



Information and Technology for Better Decision Making

2012 Post-Election Qualitative Voting Survey of Local Election Officials

Tabulations of Responses



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**2012 POST-ELECTION QUALITATIVE VOTING
SURVEY OF LOCAL ELECTION OFFICIALS:
TABULATIONS OF RESPONSES**

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Acknowledgments

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Federal Voting Assistance Program (FVAP) staff and other FVAP stakeholders contributed to the development of this survey.

DMDC's Survey Design, Analysis, & Operations Branch, under the guidance of Paul Rosenfeld, Branch Chief, is responsible for the development of questionnaires in the survey program. The program manager on this survey was Fred Licari. The lead survey design analyst and lead operations analyst was Lisa Davis. In addition, she designed the unique presentation of complex items used in this tabulation volume. Carol Newell, Team Lead of Survey Operations, is responsible for the survey database construction and archiving. Data Recognition Corporation (DRC) performed data collection and editing.

DMDC's Statistical Methods Branch, under the guidance of David McGrath, Branch Chief, is responsible for sampling and weighting methods used in the survey program. The lead statistical analyst on this survey was Tim Markham, supervised by Eric Falk and assisted by David McGrath, who designed the sample and developed weights for this survey.

Lynn Walthall, SRA International, Inc., formatted and assembled this tabulation volume using DMDC's Survey Reporting Tool. A team consisting of Lisa Davis, Shoshana Magazine, and Kimberly Williams completed quality control for this tabulation volume.

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2012 POST-ELECTION QUALITATIVE VOTING SURVEY OF LOCAL ELECTION OFFICIALS: TABULATIONS OF RESPONSES

Introduction to the Survey

The *Human Resources Strategic Assessment Program* (HRSAP), Defense Manpower Data Center (DMDC), conducts surveys to support the personnel information needs of the Under Secretary of Defense for Personnel and Readiness (USD[P&R]). These surveys assess the attitudes and opinions of the entire Department of Defense (DoD) community. DMDC developed the *Post-Election Voting* (PEV) surveys in 2008. These surveys are conducted every other year at the request of the Federal Voting Assistance Program (FVAP) office as required by the Uniformed and Overseas Citizens Absentee Voting Act of 1986, Section 101.b (1), 42 USC §1973ff (UOCAVA) and the Military and Overseas Voter Empowerment Act (MOVE Act). The surveys provide an evaluation of the effectiveness of assistance provided UOCAVA voters in federal elections.

This report contains tabulations of responses from the *2012 Post-Election Qualitative Voting Survey of Local Election Officials (2012 PEV1)* conducted from November 30, 2012, to January 3, 2013. The UOCAVA covers members of the Uniformed Services and Merchant Marines, their family members, and citizens residing outside of the United States. The *2012 PEV1* targeted local election officials who support these UOCAVA-covered members. This introduction (1) summarizes the survey content, (2) defines the total population surveyed and the subgroups used in tabulations of responses, (3) summarizes the survey methodology,¹ and (4) provides details on how to use the tabulations. The tabulations and a copy of the survey items follow this introduction.²

Survey Content

The topics covered in the *2012 PEV1* include information on FVAP products and services; electronic transmission service (ETS); call center service; FVAP website; “address look-up” service; communication with UOCAVA voters; and additional training. The survey was subdivided into the following seven topic areas:

1. *FVAP Products and Services*—UOCAVA voters in jurisdiction, use of and usefulness of FVAP products or services, and reasons for not using FVAP products or services.
2. *Electronic Transmission Service (ETS)*—Use of ETS to fax and/or e-mail election materials to UOCAVA voters; perception of safety, security, and reliability of ETS for receipt of UOCAVA voter ballots; usefulness of voting information or assistance received from ETS; and reasons for using or not using ETS.

¹ Details on survey methodology are reported by DMDC (2013b).

² Refer to DMDC (2013a) to view a screen-shot version of the survey as it appeared on the Web.

3. *Call Center Service*—Use of, usefulness of, and reasons for using or not using FVAP online chat, e-mail support, and/or toll-free telephone service to request voting information or assistance.
4. *FVAP Website*—Use of, usefulness of, satisfaction with, and reasons for not using FVAP website.
5. *“Address Look-Up” Service*—Use of, usefulness of, satisfaction with, and reasons for not using “address look-up” service.
6. *Communication with UOCAVA Voters*—Form of communication used most frequently to communicate with UOCAVA voters.
7. *Additional Training*—Training needed on UOCAVA laws and procedures to assist with future elections; use of, usefulness of, and reasons for not using FVAP Local Election Official online training module.

Population and Reporting Categories

The target population for the 2012 PEV1 consisted of all local election officials who were in voting districts within the United States, including the District of Columbia, as well as the territories Puerto Rico, Virgin Islands, Guam, and American Samoa.

Survey results are presented for the total population and for two reporting categories. To form the reporting categories for the tabulations, respondents were classified by administrative data. Survey results are tabulated by size and type of jurisdiction. Definitions for reporting categories follow:

- *Size of Jurisdiction*—Categories include *Less Than 5,000* and *5,000 or More*.³
- *Type of Jurisdiction*—Categories include *County* and *Sub-County*.

Survey Methodology

The process began on November 30, 2012, with the mailout of announcement letters followed by an e-mail announcement on December 3, 2012, indicating the survey was available on the Web. Throughout the administration period, additional e-mail and postal reminders were sent to encourage survey participation. Data were collected from December 3, 2012, to January 3, 2013.

The 2012 PEV1 used a single-stage stratified design selected from all voting jurisdictions from the 50 states, the District of Columbia, and the four territories—Puerto Rico, Virgin Islands, Guam, and American Samoa. The size of the voting jurisdiction, based on registered voters, was the primary characteristic used for stratification. In addition, because Michigan and Wisconsin have considerably more jurisdictions than other states, this characteristic was used to define the strata as well. A sample of 1,500 voting jurisdictions was selected from a list provided by FVAP of 7,303 jurisdictions. A stratified sample that included different probabilities of selection within strata was selected to make accurate estimates for the two size categories and

³ Size of jurisdiction is defined as number of registered voters.

two types of jurisdictions. Local election officials in the sample became ineligible if they indicated in the survey or by other contact (e.g., telephone calls to the data collection contractor) that their jurisdiction did not contain UOCAVA-covered voters or did not use FVAP products and services during the 2012 election.

Completed surveys (defined as answering 50% or more of the survey questions asked of all participants) were received from 388 eligible jurisdictions. The overall weighted response rate for eligible sample members was 49%.

