

# FVAP UPDATE

## NOVEMBER/DECEMBER 2018



**FVAP.GOV**  
FEDERAL VOTING ASSISTANCE PROGRAM

## THE FPCA AND FWAB ARE AVAILABLE FOR REVIEW AND COMMENT DEADLINE JAN. 22, 2019

The Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA) requires that the Federal Voting Assistance Program (FVAP) prescribe two standard federal forms. Both forms require regular review and public comment.

The revised forms simplify instructions for voters and include: clarification of National Guard classification for use of the form; alterations to the list of states requiring additional information; and clarification of registration and ballot request instructions. As an essential part of the redesign process, we welcome feedback on form usability as well. To help ensure the form is easy and intuitive from a voter's perspective, please download and complete it as if you were registering to vote, requesting an absentee ballot or voting the FWAB. During this period FVAP is not allowed to take feedback directly, please provide content and usability comments via the links in the release at <https://www.fvap.gov/info/news/2018/11/29/fvap-is-updating-the-fpca-and-the-fwab-add-your-input>.

## SEO SURVEY

The 2018 FVAP Post-Election Voting Survey of State Election Officials, is launching on January 8 and will be available through February 8. We look forward to your feedback! This survey is different from the Election Assistance Commission's (EAC) Election Administration & Voting Survey (EAVS) and focuses on how SEOs use FVAP products and services, interact with local election officials, and address UOCAVA specific state ballot and registration issues. We use the information from this survey to better assist you in the future to build a better and stronger relationship to assist our UOCAVA voters.

You will receive email invitations from our contractor, Fors Marsh Group, to the state election director. Typically the person most responsible for UOCAVA completes the survey. If you have questions or need assistance, please email [SEO-survey@forsmarshgroup.com](mailto:SEO-survey@forsmarshgroup.com).

## GENERIC EMAIL TIP

In 2018, voters contacted us regarding out-of-date email address for their local election office. Many of these issues were due to the official email address being tied to an individual's name who had left the organization. We have found that supporting UOCAVA voters by using a generic email box [e.g. [townclerk@townname.state.us](mailto:townclerk@townname.state.us)] instead of an address

linked to a staff member, is the best way to make sure the email for your office is up to date.

When creating a generic UOCAVA email box, add an automatic reply so the voter knows that their election materials were received and not sent to a spam folder. Also, check your spam folders regularly to catch any emails from military voters with a ".mil" address or from an overseas Internet Service Provider that were flagged as spam.

Finally, when there is a change to any of your official contact information please notify FVAP so that we can keep military and overseas voters informed through FVAP.gov.

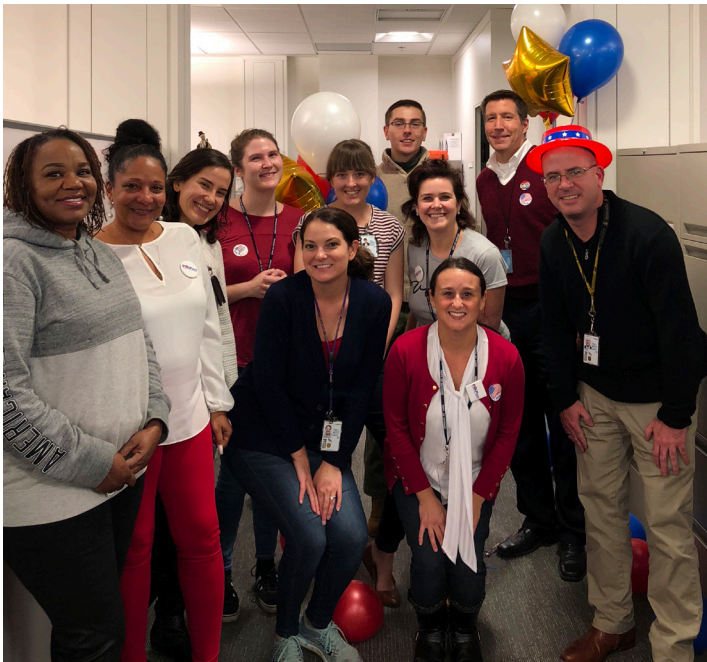
## SERVICE VOTING ASSISTANCE OFFICER SPOTLIGHT U.S. AIR FORCE - KELLY WEAKLY

Kelly Weakly is a Program Analyst at the Air Force Personnel Center (AFPC), Airman and Family Division, at Joint Base San Antonio - Randolph in Texas. She assumed the responsibility for operational oversight of the AF Voting Assistance Program in November 2017, when the Air Force centralized the voting function within the installation Airman & Family Readiness Centers (A&FRCs).

Kelly is passionate about her faith, family and work. As a mother of two and grandmother of four blessings, if you get her "out of office" reply it is likely she is out of town stockpiling hugs from her grandchildren. She enjoys the challenges and rewards that come with implementing policy and training Installation and Unit Voting Assistance Officers. With 18 years of federal service overlapping 21 years as a Navy spouse, Kelly recognizes the importance of absentee voting and wants to ensure Airmen are aware of and exercise their right to vote.



## THANK YOU AND HAPPY HOLIDAYS!



As we move in to the holiday season after the election we want to take a moment to say Thank You. We are very thankful to work with such wonderful election officials at the State and local level who support us and our voters. Our relationship with you strengthens the efforts to ensure military and overseas voters have the voting assistance they need. All of us had a busy mid-term election and FVAP staff worked hard to support voters through our customer service center, where we handled over 2,500 emails, phone calls and faxes on the day of the election. For those states that utilize faxing, FVAP plans to explore changes that will ensure proper attention to customer needs are met for 2020.

Have a safe, warm, and joyous holiday season!  
We look forward to working with you in 2019!

# Happy Holidays