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# **2010 Post-Election Voting Survey of Unit Voting Assistance Officers**

## **Tabulations of Responses**



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**2010 POST-ELECTION VOTING SURVEY OF  
UNIT VOTING ASSISTANCE OFFICERS:  
TABULATIONS OF RESPONSES**

**Defense Manpower Data Center  
Human Resources Strategic Assessment Program  
1600 Wilson Boulevard, Suite 400, Arlington, VA 22209-2593**

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Policy officials contributing to the development of this survey include Paul Drugan and Bob Carey (Federal Voting Assistance Program).

DMDC's Program Evaluation Branch, under the guidance of Kristin Williams, Branch Chief, is responsible for the development of questionnaires in the survey program. The lead survey design analyst was Ryan Tulley. In addition, Toby Moore designed the unique presentation of complex items used in this tabulation volume.

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DMDC's Survey Technology Branch, under the guidance of Frederick Licari, Branch Chief, is responsible for the distribution of datasets outside of DMDC and maintaining records on compliance with the Privacy Act and 32 CFR 219.

Jacqueline Malone, SRA International, Inc., formatted and assembled this tabulation volume using DMDC's Survey Reporting Tool. A team consisting of Rachel Lipari, DMDC, Lindsay Rock, DMDC, and Chastity McFarlan, Consortium Research Fellow, completed quality control for this tabulation volume.

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# 2010 POST-ELECTION VOTING SURVEY OF UNIT VOTING ASSISTANCE OFFICERS: TABULATIONS OF RESPONSES

## *Introduction to the Survey*

The *Human Resources Strategic Assessment Program* (HRSAP), Defense Manpower Data Center (DMDC), conducts surveys to support the personnel information needs of the Under Secretary of Defense for Personnel and Readiness (USD[P&R]). These surveys assess the attitudes and opinions of the entire Department of Defense (DoD) community. Although the primary sources of information for HRSAP are *Status of Forces Surveys* (SOFS), DMDC also conducts special polls to obtain quick, targeted answers on special topics.

This report contains tabulations of responses from the *2010 Post-Election Voting Survey of Unit Voting Assistance Officers (2010 PEV4)* conducted from December 3, 2010 to February 11, 2011. This introduction (1) summarizes the survey content, (2) defines the total population surveyed and the subgroups used in tabulations of responses, (3) summarizes the survey methodology,<sup>1</sup> and (4) provides details on how to use the tabulations. The tabulations and a copy of the survey items follow this introduction.<sup>2</sup>

## **Survey Content**

The topics covered in the *2010 PEV4* include training, voting assistance, technological assistance in voting, voting assistance guides, Federal Voting Assistance Program's (FVAP) news releases, FVAP's Web site, FVAP's Automated Online Assistant, FVAP's toll-free telephone service, and other sources of voting information. This survey was subdivided into the following 10 topic areas:

1. *Background Information*—Service, paygrade, geographic location, time in location, age, duration of Unit Voting Assistance Officer (UVAO) assignment, and prior UVAO service.
2. *Training*—Receipt and usefulness of UVAO training.
3. *Voting Assistance*—Number of permanent party military members and UVAOs assigned to units served, number of members assisted with voting, hours worked as UVAO, satisfaction with support received for UVAO duties, types of activities and assistance provided as UVAO, and satisfaction with aspects of performance of UVAO duties.
4. *Technological Assistance in Voting*—Access to technology for UVAO duties.

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<sup>1</sup> Details on survey methodology are reported by DMDC (2011b).

<sup>2</sup> Refer to DMDC (2011a) to view a screen-shot version of the survey as it appeared on the Web.

5. *Voting Assistance Guide*—Receipt and usefulness of the *Department of Defense 2010-11 Voting Assistance Guide (VAG)* and preferred format of VAG.
6. *FVAP's News Releases*—Receipt, forwarding, and usefulness of FVAP News Releases.
7. *FVAP's Web Site*—Use of, satisfaction with, and reasons for using or not using FVAP Web site.
8. *FVAP's Automated Online Assistant*—Recommendations to use the FVAP Automated Online Assistant to complete a Federal Post Card Application (FPCA) and to complete a Federal Write-In Absentee Ballot (FWAB), and reasons for not recommending using the Automated Online Assistant to complete an FPCA and/or FWAB.
9. *FVAP's Toll-Free Telephone Service*—Use of FVAP toll-free telephone service, satisfaction with FVAP telephone service, and reasons for not recommending using the telephone service.
10. *Other Sources of Voting Information*—Usefulness of sources of voting information in performing UVAO duties (e.g., Automated Online Assistant, online training programs) and adequacy of supply of election materials.

### ***Population and Reporting Categories***

The target population for the 2010 PEV4 consisted of all Unit Voting Assistance Officers<sup>3</sup> of the Army, Navy, Marine Corps, Air Force, and Coast Guard, excluding National Guard and Reserve members. As a list of UVAOs was not available by the time of the survey administration, the population of interest was defined as units with 25 or more permanently assigned active members because units of this size are required to designate a UVAO.

Survey results are presented for the total population and by a variety of reporting categories. To form the reporting categories for the tabulations, respondents were classified primarily by survey self-report. If the self-reported data are missing, then DMDC's *Active Duty Personnel Master Edit File (ADMF)* data, at the time of sampling, is used to impute the subgroup classification for Service, size of unit, and location. Survey results are tabulated by: Service, employment status, size of unit, location, time overseas, duration of UVAO assignment, prior UVAO service, UVAO training, and age. Definitions for reporting categories follow:

- *Service*—Categories include *Army, Navy, Marine Corps, Air Force, and Coast Guard*.
- *Employment Status*—Categories include *Civilian* and *Military*. The *Civilian* category includes all civilian paygrades (GS1-GS/GM15). The *Military* category

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<sup>3</sup> The target population excludes assistants to the Unit Voting Assistance Officers.

includes *Enlisted* and *Officers*. The *Enlisted* subgroup includes all enlisted paygrades (E1-E9). The *Officers* subgroup includes warrant officers (*W1 – W5*) and commissioned officers (*O1 – O6*).

- *Size of Unit*—Categories are *Less Than 50*, *50 to 99*, *100 to 249*, and *250 or More*.
- *Location*—The primary classification distinguishes *Overseas* from *US (Incl. Territories)*. *US (Incl. Territories)* includes respondents with permanent duty stations located in the 50 states, the District of Columbia, Puerto Rico, and United States territories or possessions.
- *Time Overseas*—Categories include *Less Than 1 Year* and *1 Year or More*.
- *Duration of UVAO Assignment*—Categories include *Less Than 3 Months*, *3 Months to Less Than 6 Months*, *6 Months to Less Than 1 Year*, and *1 Year or More*.
- *Prior UVAO Service*—Categories include *Prior Service* and *Non-Prior Service*.
- *UVAO Training*—Categories include *Trained* and *Not Trained*.
- *Age*—Categories include *18 to 24 Years Old*, *25 to 29 Years Old*, *30 to 34 Years Old*, and *35 Years Old or More*.

### **Survey Methodology**

The Web survey administration process began on December 3, 2010, with the mailout of notification letters to UVAOs at all unit identification codes (UICs) within the census.<sup>4</sup> This notification letter explained why the survey was being conducted, how the survey information would be used, and why participation was important. Throughout the administration period, additional e-mail and postal reminders were sent to UVAOs to encourage survey participation. Data were collected on the Web from December 6, 2010 to February 11, 2011.

The 2010 PEV4 was a census of units with 25 or more permanently assigned active members. The census consisted of 9,914 units drawn from the sample frame constructed from DMDC's *Active Duty Master Edit File (ADMF)*.<sup>5</sup>

Completed surveys (defined as 50% or more of the survey questions asked of all participants are answered) were received from 1,964 eligible respondents. The overall weighted response rate was 20%.

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<sup>4</sup> As a list of UVAOs was not available at the time of survey administration, the survey was addressed using the generic title "Unit Voting Assistance Officer."

<sup>5</sup> Depending upon characteristics like geography of a unit and organizational structure such as a temporary realignment, a UVAO could serve more than one unit. So, the actual number of UVAOs would be less than the number of units.

Data were weighted using the industry standard two-stage process. This form of weighting produces survey estimates of population totals, proportions, and means (as well as other statistics) that are representative of their respective populations. Unweighted survey data, in contrast, are likely to produce biased estimates of population statistics. The two-stage process of weighting consists of the following steps:

- *Adjustment for selection probability*—Probability samples are selected from lists and each member of the list has a known nonzero probability of selection. In this study, all units with 25 or more permanently assigned active duty members were selected, so the base weight given to respondents was 1.
- *Adjustments for nonresponse*—Some sampled members do not respond to the survey. Suppose only half the members completed and returned a survey. Because the unweighted response set size would only be 50% of the total, weights are needed to project the response set up to the subgroup population total. In this example, the base weight of 1 is multiplied by the reciprocal of the nonresponse rate of 2 to create a new weight of 2. The weighted sample sums to the subgroup population total.

Table 1 (page 5) shows the number of UVAOs and the portion of total UVAOs in each reporting group. Also shown are the estimated number of units and the portion of total number of units in each reporting group. Differences in the percentages of respondents and population for the reporting categories reflect differences in the number sampled, as well as differences in response rates.

### ***Tabulation Procedures***

Tabulations<sup>6</sup> for each question, including the text of the questions and response options are shown. To compress the width of columns in the tables, the response options are shown with a number or letter; then that number or letter is used as the column heading for the responses. The central feature of the tabulations is the percentage of members choosing the response options indicated by the column heading. Within a set of response options, percentages may not add to 100% due to rounding error.

Where an item lends itself to presentation as an average, that average is also shown as both a number estimate and in a bar chart. The averages lend themselves to a quick scan for reporting groups differing from other similarly defined groups. In some cases, the responses are averages of the numeric scales presented with the response options. The mean bar charts for numeric scales in these tabulations were created by using the midpoints of the response options to calculate averages. Where there is a simple binomial response (e.g., yes/no), only one percentage is presented. In this case, the bar chart represents that percentage.

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<sup>6</sup> Details of data editing and preparation are provided by DMDC (2011a).

**Table 1.**  
**Number of Respondents (Total) and Estimated Population by Reporting Categories**

	Respondents		Estimated Population				Max ME
	Count	Percent	Totals		Percent		
<b>TOTAL</b>	1,964	100%	9,907	± 1	100%		
Army	548	28%	4,870	±44	49%		±1
Navy	491	25%	1,758	±31	18%		±1
Marine Corps	128	7%	502	±21	5%		±1
Air Force	674	34%	2,356	±41	24%		±1
Coast Guard	123	6%	421	± 9	4%		±1
<b>EMPLOYMENT STATUS</b>							
Civilian	103	5%	495	±95	5%		±2
Military	1,860	95%	9,409	±96	95%		±1
Enlisted	826	42%	3,724	±205	38%		±3
Officers	1,034	53%	5,685	±210	57%		±3
<b>SIZE OF UNIT</b>							
Less Than 50	368	19%	1,911	±174	19%		±2
50 to 99	443	23%	2,418	±185	24%		±2
100 to 249	717	37%	3,614	±197	36%		±3
250 or More	436	22%	1,965	±158	20%		±2
<b>LOCATION</b>							
US (Incl. Territories)	1,710	87%	8,452	±93	85%		±1
Overseas	254	13%	1,455	±93	15%		±1
<b>TIME OVERSEAS</b>							
Less Than 1 Year	106	5%	615	±109	6%		±2
1 Year or More	148	8%	840	±96	8%		±2
<b>DURATION UVAO ASSIGNMENT</b>							
Less Than 3 Months	517	26%	2,878	±207	29%		±3
3 Months to Less Than 6 Months	411	21%	2,079	±184	21%		±2
6 Months to Less Than 1 Year	530	27%	2,652	±198	27%		±3
1 Year or More	504	26%	2,285	±178	23%		±2
<b>PRIOR UVAO SERVICE</b>							
Prior Service	293	15%	1,500	±163	15%		±2
Non-Prior Service	1,668	85%	8,398	±163	85%		±2
<b>UVAO TRAINING</b>							
Trained	1,268	65%	6,447	±211	65%		±3
Not Trained	693	35%	3,447	±211	35%		±3
<b>AGE</b>							
18 to 24 Years Old	218	11%	1,277	±160	13%		±2
25 to 29 Years Old	471	24%	2,457	±197	25%		±3
30 to 34 Years Old	409	21%	1,998	±177	20%		±2
35 Years Old or More	864	44%	4,168	±218	42%		±3

On each page of tabulations, the first column lists the reporting group shown in that row. The second column, *Percent Responding*, lists the portion of the reporting group represented in the estimates in that row. In most cases, if this percentage is not 100, it may reflect item nonresponse, and the table note indicates that “Percent responding are Unit Voting Assistance Officers who answered the question.” Not all questions will apply to every respondent. Where possible, the Web survey is programmed to skip respondents over questions that do not apply to them. For example, Q14 (If you received any of the following types of training, how useful was each one in preparing you for performing your Unit Voting Assistance Officer [UVAO] duties?) does not apply to those who marked in Q13 that they did not receive training to prepare them for performing their UVAO duties. The table note for this question indicates, “Percent responding are Unit Voting Assistance Officers who answered the question and who received training (Q13).”

### ***Margins of Error***

The presence of survey nonresponse required weighting to produce population estimates (e.g., percent prior service).<sup>7</sup> Because of the weighting, conventional formulas for calculating the margin of error will overstate the reliability of the estimate. For this report, variance estimates were calculated using SUDAAN<sup>®</sup> PROC DESCRIPT (Research Triangle Institute, 2004).

By definition, surveys are subject to error from nonresponse and noncompletion. Standard errors are estimates of the variance around population parameters, such as percentages or means, and are used to construct margins of error (i.e., confidence interval half-widths). Percentages and means in these tabulations are reported with margins of error based on 95% confidence intervals. In order to compress the data display, only the maximum margin of error (Max ME) for each reporting category is shown. That is, the tab volume shows only the largest margin of error for the percentages or means in each row. For each average shown in these tabulations, its margin of error is also printed.