Data were weighted to produce survey estimates of population totals, proportions, and means (as well as other statistics) that are representative of their respective populations. Unweighted survey data, in contrast, are likely to produce biased estimates of population statistics.

Weighting was performed in a three-step process to ensure the respondents were representative of the full population. The first step was to determine the sampling weight based on the selection probability associated with the sampled jurisdiction. The second step was to adjust for eligibility. The third step was to adjust for completion of the survey. The stratum was used to determine the sampling weight, the adjustment for eligibility, and the adjustment for completion. To adjust for eligibility, the base weight for each of these six groups was multiplied by the reciprocal of the rate of eligibility within that subgroup. To adjust for completion, the weight after the eligibility stage was multiplied by the reciprocal of the rate of completion within that subgroup to arrive at the final weight. The sum of the final weights of respondents within each subgroup equals the population size within that subgroup.

Table 1 (page 4) shows the number of eligible respondents and the portion of total eligible respondents in each reporting group. Also shown are the estimated number of eligible local election officials and the portion of total eligible local election officials in each reporting group.

Table 1.
Number of Eligible Respondents (Total) and Estimated Eligible Population by Reporting Categories

	Respondents		Estimated Eligible Population			
	Count	Percent	Totals		Percent	Max ME
Total	388	100%	3,532	± 1	100%	
SIZE OF JURISDICTION						
Less Than 5,000	192	49%	1,368	± 1	39%	±0
5,000 or More	196	51%	2,164	± 1	61%	±0
TYPE OF JURISDICTION						
County	190	49%	1,894	±135	54%	±4
Sub-County	198	51%	1,638	±135	46%	±4

Tabulation Procedures

Tabulations⁴ for each question, including the text of the questions and response options, are shown. To compress the width of columns in the tables, the response options are shown with a number or letter; then that number or letter is used as the column heading for the responses. The central feature of the tabulations is the percentage of local election officials choosing the response options indicated by the column heading. Within a set of response options, percentages may not add to 100% due to rounding error.

Where an item lends itself to presentation as an average, that average is also shown as both a number estimate and in a bar chart. The averages lend themselves to a quick scan for reporting groups differing from other similarly defined groups. In some cases, the responses are averages of the numeric scales presented with the response options. Where there is a simple binomial response (e.g., yes/no), only one percentage is presented. In this case, the bar chart represents that percentage.

On each page of tabulations, the first column lists the reporting group shown in that row. The second column, *Percent Responding*, lists the portion of the reporting group represented in the estimates in that row. In most cases, if this percentage is not 100, it reflects item nonresponse, and the table note indicates that "Percent responding are local election officials who answered the question." Not all questions will apply to every respondent. Where possible, the Web survey is designed to skip respondents over questions that do not apply to them. For example, Q7 (Overall, how useful was the voting information or assistance that you received from the FVAP ETS during the 2012 election year?) does not apply to those who marked in Q5 that they did not use the ETS during the 2012 election year. The table note for this question indicates, "Percent responding are local election officials who answered the question and who used the ETS during the 2012 election year (Q5)."

Question 3 (What was the main reason why you or your staff did not use FVAP products or services in 2012?) is not included in the tabulations since the question applies to those who indicated they had not used FVAP products and services in Question 2 and are therefore ineligible to complete the survey.

⁴ Details of data editing and preparation are provided by DMDC (2013a).

Margins of Error

The presence of survey nonresponse required weighting to produce population estimates (e.g., percentage).⁵ Because of the weighting, conventional formulas for calculating the margin of error will overstate the reliability of the estimate. For this report, variance estimates were calculated using SUDAAN[®] PROC DESCRIPT (Research Triangle Institute, 2004).

By definition, surveys are subject to error from nonresponse and noncompletion. Standard errors are estimates of the variance around population parameters, such as percentages or means, and are used to construct margins of error (i.e., confidence interval half-widths). Percentages and means in these tabulations are reported with margins of error based on 95% confidence intervals. In order to compress the data display, only the maximum margin of error (*Max ME*) for each reporting category is shown. That is, the tabulation volume shows only the largest margin of error for the percentages or means in each row. For each average shown in these tabulations, its margin of error is also printed.

The following reporting conventions are used:

- “0” indicates that no one in any reporting group selected the response option,
- NR indicates the estimate is *Not Reportable* and is suppressed because of low reliability. Estimates of low reliability are suppressed based on criteria defined in terms of nominal sample size (less than 5), effective sample size (less than 15), or relative standard error (greater than 0.3),⁶
- NA indicates the question was *Not Applicable* because the question did not apply to respondents in the reporting category based on answers to previous questions,
- no Max ME is printed when all percentages in the row are shown as NR,
- no margin of error is printed for an average when it is shown as NR.

⁵ As a result of differential weighting, only certain statistical software procedures, such as SUDAAN[®] PROC DESCRIPT, correctly calculate standard errors, variances, or tests of statistical significance for stratified samples.

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⁶ The DMDC standard suppression rules use a nominal sample size of less than 5, effective sample size of less than 30, or relative standard error greater than .225. The suppression rules were relaxed for this survey due to the non-sensitive nature of the questions and to allow for the presentation of more data.

References

- DMDC. (2013a). *2012 Post-Election Qualitative Voting Survey of Local Election Officials: Administration, datasets, and codebook* (Report No. 2013-003). Alexandria, VA: Author.
- DMDC. (2013b). *2012 Post-Election Qualitative Voting Survey of Local Election Officials: Statistical methodology report* (Report No. 2013-002). Alexandria, VA: Author.
- Research Triangle Institute. (2004). *SUDAAN[®] Language Manual, Release 9.0*. Research Triangle Park, NC: Research Triangle Institute.

Tabulations of Responses

1. The Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA) population includes members of the Uniformed Services and U.S. citizens residing outside of the U.S. Do you have UOCAVA voters in your jurisdiction?

	Percent Responding		Percentages		Max ME	Percentage Reporting Yes
			Yes			
Total	100	±0	100		±0	
SIZE OF JURISDICTION						
Less Than 5,000	100	±0	100		±0	
5,000 Or More	100	±0	100		±0	
TYPE OF JURISDICTION						
County	100	±0	100		±0	
Sub-County	100	±0	100		±0	

Note. Percent responding are local election officials who answered the question. Local election officials who do not have UOCAVA voters in their jurisdiction are excluded from this report (Q1).

2. The Federal Voting Assistance Program (FVAP) provides a broad range of non-partisan information and assistance to facilitate the participation in the democratic process. Did you utilize any of the products or services that FVAP provides during the 2012 election year?

