



Information and Technology for Better Decision Making

2012 Post-Election Survey of Department of State Voting Assistance Officers

Administration, Datasets, and Codebook

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**2012 POST-ELECTION SURVEY
OF DEPARTMENT OF STATE VOTING
ASSISTANCE OFFICERS:
ADMINISTRATION, DATASETS, AND CODEBOOK**

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Federal Voting Assistance Program (FVAP) staff and other FVAP stakeholders contributed to the development of this survey.

DMDC's Survey Design, Analysis, & Operations Branch, under the guidance of Paul Rosenfeld, Branch Chief is responsible for the development of questionnaires in the survey program. The program manager on this survey was Fred Licari. The lead survey design analyst was Kimberly Williams. Carol Newell, Team Lead of Survey Operations, is responsible for survey database construction and archiving and was the lead operations analyst on this survey.

DMDC's Statistical Methods Branch, under the guidance of David McGrath, Branch Chief, is responsible for sampling and weighting methods used in the survey program. The lead statistical analyst on this survey was Phil Masui, supervised by Eric Falk, who developed the weights for this survey. The Department of State was responsible for determining the population of embassies and consulates with Voting Assistance Officers. Data Recognition Corporation performed data collection and editing.

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2012 POST-ELECTION VOTING SURVEY OF DEPARTMENT OF STATE VOTING ASSISTANCE OFFICERS: ADMINISTRATION, DATASETS, AND CODEBOOK

Introduction

The Human Resources Strategic Assessment Program (HRSAP), Defense Manpower Data Center (DMDC), conducts surveys to support the personnel information needs of the Under Secretary of Defense for Personnel and Readiness (USD[P&R]). These surveys assess the attitudes and opinions of the entire Department of Defense (DoD) community. DMDC developed the *Post-Election Voting (PEV)* surveys in 2008. These surveys are conducted every other year at the request of the Federal Voting Assistance Program (FVAP) office as required by the Uniformed and Overseas Citizens Absentee Voting Act of 1986, Section 101.b (1), 42 USC §1973ff (UOCAVA) and the Military and Overseas Voter Empowerment Act (MOVE Act). The surveys provide an evaluation of the effectiveness of assistance provided UOCAVA voters in federal elections.

The *2012 Post-Election Survey of Department of State Voting Assistance Officers (2012 PEV6)* was designed to assess the attitudes and opinions of Department of State (DoS) Voting Assistance Officers (VAOs). Data were collected through a web instrument, from November 7, 2012 to December 21, 2012. The population consisted of a total of 240 DoS VAOs. The sample, a census, took all in the population¹. A total of 204 eligible members returned usable surveys, which represents an adjusted weighted response rate of 86%.

Overview of Report

This report documents the procedures used to develop the instrument, design the sample, conduct the survey, process the data and prepare analysis weights. Along with the survey instrument and communications to the sample members (Appendices A and B, respectively), the methods section includes details on how the survey was conducted. DMDC (a) provides details on sampling and weighting for *2012 PEV6*. Tabulated results of the survey are reported by DMDC (b).

Following the summary of the survey methodology is a description of the survey analysis file layout and key variables. Appendices C through J address key concepts required for the analysis of complex survey data, and the structure of records in the survey analysis files are introduced in this section. The Appendices in this report include:

- Appendix A – Web survey instrument.

¹ For the ease of documentation, while this survey was a census, we will use the sample terminology and remind the readers that this was a sample from which we took all in the population with equal likelihood for selection.

- Appendix B – Samples of all possible communications sent to sample members during the survey administration: letters and e-mails.
- Conventions for variable naming and construction are provided in Appendix C (annotated questionnaire) and Appendix D (coding scheme).
- Appendices E, F, and G list the names and values of all variables in the basic-survey dataset and the Privacy-Act confidential variables.
 - Appendix E lists the variables in alphabetic order and flags the Privacy-Act confidential variables with an asterisk (*).
 - Appendix F lists the variables in the order that they appear in the dataset. Variables with the same function are grouped together (i.e., all variables used for weighting are located together).
 - Appendix G provides a frequency for each variable with the SAS² values, OS flat file³ values and SAS labels in the order that the variables appear in the dataset. In addition to the variables available on the basic-survey file, Appendix G contains details for the confidential variables that had to be suppressed to preserve the privacy of survey respondents and nonrespondents.
- Appendix H provides the record layout for the basic-survey flat file.
- The SAS code used to construct the analytic variables are included in Appendix I.
- Appendix J shows how current survey relates to previous surveys to the population.

² SAS® is a registered trademark of SAS Institute Inc., Cary, NC, USA.

³ The OS flat file is a text version of the dataset. The variables are in the columns and the records are in the rows. This data can be loaded into any statistical software package with the use of the record layout (Appendix H).

Method

Survey Instrument

The topics covered in the 2012 PEV6 include training, voting assistance, technological assistance in voting, voting assistance guide, Federal Voting Assistance Program (FVAP) News Releases, FVAP website, FVAP Automated Online Assistant, FVAP toll-free telephone service, and other sources of voting information. This survey was subdivided into the following 10 topic areas:

1. *Background Information*—Voting Assistance Officer (VAO) assignment for Department of State (DoS), Foreign Service (FS) or FS equivalent rank, geographic location, time overseas, age, current VAO position, duration of VAO assignment, and prior VAO service.
2. *Training*—Receipt and usefulness of VAO training.
3. *Voting Assistance*—Number of people assisted with voting, hours worked as VAO, satisfaction with support received for VAO duties, and types of activities and assistance provided as VAO.
4. *Technological Assistance in Voting*—Access to technology for VAO duties.
5. *Voting Assistance Guide*—Receipt of, usefulness of, and preferred format of the *DoD 2012-13 Voting Assistance Guide (VAG)*.
6. *FVAP's News Releases*—Registration to receive and forwarding of FVAP News Releases.
7. *FVAP Website*—Use of FVAP website, usefulness of products, information, and resources accessed or obtained from FVAP website; and reasons for not using FVAP website.
8. *FVAP's Automated Online Assistant*—Recommendations to use the FVAP Automated Online Assistant to complete a Federal Post Card Application (FPCA) and Federal Write-In Absentee Ballot (FWAB) and reasons for not recommending use of Automated Online Assistant to complete FPCA and/or FWAB.
9. *FVAP Toll-Free Telephone Service*—Use or referral to use FVAP toll-free telephone service and reasons for not using or recommending others to use telephone service.
10. *Other Sources of Voting Information*—Usefulness of sources of voting information in performing VAO duties (e.g., Automated Online Assistant, FVAP's HelpDesk) and adequacy of supply of election materials.

Sample

The target population for the 2012 PEV6 consisted of all the posts where DoS Voting Assistance Officers are assigned to U.S. embassies and consulates throughout the world. Statistical methods are reported in greater detail by DMDC (a). A census was selected from the eligible population of 240 DoS VAOs. Usable questionnaires were returned by 204.

Constructing the Frame and Drawing the Sample

Since 2012 PEV6 is more precisely a survey of an office or activity and several persons at an embassy or consulate can be assigned VAO duties, it was important to have the survey completed by the most appropriate person. In consultation with the DoS, it was decided that this would most often be the senior American VAO. Therefore, materials were directed to the senior VAO at each embassy or consulate.

It was also realized that, at the time of the survey, the senior VAO could be new to the post and not aware of VAO activities before the election. Therefore, in communications with DoS Voting Assistance Officers made clear that the most experienced and appropriate person should collaborate in the completion of the survey.

Classification Variables

While the survey was a census, the frame was classified (divided into mutually exclusive population groups) by region. This accounts for the likelihood that the non-response is systematic, rather than random. Classification dimensions and levels are listed in Table 1.

Table 1.
Classification Variables

Dimension of Stratification	Levels
Region	Africa East Asia/Pacific Europe Near East/ South and Central Asia Western Hemisphere

Table 2 gives counts for strata cells.

Table 2.
Sample Allocation

Sample	Total	Percent
<i>Total</i>	240	100.0
<i>Region</i>		
Africa	47	19.3
East Asia/Pacific	41	17.2
Europe	62	25.6
Near East/ South and Central Asia	41	17.2
Western Hemisphere	49	20.6

Respondents

Sample Losses

The original sample file contained 240 records. Losses to the sample are listed in Table 3. Sample members were lost for three main reasons: (1) self- or proxy-reported ineligibility, (2) nonlocatability, (3) refusal to participate in the survey or other nonresponse.

Table 3.
Final Sample Relative to Drawn Sample

	Sample Size n
<i>Drawn sample</i>	240
Ineligible on master files	0
Self-reported ineligible	2
Total: Ineligible	2
<i>Eligible sample</i>	238
Not located (estimated ineligible)	0
Not located (estimated eligible)	4
Total not located	4
<i>Located sample</i>	234
Requested removal from survey mailings	0
Returned blank	6
Did not complete 50% of survey	4
Did not return a survey (estimated ineligible)	0
Did not return a survey (estimated eligible)	20
Total: Non-response	30
<i>Usable responses</i>	204

A total of 2 sample members were lost from the final sample through classification as ineligible. Elimination of ineligibles resulted in decreasing the sample to 238 of its original size. Four sample members (4 of 238) were lost because they could not be located. Nonrespondents included the following groups: sample members who did not return a survey (20), sample members who returned a blank survey (6), or sample members who returned an incomplete survey (4). At the conclusion of the survey fielding, 204 eligible, locatable sample members had returned usable surveys. A useable survey is defined as completing 50% of applicable questions.⁴

Location, Response and Completion Rates

Beginning in 1995, DMDC standardized its methods for calculating response rates and completion rates using procedures patterned after those advocated by the Council of American Survey Research Organizations (CASRO). CASRO noted that varying operational definitions of response rates can lead to problems or confusion (e.g., when awarding contracts requiring pre-specified response rates or when interpreting the results of a survey). As a result, CASRO formed a task force to recommend guidelines for standardizing the operational definitions of response rates. The new DMDC procedures closely follow CASRO’s Sample Type II design (Council of American Survey Research Organizations, 1982). This definition corresponds to The American Association for Public Opinion Research (AAPOR) RR3 (AAPOR, 2008), which estimates the proportion of eligible cases among cases of unknown eligibility.

Table 4 provides location, response, and completion rate information. The location rate is defined as the proportion of eligible sample members that were located. The completion rate is defined as the proportion of the located sample that returned usable surveys. The response rate is defined as the proportion of eligible sample members that returned usable surveys.

Table 4.
Location Rates, Response Rates, and Completion Rates for Eligible Sample Members (Weighted Operational Rates)

	Total
Location rate	98%
Completion rate	87%
Response rate	86%

Survey Development and Administration

The survey was hosted on the operations contractor’s secure website. Respondents entered the survey through a .mil site (<https://www.dmdc.osd.mil/dodsurvey>). This site stated

⁴ Applicable questions are those to be completed by all respondents and exclude items that could be skipped depending on prior answers.

the source of the survey's certification and requested sample members enter their personal ticket number and click "Continue." The sample members were redirected to the operations contractor's secure website (<http://www.dodsurvey.net>). Sample members next saw a Welcome page, which gave a brief description of the survey content and provided a link to the frequently asked questions (FAQ). Next, members saw the Privacy Act Statement & Informed Consent Information. If the members agreed to participate in the survey, they clicked "Continue" to begin the survey.

Each survey question was displayed on a web page. For each question, the survey allowed respondents to return to the previous page, move forward to the next page, or save and exit the survey. Respondents answered questions by clicking on radio buttons, checking boxes, choosing from a drop-down list, or by text entry. If the respondent chose to save and return to the survey later, upon returning to the survey, the respondent was required to enter their ticket number and brought back to the item from which they exited. The final page of the survey had a "Submit Survey" button and a "Previous Page" button. In addition to the navigation features, the survey featured smart skips. Based on previous answers, the respondents would only be shown questions for which they were applicable (Appendix D for skip information).

Survey Administration

The notification e-mail was sent on November 7, 2012. This communication provided the following information: explained why the survey was being conducted, how to participate in the survey, how the survey information would be used, and why participation was important. The e-mails were sent to the VOTE@ post e-mail pop box that is read by all VAOs. Through the administration period, six e-mail reminders were sent to encourage survey participation (Appendix B for communication text). Completed web surveys were received by the operations contractor, Data Recognition Corporation.

Survey Materials and Their Distribution

E-mail was used to communicate with sample members. Sample members received seven e-mails: a notification, and six reminders. A sample of the e-mail communications is provided in Appendix B. Twice during the fielding period, the DoS POC was provided with a list of the embassies that had not completed the survey to date, to contact nonrespondents.

Ticket Numbers for Web Survey Access

Prior to the first mailing, a list of ticket numbers for web survey access was randomly generated. One secure ticket number was assigned to each sample member and remained linked to that member for the duration of the project. The member's unique ticket number was stated (along with the survey URL) in every e-mail. A member could not access the web survey without using the ticket number.

Description of Communications

The communications explained why the survey was being conducted, how the survey information would be used, and why participation was important (Appendix B for communication text.)

At the start of the survey, sample members received a notification e-mail, which explained the purpose of the survey, and informed respondents the survey was active and ready for completion. An additional six e-mail reminders were sent throughout the survey field period. Table 5 lists the dates the e-mails were sent out. Reminder e-mails were only sent to those who had not submitted the survey.

The e-mail addresses used for this project were DoS VOTE@ addresses. The e-mail is a shared e-mail (a pop box) that can be read by all VAO per post. E-mail addresses characterized as “bounced,” identifies addresses that were invalid at the time contact was attempted. This is analogous to a postal non-deliverable (PND). An e-mail that is not bounced but for which no response is received is analogous to the non-PND return experienced with a survey with mailed communications. In this case, an e-mail sent is not the same as an e-mail received. It is not known whether these e-mails were delivered to the intended individual, only that these e-mails were neither bounced nor returned. For this project there were two undeliverable e-mails.

Table 5.
E-mail Communication Timeline

E-mail Numbers	E-mail Drop Date
Invitation	11/7/12
Reminder 1	11/14/12
Reminder 2	11/21/12
Reminder 3	11/28/12
Reminder 4	12/5/12
Reminder 5	12/12/12
Reminder 6	12/17/12

Survey Administration Problems

During the fielding period, due to a processing error, the first reminder e-mails were sent with incorrect Ticket Number and Country information. All of the 160 e-mails sent on November 14, for the first reminder contained the incorrect information. Therefore it is possible that some VAOs completed surveys that were intended for another VAO. To account for this, the survey responses to key questions about 1) Country and 2) Embassy were used weight the data. Administrative record data could not be used for this purpose. To minimize error, Reminder 2 was sent with the correct information. Respondents were asked to disregard the first reminder e-mail. The website was unavailable to respondents from November 15 to November 21, when the second e-mail was sent with the correct information.

Processing Returned Surveys

Once a respondent completes an online survey, data are stored in an indexed file on the web (data) server. The validation program reads and loads the data to the dataset.

DMDC Coding Scheme

To convert the raw data into the item scores that appear in the basic survey data file, DMDC provided the operations contractor with the coding notes (contained in Appendix D) and an annotated copy of the questionnaire (Appendix C). Every attempt is made to capture all information from completed surveys and preserve the data so that secondary analysts can later create variables that were not anticipated by DMDC researchers. To accomplish these goals, DMDC subscribes to a variety of coding conventions for all of its surveys. Appendix D has in-depth coverage of these coding conventions.

DMDC uses “forward” coding when coding inconsistent answers in items with skip patterns. Data on the starting question accepted as marked and data for the items within the skip pattern are edited to be consistent with the starting question. However, an unedited version of each item is preserved in a full survey dataset. By preserving the unedited data, recoding can be done if ever required.

The coding scheme is also used to “smart skip” respondents. This does not allow respondents to view questions that they have indicated with previous answers do not apply to them. For example, if a respondent indicated on Question 16 that, they did not receive a Voting Assistance Guide (VAG=“1”), they did not see Question 17 on the usefulness of the guide.

Coding or Keying Open-Ended Items

This survey contained two open-ended items. The original text responses from the “other specify” response options were captured verbatim into a SAS[®] data set that is linked by the unique identification number to the survey data. Text data in the SAS[®] files for the open-ended item were spell-checked, and profanity, proper names, and locations were replaced with “[EXPLETIVE],” “[NAME],” and “[LOCATION]” respectively.

For all other-specify and open-ended items, the web data file contains a flag indicating whether the respondent wrote anything in response to the item. Discrepancies existed where the web data indicated presence of a comment but no comment was there.

Fifty-record Check

After receiving the first 50 returned records, the operations contractor ran a “50-record check.” DMDC checked the resulting data to determine if there were any unanticipated problems in the coding procedures (e.g., respondents were consistently answering in an unexpected manner). Minor corrections to these procedures were necessary as a result of this check and were reviewed by DMDC prior to production of the initial SAS[®] dataset. At the completion of the 50-record check, the operations contractor compiled the full set of returned surveys. The data were then cleaned and edited.

Survey Analysis Files

This section (a) provides an overview of requirements for analysis of the data, (b) documents the structure of survey analysis files created for the 2012 PEV6 survey,

(c) describes the assembly of the analysis files, and (d) provides an overview of the variables in the survey analysis files.

Estimation

Data were weighted using the industry standard two-stage process. This form of weighting produces survey estimates of population totals, proportions, and means (as well as other statistics) that are representative of their respective populations. Unweighted survey data, in contrast, are likely to produce biased estimates of population statistics. The two-stage process of weighting consists of the following steps:

- Adjustment for selection probability—This was a census of DoS VAOs, in other words, a sample for which every member of the population has 100% chance of selection. The base weight used to adjust the sample is the reciprocal of the selection probability. Since there was a 100% chance of being selected, the base weight for all members of the sample was 1. For example, if a subgroup contained 100 individuals then all 100 individuals were sampled and each would have a base weight of 1.
- Adjustments for nonresponse—Since all sample members are eligible, nonresponse adjustment was limited to receiving a completed survey vs. not receiving a completed survey. Weights are needed to project the sample up to the subgroup population total. To adjust for nonresponse, the base weights (in this case 1) are multiplied by the reciprocal of the nonresponse rate causing the weighted sample to sum to the subgroup population. For *2012 PEV6*, the nonresponse adjustment was computed in weighting classes defined by geographic region.
- Analyzing the dataset with the proper use of the appropriate eligibility indicator (ELIGFLGW) and analysis weight (FINALWGT) in standard statistical programs will result in accurate point estimates but will not result in accurate variance estimates. Wolter (2007) provides a detailed discussion on methods used for variance estimation from sample surveys including replication, Taylor series approximation, and analytic methods.

Data Structure

Care was taken in the preparation of the survey analysis files to provide access to privileged data from the survey with sufficient information for accurate estimations, while meeting requirements for participant and non-participant anonymity. As described below, some detailed variables have been deleted from the basic survey files either because (a) they are typically needed only to analyze survey methods and not needed to analyze the survey data or (b) they provide too great a chance of identifying an individual. For the latter reason, some demographic variables are available on public files only in a collapsed version.

In addition to a basic survey file, a full survey file (containing a more complete set of variables than the basic survey file) has been prepared for internal DMDC use. Files were prepared as SAS and SPSS system files. An ASCII (Operating System or OS) flat file was prepared from the basic survey SAS system file. File names are indicated in Table 6.

Table 6.
Analysis File Names

Type of File	File Name
Basic-release File – SAS	PEV61201CP.SAS7BDAT
Confidential File – SAS	PEV61201CC.SAS7BDAT
Basic-release File – SPSS	PEV61201CP.SAV
Basic-release File – OS	PEV61201CP.DAT

The structure of the full survey file is shown in Figure 1. The full survey file contains the basic survey file plus additional full survey variables.

All variables in the full survey file are documented in this report. Appendixes E and F list all variables with a notation to indicate which variables are confidential, and show where each variable is documented. Intermediate weighting variables that appear only in the full survey file are documented by DMDC (a). Variables that appear in collapsed form in the basic survey part of the file and in a fuller version only in the full survey file are discussed later.

Analyses

Both the full survey file and basic survey file contain 240 records, one for every sampled individual.

As depicted in Figure 1, these records can be divided into 3 subgroups. The *Non-response unweighted* subgroup includes all records where no usable web response was received or no information was received to indicate ineligibility (n=24).

Individuals assigned to the *Ineligible weighted* subgroup either contacted the survey operations contractor or indicated on the survey that they were ineligible to take the survey (n=1). Sample members who returned a completed survey were assigned to the *Eligible weighted* subgroup.

To analyze the web responses, use the analytic weight, FINALWGT, with the file subset by ELIGFLGW.

Figure 1.
The Structure of the Full Survey File

Subgroups	Basic Survey File	Confidential and Detailed Methodological Variables	Web Eligibility Flag Value and Number of Records
Non-response unweighted			ELIGFLGW=3 n=34
Ineligible weighted			ELIGFLGW=2 n=2
Eligible weighted			ELIGFLGW=1 n=204

Note. The shaded portion represents the subset of the data typically required for analysis.

Variables in the Survey Analysis Files

Basic Survey File

The variables in the basic survey file fall into five categories: (1) derived from survey responses, (2) created by DMDC for analysis, (3) created by the operations contractor to document survey operations, (4) extracted from administrative personnel records, and (5) created to analyze the weighted dataset. Variables are grouped in these categories in Appendix F.

Information Gathered on the Survey. These variables came directly from the survey or were constructed using only information from the survey. There is at least one variable for every item in the survey except for a few items that had to be removed to preserve confidentiality. The annotated questionnaire (Appendix C) contains the item names, the values used to code the pre-specified alternatives, and references to applicable coding notes in Appendix D.

