5	±0.1	
<b>Army</b>	98	±1	2	4	12	13	8	61	±3	3.5	±0.2	
<b>Navy</b>	98	±1	2	3	10	12	7	67	±3	3.6	±0.1	
<b>Marine Corps</b>	97	±2	5	8	9	9	6	62	±7	3.1	±0.3	
<b>Air Force</b>	98	±1	1	4	7	11	6	72	±4	3.6	±0.2	
<b>Coast Guard</b>	99	±2	3	5	3	4	2	83	±6	2.8	±0.4	
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	99	±2	2	4	6	9	17	62	±9	3.9	±0.4	
<b>Military</b>	98	±1	2	4	10	12	7	65	±2	3.5	±0.1	
<b>Enlisted</b>	98	±1	1	3	10	13	9	65	±4	3.7	±0.2	
<b>Officers</b>	99	±1	3	5	11	11	6	65	±3	3.4	±0.2	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	99	±1	3	4	7	12	7	66	±5	3.4	±0.3	
<b>50 to 99</b>	99	±1	2	3	13	14	8	61	±5	3.6	±0.2	
<b>100 to 249</b>	97	±1	2	5	11	9	6	67	±3	3.4	±0.2	
<b>250 or More</b>	99	±1	2	4	9	12	9	64	±3	3.7	±0.2	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	98	±1	2	4	10	11	8	65	±3	3.5	±0.1	
<b>Overseas</b>	98	±2	2	4	8	14	7	64	±5	3.6	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	99	±1	3	5	15	9	6	62	±5	3.3	±0.2	
<b>3 Months to Less Than 6 Months</b>	98	±2	2	4	10	14	6	64	±5	3.6	±0.2	
<b>6 Months to Less Than 1 Year</b>	98	±1	2	4	10	12	8	63	±4	3.5	±0.2	
<b>1 Year or More</b>	98	±1	2	3	7	10	9	68	±4	3.7	±0.2	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	99	±1	1	5	9	13	9	63	±5	3.6	±0.2	
<b>Non-Prior Service</b>	98	±1	2	4	10	11	7	65	±3	3.5	±0.1	
<b>UVAO TRAINING</b>												
<b>Trained</b>	98	±1	2	4	11	12	9	62	±3	3.6	±0.1	
<b>Not Trained</b>	99	±1	3	4	7	10	3	72	±4	3.2	±0.2	
<b>AGE</b>												
<b>18 to 24 Years Old</b>	99	±1	3	6	13	11	6	60	±6	3.3	±0.3	
<b>25 to 29 Years Old</b>	98	±1	2	5	12	12	7	62	±4	3.4	±0.2	
<b>30 to 34 Years Old</b>	99	±1	1	3	10	11	7	69	±4	3.6	±0.2	
<b>35 Years Old or More</b>	98	±1	2	3	8	12	9	65	±4	3.7	±0.2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Usefulness excludes those who indicated they "Did not use."

**41. During 2012, how useful were each of the following sources of information in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**
**i. Federal Voting Assistance Program (FVAP) on Twitter**

 1. Not at all useful  
 4. Useful

 2. Not very useful  
 5. Very useful

 3. Somewhat useful  
 6. Did not use

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	98	±1	2	5	8	9	6	71	±2	3.4	±0.1	
<b>Army</b>	98	±1	2	4	10	10	7	67	±3	3.4	±0.2	
<b>Navy</b>	98	±1	2	3	5	7	4	77	±3	3.4	±0.2	
<b>Marine Corps</b>	97	±2	5	11	5	8	5	66	±7	2.9	±0.3	
<b>Air Force</b>	99	±1	1	5	5	8	3	78	±4	3.3	±0.2	
<b>Coast Guard</b>	98	±2	3	5	2	4	2	84	±6	2.8	±0.5	
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	100	±0	2	5	4	6	13	70	±9	3.8	±0.5	
<b>Military</b>	98	±1	2	5	8	9	5	71	±2	3.4	±0.1	
<b>Enlisted</b>	97	±2	1	3	7	10	6	72	±4	3.6	±0.2	
<b>Officers</b>	99	±1	3	5	9	9	5	70	±3	3.2	±0.2	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	99	±2	3	5	6	9	6	71	±5	3.3	±0.3	
<b>50 to 99</b>	99	±1	2	3	10	12	6	67	±5	3.5	±0.2	
<b>100 to 249</b>	97	±1	3	5	8	7	5	72	±3	3.2	±0.2	
<b>250 or More</b>	99	±1	2	5	6	9	6	73	±3	3.5	±0.2	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	98	±1	2	4	8	9	6	70	±3	3.4	±0.1	
<b>Overseas</b>	98	±2	2	5	6	9	3	75	±4	3.2	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	98	±2	3	5	14	8	5	65	±5	3.2	±0.2	
<b>3 Months to Less Than 6 Months</b>	98	±2	2	5	8	12	5	68	±5	3.4	±0.2	
<b>6 Months to Less Than 1 Year</b>	98	±1	3	4	7	9	7	70	±4	3.4	±0.2	
<b>1 Year or More</b>	99	±1	2	4	4	7	6	78	±4	3.4	±0.2	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	99	±1	1	6	6	9	6	72	±5	3.5	±0.2	
<b>Non-Prior Service</b>	98	±1	3	4	8	9	6	70	±3	3.4	±0.2	
<b>UVAO TRAINING</b>												
<b>Trained</b>	98	±1	2	4	8	9	7	70	±3	3.5	±0.1	
<b>Not Trained</b>	99	±1	4	5	6	9	3	74	±4	3.1	±0.2	
<b>AGE</b>												
<b>18 to 24 Years Old</b>	99	±1	3	7	11	10	6	62	±6	3.2	±0.3	
<b>25 to 29 Years Old</b>	98	±2	3	5	9	10	5	68	±4	3.3	±0.2	
<b>30 to 34 Years Old</b>	99	±1	1	3	8	7	6	75	±4	3.5	±0.2	
<b>35 Years Old or More</b>	98	±1	2	4	6	9	6	73	±3	3.5	±0.2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Usefulness excludes those who indicated they "Did not use."