	Percent Responding		Percentages		Max ME	Percentage Reporting Yes
			Yes			
Total	100	±0	100		±0	
SIZE OF JURISDICTION						
Less Than 5,000	100	±0	100		±0	
5,000 Or More	100	±0	100		±0	
TYPE OF JURISDICTION						
County	100	±0	100		±0	
Sub-County	100	±0	100		±0	

Note. Percent responding are local election officials who answered the question. Local election officials who did not utilize any of the products or services that FVAP provided during the 2012 election year are excluded from this report (Q2).

4. Overall, how useful was the product or service you received from FVAP during the 2012 election year?

- 1. Not useful
- 2. Somewhat useful
- 3. Useful
- 4. Very useful

	Percent Responding		Percentages				Max ME	Average Usefulness		
			1	2	3	4				
Total	100	±1	2	14	57	27	±6	3.1	±0.1	
SIZE OF JURISDICTION										
Less Than 5,000	100	±1	3	20	57	20	±8	2.9	±0.2	
5,000 Or More	100	±0	0	11	57	31	±7	3.2	±0.1	
TYPE OF JURISDICTION										
County	100	±0	1	10	60	29	±8	3.2	±0.1	
Sub-County	100	±1	2	19	54	24	±8	3.0	±0.2	

Note. Percent responding are local election officials who answered the question.

5. The Federal Voting Assistance Program (FVAP) provides an electronic fax and e-mail conversion service (the Electronic Transmission Service or ETS) that allows you or your staff to fax and/or e-mail election materials to Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA) voters. Did you or anyone on your staff use the ETS during the 2012 election year?

1. Yes

2. No

3. Don't know

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
Total	100	±1	50	43	7	±6	54.0	±6.0	
SIZE OF JURISDICTION									
Less Than 5,000	99	±2	50	45	6	±8	53.0	±8.0	
5,000 Or More	100	±0	50	42	8	±7	55.0	±8.0	
TYPE OF JURISDICTION									
County	100	±1	47	45	8	±8	51.0	±8.0	
Sub-County	99	±1	53	40	6	±8	57.0	±8.0	

Note. Percent responding are local election officials who answered the question. Percentage Reporting Yes excludes those who indicated "Don't know."

6. How safe, secure, and reliable do you believe the ETS provided by FVAP is for receiving voted ballots from UOCAVA voters?

1. Not at all

2. Slightly

3. Moderately

4. Very

5. Extremely

	Percent Responding		Percentages					Max ME	Average		
			1	2	3	4	5				
Total	84	±4	3	4	29	53	11	±6	3.7	±0.1	
SIZE OF JURISDICTION											
Less Than 5,000	89	±5	3	7	26	55	10	±8	3.6	±0.2	
5,000 Or More	81	±6	3	2	31	52	12	±8	3.7	±0.2	
TYPE OF JURISDICTION											
County	82	±6	2	1	33	51	13	±8	3.7	±0.2	
Sub-County	87	±6	4	6	26	55	10	±8	3.6	±0.2	

Note. Percent responding are local election officials who answered the question.

7. Overall, how useful was the voting information or assistance that you received from the FVAP ETS during the 2012 election year?

1. Not useful

2. Somewhat useful

3. Useful

4. Very useful

	Percent Responding		Percentages				Max ME	Average Usefulness		
			1	2	3	4				
Total	50	±6	0	10	65	25	±8	3.1	±0.1	
SIZE OF JURISDICTION										
Less Than 5,000	49	±8	1	15	62	23	±10	3.1	±0.2	
5,000 Or More	50	±7	0	7	68	26	±10	3.2	±0.2	
TYPE OF JURISDICTION										
County	47	±8	0	4	71	25	±11	3.2	±0.2	
Sub-County	52	±8	1	16	59	24	±10	3.1	±0.2	

Note. Percent responding are local election officials who answered the question and who used the ETS during the 2012 election year (Q5).

8. Did you or anyone else on your staff use the Federal Voting Assistance Program (FVAP) Electronic Transmission Service (ETS) during the 2012 election year for any of the following reasons?

- a. To receive registration and ballot requests from voters
- b. To transmit blank ballots to voters
- c. To receive completed ballots from voters
- d. To receive completed Federal Write-In Absentee Ballots (FWABs) from voters

	Percent Responding		Percentages				Max ME
			a	b	c	d	
Total	49	±6	86	73	42	46	±8
SIZE OF JURISDICTION							
Less Than 5,000	49	±8	78	80	30	35	±10
5,000 Or More	50	±7	91	68	49	54	±11
TYPE OF JURISDICTION							
County	47	±8	90	65	52	56	±11
Sub-County	52	±8	83	81	31	37	±10

Note. Percent responding are local election officials who answered the question and who used the ETS during the 2012 election year (Q5).

9. What was the main reason why you or your staff did not use the FVAP ETS in 2012?

- 1. Did not know about it
- 2. Did not need it
- 3. Could not get through
- 4. Received assistance from the state or the state handled this process
- 5. Did not use; My jurisdiction used this service in prior years and experienced issues
- 6. Used another system
- 7. Some other reason

	Percent Responding		Percentages							Max ME
			1	2	3	4	5	6	7	
Total	41	±5	13	48	0°	22	0°	10	7	±8
SIZE OF JURISDICTION										
Less Than 5,000	40	±8	9	49	0°	23	0°	11	8	±12
5,000 Or More	41	±7	15	48	0°	21	0°	9	7	±11
TYPE OF JURISDICTION										
County	45	±7	18	45	0°	19	0°	10	8	±11
Sub-County	36	±8	5	53	0°	25	0°	10	6	±13

Note. Percent responding are local election officials who answered the question and who did not use the ETS during the 2012 election year (Q5).

° Response option never endorsed.

10. FVAP provides online chat, e-mail support, and a toll-free telephone service that allows you or your staff to ask FVAP staff for voting information or assistance. Did you or anyone on your staff use the online chat, e-mail support, or toll-free telephone service to request voting information or assistance during the 2012 election year?

- 1. Yes
- 2. No
- 3. Don't know

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
Total	100	±0	14	81	5	±5	14.0	±5.0	
SIZE OF JURISDICTION									
Less Than 5,000	100	±0	11	86	3	±7	11.0	±7.0	
5,000 Or More	100	±0	16	78	6	±7	17.0	±6.0	
TYPE OF JURISDICTION									
County	100	±0	15	78	6	±7	16.0	±7.0	
Sub-County	100	±0	12	84	4	±7	12.0	±7.0	

Note. Percent responding are local election officials who answered the question. Percentage Reporting Yes excludes those who indicated "Don't know."

