OMB No. 0704-0125
Expires 8/31/2007

2004 POST-ELECTION VOTING SURVEY OF OVERSEAS CITIZENS

You have been randomly selected to participate in this survey. Your answers to these questions, along with your comments or opinions, can help change the absentee voting process to make it easier to vote.

This survey is conducted by the Federal Voting Assistance Program (FVAP), whose mission is to inform and educate U.S. citizens of their right to vote and to foster participation in the democratic process. The FVAP has retained the services of Sirota Consulting LLC, a New York-based survey research firm, to assist in developing, conducting, and analyzing the survey.

Please take a few minutes to complete and return this survey in the enclosed return envelope. **You may also complete this questionnaire using the Internet.** We strongly urge you to use the Internet version because it is the fastest and most efficient way to take the survey. To access the Internet version, go to:

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https://survey.sirota.com/oscitfvap2004

Your access code is printed in the shaded area at the bottom of this page.

PRIVACY NOTICE:

AUTHORITY: The authority to solicit the information requested in this survey is contained in the Uniformed and Overseas Citizens Absentee Voting Act of 1986 (42 U.S.C. 1973 ff).

PURPOSE: The information obtained is used to evaluate and improve the Federal Voting Assistance Program.

USES: This information will be used for research and analysis purposes only. No identifying information will be retained after completion and return of the survey. Sirota Consulting LLC is conducting this survey for the Federal Voting Assistance Program.

DISCLOSURE: Voluntary. Failure to respond will not result in any penalty to you. However, maximum participation is encouraged so that the data will be complete and representative.

PLEASE DO NOT WRITE IN THIS AREA

ACCESS CODE

SURVEY INSTRUCTIONS

- Please use a blue or black ink pen when marking your responses.
- Mark your responses the "right way" according to the following example.

Example:

Right Way	Wrong Way
●	✓ ✗ ◒ ⊙

ABOUT YOU

1. Were you a U.S. citizen on November 2, 2004?

- ○ Yes
- ○ No **STOP – PLEASE RETURN YOUR SURVEY IN THE ENCLOSED ENVELOPE**

2. On November 2, 2004, how long had you lived outside of the U.S.?

- ○ Less than 1 year
- ○ 1 year to less than 3 years
- ○ 3 years to less than 6 years
- ○ 6 years to less than 10 years
- ○ 10 years or more

3. In what overseas country are you currently residing? ***Please enter country in box below***

4. On November 2, 2004, how long have you resided in this country?

- ○ Less than 6 months
- ○ 6 months to less than 1 year
- ○ 1 year to less than 2 years
- ○ 2 years to less than 3 years
- ○ 3 years or more

5. What was your age on November 2, 2004?

- ○ 18 to 24 years old
- ○ 25 to 29 years old
- ○ 30 to 34 years old
- ○ 35 to 44 years old
- ○ 45 years old & above

6. Not counting yourself, how many family members, who were at least 18 years old, lived with you at your current residence as of November 2, 2004?

NOTE: Include your spouse and anyone related to you by blood, marriage, or adoption, who depends on you for more than half of their support.

- ○ None
- ○ One
- ○ Two
- ○ Three
- ○ Four
- ○ Five or more

7. In 2004, were you registered to vote in the United States?

- ○ Yes
- ○ No

8. As of the November 2, 2004 election, what state or territory was your legal voting residence? ***Please enter state in box below***

NOTE: Your legal voting residence is the state where you last resided immediately prior to your departure from the U.S. This right extends to overseas citizens even though they may no longer own property or have other ties to their last state of residence and their intent to return to that state may be uncertain.