The following reporting conventions are used:

- “0” indicates that no one in any reporting group selected the response option,
- NR indicates the estimate is *Not Reportable* and is suppressed because of low reliability. Estimates of low reliability are suppressed based on criteria defined in terms of nominal sample size (less than 5), effective sample size (less than 30), or relative standard error (greater than 0.225),
- NA indicates the question was *Not Applicable* because the question did not apply to respondents in the reporting category based on answers to previous questions,

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<sup>7</sup> As a result of differential weighting, only certain statistical software procedures, such as SUDAAN<sup>®</sup> PROC DESCRIPT, correctly calculate standard errors, variances, or tests of statistical significance for stratified samples.

<sup>®</sup> Registered 2004 by Research Triangle Institute, P.O. Box 12194, Research Triangle Park, NC 27709-2194

- no Max ME is printed when all percentages in the row are shown as NR,
- no margin of error is printed for an average when it is shown as NR.

### **References**

DMDC. (2011a). *2010 Post-Election Voting Survey of Unit Voting Assistance Officers: Administration, datasets, and codebook* (Report No. 2011-014). Arlington, VA: Author.

DMDC. (2011b). *2010 Post-Election Voting Survey of Unit Voting Assistance Officers: Statistical methodology report* (Report No. 2011-013). Arlington, VA: Author.

Research Triangle Institute. (2004). *SUDAAN<sup>®</sup> Language Manual, Release 9.0*. Research Triangle Park, NC: Research Triangle Institute.



# **Tabulations of Responses**

## 1. On November 2, 2010, were you assigned as a Unit Voting Assistance Officer (UVAO) in any of the military Services?

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	100	±1	100	±0	
Army	100	±1	100	±0	
Navy	100	±0	100	±0	
Marine Corps	100	±0	100	±0	
Air Force	100	±1	100	±0	
Coast Guard	99	±2	100	±0	
<b>EMPLOYMENT STATUS</b>					
Civilian	100	±0	NR	±0	
Military	100	±1	100	±0	
Enlisted	100	±1	100	±0	
Officers	100	±0	100	±0	
<b>SIZE OF UNIT</b>					
Less Than 50	100	±1	100	±0	
50 to 99	100	±0	100	±0	
100 to 249	100	±1	100	±0	
250 or More	99	±2	100	±0	
<b>LOCATION</b>					
US (Incl. Territories)	100	±1	100	±0	
Overseas	99	±2	100	±0	
<b>TIME OVERSEAS</b>					
Less Than 1 Year	100	±0	NR	±0	
1 Year or More	99	±3	100	±0	
<b>DURATION UVAO ASSIGNMENT</b>					
Less Than 3 Months	100	±1	100	±0	
3 Months to Less Than 6 Months	100	±0	100	±0	
6 Months to Less Than 1 Year	100	±1	100	±0	
1 Year or More	99	±1	100	±0	
<b>PRIOR UVAO SERVICE</b>					
Prior Service	100	±0	100	±0	
Non-Prior Service	100	±1	100	±0	
<b>UVAO TRAINING</b>					
Trained	100	±1	100	±0	
Not Trained	100	±1	100	±0	
<b>AGE</b>					
18 to 24 Years Old	100	±0	100	±0	
25 to 29 Years Old	100	±1	100	±0	
30 to 34 Years Old	100	±0	100	±0	
35 Years Old or More	100	±1	100	±0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Respondents who did not hold the assignment on election day (November 2, 2010) are excluded from this report (Q1).

NR: Not reportable

**2. On November 2, 2010, in which Service were you assigned as a Unit Voting Assistance Officer (UVAO)?**

1. Army  
4. Air Force

2. Navy  
5. Coast Guard

3. Marine Corps

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
<b>TOTAL</b>	100	±0	49	18	5	24	4	±1
Army	100	±0	100	0	0	0	0	±0
Navy	100	±0	0	100	0	0	0	±0
Marine Corps	100	±0	0	0	100	0	0	±0
Air Force	100	±0	0	0	0	100	0	±0
Coast Guard	100	±0	0	0	0	0	100	±0
<b>EMPLOYMENT STATUS</b>								
Civilian	100	±0	45	10	4	40	1	±11
Military	100	±0	49	18	5	23	4	±1
Enlisted	100	±0	35	25	3	33	4	±4
Officers	100	±0	59	14	7	16	4	±2
<b>SIZE OF UNIT</b>								
Less Than 50	100	±0	50	19	2	21	9	±5
50 to 99	100	±0	55	13	3	24	5	±4
100 to 249	100	±0	51	16	5	25	2	±3
250 or More	100	±0	37	25	11	24	2	±5
<b>LOCATION</b>								
US (Incl. Territories)	100	±0	49	18	5	23	5	±1
Overseas	100	±0	51	16	5	27	1	±4
<b>TIME OVERSEAS</b>								
Less Than 1 Year	100	±0	57	17	8	17	1	±9
1 Year or More	100	±0	47	15	3	35	0	±7
<b>DURATION UVAO ASSIGNMENT</b>								
Less Than 3 Months	100	±0	59	14	3	19	5	±4
3 Months to Less Than 6 Months	100	±0	52	15	7	21	5	±5
6 Months to Less Than 1 Year	100	±0	49	20	5	24	2	±4
1 Year or More	100	±0	35	21	7	31	6	±5
<b>PRIOR UVAO SERVICE</b>								
Prior Service	100	±0	50	14	8	23	5	±6
Non-Prior Service	100	±0	49	18	5	24	4	±2
<b>UVAO TRAINING</b>								
Trained	100	±0	50	15	5	29	1	±2
Not Trained	100	±0	48	23	5	14	10	±4
<b>AGE</b>								
18 to 24 Years Old	100	±0	66	6	2	19	7	±6
25 to 29 Years Old	100	±0	53	16	7	22	3	±4
30 to 34 Years Old	100	±0	43	23	7	24	3	±5
35 Years Old or More	100	±0	45	20	4	26	5	±3

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

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3. On November 2, 2010, were you serving in the military?

- 1. Yes, on active duty
- 2. Yes, as a member of the National Guard or Reserve in a full-time, active duty program (AGR/FTS/AR)
- 3. Yes, as a traditional National Guard/ Reserve member (e.g., drilling unit, IMA, IRR)
- 4. No, I was a federal civilian
- 5. No, I was a federal contractor

	Percent Responding		Percentages					Max ME	Percentage in Military		
			1	2	3	4	5				
<b>TOTAL</b>	100	±1	94	1	0	5	0°	±2	95.0	±2.0	
Army	100	±0	94	1	0	5	0°	±3	95.0	±2.0	
Navy	100	±0	97	1	0	3	0°	±3	97.0	±2.0	
Marine Corps	100	±0	95	1	0	4	0°	±5	96.0	±5.0	
Air Force	100	±1	91	0	0	8	0°	±2	92.0	±2.0	
Coast Guard	100	±0	98	0	0	2	0°	±4	98.0	±4.0	
<b>EMPLOYMENT STATUS</b>											
Civilian	100	±0	NR	NR	NR	NR	0°	±0	NR		
Military	100	±0	99	1	0	0	0°	±1	100.0	±0.0	
Enlisted	100	±0	99	1	0	0	0°	±2	100.0	±0.0	
Officers	100	±0	99	1	0	0	0°	±2	100.0	±0.0	
<b>SIZE OF UNIT</b>											
Less Than 50	100	±0	91	2	0	7	0°	±4	93.0	±4.0	
50 to 99	100	±0	97	0	0	3	0°	±2	97.0	±2.0	
100 to 249	100	±0	96	1	0	3	0°	±2	97.0	±2.0	
250 or More	100	±1	90	1	0	8	0°	±4	92.0	±4.0	
<b>LOCATION</b>											
US (Incl. Territories)	100	±1	94	1	0	5	0°	±2	95.0	±2.0	
Overseas	100	±0	95	0	0	5	0°	±5	95.0	±5.0	
<b>TIME OVERSEAS</b>											
Less Than 1 Year	100	±0	98	1	NR	NR	0°	±8	NR		
1 Year or More	100	±0	93	0	0	7	0°	±7	93.0	±7.0	
<b>DURATION UVAO ASSIGNMENT</b>											
Less Than 3 Months	100	±0	97	1	0	2	0°	±2	98.0	±2.0	
3 Months to Less Than 6 Months	100	±0	96	1	0	3	0°	±3	97.0	±3.0	
6 Months to Less Than 1 Year	100	±0	96	1	0	3	0°	±3	97.0	±3.0	
1 Year or More	100	±1	87	1	0	12	0°	±4	88.0	±4.0	
<b>PRIOR UVAO SERVICE</b>											
Prior Service	100	±0	85	0	1	14	0°	±5	86.0	±5.0	
Non-Prior Service	100	±0	96	1	0	3	0°	±2	97.0	±1.0	
<b>UVAO TRAINING</b>											
Trained	100	±0	93	1	0	6	0°	±2	94.0	±2.0	
Not Trained	100	±0	97	1	0	2	0°	±2	98.0	±2.0	
<b>AGE</b>											
18 to 24 Years Old	100	±0	99	1	0	0	0°	±4	100.0	±2.0	
25 to 29 Years Old	100	±0	99	1	0	0	0°	±2	100.0	±1.0	
30 to 34 Years Old	100	±0	99	1	0	1	0°	±2	99.0	±2.0	
35 Years Old or More	100	±1	88	1	0	11	0°	±3	89.0	±3.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage in military includes all those who answered any "Yes."  
 NR: Not reportable  
 ° Response option never endorsed.

## 4. What was your paygrade on November 2, 2010?

1. E1-E4  
4. O1-O32. E5-E9  
5. O4-O6

3. W1-W5

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
<b>TOTAL</b>	95	±1	2	38	5	52	4	±3
Army	95	±2	1	28	6	63	3	±4
Navy	97	±2	2	52	1	39	7	±4
Marine Corps	96	±4	1	23	12	56	9	±9
Air Force	92	±2	4	53	0	40	3	±4
Coast Guard	98	±2	1	38	12	44	4	±8
<b>EMPLOYMENT STATUS</b>								
Civilian	NA		NA	NA	NA	NA	NA	
Military	100	±0	2	38	5	52	4	±3
Enlisted	100	±0	4	96	0	0	0	±2
Officers	100	±0	0	0	7	86	7	±3
<b>SIZE OF UNIT</b>								
Less Than 50	93	±3	3	44	4	44	4	±6
50 to 99	97	±2	1	40	7	49	3	±5
100 to 249	97	±2	2	35	3	57	3	±4
250 or More	91	±3	0	36	4	54	7	±5
<b>LOCATION</b>								
US (Incl. Territories)	95	±1	1	38	5	52	4	±3
Overseas	95	±4	2	39	3	51	6	±7
<b>TIME OVERSEAS</b>								
Less Than 1 Year	98	±4	NR	29	5	65	2	±11
1 Year or More	93	±5	4	47	1	40	9	±9
<b>DURATION UVAO ASSIGNMENT</b>								
Less Than 3 Months	98	±1	2	31	4	61	3	±5
3 Months to Less Than 6 Months	97	±2	2	32	5	57	5	±5
6 Months to Less Than 1 Year	97	±2	1	39	4	51	5	±5
1 Year or More	87	±4	1	53	6	36	4	±5
<b>PRIOR UVAO SERVICE</b>								
Prior Service	86	±5	1	44	6	43	7	±7
Non-Prior Service	97	±1	2	37	4	53	4	±3
<b>UVAO TRAINING</b>								
Trained	94	±2	2	39	4	51	4	±3
Not Trained	98	±2	2	36	5	54	3	±4
<b>AGE</b>								
18 to 24 Years Old	100	±1	7	6	0	87	0	±5
25 to 29 Years Old	100	±1	2	18	2	79	0	±4
30 to 34 Years Old	99	±1	0	46	6	45	3	±5
35 Years Old or More	89	±3	0	58	7	26	9	±4

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who were serving on active duty, or serving as a member of the National Guard or Reserve in a full-time, active duty program (AGR/FTS/AR) or as a traditional National Guard/Reserve member on November 2, 2010 (Q3).

NR: Not reportable

NA: Not applicable

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5. What was your GS or GS equivalent paygrade on November 2, 2010?

1. GS 1 to 8

2. GS 9 to 12

3. GS/GM13 or above

	Percent Responding		Percentages			Max ME
			1	2	3	
<b>TOTAL</b>	5	±1	23	64	13	±10
Army	5	±2	17	71	12	±18
Navy	3	±2	NR	NR	NR	
Marine Corps	4	±4	NR	NR	NR	
Air Force	8	±2	31	54	14	±12
Coast Guard	2	±2	NR	NR	NR	
<b>EMPLOYMENT STATUS</b>						
Civilian	99	±2	23	64	13	±10
Military	NA		NA	NA	NA	
Enlisted	NA		NA	NA	NA	
Officers	NA		NA	NA	NA	
<b>SIZE OF UNIT</b>						
Less Than 50	7	±3	NR	NR	10	±13
50 to 99	3	±2	NR	NR	NR	
100 to 249	3	±2	24	NR	NR	±18
250 or More	8	±3	20	NR	17	±17
<b>LOCATION</b>						
US (Incl. Territories)	5	±1	26	62	12	±10
Overseas	5	±4	NR	NR	NR	
<b>TIME OVERSEAS</b>						
Less Than 1 Year	2	±4	NR	NR	NR	
1 Year or More	7	±5	NR	NR	NR	
<b>DURATION UVAO ASSIGNMENT</b>						
Less Than 3 Months	2	±1	NR	NR	NR	
3 Months to Less Than 6 Months	3	±2	NR	NR	NR	
6 Months to Less Than 1 Year	3	±2	NR	NR	NR	
1 Year or More	12	±4	15	74	11	±13
<b>PRIOR UVAO SERVICE</b>						
Prior Service	14	±5	11	81	7	±16
Non-Prior Service	3	±1	31	52	17	±12
<b>UVAO TRAINING</b>						
Trained	6	±2	25	65	10	±11
Not Trained	2	±2	NR	NR	NR	
<b>AGE</b>						
18 to 24 Years Old	0	±1	NR	NR	NR	
25 to 29 Years Old	0	±1	NR	NR	NR	
30 to 34 Years Old	1	±1	NR	NR	NR	
35 Years Old or More	11	±3	23	65	12	±10

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who were federal civilians on November 2, 2010 (Q3).