11. During 2012, how useful was the assistance you or your staff received from the Federal Voting Assistance Program (FVAP) staff via online chat, e-mail support, or toll-free telephone service in helping you perform your election official job duties?

1. Not useful
2. Somewhat useful
3. Useful
4. Very useful

	Percent Responding		Percentages				Max ME	Average Usefulness		
			1	2	3	4				
Total	13	±4	7	11	43	39	±15	3.1	±0.3	
SIZE OF JURISDICTION										
Less Than 5,000	10	±5	NR	5	NR	NR	±20	3.0	±0.5	
5,000 Or More	16	±5	4	14	40	42	±19	3.2	±0.3	
TYPE OF JURISDICTION										
County	15	±6	NR	14	50	37	±19	3.2	±0.3	
Sub-County	11	±5	NR	8	NR	NR	±18	3.0	±0.6	

Note. Percent responding are local election officials who answered the question and who used the online chat, e-mail support, or toll-free telephone service to request voting information or assistance during the 2012 election year (Q10).

NR: Not reportable

12. During 2012, what was the main reason why you or anyone else on your staff used the FVAP online chat, e-mail support, or toll-free telephone service?

1. To obtain voter mailing addresses
2. To request FVAP voting supplies (e.g., publications, forms, posters)
3. To resolve a voting problem for uniformed service members or overseas civilians
4. To make suggestions or changes/updates to FVAP publications or programs (e.g., Voting Assistance Guide, FVAP.gov)
5. Some other reason

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
Total	14	±4	39	5	49	4	4	±15
SIZE OF JURISDICTION								
Less Than 5,000	11	±5	NR	NR	NR	NR	NR	
5,000 Or More	16	±5	38	7	52	NR	2	±18
TYPE OF JURISDICTION								
County	15	±6	36	3	61	NR	NR	±20
Sub-County	12	±5	NR	NR	30	9	11	±23

Note. Percent responding are local election officials who answered the question and who used the online chat, e-mail support, or toll-free telephone service to request voting information or assistance during the 2012 election year (Q10).

NR: Not reportable

13. What was the main reason why you or your staff did not use the Federal Voting Assistance Program (FVAP) online chat, e-mail support, or toll-free telephone service in 2012?

- 1. Did not know about it
- 2. Knew about it, but got desired information from other sources
- 3. Did not need it
- 4. Experienced issues
- 5. Some other reason

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
Total	80	±5	19	13	66	0°	2	±6
SIZE OF JURISDICTION								
Less Than 5,000	85	±6	18	15	64	0°	3	±8
5,000 Or More	78	±6	20	12	67	0°	1	±8
TYPE OF JURISDICTION								
County	78	±6	23	11	65	0°	1	±8
Sub-County	83	±6	15	16	66	0°	3	±8

Note. Percent responding are local election officials who answered the question and who did not use the online chat, e-mail support, or toll-free telephone service to request voting information or assistance during the 2012 election year (Q10).
 ° Response option never endorsed.

14. The FVAP website, FVAP.gov, provides voting-related information and resources. During the 2012 election year, did you or a member of your staff visit this website?

- 1. Yes
- 2. No
- 3. Don't know

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
Total	100	±1	69	23	8	±5	75.0	±5.0	
SIZE OF JURISDICTION									
Less Than 5,000	99	±2	55	35	10	±8	61.0	±8.0	
5,000 Or More	100	±0	78	15	7	±7	84.0	±7.0	
TYPE OF JURISDICTION									
County	100	±0	77	16	7	±7	83.0	±7.0	
Sub-County	99	±2	60	31	10	±8	66.0	±8.0	

Note. Percent responding are local election officials who answered the question. Percentage Reporting Yes excludes those who indicated "Don't know."

15. During 2012, how useful was the FVAP website in helping you or your staff perform your election official job duties?

- 1. Not useful
- 2. Somewhat useful
- 3. Useful
- 4. Very useful

	Percent Responding		Percentages				Max ME	Average Usefulness		
			1	2	3	4				
Total	68	±5	2	17	54	27	±7	3.1	±0.1	
SIZE OF JURISDICTION										
Less Than 5,000	54	±8	4	21	53	22	±11	2.9	±0.2	
5,000 Or More	77	±6	1	15	54	30	±8	3.1	±0.2	
TYPE OF JURISDICTION										
County	76	±7	0	14	58	29	±9	3.2	±0.2	
Sub-County	59	±8	5	22	48	26	±10	2.9	±0.2	

Note. Percent responding are local election officials who answered the question and who visited the FVAP website during the 2012 election year (Q14).

17. What was the main reason why you or your staff did not visit the Federal Voting Assistance Program (FVAP) website in 2012?

- 1. Did not know about it
- 2. Did not have Internet access
- 3. Knew about it, but did not know the website address
- 4. Knew about it, but got desired information from other sources (e.g., from the state)
- 5. Did not think it would be useful
- 6. Did not need it
- 7. Some other reason

	Percent Responding		Percentages							Max ME
			1	2	3	4	5	6	7	
Total	23	±5	21	0°	0°	31	0°	46	1	±11
SIZE OF JURISDICTION										
Less Than 5,000	35	±7	26	0°	0°	26	0°	45	2	±13
5,000 Or More	15	±6	14	0°	0°	39	0°	47	NR	±20
TYPE OF JURISDICTION										
County	16	±6	18	0°	0°	25	0°	57	NR	±19
Sub-County	30	±7	23	0°	0°	35	0°	39	2	±14

Note. Percent responding are local election officials who answered the question and who did not visit the FVAP website during the 2012 election year (Q14).
 NR: Not reportable ° Response option never endorsed.

18. FVAP provides local election jurisdictions with an "address look-up" service for undeliverable absentee ballots sent to active duty members. Did you or anyone on your staff use the "address look-up" service during the November 2012 General Election?

- 1. Yes
- 2. No, did not use any address look-up service
- 3. No, used internal address look-up service
- 4. Don't know

	Percent Responding		Percentages				Max ME	Percentage Reporting Yes		
			1	2	3	4				
Total	99	±1	7	64	22	6	±6	8.0	±4.0	
SIZE OF JURISDICTION										
Less Than 5,000	100	±1	7	72	16	5	±8	7.0	±6.0	
5,000 Or More	99	±2	7	59	26	7	±7	8.0	±5.0	
TYPE OF JURISDICTION										
County	100	±0	7	63	24	6	±7	7.0	±5.0	
Sub-County	99	±2	8	66	20	6	±8	8.0	±6.0	

Note. Percent responding are local election officials who answered the question. Percentage Reporting Yes excludes those who indicated "Don't know."