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Continue on next page

2004 ELECTION

9. How interested were you in the U.S. elections held on November 2, 2004?

- ○ Very interested
- ○ Somewhat interested
- ○ Not that interested
- ○ Not interested at all

10. Did you vote in the November 2004 election and if so, did you vote in person or by absentee ballot?

- ○ Yes, I voted in person ***Skip to Q23***
- ○ Yes, I voted by absentee ballot ***Skip to Q13***
- ○ No, I did not vote ***Continue with Q11***

11. Which of the following were reasons why you did not vote in the November 2004 election? ***Mark all that apply***

- ○ I was not interested in voting, too busy, forgot
- ○ I could not register to vote
- ○ I had no candidate preference
- ○ I did not think my vote would matter
- ○ I did not know how to get an absentee ballot
- ○ My absentee ballot arrived too late
- ○ My absentee ballot did not arrive at all
- ○ The absentee voting process was too complicated
- ○ Other

12. Even though you did not vote, did you request an absentee ballot for the November 2004 election?

- ○ Yes ***Continue with Q13***
- ○ No ***Skip to Q23***

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ABSENTEE VOTING

13. In what month did you request your absentee ballot for the November 2, 2004 election (to the best of your recollection)?

- ○ July 2004 or earlier
- ○ August 2004
- ○ September 2004
- ○ October 2004
- ○ November 2004
- ○ Do not recall

14. The Federal Post Card Application (FPCA), Standard Form 76, is a request for registration and absentee ballot. Did you use the FPCA to request your absentee ballot for the November 2, 2004 election or did you use another method?

- ○ I used the FPCA ***Continue with Q15***
- ○ I used another method ***Skip to Q16***

15. Where did you obtain your FPCA to request your absentee ballot for the November 2, 2004 election? ***Mark only one***

- ○ From the Federal Voting Assistance Program
- ○ Through military channels
- ○ From a U.S. Embassy or Consulate
- ○ From an overseas organization or company
- ○ From a state or local election official
- ○ Online from the Internet
- ○ Other
- ○ Do not recall

16. During 2004, did you receive notification from your local election official that your absentee ballot request had been received?

- ○ Yes
- ○ No
- ○ Do not recall

Continue on next page

ABSENTEE VOTING

17. Did you receive the absentee ballot for the November 2, 2004 election?

- ○ Yes ***Continue with Q18***
- ○ No, I never received it ***Skip to Q20***

18. When did you receive your absentee ballot for the November 2, 2004 election (to the best of your recollection)?

- ○ July 2004 or earlier
- ○ August 2004
- ○ September 2004
- ○ October 2004
- ○ November 2004
- ○ Do not recall

19. When did you complete and return your ballot for the November 2, 2004 election (to the best of your recollection)?

- ○ July 2004 or earlier
- ○ August 2004
- ○ September 2004
- ○ October 2004
- ○ November 2004
- ○ I did not return it
- ○ Do not recall

20. The Federal Write-In Absentee Ballot (FWAB), Standard Form 186, is a back-up ballot used if you are overseas and you do not receive your regular absentee ballot. Did you use the FWAB in the November 2, 2004 election?

- ○ Yes ***Continue with Q21***
- ○ No ***Skip to Q22***

21. When did you complete and return the FWAB for the November 2, 2004 election (to the best of your recollection)?

- ○ September 2004
- ○ October 2004
- ○ November 2004
- ○ Do not recall

} ***Skip to Q23***

22. What is the ONE MAIN REASON you did not use the FWAB for the November 2, 2004 election? ***Mark only one***

- ○ I did not know about the FWAB
- ○ I knew about it, but didn't know how to get one
- ○ I knew about it, but could not get one
- ○ I had difficulty filling it out
- ○ I was living in the U.S.
- ○ I already returned a regular absentee ballot
- ○ Other

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VOTING ASSISTANCE

23. Voting Assistance Officers (VAOs) are designated individuals who provide accurate, non-partisan voting information and assistance to citizens who wish to vote. Embassies and consulates have assigned VAOs to carry out this responsibility. During 2004, did you receive voting information or assistance from an embassy or consulate VAO?

- ○ Yes ***Continue with Q24***
- ○ No ***Skip to Q26***

24. During 2004, which of the following kinds of information or assistance did you receive from the embassy or consulate VAO? ***Mark all that apply***

- ○ Determining my eligibility to vote
- ○ Understanding the absentee voting process
- ○ Obtaining the Federal Post Card Application (FPCA)
- ○ Completing the FPCA
- ○ Obtaining the Federal Write-In Absentee Ballot (FWAB)
- ○ Completing the FWAB
- ○ Finding information on candidates/issues
- ○ Electronic transmission of election materials (faxing)
- ○ Other

Continue on next page

VOTING ASSISTANCE

25. Overall, in 2004, how satisfied were you with the information or assistance you received from the embassy or consulate VAO?