Although the first part of Appendix D extensively documents the conventions that DMDC uses to name survey variables, a brief overview of the naming convention is also given here. In general, the survey-derived variables can be classified as variables that begin with either “SR,” or “X.”

All the variables assigned to the survey names correspond to the questionnaire items content. When possible, “X” is reserved to create special crossing (marginal) variables for key analyses. “X” variables typically involve imputation for missing data and, like “SR” variables, are intended to be consistent across DMDC surveys.

The “SR” variables are a set of primarily demographic items that are identically named across all DMDC surveys. The “SR” serves as a mnemonic for self-report with the remainder of the name indicating the data being collected. For example, “SRAGEGP” is the variable name for the item that asks sample members their age. Although all survey data are self-reported, the “SR” is used to distinguish survey-reported information from administrative record information (e.g., “SRAGEGP” from the survey versus “AGE” from administrative databases).

Variables for Analysis. Certain demographic variables, including some information collected on the survey, had to be censored to preserve the anonymity promised to survey respondents and nonrespondents. For example, TECHACCESSAR is a recode of TECHACCESSA. An “R” as the last letter of a variable listed in Appendix E and Appendix F is an indication that the variables may have been recoded to create special analysis variables and that the original variable is available only on the confidential analysis file.

Certain key demographic variables were constructed for DMDC analyses. These analytic variables, starting with “X,” are based primarily on self-reported information from the survey. Typically, where the self-reported information was missing on important demographics (e.g., world region) data were imputed from respondent’s administrative record.

Appendix I documents many of the decisions made in the analyses reported by DMDC (a). For a large number of survey items, analysts must make decisions on the treatment of special codes used to indicate inconsistencies in the survey data, especially on respondent failures to follow skip pattern directions.

Information from Sampling and Record Data. Most of the variables used in sample design and selection are too detailed to be in the basic survey file (see the later section on confidential variables). The DMDC-provided identification number, PEV61201, is unique, and is used to identify responses as they are processed.

Information on Weighting. Derivation of weights is discussed in detail in DMDC (a).

ELIGFLGW	Eligibility Flag
FINALWGT	Final Weight with Non-response and Postratification Adjustments
TOTAL	Weighting Class Strata Totals Based on Sampling Frame Counts
V_STRAT	Weighting Class Strata [25 or more usable responses]

Full Survey File

In addition to variables on the basic survey file, the full survey file also has five additional categories of variables: (1) the uncensored version of survey items that appear in a collapsed form in the basic survey section, (2) the uncensored version of key demographic variables used in analyses that appear in a collapsed form in the basic survey section, (3) detailed variables created by the operations contractor to document operations, (4) detailed variables used in sampling, and (5) detailed variables used in weighting. Variables are grouped in these categories in Appendix F.

Information Gathered on the Survey-Confidential Variables. This section of the full survey file contains the original full version of survey variables that had to be recoded for the basic survey file to preserve confidentiality. To the extent possible, recoded versions of these variables are in the basic survey file section for variables constructed for analysis.

Variables for Analysis-Confidential. This section of the full survey file contains the original full version of analytic variables constructed by DMDC. To the extent possible, recoded versions of these variables are in the basic survey file section for variables constructed for analysis.

Variables Information on Operations-Confidential. This section of the full survey file contains operational variables created by the operations contractor. These variables are useful for methodological studies and/or were used in determining eligibility and response status. The identifying variables describe how the record was processed once a survey was returned. The classification variables describe how individual sample member's records were grouped and indexed. SAMP_DC indicates the final disposition status of a sample member (i.e., survey returned, blank survey returned, not locatable, or no return.)

Variables Information on Sampling and Record Data-Confidential. This section of the full survey file contains administrative file variables and constructed variables used in determining the sampling design. It also includes the sampling strata identifiers and counts.

Variables Information on Weighting-Confidential Variables. This section of the full survey file contains variables used in analysis of non-response and in the construction of the weights.

Using Appendix G

Regardless of whether analysts use all or only portions of the database, all analysts should replicate the results found in the tables in Appendix G. It is only by replicating these results that analysts can be sure that they are reading the data correctly. An annotated example of an Appendix G table is listed in Figure 2. (However, table does not reflect actual results.)

Figure 2.
Annotated Example of a Table from Appendix G

¹PEV61201 2012 Post-Election Voting Survey of
Department of State Voting Assistance Officers
Please rank order the following forms of voting assistance you were asked to provide as a Voting Assistance Officer (VAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. A rank of "1" indicates the voting assistance you provided most frequently. Rank all eight items.

VOTEASSTA Providing paper or PDF copies of voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs]) to voters

OS DATA		SAS DATA			
COLS	LENGTH	FORMAT NAME	TYPE	LENGTH	INFORMAT
0007-0010	4	PV004_	NUM	3	STDOS4

FREQ	PERCENT	OS VALUE	SAS VALUE	MEANING
9	3.8	-9	.	No response
24	10.0	-1	.B	No survey return
1	0.4	-4	.I	Incomplete grid error
2	0.8	-8	.S	Survey Self-Report Ineligible
44	18.3	1	1	1
58	24.2	2	2	2
33	13.8	3	3	3
22	9.2	4	4	4
17	7.1	5	5	5
9	3.8	6	6	6
12	5.0	7	7	7
9	3.8	8	8	8
240	100.2	TOTALS		

PERCENT TOTAL DOES NOT = 100 DUE TO ROUNDING ERROR.

1. Codebook title and item text. The codebook title is the same for every table in Appendix G of this codebook. It lists both the general study and the specific survey form being summarized. If applicable, the indented text under the title presents the verbatim question or instructions that accompany a specific item in the survey.

2. Variable name. The variable name for a survey item is up to sixteen characters in length and corresponds to the variable name that is used in the SAS[®]-based, basic survey data file. The conventions for naming survey-derived variables are documented in Appendix D. Appendix F contains a full listing of the basic survey file variables, as well as short descriptions of what the variables document.

3. Survey item text. For survey items, this text is the verbatim item wording. For other variables, this text provides a verbal description of the variable.

4. Location of the item on the OS data file. This block provides the location of the variable on the OS (ASCII) data file. The OS data block documents (a) the starting and ending column numbers where the data are stored and (b) the number of columns that the data occupy.

5. SAS[®] data file information. This block indicates format name, variable type, length and informat of the data in the SAS[®] data file. The last block indicates the informat appropriate for reading the data from the OS data file.

6. Counts of item value responses. This column indicates the number of sample members who fall into the category corresponding to each value for the variable. The count provided for each variable value should correspond exactly to those that analysts would obtain when running unweighted frequencies on all 240 records in the accompanying database. Before running complex statistical analyses, analysts are encouraged to re-create these frequency tables. Re-creating the counts minimally ensures that the data are being correctly read by the analysts' computers and programs.

7. Respondent percentages for each value. This column indicates the percentage of sample members who marked each variable value. The percentages are calculated by dividing the row value in the "FREQ" column by the total listed at the bottom of the "FREQ" column. The percentages provided for each variable value should correspond exactly to those that analysts would obtain when running unweighted frequencies on all 240 records in the accompanying database.

8. Response OS values. This column presents the OS (ASCII) code for the actual or re-coded response values for each survey item. Further details on the values in this column are found in either the annotated survey form or in Appendix D. For example, all negative values are found in Appendix D.

9. Response SAS[®] values. This column presents the SAS[®] code for the actual or re-coded response values for each survey item. Further details on the values in this column are found in either the annotated survey form or in Appendix D. For example, all negative values are found in Appendix D.

10. Explanation of the item value codes. This column presents brief verbal explanations of the OS and SAS® coding for each survey item. If the coded information corresponds to survey response alternatives, the text in the table is the verbatim response from the survey instrument. More detailed explanations are found in either the annotated survey form or in Appendix D.

11. Total of response frequencies and percents. The number appearing at the bottom of the “FREQ” column is the total number of sample members in the basic survey file. This number is the same for every table in this codebook. That is, every sample member in the database is accounted for on every variable even if the variable indicates only that the information was missing for that sample member. The number appearing at the bottom of the “PERCENT” column is typically 100.0. Rounding error, however, occasionally causes the total percentage to be slightly above or below 100.0.

12. Messages to analysts. The messages alert analysts to situations specific to a variable including (a) rounding errors resulting in a total percentage other than 100 percent; (b) the variable having values that are “too numerous to list;” (c) extraction of the variable from another specified database; (d) creation of the variable from two or more variables specified in the message; and (e) further clarification of the survey item corresponding to the variable.

13. Codebook page number. This is the Appendix G page number corresponding to a specific variable. F identifies the page number in Appendix G where the variable can be found.

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Appendix A. Questionnaire

2012 Post-Election Voting Survey of Department of State Voting Assistance Officers

BACKGROUND INFORMATION

1. On November 6, 2012, were you assigned as a Voting Assistance Officer (VAO) for the Department of State (DoS)?

- Yes
- No

***** Page Break *****

BACKGROUND INFORMATION

2. What was your Foreign Service (FS) or FS equivalent rank on November 6, 2012?

- FS-01
- FS-02
- FS-03
- FS-04
- FS-05
- FS-06
- FS-07
- FS-08
- FS-09

***** Page Break *****

BACKGROUND INFORMATION

3. On November 6, 2012, in which country were you assigned? *Please enter the name of the country below.*

***** Page Break *****

BACKGROUND INFORMATION

4. As of November 6, 2012, how long had you been assigned in this country?

- Less than 6 months
- 6 months to less than 1 year
- 1 year to less than 2 years
- 2 years to less than 3 years
- 3 years or more

***** Page Break *****

BACKGROUND INFORMATION

5. What was your age on November 6, 2012?

- 18 to 24 years old
- 25 to 29 years old
- 30 to 34 years old
- 35 to 44 years old
- 45 years old or older

***** Page Break *****

BACKGROUND INFORMATION

6. How long had you been a Voting Assistance Officer (VAO) in the assignment you held on November 6, 2012?

- Less than 3 months
- 3 months to less than 6 months
- 6 months to less than 1 year
- 1 year or more

***** Page Break *****

BACKGROUND INFORMATION

7. Had you ever served as a Voting Assistance Officer (VAO) before your most recent VAO assignment?

- Yes, once before
- Yes, twice before
- Yes, three or more times before
- No

***** Page Break *****

BACKGROUND INFORMATION

8. As of November 6, 2012, how long had you served as a Voting Assistance Officer (VAO), including previous service?

- Less than 6 months
- 6 months to less than 1 year
- 1 year to less than 2 years
- 2 years to less than 3 years
- 3 years or more

***** Page Break *****

TRAINING

9. During the Voting Assistance Officer (VAO) assignment period that includes November 6, 2012, did you receive any training to prepare you for performing your VAO duties?

- Yes
- No

***** Page Break *****

TRAINING

10. How useful was each of the following types of training in preparing you for performing your Voting Assistance Officer (VAO) duties? *If you did not receive a specific type of training, mark "Did not receive this training."* Mark one answer for each item.

	Very useful	Useful	Somewhat useful	Not very useful	Not all useful	Did not receive this training
a. Federal Voting Assistance Program's (FVAP) onsite VAO training workshop	<input type="checkbox"/>					
b. FVAP GoToMeeting	<input type="checkbox"/>					
c. FVAP Learning Management System (LMS)	<input type="checkbox"/>					
d. Classroom instruction at the Foreign Service Institute	<input type="checkbox"/>					
e. Instructions from the Department of State (DoS)	<input type="checkbox"/>					
f. Materials on the Consular Affairs Intranet site	<input type="checkbox"/>					

***** Page Break *****

VOTING ASSISTANCE

11. During 2012, approximately how many U.S. citizens did you and your staff provide with voting assistance in the primaries and the November 6 general election?

- None
- 1 to 100
- 101 to 500
- 501 to 1,000
- 1,001 to 2,000
- 2,001 or more

***** Page Break *****

VOTING ASSISTANCE

12. Since Labor Day 2012 (September 3, 2012), approximately how many hours per week have you spent on Voting Assistance Officer (VAO) activities?

- 5 hours or less per week
- 6 to 10 hours per week
- 11 to 15 hours per week
- 16 to 20 hours per week
- 21 or more hours per week

***** Page Break *****

VOTING ASSISTANCE

13. During 2012, how satisfied or dissatisfied were you with the amount of support you received from each of the following groups in helping you perform your Voting Assistance Officer (VAO) duties? *If you did not receive support from a specific group, mark "Did not receive any support from this group."* Mark one answer for each item.

	Very dissatisfied	Dissatisfied	Neither satisfied nor dissatisfied	Satisfied	Very satisfied	Did not receive any support from this group
a. Federal Voting Assistance Program (FVAP)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Department of State (DoS)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Your embassy or consulate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

***** Page Break *****

VOTING ASSISTANCE

14. Please rank order the following forms of voting assistance you were asked to provide as a Voting Assistance Officer (VAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. A rank of "1" indicates the voting assistance you provided most frequently. Rank all eight items.

Providing paper or PDF copies of voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs]) to voters

Directing voters to the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete voting forms (e.g., FPCAs or FWABs)

Helping voters complete paper or PDF copies of voting forms (e.g., FPCAs or FWABs)

Helping voters complete voting forms (e.g., FPCAs or FWABs) using FVAP's Automated Online Assistant

Electronically transmitting and/or receiving election materials

Helping voters determine their legal residency and/or voting jurisdiction

Providing addresses of local election officials

Explaining state voting procedures and/or election deadlines to voters

***** Page Break *****

TECHNOLOGICAL ASSISTANCE IN VOTING

15. Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following? *Mark one answer for each item.*

		Never	Rarely (e.g., 1-2 times)	Occasionally (e.g., monthly)	Frequently (e.g., weekly)	Very frequently (e.g., daily or nearly every day)
a. Computer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Printer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Fax machine	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Government websites (e.g., state or Federal [.gov or .mil] sites)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Non-government websites (e.g., .com sites)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Department of State (DoS) e-mail address	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Personal e-mail address (e.g., Gmail, Yahoo, or Hotmail e-mail addresses)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

***** Page Break *****

VOTING ASSISTANCE GUIDE

The Department of Defense *2012-13 Voting Assistance Guide (VAG)* provides state-by-state information about registering to vote and requesting an absentee ballot.

16. Did you receive the *2012-13 VAG*?

- Yes
- No

***** Page Break *****

VOTING ASSISTANCE GUIDE

17. During 2012, how useful was the *2012-13 Voting Assistance Guide (VAG)* in helping you perform your Voting Assistance Officer (VAO) duties?

- Very useful
- Useful
- Somewhat useful
- Not very useful
- Not at all useful

***** Page Break *****

VOTING ASSISTANCE GUIDE

18. During 2012, how useful were the following features of the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties? Mark one answer for each item.

	Very useful	Useful	Somewhat useful	Not very useful	Not at all useful
a. State-by-state information on registering and voting absentee	<input type="checkbox"/>				
b. Dates of elections and deadlines	<input type="checkbox"/>				
c. Information on how to fill out voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs])	<input type="checkbox"/>				
d. Mailing addresses to send completed voting forms (e.g., FPCAs or FWABs)	<input type="checkbox"/>				
e. Information on transmitting completed voting forms (e.g., FPCAs or FWABs) by fax	<input type="checkbox"/>				
f. Information on transmitting completed voting forms (e.g., FPCAs or FWABs) by e-mail	<input type="checkbox"/>				

***** Page Break *****

VOTING ASSISTANCE GUIDE

19. If given a choice, which format of the *Voting Assistance Guide (VAG)* would you prefer to use in the future?

- Paper-based copy
- Web-based copy
- Both a paper- and Web-based copy

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) NEWS RELEASES

The Federal Voting Assistance Program (FVAP) transmits News Releases to Voting Assistance Officers (VAOs) who are registered to receive them.

20. During 2012, were you registered to receive FVAP's News Releases?

- Yes
- No

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) NEWS RELEASES

21. During 2012, did you forward any Federal Voting Assistance Program (FVAP) News Releases to U.S. citizens?

- Yes
- No

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) WEBSITE

The Federal Voting Assistance Program's (FVAP) website, www.fvap.gov, provides voting-related information and resources.

22. During 2012, did you visit this website?

- Yes
- No

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) WEBSITE

23. On average, how often have you visited the Federal Voting Assistance Program's (FVAP) website since Labor Day 2012 (September 3, 2012)?

- Every day
- 3-4 times each week
- 1-2 times each week
- Less than once a week
- Less than once a month
- I do not recall

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) WEBSITE

24. During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer (VAO) duties? *If you did not access or obtain a specific product, information, or resource from the FVAP website, mark "Did not access or obtain from FVAP website" for that response. Mark one answer for each item.*

	Very useful	Somewhat Useful	Not very useful	Not at all useful	Did not access or obtain from FVAP website
a. PDF versions of voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs])	<input type="checkbox"/>				
b. Automated Online Assistant for voting forms (e.g., FPCAs or FWABs)	<input type="checkbox"/>				
c. 2012-13 Voting Assistance Guide (VAG)	<input type="checkbox"/>				
d. FVAP's News Releases	<input type="checkbox"/>				
e. Election Calendar	<input type="checkbox"/>				
f. Links to other election-related websites	<input type="checkbox"/>				
g. Voting Assistance Officer (VAO) training	<input type="checkbox"/>				
h. Toll-free telephone numbers	<input type="checkbox"/>				
i. Link to e-mail FVAP	<input type="checkbox"/>				

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) WEBSITE

25. Overall, during 2012, how useful was the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer (VAO) duties?

- Very useful
- Useful
- Somewhat useful
- Not very useful
- Not at all useful

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) WEBSITE

26. What was the main reason why you did not visit the Federal Voting Assistance Program's (FVAP) website in 2012?

- I did not know about it
- I did not know what it was for
- I did not have access to the Internet
- I knew about it, but did not know the website address
- I got all the information I needed from other sources
- I did not think it would be useful
- Some other reason

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) WEBSITE

Please specify the main reason why you did not visit FVAP's website.



***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) AUTOMATED ONLINE ASSISTANT

27. During 2012, did you recommend anyone to use the Federal Voting Assistant Program's (FVAP) Automated Online Assistant to complete a Federal Post Card Application (FPCA)?

- Yes
- No

***** Page Break *****

**FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) AUTOMATED
ONLINE ASSISTANT**

28. What was the main reason why you did not recommend anyone to use the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete a Federal Post Card Application (FPCA) in 2012?

- I did not know about it
- I did not know what it was for
- I did not have access to the Internet
- I knew about it, but did not know the website address
- I felt more comfortable having voters use paper or PDF copies of FPCAs
- I did not think it would be useful
- Some other reason

***** Page Break *****

**FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) AUTOMATED
ONLINE ASSISTANT**

29. During 2012, did you recommend anyone to use the Federal Voting Assistant Program's (FVAP) Automated Online Assistant to complete a Federal Write-In Absentee Ballot (FWAB)?

- Yes
- No

***** Page Break *****

**FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) AUTOMATED
ONLINE ASSISTANT**

30. What was the main reason why you did not recommend anyone to use the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete a Federal Write-In Absentee Ballot (FWAB) in 2012?

- I did not know about it
- I did not know what it was for
- I did not have access to the Internet
- I knew about it, but did not know the website address
- I felt more comfortable having voters use paper or PDF copies of FWABs
- I did not think it would be useful
- Some other reason

***** Page Break *****

**FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) TOLL-FREE
TELEPHONE SERVICE**

The Federal Voting Assistance Program (FVAP) provides a toll-free telephone service from many countries that allows a caller to talk to FVAP staff for voting assistance.

31. During 2012, did you use or refer anyone to FVAP's toll-free telephone service?

- Yes
- No

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) TOLL-FREE TELEPHONE SERVICE

32. What was the main reason why you did not use, or recommend anyone to use, the Federal Voting Assistance Program's (FVAP) toll-free telephone service in 2012?

- I did not know about it
- I knew about it, but did not know the telephone number
- I did not have access to a telephone
- I knew about it, but got the desired information from other sources
- I did not need it
- It was a long distance call
- I could not get through
- Some other reason

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) TOLL-FREE TELEPHONE SERVICE

Please specify the main reason why you did not use, or recommend anyone to use, FVAP's toll-free telephone service.



***** Page Break *****

OTHER SOURCES OF VOTING INFORMATION

33. During 2012, how useful were each of the following sources of information in helping you perform your Voting Assistance Officer (VAO) duties? If you did not use a specific source of information, mark "Did not use" for that response. Mark one answer for each item.

	Very useful	Useful	Somewhat useful	Not very useful	Not at all useful	Did not use
a. Federal Voting Assistance Program's (FVAP) Automated Online Assistant	<input type="checkbox"/>					
b. Election Dates Posters	<input type="checkbox"/>					
c. FVAP's News Releases	<input type="checkbox"/>					
d. FVAP's toll-free telephone service	<input type="checkbox"/>					
e. Public service ad campaign	<input type="checkbox"/>					
f. FVAP's Online Chat Room	<input type="checkbox"/>					
g. FVAP's HelpDesk	<input type="checkbox"/>					
h. FVAP on Facebook	<input type="checkbox"/>					
i. FVAP on Twitter	<input type="checkbox"/>					
j. FVAP on LinkedIn	<input type="checkbox"/>					

***** Page Break *****

OTHER SOURCES OF VOTING INFORMATION

34. During 2012, did you have enough of the following election materials to carry out your Voting Assistance Officer (VAO) duties? If you did not use the specific election materials, mark "Did not use" for that response. Mark one answer for each item.