19. During 2012, how useful was the FVAP "address look-up" service in helping you or your staff perform your election official job duties?

- 1. Not useful
- 2. Somewhat useful
- 3. Useful
- 4. Very useful

	Percent Responding		Percentages				Max ME	Average Usefulness		
			1	2	3	4				
Total	7	±3	5	15	46	34	±20	3.1	±0.3	
SIZE OF JURISDICTION										
Less Than 5,000	7	±4	NR	NR	NR	NR		3.3	±0.4	
5,000 Or More	7	±4	NR	NR	NR	NR		2.9	±0.4	
TYPE OF JURISDICTION										
County	7	±4	NR	NR	NR	NR		2.8	±0.5	
Sub-County	8	±4	4	4	NR	NR	±17	3.4	±0.4	

Note. Percent responding are local election officials who answered the question and who used the "address look-up" service during the November 2012 General Election (Q18).
 NR: Not reportable

20. How much do you agree or disagree with the following statements about the Federal Voting Assistance Program (FVAP) "address look-up" service?

d. The "address look-up" service assisted me in performing my duties

- 1. Strongly disagree
- 2. Disagree
- 3. Neither agree nor disagree
- 4. Agree
- 5. Strongly agree

	Percent Responding		Percentages					Max ME	Average Agreement		
			1	2	3	4	5				
Total	6	±3	0°	6	4	62	28	±21	4.1	±0.3	
SIZE OF JURISDICTION											
Less Than 5,000	7	±4	0°	NR	NR	NR	NR	±0	4.2	±0.4	
5,000 Or More	6	±4	0°	NR	NR	NR	NR	±0	4.1	±0.4	
TYPE OF JURISDICTION											
County	6	±4	0°	NR	NR	NR	NR	±0	NR		
Sub-County	7	±4	0°	4	NR	NR	NR	±18	4.3	±0.4	

Note. Percent responding are local election officials who answered the question and who used the "address look-up" service during the November 2012 General Election (Q18).

NR: Not reportable

° Response option never endorsed.

21. What was the main reason why you or your staff did not use the FVAP "address look-up" service in 2012?

- 1. Did not know about it
- 2. Did not need the information provided by this service
- 3. Knew about it, but got desired information from other sources (e.g., internal look-up service)
- 4. Did not think it would be useful
- 5. The service was slow to respond to past requests
- 6. Some other reason

	Percent Responding		Percentages						Max ME
			1	2	3	4	5	6	
Total	85	±4	27	57	12	1	1	3	±6
SIZE OF JURISDICTION									
Less Than 5,000	85	±6	18	71	10	0	1	1	±8
5,000 Or More	85	±5	33	48	13	1	1	4	±8
TYPE OF JURISDICTION									
County	87	±5	37	47	12	1	1	2	±8
Sub-County	83	±6	15	68	12	1	1	3	±8

Note. Percent responding are local election officials who answered the question and who did not use any "address look-up" service or used an internal "address look-up" service during the November 2012 General Election (Q18).

22. During the 2012 election year, what form of communication did you use most frequently to communicate with the following Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA) voter groups?

a. Uniformed Service Voters---APO/FPO/non-US Address

- 1. Postal mail
- 2. Fax
- 3. E-mail
- 4. Telephone
- 5. FVAP website
- 6. Some other form of communication

	Percent Responding		Percentages						Max ME
			1	2	3	4	5	6	
Total	90	±3	17	1	81	0	0	1	±5
SIZE OF JURISDICTION									
Less Than 5,000	78	±7	23	1	74	0	0	2	±8
5,000 Or More	98	±2	14	2	84	0	0	0	±6
TYPE OF JURISDICTION									
County	98	±2	16	2	81	0	0	0	±7
Sub-County	82	±6	18	0	80	0	0	1	±7

Note. Percent responding are local election officials who answered the question.

22. During the 2012 election year, what form of communication did you use most frequently to communicate with the following Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA) voter groups?**b. Uniformed Service Voters---Domestic US Address**

1. Postal mail
2. Fax
3. E-mail
4. Telephone
5. FVAP website
6. Some other form of communication

	Percent Responding		Percentages						Max ME
			1	2	3	4	5	6	
Total	95	±2	33	1	62	4	0	0	±6
SIZE OF JURISDICTION									
Less Than 5,000	90	±5	39	1	56	4	0	0	±8
5,000 Or More	99	±2	29	2	65	4	0	0	±7
TYPE OF JURISDICTION									
County	99	±2	29	2	64	4	0	0	±8
Sub-County	91	±4	37	1	59	3	0	0	±8

Note. Percent responding are local election officials who answered the question.

22. During the 2012 election year, what form of communication did you use most frequently to communicate with the following UOCAVA voter groups?**c. Overseas civilians**

1. Postal mail
2. Fax
3. E-mail
4. Telephone
5. FVAP website
6. Some other form of communication

	Percent Responding		Percentages						Max ME
			1	2	3	4	5	6	
Total	91	±3	15	2	81	2	1	0	±5
SIZE OF JURISDICTION									
Less Than 5,000	79	±7	20	1	73	4	2	0	±8
5,000 Or More	99	±2	12	2	85	1	0	0	±6
TYPE OF JURISDICTION									
County	97	±2	13	2	83	1	0	0	±7
Sub-County	85	±6	17	1	77	3	2	0	±8

Note. Percent responding are local election officials who answered the question.

23. Would additional training on the following UOCAVA laws and procedures be helpful to you in servicing UOCAVA voters in future elections?

- a. UOCAVA voter eligibility
b. General aspects of UOCAVA laws
c. The Military and Overseas Voter Empowerment Act (MOVE Act)
d. The Help America Vote Act (HAVA)
e. The Federal Voting Assistance Program's (FVAP) assistance services
f. FVAP's electronic transmission service
g. Some other area of UOCAVA laws and procedures

	Percent Responding		Percentages							Max ME
			a	b	c	d	e	f	g	
Total	99	±2	56	66	57	52	72	73	44	±6
SIZE OF JURISDICTION										
Less Than 5,000	100	±1	51	66	55	51	67	68	37	±8
5,000 Or More	98	±2	59	66	59	52	76	76	49	±8
TYPE OF JURISDICTION										
County	99	±2	61	69	63	55	77	76	50	±8
Sub-County	99	±2	51	62	51	47	67	69	38	±8

Note. Percent responding are local election officials who answered the question.