NR: Not reportable

NA: Not applicable

**6. On November 2, 2010, were you stationed in the United States or overseas?**

1. United States (including U.S. territories)      2. Overseas

	Percent Responding		Percentages		Max ME
			1	2	
<b>TOTAL</b>	100	±1	85	15	±1
Army	100	±1	85	15	±2
Navy	100	±1	87	13	±2
Marine Corps	100	±0	86	14	±7
Air Force	100	±1	83	17	±2
Coast Guard	99	±2	98	2	±4
<b>EMPLOYMENT STATUS</b>					
Civilian	100	±0	86	14	±11
Military	100	±1	85	15	±2
Enlisted	100	±1	85	15	±3
Officers	100	±1	86	14	±2
<b>SIZE OF UNIT</b>					
Less Than 50	99	±1	87	13	±5
50 to 99	100	±0	83	17	±4
100 to 249	100	±0	88	12	±3
250 or More	100	±1	82	18	±4
<b>LOCATION</b>					
US (Incl. Territories)	100	±1	100	0	±0
Overseas	100	±0	0	100	±0
<b>TIME OVERSEAS</b>					
Less Than 1 Year	100	±0	NR	NR	
1 Year or More	100	±0	0	100	±0
<b>DURATION UVAO ASSIGNMENT</b>					
Less Than 3 Months	100	±1	86	14	±4
3 Months to Less Than 6 Months	100	±0	89	11	±4
6 Months to Less Than 1 Year	100	±1	84	16	±4
1 Year or More	100	±1	82	18	±4
<b>PRIOR UVAO SERVICE</b>					
Prior Service	100	±0	83	17	±6
Non-Prior Service	100	±1	86	14	±2
<b>UVAO TRAINING</b>					
Trained	100	±1	84	16	±2
Not Trained	100	±1	88	12	±3
<b>AGE</b>					
18 to 24 Years Old	100	±0	86	14	±6
25 to 29 Years Old	100	±1	84	16	±4
30 to 34 Years Old	100	±1	88	12	±4
35 Years Old or More	100	±1	84	16	±3

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Respondents who were stationed on board a ship were instructed to indicate whether their homeport was in the United States or overseas.

NR: Not reportable

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7. As of November 2, 2010, how long had you been stationed in this country?

1. Less than 6 months                      2. 6 months to less than 1 year                      3. 1 year to less than 2 years  
 4. 2 years to less than 3 years                      5. 3 years or more

	Percent Responding		Percentages					Max ME	Average Number of Months		
			1	2	3	4	5				
<b>TOTAL</b>	15	±1	21	21	32	12	13	±7	16.7	±1.5	
Army	15	±2	21	26	31	10	12	±11	15.9	±2.4	
Navy	13	±2	23	22	40	13	2	±11	14.4	±1.8	
Marine Corps	14	±6	NR	21	NR	NR	NR	±18	NR		
Air Force	17	±2	15	11	32	18	23	±10	21.1	±2.4	
Coast Guard	2	±3	NR	NR	NR	NR	NR		NR		
<b>EMPLOYMENT STATUS</b>											
Civilian	14	±8	NR	NR	NR	NR	NR		NR		
Military	15	±2	22	21	33	13	10	±7	16.2	±1.4	
Enlisted	15	±3	13	17	33	18	18	±10	19.9	±2.3	
Officers	14	±2	28	24	33	10	5	±9	13.5	±1.7	
<b>SIZE OF UNIT</b>											
Less Than 50	13	±4	10	26	31	18	14	±18	18.8	±3.6	
50 to 99	17	±4	18	13	42	15	12	±13	17.9	±2.7	
100 to 249	12	±3	19	27	34	11	9	±12	15.6	±2.2	
250 or More	18	±4	34	20	21	7	18	±14	15.2	±3.3	
<b>LOCATION</b>											
US (Incl. Territories)	NA		NA	NA	NA	NA	NA		NA		
Overseas	100	±0	21	21	32	12	13	±7	16.7	±1.5	
<b>TIME OVERSEAS</b>											
Less Than 1 Year	100	±0	50	50	NR	NR	NR	±10	6.0	±0.6	
1 Year or More	100	±0	0	0	56	22	22	±9	24.6	±1.4	
<b>DURATION UVAO ASSIGNMENT</b>											
Less Than 3 Months	14	±3	45	25	26	2	NR	±13	9.6	±2.0	
3 Months to Less Than 6 Months	11	±4	26	25	39	6	3	±17	13.0	±2.4	
6 Months to Less Than 1 Year	16	±4	10	30	41	11	7	±13	16.5	±2.3	
1 Year or More	18	±4	6	6	26	28	34	±13	26.1	±2.5	
<b>PRIOR UVAO SERVICE</b>											
Prior Service	17	±5	14	18	25	15	NR	±18	21.0	±4.1	
Non-Prior Service	14	±2	23	22	34	12	10	±7	15.8	±1.5	
<b>UVAO TRAINING</b>											
Trained	16	±2	21	17	34	13	15	±8	17.6	±1.7	
Not Trained	12	±3	23	31	28	10	8	±13	14.5	±2.6	
<b>AGE</b>											
18 to 24 Years Old	14	±5	NR	NR	NR	7	NR	±13	10.1	±2.9	
25 to 29 Years Old	16	±4	28	23	37	7	5	±13	13.5	±2.3	
30 to 34 Years Old	12	±3	22	25	37	7	9	±15	14.9	±3.0	
35 Years Old or More	15	±3	10	18	30	19	22	±10	21.2	±2.3	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and were stationed overseas on November 2, 2010 (Q6).  
 NR: Not reportable                      NA: Not applicable

**8. What was your age on November 2, 2010?**

1. 18 to 24 years old  
4. 35 to 44 years old

2. 25 to 29 years old  
5. 45 years old or older

3. 30 to 34 years old

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
<b>TOTAL</b>	100	±1	13	25	20	35	8	±3
Army	100	±0	17	27	18	32	7	±4
Navy	100	±0	5	22	26	41	6	±4
Marine Corps	100	±0	5	32	27	34	2	±8
Air Force	100	±1	10	23	21	35	11	±4
Coast Guard	99	±2	20	19	14	38	9	±8
<b>EMPLOYMENT STATUS</b>								
Civilian	100	±0	1	1	3	21	74	±10
Military	100	±1	14	26	21	35	4	±3
Enlisted	100	±0	4	13	25	53	6	±4
Officers	100	±1	20	35	19	24	3	±4
<b>SIZE OF UNIT</b>								
Less Than 50	100	±0	9	22	22	38	9	±6
50 to 99	100	±1	14	30	21	28	8	±5
100 to 249	100	±1	17	25	19	34	5	±4
250 or More	100	±0	9	21	19	39	11	±5
<b>LOCATION</b>								
US (Incl. Territories)	100	±1	13	24	21	34	8	±3
Overseas	100	±0	12	28	16	37	7	±7
<b>TIME OVERSEAS</b>								
Less Than 1 Year	100	±0	20	33	18	29	1	±11
1 Year or More	100	±0	7	24	15	44	11	±9
<b>DURATION UVAO ASSIGNMENT</b>								
Less Than 3 Months	100	±0	20	30	20	28	2	±5
3 Months to Less Than 6 Months	100	±1	16	27	19	33	6	±5
6 Months to Less Than 1 Year	100	±0	10	25	21	37	6	±5
1 Year or More	100	±0	4	16	21	42	18	±5
<b>PRIOR UVAO SERVICE</b>								
Prior Service	100	±0	4	17	17	45	18	±6
Non-Prior Service	100	±1	14	26	21	33	6	±3
<b>UVAO TRAINING</b>								
Trained	100	±1	12	24	20	35	9	±3
Not Trained	100	±1	15	26	20	33	5	±4
<b>AGE</b>								
18 to 24 Years Old	100	±0	100	0	0	0	0	±0
25 to 29 Years Old	100	±0	0	100	0	0	0	±0
30 to 34 Years Old	100	±0	0	0	100	0	0	±0
35 Years Old or More	100	±0	0	0	0	82	18	±3

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

## 9. Are you currently assigned to the same Unit Voting Assistance Officer (UVAO) position that you held on November 2, 2010?

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	100	±1	96	±1	
Army	100	±0	96	±2	
Navy	100	±0	96	±2	
Marine Corps	100	±0	97	±4	
Air Force	100	±1	96	±2	
Coast Guard	100	±0	98	±4	
<b>EMPLOYMENT STATUS</b>					
Civilian	100	±0	98	±5	
Military	100	±0	96	±2	
Enlisted	100	±0	97	±2	
Officers	100	±0	96	±2	
<b>SIZE OF UNIT</b>					
Less Than 50	100	±0	96	±3	
50 to 99	100	±0	97	±2	
100 to 249	100	±0	97	±2	
250 or More	100	±1	95	±3	
<b>LOCATION</b>					
US (Incl. Territories)	100	±1	97	±1	
Overseas	100	±0	95	±4	
<b>TIME OVERSEAS</b>					
Less Than 1 Year	100	±0	99	±4	
1 Year or More	100	±0	93	±7	
<b>DURATION UVAO ASSIGNMENT</b>					
Less Than 3 Months	100	±0	96	±3	
3 Months to Less Than 6 Months	100	±0	98	±2	
6 Months to Less Than 1 Year	100	±0	96	±3	
1 Year or More	100	±1	96	±3	
<b>PRIOR UVAO SERVICE</b>					
Prior Service	100	±0	93	±4	
Non-Prior Service	100	±0	97	±2	
<b>UVAO TRAINING</b>					
Trained	100	±0	96	±2	
Not Trained	100	±0	96	±2	
<b>AGE</b>					
18 to 24 Years Old	100	±0	96	±5	
25 to 29 Years Old	100	±0	95	±3	
30 to 34 Years Old	100	±0	97	±3	
35 Years Old or More	100	±1	97	±2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question.





**12. As of November 2, 2010, how long had you served as a Unit Voting Assistance Officer (UVAO), including previous service?**

1. Less than 6 months  
 2. 6 months to less than 1 year  
 3. 1 year to less than 2 years  
 4. 2 years to less than 3 years  
 5. 3 years or more

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
<b>TOTAL</b>	100	±1	48	24	16	7	6	±3
Army	100	±1	54	24	12	5	4	±4
Navy	100	±0	43	23	19	10	5	±4
Marine Corps	100	±0	37	23	15	8	17	±9
Air Force	100	±1	39	27	20	7	8	±4
Coast Guard	97	±3	55	7	16	8	14	±8
<b>EMPLOYMENT STATUS</b>								
Civilian	100	±0	17	16	12	15	40	±11
Military	100	±1	49	24	16	6	4	±3
Enlisted	100	±1	42	24	19	9	6	±4
Officers	100	±1	54	24	13	5	3	±4
<b>SIZE OF UNIT</b>								
Less Than 50	99	±2	48	21	15	8	9	±6
50 to 99	100	±1	47	26	15	6	5	±5
100 to 249	100	±0	52	24	15	5	5	±4
250 or More	100	±0	40	23	18	11	8	±5
<b>LOCATION</b>								
US (Incl. Territories)	100	±1	49	24	15	7	6	±3
Overseas	99	±2	42	24	19	8	6	±7
<b>TIME OVERSEAS</b>								
Less Than 1 Year	100	±0	58	27	6	7	2	±11
1 Year or More	98	±3	30	22	29	10	9	±9
<b>DURATION UVAO ASSIGNMENT</b>								
Less Than 3 Months	100	±1	91	5	2	1	1	±4
3 Months to Less Than 6 Months	100	±0	82	9	3	2	3	±5
6 Months to Less Than 1 Year	99	±1	13	71	8	6	2	±5
1 Year or More	100	±1	2	6	52	19	20	±5
<b>PRIOR UVAO SERVICE</b>								
Prior Service	100	±0	6	14	27	24	30	±6
Non-Prior Service	100	±1	55	25	13	4	2	±3
<b>UVAO TRAINING</b>								
Trained	100	±1	39	27	19	8	7	±3
Not Trained	100	±1	63	18	9	5	4	±4
<b>AGE</b>								
18 to 24 Years Old	100	±0	70	23	6	1	0	±7
25 to 29 Years Old	99	±1	54	27	12	5	2	±5
30 to 34 Years Old	100	±0	49	23	18	7	3	±5
35 Years Old or More	100	±1	36	23	19	10	12	±4

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

13. During the Unit Voting Assistance Officer (UVAO) assignment period that includes November 2, 2010, did you receive any training to prepare you for performing your UVAO duties?