	Yes	No	Did not use
a. 2012-13 Voting Assistance Guide (VAG)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Federal Post Card Applications (FPCAs)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Federal Write-In Absentee Ballots (FWABs)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Election Dates Posters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Motivational posters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

***** Page Break *****

COMMENTS

35. Thank you for participating in the survey. There are no more questions on this survey. If you have comments or concerns that you were not able to express in answering this survey, please enter them in the space provided. Your comments will be viewed and considered as policy deliberations take place. Your feedback is useful and appreciated.

***** Page Break *****

SURVEY ELIGIBILITY

36. You have indicated that you were not assigned as a Voting Assistance Officer (VAO) on November 6, 2012. If you know who the VAO was for your embassy or consulate on November 6, 2012, then please do the following three steps:

- **Click the Back button,**
- **Clear your answer, and**
- **Forward the survey notification to the person who was the VAO on November 6, 2012.**

If you don't know who the VAO was, then click Submit Survey to submit the survey.

For further help, please call our Survey Processing Center toll-free at 1-800-881-5307 or e-mail DoSVAOSurvey@osd.pentagon.mil.



***** Page Break *****

Appendix B.

Survey Communication

From: Department of State Voting Assistance Officers Survey [DoSVAOSurvey@dmdc.osd.mil]
Sent: Wednesday, November 07, 2012 10:00 AM
To: postxyz@xyz.com

Subject: 2012 Post-Election Survey of Department of State Voting Assistance Officers (TESTANNOUNCE)

Dear Department of State Voting Assistance Officer of Postxyz:

Your Ticket Number: TESTANNOUNCE

The Federal Voting Assistance Program (FVAP) works to ensure that all overseas citizens have the opportunity to cast their vote, no matter where they are located around the world. You are invited to participate in the "2012 Post-Election Voting Survey of Department of State Voting Assistance Officers." Your responses will help FVAP identify and address any problems that Voting Assistance Officers (VAOs) and absentee voters might have encountered during the 2012 Federal election process. Your participation is vital, and we would appreciate your taking the time to complete the survey. The survey will not take long, can be done at your convenience, and is entirely voluntary. FVAP has teamed with the Defense Manpower Data Center (DMDC), another DoD organization, on this effort. We need to hear from everyone selected for this very important project. Please select one VAO from this embassy/consulate to complete the survey.

Clicking this link (<https://www.dmdc.osd.mil/dodsurvey>) will take you directly to the survey website. You can also copy this address into the Web address box of your Internet browser (enter the address into the address box, not into a search engine, such as Google). Once you have accessed the website, enter your personal Ticket Number to log on: TESTANNOUNCE

This survey is "Official Business," so you can complete the survey at your work station, using government equipment. You can also complete the survey at home or elsewhere. Your browser may provide a security alert. If so, follow the instructions and proceed to DoD's secure survey website.

We know you are very busy and so the survey will let you start and stop as often as you like. If you have any questions regarding how to complete this survey or need assistance troubleshooting issues, please contact the Survey Processing Center toll-free at 1-800-881-5307 or send an e-mail to DoSVAOSurvey@osd.pentagon.mil. If you do not wish to participate or receive reminders about this survey, you may remove yourself from the mailing list by replying to this message along with the words, "Please remove me from this survey's mailing list" in the subject line and include your Ticket Number.

The 2012 survey is one of the only tools we have to assess the reliability and effectiveness of the absentee voting process. Your information and your opinions are crucial to improving the program and the absentee voting process for VAOs and overseas citizens.

On behalf of FVAP, thank you for participating in this survey.

From: Department of State Voting Assistance Officers Survey [DoSVAOSurvey@dmdc.osd.mil]
Sent: Wednesday, November 14, 2012 9:28 AM
To: postxyz@xyz.com
Subject: 2012 Post-Election Survey of Department of State Voting Assistance Officers (TESTREMIND1)

Dear Department of State Voting Assistance Officer of Postxyz:

Your Ticket Number: TESTREMIND1

The Federal Voting Assistance Program (FVAP) recently contacted you regarding the "2012 Post-Election Voting Survey of Department of State Voting Assistance Officers." If you have already completed the survey, we thank you. If you have not had a chance to do so, please take the time today. While participation is voluntary, the information and opinions you provide are very important to the success of our research effort. Your answers will remain confidential, only group statistics are reported, and the survey should only take about 20 minutes to complete. Please select one VAO from this embassy/consulate to complete the survey.

The website for the survey is: <https://www.dmdc.osd.mil/dodsurvey>
Simply click on this address to go directly to the website, or you can "copy and paste" this address into the Web address box of your Internet browser.

Once at the website, please enter your Ticket Number: TESTREMIND1

If you have partially completed the survey, but have not clicked the "Submit Button," please go back, log onto the website, complete the remaining items, and submit the survey.

If you cannot access the website or experience technical issues, please call our Survey Processing Center toll-free at 1-800-881-5307 or send an e-mail to DoSVAOSurvey@osd.pentagon.mil. We hope you will participate in this important effort, but if you choose not to, you can reply to this message along with the words, "Please remove me from this survey's mailing list" in the subject line and include your Ticket Number.

On behalf of FVAP, thank you for participating in this survey.

From: Department of State Voting Assistance Officers Survey [DoSVAOSurvey@dmdc.osd.mil]
Sent: Wednesday, November 21, 2012 7:15 PM
To: postxyz@xyz.com

Subject: CORRECTION TO 2012 POST-ELECTION VOTING SURVEY OF DEPARTMENT OF STATE VOTING ASSISTANCE OFFICERS

Dear Department of State Voting Assistance Officer of Postxyz:

Due to an internal processing error, on Wednesday, November 14, you were mistakenly sent an e-mail that referenced a Ticket Number for a Department of State Official in another country. The e-mail came from DoSVAOSurvey@dmdc.osd.mil, and was an e-mail for the "2012 Post-Election Voting Survey of Department of State Voting Assistance Officers," a survey project sponsored by the Federal Voting Assistance Program (FVAP). The e-mail was sent by Data Recognition Corporation (DRC), the DoD contractor responsible for administering the voting surveys. We apologize for any confusion this may have caused. Fortunately, we have recognized this problem and would like to make sure you reference the correct Ticket Number.

The website for the survey was shut down due to this error but is now available:
<https://www.dmdc.osd.mil/dodsurvey>

Please click on this address to go directly to the website, or you can "copy and paste" this address into the Web address box of your Internet browser.

Once at the website, please enter your correct Ticket Number, not the Ticket Number you received on 11/14/12. Your correct Ticket Number is: ABCD1234

Please be assured that DRC has instituted controls to prevent this from occurring in the future. If you have concerns or questions about the survey, please contact me.

Thank you and we appreciate your support in this important survey effort.

Valerie Waller
Senior Managing Director
vwaller@datarecognitioncorp.com
Data Recognition Corporation, Survey Services

From: Department of State Voting Assistance Officers Survey [DoSVAOSurvey@dmdc.osd.mil]
Sent: Wednesday, November 28, 2012 1:42 PM
To: postxyz@xyz.com

Subject: 2012 Post-Election Survey of Department of State Voting Assistance Officers (TESTREMIND2)

Dear Department of State Voting Assistance Officer of Postxyz:

Your Ticket Number: TESTREMIND2

The Federal Voting Assistance Program (FVAP) recently contacted you regarding the "2012 Post-Election Voting Survey of Department of State Voting Assistance Officers." If you have already completed the survey, thank you. If you have not had a chance to do so, please take time today. Your input is greatly appreciated and we look forward to learning about your voting experiences as a Voting Assistance Officer (VAO). Please select one VAO from this embassy/consulate to complete the survey.

The website for the survey is: <https://www.dmdc.osd.mil/dodsurvey>

Simply click on this address to go directly to the website, or you can "copy and paste" this address into the Web address box of your Internet browser. Once at the website, please enter your Ticket Number: TESTREMIND2

If you have partially completed the survey, but have not clicked the "Submit Button," please go back, log onto the website, complete the remaining items, and submit the survey. While participation is voluntary, your opinions are very important.

If you cannot access the website or experience technical issues, please call our Survey Processing Center toll-free at 1-800-881-5307 or send an e-mail to DoSVAOSurvey@osd.pentagon.mil. We hope you will participate in this important effort, but if you choose not to, you can reply to this message along with the words, "Please remove me from this survey's mailing list" in the subject line and include your Ticket Number.

On behalf of FVAP, thank you for participating in this survey.

From: Department of State Voting Assistance Officers Survey [DoSVAOSurvey@dmdc.osd.mil]
Sent: Wednesday, December 05, 2012 5:03 PM
To: postxyz@xyz.com

Subject: 2012 Post-Election Survey of Department of State Voting Assistance Officers (TESTREMIND3)

Dear Department of State Voting Assistance Officer of Postxyz:

Your Ticket Number: TESTREMIND3

The Federal Voting Assistance Program (FVAP) has received many responses to the "2012 Post-Election Voting Survey of Department of State Voting Assistance Officers," and we thank those of you who have taken the time so far to answer the survey. Your input is greatly appreciated-thank you.

If you have not had a chance to participate or complete your survey, and you would like to inform FVAP of your opinions on the absentee voting process, please take the time to complete the survey today. While your participation is desired, it is entirely voluntary. Please select one VAO from this embassy/consulate to complete the survey.

The website for the survey is: <http://www.dodsurvey.net/>

Simply click on this address to go directly to the website, or you can "copy and paste" this address into the Web address box of your Internet browser. Once at the website, please enter your Ticket Number: TESTREMIND3

If you have partially completed the survey, but have not clicked the "Submit Button," please go back, log onto the website, complete the remaining items, and submit the survey. While participation is voluntary, your opinions are very important.

If you cannot access the website or experience technical issues, please call our Survey Processing Center toll-free at 1-800-881-5307 or send an e-mail to DoSVAOSurvey@osd.pentagon.mil. We hope you will participate in this important effort, but if you choose not to, you can reply to this message along with the words, "Please remove me from this survey's mailing list" in the subject line and include your Ticket Number.

On behalf of FVAP, thank you for participating in this survey.

From: Department of State Voting Assistance Officers Survey [DoSVAOSurvey@dmdc.osd.mil]
Sent: Wednesday, December 12, 2012 5:07 PM
To: postxyz@xyz.com

Subject: 2012 Post-Election Survey of Department of State Voting Assistance Officers (TESTREMIND4)

Dear Department of State Voting Assistance Officer of Postxyz:

Your Ticket Number: TESTREMIND4

For those of you who have completed the Federal Voting Assistance Program's (FVAP) "2012 Post-Election Voting Survey of Department of State Voting Assistance Officers," we thank you. If you have not had a chance to complete the survey, please do so before the website closes on December 19, 2012. Your opinions are very important and while your participation is desired, it is entirely voluntary. Please select one VAO from this embassy/consulate to complete the survey.

The website for the survey is: <http://www.dodsurvey.net/>
Simply click on this address to go directly to the website, or you can "copy and paste" this address into the Web address box of your Internet browser. Once at the website, please enter your Ticket Number: TESTREMIND4

If you have partially completed the survey, but have not clicked the "Submit Button," please go back, log onto the website, complete the remaining items, and submit the survey.

If you cannot access the website or experience technical issues, please call our Survey Processing Center toll-free at 1-800-881-5307 or send an e-mail to DoSVAOSurvey@osd.pentagon.mil. We hope you will participate in this important effort, but if you choose not to, you can reply to this message along with the words, "Please remove me from this survey's mailing list" in the subject line and include your Ticket Number.

On behalf of FVAP, thank you so much for participating in this survey.

From: Department of State Voting Assistance Officers Survey [DoSVAOSurvey@dmdc.osd.mil]
Sent: Monday, December 17, 2012 2:38 PM
To: postxyz@xyz.com

Subject:2012 Post-Election Survey of Department of State Voting Assistance Officers (TESTREMIND5)

Dear Department of State Voting Assistance Officer of Postxyz:

Your Ticket Number: TESTREMIND5

For those who have completed the Federal Voting Assistance Program's (FVAP) "2012 Post-Election Voting Survey of Department of State Voting Assistance Officers," we thank you. If you have not yet completed the survey, please do so before the website closes on December 19, 2012. Your opinion is very important and while your participation is desired, it is entirely voluntary.

The website for the survey is: <http://www.dodsurvey.net/> and your ticket number is TESTREMIND5. Simply click on this address to go directly to the website, or you can "copy and paste" this address into the web address box of your Internet browser.

If you have partially completed the survey, but have not clicked the "Submit Button," please go back, log onto the website, complete the remaining items, and submit the survey.

If you cannot access the website or experience technical issues, please call our Survey Processing Center toll-free at 1-800-881-5307 or send an e-mail to DoSVAOSurvey@osd.pentagon.mil. We hope you will participate in this important effort, but if you choose not to, you can reply to this message along with the words, "Please remove me from this survey's mailing list," and include your Ticket Number.

If you have any questions about this survey or would like more information on the FVAP survey program, visit the FVAP website at www.fvap.gov

On behalf of FVAP, thank you so much for completing this survey.

Appendix C.
Annotated Questionnaire

2012 Post-Election Voting Survey of Department of State Voting Assistance Officers

BACKGROUND INFORMATION

SRVAO

1. On November 6, 2012, were you assigned as a Voting Assistance Officer (VAO) for the Department of State (DoS)?

2 Yes

1 No

***** Page Break *****

BACKGROUND INFORMATION

NOT ([SRVAO] = "No")

SRFSRANK

2. What was your Foreign Service (FS) or FS equivalent rank on November 6, 2012?

1 FS-01

2 FS-02

3 FS-03

4 FS-04

5 FS-05

6 FS-06

7 FS-07

8 FS-08

9 FS-09

***** Page Break *****

BACKGROUND INFORMATION

NOT ([SRVAO] = "No")

COUNTRY

3. On November 6, 2012, in which country were you assigned? Please enter the name of the country below.

***** Page Break *****

BACKGROUND INFORMATION

NOT ([SRVAO] = "No")

HOWLONG

4. As of November 6, 2012, how long had you been assigned in this country?

- 1 Less than 6 months
2 6 months to less than 1 year
3 1 year to less than 2 years
4 2 years to less than 3 years
5 3 years or more

***** Page Break *****

BACKGROUND INFORMATION

NOT ([SRVAO] = "No")

SRAGEGP

5. What was your age on November 6, 2012?

- 1 18 to 24 years old
2 25 to 29 years old
3 30 to 34 years old
4 35 to 44 years old
5 45 years old or older

***** Page Break *****

BACKGROUND INFORMATION

NOT ([SRVAO] = "No")

NCURRASGN

6. How long had you been a Voting Assistance Officer (VAO) in the assignment you held on November 6, 2012?

- 1 Less than 3 months
- 2 3 months to less than 6 months
- 3 6 months to less than 1 year
- 4 1 year or more

***** Page Break *****

BACKGROUND INFORMATION

NOT ([SRVAO] = "No")

VAOSERV

7. Had you ever served as a Voting Assistance Officer (VAO) before your most recent VAO assignment?

- 2 Yes, once before
- 3 Yes, twice before
- 4 Yes, three or more times before
- 1 No

***** Page Break *****

BACKGROUND INFORMATION

NOT ([SRVAO] = "No")

TIMEVAO

8. As of November 6, 2012, how long had you served as a Voting Assistance Officer (VAO), including previous service?

- 1 Less than 6 months
- 2 6 months to less than 1 year
- 3 1 year to less than 2 years
- 4 2 years to less than 3 years
- 5 3 years or more

***** Page Break *****

TRAINING

NOT ([SRVAO] = "No")

TRAINING

9. During the Voting Assistance Officer (VAO) assignment period that includes November 6, 2012, did you receive any training to prepare you for performing your VAO duties?

- 2 Yes
- 1 No

***** Page Break *****

TRAINING

TRAININGA, TRAININGF, TRAININGG, TRAININGC, TRAININGD, TRAININGE

10. How useful was each of the following types of training in preparing you for performing your Voting Assistance Officer (VAO) duties? *If you did not receive a specific type of training, mark "Did not receive this training."* Mark one answer for each item.

	Very useful	Useful	Somewhat useful	Not very useful	Not at all useful	Did not receive this training
<i>NOT ([SRVAO] = "No") AND ([TRAINING] = "Yes")</i>						
a. Federal Voting Assistance Program's (FVAP) onsite VAO training workshop	<input type="checkbox"/> ⁵	<input type="checkbox"/> ⁴	<input type="checkbox"/> ³	<input type="checkbox"/> ²	<input type="checkbox"/> ¹	<input type="checkbox"/> ⁶⁰
<i>NOT ([SRVAO] = "No") AND ([TRAINING] = "Yes")</i>						
b. FVAP GoToMeeting	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No") AND ([TRAINING] = "Yes")</i>						
c. FVAP Learning Management System (LMS)	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No") AND ([TRAINING] = "Yes")</i>						
d. Classroom instruction at the Foreign Service Institute	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No") AND ([TRAINING] = "Yes")</i>						
e. Instructions from the Department of State (DoS)	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No") AND ([TRAINING] = "Yes")</i>						
f. Materials on the Consular Affairs Intranet site	<input type="checkbox"/>					

***** Page Break *****

VOTING ASSISTANCE

NOT ([SRVAO] = "No")

NUMASST

11. During 2012, approximately how many U.S. citizens did you and your staff provide with voting assistance in the primaries and the November 6 general election?

- 1 None
- 2 1 to 100
- 3 101 to 500
- 4 501 to 1,000
- 5 1,001 to 2,000
- 6 2,001 or more

***** Page Break *****

VOTING ASSISTANCE

NOT ([SRVAO] = "No")

HOURS

12. Since Labor Day 2012 (September 3, 2012), approximately how many hours per week have you spent on Voting Assistance Officer (VAO) activities?

- 1 5 hours or less per week
- 2 6 to 10 hours per week
- 3 11 to 15 hours per week
- 4 16 to 20 hours per week
- 5 21 or more hours per week

***** Page Break *****

VOTING ASSISTANCE

SUPPORTA, SUPPORTB, SUPPORTC

13. During 2012, how satisfied or dissatisfied were you with the amount of support you received from each of the following groups in helping you perform your Voting Assistance Officer (VAO) duties? *If you did not receive support from a specific group, mark "Did not receive any support from this group."* Mark one answer for each item.

	Very dissatisfied	Dissatisfied	Neither satisfied nor dissatisfied	Satisfied	Very satisfied	Did not receive any support from this group
<i>NOT ([SRVAO] = "No")</i>						
a. Federal Voting Assistance Program (FVAP)	$\frac{1}{\square}$ <input type="checkbox"/>	$\frac{2}{\square}$ <input type="checkbox"/>	$\frac{3}{\square}$ <input type="checkbox"/>	$\frac{4}{\square}$ <input type="checkbox"/>	$\frac{5}{\square}$ <input type="checkbox"/>	$\frac{60}{\square}$ <input type="checkbox"/>
<i>NOT ([SRVAO] = "No")</i>						
b. Department of State (DoS)	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No")</i>						
c. Your embassy or consulate	<input type="checkbox"/>					

***** Page Break *****

VOTING ASSISTANCE

VOTEASSTA, VOTEASSTB, VOTEASSTC, VOTEASSTD, VOTEASSTE, VOTEASSTF, VOTEASSTG, VOTEASSTH

14. Please rank order the following forms of voting assistance you were asked to provide as a Voting Assistance Officer (VAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. A rank of "1" indicates the voting assistance you provided most frequently. Rank all eight items.

NOT ([SRVAO] = "No")

Providing paper or PDF copies of voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs]) to voters

NOT ([SRVAO] = "No")

Directing voters to the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete voting forms

NOT ([SRVAO] = "No")

Helping voters complete paper or PDF copies of voting forms

NOT ([SRVAO] = "No")

Helping voters complete voting forms

NOT ([SRVAO] = "No")

Electronically transmitting and/or receiving election materials

NOT ([SRVAO] = "No")

Helping voters determine their legal residency and/or voting jurisdiction

NOT ([SRVAO] = "No")

Providing addresses of local election officials

NOT ([SRVAO] = "No")

Explaining state voting procedures and/or election deadlines to voters

***** Page Break *****

TECHNOLOGICAL ASSISTANCE IN VOTING

TECHACSA, TECHACSB, TECHACSC, TECHACSD, TECHACSE, TECHACSF, TECHACSG, TECHACSH

15. Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following? Mark one answer for each item.

	Never times)	Rarely (e.g., 1-2 monthly)	Occasionally (e.g., weekly)	Frequently (e.g., daily or nearly every day)
<i>NOT ([SRVAO] = "No")</i>				
a. Computer	<u>1</u> <input type="checkbox"/>	<u>2</u> <input type="checkbox"/>	<u>3</u> <input type="checkbox"/>	<u>4</u> <input type="checkbox"/>
<i>NOT ([SRVAO] = "No")</i>				
b. Printer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>NOT ([SRVAO] = "No")</i>				
c. Fax machine	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>NOT ([SRVAO] = "No")</i>				
d. Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>NOT ([SRVAO] = "No")</i>				
e. Government websites (e.g., state or Federal [.gov or .mil] sites)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>NOT ([SRVAO] = "No")</i>				
f. Non-government websites (e.g., .com sites)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>NOT ([SRVAO] = "No")</i>				
g. Department of State (DoS) e-mail address	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>NOT ([SRVAO] = "No")</i>				
h. Personal e-mail address (e.g., Gmail, Yahoo, or Hotmail e-mail addresses)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

***** Page Break *****

VOTING ASSISTANCE GUIDE

The Department of Defense *2012-13 Voting Assistance Guide (VAG)* provides state-by-state information about registering to vote and requesting an absentee ballot.