Survey Instrument



Human Resources Strategic Assessment Program (HRSAP)

Information and Technology for Better Decision Making

- You have reached the redirect page for Department of Defense Human Resources Strategic Assessment Program (HRSAP) surveys. You will be redirected to our contractor's web site (a secure .com site run by Data Recognition Corporation) to participate in the survey.
- DMDC has set up a telephone line for anyone who wishes to verify the survey's legitimacy. Call DSN 372-1034 from any DoD or other government telephone with DSN for a list of current DMDC surveys. If you do not have access to a DSN telephone line, call 1-571-372-1034. The prerecorded list does not include surveys conducted by agencies other than DMDC.
- Please enter your Ticket Number below, then click the Continue button to access your survey.

2012 Post-Election Qualitative Voting Survey of Local Election Officials

Welcome

[Security Protection Advisory](#)

OMB Control No. 0704-0125
Exp. 11/30/15

You have been selected to take a survey for Local Election Officials on your experience with the Federal Voting Assistance Program's (FVAP) services during the November 2012 General Election. When you click the *Continue* button below, you will be asked to:

- Read the Agency Disclosure Notice and Privacy Notice
- Complete the survey, which should only take you about 15 minutes

If you wish to update the contact information for your jurisdiction's Local Election Official, please click [here](#). Thank you for your time and participation.

[Frequently Asked Questions / How to Contact Us](#)

PRIVACY ACT STATEMENT & INFORMED CONSENT INFORMATION

Agency Disclosure Notice

The public reporting burden for this collection of information is estimated to average 15 minutes per response, including the time for reviewing the instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Department of Defense, Executive Services Directorate (0704-0125). Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid Office of Management and Budget (OMB) control number.

Privacy Notice

This survey does not collect or use personally identifiable information and is not retrieved by personal identifier. Therefore, the information collected is not subject to the Privacy Act of 1974, as amended (5 USC § 552a).

This notice informs you of the purpose of the 2012 Post-Election Voting Surveys and how the findings of these surveys will be used. Please read it carefully.

AUTHORITY: The authority to solicit the information requested in this survey is contained in the Uniformed and Overseas Citizens Absentee Voting Act as modified by the Military and Overseas Voting Empowerment Act, 42 United States Code, Section 1973ff, and Executive Order 12642.

PRINCIPAL PURPOSE: This survey is conducted by the Federal Voting Assistance Program (FVAP), which informs and educates United States citizens covered by the Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA). The UOCAVA covers members of the Uniformed Services and Merchant Marines, their family members, and citizens residing outside the United States. Reports will be provided to the President and to Congress.

ROUTINE USES: None.

DISCLOSURE: Providing information on this survey is voluntary. Most people can complete the survey in 15 minutes. There is no penalty to you or your office if you choose not to respond. However, maximum participation is encouraged so that the data will be complete and representative. Your responses will be kept private to the extent permitted by law.

SURVEY ELIGIBILITY AND POTENTIAL BENEFITS: A sample of Local Election Official offices representing all voting jurisdictions, including the District of Columbia and the U.S. territories, were selected to participate in the survey. There is no direct benefit for your individual participation, however your responses, when taken together with the responses from all the other Local Election Officials, will **make a difference** by helping to identify areas where FVAP's products and services can be improved.

STATEMENT OF RISK: The data collection procedures are not expected to involve any risk or discomfort to you. The only risk to you is accidental or unintentional disclosure of the data you provide. However, the government and its contractors have a number of policies and procedures to ensure that survey data are safe and protected. Government and contractor staff members have been trained to protect client identity and are subject to civil penalties for violating your confidentiality.

If you experience any difficulties taking the survey, please contact the Survey Processing Center by sending an e-mail to LEOCSurvey@mail.mil or call, toll-free, 1-800-881-5307. If you have concerns about your rights as a research participant, please contact the OUSD(P&R) Research Regulatory Oversight Office at 703-575-2677/703-575-3536 or e-mail R2O2@tma.osd.mil.

Once you start answering the survey, if you desire to withdraw your answers, please notify the Survey Processing Center prior to January 3, 2013. Please include in the e-mail or phone message your name and Ticket Number. Unless withdrawn, partially completed survey data may be used after that date.

Click *Continue* if you agree to do the survey.

HOW TO CONTACT US

If you have questions or concerns about this survey, you have three ways to contact the Survey Operations Center:

- **Call:** 1-800-881-5307
- **E-mail:** LEOCSurvey@osd.pentagon.mil
- **Fax:** 1-763-268-3002

FREQUENTLY ASKED QUESTIONS

What is the Federal Voting Assistance Program (FVAP)?

- FVAP administers the Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA) on behalf of the Secretary of Defense. FVAP provides U.S. citizens worldwide a broad range of non-partisan information and assistance to facilitate their participation in the democratic process - regardless of where they work or live.

What is Defense Manpower Data Center (DMDC)?

- DMDC maintains the largest archive of personnel, manpower, training, and financial data in the Department of Defense (DoD). DMDC also conducts Joint-Service surveys including the Status of Forces Surveys, QuickCompass, and Human Relations Surveys for the DoD. To learn more, visit the DMDC website.

<http://www.dmdc.osd.mil/>

What is the Post-Election Voting (PEV) Program?

- Post-Election Voting (PEV) surveys are sponsored by the Director of FVAP as the Presidential designee to administer the Uniformed and Overseas Citizens Absentee Voting Act of 1986 (UOCAVA). UOCAVA, as amended by the Military and Overseas Voter Empowerment Act (MOVE Act), requires FVAP to report to Congress on how effective programs are for assisting the uniformed services and overseas voters in Federal elections. The PEV surveys are designed to assist FVAP in administering UOCAVA and are used to develop ways to make absentee voting easier for military personnel and overseas citizens.

What is UOCAVA?

- The Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA) was enacted in 1986. UOCAVA law permits members of the Uniformed Services and Merchant Marines, their eligible family members, and U.S. citizens residing overseas, to vote in Federal elections. FVAP has been charged with administering UOCAVA law and works to ensure UOCAVA citizens their right to vote no matter where in the world they may be residing.

How do I know this is an official, approved DoD survey?

- In accordance with [DoD Instruction 8910.01](#), all data collection in the Department must be licensed and show that license as an Office of Management and Budget (OMB) control number with an expiration date. The OMB control number for this survey is 0704-0125, expiring 11/30/15.