- ○ Very satisfied
- ○ Satisfied
- ○ Dissatisfied
- ○ Very dissatisfied

Skip to Q27

26. Which of the following reasons explain why you did not receive voting information or assistance from the embassy or consulate VAO in 2004? ***Mark all that apply***

- ○ I did not know I could get information or assistance from the VAO
- ○ I did not have a VAO
- ○ I did not know who my VAO was
- ○ I did not know how to contact my VAO
- ○ My VAO was not available when I needed assistance
- ○ My VAO was not helpful when I needed assistance
- ○ My VAO did not have the materials or information I needed
- ○ I did not need any voting information or assistance
- ○ Other

27. The Federal Voting Assistance Program (FVAP) web site, www.fvap.gov, provides voting-related information and resources. During 2004, did you use this web site?

- ○ Yes ***Continue with Q28***
- ○ No ***Skip to Q30***

28. During 2004, how many times did you use the FVAP web site (to the best of your recollection)?

- ○ One
- ○ Two to four
- ○ Five to ten
- ○ Eleven or more
- ○ Do not recall

29. Overall, how satisfied were you with the FVAP web site when you used it in 2004?

- ○ Very satisfied
- ○ Satisfied
- ○ Dissatisfied
- ○ Very dissatisfied

Skip to Q31

30. Which of the following reasons explain why you did not use the FVAP web site in 2004? ***Mark all that apply***

- ○ I did not know about it
- ○ I did not have Internet access
- ○ I knew about it, but did not know the web site address
- ○ I got all the information I needed from other sources
- ○ I did not think it would be useful
- ○ Other

31. The Department of Defense *Voting Assistance Guide 2004-05 (VAG)* provides state-by-state information about registering to vote and requesting an absentee ballot. During 2004, did you refer to the VAG for information about registering to vote or requesting an absentee ballot?

- ○ Yes ***Continue with Q32***
- ○ No ***Skip to Q35***

32. Where did you obtain the *VAG* in 2004? ***Mark all that apply***

- ○ From the Voting Assistance Officer
- ○ From the Internet
- ○ From a CD ROM
- ○ Other

33. During 2004, what kind of information were you looking for in the *VAG*? ***Mark all that apply***

- ○ How to register and vote absentee
- ○ Dates of elections and deadlines
- ○ How to fill out the Federal Post Card Application (FPCA) for your state
- ○ Mailing address for FPCA or ballot
- ○ How to transmit the FPCA or voted ballot by fax
- ○ How to use the Federal Write-In Absentee Ballot
- ○ Web site addresses
- ○ Where to go for help
- ○ Other

Continue on next page

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VOTING ASSISTANCE

34. Overall, how would you rate the *VAG* as a reference on absentee voting procedures when you used it in 2004?

- ○ Excellent
- ○ Good
- ○ Fair
- ○ Poor

Skip to Q36

35. What is the main reason you did not use the *VAG* in 2004? ***Mark only one***

- ○ I did not know about it
- ○ I knew about it, but could not get a copy
- ○ I got all the information I needed from other sources
- ○ Other

36. The Department of Defense Voting Information Center (VIC) is an automated telephone system that provides citizens with information about candidates. It is toll-free from over 64 countries. During 2004, did you use the VIC?

- ○ Yes ***Continue with Q37***
- ○ No ***Skip to Q39***

37. During 2004, about how many times did you use the VIC (to the best of your recollection)?

- ○ One
- ○ Two to four
- ○ Five to ten
- ○ Eleven or more
- ○ Do not recall

38. Overall, how satisfied were you with the VIC in 2004?

- ○ Very satisfied
- ○ Satisfied
- ○ Dissatisfied
- ○ Very dissatisfied

Skip to Q40

39. During 2004, which of the following reasons explain why you did not use the VIC? ***Mark all that apply***

- ○ I did not know about it
- ○ I knew about it, but I did not know what it was for
- ○ I knew about it, but did not know the telephone number
- ○ I got all the information I needed from other sources
- ○ I did not need it
- ○ It was a long distance call
- ○ I could not get through
- ○ A toll-free number is not available in my country of residence
- ○ Other

40. The Federal Voting Assistance Program (FVAP) provides a toll-free telephone service that allows a caller to ask FVAP staff for voting information or assistance. Did you use this service to talk with a FVAP staff member in 2004?