NOT ([SRVAO] = "No")

VAG

16. Did you receive the 2012-13 VAG?

2 Yes

1 No

***** Page Break *****

VOTING ASSISTANCE GUIDE

NOT ([SRVAO] = "No") AND ([VAG] = "Yes")

VAGUSEFUL

17. During 2012, how useful was the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties?

5 Very useful

4 Useful

3 Somewhat useful

2 Not very useful

1 Not at all useful

***** Page Break *****

VOTING ASSISTANCE GUIDE

LIKEVAGA, LIKEVAGB, LIKEVAGC, LIKEVAGD, LIKEVAGE, LIKEVAGF

18. During 2012, how useful were the following features of the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties? Mark one answer for each item.

	Very useful	Useful	Somewhat useful	Not very useful	Not at all useful
<i>NOT ([SRVAO] = "No") AND ([VAG] = "Yes")</i>					
a. State-by-state information on registering and voting absentee	<u>5</u> <input type="checkbox"/>	<u>4</u> <input type="checkbox"/>	<u>3</u> <input type="checkbox"/>	<u>2</u> <input type="checkbox"/>	<u>1</u> <input type="checkbox"/>
<i>NOT ([SRVAO] = "No") AND ([VAG] = "Yes")</i>					
b. Dates of elections and deadlines	<input type="checkbox"/>				
<i>NOT ([SRVAO] = "No") AND ([VAG] = "Yes")</i>					
c. Information on how to fill out voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs])	<input type="checkbox"/>				
<i>NOT ([SRVAO] = "No") AND ([VAG] = "Yes")</i>					
d. Mailing addresses to send completed voting forms (e.g., FPCAs or FWABs)	<input type="checkbox"/>				
<i>NOT ([SRVAO] = "No") AND ([VAG] = "Yes")</i>					
e. Information on transmitting completed voting forms (e.g., FPCAs or FWABs) by fax	<input type="checkbox"/>				
<i>NOT ([SRVAO] = "No") AND ([VAG] = "Yes")</i>					
f. Information on transmitting completed voting forms (e.g., FPCAs or FWABs) by e-mail	<input type="checkbox"/>				

***** Page Break *****

VOTING ASSISTANCE GUIDE

NOT ([SRVAO] = "No")

VAGFORM

19. If given a choice, which format of the *Voting Assistance Guide (VAG)* would you prefer to use in the future?

- 1 Paper-based copy
2 Web-based copy
3 Both a paper- and Web-based copy

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) NEWS RELEASES

The Federal Voting Assistance Program (FVAP) transmits News Releases to Voting Assistance Officers (VAOs) who are registered to receive them.

NOT ([SRVAO] = "No")

NEWSRELSREC

20. During 2012, were you registered to receive FVAP's News Releases?

- 2 Yes
1 No

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) NEWS RELEASES

NOT ([SRVAO] = "No") AND ([NEWSRELSREC] = "Yes")

NEWSRELSFWD

21. During 2012, did you forward any Federal Voting Assistance Program (FVAP) News Releases to U.S. citizens?

2 Yes

1 No

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) WEBSITE

The Federal Voting Assistance Program's (FVAP) website, www.fvap.gov, provides voting-related information and resources.

NOT ([SRVAO] = "No")

WEBSITE

22. During 2012, did you visit this website?

2 Yes

1 No

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) WEBSITE

NOT ([SRVAO] = "No") AND ([WEBSITE] = "Yes")

WEBTIMES

23. On average, how often have you visited the Federal Voting Assistance Program's (FVAP) website since Labor Day 2012 (September 3, 2012)?

1 Every day

2 3-4 times each week

3 1-2 times each week

4 Less than once a week

5 Less than once a month

60 I do not recall

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) WEBSITE

FWEBUSEFULA, FWEBUSEFULB, FWEBUSEFULC, FWEBUSEFULD, FWEBUSEFULE, FWEBUSEFULF, FWEBUSEFULG, FWEBUSEFULH, FWEBUSEFULI

24. During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer (VAO) duties? *If you did not access or obtain a specific product, information, or resource from the FVAP website, mark "Did not access or obtain from FVAP website" for that response. Mark one answer for each item.*

	Very useful	Useful	Somewhat useful	Not very useful	Not at all useful	Did not access or obtain from FVAP website
<i>NOT ([SRVAO] = "No") AND ([WEBSITE] = "Yes")</i>						
a. PDF versions of voting forms (e.g., Federal Post Card Applications or Federal Write-In Absentee Ballots)	<u>5</u> <input type="checkbox"/>	<u>4</u> <input type="checkbox"/>	<u>3</u> <input type="checkbox"/>	<u>2</u> <input type="checkbox"/>	<u>1</u> <input type="checkbox"/>	<u>60</u> <input type="checkbox"/>
<i>NOT ([SRVAO] = "No") AND ([WEBSITE] = "Yes")</i>						
b. Automated Online Assistant for voting forms	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No") AND ([WEBSITE] = "Yes")</i>						
c. 2012-13 Voting Assistance Guide (VAG)	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No") AND ([WEBSITE] = "Yes")</i>						
d. FVAP's News Releases	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No") AND ([WEBSITE] = "Yes")</i>						
e. Election Calendar	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No") AND ([WEBSITE] = "Yes")</i>						
f. Links to other election-related websites	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No") AND ([WEBSITE] = "Yes")</i>						
g. Voting Assistance Officer (VAO) training	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No") AND ([WEBSITE] = "Yes")</i>						
h. Toll-free telephone numbers	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No") AND ([WEBSITE] = "Yes")</i>						
i. Link to e-mail FVAP	<input type="checkbox"/>					

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) WEBSITE

NOT ([SRVAO] = "No") AND ([WEBSITE] = "Yes")

FVAPWEBUSE

25. Overall, during 2012, how useful was the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer (VAO) duties?

- 5 Very useful
- 4 Useful
- 3 Somewhat useful
- 2 Not very useful
- 1 Not at all useful

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) WEBSITE

NOT ([SRVAO] = "No") AND ([WEBSITE] = "No")

NOVISITFVAP

26. What was the main reason why you did not visit the Federal Voting Assistance Program's (FVAP) website in 2012?

- 1 I did not know about it
- 2 I did not know what it was for
- 3 I did not have access to the Internet
- 4 I knew about it, but did not know the website address
- 5 I got all the information I needed from other sources
- 6 I did not think it would be useful
- 7 Some other reason

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) WEBSITE

NOT ([SRVAO] = "No") AND ([WEBSITE] = "No" AND [NOVISITFVAP] = "Some other reason")
NOVISITFVPS

Please specify the main reason why you did not visit FVAP's website.

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) AUTOMATED ONLINE ASSISTANT

NOT ([SRVAO] = "No")
RECMDFPCA

27. During 2012, did you recommend anyone to use the Federal Voting Assistant Program's (FVAP) Automated Online Assistant to complete a Federal Post Card Application (FPCA)?

- 2 Yes
- 1 No

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) AUTOMATED ONLINE ASSISTANT

NOT ([SRVAO] = "No") AND ([RECMDFPCA] = "No")

NORECMDFPCA

28. What was the main reason why you did not recommend anyone to use the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete a Federal Post Card Application (FPCA) in 2012?

- 1 I did not know about it
- 2 I did not know what it was for
- 3 I did not have access to the Internet
- 4 I knew about it, but did not know the website address
- 5 I felt more comfortable having voters use paper or PDF copies of FPCAs
- 6 I did not think it would be useful
- 7 Some other reason

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) AUTOMATED ONLINE ASSISTANT

NOT ([SRVAO] = "No")

RECMDFWAB

29. During 2012, did you recommend anyone to use the Federal Voting Assistant Program's (FVAP) Automated Online Assistant to complete a Federal Write-In Absentee Ballot (FWAB)?

- 2 Yes
- 1 No

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) AUTOMATED ONLINE ASSISTANT

NOT ([SRVAO] = "No") AND ([RECMDFWAB] = "No")

NORECMDFWAB

30. What was the main reason why you did not recommend anyone to use the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete a Federal Write-In Absentee Ballot (FWAB) in 2012?

- 1 I did not know about it
- 2 I did not know what it was for
- 3 I did not have access to the Internet
- 4 I knew about it, but did not know the website address
- 5 I felt more comfortable having voters use paper or PDF copies of FWABs
- 6 I did not think it would be useful
- 7 Some other reason

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) TOLL-FREE TELEPHONE SERVICE

The Federal Voting Assistance Program (FVAP) provides a toll-free telephone service from many countries that allows a caller to talk to FVAP staff for voting assistance.

NOT ([SRVAO] = "No")

TOLLFREE

31. During 2012, did you use or refer anyone to FVAP's toll-free telephone service?

- 2 Yes
- 1 No

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) TOLL-FREE TELEPHONE SERVICE

NOT ([SRVAO] = "No") AND ([TOLLFREE] = "No")

NOTOLLFREE

32. What was the main reason why you did not use, or recommend anyone to use, the Federal Voting Assistance Program's (FVAP) toll-free telephone service in 2012?

- 1 I did not know about it
- 2 I knew about it, but did not know the telephone number
- 3 I did not have access to a telephone
- 4 I knew about it, but got the desired information from other sources
- 5 I did not need it
- 6 It was a long distance call
- 7 I could not get through
- 8 Some other reason

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) TOLL-FREE TELEPHONE SERVICE

NOT ([SRVAO] = "No") AND ([TOLLFREE] = "No" AND [NOTOLLFREE] = "Some other reason")

NOTOLLFREESP

Please specify the main reason why you did not use, or recommend anyone to use, FVAP's toll-free telephone service.

***** Page Break *****

OTHER SOURCES OF VOTING INFORMATION

SRCEINFOA, SRCEINFOC, SRCEINFOK, SRCEINFOL, SRCEINFOE, SRCEINFOF, SRCEINFOG, SRCEINFOH, SRCEINFOI, SRCEINFOJ

33. During 2012, how useful were each of the following sources of information in helping you perform your Voting Assistance Officer (VAO) duties? If you did not use a specific source of information, mark "Did not use" for that response. Mark one answer for each item.

	Very useful	Useful	Somewhat useful	Not very useful	Not at all useful	Did not use
<i>NOT ([SRVAO] = "No")</i>						
a. Federal Voting Assistance Program's (FVAP) Automated Online Assistant	<u>5</u> <input type="checkbox"/>	<u>4</u> <input type="checkbox"/>	<u>3</u> <input type="checkbox"/>	<u>2</u> <input type="checkbox"/>	<u>1</u> <input type="checkbox"/>	<u>60</u> <input type="checkbox"/>
<i>NOT ([SRVAO] = "No")</i>						
b. Election Dates Posters	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No")</i>						
c. FVAP's News Releases	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No")</i>						
d. FVAP's toll-free telephone service	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No")</i>						
e. Public service ad campaign	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No")</i>						
f. FVAP's Online Chat Room	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No")</i>						
g. FVAP's HelpDesk	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No")</i>						
h. FVAP on Facebook	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No")</i>						
i. FVAP on Twitter	<input type="checkbox"/>					
<i>NOT ([SRVAO] = "No")</i>						
j. FVAP on LinkedIn	<input type="checkbox"/>					

***** Page Break *****

OTHER SOURCES OF VOTING INFORMATION

VOTEMATA, VOTEMATB, VOTEMATC, VOTEMATD, VOTEMATE

34. During 2012, did you have enough of the following election materials to carry out your Voting Assistance Officer (VAO) duties? If you did not use the specific election materials, mark "Did not use" for that response. Mark one answer for each item.

	Yes	No	Did not use
<i>NOT ([SRVAO] = "No")</i>			
a. 2012-13 Voting Assistance Guide (VAG)	2 <input checked="" type="checkbox"/>	1 <input checked="" type="checkbox"/>	60 <input checked="" type="checkbox"/>
<i>NOT ([SRVAO] = "No")</i>			
b. Federal Post Card Applications (FPCAs)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<i>NOT ([SRVAO] = "No")</i>			
c. Federal Write-In Absentee Ballots (FWABs)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<i>NOT ([SRVAO] = "No")</i>			
d. Election Dates Posters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<i>NOT ([SRVAO] = "No")</i>			
e. Motivational posters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

***** Page Break *****

COMMENTS

NOT ([SRVAO] = "No")

COMMENT

35. Thank you for participating in the survey. There are no more questions on this survey. If you have comments or concerns that you were not able to express in answering this survey, please enter them in the space provided. Your comments will be viewed and considered as policy deliberations take place. Your feedback is useful and appreciated.



***** Page Break *****

SURVEY ELIGIBILITY

([SRVAO] = "No")

COMMINGELIG

36. You have indicated that you were not assigned as a Voting Assistance Officer (VAO) on November 6, 2012. If you know who the VAO was for your embassy or consulate on November 6, 2012, then please do the following three steps:

- **Click the Back button,**
- **Clear your answer, and**
- **Forward the survey notification to the person who was the VAO on November 6, 2012.**

If you don't know who the VAO was, then click Submit Survey to submit the survey.

For further help, please call our Survey Processing Center toll-free at 1-800-881-5307 or e-mail DoSVAOSurvey@osd.pentagon.mil.



***** Page Break *****

Appendix D. Coding Scheme

APPENDIX D: Coding Scheme for the 2012 Post-Election Voting Survey of Department of State Voting Assistance Officers

The guiding premise of DMDC surveys are that the analysts creating the dataset will not be the only ones analyzing the data. DMDC rarely collects data only for immediate use or to answer one question. Different people, both at DMDC and other organizations, analyze DMDC datasets over time. Every care is taken in organizing and documenting DMDC surveys so secondary analysts can be reasonably certain they understand both how data were coded and the limitations of the data. This appendix describes (1) conventions for naming variables, (2) methods for capturing data from the survey instrument, and (3) the process of editing survey response variables created for the analysis file.

Variable Naming

In responding to a customer's request for information, DMDC often uses multiple data sources. Information on a particular topic may need to be obtained from different surveys or from a survey that has been repeated over a number of years. For example, a customer might be interested in organizational commitment items included in a survey of active duty members in 1999 and in an exit survey in 2000. Conventions discussed below are being used as a means for facilitating such analyses.

Non-survey-derived Variables

Variable names for non-survey-derived variables tend to be character strings that aid in remembering the meanings of the variables. Two important conventions were used in naming variables.

Administrative record variables. A variable name from DMDC record files was used only if the data, values, and value labels were identical to those from an official DMDC data file. When data were added to an analysis file unchanged from record data, the same variable name, values, and value labels were used. For example, SVC is a field in the record data indicating the employee's direct employing agency, since the variable in the survey data file is identical to that in the record data from the month that the sample was drawn, the same variable name and labels were used. In contrast, the variable SRSVC has slightly different values and value labels, and consequently was given a variable name that is not used in the official records so as not to confuse analysts who work routinely with record data.

Crossing variables. Beginning a variable name with "X" indicates it is a special crossing (marginal) variable for key analyses. "X variables" typically involve using record data to impute values for missing data in survey items. "X variables" may also require collapsing or recoding to missing in order to preserve the confidentiality of respondents. (See Appendix I for the programming that was used to compute "X variables.")

Survey Variables

Standard survey response and operational variables. Variables common to DMDC surveys are assigned identical names and values across surveys. The prefix “SR” is used for self-reported demographic survey items: SRGRADE, and SRAGEGP are examples. Examples of common operational variables are CMTFLAG (indicates whether the respondent entered a comment) and DARVDATE (date the survey was submitted)

Nonstandard survey response variables. Survey item variables are named according to the following conventions (illustrated for the 2012 Post-Election Voting Survey of Department of State Voting Assistance Officers):

- Naming conventions of all Federal Voting Assistance Program (FVAP) post-election surveys variables tend to be character strings that aid in remembering the item text and have been standardized across surveys. The length of these variables names are limited to twelve characters.
- The last position may represent sub-items for multi-part survey items, or “U” (indicating that the values have not been edited to enforce skip pattern consistency) or “R” (indicating that the original values have been recoded).
- The exceptions, skip pattern flags (“SK”) and specify flags (“SP”), are explained later in the section Standard Flag Variables. Specify flags (ending in a “SP”) represent whether information has been written in a specify box. Certain types of negative replies such as, nothing, none, NA, and not applicable are ignored. The information contained in the write-in variables is not on the survey file, but housed separately in a verbatim file. Skip flag variables (ending in a “SK”) are created, and codes are assigned to indicate if respondents completed the skip patterns correctly.

Raw-Data Encoding Process

When a respondent completes an online survey, data are stored in an indexed file on the Web (data) server. This file is copied to the operations contractor’s internal network and the data are matched to the sample file, attaching each member’s survey responses to the sample record.

The data are then cleaned in an iterative multi-step process. First, values are assigned to valid responses (see Appendix C for the annotated form) and item nonresponse is coded (-9). Second, the process creates flag variables for respondent-specified items, flags, validates, and codes skip pattern variables, and codes the content of text entries.

The Web survey’s “other specify” and open-ended comments are collected in a comment file and linked to the Web survey data by ticket number. All text entries are cleaned and edited to remove identifying information and expletives. The long comment item at the end of the questionnaire is keyed in a separate process. The comments data are confidential and are not merged into the returns dataset.

The next sections discuss the assignment of missing value codes, the special treatment of data variables, and the editing of skip patterns.

Value Coding and Formats

Datasets are prepared as SAS¹ system files. An OS or flat file version of the basic survey release file is then prepared from the SAS[®] system file. This section describes how values are treated in creating the SAS[®] system files and notes any differences in the flat file.

In the SAS[®] system files, variables are declared as numeric unless they contain true alphabetic characters. Although numeric variables can take more storage space, many statistical and logical operations can be done only with variables that are declared as numeric. Values for alphabetic variables are input with \$CHARww. formats to preserve leading, embedded, and trailing blanks.

Missing Data Codes

The instructions used to assign missing data codes and other special codes are shown in Table D-1 and Table D-2. The labels associated with each assigned value are shown in italicized text. These are the SAS[®] format labels used in the SAS[®] dataset.

- Table D-1 contains basic SAS[®] and flat file missing data values.
- Table D-2 contains SAS[®] and flat file missing data values for dates.

The values presented in Table D-1 are general missing data values that have been adopted in recent years for use on DMDC surveys. Standards for date variables are in Table D-2. Both tables have separate columns for values used for SAS[®] system files and flat files. The biggest difference between the flat files and SAS[®] system files is in the treatment of missing values. The flat file values differ from the SAS[®] values because SAS[®] implements special missing values and formats that may not be compatible with other statistical analysis software such as SPSS.²

¹ SAS[®] is a trademark of the SAS[®] Institute, Inc.

² SPSS is a trademark of SPSS Inc.

Table D-1.
Basic SAS[®] and Flat Missing Data Values

SAS [®] File		Flat File		Description
Numeric	Alpha	Numeric	Alpha	
.	.	-9	.	<i>No response or missing skip</i>
.S	.S	-8	.S	<i>Survey Self-Report Ineligible</i>
.O	.O	-7	.O	<i>Out-of-range</i>
.N	.N	-6	.N	<i>Not applicable per skip</i>
.F	.F	-5	.F	<i>Variable not on survey form.</i> This value is reserved for multiple-form surveys
.I	.I	-4	.I	<i>Incomplete grid error</i>
.B	.B	-1	.B	<i>No survey returned.</i> Filler values for survey variables when either a blank survey is returned or no survey is returned. Control system variables retain assigned values.

Table D-2.
SAS[®] and Flat File Missing Data Values for Dates

SAS [®] File		Flat File		Description
Re-coded value	Value read from input	YYYYMMDD	MMYYYY	
.	-54908	18090901	SEP1809	<i>No response (invalid skip)</i>
.O	-55701	18070701	JUL1807	<i>Out-of-range error</i>
.N	-56096	18060601	JUN1806	<i>Not applicable (valid skip)</i>
.I	-56887	18040401	APR1804	<i>Incomplete grid error</i>
.B	-58073	18010101	JAN1801	<i>Blank/no survey. Filler value for survey variables when either a blank survey is returned or no survey is returned. Control system variables retain assigned values.</i>

Note: This conversion has already been done in DMDC SAS[®] files.

SAS[®] can represent up to 27 missing data values for numeric variables as either a period or a period-letter combination. While SAS[®] can read alpha characters representing missing data in a raw data field declared to be numeric, other programs such as SPSS do not accept these characters in numeric fields. Missing numeric data are represented in the flat files by negative numbers that can be declared as missing values. For example, a multiple response error in flat files is coded as a “-8”, which can be declared as a missing value when the data are input in SPSS—in the SAS[®] file, the value “.A” is used to represent a multiple response error.

Data requirements of SUDAAN³ are also considered in coding. Primarily this means avoiding in coding the use of a zero, which has a special use for certain procedures in SUDAAN, for a variable that will be used as a categorical independent variable.

Many types of missing data are common to scanned surveys and are self explanatory. In general, missing data are coded as “-9” (SAS: .) for item nonresponse. Incomplete responses in grids that could not be resolved by visual inspection are coded as “-4” (SAS:.I). Out-of-Range responses in grids (e.g., number of days or weeks in a year larger than 365 or 52, respectively) are coded as “-7” (SAS: .O). For a single item that contains a response alternative of “Not applicable,” a missing data code of “-6” (SAS: .N) is typically used. When multiple items can be affected by a skip pattern or when item(s) have multiple ways to be not applicable, other specific codes are used. This type of coding is discussed later in the section entitled “Skip Pattern Coding.”