**41. During 2012, how useful were each of the following sources of information in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

**j. Federal Voting Assistance Program (FVAP) on LinkedIn**

- 1. Not at all useful
- 2. Not very useful
- 3. Somewhat useful
- 4. Useful
- 5. Very useful
- 6. Did not use

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	98	±1	2	4	8	9	6	71	±2	3.4	±0.1	
<b>Army</b>	99	±1	2	4	9	10	7	67	±3	3.5	±0.2	
<b>Navy</b>	98	±1	2	3	5	7	5	78	±3	3.5	±0.2	
<b>Marine Corps</b>	97	±2	5	10	5	9	5	66	±7	3.0	±0.3	
<b>Air Force</b>	98	±1	1	5	5	7	3	79	±4	3.3	±0.2	
<b>Coast Guard</b>	99	±2	3	5	2	5	2	83	±6	2.8	±0.5	
<b>EMPLOYMENT STATUS</b>												
<b>Civilian</b>	99	±2	2	5	5	6	13	70	±9	3.8	±0.5	
<b>Military</b>	98	±1	2	4	8	9	6	71	±2	3.4	±0.1	
<b>Enlisted</b>	98	±1	1	3	7	10	7	72	±4	3.7	±0.2	
<b>Officers</b>	99	±1	3	5	8	9	5	70	±3	3.3	±0.2	
<b>SIZE OF UNIT</b>												
<b>Less Than 50</b>	99	±2	4	5	7	9	6	71	±5	3.3	±0.3	
<b>50 to 99</b>	99	±1	2	4	9	12	7	67	±5	3.5	±0.2	
<b>100 to 249</b>	97	±1	2	5	8	7	5	73	±3	3.3	±0.2	
<b>250 or More</b>	99	±1	2	4	6	9	7	73	±3	3.5	±0.2	
<b>LOCATION</b>												
<b>US (Incl. Territories)</b>	99	±1	2	4	8	9	6	70	±3	3.4	±0.1	
<b>Overseas</b>	97	±2	3	4	5	8	4	75	±4	3.3	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>												
<b>Less Than 3 Months</b>	98	±2	3	5	14	9	4	65	±5	3.2	±0.2	
<b>3 Months to Less Than 6 Months</b>	98	±1	2	5	6	12	5	69	±5	3.4	±0.2	
<b>6 Months to Less Than 1 Year</b>	99	±1	3	4	7	8	8	70	±4	3.5	±0.2	
<b>1 Year or More</b>	98	±1	2	4	5	6	6	78	±4	3.5	±0.2	
<b>PRIOR UVAO SERVICE</b>												
<b>Prior Service</b>	98	±2	1	6	6	9	7	72	±5	3.5	±0.3	
<b>Non-Prior Service</b>	98	±1	3	4	8	9	6	71	±3	3.4	±0.2	
<b>UVAO TRAINING</b>												
<b>Trained</b>	98	±1	2	4	8	9	7	70	±3	3.5	±0.1	
<b>Not Trained</b>	99	±1	4	5	6	9	2	74	±4	3.1	±0.2	
<b>AGE</b>												
<b>18 to 24 Years Old</b>	99	±2	3	8	11	9	6	63	±6	3.2	±0.3	
<b>25 to 29 Years Old</b>	99	±1	3	5	9	9	6	68	±4	3.3	±0.2	
<b>30 to 34 Years Old</b>	99	±2	1	3	8	8	5	75	±4	3.5	±0.2	
<b>35 Years Old or More</b>	98	±1	2	4	5	9	6	73	±3	3.5	±0.2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Usefulness excludes those who indicated they "Did not use."

**42. During 2012, did you have enough of the following election materials to carry out your Unit Voting Assistance Officer (UVAO) duties?**
**a. 2012-13 Voting Assistance Guide (VAG)**

1. Yes

2. No

3. Did not use

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	98	±1	77	8	15	±2	91.0	±2.0	
<b>Army</b>	98	±1	75	9	16	±3	89.0	±3.0	
<b>Navy</b>	98	±1	87	5	8	±2	94.0	±2.0	
<b>Marine Corps</b>	97	±2	82	8	10	±6	91.0	±5.0	
<b>Air Force</b>	99	±1	81	5	14	±4	94.0	±3.0	
<b>Coast Guard</b>	99	±2	49	9	43	±7	85.0	±7.0	
<b>EMPLOYMENT STATUS</b>									
<b>Civilian</b>	98	±3	89	4	7	±6	96.0	±5.0	
<b>Military</b>	98	±1	76	8	16	±2	90.0	±2.0	
<b>Enlisted</b>	98	±1	80	7	13	±3	92.0	±3.0	
<b>Officers</b>	98	±1	74	9	17	±3	89.0	±2.0	
<b>SIZE OF UNIT</b>									
<b>Less Than 50</b>	98	±2	75	6	19	±5	93.0	±4.0	
<b>50 to 99</b>	99	±2	78	9	13	±5	89.0	±4.0	
<b>100 to 249</b>	97	±1	74	9	17	±3	89.0	±3.0	
<b>250 or More</b>	99	±1	82	6	12	±3	93.0	±2.0	
<b>LOCATION</b>									
<b>US (Incl. Territories)</b>	98	±1	76	8	15	±2	90.0	±2.0	
<b>Overseas</b>	97	±2	81	5	14	±4	94.0	±3.0	
<b>DURATION UVAO ASSIGNMENT</b>									
<b>Less Than 3 Months</b>	98	±2	61	11	28	±5	85.0	±5.0	
<b>3 Months to Less Than 6 Months</b>	98	±1	76	7	17	±4	92.0	±3.0	
<b>6 Months to Less Than 1 Year</b>	98	±1	81	8	11	±4	91.0	±3.0	
<b>1 Year or More</b>	98	±2	85	6	9	±3	93.0	±3.0	
<b>PRIOR UVAO SERVICE</b>									
<b>Prior Service</b>	99	±2	81	7	13	±4	92.0	±3.0	
<b>Non-Prior Service</b>	98	±1	76	8	16	±2	90.0	±2.0	
<b>UVAO TRAINING</b>									
<b>Trained</b>	98	±1	84	6	10	±2	93.0	±2.0	
<b>Not Trained</b>	98	±2	53	14	34	±5	79.0	±5.0	
<b>AGE</b>									
<b>18 to 24 Years Old</b>	98	±2	66	11	23	±6	85.0	±6.0	
<b>25 to 29 Years Old</b>	98	±1	77	8	15	±4	91.0	±3.0	
<b>30 to 34 Years Old</b>	100	±1	74	9	17	±4	89.0	±4.0	
<b>35 Years Old or More</b>	97	±1	83	6	11	±3	93.0	±2.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage Reporting Yes excludes those who indicated they "Did not use."