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	100	±1	65	±3	
Army	100	±1	66	±4	
Navy	100	±0	56	±4	
Marine Corps	100	±0	63	±9	
Air Force	100	±1	80	±3	
Coast Guard	99	±2	16	±7	
<b>EMPLOYMENT STATUS</b>					
Civilian	100	±0	83	±9	
Military	100	±1	64	±3	
Enlisted	100	±1	66	±4	
Officers	100	±1	63	±4	
<b>SIZE OF UNIT</b>					
Less Than 50	100	±1	60	±6	
50 to 99	100	±0	66	±5	
100 to 249	100	±0	63	±4	
250 or More	100	±1	73	±5	
<b>LOCATION</b>					
US (Incl. Territories)	100	±1	64	±3	
Overseas	100	±0	72	±7	
<b>TIME OVERSEAS</b>					
Less Than 1 Year	100	±0	64	±11	
1 Year or More	100	±0	77	±8	
<b>DURATION UVAO ASSIGNMENT</b>					
Less Than 3 Months	100	±1	49	±5	
3 Months to Less Than 6 Months	100	±1	63	±5	
6 Months to Less Than 1 Year	100	±0	74	±4	
1 Year or More	100	±1	78	±4	
<b>PRIOR UVAO SERVICE</b>					
Prior Service	100	±0	72	±6	
Non-Prior Service	100	±1	64	±3	
<b>UVAO TRAINING</b>					
Trained	100	±0	100	±0	
Not Trained	100	±0	0	±0	
<b>AGE</b>					
18 to 24 Years Old	100	±0	59	±7	
25 to 29 Years Old	100	±1	64	±5	
30 to 34 Years Old	100	±0	65	±5	
35 Years Old or More	100	±1	68	±4	

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

14. If you received any of the following types of training, how useful was each one in preparing you for performing your Unit Voting Assistance Officer (UVAO) duties?

a. Federal Voting Assistance Program's (FVAP) onsite UVAO training workshop

- 1. Not at all useful
- 2. Not very useful
- 3. Somewhat useful
- 4. Useful
- 5. Very useful
- 6. Did not receive this training

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	62	±3	0	2	9	30	24	35	±3	4.2	±0.1	
Army	62	±4	0	2	10	33	22	33	±5	4.1	±0.1	
Navy	54	±4	0	0	8	25	28	38	±6	4.3	±0.1	
Marine Corps	60	±8	NR	NR	1	22	36	41	±11	4.6	±0.2	
Air Force	76	±3	0	2	11	29	24	34	±4	4.1	±0.1	
Coast Guard	15	±6	NR	NR	NR	NR	NR	NR		NR		
<b>EMPLOYMENT STATUS</b>												
Civilian	78	±9	NR	NR	8	30	36	23	±12	4.3	±0.3	
Military	61	±3	0	2	10	30	23	36	±3	4.2	±0.1	
Enlisted	62	±4	0	1	7	30	30	33	±5	4.3	±0.1	
Officers	60	±4	0	2	11	30	19	38	±4	4.0	±0.1	
<b>SIZE OF UNIT</b>												
Less Than 50	58	±6	0	0	12	31	23	35	±8	4.2	±0.2	
50 to 99	63	±5	0	2	12	35	20	31	±7	4.0	±0.2	
100 to 249	60	±4	0	2	7	29	23	39	±5	4.2	±0.1	
250 or More	69	±5	1	1	9	25	31	33	±6	4.3	±0.2	
<b>LOCATION</b>												
US (Incl. Territories)	61	±3	0	1	10	29	24	35	±3	4.2	±0.1	
Overseas	66	±7	0	3	7	33	22	34	±9	4.1	±0.2	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	57	±11	NR	NR	7	24	22	44	±14	NR		
1 Year or More	74	±8	NR	3	8	39	22	29	±11	4.1	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	46	±5	0	1	11	22	17	48	±7	4.1	±0.2	
3 Months to Less Than 6 Months	60	±5	1	1	10	29	21	38	±7	4.1	±0.2	
6 Months to Less Than 1 Year	71	±4	0	3	10	35	27	26	±6	4.2	±0.1	
1 Year or More	74	±4	0	2	7	31	28	32	±6	4.3	±0.1	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	67	±6	0	2	6	26	37	29	±8	4.4	±0.2	
Non-Prior Service	61	±3	0	2	10	31	21	36	±4	4.1	±0.1	
<b>UVAO TRAINING</b>												
Trained	95	±2	0	2	9	30	24	35	±3	4.2	±0.1	
Not Trained	NA		NA	NA	NA	NA	NA	NA		NA		
<b>AGE</b>												
18 to 24 Years Old	58	±7	0	3	13	28	9	47	±10	3.8	±0.2	
25 to 29 Years Old	62	±5	1	0	10	31	20	38	±6	4.1	±0.2	
30 to 34 Years Old	63	±5	0	2	11	28	23	36	±7	4.1	±0.2	
35 Years Old or More	62	±4	0	2	7	31	31	29	±5	4.3	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who received training (Q13). Average Usefulness does not include those who indicated they "Did not receive this training."

NR: Not reportable

NA: Not applicable

14. If you received any of the following types of training, how useful was each one in preparing you for performing your Unit Voting Assistance Officer (UVAO) duties?

b. FVAP's online/CD ROM training for UVAOs

- 1. Not at all useful
- 2. Not very useful
- 3. Somewhat useful
- 4. Useful
- 5. Very useful
- 6. Did not receive this training

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	62	±3	0	2	15	37	22	23	±3	4.0	±0.1	
Army	62	±4	1	2	16	40	20	21	±6	4.0	±0.1	
Navy	54	±4	0	2	11	37	27	24	±6	4.2	±0.1	
Marine Corps	60	±8	NR	NR	11	34	31	24	±11	4.3	±0.2	
Air Force	77	±3	1	3	16	33	21	26	±4	4.0	±0.1	
Coast Guard	14	±6	NR	NR	NR	NR	NR	NR		NR		
<b>EMPLOYMENT STATUS</b>												
Civilian	78	±9	1	NR	10	36	28	25	±12	4.2	±0.2	
Military	61	±3	0	2	15	37	22	23	±3	4.0	±0.1	
Enlisted	62	±4	0	1	12	37	26	24	±5	4.2	±0.1	
Officers	61	±4	1	3	18	37	19	23	±5	3.9	±0.1	
<b>SIZE OF UNIT</b>												
Less Than 50	56	±6	0	2	14	39	25	20	±8	4.1	±0.2	
50 to 99	64	±5	0	3	16	37	20	24	±7	4.0	±0.2	
100 to 249	60	±4	1	1	16	36	20	27	±5	4.0	±0.1	
250 or More	68	±5	1	2	13	37	26	20	±6	4.1	±0.2	
<b>LOCATION</b>												
US (Incl. Territories)	62	±3	0	2	15	38	21	24	±4	4.0	±0.1	
Overseas	65	±7	1	3	17	34	26	20	±9	4.0	±0.2	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	58	±10	NR	2	17	35	25	20	±14	4.1	±0.3	
1 Year or More	69	±8	1	3	16	33	26	20	±11	4.0	±0.3	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	47	±5	0	4	15	36	19	27	±7	4.0	±0.2	
3 Months to Less Than 6 Months	59	±5	1	2	15	38	20	24	±7	4.0	±0.2	
6 Months to Less Than 1 Year	71	±4	0	1	16	36	22	25	±6	4.0	±0.1	
1 Year or More	73	±4	1	2	14	38	27	19	±6	4.1	±0.1	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	67	±6	0	0	19	30	35	17	±8	4.2	±0.2	
Non-Prior Service	61	±3	1	2	14	38	20	25	±4	4.0	±0.1	
<b>UVAO TRAINING</b>												
Trained	95	±2	0	2	15	37	22	23	±3	4.0	±0.1	
Not Trained	NA		NA	NA	NA	NA	NA	NA		NA		
<b>AGE</b>												
18 to 24 Years Old	57	±7	2	3	24	38	15	18	±10	3.7	±0.2	
25 to 29 Years Old	62	±5	1	2	16	39	18	24	±7	3.9	±0.2	
30 to 34 Years Old	62	±5	0	3	16	35	21	25	±7	4.0	±0.2	
35 Years Old or More	64	±4	0	1	11	37	27	24	±5	4.2	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who received training (Q13). Average Usefulness does not include those who indicated they "Did not receive this training."

NR: Not reportable

NA: Not applicable

14. If you received any of the following types of training, how useful was each one in preparing you for performing your Unit Voting Assistance Officer (UVAO) duties?

c. Continuity Folder

- 1. Not at all useful
- 2. Not very useful
- 3. Somewhat useful
- 4. Useful
- 5. Very useful
- 6. Did not receive this training

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	61	±3	1	3	15	27	17	37	±3	3.9	±0.1	
Army	60	±4	1	2	13	25	17	42	±6	4.0	±0.2	
Navy	53	±4	0	2	14	28	17	38	±6	4.0	±0.2	
Marine Corps	60	±8	3	6	17	34	18	23	±11	3.8	±0.3	
Air Force	76	±3	2	6	18	30	16	28	±4	3.7	±0.1	
Coast Guard	15	±6	NR	NR	NR	NR	NR	NR		NR		
<b>EMPLOYMENT STATUS</b>												
Civilian	71	±10	NR	6	4	34	25	31	±12	4.1	±0.3	
Military	60	±3	1	3	15	27	16	37	±3	3.8	±0.1	
Enlisted	61	±4	2	2	12	32	23	29	±5	4.0	±0.1	
Officers	60	±4	1	4	17	23	12	42	±5	3.7	±0.1	
<b>SIZE OF UNIT</b>												
Less Than 50	55	±6	0	2	16	32	18	32	±7	4.0	±0.2	
50 to 99	61	±5	2	4	14	26	14	41	±7	3.8	±0.2	
100 to 249	60	±4	1	4	16	27	17	35	±5	3.8	±0.2	
250 or More	67	±5	2	4	12	26	19	38	±6	3.9	±0.2	
<b>LOCATION</b>												
US (Incl. Territories)	60	±3	1	4	14	28	17	36	±4	3.9	±0.1	
Overseas	62	±7	1	3	16	20	18	42	±9	3.9	±0.2	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	56	±11	NR	5	20	13	12	51	±13	3.6	±0.4	
1 Year or More	67	±9	2	1	13	25	22	36	±11	4.0	±0.3	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	46	±5	2	4	14	26	13	41	±7	3.8	±0.2	
3 Months to Less Than 6 Months	60	±5	1	3	15	29	13	39	±7	3.8	±0.2	
6 Months to Less Than 1 Year	69	±4	1	3	15	26	19	36	±6	3.9	±0.2	
1 Year or More	70	±4	2	4	14	28	21	31	±6	3.9	±0.2	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	65	±6	0	1	12	24	32	31	±8	4.3	±0.2	
Non-Prior Service	60	±3	2	4	15	28	14	38	±4	3.8	±0.1	
<b>UVAO TRAINING</b>												
Trained	93	±2	1	3	15	27	17	37	±3	3.9	±0.1	
Not Trained	NA		NA	NA	NA	NA	NA	NA		NA		
<b>AGE</b>												
18 to 24 Years Old	59	±7	1	3	16	19	15	46	±10	3.8	±0.3	
25 to 29 Years Old	61	±5	2	5	17	25	10	41	±7	3.6	±0.2	
30 to 34 Years Old	62	±5	2	4	16	28	16	33	±7	3.8	±0.2	
35 Years Old or More	61	±4	0	2	12	31	22	33	±5	4.1	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who received training (Q13). Average Usefulness does not include those who indicated they "Did not receive this training."

NR: Not reportable

NA: Not applicable

14. If you received any of the following types of training, how useful was each one in preparing you for performing your Unit Voting Assistance Officer (UVAO) duties?

d. Training provided by your military Service

- 1. Not at all useful
- 2. Not very useful
- 3. Somewhat useful
- 4. Useful
- 5. Very useful
- 6. Did not receive this training

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	62	±3	0	3	12	29	15	41	±3	3.9	±0.1	
Army	62	±4	1	3	12	27	13	44	±6	3.9	±0.2	
Navy	54	±4	0	3	8	29	17	44	±6	4.1	±0.2	
Marine Corps	59	±8	NR	1	14	33	15	37	±11	4.0	±0.2	
Air Force	76	±3	0	3	16	31	17	33	±4	3.9	±0.1	
Coast Guard	16	±6	NR	NR	NR	NR	NR	NR		NR		
<b>EMPLOYMENT STATUS</b>												
Civilian	76	±9	NR	2	7	24	21	45	±12	4.2	±0.3	
Military	61	±3	1	3	13	29	15	40	±3	3.9	±0.1	
Enlisted	63	±4	0	3	10	34	21	32	±5	4.1	±0.1	
Officers	60	±4	1	3	14	25	10	46	±5	3.8	±0.1	
<b>SIZE OF UNIT</b>												
Less Than 50	57	±6	1	2	11	37	19	30	±8	4.0	±0.2	
50 to 99	62	±5	1	5	13	24	12	45	±7	3.8	±0.2	
100 to 249	61	±4	0	3	14	27	14	42	±5	3.9	±0.2	
250 or More	69	±5	1	2	11	29	16	42	±6	4.0	±0.2	
<b>LOCATION</b>												
US (Incl. Territories)	61	±3	1	3	11	29	16	41	±4	3.9	±0.1	
Overseas	67	±7	0	1	19	28	11	40	±8	3.8	±0.2	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	59	±10	NR	NR	34	20	6	36	±14	3.5	±0.3	
1 Year or More	73	±8	1	0	10	33	13	42	±10	4.0	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	46	±5	1	3	19	20	13	44	±7	3.7	±0.2	
3 Months to Less Than 6 Months	60	±5	1	3	9	33	14	41	±7	4.0	±0.2	
6 Months to Less Than 1 Year	71	±4	0	3	13	32	16	36	±6	4.0	±0.2	
1 Year or More	72	±4	0	4	9	28	16	42	±6	4.0	±0.2	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	67	±6	0	2	11	28	24	35	±8	4.1	±0.2	
Non-Prior Service	61	±3	1	3	12	29	13	42	±4	3.9	±0.1	
<b>UVAO TRAINING</b>												
Trained	95	±2	0	3	12	29	15	41	±3	3.9	±0.1	
Not Trained	NA		NA	NA	NA	NA	NA	NA		NA		
<b>AGE</b>												
18 to 24 Years Old	58	±7	0	4	17	27	11	41	±10	3.8	±0.2	
25 to 29 Years Old	61	±5	1	3	18	24	10	44	±7	3.7	±0.2	
30 to 34 Years Old	62	±5	1	5	16	29	14	34	±7	3.8	±0.2	
35 Years Old or More	64	±4	0	2	6	31	19	41	±5	4.1	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who received training (Q13). Average Usefulness does not include those who indicated they "Did not receive this training."

NR: Not reportable

NA: Not applicable

15. As of November 2, 2010, approximately how many permanent military members were assigned to the unit(s) where you served as a Unit Voting Assistance Officer (UVAO)?