³ SUDAAN is a trademark of the Research Triangle Institute.

Multiple survey forms or modes (e.g., paper and web - as with the current survey) are sometimes used in a single effort, and the data from all the related forms combined into a single dataset for analysis. Questions may appear in one form or mode but not in another. In a combined dataset, a code of “-5” (SAS: .F) indicates missing data for variables not on the form completed by a respondent.

Records are included in the files for sampled members regardless of whether or not they returned a survey. If a member did not return a survey or returned a blank survey, every survey variable is assigned a value of “-1” (SAS: .B).

Standard Flag Variables

Skip pattern flags indicate whether one or more questions were or were not to be asked of respondents. For example, if respondents to this survey indicated on Question 16 (VAG=2) that they received the 2012-13 Voting Assistance Guide (VAG) in the U.S. elections held on November 6, 2012, then only these respondents saw Question 17 (“During 2012, how useful was the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties?”) VAGUSEFULSK is a flag variable indicating whether Question 16 (VAGUSEFUL) was answered consistently with the skip pattern. The skip flag is then used to remove incongruent data. Skip flags are useful for evaluating the effectiveness of the skip pattern and for screening out ambiguous response patterns during analysis.

Specify flags are set during data editing in accordance with Table D-2. Skip flags are set in the manner discussed in Table D-3; however, the specifics for each skip flag are detailed in the next section. Note that the value -9 (SAS: .) is used to represent missing data in flag variables in a slightly different way than they are used for standard survey variables.

Special Codes for Skip Patterns

Discrepancies in skip patterns are resolved during data editing. First, skip flags are created. Table D-1 introduced the general outline of the skip flags, but the specific flags for each skip pattern are specified in Table D-3.⁴ After the creation of all the skip flags, variables within the skip patterns are forward coded to make them consistent with the variables that start the skip patterns. To preserve all data, the variables within skip patterns are first copied to a set of confidential variables. The convention for naming these “raw” variables is to end the name with “U” for Unedited. Table D-3 specifies how to assign the special values to variables within the skip patterns. While Table D-3 is organized to show all the edits for a skip pattern, all skip flags are set prior to undertaking any forward coding. The remainder of this section describes the logic behind coding of skip patterns.

While an analyst can ignore discrepancies between a respondent’s answer on an item containing a conditional direction to skip items and answers to those items, it is generally better to resolve the discrepancies. Two ways of resolving the discrepancies can be termed backward and forward coding. Backward coding involves correcting the discrepancy by editing back from the skip pattern items to make the initial question conform. Forward coding involves correcting the discrepancy by editing forward from the initial question to make the skip pattern items

⁴ Table D-3 also provides special coding notes for other non-obvious codings.

conform. Data for this survey are forward coded with data on the starting question accepted as marked and data for the items within the skip pattern edited to be consistent with the starting question.

If a starting item is marked in such a way that the respondent should skip, items within the skip pattern have the not applicable value (.N) assigned regardless of what the respondent marked on the items within the skip pattern. These values differentiate items with data missing because the item should have been skipped from items where data are missing because the respondent should have answered them but did not.

Standard Survey Eligibility Requirements

The target population for the *2012 PEV Department of State VAO Survey* consisted of respondents who were Voting Assistance officers on November 6, 2012. Members of the sample became ineligible if they indicated they were not VAOs on November 6, 2012. Eligibility of the survey for inclusion in analyses was determined by responses to question 1 (SRVAO not equal “No”). If the respondent did not respond to the question, the survey was considered eligible. As opposed to a normal skip pattern, for eligibility skip respondents who failed to respond the eligibility question were assumed eligible. Respondents who indicate ineligibility on the survey are coded *Survey Self-Report Ineligible* (.S) on all subsequent survey questions.

Table D-3
Standard Coding Notes For Flag Variables

Note: Coding instructions and codebook specifications

1. **TRAININGSK, TRAININGAU, TRAININGFU, TRAININGGU, TRAININGCU, TRAININGDU, TRAININGEU.** The following explains how to create the flag variable -- the codebook page should contain this information:

TRAININGSK is an indicator of whether **TRAININGA, TRAININGF, TRAININGG, TRAININGC, TRAININGD, TRAININGE** were or were not to be asked of a respondent and its initial value is 1 (Not asked). If (TRAINING = 2) then **TRAININGSK = 2** (Asked).

The following explains how the flag variable is used in editing -- the codebook page for the edited variable should contain this information:

TRAININGAU = TRAININGA, TRAININGFU = TRAININGF, TRAININGGU = TRAININGG, TRAININGCU = TRAININGC, TRAININGDU = TRAININGD, TRAININGEU = TRAININGE, but are unedited for forward coding of non-applicable or missing response values.

Here is how they are edited:

```
If TRAININGSK = 1 then do;
TRAININGA = .N;
TRAININGF = .N;
TRAININGG = .N;
TRAININGC = .N;
TRAININGD = .N;
TRAININGE = .N;
end;
.N = (Not Applicable)
```

2. **VAGUSEFULSK, VAGUSEFULU, LIKEVAGAU, LIKEVAGBU, LIKEVAGCU, LIKEVAGDU, LIKEVAGEU, LIKEVAGFU.** The following explains how to create the flag variable -- the codebook page should contain this information:

VAGUSEFULSK is an indicator of whether **VAGUSEFUL, LIKEVAGA, LIKEVAGB, LIKEVAGC, LIKEVAGD, LIKEVAGE, LIKEVAGF** were or were not to be asked of a respondent and its initial value is 1 (Not asked). If (VAG = 2) then **VAGUSEFULSK = 2** (Asked).

The following explains how the flag variable is used in editing -- the codebook page for the edited variable should contain this information:

VAGUSEFULU = VAGUSEFUL, LIKEVAGAU = LIKEVAGA, LIKEVAGBU = LIKEVAGB, LIKEVAGCU = LIKEVAGC, LIKEVAGDU = LIKEVAGD, LIKEVAGEU = LIKEVAGE, LIKEVAGFU = LIKEVAGEF, but are unedited for forward coding of non-applicable or missing response values.

Here is how they are edited:

```
If VAGUSEFULSK = 1 then do;
VAGUSEFUL = .N;
LIKEVAGA = .N;
LIKEVAGB = .N;
LIKEVAGC = .N;
LIKEVAGD = .N;
LIKEVAGE = .N;
LIKEVAGF = .N;
end;
.N = (Not Applicable)
```

3. **NEWSRELSFWDSK, NEWSRELSFWDU. The following explains how to create the flag variable -- the codebook page should contain this information:**

NEWSRELSFWDSK is an indicator of whether **NEWSRELSFWD** were or were not to be asked of a respondent and its initial value is 1 (Not asked). If (NEWSRELSREC = 2) then **NEWSRELSFWDSK** = 2 (Asked).

The following explains how the flag variable is used in editing -- the codebook page for the edited variable should contain this information:

NEWSRELSFWDU = **NEWSRELSFWD**, but are unedited for forward coding of non-applicable or missing response values.
Here is how they are edited:

```
If NEWSRELSFWDSK = 1 then do;
NEWSRELSFWD = .N;
end;
.N = (Not Applicable)
```

4. **WEBTIMESSK, WEBTIMESU, FWEBUSEFULAU, FWEBUSEFULBU, FWEBUSEFULCU, FWEBUSEFULDU, FWEBUSEFULEU, FWEBUSEFULFU, FWEBUSEFULGU, FWEBUSEFULHU, FWEBUSEFULIU, FVAPWEBUSEU. The following explains how to create the flag variable -- the codebook page should contain this information:**

WEBTIMESSK is an indicator of whether **WEBTIMES**, **FWEBUSEFULA**, **FWEBUSEFULB**, **FWEBUSEFULC**, **FWEBUSEFULD**, **FWEBUSEFULE**, **FWEBUSEFULF**, **FWEBUSEFULG**, **FWEBUSEFULH**, **FWEBUSEFULI**, **FVAPWEBUSE** were or were not to be asked of a respondent and its initial value is 1 (Not asked). If (WEBSITE = 2) then **WEBTIMESSK** = 2 (Asked).

The following explains how the flag variable is used in editing -- the codebook page for the edited variable should contain this information:

WEBTIMESU = **WEBTIMES**, **FWEBUSEFULAU** = **FWEBUSEFULA**, **FWEBUSEFULBU** = **FWEBUSEFULB**, **FWEBUSEFULCU** = **FWEBUSEFULC**, **FWEBUSEFULDU** = **FWEBUSEFULD**, **FWEBUSEFULEU** = **FWEBUSEFULE**, **FWEBUSEFULFU** = **FWEBUSEFULF**, **FWEBUSEFULGU** = **FWEBUSEFULG**, **FWEBUSEFULHU** =

FWEBUSEFULH, FWEBUSEFULIU = FWEBUSEFULI, FVAPWEBUSEU = FVAPWEBUSE, but are unedited for forward coding of non-applicable or missing response values.

Here is how they are edited:

```
If WEBTIMESSK = 1 then do;
WEBTIMES = .N;
FWEBUSEFULA = .N;
FWEBUSEFULB = .N;
FWEBUSEFULC = .N;
FWEBUSEFULD = .N;
FWEBUSEFULE = .N;
FWEBUSEFULF = .N;
FWEBUSEFULG = .N;
FWEBUSEFULH = .N;
FWEBUSEFULI = .N;
FVAPWEBUSE = .N;
end;
.N = (Not Applicable)
```

5. **NOVISITFVAPSK, NOVISITFVAPU. The following explains how to create the flag variable -- the codebook page should contain this information:**

NOVISITFVAPSK is an indicator of whether **NOVISITFVAP** were or were not to be asked of a respondent and its initial value is 1 (Not asked). If (WEBSITE = 1) then **NOVISITFVAPSK** = 2 (Asked).

The following explains how the flag variable is used in editing -- the codebook page for the edited variable should contain this information:

NOVISITFVAPU = NOVISITFVAP, but are unedited for forward coding of non-applicable or missing response values.

Here is how they are edited:

```
If NOVISITFVAPSK = 1 then do;
NOVISITFVAP = .N;
end;
.N = (Not Applicable)
```

6. **NOVISITFVAPOSK, NOVISITFVPSPU. The following explains how to create the flag variable -- the codebook page should contain this information:**

NOVISITFVAPOSK is an indicator of whether **NOVISITFVPSP** were or were not to be asked of a respondent and its initial value is 1 (Not asked). If (WEBSITE = 1 AND NOVISITFVAP = 7) then **NOVISITFVAPOSK** = 2 (Asked).

The following explains how the flag variable is used in editing -- the codebook page for the edited variable should contain this information:

NOVISITFVPSPU = NOVISITFVPSP, but are unedited for forward coding of non-applicable or missing response values.

Here is how they are edited:

If NOVISITFVAPOSK = 1 then do;
NOVISITFVPSP = '.N';
end;
.N = (Not Applicable)

7. **NORECMDDFPCASK, NORECMDDFPCAU. The following explains how to create the flag variable -- the codebook page should contain this information:**

NORECMDDFPCASK is an indicator of whether **NORECMDDFPCA** were or were not to be asked of a respondent and its initial value is 1 (Not asked). If (RECMDDFPCA = 1) then **NORECMDDFPCASK** = 2 (Asked).

The following explains how the flag variable is used in editing -- the codebook page for the edited variable should contain this information:

NORECMDDFPCAU = **NORECMDDFPCA**, but are unedited for forward coding of non-applicable or missing response values.
Here is how they are edited:

If NORECMDDFPCASK = 1 then do;
NORECMDDFPCA = .N;
end;
.N = (Not Applicable)

8. **NORECMDFWABSK, NORECMDFWABU. The following explains how to create the flag variable -- the codebook page should contain this information:**

NORECMDFWABSK is an indicator of whether **NORECMDFWAB** were or were not to be asked of a respondent and its initial value is 1 (Not asked). If (RECMDFWAB = 1) then **NORECMDFWABSK** = 2 (Asked).

The following explains how the flag variable is used in editing -- the codebook page for the edited variable should contain this information:

NORECMDFWABU = **NORECMDFWAB**, but are unedited for forward coding of non-applicable or missing response values.
Here is how they are edited:

If NORECMDFWABSK = 1 then do;
NORECMDFWAB = .N;
end;
.N = (Not Applicable)

9. **NOTOLLFREESK, NOTOLLFREEU. The following explains how to create the flag variable -- the codebook page should contain this information:**

NOTOLLFREESK is an indicator of whether **NOTOLLFREE** were or were not to be asked of a respondent and its initial value is 1 (Not asked). If (TOLLFREE = 1) then **NOTOLLFREESK**

= 2 (Asked).

The following explains how the flag variable is used in editing -- the codebook page for the edited variable should contain this information:

NOTOLLFREEU = NOTOLLFREE, but are unedited for forward coding of non-applicable or missing response values.

Here is how they are edited:

If NOTOLLFREESK = 1 then do;

NOTOLLFREE = .N;

end;

.N = (Not Applicable)

10. **NOTOLLFREESPSK, NOTOLLFREESPU. The following explains how to create the flag variable -- the codebook page should contain this information:**

NOTOLLFREESPSK is an indicator of whether **NOTOLLFREESP** were or were not to be asked of a respondent and its initial value is 1 (Not asked). If (TOLLFREE = 1 AND NOTOLLFREE = 8) then **NOTOLLFREESPSK** = 2 (Asked).

The following explains how the flag variable is used in editing -- the codebook page for the edited variable should contain this information:

NOTOLLFREESPU = NOTOLLFREESP, but are unedited for forward coding of non-applicable or missing response values.

Here is how they are edited:

If NOTOLLFREESPSK = 1 then do;

NOTOLLFREESP = '.N';

end;

.N = (Not Applicable)

Appendix E.
Alphabetical Variable List for the
Survey Analysis Files

2012 Post-Election Voting Survey of Department of State Voting Assistance
Officers

Alphabetical Table of Contents

VARIABLE NAME	ITEM NUMBER	LABEL	PAGE
BATCH*		DRC Batch Number applied	233
BLKREAS*		Reason Survey Returned Blank	234
CMTFLAG*		Additional Comment Flag	173
COMPFLAG*		Questionnaire Complete Flag	261
COUNTRY*	3.	[3] Stationed: Which country	54
COUNTRYU*		Uned:[3] Stationed: Which country	55
CRITFLAG*		Critical Questions Complete Flag	262
DARVDATE*		Date Survey Arrived	235
DENTDATE*		Date Survey Processed	236
DOS_COUNTRY*		DOS_COUNTRY	257
DOS_POST*		DOS_POST	258
DOS_REGION*		DOS_REGION	259
DOS_REGION_N*		DOS_REGION_N	260
DUPRET*		Multiple Returns Flag - Excludes Blanks	237
DUPRET2*		Multiple Returns Flag - Includes Blanks	238
ELIGFLGW		Eligibility Flag	202
ELIGSKIP1*		[1] DoS VAO on 11/6/2012	51
EMAILSTAT*		Email address status flag	239
ERR_FLG		Member received incorrect info	203
FINALWGT		Final Weight With Non-response and Posts	204
FLAG_FIN*		Final Disposition	240
FVAPWEBUSE	25.	[25] Useful FVAP website	42
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SUPPORTAU*		Uned:[13a] VAO support: FVAP	83
SUPPORTB*	13b.	[13b] VAO support: DoS	84
SUPPORTBR		Tab: 13b: VAO Support: DoS	183
SUPPORTBU*		Uned:[13b] VAO support: DoS	85
SUPPORTC*	13c.	[13c] VAO support: Embassy or consulate	86
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TRAININGAR		Tab: [10a] UsefulTrain: Onsite Training	176
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TRAININGC*	10d.	[10d] UsefulTrain: instruction at FSI	74
TRAININGCR		Tab: [10d] UsefulTrain: FS Inst trng	179
TRAININGCU*		Uned:[10d] UsefulTrain: instruction at F	75
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VOTEASSTGR*		Tab rank order - Provide leo addresses	226
VOTEASSTGU*		Uned:[14g] RO: provide addresses	94
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VOTEMATCR*		Tab: Had vote mat-FWAB	230
VOTEMATCR2		TabBar: Had vote mat-FWAB	197
VOTEMATCU*		Uned:[34c] Had vote mat: FWAB	168
VOTEMATD*	34d.	[34d] Had vote mat: Election date poster	169
VOTEMATDR*		Tab: Had vote mat-Election date poster	231
VOTEMATDR2		TabBar: Had vote mat-Election date poste	198
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Positional Variable List for the
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VOTEASSTB	14B.	[14b] RO: direct to FVAP AOA	5
VOTEASSTC	14C.	[14c] RO: complete voting forms	6
VOTEASSTD	14D.	[14d] RO: complete voting forms	7
VOTEASSTE	14E.	[14e] RO: e-xmit/receive election matls	8
VOTEASSTF	14F.	[14f] RO: help w/ resid or juris	9
VOTEASSTG	14G.	[14g] RO: provide addresses	10
VOTEASSTH	14H.	[14h] RO: explain proc or deadlines	11
TECHACSA	15a.	[15a] Freq: Computer	12
TECHACSB	15b.	[15b] Freq: Printer	13
TECHACSC	15c.	[15c] Freq: Fax	14
TECHACSD	15d.	[15d] Freq: Internet	15
TECHACSE	15e.	[15e] Freq: Gov't websites	16
TECHACSF	15f.	[15f] Freq: Non-gov't websites	17
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TECHACSH	15h.	[15h] Freq: Personal e-mail address	19
VAG	16.	[16] Receive VAG	20
VAGUSEFUL	17.	[17] VAG useful to perform VAO	21
LIKEVAGA	18a.	[18a] VAG Feat: SbyS info reg/voting	22
LIKEVAGB	18b.	[18b] VAG Feat: Elections/deadline dates	23
LIKEVAGC	18c.	[18c] VAG Feat: How to fill FPCA	24
LIKEVAGD	18d.	[18d] VAG Feat: Forms mailing addresses	25
LIKEVAGE	18e.	[18e] VAG Feat: Elec transmit by fax	26
LIKEVAGF	18f.	[18f] VAG Feat: Elec transmit by email	27
VAGFORM	19.	[19] VAG format: Web/Paper/Both	28
NEWSRELSREC	20.	[20] Receive FVAP New Release	29
NEWSRELSFWD	21.	[21] Forward FVAP News Releases	30
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FWEBUSEFULC	24c.	[24c] Website: VAG	35
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FWEBUSEFULG	24g.	[24g] Website: VAO training	39
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FWEBUSEFULI	24i.	[24i] Website: link to e-mail FVAP	41
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NOVISITFVAP	26.	[26] Main reason visit FVAP website	43
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NORECMDFPCA	28.	[28] No recommend FVAP FPCA	45
RECMDFWAB	29.	[29] Recommend FVAP FWAB	46
NORECMDFWAB	30.	[30] Not recommend FVAP FWAB	47
TOLLFREE	31.	[31] Use/refer toll-free FVAP	48
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SRFSRANKU		Uned:[2] Foreign Service rank	53
COUNTRY	3.	[3] Stationed: Which country	54
COUNTRYU		Uned:[3] Stationed: Which country	55
HOWLONG	4.	[4] How long stationed in country	56
HOWLONGU		Uned:[4] How long stationed in country	57
SRAGEGP	5.	[5] Self-report age in groups	58
SRAGEGPU		Uned:[5] Self-report age in groups	59
NCURRASGN	6.	[6] Time as VAO for 11/6 assignment	60
NCURRASGNU		Uned:[6] Time as VAO for 11/6 assignment	61
VAOSERV	7.	[7] Serve VAO before current assign	62
VAOSERVU		Uned:[7] Serve VAO before current assign	63
TIMEVAO	8.	[8] Total time as VAO	64
TIMEVAOU		Uned:[8] Total time as VAO	65
TRAININGU		Uned:[9] Training for 11/6 assignment	66
TRAININGSK		[10a] UsefulTrain: Onsite training	67
TRAININGA	10a.	[10a] UsefulTrain: Onsite training	68
TRAININGAU		Uned:[10a] UsefulTrain: Onsite training	69
TRAININGF	10b.	[10b] UsefulTrain: FVAP GoToMeeting	70
TRAININGFU		Uned:[10b] UsefulTrain: FVAP GoToMeeting	71
TRAININGG	10c.	[10c] UsefulTrain: FVAP LMS	72
TRAININGGU		Uned:[10c] UsefulTrain: FVAP LMS	73
TRAININGC	10d.	[10d] UsefulTrain: instruction at FSI	74
TRAININGCU		Uned:[10d] UsefulTrain: instruction at F	75
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TRAININGE	10f.	[10f] UsefulTrain: Consular Affairs site	78
TRAININGEU		Uned:[10f] UsefulTrain: Consular Affairs	79
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SUPPORTBU		Uned:[13b] VAO support: DoS	85
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VOTEASSTCU		Uned:[14c] RO: complete voting forms	90
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VOTEASSTEU		Uned:[14e] RO: e-xmit/receive election m	92
VOTEASSTFU		Uned:[14f] RO: help w/ resid or juris	93
VOTEASSTGU		Uned:[14g] RO: provide addresses	94
VOTEASSTHU		Uned:[14h] RO: explain proc or deadlines	95
TECHACSAU		Uned:[15a] Freq: Computer	96
TECHACSBU		Uned:[15b] Freq: Printer	97
TECHACSCU		Uned:[15c] Freq: Fax	98
TECHACSDU		Uned:[15d] Freq: Internet	99
TECHACSEU		Uned:[15e] Freq: Gov't websites	100
TECHACSFU		Uned:[15f] Freq: Non-gov't websites	101
TECHACSGU		Uned:[15g] Freq: DoD e-mail address	102
TECHACSHU		Uned:[15h] Freq: Personal e-mail address	103
VAGU		Uned:[16] Receive VAG	104