**42. During 2012, did you have enough of the following election materials to carry out your Unit Voting Assistance Officer (UVAO) duties?**

**b. Federal Post Card Applications (FPCAs)**

1. Yes

2. No

3. Did not use

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	98	±1	78	7	15	±2	92.0	±2.0	
Army	98	±1	79	8	13	±3	91.0	±3.0	
Navy	98	±1	83	5	13	±3	94.0	±2.0	
Marine Corps	96	±3	86	6	8	±6	94.0	±5.0	
Air Force	99	±1	77	3	20	±4	96.0	±2.0	
Coast Guard	98	±2	43	8	48	±7	84.0	±8.0	
<b>EMPLOYMENT STATUS</b>									
Civilian	99	±1	94	0	6	±5	100.0	±0.0	
Military	98	±1	77	7	16	±2	92.0	±2.0	
Enlisted	98	±1	78	7	16	±3	92.0	±3.0	
Officers	99	±1	77	7	15	±3	91.0	±2.0	
<b>SIZE OF UNIT</b>									
Less Than 50	99	±2	74	7	19	±5	91.0	±5.0	
50 to 99	99	±1	78	8	13	±5	90.0	±4.0	
100 to 249	98	±1	78	6	16	±3	93.0	±2.0	
250 or More	98	±1	83	5	12	±3	94.0	±2.0	
<b>LOCATION</b>									
US (Incl. Territories)	98	±1	78	7	15	±2	92.0	±2.0	
Overseas	98	±2	81	5	14	±4	94.0	±3.0	
<b>DURATION UVAO ASSIGNMENT</b>									
Less Than 3 Months	98	±2	66	10	24	±5	87.0	±5.0	
3 Months to Less Than 6 Months	98	±1	77	6	16	±4	93.0	±3.0	
6 Months to Less Than 1 Year	98	±1	82	6	12	±3	93.0	±3.0	
1 Year or More	99	±1	85	4	10	±3	95.0	±2.0	
<b>PRIOR UVAO SERVICE</b>									
Prior Service	99	±1	82	5	12	±4	94.0	±3.0	
Non-Prior Service	98	±1	77	7	16	±2	92.0	±2.0	
<b>UVAO TRAINING</b>									
Trained	98	±1	86	4	9	±2	95.0	±2.0	
Not Trained	99	±1	53	14	33	±5	79.0	±5.0	
<b>AGE</b>									
18 to 24 Years Old	98	±2	70	12	19	±6	86.0	±6.0	
25 to 29 Years Old	98	±1	79	5	16	±4	94.0	±3.0	
30 to 34 Years Old	98	±2	79	8	13	±4	91.0	±4.0	
35 Years Old or More	99	±1	81	5	14	±3	94.0	±2.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage Reporting Yes excludes those who indicated they "Did not use."

**42. During 2012, did you have enough of the following election materials to carry out your Unit Voting Assistance Officer (UVAO) duties?**
**c. Federal Write-In Absentee Ballots (FWABs)**

1. Yes

2. No

3. Did not use

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	98	±1	80	6	15	±2	93.0	±2.0	
<b>Army</b>	99	±1	81	7	12	±3	93.0	±2.0	
<b>Navy</b>	98	±1	79	5	17	±3	94.0	±2.0	
<b>Marine Corps</b>	97	±2	91	5	4	±5	94.0	±5.0	
<b>Air Force</b>	99	±1	81	3	17	±4	97.0	±2.0	
<b>Coast Guard</b>	98	±2	46	7	47	±7	86.0	±8.0	
<b>EMPLOYMENT STATUS</b>									
<b>Civilian</b>	99	±2	93	0	7	±5	100.0	±0.0	
<b>Military</b>	98	±1	79	6	15	±2	93.0	±2.0	
<b>Enlisted</b>	98	±1	80	5	15	±3	94.0	±3.0	
<b>Officers</b>	99	±1	78	7	15	±3	92.0	±2.0	
<b>SIZE OF UNIT</b>									
<b>Less Than 50</b>	99	±1	76	5	19	±5	94.0	±4.0	
<b>50 to 99</b>	99	±1	80	7	13	±5	92.0	±4.0	
<b>100 to 249</b>	97	±1	78	6	16	±3	93.0	±2.0	
<b>250 or More</b>	99	±1	84	5	11	±3	94.0	±2.0	
<b>LOCATION</b>									
<b>US (Incl. Territories)</b>	99	±1	79	6	15	±2	93.0	±2.0	
<b>Overseas</b>	96	±2	82	6	12	±4	93.0	±3.0	
<b>DURATION UVAO ASSIGNMENT</b>									
<b>Less Than 3 Months</b>	98	±2	69	10	21	±5	88.0	±5.0	
<b>3 Months to Less Than 6 Months</b>	99	±1	78	6	16	±4	93.0	±3.0	
<b>6 Months to Less Than 1 Year</b>	98	±1	84	5	11	±3	94.0	±3.0	
<b>1 Year or More</b>	98	±1	84	3	13	±3	96.0	±2.0	
<b>PRIOR UVAO SERVICE</b>									
<b>Prior Service</b>	99	±1	83	4	13	±4	95.0	±3.0	
<b>Non-Prior Service</b>	98	±1	79	6	15	±2	93.0	±2.0	
<b>UVAO TRAINING</b>									
<b>Trained</b>	98	±1	86	4	10	±2	96.0	±2.0	
<b>Not Trained</b>	99	±1	59	13	28	±4	82.0	±5.0	
<b>AGE</b>									
<b>18 to 24 Years Old</b>	98	±2	70	11	19	±6	87.0	±6.0	
<b>25 to 29 Years Old</b>	99	±1	80	6	14	±4	93.0	±3.0	
<b>30 to 34 Years Old</b>	99	±1	83	5	12	±4	95.0	±3.0	
<b>35 Years Old or More</b>	97	±1	80	4	15	±3	95.0	±2.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage Reporting Yes excludes those who indicated they "Did not use."

**42. During 2012, did you have enough of the following election materials to carry out your Unit Voting Assistance Officer (UVAO) duties?**