1. Less than 50  
4. 150 to 199

2. 50 to 99  
5. 200 to 249

3. 100 to 149  
6. 250 or more

	Percent Responding		Percentages						Max ME	Average Number		
			1	2	3	4	5	6				
<b>TOTAL</b>	100	±1	19	24	19	11	6	20	±2	135.0	±3.0	
Army	100	±1	20	27	20	12	5	15	±4	126.7	±5.3	
Navy	100	±0	20	18	12	11	11	28	±4	151.9	±5.0	
Marine Corps	100	±0	7	14	12	12	12	43	±8	184.1	±10.3	
Air Force	100	±1	17	25	23	10	6	20	±3	135.9	±4.0	
Coast Guard	100	±0	39	29	17	4	0	11	±8	96.7	±7.2	
<b>EMPLOYMENT STATUS</b>												
Civilian	100	±0	28	17	10	8	4	33	±11	145.8	±17.4	
Military	100	±1	19	25	19	11	7	19	±2	134.4	±3.1	
Enlisted	100	±1	22	26	17	10	8	17	±4	129.7	±4.9	
Officers	100	±1	17	24	21	12	6	20	±3	137.5	±4.2	
<b>SIZE OF UNIT</b>												
Less Than 50	100	±1	100	0	0	0	0	0	±0	50.0	±0.0	
50 to 99	99	±1	0	100	0	0	0	0	±0	74.5	±0.0	
100 to 249	100	±0	0	0	52	31	18	0	±4	157.5	±2.8	
250 or More	100	±0	0	0	0	0	0	100	±0	250.0	±0.0	
<b>LOCATION</b>												
US (Incl. Territories)	100	±1	20	24	19	12	7	19	±3	134.7	±3.2	
Overseas	100	±0	17	29	18	6	6	24	±7	136.8	±9.3	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	100	±0	15	22	23	7	4	31	±10	148.4	±15.1	
1 Year or More	100	±0	18	34	15	6	7	19	±9	128.3	±12.1	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	99	±1	21	24	19	14	5	17	±5	129.6	±6.1	
3 Months to Less Than 6 Months	100	±1	18	25	19	11	9	18	±5	135.2	±7.0	
6 Months to Less Than 1 Year	100	±0	18	24	19	11	6	22	±4	137.8	±6.3	
1 Year or More	100	±0	19	24	18	8	7	24	±5	138.8	±6.7	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	100	±0	19	23	16	12	7	23	±6	141.0	±9.1	
Non-Prior Service	100	±1	19	25	19	11	6	19	±3	133.9	±3.3	
<b>UVAO TRAINING</b>												
Trained	100	±1	18	25	19	10	6	22	±3	138.1	±4.0	
Not Trained	99	±1	22	24	19	13	7	15	±4	129.0	±5.0	
<b>AGE</b>												
18 to 24 Years Old	100	±0	13	26	31	13	4	13	±7	129.2	±8.3	
25 to 29 Years Old	100	±0	17	29	18	13	6	17	±5	131.5	±6.3	
30 to 34 Years Old	99	±1	21	26	20	8	5	19	±5	129.3	±6.9	
35 Years Old or More	100	±1	22	20	15	11	8	24	±3	141.7	±5.2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

16. As of November 2, 2010, how many Unit Voting Assistance Officers (UVAOs) and assistant UVAOs were assigned to the unit(s) where you served as a UVAO?

- 1. 1
- 2. 2
- 3. 3
- 4. 4
- 5. 5
- 6. 6 or more

	Percent Responding		Percentages						Max ME	Average VAOs Assigned to Unit		
			1	2	3	4	5	6				
<b>TOTAL</b>	100	±1	45	35	6	4	2	8	±3	2.1	±0.1	
Army	100	±1	38	37	6	5	3	10	±4	2.3	±0.2	
Navy	99	±1	72	16	3	3	1	5	±4	1.6	±0.1	
Marine Corps	100	±0	48	27	2	6	6	12	±8	2.3	±0.3	
Air Force	100	±0	29	52	10	3	2	4	±4	2.1	±0.1	
Coast Guard	99	±2	94	4	0	0	0	2	±5	1.2	±0.2	
<b>EMPLOYMENT STATUS</b>												
Civilian	98	±4	33	37	5	3	4	18	±10	2.6	±0.4	
Military	100	±1	46	35	6	4	2	7	±3	2.0	±0.1	
Enlisted	100	±1	42	39	8	4	2	5	±4	2.0	±0.1	
Officers	100	±0	48	32	5	4	3	8	±4	2.1	±0.1	
<b>SIZE OF UNIT</b>												
Less Than 50	99	±1	56	39	2	1	0	2	±6	1.6	±0.1	
50 to 99	100	±0	47	43	6	1	1	1	±5	1.7	±0.1	
100 to 249	100	±0	44	36	8	6	3	3	±4	2.0	±0.1	
250 or More	99	±1	32	20	6	7	6	29	±5	3.2	±0.3	
<b>LOCATION</b>												
US (Incl. Territories)	100	±1	47	34	6	4	2	7	±3	2.0	±0.1	
Overseas	100	±0	33	39	8	3	5	11	±7	2.4	±0.3	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	100	±0	35	40	7	3	3	12	±11	2.3	±0.4	
1 Year or More	100	±0	32	39	9	3	6	10	±9	2.4	±0.3	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	100	±1	50	31	6	3	2	7	±5	2.0	±0.2	
3 Months to Less Than 6 Months	100	±0	42	41	4	5	2	6	±5	2.0	±0.2	
6 Months to Less Than 1 Year	100	±0	42	35	7	4	3	9	±5	2.2	±0.2	
1 Year or More	100	±1	44	34	7	5	3	8	±5	2.1	±0.2	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	99	±1	39	38	7	5	4	8	±6	2.2	±0.2	
Non-Prior Service	100	±1	46	34	6	4	2	7	±3	2.0	±0.1	
<b>UVAO TRAINING</b>												
Trained	100	±0	35	41	8	5	3	9	±3	2.3	±0.1	
Not Trained	99	±1	64	24	3	3	2	4	±4	1.7	±0.1	
<b>AGE</b>												
18 to 24 Years Old	100	±0	44	35	5	4	5	6	±7	2.1	±0.3	
25 to 29 Years Old	100	±1	46	37	5	3	2	6	±5	2.0	±0.2	
30 to 34 Years Old	99	±1	43	37	8	5	1	6	±5	2.0	±0.2	
35 Years Old or More	100	±1	45	32	6	4	2	9	±4	2.1	±0.2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Respondents were instructed to include themselves in the total number.

17. During 2010, approximately how many permanent military members from your unit(s) did you provide with voting assistance in the primaries and the November 2 general election?

1. None  
 2. 1 to 9  
 3. 10 to 24  
 4. 25 to 99  
 5. 100 or more

	Percent Responding		Percentages					Max ME	Average Number of Military Members Assisted		
			1	2	3	4	5				
<b>TOTAL</b>	100	±1	22	30	13	20	15	±3	30.8	±1.7	
Army	100	±1	24	27	12	23	13	±4	31.0	±2.9	
Navy	100	±1	18	34	14	17	17	±4	31.6	±2.8	
Marine Corps	100	±0	19	25	12	24	20	±8	37.8	±6.2	
Air Force	100	±0	17	33	15	19	16	±4	31.8	±2.5	
Coast Guard	99	±2	40	41	8	6	5	±8	11.6	±3.6	
<b>EMPLOYMENT STATUS</b>											
Civilian	100	±0	17	16	15	27	25	±10	45.3	±7.9	
Military	100	±1	22	31	13	20	14	±3	30.1	±1.7	
Enlisted	100	±1	20	31	14	22	13	±4	30.7	±2.5	
Officers	100	±1	23	32	12	19	14	±3	29.7	±2.3	
<b>SIZE OF UNIT</b>											
Less Than 50	100	±1	24	36	15	24	1	±6	20.4	±2.8	
50 to 99	100	±0	21	33	12	32	2	±5	25.4	±2.8	
100 to 249	100	±1	24	30	14	14	18	±4	30.3	±2.9	
250 or More	100	±1	15	22	13	12	38	±5	48.6	±4.2	
<b>LOCATION</b>											
US (Incl. Territories)	100	±1	23	32	13	19	14	±3	29.3	±1.8	
Overseas	100	±0	16	23	15	28	19	±7	39.9	±4.9	
<b>TIME OVERSEAS</b>											
Less Than 1 Year	100	±0	17	24	13	23	22	±10	40.3	±8.0	
1 Year or More	100	±0	15	22	16	31	16	±9	39.6	±6.1	
<b>DURATION UVAO ASSIGNMENT</b>											
Less Than 3 Months	100	±1	36	29	9	15	11	±5	23.0	±3.1	
3 Months to Less Than 6 Months	99	±1	18	35	13	19	14	±5	30.4	±3.6	
6 Months to Less Than 1 Year	100	±0	16	30	16	23	16	±5	33.9	±3.2	
1 Year or More	100	±1	12	29	16	25	18	±5	37.8	±3.4	
<b>PRIOR UVAO SERVICE</b>											
Prior Service	100	±0	12	27	19	21	21	±6	38.2	±4.6	
Non-Prior Service	100	±1	23	31	12	20	13	±3	29.5	±1.8	
<b>UVAO TRAINING</b>											
Trained	100	±1	14	31	15	24	17	±3	36.1	±2.1	
Not Trained	100	±1	37	30	11	14	9	±4	20.8	±2.5	
<b>AGE</b>											
18 to 24 Years Old	100	±0	28	33	13	15	12	±7	24.8	±4.7	
25 to 29 Years Old	100	±1	25	29	11	24	12	±5	29.8	±3.3	
30 to 34 Years Old	100	±1	22	31	14	20	14	±5	29.8	±3.6	
35 Years Old or More	100	±1	18	30	14	20	18	±4	33.9	±2.6	

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

18. During 2010, approximately how many military spouses and dependents did you provide with voting assistance in the primaries and the November 2 general election?

1. None  
 2. 1 to 9  
 3. 10 to 24  
 4. 25 to 99  
 5. 100 or more

	Percent Responding		Percentages					Max ME	Average Number of Spouses and Dependents Assisted		
			1	2	3	4	5				
<b>TOTAL</b>	100	±1	66	18	7	6	3	±3	8.4	±1.0	█
Army	100	±0	65	17	9	6	3	±4	8.8	±1.7	█
Navy	99	±1	75	14	5	3	3	±4	6.0	±1.4	█
Marine Corps	100	±0	61	21	4	11	4	±9	11.8	±4.1	█
Air Force	100	±1	58	24	8	6	4	±4	9.8	±1.6	█
Coast Guard	99	±2	88	10	1	1	0	±6	1.2	±0.8	█
<b>EMPLOYMENT STATUS</b>											
Civilian	100	±0	48	26	18	4	3	±11	10.2	±4.9	█
Military	100	±1	67	18	7	6	3	±3	8.3	±1.0	█
Enlisted	100	±1	67	18	7	4	3	±4	7.6	±1.5	█
Officers	100	±0	67	17	7	7	3	±3	8.7	±1.4	█
<b>SIZE OF UNIT</b>											
Less Than 50	100	±1	72	15	8	4	1	±6	5.3	±1.7	█
50 to 99	100	±0	67	19	8	6	0	±5	6.1	±1.5	█
100 to 249	100	±1	68	17	7	6	3	±4	8.1	±1.6	█
250 or More	100	±1	56	21	8	7	8	±5	14.7	±3.1	█
<b>LOCATION</b>											
US (Incl. Territories)	100	±1	69	17	7	5	2	±3	7.1	±1.0	█
Overseas	100	±1	49	23	13	10	6	±7	15.6	±3.8	█
<b>TIME OVERSEAS</b>											
Less Than 1 Year	100	±0	55	23	10	9	3	±11	11.1	±4.3	█
1 Year or More	100	±1	44	22	15	11	9	±9	19.0	±5.5	█
<b>DURATION UVAO ASSIGNMENT</b>											
Less Than 3 Months	100	±1	77	12	5	4	2	±5	6.6	±1.9	█
3 Months to Less Than 6 Months	100	±1	68	18	5	7	3	±5	8.5	±2.2	█
6 Months to Less Than 1 Year	100	±1	62	20	9	6	3	±5	9.4	±1.9	█
1 Year or More	100	±1	56	25	11	6	3	±5	9.3	±2.1	█
<b>PRIOR UVAO SERVICE</b>											
Prior Service	100	±0	52	25	12	8	3	±6	10.8	±2.9	█
Non-Prior Service	100	±1	69	17	7	5	3	±3	8.0	±1.1	█
<b>UVAO TRAINING</b>											
Trained	100	±1	57	23	9	7	3	±3	10.3	±1.4	█
Not Trained	100	±1	83	8	4	3	2	±4	4.6	±1.3	█
<b>AGE</b>											
18 to 24 Years Old	100	±1	74	13	4	6	2	±7	7.3	±2.9	█
25 to 29 Years Old	100	±1	64	19	7	7	3	±5	9.3	±2.0	█
30 to 34 Years Old	100	±1	67	17	7	5	3	±5	8.5	±2.2	█
35 Years Old or More	100	±1	64	19	9	5	3	±4	8.2	±1.5	█

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**19. Since Labor Day (September 6, 2010), approximately how many hours per week have you spent on Unit Voting Assistance Officer (UVAO) activities?**

1. Less than 1 hour per week      2. 1 hour to less than 2 hours per week      3. 2 hours to less than 3 hours per week  
 4. 3 hours to less than 4 hours per week      5. 4 hours or more per week