How did you pick me?

- DMDC uses well-established, scientific procedures to randomly select a sample that represents Local Election Officials based on combinations of demographic characteristics (e.g., jurisdiction size).

Why should I participate?

- We use your input to shape the absentee voting program in ways that directly affect you. This is your opportunity to inform policy officials of your views regarding FVAP's products and services provided to you during the 2012 election year.

What is LEOCSurvey@osd.pentagon.mil?

- The official e-mail address for communicating with Local Election Officials about Post-Election Voting (PEV) surveys. "LEOCSurvey" is short for Local Election Officials Qualitative Survey.

Why am I being asked to use the Web?

- Web administration enables us to get survey results to senior Defense leaders faster.

Do I have to answer all questions?

- No, it is not necessary to answer every question. Within the survey screen, you have four control buttons: *Next Page* (→), *Previous Page* (←), *Clear Responses*, and *Save and Return Later*. Use these buttons to navigate through the survey or skip questions. Use *Save and Return Later* to give yourself flexibility to complete the survey at a convenient time. When you return to the survey website, enter your Ticket Number to get to the place in the survey where you had stopped.

Will my answers be kept private?

- Your privacy will be safeguarded to the fullest extent of the law.

Can I withdraw my answers once I have started the survey?

- If you wish to withdraw your answers, please notify the Survey Processing Center prior to January 3, 2013 by sending an e-mail to LEOCSurvey@osd.pentagon.mil or calling, toll-free 1-800-881-5307. Include your name and Ticket Number.

Will I ever see the results of the survey?

- FVAP will post survey results and a corresponding post-election report to Congress at <http://www.fvap.gov/>

FVAP PRODUCTS AND SERVICES

1. **The Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA) population includes members of the Uniformed Services and U.S. citizens residing outside of the U.S. Do you have UOCAVA voters in your jurisdiction?**
 Yes
 No

2. **[Ask if Q1 = 'Yes'] The Federal Voting Assistance Program (FVAP) provides a broad range of non-partisan information and assistance to facilitate the participation in the democratic process. Did you utilize any of the products or services that FVAP provides during the 2012 election year?**
 Yes
 No

3. **[Ask if Q2 = "No"] What was the main reason why you or your staff did not use FVAP products or services in 2012?**
 Did not know about FVAP
 Did not need FVAP assistance
 Received desired assistance from the state
 Did not use; My jurisdiction received assistance from FVAP in prior years and experienced issues
 Used another organization for assistance
 Some other reason

4. **Overall, how useful was the product or service you received from FVAP during the 2012 election year?**
 Very useful
 Useful
 Somewhat useful
 Not useful

ELECTRONIC TRANSMISSION SERVICE (ETS)

5. **The Federal Voting Assistance Program (FVAP) provides an electronic fax and e-mail conversion service (the Electronic Transmission Service or ETS) that allows you or your staff to fax and/or e-mail election materials to UOCAVA voters. Did you or anyone on your staff use the ETS during the 2012 election year?**
 Yes
 No
 Don't know

6. **How safe, secure, and reliable do you believe the ETS provided by FVAP is for receiving voted ballots from UOCAVA voters?**
 Extremely
 Very
 Moderately
 Slightly
 Not at all

[Ask if Q6 = "Not at all" OR "Slightly" OR "Moderately" OR "Very" OR "Extremely"] Please elaborate on why you believe this.

7. **[Ask if Q5 = 'Yes'] Overall, how useful was the voting information or assistance that you received from the FVAP ETS during the 2012 election year?**
 Very useful
 Useful
 Somewhat useful
 Not useful

8. **[Ask if Q5 = 'Yes'] Did you or anyone else on your staff use the FVAP ETS during the 2012 election year for any of the following reasons? Mark "Yes" or "No" for each item.**

	Yes	No
a. To receive registration and ballot requests from voters.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. To transmit blank ballots to voters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. To receive completed ballots from voters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. To receive completed Federal Write-In Absentee Ballots (FWABs) from voters.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

9. [Ask if Q5 = 'No'] What was the main reason why you or your staff did not use the FVAP ETS in 2012?

- Did not know about it
- Did not need it
- Could not get through
- Received assistance from the state or the state handled this process
- Did not use; My jurisdiction used this service in prior years and experienced issues
- Used another system
- Some other reason

[Ask if Q5 = 'No' AND Q9 = 'Some other reason'] Please specify the other reason(s) you or your staff did not use the FVAP ETS in 2012.

CALL CENTER SERVICE

10. The Federal Voting Assistance Program (FVAP) provides online chat, e-mail support, and a toll-free telephone service that allows you or your staff to ask FVAP staff for voting information or assistance. Did you or anyone on your staff use the online chat, e-mail support, or toll-free telephone service to request voting information or assistance during the 2012 election year?

- Yes
- No
- Don't know

11. [Ask if Q10 = 'Yes'] During 2012, how useful was the assistance you or your staff received from the FVAP staff via online chat, e-mail support, or toll-free telephone service in helping you perform your election official job duties?

- Very useful
- Useful
- Somewhat useful
- Not useful

12. [Ask if Q10 = 'Yes'] During 2012, what was the main reason why you or anyone else on your staff used the FVAP online chat, e-mail support, or toll-free telephone service?

- To obtain voter mailing addresses
- To request FVAP voting supplies (e.g., publications, forms, posters)
- To resolve a voting problem for uniformed service members or overseas civilians
- To make suggestions or changes/updates to FVAP publications or programs (e.g., Voting Assistance Guide, FVAP.gov)
- Some other reason

[Ask if Q10 = 'Yes' AND Q12 = 'Some other reason'] Please specify the other reason(s) why you or anyone else on your staff used the FVAP online chat, e-mail support, or toll-free telephone service in 2012.

13. [Ask if Q10 = 'No'] What was the main reason why you or your staff did not use the FVAP online chat, e-mail support, or toll-free telephone service in 2012?

- Did not know about it
- Knew about it, but got desired information from other sources
- Did not need it
- Experienced issues
- Some other reason

[Ask if Q10 = 'No' AND Q13 = 'Some other reason'] Please specify the other reason(s) why you or your staff did not use the FVAP online chat, e-mail support, or toll-free telephone service in 2012.

FVAP WEBSITE

14. The Federal Voting Assistance Program (FVAP) website, FVAP.gov, provides voting-related information and resources. During the 2012 election year, did you or a member of your staff visit this website?