**d. Election Dates Posters**

1. Yes

2. No

3. Did not use

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	98	±1	71	11	18	±2	86.0	±2.0	
Army	99	±1	73	11	16	±3	87.0	±3.0	
Navy	98	±1	76	11	14	±3	88.0	±3.0	
Marine Corps	97	±2	73	14	13	±7	84.0	±6.0	
Air Force	99	±1	68	10	22	±4	87.0	±4.0	
Coast Guard	98	±2	31	16	53	±7	65.0	±10.0	
<b>EMPLOYMENT STATUS</b>									
Civilian	100	±0	80	5	14	±8	94.0	±7.0	
Military	98	±1	70	12	18	±2	86.0	±2.0	
Enlisted	99	±1	73	10	16	±3	88.0	±3.0	
Officers	98	±1	69	12	19	±3	85.0	±3.0	
<b>SIZE OF UNIT</b>									
Less Than 50	99	±1	66	11	23	±5	86.0	±5.0	
50 to 99	99	±1	74	10	16	±5	88.0	±4.0	
100 to 249	97	±2	69	12	20	±3	85.0	±3.0	
250 or More	99	±1	73	12	14	±3	86.0	±3.0	
<b>LOCATION</b>									
US (Incl. Territories)	99	±1	70	11	18	±2	86.0	±2.0	
Overseas	97	±2	73	12	15	±4	86.0	±4.0	
<b>DURATION UVAO ASSIGNMENT</b>									
Less Than 3 Months	98	±2	55	16	29	±5	78.0	±6.0	
3 Months to Less Than 6 Months	98	±2	69	11	20	±4	86.0	±4.0	
6 Months to Less Than 1 Year	99	±1	77	11	13	±4	88.0	±3.0	
1 Year or More	99	±1	78	9	13	±3	90.0	±3.0	
<b>PRIOR UVAO SERVICE</b>									
Prior Service	99	±2	76	11	14	±4	88.0	±4.0	
Non-Prior Service	98	±1	69	11	19	±3	86.0	±2.0	
<b>UVAO TRAINING</b>									
Trained	99	±1	79	9	12	±2	90.0	±2.0	
Not Trained	98	±2	43	20	37	±4	68.0	±5.0	
<b>AGE</b>									
18 to 24 Years Old	98	±2	64	14	22	±6	82.0	±6.0	
25 to 29 Years Old	99	±1	67	12	20	±4	84.0	±4.0	
30 to 34 Years Old	99	±1	74	10	16	±4	88.0	±4.0	
35 Years Old or More	98	±1	74	10	16	±3	88.0	±3.0	

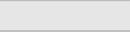
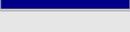
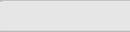
Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage Reporting Yes excludes those who indicated they "Did not use."

**42. During 2012, did you have enough of the following election materials to carry out your Unit Voting Assistance Officer (UVAO) duties?**
**e. Motivational posters**

1. Yes

2. No

3. Did not use

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	98	±1	60	15	25	±2	80.0	±2.0	
<b>Army</b>	99	±1	62	15	23	±3	81.0	±3.0	
<b>Navy</b>	98	±1	65	15	21	±3	81.0	±3.0	
<b>Marine Corps</b>	97	±2	68	16	16	±7	81.0	±7.0	
<b>Air Force</b>	99	±1	58	12	31	±4	83.0	±4.0	
<b>Coast Guard</b>	99	±2	21	18	61	±7	54.0	±10.0	
<b>EMPLOYMENT STATUS</b>									
<b>Civilian</b>	97	±3	78	6	16	±8	93.0	±6.0	
<b>Military</b>	99	±1	59	15	26	±2	80.0	±2.0	
<b>Enlisted</b>	98	±1	64	14	21	±4	82.0	±3.0	
<b>Officers</b>	99	±1	56	16	28	±3	78.0	±3.0	
<b>SIZE OF UNIT</b>									
<b>Less Than 50</b>	99	±2	58	13	29	±5	81.0	±6.0	
<b>50 to 99</b>	99	±1	62	14	24	±5	81.0	±5.0	
<b>100 to 249</b>	97	±1	58	14	28	±3	80.0	±3.0	
<b>250 or More</b>	99	±1	64	16	20	±3	80.0	±3.0	
<b>LOCATION</b>									
<b>US (Incl. Territories)</b>	99	±1	59	15	26	±3	80.0	±3.0	
<b>Overseas</b>	98	±2	65	13	21	±4	83.0	±4.0	
<b>DURATION UVAO ASSIGNMENT</b>									
<b>Less Than 3 Months</b>	98	±2	47	17	36	±5	73.0	±6.0	
<b>3 Months to Less Than 6 Months</b>	99	±1	59	14	27	±5	81.0	±5.0	
<b>6 Months to Less Than 1 Year</b>	98	±1	63	15	21	±4	81.0	±4.0	
<b>1 Year or More</b>	99	±1	68	12	19	±4	85.0	±3.0	
<b>PRIOR UVAO SERVICE</b>									
<b>Prior Service</b>	99	±1	64	15	21	±5	81.0	±5.0	
<b>Non-Prior Service</b>	98	±1	59	15	26	±3	80.0	±3.0	
<b>UVAO TRAINING</b>									
<b>Trained</b>	98	±1	69	12	19	±3	85.0	±2.0	
<b>Not Trained</b>	99	±1	32	22	47	±4	59.0	±6.0	
<b>AGE</b>									
<b>18 to 24 Years Old</b>	99	±1	52	20	28	±6	72.0	±7.0	
<b>25 to 29 Years Old</b>	99	±1	55	14	31	±4	80.0	±4.0	
<b>30 to 34 Years Old</b>	99	±1	61	16	23	±5	79.0	±5.0	
<b>35 Years Old or More</b>	98	±1	66	12	21	±3	84.0	±3.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage Reporting Yes excludes those who indicated they "Did not use."



# **Survey Instrument**





**Human Resources Strategic Assessment Program  
(HRSAP)**

*Information and Technology for Better Decision Making*

- You have reached the redirect page for Department of Defense Human Resources Strategic Assessment Program (HRSAP) surveys. You will be redirected to our contractor's web site (a secure .com site run by Data Recognition Corporation) to participate in the survey.
- DMDC has set up a telephone line for anyone who wishes to verify the survey's legitimacy. Call DSN 372-1034 from any DoD or other government telephone with DSN for a list of current DMDC surveys. If you do not have access to a DSN telephone line, call 1-571-372-1034. The prerecorded list does not include surveys conducted by agencies other than DMDC.
- Please enter your Ticket Number below, then click the Continue button to access your survey.

## 2012 Post-Election Voting Survey of Unit Voting Assistance Officers

### Welcome

[Security Protection Advisory](#)

[RCS#DD-P&R\(AR\)1918](#)  
[Exp. 06/30/2014](#)

You have been selected to take a survey about your duties as a Unit Voting Assistance Officer (UVAO) and the absentee voting process during the November 2012 General Election. When you click the *Continue* button below, you will be asked to:

- Provide your unit postal and your e-mail address(es) so we can communicate with you
- Create a Personal Identification Number (PIN)
- Read the Privacy Act Statement & Informed Consent Information
- Take the survey, which should only take you about 20 minutes

Thank you for your time and participation.

Click [here](#) to verify and update your postal and e-mail address.

[Frequently Asked Questions / How to Contact Us](#)

**PRIVACY ACT STATEMENT & INFORMED CONSENT INFORMATION**

In accordance with the Privacy Act, this notice informs you of the purpose of the survey and how the findings of these surveys will be used. It also provides information about the Privacy Act and about informed consent. Please read it carefully.