	Percent Responding		Percentages					Max ME	Average Number of Hours		
			1	2	3	4	5				
<b>TOTAL</b>	100	±1	49	32	14	4	2	±3	1.0	±0.1	
Army	100	±1	50	30	15	4	2	±4	1.0	±0.1	
Navy	100	±1	50	35	10	4	1	±4	1.0	±0.1	
Marine Corps	100	±0	53	35	9	2	1	±8	0.9	±0.2	
Air Force	100	±1	41	35	16	5	3	±4	1.2	±0.1	
Coast Guard	99	±2	80	15	4	1	0	±7	0.4	±0.2	
<b>EMPLOYMENT STATUS</b>											
Civilian	98	±4	36	23	25	15	1	±10	1.5	±0.3	
Military	100	±1	50	32	13	3	2	±3	1.0	±0.1	
Enlisted	100	±1	44	31	17	4	3	±4	1.2	±0.1	
Officers	100	±1	53	33	10	3	1	±4	0.9	±0.1	
<b>SIZE OF UNIT</b>											
Less Than 50	99	±2	55	31	12	2	0	±6	0.8	±0.2	
50 to 99	100	±0	50	32	13	3	2	±5	1.0	±0.2	
100 to 249	100	±0	52	30	12	4	2	±4	1.0	±0.1	
250 or More	100	±1	36	35	19	7	4	±5	1.4	±0.2	
<b>LOCATION</b>											
US (Incl. Territories)	100	±1	50	31	13	4	2	±3	1.0	±0.1	
Overseas	100	±1	41	33	17	5	4	±7	1.3	±0.2	
<b>TIME OVERSEAS</b>											
Less Than 1 Year	100	±0	41	34	16	4	4	±11	1.2	±0.3	
1 Year or More	100	±1	41	32	17	6	3	±9	1.3	±0.3	
<b>DURATION UVAO ASSIGNMENT</b>											
Less Than 3 Months	99	±1	60	29	8	1	2	±5	0.7	±0.1	
3 Months to Less Than 6 Months	100	±1	47	31	20	2	1	±5	1.0	±0.2	
6 Months to Less Than 1 Year	100	±0	42	37	13	6	3	±5	1.2	±0.2	
1 Year or More	100	±1	45	30	16	7	2	±5	1.2	±0.2	
<b>PRIOR UVAO SERVICE</b>											
Prior Service	100	±0	40	32	20	6	2	±6	1.3	±0.2	
Non-Prior Service	100	±1	51	32	12	3	2	±3	1.0	±0.1	
<b>UVAO TRAINING</b>											
Trained	100	±1	38	38	17	5	2	±3	1.3	±0.1	
Not Trained	99	±1	70	21	6	2	1	±4	0.6	±0.1	
<b>AGE</b>											
18 to 24 Years Old	100	±0	59	28	7	4	3	±7	0.8	±0.2	
25 to 29 Years Old	100	±1	50	35	12	2	2	±5	1.0	±0.1	
30 to 34 Years Old	100	±0	52	32	11	3	1	±5	0.9	±0.2	
35 Years Old or More	99	±1	44	31	17	5	2	±4	1.2	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

20. During 2010, how satisfied or dissatisfied were you with the amount of support you received from each of the following groups in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

a. Federal Voting Assistance Program (FVAP)

- 1. Very dissatisfied
- 2. Dissatisfied
- 3. Neither satisfied nor dissatisfied
- 4. Satisfied
- 5. Very satisfied
- 6. Did not receive any support from this group

	Percent Responding		Percentages						Max ME	Average Satisfaction		
			1	2	3	4	5	6				
<b>TOTAL</b>	98	±1	2	3	21	37	30	6	±3	4.0	±0.1	
Army	98	±2	2	3	23	39	26	7	±4	3.9	±0.1	
Navy	97	±2	3	3	21	35	34	5	±4	4.0	±0.1	
Marine Corps	98	±3	5	1	16	38	34	6	±9	4.0	±0.2	
Air Force	99	±1	3	3	16	35	37	6	±4	4.1	±0.1	
Coast Guard	95	±4	2	5	31	25	22	15	±8	3.7	±0.2	
<b>EMPLOYMENT STATUS</b>												
Civilian	97	±4	3	1	12	40	39	5	±11	4.2	±0.2	
Military	98	±1	2	3	22	37	30	6	±3	4.0	±0.1	
Enlisted	96	±2	3	3	18	35	35	6	±4	4.0	±0.1	
Officers	99	±1	2	3	24	38	27	7	±4	3.9	±0.1	
<b>SIZE OF UNIT</b>												
Less Than 50	96	±2	3	1	20	36	33	7	±6	4.0	±0.1	
50 to 99	98	±2	2	2	23	39	29	5	±5	4.0	±0.1	
100 to 249	99	±1	2	4	23	36	28	7	±4	3.9	±0.1	
250 or More	99	±1	2	4	17	37	34	6	±5	4.0	±0.1	
<b>LOCATION</b>												
US (Incl. Territories)	98	±1	2	3	21	38	29	7	±3	4.0	±0.1	
Overseas	98	±3	2	2	23	31	37	5	±7	4.0	±0.2	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	96	±5	3	4	24	36	29	4	±11	3.9	±0.3	
1 Year or More	100	±1	1	1	22	27	44	5	±9	4.2	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	98	±2	2	3	30	34	21	10	±5	3.8	±0.1	
3 Months to Less Than 6 Months	99	±2	2	3	24	38	28	6	±5	3.9	±0.1	
6 Months to Less Than 1 Year	98	±2	2	3	15	42	35	3	±5	4.1	±0.1	
1 Year or More	98	±1	2	2	15	34	39	7	±5	4.1	±0.1	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	98	±2	2	2	15	35	41	5	±6	4.2	±0.2	
Non-Prior Service	98	±1	2	3	22	37	29	7	±3	3.9	±0.1	
<b>UVAO TRAINING</b>												
Trained	99	±1	2	2	16	40	38	3	±3	4.1	±0.1	
Not Trained	96	±2	3	5	32	32	16	13	±4	3.6	±0.1	
<b>AGE</b>												
18 to 24 Years Old	100	±0	2	6	22	43	20	8	±7	3.8	±0.2	
25 to 29 Years Old	98	±2	1	2	28	38	25	6	±5	3.9	±0.1	
30 to 34 Years Old	99	±1	3	3	24	33	33	5	±5	3.9	±0.2	
35 Years Old or More	97	±2	3	3	15	37	36	7	±4	4.1	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Satisfaction does not include those who indicated they "Did not receive any support from this group."

20. During 2010, how satisfied or dissatisfied were you with the level of support you received from each of the following groups in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

b. Your military Service

1. Very dissatisfied  
4. Satisfied

2. Dissatisfied  
5. Very satisfied

3. Neither satisfied nor dissatisfied  
6. Did not receive any support from this group

	Percent Responding		Percentages						Max ME	Average Satisfaction		
			1	2	3	4	5	6				
<b>TOTAL</b>	99	±1	3	4	25	37	22	9	±3	3.8	±0.1	
Army	99	±1	2	4	25	39	22	9	±4	3.8	±0.1	
Navy	99	±1	3	3	26	38	22	9	±4	3.8	±0.1	
Marine Corps	98	±3	4	4	24	38	22	8	±9	3.8	±0.2	
Air Force	99	±1	3	4	23	35	26	9	±4	3.8	±0.1	
Coast Guard	98	±2	2	2	35	30	12	19	±8	3.6	±0.2	
<b>EMPLOYMENT STATUS</b>												
Civilian	96	±4	3	2	18	36	31	9	±11	4.0	±0.2	
Military	99	±1	3	4	25	37	22	9	±3	3.8	±0.1	
Enlisted	99	±1	4	3	22	37	27	7	±4	3.9	±0.1	
Officers	99	±1	2	4	28	38	18	10	±4	3.7	±0.1	
<b>SIZE OF UNIT</b>												
Less Than 50	99	±1	3	1	24	34	28	9	±6	3.9	±0.2	
50 to 99	99	±1	2	4	28	38	20	9	±5	3.8	±0.1	
100 to 249	99	±1	3	4	25	37	20	10	±4	3.8	±0.1	
250 or More	98	±2	3	5	22	39	22	8	±5	3.8	±0.2	
<b>LOCATION</b>												
US (Incl. Territories)	99	±1	3	4	24	38	22	10	±3	3.8	±0.1	
Overseas	99	±2	3	5	29	34	23	7	±7	3.7	±0.2	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	100	±0	3	6	30	37	15	8	±11	3.6	±0.3	
1 Year or More	99	±3	2	4	29	32	28	6	±9	3.8	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	99	±1	3	4	30	32	18	14	±5	3.7	±0.1	
3 Months to Less Than 6 Months	98	±2	3	5	28	39	19	7	±6	3.7	±0.1	
6 Months to Less Than 1 Year	99	±1	2	5	20	42	26	6	±5	3.9	±0.1	
1 Year or More	98	±2	3	2	22	36	27	10	±5	3.9	±0.1	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	98	±2	3	3	19	36	33	7	±6	4.0	±0.2	
Non-Prior Service	99	±1	3	4	26	37	20	10	±3	3.8	±0.1	
<b>UVAO TRAINING</b>												
Trained	99	±1	2	3	21	40	27	7	±3	3.9	±0.1	
Not Trained	98	±2	4	5	33	32	13	14	±4	3.5	±0.1	
<b>AGE</b>												
18 to 24 Years Old	99	±1	2	7	26	38	17	10	±7	3.7	±0.2	
25 to 29 Years Old	99	±1	2	3	31	36	17	10	±5	3.7	±0.1	
30 to 34 Years Old	100	±1	4	3	24	38	23	9	±5	3.8	±0.2	
35 Years Old or More	98	±1	3	4	21	37	27	9	±4	3.9	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Satisfaction does not include those who indicated they "Did not receive any support from this group."

20. During 2010, how satisfied or dissatisfied were you with the level of support you received from each of the following groups in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

c. Your command

- 1. Very dissatisfied
- 4. Satisfied

- 2. Dissatisfied
- 5. Very satisfied

- 3. Neither satisfied nor dissatisfied
- 6. Did not receive any support from this group

	Percent Responding		Percentages						Max ME	Average Satisfaction		
			1	2	3	4	5	6				
<b>TOTAL</b>	97	±1	3	4	24	36	25	8	±3	3.8	±0.1	
Army	98	±2	2	5	23	36	26	7	±4	3.8	±0.1	
Navy	96	±2	3	2	27	38	25	5	±4	3.8	±0.1	
Marine Corps	98	±3	4	4	23	37	26	6	±9	3.8	±0.2	
Air Force	98	±1	3	4	24	33	26	11	±4	3.8	±0.1	
Coast Guard	92	±5	2	3	31	40	11	13	±8	3.6	±0.2	
<b>EMPLOYMENT STATUS</b>												
Civilian	95	±4	2	4	13	38	33	10	±11	4.1	±0.2	
Military	98	±1	3	4	25	36	25	8	±3	3.8	±0.1	
Enlisted	96	±2	3	3	22	35	30	6	±4	3.9	±0.1	
Officers	99	±1	2	5	27	36	21	9	±4	3.8	±0.1	
<b>SIZE OF UNIT</b>												
Less Than 50	96	±3	2	2	24	35	30	6	±6	3.9	±0.2	
50 to 99	98	±2	1	4	27	37	23	8	±5	3.8	±0.1	
100 to 249	98	±1	2	5	25	36	24	9	±4	3.8	±0.1	
250 or More	98	±1	4	5	21	36	25	8	±5	3.8	±0.2	
<b>LOCATION</b>												
US (Incl. Territories)	97	±1	2	4	24	38	24	8	±3	3.8	±0.1	
Overseas	98	±3	3	4	29	25	30	9	±7	3.8	±0.2	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	96	±5	4	9	27	26	23	12	±10	3.6	±0.3	
1 Year or More	99	±2	2	1	30	25	36	6	±9	4.0	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	97	±2	3	5	30	33	19	10	±5	3.7	±0.1	
3 Months to Less Than 6 Months	99	±2	3	5	27	38	21	6	±5	3.7	±0.1	
6 Months to Less Than 1 Year	98	±2	2	4	19	40	30	5	±5	4.0	±0.1	
1 Year or More	97	±2	2	2	21	34	31	10	±5	4.0	±0.1	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	98	±2	4	3	17	34	37	6	±6	4.0	±0.2	
Non-Prior Service	97	±1	2	4	26	36	23	8	±3	3.8	±0.1	
<b>UVAO TRAINING</b>												
Trained	99	±1	3	3	20	38	31	6	±3	4.0	±0.1	
Not Trained	95	±2	3	6	34	33	14	11	±4	3.5	±0.1	
<b>AGE</b>												
18 to 24 Years Old	99	±1	2	10	25	38	19	5	±7	3.7	±0.2	
25 to 29 Years Old	98	±2	2	3	32	35	20	8	±5	3.7	±0.1	
30 to 34 Years Old	99	±1	3	2	25	37	25	8	±5	3.9	±0.2	
35 Years Old or More	96	±2	3	4	20	35	30	9	±4	3.9	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Satisfaction does not include those who indicated they "Did not receive any support from this group."

20. During 2010, how satisfied or dissatisfied were you with the level of support you received from each of the following groups in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

d. Your Installation Voting Assistance Officer(s)

- 1. Very dissatisfied
- 2. Dissatisfied
- 3. Neither satisfied nor dissatisfied
- 4. Satisfied
- 5. Very satisfied
- 6. Did not receive any support from this group
- 7. Did not have an Installation Voting Assistance Officer

	Percent Responding		Percentages							Max ME	Average Satisfaction		
			1	2	3	4	5	6	7				
<b>TOTAL</b>	97	±1	3	4	23	28	26	10	5	±3	3.8	±0.1	
Army	98	±2	3	6	24	30	23	11	2	±4	3.7	±0.1	
Navy	97	±2	3	2	25	23	24	13	10	±4	3.8	±0.1	
Marine Corps	98	±2	6	4	23	27	23	11	6	±8	3.7	±0.3	
Air Force	96	±2	3	4	18	29	39	6	1	±4	4.0	±0.1	
Coast Guard	95	±4	2	0	32	19	4	17	26	±8	3.4	±0.2	
<b>EMPLOYMENT STATUS</b>													
Civilian	97	±4	3	1	13	32	39	6	7	±11	4.2	±0.2	
Military	97	±1	3	5	24	28	26	11	4	±3	3.8	±0.1	
Enlisted	95	±2	4	3	20	28	31	9	4	±4	3.9	±0.1	
Officers	98	±1	3	5	26	28	22	12	5	±3	3.7	±0.1	
<b>SIZE OF UNIT</b>													
Less Than 50	96	±2	3	1	24	30	27	7	6	±6	3.9	±0.2	
50 to 99	98	±2	3	6	23	29	25	11	4	±5	3.8	±0.2	
100 to 249	98	±2	4	5	24	26	26	12	4	±4	3.8	±0.1	
250 or More	97	±2	4	5	21	28	28	10	4	±5	3.8	±0.2	
<b>LOCATION</b>													
US (Incl. Territories)	97	±1	3	4	23	28	26	10	5	±3	3.8	±0.1	
Overseas	97	±3	3	4	22	27	28	12	5	±7	3.9	±0.2	
<b>TIME OVERSEAS</b>													
Less Than 1 Year	94	±6	6	5	24	25	20	15	4	±10	3.6	±0.3	
1 Year or More	100	±1	1	3	20	28	33	10	5	±9	4.1	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>													
Less Than 3 Months	97	±2	4	5	30	26	19	11	5	±5	3.6	±0.2	
3 Months to Less Than 6 Months	98	±2	3	5	27	29	22	11	4	±5	3.7	±0.2	
6 Months to Less Than 1 Year	98	±2	4	5	18	31	31	7	4	±5	3.9	±0.2	
1 Year or More	96	±2	3	2	17	25	34	13	6	±5	4.0	±0.2	
<b>PRIOR UVAO SERVICE</b>													
Prior Service	96	±3	2	2	17	25	37	10	6	±7	4.1	±0.2	
Non-Prior Service	97	±1	4	5	24	28	24	10	4	±3	3.8	±0.1	
<b>UVAO TRAINING</b>													
Trained	98	±1	3	4	18	30	35	8	3	±3	4.0	±0.1	
Not Trained	96	±2	4	5	33	25	10	16	7	±4	3.4	±0.1	
<b>AGE</b>													
18 to 24 Years Old	99	±2	4	9	24	28	19	12	4	±7	3.6	±0.2	
25 to 29 Years Old	98	±2	2	5	29	26	21	12	6	±5	3.7	±0.1	
30 to 34 Years Old	97	±2	5	4	25	25	27	8	5	±5	3.8	±0.2	
35 Years Old or More	96	±2	3	3	18	31	31	10	4	±4	4.0	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Satisfaction does not include those who indicated they "Did not receive any support from this group" or "Did not have an Installation Voting Assistance Officer."