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Information Gathered on the Survey-Confidential Variables

VARIABLE NAME	ITEM NUMBER	LABEL	PAGE
VAGUSEFULSK		[17] VAG useful to perform VAO	105
VAGUSEFULU		Uned:[17] VAG useful to perform VAO	106
LIKEVAGAU		Uned:[18a] VAG Feat: SbyS info reg/votin	107
LIKEVAGBU		Uned:[18b] VAG Feat: Elections/deadline	108
LIKEVAGCU		Uned:[18c] VAG Feat: How to fill FPCA	109
LIKEVAGDU		Uned:[18d] VAG Feat: Forms mailing addre	110
LIKEVAGEU		Uned:[18e] VAG Feat: Elec transmit by fa	111
LIKEVAGFU		Uned:[18f] VAG Feat: Elec transmit by em	112
VAGFORMU		Uned:[19] VAG format: Web/Paper/Both	113
NEWSRELSRECU		Uned:[20] Receive FVAP New Release	114
NEWSRELSFWDSK		[21] Forward FVAP News Releases	115
NEWSRELSFWDU		Uned:[21] Forward FVAP News Releases	116
WEBSITEU		Uned:[22] Visit FVAP website	117
WEBTIMESSK		[23] How often visit FVAP website	118
WEBTIMESU		Uned:[23] How often visit FVAP website	119
FWEBUSEFULAU		Uned:[24a] Website: PDF voting forms	120
FWEBUSEFULBU		Uned:[24b] Website: auto online asst 4 f	121
FWEBUSEFULCU		Uned:[24c] Website: VAG	122
FWEBUSEFULDU		Uned:[24d] Website: FVAP's News Releases	123
FWEBUSEFULEU		Uned:[24e] Website: Election Calendar	124
FWEBUSEFULFU		Uned:[24f] Website: Links to other websi	125
FWEBUSEFULGU		Uned:[24g] Website: VAO training	126
FWEBUSEFULHU		Uned:[24h] Website: toll-free phone numb	127
FWEBUSEFULIU		Uned:[24i] Website: link to e-mail FVAP	128
FVAPWEBUSEU		Uned:[25] Useful FVAP website	129
NOVISITFVAPSK		[26] Main reason visit FVAP website	130
NOVISITFVAPU		Uned:[26] Main reason visit FVAP website	131
NOVISITFVAPOSK		[26spo] NO FVAP website: Specify other r	132
RECMDFPCA		Uned:[27] Recommend use of FVAP FPCA	133
NORECMDFPCASK		[28] No recommend FVAP FPCA	134
NORECMDFPCA		Uned:[28] No recommend FVAP FPCA	135
RECMDFWABU		Uned:[29] Recommend FVAP FWAB	136
NORECMDFWABSK		[30] Not recommend FVAP FWAB	137
NORECMDFWABU		Uned:[30] Not recommend FVAP FWAB	138
TOLLFREEU		Uned:[31] Use/refer toll-free FVAP	139
NOTOLLFREESK		[32] Why not use FVAP toll-free	140
NOTOLLFREEU		Uned:[32] Why not use FVAP toll-free	141
NOTOLLFREESPSK		[32spo] No toll-free: Specify other reas	142
SRCEINFOA	33a.	[33a] SRC duties: FVAP online asst	143
SRCEINFOAU		Uned:[33a] SRC duties: FVAP online asst	144
SRCEINFOC	33b.	[33b] SRC duties: Election date posters	145
SRCEINFOCU		Uned:[33b] SRC duties: Election date pos	146
SRCEINFOF	33c.	[33c] SRC duties: FVAP News Releases	147
SRCEINFOFU		Uned:[33c] SRC duties: FVAP News Release	148
SRCEINFOL	33d.	[33d] SRC duties: toll-free phone svc	149
SRCEINFOLU		Uned:[33d] SRC duties: toll-free phone s	150
SRCEINFOE	33e.	[33e] SRC duties: Public service ad	151
SRCEINFOEU		Uned:[33e] SRC duties: Public service ad	152
SRCEINFOF	33f.	[33f] SRC duties: FVAP chat room	153
SRCEINFOFU		Uned:[33f] SRC duties: FVAP chat room	154
SRCEINFOG	33g.	[33g] SRC duties: FVAP HelpDesk	155
SRCEINFOGU		Uned:[33g] SRC duties: FVAP HelpDesk	156
SRCEINFOH	33h.	[33h] SRC duties: FVAP on Facebook	157
SRCEINFOHU		Uned:[33h] SRC duties: FVAP on Facebook	158
SRCEINFOI	33i.	[33i] SRC duties: FVAP on Twitter	159

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Information Gathered on the Survey-Confidential Variables

VARIABLE NAME	ITEM NUMBER	LABEL	PAGE
SRCEINFOIU		Uned:[33i] SRC duties: FVAP on Twitter	160
SRCEINFOJ	33j.	[33j] SRC duties: FVAP on LinkedIn	161
SRCEINFOJU		Uned:[33j] SRC duties: FVAP on LinkedIn	162
VOTEMATA	34a.	[34a] Had vote mat: VAG	163
VOTEMATAU		Uned:[34a] Had vote mat: VAG	164
VOTEMATB	34b.	[34b] Had vote mat: FPCA	165
VOTEMATBU		Uned:[34b] Had vote mat: FPCA	166
VOTEMATC	34c.	[34c] Had vote mat: FWAB	167
VOTEMATCU		Uned:[34c] Had vote mat: FWAB	168
VOTEMATD	34d.	[34d] Had vote mat: Election date poster	169
VOTEMATDU		Uned:[34d] Had vote mat: Election date p	170
VOTEMATE	34e.	[34e] Had vote mat: Motivational posters	171
VOTEMATEU		Uned:[34e] Had vote mat: Motivational po	172
CMTFLAG		Additional Comment Flag	173

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Variables for Analysis

VARIABLE NAME	ITEM NUMBER	LABEL	PAGE
SAMPLE		Cross: Total	174
REGIONR		Tab: Stationed-Which country	175
TRAININGAR		Tab: [10a] UsefulTrain: Onsite Training	176
TRAININGFR		Tab: [10b] UsefulTrain: GoToMeeting	177
TRAININGGR		Tab: [10c] UsefulTrain: FVAP LMS	178
TRAININGCR		Tab: [10d] UsefulTrain: FS Inst trng	179
TRAININGDR		Tab: [10e] UsefulTrain: DoS trng	180
TRAININGER		Tab: [10f] UsefulTrain: Cons Affrs Trng	181
SUPPORTAR		Tab: 13a: VAO Support: FVAP	182
SUPPORTBR		Tab: 13b: VAO Support: DoS	183
SUPPORTCR		Tab: 13c VAO Support: Embassy	184
SRCEINFOAR		Tab: 33a SRC duties: FVAP online asst	185
SRCEINFOCR		Tab: 33b SRC duties: Election date pster	186
SRCEINFOKR		Tab: 33c SRC duties: FVAP News Releases	187
SRCEINFOLR		Tab: 33d SRC duties: Toll-free phone svc	188
SRCEINFOER		Tab: 33e SRC duties: Public service ad	189
SRCEINFOFR		Tab: 33f SRC duties: FVAP chat room	190
SRCEINFOGR		Tab: 33g SRC duties: FVAP HelpDesk	191
SRCEINFOHR		Tab: 33h SRC duties: FVAP on Facebook	192
SRCEINFOIR		Tab: 33i SRC duties: FVAP on Twitter	193
SRCEINFOJR		Tab: 33j SRC duties: FVAP on LinkedIn	194
VOTEMATAR2		TabBar: Had vote mat-VAG	195
VOTEMATBR2		TabBar: Had vote mat-FPCA	196
VOTEMATCR2		TabBar: Had vote mat-FWAB	197
VOTEMATDR2		TabBar: Had vote mat-Election date poste	198
VOTEMATER2		TabBar: Had vote mat-Motivational poster	199

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Information on Sampling and Record Data

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Information on Weighting

VARIABLE NAME	ITEM NUMBER	LABEL	PAGE
TOTAL		Variance Estimation Strata Totals Based	201
ELIGFLGW		Eligibility Flag	202
ERR_FLG		Member received incorrect info	203
FINALWGT		Final Weight With Non-response and Posts	204
V_STRAT		Variance estimation V_strat	205

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Variables for Analysis-Confidential

VARIABLE NAME	ITEM NUMBER	LABEL	PAGE
XCOUNTRY		Cross: Region	206
HOWLONGRA		Tab: How long assigned in country?	207
XAGE2L		Cross: Age - 2 Level	208
XAGE4L		Cross: Age - 4 Level	209
NCURRASGNRA		Tab: Time as VAO for 11/2 assignment	210
VAOSERV		Tab: Serve VAO before current assign	211
VAOSERV2		TabBar: Serve VAO before current assign	212
XVAOSERV		Cross: Prior VAO service	213
TIMEVAORA		TabBar: Total time as VAO	214
XTIME2L		Cross: Time in country - 2 level	215
XDURVAO		Cross: Duration VAO assignment	216
XTRAINING		Cross: Training	217
NUMASSTRA		TabBar: Num US citizens assisted	218
HOURSRA		TabBar: Work hours since Labor Day	219
VOTEASSTAR		Tab rank order - Provide voting forms	220
VOTEASSTBR		Tab rank order - Directed voters to FVAP	221
VOTEASSTCR		Tab rank order - Help voters with forms	222
VOTEASSTDR		Tab rank order - Help w online asst	223
VOTEASSTER		Tab rank order - Elec transmit materials	224
VOTEASSTFR		Tab rank order - Help w jurisdiction	225
VOTEASSTGR		Tab rank order - Provide leo addresses	226
VOTEASSTHR		Tab rank order - Voting procedures	227
VOTEMATAR		Tab: Had vote mat-VAG	228
VOTEMATBR		Tab: Had vote mat-FPCA	229
VOTEMATCR		Tab: Had vote mat-FWAB	230
VOTEMATDR		Tab: Had vote mat-Election date poster	231
VOTEMATER		Tab: Had vote mat-Motivational posters	232

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Variables Information on Operations-Confidential

VARIABLE NAME	ITEM NUMBER	LABEL	PAGE
BATCH		DRC Batch Number applied	233
BLKREAS		Reason Survey Returned Blank	234
DARVDATE		Date Survey Arrived	235
DENTDATE		Date Survey Processed	236
DUPRET		Multiple Returns Flag - Excludes Blanks	237
DUPRET2		Multiple Returns Flag - Includes Blanks	238
EMAILSTAT		Email address status flag	239
FLAG_FIN		Final Disposition	240
INCWEB		Incomplete Web Flag	241
INRECNO		Master SCS ID number	242
LITHO		Litho code	243
MAILTYP		Mail Type	244
REC_INEL		Record Ineligible Flag	245
SCSINEL		Reason reported for ineligibility	246
REFUSE		Reason Survey Refused	247
SERIAL		DRC Serial Number applied	248
SPREFUSE		Self/Proxy-report Refuse	249
SPRINEL		Self/Proxy-report Ineligible	250
SSRINEL		Survey Self-Report Ineligible	251
SURVMAIL		Mailing Number	252
TOTALTIME		Total time spent taking the survey	253
WBTICKNO		Web Survey Access Code	254
WEBSTAT		Web Survey Status Code	255
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Variables Information on Sampling and Record Data-Confidential

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DOS_COUNTRY		DOS_COUNTRY	257
DOS_POST		DOS_POST	258
DOS_REGION		DOS_REGION	259

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Variables Information on Weighting-Confidential Variables

VARIABLE NAME	ITEM NUMBER	LABEL	PAGE
DOS_REGION_N		DOS_REGION_N	260
COMPFLAG		Questionnaire Complete Flag	261
CRITFLAG		Critical Questions Complete Flag	262
QCOMP_N		Questions completed count	263
QCOMP_P		Questions Completed Proportion	264
QCOMP_NF		Questionnaire Complete Number Flag	265
SAMP_DC		Sample Disposition Code	266

Appendix H.
Flat File Layout for the Basic
Survey Data File

Variable	Type	Start	Stop	Length	Label
TRAINING	Num	0001	0002	002	During the Voting Assistance Officer (VAO) assignment period that includes November 6, 2012, did you receive any training to prepare you for performing your VAO duties?
NUMASST	Num	0003	0004	002	During 2012, approximately how many U.S. citizens did you and your staff provide with voting assistance in the primaries and the November 6 general election?
HOURS	Num	0005	0006	002	Since Labor Day 2012 (September 3, 2012), approximately how many hours per week have you spent on Voting Assistance Officer (VAO) activities?
VOTEASSTA	Num	0007	0010	004	Please rank order the following forms of voting assistance you were asked to provide as a Voting Assistance Officer (VAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. Providing copies of voting forms to voters
VOTEASSTB	Num	0011	0014	004	Please rank order the following forms of voting assistance you were asked to provide as a Voting Assistance Officer (VAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. Directing voters to FVAP's Automated Online Assistant to complete voting forms
VOTEASSTC	Num	0015	0018	004	Please rank order the following forms of voting assistance you were asked to provide as a Voting Assistance Officer (VAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. Helping voters complete voting forms
VOTEASSTD	Num	0019	0022	004	Please rank order the following forms of voting assistance you were asked to provide as a Voting Assistance Officer (VAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. Helping voters complete voting forms using FVAP's Automated Online Assistant
VOTEASSTE	Num	0023	0026	004	Please rank order the following forms of voting assistance you were asked to provide as a Voting Assistance Officer (VAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. Electronically transmitting and/or receiving election materials
VOTEASSTF	Num	0027	0030	004	Please rank order the following forms of voting assistance you were asked to provide as a Voting Assistance Officer (VAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. Helping voters determine their legal residency and/or voting jurisdiction
VOTEASSTG	Num	0031	0034	004	Please rank order the following forms of voting assistance you were asked to provide as a Voting Assistance Officer (VAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. Providing addresses of local election officials

VOTEASSTH	Num	0035	0038	004	Please rank order the following forms of voting assistance you were asked to provide as a Voting Assistance Officer (VAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. Explaining state voting procedures and/or election deadlines to voters
TECHACSA	Num	0039	0040	002	Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following? Mark one answer for each item. Computer
TECHACSB	Num	0041	0042	002	Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following? Mark one answer for each item. Printer
TECHACSC	Num	0043	0044	002	Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following? Mark one answer for each item. Fax machine
TECHACSD	Num	0045	0046	002	Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following? Mark one answer for each item. Internet
TECHACSE	Num	0047	0048	002	Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following? Mark one answer for each item. Government websites (e.g., state or Federal [.gov or .mil] sites)
TECHACSF	Num	0049	0050	002	Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following? Mark one answer for each item. Non-government websites (e.g., .com sites)
TECHACSG	Num	0051	0052	002	Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following? Mark one answer for each item. Department of State (DOS) e-mail address
TECHACSH	Num	0053	0054	002	Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following? Mark one answer for each item. Personal e-mail address (e.g., Gmail, Yahoo, or Hotmail e-mail addresses)
VAG	Num	0055	0056	002	Did you receive the 2012-13 VAG?
VAGUSEFUL	Num	0057	0058	002	During 2012, how useful was the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties?
LIKEVAGA	Num	0059	0060	002	During 2012, how useful were the following features of the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties? Mark one answer for each item. State-by-state information on registering and voting absentee
LIKEVAGB	Num	0061	0062	002	During 2012, how useful were the following features of the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties? Mark one answer for each item. Dates of elections and deadlines

LIKEVAGC	Num	0063	0064	002	During 2012, how useful were the following features of the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties? Mark one answer for each item. Information on how to fill out voting forms
LIKEVAGD	Num	0065	0066	002	During 2012, how useful were the following features of the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties? Mark one answer for each item. Mailing addresses to send completed voting forms
LIKEVAGE	Num	0067	0068	002	During 2012, how useful were the following features of the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties? Mark one answer for each item. Information on transmitting completed voting forms by fax
LIKEVAGF	Num	0069	0070	002	During 2012, how useful were the following features of the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties? Mark one answer for each item. Information on transmitting completed voting forms by e-mail
VAGFORM	Num	0071	0072	002	If given a choice, which format of the Voting Assistance Guide (VAG) would you prefer to use in the future?
NEWSRSLREC	Num	0073	0074	002	During 2012, were you registered to receive FVAP's News Releases?
NEWSRSLFWD	Num	0075	0076	002	During 2012, did you forward any Federal Voting Assistance Program (FVAP) News Releases to U.S. citizens?
WEBSITE	Num	0077	0078	002	During 2012, did you visit this website?
WEBTIMES	Num	0079	0080	002	On average, how often have you visited the Federal Voting Assistance Program's (FVAP) website since Labor Day 2012 (September 3, 2012)?
FWEBUSEFULA	Num	0081	0082	002	During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer duties? PDF versions of voting forms
FWEBUSEFULB	Num	0083	0084	002	During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer duties? Automated Online Assistant for voting forms
FWEBUSEFULC	Num	0085	0086	002	During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer duties? 2012-13 Voting Assistance Guide

FWEBUSEFULD	Num	0087	0088	002	During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer duties? FVAP's News Releases
FWEBUSEFULE	Num	0089	0090	002	During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer duties? Election Calendar
FWEBUSEFULF	Num	0091	0092	002	During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer duties? Links to other election-related websites
FWEBUSEFULG	Num	0093	0094	002	During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer duties? Voting Assistance Officer training
FWEBUSEFULH	Num	0095	0096	002	During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer duties? Toll-free telephone numbers
FWEBUSEFULI	Num	0097	0098	002	During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer duties? Link to e-mail FVAP
FVAPWEBUSE	Num	0099	0100	002	Overall, during 2012, how useful was the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer (VAO) duties?
NOVISITFVAP	Num	0101	0102	002	What was the main reason why you did not visit the Federal Voting Assistance Program's (FVAP) website in 2012?
RECMDFPCA	Num	0103	0104	002	During 2012, did you recommend anyone to use the Federal Voting Assistant Program's (FVAP) Automated Online Assistant to complete a Federal Post Card Application (FPCA)?
NORECMDFPCA	Num	0105	0106	002	What was the main reason why you did not recommend anyone to use the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete a Federal Post Card Application (FPCA) in 2012?

RECMDFWAB	Num	0107	0108	002	During 2012, did you recommend anyone to use the Federal Voting Assistant Program's (FVAP) Automated Online Assistant to complete a Federal Write-In Absentee Ballot (FWAB)?
NORECMDFWAB	Num	0109	0110	002	What was the main reason why you did not recommend anyone to use the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete a Federal Write-In Absentee Ballot (FWAB) in 2012?
TOLLFREE	Num	0111	0112	002	During 2012, did you use or refer anyone to FVAP's toll-free telephone service?
NOTOLLFREE	Num	0113	0114	002	What was the main reason why you did not use, or recommend anyone to use, the Federal Voting Assistance Program's (FVAP) toll-free telephone service in 2012?
LIKEVAGFU	Num	0115	0116	002	Uned:During 2012, how useful were the following features of the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties? Mark one answer for each item. Information on trans
SAMPLE	Num	0117	0118	002	Crossing: Total
REGIONR	Num	0119	0120	002	Tab: On election day, in which country were you stationed?
TRAININGAR	Num	0121	0122	002	How useful was each of the following types of training in preparing you for performing your Voting Assistance Officer duties? FVAP's onsite VAO training workshop
TRAININGFR	Num	0123	0124	002	How useful was each of the following types of training in preparing you for performing your Voting Assistance Officer duties? FVAP GoToMeeting
TRAININGGR	Num	0125	0126	002	How useful was each of the following types of training in preparing you for performing your Voting Assistance Officer duties? FVAP Learning Management System
TRAININGCR	Num	0127	0128	002	How useful was each of the following types of training in preparing you for performing your Voting Assistance Officer duties? Classroom instruction at Foreign Service Institute
TRAININGDR	Num	0129	0130	002	How useful was each of the following types of training in preparing you for performing your Voting Assistance Officer duties? Instruction from Dos
TRAININGER	Num	0131	0132	002	How useful was each of the following types of training in preparing you for performing your Voting Assistance Officer duties? Materials from Consular Affairs Intranet
SUPPORTAR	Num	0133	0134	002	During 2012, how satisfied or dissatisfied were you with the amount of support you received from each of the following groups in helping you perform your Voting Assistance Officer duties? Federal Voting Assistance Program (FVAP)
SUPPORTBR	Num	0135	0136	002	During 2012, how satisfied or dissatisfied were you with the amount of support you received from each of the following groups in helping you perform your Voting Assistance Officer duties? Department of State (Dos)

SUPPORTCR	Num	0137	0138	002	During 2012, how satisfied or dissatisfied were you with the amount of support you received from each of the following groups in helping you perform your Voting Assistance Officer duties? Embassy or consulate
SRCEINFOAR	Num	0139	0140	002	During 2012, how useful were each of the following sources of information in helping you perform your Voting Assistance Officer duties? Federal Voting Assistance Program's (FVAP) Automated Online Assistant
SRCEINFOCR	Num	0141	0142	002	During 2012, how useful were each of the following sources of information in helping you perform your Voting Assistance Officer duties? Election date posters
SRCEINFOKR	Num	0143	0144	002	During 2012, how useful were each of the following sources of information in helping you perform your Voting Assistance Officer duties? FVAP's News Releases
SRCEINFOLR	Num	0145	0146	002	During 2012, how useful were each of the following sources of information in helping you perform your Voting Assistance Officer duties? FVAP's toll-free telephone service
SRCEINFOER	Num	0147	0148	002	During 2012, how useful were each of the following sources of information in helping you perform your Voting Assistance Officer duties? Public service ad campaign
SRCEINFOFR	Num	0149	0150	002	During 2012, how useful were each of the following sources of information in helping you perform your Voting Assistance Officer duties? FVAP's Online Chat Room
SRCEINFOGR	Num	0151	0152	002	During 2012, how useful were each of the following sources of information in helping you perform your Voting Assistance Officer duties? FVAP's HelpDesk
SRCEINFOHR	Num	0153	0154	002	During 2012, how useful were each of the following sources of information in helping you perform your Voting Assistance Officer duties? FVAP on Facebook
SRCEINFOIR	Num	0155	0156	002	During 2012, how useful were each of the following sources of information in helping you perform your Voting Assistance Officer duties? FVAP on Twitter
SRCEINFOJR	Num	0157	0158	002	During 2012, how useful were each of the following sources of information in helping you perform your Voting Assistance Officer duties? FVAP on LinkedIn
VOTEMATAR2	Num	0159	0160	002	During 2012, have enough election materials to carry out your VAO duties? 2012-13 Voting Assistance Guide (VAG)
VOTEMATBR2	Num	0161	0162	002	During 2012, have enough election materials to carry out your VAO duties? Federal Post Card Applications (FPCAs)
VOTEMATCR2	Num	0163	0164	002	During 2012, have enough election materials to carry out your VAO duties? Federal Write-In Absentee Ballots (FWABs)
VOTEMATDR2	Num	0165	0166	002	During 2012, have enough election materials to carry out your VAO duties? Election Dates Posters
VOTEMATER2	Num	0167	0168	002	During 2012, have enough election materials to carry out your VAO duties? Motivational posters
PEV61201ID	Num	0169	0176	008	PEV61201 Identification
TOTAL	Num	0177	0196	020	Variance Estimation Strata Totals Based On Sampling Frame Counts

ELIGFLGW	Num	0197	0198	002	Eligibility Flag
ERR_FLG	Num	0199	0202	004	Member received incorrect information
FINALWGT	Num	0203	0222	020	Final Weight With Non-response and Poststratification Adjustments
V_STRAT	Num	0223	0242	020	Variance estimation V_strat (30 or more usable responses)

Appendix I.