**AUTHORITY:** The authority to solicit the information requested in this survey is contained in the Uniformed and Overseas Citizens Absentee Voting Act of 1986, Section 101.b (1), 42 USC §1973ff (UOCAVA) and the Military and Overseas Voter Empowerment Act (MOVE Act), a subtitle of the National Defense Authorization Act for Fiscal Year 2010.

**PRINCIPAL PURPOSE:** Information collected in this survey will be used to evaluate the effectiveness of assistance under UOCAVA, as amended in November 2009 by the MOVE Act, in the 2012 election. Reports will be provided to the Federal Voting Assistance Program (FVAP). Previous survey results have affected decisions in critical areas such as establishing advertising campaigns geared towards 18-24 year old Uniformed Service members, utilizing social networking sites to encourage voter participation, and developing online Federal Post Card Application and Federal Write-In Absentee Ballot wizards. Survey results are also the basis for developing Legislative initiatives. Some findings may be published by the Defense Manpower Data Center (DMDC) or in professional journals, or presented at conferences, symposia, and scientific meetings. Data could be used in future research. Datasets without any identifying information may be analyzed by researchers outside of DMDC. Survey results will be posted on the Web: <http://www.fvap.gov/>

**ROUTINE USES:** None.

**DISCLOSURE:** Providing information on this survey is voluntary. Most people can complete the survey in 10 minutes. There is no penalty or loss of benefits to which you are entitled if you choose not to respond. However, maximum participation is encouraged so that the data will be complete and representative. Your survey responses will be treated as confidential. Identifying information will be used only by government and contractor staff engaged in, and for purposes of, survey research. For example, the research oversight office of the Office of the Under Secretary of Defense (Personnel and Readiness) and representatives of the U.S. Army Medical Research and Materiel Command are eligible to review research records as a part of their responsibility to protect human subjects in research. This survey is being conducted for research purposes. In no case will individual identifiable survey responses be reported.

**SURVEY ELIGIBILITY AND POTENTIAL BENEFITS:** DMDC uses well-established, scientific procedures to select samples that represent the Defense community. For this survey, we have selected units that meet Service specific requirements to have a Unit Voting Assistance Officer. The Unit Voting Assistance Officer (UVAO) for each selected unit is eligible to participate. You have been identified as a UVAO for a selected unit. This is your chance to be heard on issues that directly affect you, including the length of UVAO assignments, assessment of UVAO training, the availability of voting resource materials, and UVAO activities. While there is no direct benefit for your individual participation, your responses on this survey *make a difference*.

**STATEMENT OF RISK:** The data collection procedures are not expected to involve any risk or discomfort to you. The only risk to you is accidental or unintentional disclosure of the data you provide. However, the government and its contractors have a number of policies and procedures to ensure that survey data are safe and protected. For example, no identifying information (name, address, Social Security Number) is ever stored in the same file as survey responses. Survey data may be shared with organizations doing research on DoD personnel but only after minimizing detailed demographic data (for example, paygrade and detailed location information) that could possibly be used to identify an individual. A confidentiality analysis is performed to reduce the risk of there being a combination of demographic variables that can single out an individual. Government and contractor staff members have been trained to protect client identity and are subject to civil penalties for violating your confidentiality.

**If you experience any difficulties taking the survey, please contact the Survey Processing Center by sending an e-mail to [UVAOSurvey@osd.pentagon.mil](mailto:UVAOSurvey@osd.pentagon.mil) or call, toll-free, 1-800-881-5307. If you have concerns about your rights as a research participant, please contact the OUSD(P&R) Research Regulatory Oversight Office at 703-575-2677/703-575-3536 or email [R202@tma.osd.mil](mailto:R202@tma.osd.mil).**

**Once you start answering the survey, if you desire to withdraw your answers, please notify the Survey Processing Center prior to January 7, 2013. Please include in the e-mail or phone message your name, Ticket Number, and the PIN that you selected when you started this survey. Unless withdrawn, partially completed survey data may be used after that date.**

**Click *Continue* if you agree to do the survey.**

## HOW TO CONTACT US

If you have questions or concerns about this survey, you have three ways to contact the Survey Operations Center:

- **Call:** 1-800-881-5307
- **E-mail:** [UVAOSurvey@osd.pentagon.mil](mailto:UVAOSurvey@osd.pentagon.mil)
- **Fax:** 1-763-268-3002

## FREQUENTLY ASKED QUESTIONS

### What is the Federal Voting Assistance Program (FVAP)?

- FVAP administers the Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA) on behalf of the Secretary of Defense. FVAP provides U.S. citizens worldwide a broad range of non-partisan information and assistance to facilitate their participation in the democratic process - regardless of where they work or live.

### What is Defense Manpower Data Center (DMDC)?

- DMDC maintains the largest archive of personnel, manpower, training, and financial data in the Department of Defense (DoD). DMDC also conducts Joint-Service surveys including the Status of Forces Surveys, QuickCompass, and Human Relations Surveys for the DoD. To learn more, visit the DMDC website.

<http://www.dmdc.osd.mil/>

### What is the Post-Election Voting (PEV) survey?

- Post-Election Voting (PEV) surveys are sponsored by the Director of FVAP as the Presidential designee to administer UOCAVA. UOCAVA, as amended by the Military and Overseas Voter Empowerment Act (MOVE Act), requires FVAP to report to Congress how effective programs are for assisting Uniformed Service members and overseas voters in Federal elections. The PEV surveys are designed to assist FVAP in administering UOCAVA and are used to develop ways to make absentee voting easier for military personnel and overseas citizens.

### What is the UOCAVA?

- The Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA) was enacted in 1986. UOCAVA law permits members of the Uniformed Service and Merchant Marines, their eligible family members, and U.S. citizens residing overseas, to vote in Federal elections. The Federal Voting Assistance Program (FVAP) has been charged with administering UOCAVA law and works to ensure UOCAVA citizens their right to vote, no matter where they may be residing.

### How do I know this is an official, approved DoD survey?

- In accordance with DoD Instruction 8910.01, all data collection in the DoD must be licensed and show that license as a Report Control Symbol (RCS) with an expiration date. The RCS for this survey is RCS# DD-P&R(AR)1918, expiring 06/30/2014.

### How did you pick me?

- DMDC uses well-established, scientific procedures to randomly select samples that represent the Defense community. For this survey, we have selected units that meet Service specific requirements to have a Unit Voting Assistance Officer (UVAO). You have been identified as the UVAO for a selected unit.

### Why should I participate?

- This is your chance to be heard on issues that directly affect you, including the length of UVAO assignments, assessment of UVAO training, the availability of voting resource materials, and UVAO activities.
- Your responses on this survey **make a difference**.