- Yes
- No
- Don't know

"ADDRESS LOOK-UP" SERVICE

15. [Ask if Q14 = 'Yes'] During 2012, how useful was the FVAP website in helping you or your staff perform your election official job duties?

- Very useful
- Useful
- Somewhat useful
- Not useful

16. [Ask if Q14 = 'Yes'] How much do you agree or disagree with the following statements about the FVAP website?

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
a. Search feature met my needs.....	<input checked="" type="checkbox"/>				
b. I was able to find what I needed quickly and easily.....	<input checked="" type="checkbox"/>				
c. Assisted me in performing my duties	<input checked="" type="checkbox"/>				

17. [Ask if Q14 = 'No'] What was the main reason why you or your staff did not visit the FVAP website in 2012?

- Did not know about it
- Did not have Internet access
- Knew about it, but did not know the website address
- Knew about it, but got desired information from other sources (e.g., from the state)
- Did not think it would be useful
- Did not need it
- Some other reason

[Ask if Q14 = 'No' AND Q17 = 'Some other reason'] Please specify the other reason(s) why you or your staff did not visit the FVAP website in 2012.

[Ask if Q14 = 'No' AND Q17 = 'Knew about it, but got desired information from other sources (e.g., from the state)'] Please specify the other source(s) you or your staff used to get information you needed in 2012.

18. The Federal Voting Assistance Program (FVAP) provides local election jurisdictions with an "address look-up" service for undeliverable absentee ballots sent to active duty members. Did you or anyone on your staff use the "address look-up" service during the November 2012 General Election?

- Yes
- No, did not use any address look-up service
- No, used internal address look-up service
- Don't know

19. [Ask if Q18 = 'Yes'] During 2012, how useful was the FVAP "address look-up" service in helping you or your staff perform your election official job duties?

- Very useful
- Useful
- Somewhat useful
- Not useful

20. [Ask if Q18 = 'Yes'] How much do you agree or disagree with the following statements about the FVAP "address look-up" service?

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
a. Submitting "address look-up" requests were quick and easy to do	<input checked="" type="checkbox"/>				
b. FVAP promptly provided me with the information I requested.....	<input checked="" type="checkbox"/>				
c. The requested information I received from FVAP was accurate	<input checked="" type="checkbox"/>				
d. The "address look-up" service assisted me in performing my duties	<input checked="" type="checkbox"/>				

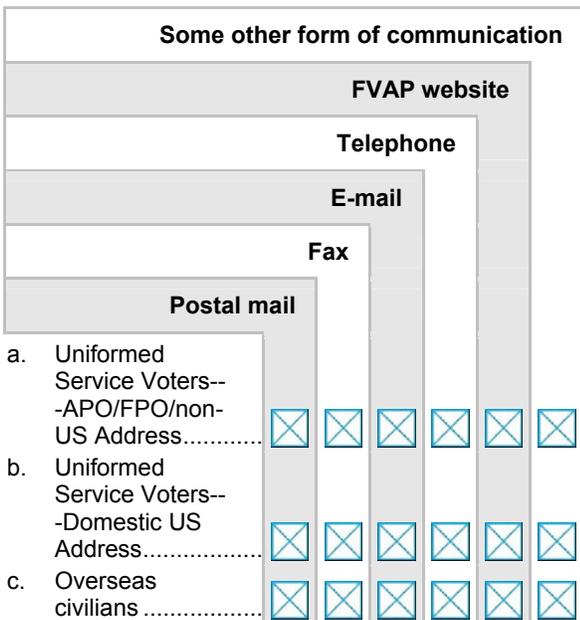
21. [Ask if Q18 = 'No, did not use any address look-up service' OR 'No, used internal address look-up service'] **What was the main reason why you or your staff did not use the FVAP "address look-up" service in 2012?**

- Did not know about it
- Did not need the information provided by this service
- Knew about it, but got desired information from other sources (e.g., internal look-up service)
- Did not think it would be useful
- The service was slow to respond to past requests
- Some other reason

[Ask if Q18 = 'No, did not use any address look-up service' OR 'No, used internal address look-up service' AND Q21 = 'Some other reason'] **Please specify the other reason(s) why you or your staff did not use the FVAP "address look-up" service in 2012.**

COMMUNICATION WITH UOCAVA VOTERS

22. **During the 2012 election year, what form of communication did you use most frequently to communicate with the following UOCAVA voter groups? *Mark one for each group of UOCAVA voters.***



[Ask if Q22a = 'Some other form of communication' OR Q22b = 'Some other form of communication' OR Q22c = 'Some other form of communication'] **Please specify the other form of communication you used most frequently to communicate with each group of UOCAVA voters.**

ADDITIONAL TRAINING

23. **Would additional training on the following UOCAVA laws and procedures be helpful to you in servicing UOCAVA voters in future elections?**

	Yes	No
a. UOCAVA voter eligibility	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. General aspects of UOCAVA laws.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. The <i>Military and Overseas Voter Empowerment Act (MOVE Act)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. The <i>Help America Vote Act (HAVA)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. The Federal Voting Assistance Program's (FVAP) assistance services	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. FVAP's electronic transmission service	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Some other area of UOCAVA laws and procedures	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

24. **Did you or anyone else on your staff use the Federal Voting Assistance Program (FVAP) Local Election Official online training module?**

- Yes
- No

25. [Ask if Q24 = 'Yes'] **Overall, how useful was the FVAP Local Election Official online training module?**

- Very useful
- Useful
- Somewhat useful
- Not useful

26. [Ask if Q24 = 'No'] What was the main reason why you or your staff did not use the FVAP Local Election Official online training module?

- Did not know about it
- Did not need it
- Could not get the training to work
- Received desired training from the state
- Did not use; My jurisdiction used similar FVAP training in prior years and did not find it useful
- Some other reason

TAKING THE SURVEY

- 27. Thank you for participating in the survey. There are no more questions on this survey. If you have comments or concerns that you were not able to express in answering this survey, please enter them in the space provided. Your comments will be viewed and considered as policy deliberations take place. Any comments you make on this questionnaire will be kept confidential. Your feedback is useful and appreciated.**

- 28. [Ask if Q1 = 'No' OR 'Missing' OR Q2 = 'No' OR 'Missing'] Based on your answers to previous questions, you are ineligible to take this survey. If you feel you have encountered this message in error, click the back arrow and check your answers.**

To submit your answers, click *Submit*. For further help, please call our Survey Processing Center toll-free at 1-800-881-5307 or e-mail LEOCsurvey@osd.pentagon.mil

Insert SF298 if PA Approval/DTIC number is sought