Notes on Analysis


```
/* SAMPLE: Total for SAM2
```

```
Cross:
```

```
Total
```

```
Format
```

```
1=All
```

```
*/
```

```
SAMPLE=1;
```

```
/* coding for XCOUNTRY variable */
```

```
XCOUNTRY = DOS_REGION_N;
```

```
If INCWEB = .B then XCOUNTRY = .B;
```

```
If SSRINEL = 1 then XCOUNTRY =.S;
```

```
/* XAGE2L: Based on self report data (SRAGEGP)
```

```
Cross: Age
```

```
Format
```

```
1=34 years old or younger
```

```
2=35 years old or older*/
```

```
XAGE2L=SRAGEGP;
```

```
if SRAGEGP in (1 2 3) then XAGE2L = 1;
```

```
else if SRAGEGP in (4 5) then XAGE2L = 2;
```

```
/* XAGE4L: Based on self report data (SRAGEGP)
```

```
Cross: Age
```

```
Format
```

```
1=29 years old or younger, 2=30 to 34 years old, 3=35 to 44 years old, 5=45 years or older*/
```

```
XAGE4L=SRAGEGP;
```

```
if SRAGEGP in (1 2) then XAGE4L = 1;
```

```
else if SRAGEGP eq 3 then XAGE4L=2;
```

```
else if SRAGEGP eq 4 then XAGE4L=3;
```

```
else if SRAGEGP eq 5 then XAGE4L=4;
```

```
/* XDURVAO: Based on self report data (NCURRASGN)
```

```
Cross: Duration VAO assignment
```

```
Format
```

```
1=Less than 3 months, 2=3 months to less than 6 months, 3=6 months to less than 1 year, 4=1 year or more*/
```

```
XDURVAO=NCURRASGN;
```

/* XTIME2L: Based on self report data (HOWLONG)

Cross: Time in country

Format

1=Less Than 1 Year, 2=1 Year or more*/

IF HOWLONG IN (1 2) THEN XTIME2L = 1;

ELSE IF HOWLONG IN (3 4 5) THEN XTIME2L = 2;

ELSE XTIME2L=HOWLONG;

/* XTRAINING: Based on self report data (TRAINING)

Cross: Training

Format

1=Not Trained,

2=Trained*/

XTRAINING=TRAINING;

/* XVAOSERV: Based on self report data (VAOSERV)

Cross: Prior VAO service

Format

1=Non-Prior Service, 2=Prior Service*/

IF VAOSERV IN (2 3 4) THEN XVAOSERV = 2;

ELSE XVAOSERV=VAOSERV;

/* coding for REGIONR variable */

REGIONR = DOS_REGION_N;

If INCWEB = .B then REGIONR = .B;

If SSRINEL = 1 then REGIONR = .S;

/* TIMEVAORA : recode into continuous

Tab bar: As of November 6, 2012, how long had you served as a VAO, including previous service?

format

1 = 3

2 = 9

3 = 18

4 = 30

5 = 36*/

TIMEVAORA = TIMEVAO;

If TIMEVAO = 1 then TIMEVAORA = 3;

else if TIMEVAO = 2 then TIMEVAORA = 9;

else if TIMEVAO = 3 then TIMEVAORA = 18;

else if TIMEVAO = 4 then TIMEVAORA = 30;

else if TIMEVAO = 5 then TIMEVAORA = 36;

```
/*VAOSERV: Combine Yes values for tabs  
Tab bar: Had you ever served as a VAO before your most recent VAO assignment?
```

```
Format
```

```
2=Yes, 1=No
```

```
*/
```

```
VAOSERV = VAOSERV;
```

```
If VAOSERV in (2 3 4) then VAOSERV = 2;
```

```
/* HOWLONGRA : recode into continuous
```

```
HOWLONGRA Tab: As of November 6, 2012, how long had you been assigned in this country?
```

```
format
```

```
1 = 3
```

```
2 = 9
```

```
3 = 18
```

```
4 = 30
```

```
5 = 36*/
```

```
HOWLONGRA = HOWLONG;
```

```
If HOWLONG = 1 then HOWLONGRA = 3;
```

```
else if HOWLONG = 2 then HOWLONGRA = 9;
```

```
else if HOWLONG = 3 then HOWLONGRA = 18;
```

```
else if HOWLONG = 4 then HOWLONGRA = 30;
```

```
else if HOWLONG = 5 then HOWLONGRA = 36;
```

```
/* NCURRASGNRA : recode into continuous
```

```
NCURRASGNRA Tab: How long had you been a VAO in the assignment you held on November 2, 2010?
```

```
format
```

```
1 = 1.5
```

```
2 = 4.5
```

```
3 = 9
```

```
4 = 12*/
```

```
NCURRASGNRA = NCURRASGN;
```

```
If NCURRASGN = 1 then NCURRASGNRA = 1.5;
```

```
else if NCURRASGN = 2 then NCURRASGNRA = 4.5;
```

```
else if NCURRASGN = 3 then NCURRASGNRA = 9;
```

```
else if NCURRASGN = 4 then NCURRASGNRA = 12;
```

```
/*VAOSERV2: Tab: Had you ever served as a VAO before your most recent VAO assignment?
```

```
Format
```

```
2=Yes, once before, 3=Yes, twice before, 4=Yes, three or more times before 1=No*/
```

```
VAOSERV2 = VAOSERV;
```

```
If VAOSERV = 1 then VAOSERV2 = 4;
```

```
Else If VAOSERV = 2 then VAOSERV2 = 1;
```

```
Else If VAOSERV = 3 then VAOSERV2 = 2;
```

```
Else If VAOSERV = 4 then VAOSERV2 = 3;
```

```
/*HOURSRA: Recode to mid-points
```

```
1-10 = 5.5, 11-20 = 15.5, 21 - 30 = 25.5, 31 - 40 = 35.5, 41 = 41
```

```
Tab bar: Since Labor Day, approximately how many hours per week have you spent on VAO activities?
```

```
Format = CONTINUS*/
```

```
HOURSRA = HOURS;
```

```
If HOURS = 1 then HOURSRA = 2.5;
```

```
Else If HOURS = 2 then HOURSRA = 8;
```

```
Else If HOURS = 3 then HOURSRA = 13;
```

```
Else If HOURS = 4 then HOURSRA = 18;
```

```
Else If HOURS = 5 then HOURSRA = 21;
```

```
/* NUMASSTRA: Recode to mid-points
```

```
None = 0, 1 to 100 = 50.5, 101 to 500 = 300.5, 501 to 1000 = 750.5, 1001 to 2000 = 1500.5, 2001 or more = 2001
```

```
Tab bar: During 2012, approximately how many U.S. citizens did you and your staff provide with voting assistance in the primaries and the general election?
```

```
Format = CONTINUS*/
```

```
NUMASSTRA = NUMASST;
```

```
If NUMASST = 1 then NUMASSTRA = 0;
```

```
Else If NUMASST = 2 then NUMASSTRA = 50.5;
```

```
Else If NUMASST = 3 then NUMASSTRA = 300.5;
```

```
Else If NUMASST = 4 then NUMASSTRA = 750.5;
```

```
Else If NUMASST = 5 then NUMASSTRA = 1500.5;
```

```
Else If NUMASST = 6 then NUMASSTRA = 2001;
```

```
/* TRAININGAR Based on self report data (TRAININGA)
```

```
Format 1,2=Not useful, 3=Somewhat useful,4=Useful,5=Very Useful, 60=Did not receive training */
```

```
Array Q10 TRAININGA TRAININGF TRAININGG TRAININGC TRAININGD
```

```
TRAININGE;
```

```
Array Q10R TRAININGAR TRAININGFR TRAININGGR TRAININGCR TRAININGDR TRAININGER;
```

```
Do over q10;
```

```
Q10R = Q10;
```

```
if Q10 in (1,2) then Q10R=1;
```

```
else if Q10 eq 3 then Q10R=2;
```

```
else if Q10 eq 4 then Q10R=3;
```

```
else if Q10 eq 5 then Q10R=4;
```

```
else if Q10 eq 60 then Q10R=60;
```

```
end;
```

```
/* SUPPORTAR Based on self report data (SUPPORTA-C)  
Format 1,2=DISSATISFIED, 2=NEITHER,3=SATISFIED, 4=VERY SATISFIED, 60=NO SUPPORT FROM THIS  
GROUP */
```

```
Array Q13 SUPPORTA SUPPORTB SUPPORTC;  
Array Q13R SUPPORTAR SUPPORTBR SUPPORTCR;  
Do over q13;  
Q13R = Q13;  
if Q13 in (1,2) then Q13R=1;  
else if Q13=3 then Q13R=2;  
else if Q13 eq 4 then Q13R=3;  
else if Q13 eq 5 then Q13R=4;  
else if Q13 eq 60 then Q13R=60;  
end;
```

```
/* Based on self report data (VOTEASSTA) */  
If VOTEASSTA IN (7,8) then VOTEASSTAR = 7;  
else If VOTEASSTA = 6 then VOTEASSTAR = 6;  
else if VOTEASSTA = 5 then VOTEASSTAR = 5;  
else if VOTEASSTA = 4 then VOTEASSTAR = 4;  
else if VOTEASSTA = 3 then VOTEASSTAR = 3;  
else If VOTEASSTA = 2 then VOTEASSTAR = 2;  
else If VOTEASSTA = 1 then VOTEASSTAR = 1;  
else VOTEASSTAR=VOTEASSTA;
```

```
/* Based on self report data (VOTEASSTA) */  
If VOTEASSTB IN (7,8) then VOTEASSTBR = 7;  
else If VOTEASSTB = 6 then VOTEASSTBR = 6;  
else if VOTEASSTB = 5 then VOTEASSTBR = 5;  
else if VOTEASSTB = 4 then VOTEASSTBR = 4;  
else if VOTEASSTB = 3 then VOTEASSTBR = 3;  
else If VOTEASSTB = 2 then VOTEASSTBR = 2;  
else If VOTEASSTB = 1 then VOTEASSTBR = 1;  
ELSE VOTEASSTBR = VOTEASSTB;
```

```
/* Based on self report data (VOTEASSTC) */  
If VOTEASSTC IN (7,8) then VOTEASSTCR = 7;  
else If VOTEASSTC = 6 then VOTEASSTCR = 6;  
else if VOTEASSTC = 5 then VOTEASSTCR = 5;  
else if VOTEASSTC = 4 then VOTEASSTCR = 4;  
else if VOTEASSTC = 3 then VOTEASSTCR = 3;  
else If VOTEASSTC = 2 then VOTEASSTCR = 2;  
else If VOTEASSTC = 1 then VOTEASSTCR = 1;  
ELSE VOTEASSTCR = VOTEASSTC;
```

```
/* Based on self report data (VOTEASSTD) */  
If VOTEASSTD IN (7,8) then VOTEASSTDR = 7;  
else If VOTEASSTD = 6 then VOTEASSTDR = 6;  
else if VOTEASSTD = 5 then VOTEASSTDR = 5;  
else if VOTEASSTD = 4 then VOTEASSTDR = 4;  
else if VOTEASSTD = 3 then VOTEASSTDR = 3;  
else If VOTEASSTD = 2 then VOTEASSTDR = 2;  
else If VOTEASSTD = 1 then VOTEASSTDR = 1;  
ELSE VOTEASSTDR = VOTEASSTD;
```

```
/* Based on self report data (VOTEASSTE) */  
If VOTEASSTE IN (7,8) then VOTEASSTER = 7;  
else If VOTEASSTE = 6 then VOTEASSTER = 6;  
else if VOTEASSTE = 5 then VOTEASSTER = 5;  
else if VOTEASSTE = 4 then VOTEASSTER = 4;  
else if VOTEASSTE = 3 then VOTEASSTER = 3;  
else If VOTEASSTE = 2 then VOTEASSTER = 2;  
else If VOTEASSTE = 1 then VOTEASSTER = 1;  
ELSE VOTEASSTER = VOTEASSTE;
```

```
/* Based on self report data (VOTEASSTF) */  
If VOTEASSTF IN (7,8) then VOTEASSTFR = 7;  
else If VOTEASSTF = 6 then VOTEASSTFR = 6;  
else if VOTEASSTF = 5 then VOTEASSTFR = 5;  
else if VOTEASSTF = 4 then VOTEASSTFR = 4;  
else if VOTEASSTF = 3 then VOTEASSTFR = 3;  
else If VOTEASSTF = 2 then VOTEASSTFR = 2;  
else If VOTEASSTF = 1 then VOTEASSTFR = 1;  
ELSE VOTEASSTFR = VOTEASSTF;
```

```
/* Based on self report data (VOTEASSTG) */  
If VOTEASSTG IN (7,8) then VOTEASSTGR = 7;  
else If VOTEASSTG = 6 then VOTEASSTGR = 6;  
else if VOTEASSTG = 5 then VOTEASSTGR = 5;  
else if VOTEASSTG = 4 then VOTEASSTGR = 4;  
else if VOTEASSTG = 3 then VOTEASSTGR = 3;  
else If VOTEASSTG = 2 then VOTEASSTGR = 2;  
else If VOTEASSTG = 1 then VOTEASSTGR = 1;  
ELSE VOTEASSTGR = VOTEASSTG;
```

```

/* Based on self report data (VOTEASSTH) */
If VOTEASSTH IN (7,8) then VOTEASSTHR = 7;
else If VOTEASSTH = 6 then VOTEASSTHR = 6;
else if VOTEASSTH = 5 then VOTEASSTHR = 5;
else if VOTEASSTH = 4 then VOTEASSTHR = 4;
else if VOTEASSTH = 3 then VOTEASSTHR = 3;
else If VOTEASSTH = 2 then VOTEASSTHR = 2;
else If VOTEASSTH = 1 then VOTEASSTHR = 1;
ELSE VOTEASSTHR = VOTEASSTH;

```

```

/* SRCEINFOAR Based on self report data (SRCEINFOA)
Format 1,2=Not useful (1), 3=Somewhat useful (2),4=Useful (3),5=Very Useful (4), 60=Did not use */
Array Q33 SRCEINFOA SRCEINFOC SRCEINFOK SRCEINFOL SRCEINFOE SRCEINFOF
SRCEINFOG SRCEINFOH SRCEINFOI SRCEINFOJ;
Array Q33R SRCEINFOAR SRCEINFOCR SRCEINFOKR SRCEINFOLR SRCEINFOER SRCEINFOFR
SRCEINFOGR SRCEINFOHR SRCEINFOIR SRCEINFOJR;
Do over q33;
Q33R = Q33;
if Q33 in (1,2) then Q33R=1;
else if Q33 eq 3 then Q33R=2;
else if Q33 eq 4 then Q33R=3;
else if Q33 eq 5 then Q33R=4;
else if Q33 eq 60 then Q33R=60;
end;

```

```

/*VOTEMATAR - ER: Set "Did not use" to missing for bar chart
VOTEMATAR Tab bar: During 2012, have enough election materials to carry out your VAO duties? 2012-
13 Voting Assistance Guide (VAG)
VOTEMATBR Tab bar: During 2012, have enough election
materials to carry out your VAO duties? Federal Post Card Applications (FPCAs)
VOTEMATCR Tab bar: During 2012, have enough election materials to carry out your VAO duties?
Federal Write-In Absentee Ballots (FWABs)
VOTEMATDR Tab bar: During
2012, have enough election materials to carry out your VAO duties? Election Dates Posters
VOTEMATER Tab bar: During 2012, have enough election materials to carry out your VAO duties?
Motivational posters
format
2=Yes, 1=No*/
Array Q34 VOTEMATA VOTEMATB VOTEMATC VOTEMATD VOTEMATE;
Array Q34R VOTEMATAR VOTEMATBR VOTEMATCR VOTEMATDR VOTEMATER;
Do over Q34;
Q34R = Q34;
If Q34 = 60 then Q34R =.;
end;

```

```
/*VOTEMATAR2 - ER2: Reorder responses from tab presentation
VOTEMATAR2 Tab: During 2012, have enough election materials to carry out your VAO duties? 2012-13
Voting Assistance Guide (VAG)
VOTEMATBR2 Tab: During 2012, have enough election
materials to carry out your VAO duties? Federal Post Card Applications (FPCAs)
VOTEMATCR2 Tab: During 2012, have enough election materials to carry out your VAO duties? Federal
Write-In Absentee Ballots (FWABs)
VOTEMATDR2 Tab: During 2012,
have enough election materials to carry out your VAO duties? Election Dates Posters
VOTEMATER2 Tab: During 2012, have enough election materials to carry out your VAO duties?
Motivational posters
format
1=Yes, 2=No, 3=Did not use*/
Array Q34ORG VOTEMATA VOTEMATB VOTEMATC VOTEMATD VOTEMATE;
Array Q34R2 VOTEMATAR2 VOTEMATBR2 VOTEMATCR2 VOTEMATDR2 VOTEMATER2;
Do over Q34;
    Q34R2 = Q34;
    If Q34 = 2 then Q34R2 = 1;
    Else if Q34 = 1 then Q34R2 = 2;
    Else if Q34 = 60 then Q34R2 = 3;
End;
```

Appendix J.
Crosswalk to Previous Surveys

Dos VAO Crosswalk
2008 - 2012

2012 Variable Name	2012 Question	2012 Question Text	2012 Subitem Text	2010 Question #	2010 Variable Name	2008 Question #	2008 Variable Name	Changes
SRVAO	1	On November 6, 2012, were you assigned as a Voting Assistance Officer (VAO) for the Department of State (DOS)?		1	SRVAO			
SRFSRANK	2	What was your Foreign Service (FS) or FS equivalent rank on November 6, 2012?		2	SRFSRANK			
COUNTRY	3	On November 6, 2012, in which country were you assigned? Please enter the name of the country below.		3	COUNTRY	1	COUNTRY	*Question text wording in 2010 (assigned) was slightly different in 2008 (stationed)
HOWLONG	4	As of November 6, 2012, how long had you been assigned in this country?		4	HOWLONG	2	HOWLONG	*Question text wording in 2010 (assigned) was slightly different in 2008 (stationed)
SRAGEGP	5	What was your age on November 6, 2012?		5	SRAGEGP	3	SRAGEGP	*The first response option in 2010 (18 to 24 years old) was slightly different in 2008 (24 years old or younger)
NCURRASN	6	How long had you been a Voting Assistance Officer (VAO) in the assignment you held on November 6, 2012?		7	NCURRASN	5	NCURRASN	
VAOSERV	7	Had you ever served as a Voting Assistance Officer (VAO) before your most recent VAO assignment?		8	VAOSERV	6	VAOSERV	*In 2008, the question text wording is slightly different: "Have you ever served as a Voting Assistance Officer (VAO) before your most recent VAO assignment?"
TIMEVAO	8	As of November 6, 2012, how long had you served as a Voting Assistance Officer (VAO), including previous service?		9	TIMEVAO	7	TIMEVAO	*In 2010, there is another response option that has been added: "Yes, twice before"
TRAINING	9	During the Voting Assistance Officer (VAO) assignment period that includes November 6, 2012, did you receive any training to prepare you for performing your VAO duties?		10	TRAINING	9	TRAINING	*Question text wording in 2010 (had) was slightly different in 2008 (have)
TRAININGA	10	a How useful was each of the following types of training in preparing you for performing your Voting Assistance Officer (VAO) duties? If you did not receive a specific type of training, mark "Did not receive this training." Mark one answer for each item.	Federal Voting Assistance Program's (FVAP) onsite VAO training workshop	11a	TRAININGA	10a	TRAININGA	
TRAININGF	10	b How useful was each of the following types of training in preparing you for performing your Voting Assistance Officer (VAO) duties? If you did not receive a specific type of training, mark "Did not receive this training." Mark one answer for each item.	FVAP GoToMeeting					