### What is [UVAOSurvey@osd.pentagon.mil](mailto:UVAOSurvey@osd.pentagon.mil)?

- The official e-mail address for communicating with Unit Voting Assistance Officers about Post-Election Voting (PEV) surveys. "UVAOSurvey" is short for Unit Voting Assistance Officers Survey.

### Why am I being asked to use the Web?

- Web administration enables us to get survey results to senior Defense leaders faster.

### Why are you using a .net instead of a .mil domain to field your survey?

- The survey is administered by our contractor, Data Recognition Corporation, an experienced survey operations company. The survey collection tool starts on a .mil site within DMDC. Once you enter your ticket number, you are

redirected to a contractor site which uses a .net domain. This allows everyone to access the survey, even from a non-government computer.

**Do I have to answer all questions?**

- No, it is not necessary to answer every question. Within the survey screen, you have four control buttons: *Next Page* (→), *Previous Page* (←), *Clear Responses*, and *Save and Return Later*. Use these buttons to navigate through the survey or skip questions. Use *Save and Return Later* to give yourself flexibility to complete the survey at a convenient time. When you return to the survey website, enter your Ticket Number to get to the place in the survey where you had stopped.

**Why does the survey ask personal questions?**

- DMDC reports overall results, as well as other characteristics, such as location, gender, etc. To complete analyses, we must ask respondents for these types of demographic information.
- Analyzing results in this way provides Defense leaders information about the attitudes and concerns of all subgroups of personnel so that no groups are overlooked.
- Sometimes sensitive questions are asked in order to improve personnel policies, programs, and practices. As with all questions on the surveys, your responses will be held in confidence.

**Will my answers be kept private?**

- Your privacy will be safeguarded in accordance with the Privacy Act of 1974 (Public Law 93-579).
- All data will be reported in the aggregate and no individual data will be reported.
- We encourage you to safeguard your Ticket Number to prevent unauthorized access to your survey. In addition, to ensure your privacy, be aware of the environment in which you take the survey (e.g., take the survey when no one else is home, take care to not leave the survey unattended).

**Can I withdraw my answers once I have started the survey?**

- If you wish to withdraw your answers, please notify the Survey Processing Center prior to January 7, 2013 by sending an e-mail to [UVAOSurvey@osd.pentagon.mil](mailto:UVAOSurvey@osd.pentagon.mil) or calling, toll-free 1-800-881-5307. Include your name, Ticket Number, and PIN.

**Will I ever see the results of the survey?**

- FVAP will post survey results and a corresponding post-election report to Congress at [www.fvap.gov](http://www.fvap.gov)

<b>BACKGROUND INFORMATION</b>
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1. On November 6, 2012, were you assigned as a Unit Voting Assistance Officer (UVAO) in any of the military Services?

Yes

No

2. On November 6, 2012, in which Service were you assigned as a Unit Voting Assistance Officer (UVAO)?

Army

Navy

Marine Corps

Air Force

Coast Guard

3. On November 6, 2012, were you serving in the military?

Yes, on active duty

Yes, as a member of the National Guard or Reserve in a full-time, active duty program (AGR/FTS/AR)

Yes, as a traditional National Guard/Reserve member (e.g., drilling unit, IMA, IRR)

No, I was a federal civilian

No, I was a federal contractor

4. [Ask if Q3 = "Yes, on active duty" OR Q3 = "Yes, as a member of the National Guard or Reserve in a full-time, active duty program (AGR/FTS/AR)" OR Q3 = "Yes, as a traditional National Guard/Reserve member (e.g., drilling unit, IMA, IRR)"] What was your paygrade on November 6, 2012?

E-1     E-6     W-1     O-1/O-1E

E-2     E-7     W-2     O-2/O-2E

E-3     E-8     W-3     O-3/O-3E

E-4     E-9     W-4     O-4

E-5                       W-5     O-5

O-6 or above

5. [Ask if Q3 = "No, I was a federal civilian"] What was your GS or GS equivalent paygrade on November 6, 2012?

GS-1

GS-2

GS-3

GS-4

GS-5

GS-6

GS-7

GS-8

GS-9

GS-10

GS-11

GS-12

GS/GM-13

GS/GM-14

GS/GM-15 or above

6. Were you deployed on November 6, 2012?

Yes

No

7. [Ask if Q6 = "Yes"] On November 6, 2012, to which of the follow locations were you deployed? Select one item from the list below.

In one of the 50 states, D.C., Puerto Rico, or a U.S. territory or possession

Afghanistan

Iraq

Other North African, Near Eastern, or South Asian country (e.g., Bahrain, Diego Garcia, Kuwait, Saudi Arabia)

Europe (e.g., Bosnia-Herzegovina, Germany, Italy, Serbia, United Kingdom)

Former Soviet Union (e.g., Kyrgyzstan, Tajikistan, Uzbekistan)

East Asia and Pacific (e.g., Australia, Japan, Korea)

Sub-Saharan Africa (e.g., Kenya, Liberia, South Africa)

Western Hemisphere (e.g., Cuba, Honduras, Peru)

Other

[Ask if Q6 = "Yes" AND Q7 = "In one of the 50 states, D.C., Puerto Rico, or a U.S. territory or possession"] Please select from the list below your deployment location within one of the 50 states, D.C., Puerto Rico, or a U.S. territory or possession on November 6, 2012.

[Ask if Q6 = "Yes" AND Q7 = "Other"] Please enter the name of the country or installation to which you were deployed on November 6, 2012.

8. [Ask if Q6 = "No"] On November 6, 2012, were you stationed in the United States or overseas? *If you were stationed on board a ship, indicate whether your homeport country was the United States or overseas.*

- United States (including U.S. territories)  
 Overseas

[Ask if Q8 = "Overseas"] Please specify the overseas country in which you were stationed. *If on board a ship, specify the homeport country.*

9. [Ask if Q8 = "Overseas"] As of November 6, 2012, how long had you been stationed in this country?

- Less than 6 months  
 6 months to less than 1 year  
 1 year to less than 2 years  
 2 years to less than 3 years  
 3 years or more

10. What was your age on November 6, 2012?

- 18 to 24 years old  
 25 to 29 years old  
 30 to 34 years old  
 35 to 44 years old  
 45 years old or older

11. How long had you been a Unit Voting Assistance Officer (UVAO) in the assignment you held on November 6, 2012?

- Less than 3 months  
 3 months to less than 6 months  
 6 months to less than 1 year  
 1 year or more

12. Had you ever served as a Unit Voting Assistance Officer (UVAO) before your most recent UVAO assignment?

- Yes, once before  
 Yes, twice before  
 Yes, three or more times before  
 No

13. As of November 6, 2012, how long had you served as a Unit Voting Assistance Officer (UVAO), including previous service?