**21. During 2010, what was the most frequent form of voting assistance you were asked to provide as a Unit Voting Assistance Officer (UVAO)?**

1. Providing paper or PDF copies of voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs]) to voters
2. Directing voters to the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete voting forms (e.g., FPCAs or FWABs)
3. Helping voters complete paper or PDF copies of voting forms (e.g., FPCAs or FWABs)
4. Helping voters complete voting forms (e.g., FPCAs or FWABs) using FVAP's Automated Online Assistant
5. Electronically transmitting and/or receiving election materials
6. Helping voters determine their legal residency and/or voting jurisdiction
7. Providing addresses of local election officials
8. Explaining state voting procedures and/or election deadlines to voters

	Percent Responding		Percentages								Max ME
			1	2	3	4	5	6	7	8	
<b>TOTAL</b>	96	±1	24	35	5	4	8	5	4	15	±3
Army	95	±2	28	30	6	4	7	5	5	15	±4
Navy	98	±2	20	41	5	3	6	4	4	16	±4
Marine Corps	99	±1	24	35	5	1	11	5	3	16	±9
Air Force	97	±2	20	39	5	3	12	6	3	11	±4
Coast Guard	86	±6	14	35	7	6	1	11	5	22	±8
<b>EMPLOYMENT STATUS</b>											
Civilian	96	±5	19	32	1	4	15	3	10	15	±11
Military	96	±1	24	35	6	4	8	5	4	15	±3
Enlisted	96	±2	23	35	6	4	7	7	5	14	±4
Officers	96	±2	25	35	6	3	8	5	3	15	±4
<b>SIZE OF UNIT</b>											
Less Than 50	93	±3	23	35	4	2	7	5	7	16	±6
50 to 99	96	±2	20	37	6	3	9	5	4	16	±5
100 to 249	96	±2	26	32	6	4	8	6	4	13	±4
250 or More	98	±1	24	37	5	5	7	5	3	15	±5
<b>LOCATION</b>											
US (Incl. Territories)	96	±2	24	34	5	4	8	6	4	15	±3
Overseas	98	±2	24	42	6	3	8	4	4	10	±7
<b>TIME OVERSEAS</b>											
Less Than 1 Year	97	±4	26	38	6	3	4	6	5	12	±11
1 Year or More	98	±2	22	44	5	3	11	2	4	9	±9
<b>DURATION UVAO ASSIGNMENT</b>											
Less Than 3 Months	92	±3	26	32	5	2	6	5	6	16	±5
3 Months to Less Than 6 Months	97	±2	21	38	5	4	9	5	4	14	±5
6 Months to Less Than 1 Year	98	±2	24	34	6	4	8	6	3	16	±5
1 Year or More	98	±2	24	36	6	4	10	5	4	13	±5
<b>PRIOR UVAO SERVICE</b>											
Prior Service	98	±2	24	36	7	2	8	4	6	12	±6
Non-Prior Service	96	±2	24	35	5	4	8	6	4	15	±3
<b>UVAO TRAINING</b>											
Trained	99	±1	24	35	6	4	8	5	4	14	±3
Not Trained	91	±3	24	35	4	3	7	5	6	16	±4
<b>AGE</b>											
18 to 24 Years Old	96	±3	29	28	7	2	6	7	3	18	±7
25 to 29 Years Old	95	±3	27	33	6	3	8	6	4	15	±5
30 to 34 Years Old	95	±3	24	35	6	4	7	5	3	15	±5
35 Years Old or More	97	±2	20	38	5	4	10	5	5	13	±4

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

22. Between September 13, 2010 and November 2, 2010, were you provided with enough access to the following modes of technology to support your Unit Voting Assistance Officer (UVAO) duties?

a. Computer

1. Yes, I had enough access

2. No, I did not have enough access

3. I did not have any access to this technology

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	99	±1	97	2	1	±1	98.0	±1.0	
Army	99	±1	96	3	1	±2	97.0	±2.0	
Navy	99	±1	97	2	1	±2	98.0	±2.0	
Marine Corps	99	±3	99	1	0	±6	99.0	±6.0	
Air Force	99	±1	99	1	0	±1	99.0	±1.0	
Coast Guard	98	±3	99	0	1	±3	100.0	±0.0	
<b>EMPLOYMENT STATUS</b>									
Civilian	98	±4	NR	NR	NR		NR		
Military	99	±1	97	2	1	±2	98.0	±1.0	
Enlisted	98	±1	97	2	1	±2	98.0	±2.0	
Officers	99	±1	96	2	1	±2	98.0	±2.0	
<b>SIZE OF UNIT</b>									
Less Than 50	98	±2	100	0	0	±2	100.0	±0.0	
50 to 99	99	±1	96	2	2	±3	98.0	±2.0	
100 to 249	100	±1	96	3	1	±3	97.0	±2.0	
250 or More	99	±1	96	3	1	±3	97.0	±3.0	
<b>LOCATION</b>									
US (Incl. Territories)	99	±1	97	2	1	±2	98.0	±1.0	
Overseas	99	±2	97	3	1	±4	97.0	±4.0	
<b>TIME OVERSEAS</b>									
Less Than 1 Year	98	±4	95	5	NR	±8	95.0	±8.0	
1 Year or More	100	±1	98	1	1	±3	99.0	±2.0	
<b>DURATION UVAO ASSIGNMENT</b>									
Less Than 3 Months	97	±2	94	4	2	±3	96.0	±3.0	
3 Months to Less Than 6 Months	100	±1	97	2	1	±3	98.0	±3.0	
6 Months to Less Than 1 Year	100	±1	98	1	1	±2	99.0	±2.0	
1 Year or More	99	±1	99	1	0	±2	99.0	±2.0	
<b>PRIOR UVAO SERVICE</b>									
Prior Service	99	±2	98	2	0	±3	98.0	±3.0	
Non-Prior Service	99	±1	97	2	1	±2	98.0	±1.0	
<b>UVAO TRAINING</b>									
Trained	100	±1	98	1	1	±2	99.0	±1.0	
Not Trained	98	±2	94	4	2	±3	96.0	±3.0	
<b>AGE</b>									
18 to 24 Years Old	99	±1	94	5	1	±5	95.0	±5.0	
25 to 29 Years Old	99	±1	96	2	1	±3	98.0	±2.0	
30 to 34 Years Old	100	±1	98	1	1	±3	99.0	±2.0	
35 Years Old or More	99	±1	98	1	1	±2	99.0	±2.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage Reporting Yes does not include those who indicated "I did not have any access to this technology."

NR: Not reportable

22. Between September 13, 2010 and November 2, 2010, were you provided with enough access to the following modes of technology to support your Unit Voting Assistance Officer (UVAO) duties?

b. Printer

1. Yes, I had enough access

2. No, I did not have enough access

3. I did not have any access to this technology

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	99	±1	96	3	1	±2	97.0	±1.0	
Army	99	±1	94	4	2	±3	96.0	±3.0	
Navy	100	±1	97	2	1	±2	98.0	±2.0	
Marine Corps	99	±3	99	1	0	±6	99.0	±6.0	
Air Force	99	±1	99	1	0	±1	99.0	±1.0	
Coast Guard	99	±2	98	0	2	±4	100.0	±0.0	
<b>EMPLOYMENT STATUS</b>									
Civilian	96	±5	NR	NR	NR		NR		
Military	99	±1	96	3	1	±2	97.0	±2.0	
Enlisted	99	±1	96	2	1	±2	98.0	±2.0	
Officers	99	±1	95	3	1	±2	97.0	±2.0	
<b>SIZE OF UNIT</b>									
Less Than 50	98	±2	98	1	1	±3	99.0	±3.0	
50 to 99	99	±1	96	2	2	±3	98.0	±2.0	
100 to 249	99	±1	95	4	1	±3	96.0	±3.0	
250 or More	99	±2	95	4	1	±3	96.0	±3.0	
<b>LOCATION</b>									
US (Incl. Territories)	99	±1	96	3	1	±2	97.0	±2.0	
Overseas	100	±1	96	3	1	±4	97.0	±4.0	
<b>TIME OVERSEAS</b>									
Less Than 1 Year	100	±0	93	7	NR	±8	93.0	±8.0	
1 Year or More	100	±1	99	0	1	±3	100.0	±0.0	
<b>DURATION UVAO ASSIGNMENT</b>									
Less Than 3 Months	98	±2	93	5	2	±4	95.0	±3.0	
3 Months to Less Than 6 Months	99	±1	97	2	1	±3	98.0	±3.0	
6 Months to Less Than 1 Year	100	±0	97	2	1	±3	98.0	±2.0	
1 Year or More	99	±2	98	2	0	±2	98.0	±2.0	
<b>PRIOR UVAO SERVICE</b>									
Prior Service	98	±2	98	2	0	±3	98.0	±3.0	
Non-Prior Service	99	±1	96	3	1	±2	97.0	±2.0	
<b>UVAO TRAINING</b>									
Trained	99	±1	98	1	1	±2	99.0	±2.0	
Not Trained	98	±2	93	5	2	±3	95.0	±3.0	
<b>AGE</b>									
18 to 24 Years Old	98	±2	92	7	1	±6	93.0	±6.0	
25 to 29 Years Old	99	±1	96	2	2	±3	97.0	±2.0	
30 to 34 Years Old	99	±2	97	1	2	±3	99.0	±3.0	
35 Years Old or More	99	±1	97	2	1	±2	98.0	±2.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage Reporting Yes does not include those who indicated "I did not have any access to this technology."

NR: Not reportable

22. Between September 13, 2010 and November 2, 2010, were you provided with enough access to the following modes of technology to support your Unit Voting Assistance Officer (UVAO) duties?

c. Fax machine

1. Yes, I had enough access

2. No, I did not have enough access

3. I did not have any access to this technology

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	98	±1	83	6	11	±2	93.0	±2.0	
Army	99	±1	74	10	16	±4	88.0	±4.0	
Navy	98	±1	92	2	5	±3	97.0	±2.0	
Marine Corps	98	±3	89	2	8	±7	97.0	±5.0	
Air Force	99	±1	92	2	5	±3	97.0	±2.0	
Coast Guard	98	±3	94	3	3	±5	97.0	±5.0	
<b>EMPLOYMENT STATUS</b>									
Civilian	98	±4	99	NR	1	±3	NR		
Military	99	±1	82	7	11	±3	92.0	±2.0	
Enlisted	98	±2	87	4	8	±3	95.0	±3.0	
Officers	99	±1	79	8	13	±3	91.0	±3.0	
<b>SIZE OF UNIT</b>									
Less Than 50	97	±2	91	3	6	±5	97.0	±3.0	
50 to 99	98	±2	81	7	12	±5	92.0	±4.0	
100 to 249	99	±1	79	8	13	±4	91.0	±4.0	
250 or More	98	±2	85	6	9	±5	93.0	±4.0	
<b>LOCATION</b>									
US (Incl. Territories)	98	±1	85	6	9	±3	93.0	±2.0	
Overseas	98	±2	73	8	19	±7	90.0	±6.0	
<b>TIME OVERSEAS</b>									
Less Than 1 Year	98	±4	60	12	27	±11	83.0	±11.0	
1 Year or More	99	±2	81	5	13	±8	94.0	±7.0	
<b>DURATION UVAO ASSIGNMENT</b>									
Less Than 3 Months	97	±2	75	10	14	±5	88.0	±4.0	
3 Months to Less Than 6 Months	99	±1	86	6	8	±5	94.0	±4.0	
6 Months to Less Than 1 Year	99	±1	86	4	10	±4	95.0	±3.0	
1 Year or More	99	±1	87	4	9	±4	95.0	±4.0	
<b>PRIOR UVAO SERVICE</b>									
Prior Service	99	±1	89	4	7	±5	96.0	±4.0	
Non-Prior Service	98	±1	82	7	11	±3	92.0	±2.0	
<b>UVAO TRAINING</b>									
Trained	99	±1	85	5	10	±3	94.0	±2.0	
Not Trained	97	±2	79	9	12	±4	90.0	±4.0	
<b>AGE</b>									
18 to 24 Years Old	99	±1	71	13	16	±8	85.0	±7.0	
25 to 29 Years Old	99	±1	81	7	12	±5	92.0	±4.0	
30 to 34 Years Old	98	±2	85	6	8	±5	93.0	±4.0	
35 Years Old or More	98	±2	87	4	9	±3	95.0	±3.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage Reporting Yes does not include those who indicated "I did not have any access to this technology."