Dos VAO Crosswalk
2008 - 2012

2012 Variable Name	2012 Question	2012 Question Text	2012 Subitem Text	2010 Question #	2010 Variable Name	2008 Question #	2008 Variable Name	Changes
TRAININGG	10 c	How useful was each of the following types of training in preparing you for performing your Voting Assistance Officer (VAO) duties? If you did not receive a specific type of training, mark "Did not receive this training." Mark one answer for each item.	FVAP Learning Management System (LMS)					
TRAININGC	10 d	How useful was each of the following types of training in preparing you for performing your Voting Assistance Officer (VAO) duties? If you did not receive a specific type of training, mark "Did not receive this training." Mark one answer for each item.	Classroom instruction at the Foreign Service Institute	11c	TRAININGC	10d	TRAININGD	
TRAININGD	10 e	How useful was each of the following types of training in preparing you for performing your Voting Assistance Officer (VAO) duties? If you did not receive a specific type of training, mark "Did not receive this training." Mark one answer for each item.	Instructions from the Department of State (DoS)	11d	TRAININGD	10g	TRAININGG	
TRAININGE	10 f	How useful was each of the following types of training in preparing you for performing your Voting Assistance Officer (VAO) duties? If you did not receive a specific type of training, mark "Did not receive this training." Mark one answer for each item.	Materials on the Consular Affairs Intranet site	11e	TRAININGE	10h	TRAININGH	
NUMASST	11 ---	During 2012, approximately how many U.S. citizens did you and your staff provide with voting assistance in the primaries and the November 6 general election?	---	12	NUMASST	11	NUMASST	*In 2008, the question text is different: "During 2008, about how many people did you and your staff provide with voting assistance in the primaries and the November 4, 2008 general election?"
HOURS	12 ---	Since Labor Day 2012 (September 3, 2012), approximately how many hours per week have you spent on Voting Assistance Officer (VAO) activities?	---	13	HOURS	14	HOURS	*Reference period has changed from "During 2008" to "Since Labor Day (September 6, 2010)"
SUPPORTA	13 a	During 2012, how satisfied or dissatisfied were you with the amount of support you received from each of the following groups in helping you perform your Voting Assistance Officer (VAO) duties? If you did not receive support from a specific group, mark "Did not receive any support from this group." Mark one answer for each item.	Federal Voting Assistance Program (FVAP)	14a	SUPPORTA			

DOS VAO Crosswalk
2008 - 2012

2012 Variable Name	2012 Question	2012 Question Text	2012 SubItem Text	2010 Question #	2010 Variable Name	2008 Question #	2008 Variable Name	Changes
SUPPORTB	13	b During 2012, how satisfied or dissatisfied were you with the amount of support you received from each of the following groups in helping you perform your Voting Assistance Officer (VAO) duties? If you did not receive support from a specific group, mark "Did not receive any support from this group." Mark one answer for each item.	Department of State (DoS)	14b	SUPPORTB			
SUPPORTC	13	c During 2012, how satisfied or dissatisfied were you with the amount of support you received from each of the following groups in helping you perform your Voting Assistance Officer (VAO) duties? If you did not receive support from a specific group, mark "Did not receive any support from this group." Mark one answer for each item.	Your embassy or consulate	14c	SUPPORTC			
VOTEASSTA	14	a Please rank order the following forms of voting assistance you were asked to provide as a Voting Assistance Officer (VAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. A rank of "1" indicates the voting assistance you provided most frequently. Rank all items.	Providing paper or PDF copies of voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs]) to voters	15	VOTEASST	16	VOTEASSTA-VOTEASSTQ	In 2010, respondents just selected one item--the most frequently provided assistance. In 2008, respondents rated each option VOTEASSTA-VOTEASSTQ; respondents did not rank order items
VOTEASSTB	14	b Please rank order the following forms of voting assistance you were asked to provide as a Voting Assistance Officer (VAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. A rank of "1" indicates the voting assistance you provided most frequently. Rank all items.	Directing voters to the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete voting forms (e.g., FPCAs or FWABs)					
VOTEASSTC	14	c Please rank order the following forms of voting assistance you were asked to provide as a Voting Assistance Officer (VAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. A rank of "1" indicates the voting assistance you provided most frequently. Rank all items.	Helping voters complete paper or PDF copies of voting forms (e.g., FPCAs or FWABs)					
VOTEASSTD	14	d Please rank order the following forms of voting assistance you were asked to provide as a Voting Assistance Officer (VAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. A rank of "1" indicates the voting assistance you provided most frequently. Rank all items.	Helping voters complete voting forms (e.g., FPCAs or FWABs) using FVAP's Automated Online Assistant					

Dos VAO Crosswalk
2008 - 2012

2012 Variable Name	2012 Question	2012 Question Text	2012 Subitem Text	2010 Question #	2010 Variable Name	2008 Question #	2008 Variable Name	Changes
VOTEASSTE	14	e	Please rank order the following forms of voting assistance you were asked to provide as a Voting Assistance Officer (VAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. A rank of "1" indicates the voting assistance you provided most frequently. Rank all items.					
VOTEASSTF	14	f	Please rank order the following forms of voting assistance you were asked to provide as a Voting Assistance Officer (VAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. A rank of "1" indicates the voting assistance you provided most frequently. Rank all items.					
VOTEASSTG	14	g	Please rank order the following forms of voting assistance you were asked to provide as a Voting Assistance Officer (VAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. A rank of "1" indicates the voting assistance you provided most frequently. Rank all items.					
VOTEASSTH	14	h	Please rank order the following forms of voting assistance you were asked to provide as a Voting Assistance Officer (VAO) to indicate the relative frequency in which you provided each form of voting assistance during 2012. A rank of "1" indicates the voting assistance you provided most frequently. Rank all items.					
TECHACSA	15	a	Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following? Mark one answer for each item.	17a	TECHDAYSA			Respondents were asked how many days in 2010
TECHACSB	15	b	Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following? Mark one answer for each item.	17b	TECHDAYSB			Respondents were asked how many days in 2010
TECHACSC	15	c	Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following? Mark one answer for each item.	17c	TECHDAYSC			Respondents were asked how many days in 2010
TECHACSD	15	d	Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following? Mark one answer for each item.	17d	TECHDAYSD			Respondents were asked how many days in 2010

Dos VAO Crosswalk
2008 - 2012

2012 Variable Name	2012 Question	2012 Question Text	2012 Subitem Text	2010 Question #	2010 Variable Name	2008 Question #	2008 Variable Name	Changes
TECHACSE	15	e	Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following? Mark one answer for each item.	17e	TECHDAYSE			Respondents were asked how many days in 2010
TECHACSF	15	f	Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following? Mark one answer for each item.	17f	TECHDAYSF			Respondents were asked how many days in 2010
TECHACSG	15	g	Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following? Mark one answer for each item.	17g	TECHDAYSG			Respondents were asked how many days in 2010
TECHACSH	15	h	Between Labor Day (September 3, 2012) and November 6, 2012, how often did you have access to each of the following? Mark one answer for each item.	17h	TECHDAYSH			Respondents were asked how many days in 2010
VAG	16	---	Did you receive the 2012-13 VAG?	18	VAG	22	VAG	
VAGUSEFUL	17	---	During 2012, how useful was the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties?	19	VAGUSEFUL	24	VAGUSEFUL	
LIKEVAGA	18	a	During 2012, how useful were the following features of the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties? Mark one answer for each item.	20a	LIKEVAGA	25a	LIKEVAGA	*Question wording has been changed from "like" (2008) to "useful" (2010) *Inclusion of FPCA in sub-item
LIKEVAGB	18	b	During 2012, how useful were the following features of the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties? Mark one answer for each item.	20b	LIKEVAGB	25b	LIKEVAGB	*Question wording has been changed from "like" (2008) to "useful" (2010) *Inclusion of FPCA in sub-item
LIKEVAGC	18	c	During 2012, how useful were the following features of the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties? Mark one answer for each item.	20c	LIKEVAGC	25c	LIKEVAGC	*Question wording has been changed from "like" (2008) to "useful" (2010) *Inclusion of FPCA in sub-item
LIKEVAGD	18	d	During 2012, how useful were the following features of the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties? Mark one answer for each item.	20d	LIKEVAGD	25d	LIKEVAGD	*Question wording has been changed from "like" (2008) to "useful" (2010) *Inclusion of FPCA in sub-item

DOS VAO Crosswalk
2008 - 2012

2012 Variable Name	2012 Question	2012 Question Text	2012 Subitem Text	2010 Question #	2010 Variable Name	2008 Question #	2008 Variable Name	Changes
LIKEVAGE	18	e	During 2012, how useful were the following features of the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties? Mark one answer for each item.	20e	LIKEVAGE	25e	LIKEVAGE	*Question wording has been changed from "like" (2008) to "useful" (2010) *Inclusion of FPCA in sub-item
LIKEVAGF	18	f	During 2012, how useful were the following features of the 2012-13 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties? Mark one answer for each item.	20f	LIKEVAGF	25f	LIKEVAGF	*Question wording has been changed from "like" (2008) to "useful" (2010) *Inclusion of FPCA in sub-item
VAGFORM	19	---	If given a choice, which format of the Voting Assistance Guide (VAG) would you prefer to use in the future?	21	VAGFORM			
NEWSRELSREC	20	---	During 2012, were you registered to receive FVAP's News Releases?	22	NEWSRELSREC			
NEWSRELSFWD	21	---	During 2012, did you forward any Federal Voting Assistance Program (FVAP) News Releases to U.S. citizens?	23	NEWSRELSFWD			
WEBSITE	22	---	During 2012, did you visit this website?	25	WEBSITE	31	WEBSITE	
WEBTIMES	23	---	On average, how often have you visited the Federal Voting Assistance Program's (FVAP) website since Labor Day 2012 (September 3, 2012)?	26	WEBTIMES	32	WEBTIMES	*Response options in 2008 are very different In 2010, there is a new question time reference (Labor Day)
FWEBUSEFULA	24	a	During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer (VAO) duties? If you did not access or obtain a specific product, information, or resource from the FVAP website, mark "Did not access or obtain from FVAP website" for that response. Mark one answer for each item.					
FWEBUSEFULB	24	b	During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer (VAO) duties? If you did not access or obtain a specific product, information, or resource from the FVAP website, mark "Did not access or obtain from FVAP website" for that response. Mark one answer for each item.					

DOS VAO Crosswalk
2008 - 2012

2012 Variable Name	2012 Question	2012 Question Text	2012 Subitem Text	2010 Question #	2010 Variable Name	2008 Question #	2008 Variable Name	Changes
FWEBUSEFULC	24	c	During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer (VAO) duties? If you did not access or obtain a specific product, information, or resource from the FVAP website, mark "Did not access or obtain from FVAP website" for that response. Mark one answer for each item.					
			2012-13 Voting Assistance Guide (VAG)					
FWEBUSEFULD	24	d	During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer (VAO) duties? If you did not access or obtain a specific product, information, or resource from the FVAP website, mark "Did not access or obtain from FVAP website" for that response. Mark one answer for each item.					
			FVAP's News Releases					
FWEBUSEFULF	24	e	During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer (VAO) duties? If you did not access or obtain a specific product, information, or resource from the FVAP website, mark "Did not access or obtain from FVAP website" for that response. Mark one answer for each item.					
			Election Calendar					
FWEBUSEFULF	24	f	During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer (VAO) duties? If you did not access or obtain a specific product, information, or resource from the FVAP website, mark "Did not access or obtain from FVAP website" for that response. Mark one answer for each item.					
			Links to other election-related websites					

Dos VAO Crosswalk
2008 - 2012

2012 Variable Name	2012 Question	2012 Question Text	2012 Subitem Text	2010 Question #	2010 Variable Name	2008 Question #	2008 Variable Name	Changes
FWEBUGFUG	24	9	During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer (VAO) duties? If you did not access or obtain a specific product, information, or resource from the FVAP website, mark "Did not access or obtain from FVAP website" for that response. Mark one answer for each item.					
FWEBUGFULH	24	h	During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer (VAO) duties? If you did not access or obtain a specific product, information, or resource from the FVAP website, mark "Did not access or obtain from FVAP website" for that response. Mark one answer for each item.					
FWEBUGFULL	24	i	During 2012, how useful were the following products, information, and resources that you accessed or obtained from the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer (VAO) duties? If you did not access or obtain a specific product, information, or resource from the FVAP website, mark "Did not access or obtain from FVAP website" for that response. Mark one answer for each item.					
FVAPWEBUSE	25	---	Overall, during 2012, how useful was the Federal Voting Assistance Program's (FVAP) website in helping you perform your Voting Assistance Officer (VAO) duties?	28	FVAPWEBUSE	34	FVAPWEBSAT	*Question changed from satisfaction (2008) to useful (2010)
NOVISITFVAP	26	---	What was the main reason why you did not visit the Federal Voting Assistance Program's (FVAP) website in 2012?	29	NOVISITFVAP	35	NOFWEBA-NOFWEBF	*Format changed from subitems to "Main reason"
NOVISITFVAPSP	26	spo	Please specify the main reason why you did not visit FVAP's website.	29spo	NOVSTFVAPPO	35spo	NOWEBSP	

Dos VAO Crosswalk
2008 - 2012

2012 Variable Name	2012 Question	2012 Question Text	2012 Subitem Text	2010 Question #	2010 Variable Name	2008 Question #	2008 Variable Name	Changes
RECMDFPCA	27	During 2012, did you recommend anyone to use the Federal Voting Assistant Program's (FVAP) Automated Online Assistant to complete a Federal Post Card Application (FPCA)?		30	RECMDFPCA			
NORECMDFPCA	28	What was the main reason why you did not recommend anyone to use the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete a Federal Post Card Application (FPCA) in 2012?		31	NORECMDFPCA			
RECMDFWAB	29	During 2012, did you recommend anyone to use the Federal Voting Assistant Program's (FVAP) Automated Online Assistant to complete a Federal Write-In Absentee Ballot (FWAB)?		32	RECMDFWAB			
NORECMDFWAB	30	What was the main reason why you did not recommend anyone to use the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete a Federal Write-In Absentee Ballot (FWAB) in 2012?		33	NORECMDFWAB			
TOLLFREE	31	During 2012, did you use or refer anyone to FVAP's toll-free telephone service?		34	TOLLFREE	36	TOLLFREE	
NOTOLLFREE	32	What was the main reason why you did not use, or recommend anyone to use, the Federal Voting Assistance Program's (FVAP) toll-free telephone service in 2012?		36	NOTOLLFREE	39	NOTOLLFREEA- NOTOLLFREEF	*Format changed from subitems to "Main reason"
NOTOLLFREESP	32	Please specify the main reason why you did not use, or recommend anyone to use, FVAP's toll-free telephone service.		36spo	NOTOLLFREESP	39spo	NOTOLLFREESP	
SRCEINFOA	33	During 2012, how useful were each of the following sources of information in helping you perform your Voting Assistance Officer (VAO) duties? If you did not use a specific source of information, mark "Did not use" for that response. Mark one answer for each item.	Federal Voting Assistance Program's (FVAP) Automated Online Assistant	37a	SRCEINFOA			
SRCEINFOC	33	During 2012, how useful were each of the following sources of information in helping you perform your Voting Assistance Officer (VAO) duties? If you did not use a specific source of information, mark "Did not use" for that response. Mark one answer for each item.	Election Dates Posters	37c	SRCEINFOC	40c	SRCEINFOC	*In 2008, question text is slightly different "During 2008, how useful was each of the following sources in helping you perform your Voting Assistance Officer (VAO) duties?"

Dos VAO Crosswalk
2008 - 2012

2012 Variable Name	2012 Question	2012 Question Text	2012 Subitem Text	2010 Question #	2010 Variable Name	2008 Question #	2008 Variable Name	Changes
SRCEINFOK	33c	During 2012, how useful were each of the following sources of information in helping you perform your Volting Assistance Officer (VAO) duties? If you did not use a specific source of information, mark "Did not use" for that response. Mark one answer for each item.	FVAP's News Releases					
SRCEINFOL	33d	During 2012, how useful were each of the following sources of information in helping you perform your Volting Assistance Officer (VAO) duties? If you did not use a specific source of information, mark "Did not use" for that response. Mark one answer for each item.	FVAP's toll-free telephone service					
SRCEINFOE	33e	During 2012, how useful were each of the following sources of information in helping you perform your Volting Assistance Officer (VAO) duties? If you did not use a specific source of information, mark "Did not use" for that response. Mark one answer for each item.	Public service ad campaign	37e	SRCEINFOE	40e	SRCEINFOE	
SRCEINFOF	33f	During 2012, how useful were each of the following sources of information in helping you perform your Volting Assistance Officer (VAO) duties? If you did not use a specific source of information, mark "Did not use" for that response. Mark one answer for each item.	FVAP's Online Chat Room	37f	SRCEINFOF			
SRCEINFOG	33g	During 2012, how useful were each of the following sources of information in helping you perform your Volting Assistance Officer (VAO) duties? If you did not use a specific source of information, mark "Did not use" for that response. Mark one answer for each item.	FVAP's HelpDesk					
SRCEINFOH	33h	During 2012, how useful were each of the following sources of information in helping you perform your Volting Assistance Officer (VAO) duties? If you did not use a specific source of information, mark "Did not use" for that response. Mark one answer for each item.	FVAP on Facebook					
SRCEINFOI	33i	During 2012, how useful were each of the following sources of information in helping you perform your Volting Assistance Officer (VAO) duties? If you did not use a specific source of information, mark "Did not use" for that response. Mark one answer for each item.	FVAP on Twitter					

Dos VAO Crosswalk
2008 - 2012

2012 Variable Name	2012 Question	2012 Question Text	2012 Subitem Text	2010 Question #	2010 Variable Name	2008 Question #	2008 Variable Name	Changes
SRCEINFOJ	33	j During 2012, how useful were each of the following sources of information in helping you perform your Volting Assistance Officer (VAO) duties? If you did not use a specific source of information, mark "Did not use" for that response. Mark one answer for each item.	FVAP on LinkedIn					
VOTEMATA	34	a During 2012, did you have enough of the following election materials to carry out your Volting Assistance Officer (VAO) duties? If you did not use the specific election materials, mark "Did not use" for that response. Mark one answer for each item.	2012-13 Volting Assistance Guide (VAG)	38a	VOTEMATA	41a	VOTEMATA	
VOTEMATB	34	b During 2012, did you have enough of the following election materials to carry out your Volting Assistance Officer (VAO) duties? If you did not use the specific election materials, mark "Did not use" for that response. Mark one answer for each item.	Federal Post Card Applications (FPCAs)	38b	VOTEMATB	41b	VOTEMATB	
VOTEMATC	34	c During 2012, did you have enough of the following election materials to carry out your Volting Assistance Officer (VAO) duties? If you did not use the specific election materials, mark "Did not use" for that response. Mark one answer for each item.	Federal Write-In Absentee Ballots (FWABS)	38c	VOTEMATC	41c	VOTEMATC	
VOTEMATD	34	d During 2012, did you have enough of the following election materials to carry out your Volting Assistance Officer (VAO) duties? If you did not use the specific election materials, mark "Did not use" for that response. Mark one answer for each item.	Election Dates Posters	38d	VOTEMATD	41d	VOTEMATD	
VOTEMATE	34	e During 2012, did you have enough of the following election materials to carry out your Volting Assistance Officer (VAO) duties? If you did not use the specific election materials, mark "Did not use" for that response. Mark one answer for each item.	Motivational posters	38e	VOTEMATE	41e	VOTEMATE	
COMMENT	35	--- Thank you for participating in the survey. There are no more questions on this survey. If you have comments or concerns that you were not able to express in answering this survey, please enter them in the space provided. Your comments will be viewed and considered as policy deliberations take place. Your feedback is useful and appreciated.	---	39	COMMENT3			

Dos VAO Crosswalk
2008 - 2012

2012 Variable Name	2012 Question	2012 Question Text	2012 Subitem Text	2010 Question #	2010 Variable Name	2008 Question #	2008 Variable Name	Changes
COMMINELIG	36	<p>You have indicated that you were not assigned as a Voting Assistance Officer (VAO) on November 6, 2012. If you know who the VAO was for your embassy or consulate on November 6, 2012, then please do the following three steps:</p> <p>[b-1] Click the Back button,</p> <p>[b-1] Clear your answer, and</p> <p>[b-1] Forward the survey notification to the person who was the VAO on November 6, 2012.</p> <p>If you don't know who the VAO was, then click Submit Survey to submit the survey.</p> <p>For further help, please call our Survey Processing Center toll-free at 1-800-881-5307 or e-mail DoSVAOSurvey@mail.mil.</p>	---	40	COMMINELIG			

REPORT DOCUMENTATION PAGE

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