- Less than 6 months  
 6 months to less than 1 year  
 1 year to less than 2 years  
 2 years to less than 3 years  
 3 years or more

**TRAINING**

14. During the Unit Voting Assistance Officer (UVAO) assignment period that includes November 6, 2012, did you receive any training to prepare you for performing your UVAO duties?

- Yes  
 No

15. [Ask if Q14 = "Yes"] How useful was each of the following types of training in preparing you for performing your Unit Voting Assistance Officer (UVAO) duties? If you did not receive a specific type of training, mark "Did not receive this training." Mark one answer for each item.

	Did not receive this training	Not at all useful	Not very useful	Somewhat useful	Useful	Very useful
a. Federal Voting Assistance Program's (FVAP) onsite VAO training workshop .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. FVAP GoToMeeting .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. FVAP Learning Management System (LMS) .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Continuity folder .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Training provided by your military Service .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**VOTING ASSISTANCE**

16. As of November 6, 2012, approximately how many permanent military members were assigned to the unit(s) where you served as a Unit Voting Assistance Officer (UVAO)?

- Less than 50
- 50 to 99
- 100 to 149
- 150 to 199
- 200 to 249
- 250 or more

17. As of November 6, 2012, how many Unit Voting Assistance Officers (UVAOs) and assistant UVAOs were assigned to the unit(s) where you served as a UVAO? Please include yourself in the total number.

- 1
- 2
- 3
- 4
- 5
- 6 or more

18. During 2012, approximately how many permanent military members from your unit(s) did you provide with voting assistance in the primaries and the November 6 general election?

- None
- 1 to 9
- 10 to 24
- 25 to 99
- 100 or more

19. During 2012, approximately how many military spouses and dependents did you provide with voting assistance in the primaries and the November 6 general election?

- None
- 1 to 9
- 10 to 24
- 25 to 99
- 100 or more

20. Since Labor Day 2012 (September 3, 2012), approximately how many hours per week have you spent on Unit Voting Assistance Officer (UVAO) activities?

- Less than 1 hour per week
- 1 hour to less than 2 hours per week
- 2 hours to less than 3 hours per week
- 3 hours to less than 4 hours per week
- 4 hours or more hours per week

21. During 2012, how satisfied or dissatisfied were you with the amount of support you received from each of the following groups in helping you perform your Unit Voting Assistance Officer (UVAO) duties? *Mark one answer for each item.*

	Did not receive any support from this group					
	Very satisfied		Satisfied		Neither satisfied nor dissatisfied	
	Dissatisfied		Very dissatisfied			
a. Federal Voting Assistance Program (FVAP) .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Your Service VAO .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Your command .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Your Installation Voting Assistance Office .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

22. Please rank order the following forms of voting assistance you were asked to provide as a Unit Voting Assistance Officer (UVAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. A rank of "1" indicates the voting assistance you provided most frequently. Rank all eight items.

a. Providing paper or PDF copies of voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs]) to voters	<input type="text"/>
b. Directing voters to the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete voting forms (e.g., FPCAs or FWABs)	<input type="text"/>
c. Helping voters complete paper or PDF copies of voting forms (e.g., FPCAs or FWABs)	<input type="text"/>
d. Helping voters complete voting forms (e.g., FPCAs or FWABs) using	<input type="text"/>

FVAP's Automated Online Assistant	
e. Electronically transmitting and/or receiving election materials	<input type="text"/>
f. Helping voters determine their legal residency and/or voting jurisdiction	<input type="text"/>
g. Providing addresses of local election officials	<input type="text"/>
h. Explaining state voting procedures and/or election deadlines to voters	<input type="text"/>

**TECHNOLOGICAL ASSISTANCE IN VOTING**

23. Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following? *Mark one answer for each item.*

	Very frequently (e.g., daily or nearly every day)				
	Frequently (e.g., weekly)			Occasionally (e.g., monthly)	
	Rarely (e.g., 1-2 times)		Never		
a. Computer .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Printer .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Fax machine .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Internet.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. Government websites (e.g., state or Federal [.gov or .mil] sites).....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Non-government websites (e.g., .com sites) .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Department of Defense (DoD) e-mail address.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Personal e-mail address (e.g., Gmail, Yahoo, or Hotmail e-mail addresses) .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**VOTING ASSISTANCE GUIDE**

The Department of Defense 2012-13 Voting Assistance Guide (VAG) provides state-by-state information about registering to vote and requesting an absentee ballot.

**24. Did you receive the 2012-13 VAG?**

- Yes
- No

**25. [Ask if Q24 = "Yes"] During 2012, how useful was the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

- Very useful
- Useful
- Somewhat useful
- Not very useful
- Not at all useful

**26. [Ask if Q24 = "Yes"] During 2012, how useful were the following features of the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Unit Voting Assistance Officer (UVAO) duties? Mark one answer for each item.**

	Very useful	Useful	Somewhat useful	Not very useful	Not at all useful
a. State-by-state information on registering and voting absentee .....	<input checked="" type="checkbox"/>				
b. Dates of elections and deadlines .....	<input checked="" type="checkbox"/>				
c. Information on how to fill out voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs]).....	<input checked="" type="checkbox"/>				
d. Mailing addresses to send completed voting forms (e.g., FPCAs or FWABs).....	<input checked="" type="checkbox"/>				
e. Information on transmitting completed voting forms (e.g., FPCAs or FWABs) by fax.....	<input checked="" type="checkbox"/>				
f. Information on transmitting completed voting forms (e.g., FPCAs or FWABs) by e-mail .....	<input checked="" type="checkbox"/>				

**27. If given a choice, which format of the Voting Assistance Guide (VAG) would you prefer to use in the future?**

- Paper-based copy
- Web-based copy
- Both a paper- and Web-based copy

**FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) NEWS RELEASES**

The Federal Voting Assistance Program (FVAP) transmits News Releases to Unit Voting Assistance Officers (UVAOs) who are registered to receive them.

**28. During 2012, were you registered to receive FVAP's New Releases?**

- Yes
- No

**29. [Ask if Q28 = "Yes"] During 2012, did you forward any Federal Voting Assistance Program (FVAP) News Releases to your unit members?**

- Yes
- No

**FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) WEBSITE**

The Federal Voting Assistance Program's (FVAP) website, [www.fvap.gov](http://www.fvap.gov), provides voting-related information and resources.

**30. During 2012, did you visit this website?**

- Yes
- No

**31. [Ask if Q30 = "Yes"] On average, how often have you visited the Federal Voting Assistance Program's (FVAP) website since Labor Day 2012 (September 3, 2012)?**

- Every day
- 3-4 times each week
- 1-2 times each week
- Less than once a week
- Less than once a month
- I do not recall

32. [Ask if Q30 = "Yes"] During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Unit Voting Assistance Officer (UVAO) duties? If you did not access or obtain a specific product, information, or resource from the FVAP website, mark "Did not access or obtain from FVAP website" for that response. Mark one answer for each item.