- ○ Yes ***Continue with Q41***
- ○ No ***Skip to Q42***

41. Overall, how satisfied were you with the assistance you received in 2004 when you called the FVAP toll-free telephone service?

- ○ Very satisfied
- ○ Satisfied
- ○ Dissatisfied
- ○ Very dissatisfied

Skip to Q43

42. Which of the following explains why you did not use the FVAP toll-free telephone service in 2004? ***Mark all that apply***

- ○ I did not know about it
- ○ I knew about it, but I did not know what it was for
- ○ I knew about it, but did not know the telephone number
- ○ I got all the information I needed from other sources
- ○ I did not need it
- ○ It was a long distance call
- ○ I could not get through
- ○ A toll-free number is not available in my country of residence
- ○ Other

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OTHER SOURCES OF VOTING INFORMATION

43. Overall, if you received voting information from any of the following sources in 2004, how satisfied were you with the voting information you received?
Mark ONE answer for each source

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Did not Use or Not Available to Me
U.S. Embassy or consulate	○	○	○	○	○
Other Federal agency/agencies	○	○	○	○	○
Political organizations	○	○	○	○	○
Other private organization or company	○	○	○	○	○
State or local election official	○	○	○	○	○

44. If you used any of the following sources of voting information in 2004, how useful was each one for voting information?
Mark ONE answer for each source

	Very Useful	Useful	Somewhat Useful	Not Useful At All	Did not Use or Not Available to Me
Voting Information News newsletters	○	○	○	○	○
Voting News Releases	○	○	○	○	○
"It's your Future. VOTE for it!" or "Road Sign" motivational posters	○	○	○	○	○
Election Dates Chart	○	○	○	○	○
How To Do It! Absentee Voting Frequently Asked Questions	○	○	○	○	○
FVAP web site/CD ROM training	○	○	○	○	○
"Get Out the Vote" public service ad campaign	○	○	○	○	○
Voting workshop	○	○	○	○	○

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45. If you used any of the following sources to obtain any kind of voting information in 2004, how useful was each one for voting information?
Mark ONE answer for each source

	Very Useful	Useful	Somewhat Useful	Not Useful At All	Did Not Use or Not Available to Me
Local television, radio and print media	○	○	○	○	○
CNN International	○	○	○	○	○
Armed Forces Radio/TV	○	○	○	○	○
International Herald Tribune	○	○	○	○	○
USA Today International	○	○	○	○	○
Other U.S. civilian newspapers, magazines, radio, TV	○	○	○	○	○
Family/Friends	○				
The Internet	○	○	○	○	○

Continue on next page

ELECTRONIC TRANSMISSION OF VOTING MATERIALS

46. Some states allow you to fax voting materials such as your absentee ballot request or the completed ballot itself. During 2004, did you fax any of the following voting materials? ***Mark ONE answer for each***

	Yes	No
Federal Post Card Application	○	○
Non-FPCA request for absentee ballot	○	○
Ballot	○	○
Federal Write-In Absentee Ballot	○	○
Other voting materials	○	○

2002 ELECTION

47. Did you vote in the November 2002 election (non-Presidential election for Federal offices) to the best of your recollection?

- ○ Yes ***Continue with Q48***
- ○ No ***Skip to Q49***
- ○ Don't recall

48. How did you vote in the November 2002 election?

- ○ I voted in person
- ○ I voted by absentee ballot
- ○ Don't recall

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COMMENTS

49. In the space below, please provide any comments you have about this questionnaire, the Federal Voting Assistance Program, or the absentee voting process in 2004.

Thank you for participating in this survey.
Please return your completed survey in the enclosed envelope.

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