	Did not access or obtain from FVAP website	Not at all useful	Not very useful	Somewhat useful	Useful	Very useful
a. PDF versions of voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs])		<input checked="" type="checkbox"/>				
b. Automated Online Assistant for voting forms (e.g., FPCAs or FWABs)		<input checked="" type="checkbox"/>				
c. 2012-13 Voting Assistance Guide (VAG)		<input checked="" type="checkbox"/>				
d. FVAP's News Releases		<input checked="" type="checkbox"/>				
e. Election Calendar		<input checked="" type="checkbox"/>				
f. Links to other election-related websites		<input checked="" type="checkbox"/>				
g. Unit Voting Assistance Officer (UVAO) training		<input checked="" type="checkbox"/>				
h. Toll-free telephone numbers		<input checked="" type="checkbox"/>				
i. Link to e-mail FVAP		<input checked="" type="checkbox"/>				

33. [Ask if Q30 = "Yes"] Overall, during 2012, how useful was the Federal Voting Assistance Program's (FVAP) website in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

- Very useful
- Useful
- Somewhat useful
- Not very useful
- Not at all useful

34. [Ask if Q30 = "No"] What was the main reason why you did not visit the Federal Voting Assistance Program's (FVAP) website in 2012?

- I did not know about it
- I did not know what it was for
- I did not have access to the Internet
- I knew about it, but did not know the website address
- I got all the information I needed from other sources
- I did not think it would be useful
- Some other reason

[Ask if Q30 = "No" AND Q34 = "Some other reason"] Please specify the main reason why you did not visit FVAP's website.

**FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) AUTOMATED ONLINE ASSISTANT**

35. During 2012, did you recommend anyone to use the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete a Federal Post Card Application (FPCA)?

- Yes
- No

36. [Ask if Q35 = "No"] What was the main reason why you did not recommend anyone to use the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete a Federal Post Card Application (FPCA) in 2012?

- I did not know about it
- I did not know what it was for
- I did not have access to the Internet
- I knew about it, but did not know the website address
- I felt more comfortable having voters use paper or PDF copies of FPCAs
- I did not think it would be useful
- Some other reason

37. During 2012, did you recommend anyone to use the Federal Voting Assistant Program's (FVAP) Automated Online Assistant to complete a Federal Write-In Absentee Ballot (FWAB)?

- Yes
- No

38. [Ask if Q37 = "No"] What was the main reason why you did not recommend anyone to use the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete a Federal Write-In Absentee Ballot (FWAB) in 2012?

- I did not know about it
- I did not know what it was for
- I did not have access to the Internet
- I knew about it, but did not know the website address
- I felt more comfortable having voters use paper or PDF copies of FWABs
- I did not think it would be useful
- Some other reason

**FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) TOLL-FREE TELEPHONE SERVICE**

The Federal Voting Assistance Program (FVAP) provides a toll-free telephone service from many countries that allows a caller to talk to FVAP staff for voting assistance.

39. During 2012, did you use or refer anyone to FVAP's toll-free telephone service?

- Yes
- No

40. [Ask if Q39 = "No"] What was the main reason why you did not use, or recommend anyone to use, the Federal Voting Assistance Program's (FVAP) toll-free telephone service in 2012?

- I did not know about it
- I knew about it, but did not know the telephone number
- I did not have access to a telephone
- I knew about it, but got the desired information from other sources
- I did not need it
- It was a long distance call
- I could not get through
- Some other reason

[Ask if Q39 = "No" AND Q40 = "Some other reason"] Please specify the main reason why you did not use, or recommend anyone to use, FVAP's toll-free telephone service.

**OTHER SOURCES OF VOTING INFORMATION**

41. During 2012, how useful were each of the following sources of information in helping you perform your Unit Voting Assistance Officer (UVAO) duties? If you did not use a specific source of information, mark "Did not use" for that response. Mark one answer for each item.

	Very useful	Useful	Somewhat useful	Not very useful	Not at all useful	Did not use
a. Federal Voting Assistance Program's (FVAP) Automated Online Assistant.....	<input checked="" type="checkbox"/>					
b. Election Dates Posters.....	<input checked="" type="checkbox"/>					
c. FVAP's News Releases.....	<input checked="" type="checkbox"/>					
d. FVAP's toll-free telephone service .....	<input checked="" type="checkbox"/>					
e. Public service ad campaign .....	<input checked="" type="checkbox"/>					

	Did not use					
	Not at all useful					
	Not very useful					
	Somewhat useful					
	Useful					
	Very useful					
f. FVAP's Online Chat Room.....	<input checked="" type="checkbox"/>					
g. FVAP's HelpDesk .....	<input checked="" type="checkbox"/>					
h. FVAP on Facebook.....	<input checked="" type="checkbox"/>					
i. FVAP on Twitter.....	<input checked="" type="checkbox"/>					
j. FVAP on LinkedIn.....	<input checked="" type="checkbox"/>					

42. During 2012, did you have enough of the following election materials to carry out your Unit Voting Assistance Officer (UVAO) duties? If you did not use the specific election materials, mark "Did not use" for that response. Mark one answer for each item.

	Did not use		
	No		
	Yes		
a. 2012-13 Voting Assistance Guide (VAG).....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Federal Post Card Applications (FPCAs).....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Federal Write-In Absentee Ballots (FWABs).....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Election Dates Posters.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. Motivational posters.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**SURVEY ELIGIBILITY**

44. [Ask if Q1 = "No" OR Q3 = "No, I was a federal contractor"] You have indicated that either you were not assigned as a Unit Voting Assistance Officer (UVAO) or you were a federal contractor performing the UVAO duties on November 6, 2012. If you know who the UVAO was for your unit on November 6, 2012, then please do the following three steps:

- Click the *Back* button,
- Clear your answer, and
- Forward the survey notification to the person who was the UVAO on November 6, 2012.

If you don't know who the UVAO was, then click *Submit* to submit the survey. For further help, please call our Survey Processing Center toll-free at 1-800-881-5307 or e-mail [UVAOSurvey@osd.pentagon.mil](mailto:UVAOSurvey@osd.pentagon.mil).

**COMMENTS**

43. Thank you for participating in the survey. There are no more questions on this survey. If you have comments or concerns that you were not able to express in answering this survey, please enter them in the space provided. Your comments will be viewed and considered as policy deliberations take place. Your feedback is useful and appreciated.

SF298 Placeholder: Add if submitting for DTIC number

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