NR: Not reportable

2010 Post-Election Survey of Unit Voting Assistance Officers

22. Between September 13, 2010 and November 2, 2010, were you provided with enough access to the following modes of technology to support your Unit Voting Assistance Officer (UVAO) duties?

d. Internet

1. Yes, I had enough access

2. No, I did not have enough access

3. I did not have any access to this technology

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	98	±1	97	2	1	±1	98.0	±1.0	
Army	98	±1	96	2	1	±2	98.0	±2.0	
Navy	99	±1	97	2	1	±2	98.0	±2.0	
Marine Corps	100	±0	99	1	0	±6	99.0	±6.0	
Air Force	98	±1	99	1	0	±1	99.0	±1.0	
Coast Guard	98	±3	97	2	2	±4	98.0	±4.0	
<b>EMPLOYMENT STATUS</b>									
Civilian	96	±5	NR	NR	NR		NR		
Military	99	±1	97	2	1	±1	98.0	±1.0	
Enlisted	99	±1	97	2	1	±2	98.0	±2.0	
Officers	99	±1	97	2	1	±2	98.0	±2.0	
<b>SIZE OF UNIT</b>									
Less Than 50	98	±2	100	0	0	±2	100.0	±0.0	
50 to 99	99	±1	97	2	1	±3	98.0	±2.0	
100 to 249	99	±1	97	2	1	±2	98.0	±2.0	
250 or More	98	±2	96	3	1	±3	97.0	±3.0	
<b>LOCATION</b>									
US (Incl. Territories)	98	±1	97	2	1	±1	98.0	±1.0	
Overseas	99	±2	97	3	0	±4	97.0	±4.0	
<b>TIME OVERSEAS</b>									
Less Than 1 Year	97	±4	95	5	NR	±8	95.0	±8.0	
1 Year or More	100	±1	99	1	0	±2	99.0	±2.0	
<b>DURATION UVAO ASSIGNMENT</b>									
Less Than 3 Months	98	±2	96	3	1	±3	97.0	±3.0	
3 Months to Less Than 6 Months	99	±2	97	2	1	±3	98.0	±3.0	
6 Months to Less Than 1 Year	99	±2	98	1	0	±2	99.0	±2.0	
1 Year or More	99	±1	99	1	0	±2	99.0	±2.0	
<b>PRIOR UVAO SERVICE</b>									
Prior Service	99	±2	98	2	0	±3	98.0	±3.0	
Non-Prior Service	98	±1	97	2	1	±2	98.0	±1.0	
<b>UVAO TRAINING</b>									
Trained	99	±1	99	1	0	±1	99.0	±1.0	
Not Trained	98	±2	95	4	1	±3	96.0	±2.0	
<b>AGE</b>									
18 to 24 Years Old	98	±2	94	5	0	±5	95.0	±5.0	
25 to 29 Years Old	99	±1	97	2	1	±3	98.0	±2.0	
30 to 34 Years Old	98	±2	98	1	1	±3	99.0	±3.0	
35 Years Old or More	98	±1	98	1	1	±2	99.0	±2.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage Reporting Yes does not include those who indicated "I did not have any access to this technology."

NR: Not reportable

22. Between September 13, 2010 and November 2, 2010, were you provided with enough access to the following modes of technology to support your Unit Voting Assistance Officer (UVAO) duties?

e. Government Web sites (e.g., state or Federal [.gov or .mil] sites)

1. Yes, I had enough access

2. No, I did not have enough access

3. I did not have any access to this technology

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	99	±1	97	2	1	±1	98.0	±1.0	
Army	99	±1	96	3	1	±2	97.0	±2.0	
Navy	99	±1	96	3	1	±2	97.0	±2.0	
Marine Corps	99	±3	99	1	0	±6	99.0	±6.0	
Air Force	99	±1	99	1	0	±1	99.0	±1.0	
Coast Guard	94	±4	98	0	2	±4	100.0	±0.0	
<b>EMPLOYMENT STATUS</b>									
Civilian	98	±4	99	NR	1	±3	NR		
Military	99	±1	97	2	1	±2	98.0	±1.0	
Enlisted	98	±2	97	2	1	±2	98.0	±2.0	
Officers	99	±1	97	3	1	±2	97.0	±2.0	
<b>SIZE OF UNIT</b>									
Less Than 50	98	±2	99	0	1	±3	100.0	±0.0	
50 to 99	98	±2	96	2	1	±3	98.0	±3.0	
100 to 249	99	±1	97	2	1	±2	98.0	±2.0	
250 or More	99	±1	96	3	1	±3	97.0	±3.0	
<b>LOCATION</b>									
US (Incl. Territories)	98	±1	97	2	1	±2	98.0	±1.0	
Overseas	99	±2	97	3	0	±4	97.0	±4.0	
<b>TIME OVERSEAS</b>									
Less Than 1 Year	98	±4	93	7	NR	±8	93.0	±8.0	
1 Year or More	100	±1	100	0	0	±2	100.0	±0.0	
<b>DURATION UVAO ASSIGNMENT</b>									
Less Than 3 Months	97	±2	95	3	2	±3	97.0	±3.0	
3 Months to Less Than 6 Months	99	±1	97	2	1	±3	98.0	±3.0	
6 Months to Less Than 1 Year	99	±1	98	2	0	±2	98.0	±2.0	
1 Year or More	99	±1	98	1	1	±2	99.0	±2.0	
<b>PRIOR UVAO SERVICE</b>									
Prior Service	98	±2	98	2	0	±3	98.0	±3.0	
Non-Prior Service	99	±1	97	2	1	±2	98.0	±1.0	
<b>UVAO TRAINING</b>									
Trained	99	±1	98	1	1	±2	99.0	±1.0	
Not Trained	97	±2	94	4	2	±3	96.0	±3.0	
<b>AGE</b>									
18 to 24 Years Old	98	±2	93	6	1	±5	94.0	±6.0	
25 to 29 Years Old	99	±1	97	2	2	±3	98.0	±2.0	
30 to 34 Years Old	99	±2	97	1	1	±3	99.0	±3.0	
35 Years Old or More	98	±1	98	1	0	±2	99.0	±2.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage Reporting Yes does not include those who indicated "I did not have any access to this technology."

NR: Not reportable

2010 Post-Election Survey of Unit Voting Assistance Officers

22. Between September 13, 2010 and November 2, 2010, were you provided with enough access to the following modes of technology to support your Unit Voting Assistance Officer (UVAO) duties?

f. Non-government Web sites (e.g., .com sites)

1. Yes, I had enough access

2. No, I did not have enough access

3. I did not have any access to this technology

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	98	±1	94	4	2	±2	96.0	±2.0	
Army	98	±2	93	5	2	±3	95.0	±3.0	
Navy	99	±1	94	4	3	±3	96.0	±2.0	
Marine Corps	100	±0	94	4	2	±5	96.0	±5.0	
Air Force	98	±1	96	3	1	±2	97.0	±2.0	
Coast Guard	98	±3	93	4	3	±5	96.0	±5.0	
<b>EMPLOYMENT STATUS</b>									
Civilian	93	±6	99	NR	1	±4	NR		
Military	99	±1	94	4	2	±2	96.0	±2.0	
Enlisted	98	±1	94	3	3	±3	97.0	±2.0	
Officers	99	±1	93	5	1	±2	95.0	±2.0	
<b>SIZE OF UNIT</b>									
Less Than 50	97	±2	95	2	2	±3	98.0	±3.0	
50 to 99	99	±1	93	5	2	±3	95.0	±3.0	
100 to 249	99	±1	94	3	2	±3	96.0	±2.0	
250 or More	98	±2	92	7	1	±4	93.0	±4.0	
<b>LOCATION</b>									
US (Incl. Territories)	98	±1	94	4	2	±2	96.0	±2.0	
Overseas	99	±2	94	5	1	±4	95.0	±4.0	
<b>TIME OVERSEAS</b>									
Less Than 1 Year	100	±0	89	9	2	±9	91.0	±8.0	
1 Year or More	98	±2	98	2	1	±3	98.0	±3.0	
<b>DURATION UVAO ASSIGNMENT</b>									
Less Than 3 Months	98	±2	93	5	2	±3	95.0	±3.0	
3 Months to Less Than 6 Months	99	±2	93	5	1	±4	95.0	±3.0	
6 Months to Less Than 1 Year	99	±1	94	3	3	±3	97.0	±2.0	
1 Year or More	98	±2	95	4	1	±3	96.0	±3.0	
<b>PRIOR UVAO SERVICE</b>									
Prior Service	98	±2	95	4	1	±4	96.0	±4.0	
Non-Prior Service	99	±1	94	4	2	±2	96.0	±2.0	
<b>UVAO TRAINING</b>									
Trained	99	±1	95	3	2	±2	97.0	±2.0	
Not Trained	98	±2	92	6	2	±3	93.0	±3.0	
<b>AGE</b>									
18 to 24 Years Old	98	±2	91	8	1	±6	92.0	±6.0	
25 to 29 Years Old	99	±1	94	4	2	±3	96.0	±3.0	
30 to 34 Years Old	99	±2	97	2	1	±3	98.0	±3.0	
35 Years Old or More	98	±1	93	4	3	±3	96.0	±2.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage Reporting Yes does not include those who indicated "I did not have any access to this technology."

NR: Not reportable

22. Between September 13, 2010 and November 2, 2010, were you provided with enough access to the following modes of technology to support your Unit Voting Assistance Officer (UVAO) duties?

g. Department of Defense (DoD) e-mail address

1. Yes, I had enough access

2. No, I did not have enough access

3. I did not have any access to this technology

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	98	±1	96	2	2	±2	98.0	±1.0	
Army	98	±2	96	2	2	±2	97.0	±2.0	
Navy	99	±1	97	1	2	±2	98.0	±2.0	
Marine Corps	99	±3	96	4	0	±5	96.0	±5.0	
Air Force	99	±1	98	1	1	±2	99.0	±2.0	
Coast Guard	97	±3	82	7	11	±7	92.0	±6.0	
<b>EMPLOYMENT STATUS</b>									
Civilian	98	±4	99	NR	1	±3	NR		
Military	98	±1	96	2	2	±2	98.0	±1.0	
Enlisted	97	±2	96	2	2	±2	98.0	±2.0	
Officers	99	±1	95	3	2	±2	97.0	±2.0	
<b>SIZE OF UNIT</b>									
Less Than 50	98	±2	97	1	2	±2	99.0	±2.0	
50 to 99	98	±2	95	3	2	±3	97.0	±3.0	
100 to 249	98	±2	96	2	2	±2	98.0	±2.0	
250 or More	98	±1	95	3	2	±4	97.0	±3.0	
<b>LOCATION</b>									
US (Incl. Territories)	98	±1	96	2	2	±2	98.0	±1.0	
Overseas	99	±2	97	2	1	±4	98.0	±4.0	
<b>TIME OVERSEAS</b>									
Less Than 1 Year	98	±4	95	5	NR	±8	95.0	±8.0	
1 Year or More	100	±1	98	0	2	±5	100.0	±0.0	
<b>DURATION UVAO ASSIGNMENT</b>									
Less Than 3 Months	97	±2	94	3	3	±3	97.0	±3.0	
3 Months to Less Than 6 Months	99	±2	97	2	1	±3	98.0	±2.0	
6 Months to Less Than 1 Year	99	±2	97	2	1	±2	98.0	±2.0	
1 Year or More	99	±1	96	2	2	±3	98.0	±2.0	
<b>PRIOR UVAO SERVICE</b>									
Prior Service	99	±2	98	1	1	±2	99.0	±2.0	
Non-Prior Service	98	±1	95	2	2	±2	97.0	±1.0	
<b>UVAO TRAINING</b>									
Trained	99	±1	97	2	1	±2	98.0	±1.0	
Not Trained	97	±2	94	4	3	±3	96.0	±2.0	
<b>AGE</b>									
18 to 24 Years Old	98	±2	95	4	1	±5	96.0	±5.0	
25 to 29 Years Old	99	±1	96	2	3	±3	98.0	±2.0	
30 to 34 Years Old	98	±2	96	2	2	±3	98.0	±3.0	
35 Years Old or More	98	±2	96	2	2	±2	98.0	±2.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage Reporting Yes does not include those who indicated "I did not have any access to this technology."

NR: Not reportable

2010 Post-Election Survey of Unit Voting Assistance Officers

22. Between September 13, 2010 and November 2, 2010, were you provided with enough access to the following modes of technology to support your Unit Voting Assistance Officer (UVAO) duties?

h. Personal e-mail address (e.g., Gmail, Yahoo, or Hotmail e-mail addresses)

1. Yes, I had enough access

2. No, I did not have enough access

3. I did not have any access to this technology

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	99	±1	83	6	12	±2	94.0	±2.0	
Army	98	±2	88	5	6	±3	94.0	±3.0	
Navy	98	±1	71	7	22	±4	91.0	±3.0	
Marine Corps	100	±0	82	5	13	±8	95.0	±6.0	
Air Force	99	±1	85	5	10	±3	95.0	±2.0	
Coast Guard	98	±2	60	8	33	±8	89.0	±8.0	
<b>EMPLOYMENT STATUS</b>									
Civilian	94	±6	83	6	11	±8	93.0	±7.0	
Military	99	±1	83	6	12	±2	94.0	±2.0	
Enlisted	99	±1	81	5	14	±3	95.0	±2.0	
Officers	99	±1	84	6	10	±3	93.0	±2.0	
<b>SIZE OF UNIT</b>									
Less Than 50	97	±2	84	5	11	±4	94.0	±3.0	
50 to 99	99	±1	85	7	8	±4	93.0	±4.0	
100 to 249	99	±1	85	4	11	±3	95.0	±3.0	
250 or More	98	±2	75	7	18	±5	91.0	±4.0	
<b>LOCATION</b>									
US (Incl. Territories)	98	±1	82	5	12	±2	94.0	±2.0	
Overseas	100	±1	85	7	8	±5	93.0	±5.0	
<b>TIME OVERSEAS</b>									
Less Than 1 Year	100	±0	79	11	10	±9	87.0	±9.0	
1 Year or More	100	±1	90	3	7	±6	96.0	±5.0	
<b>DURATION UVAO ASSIGNMENT</b>									
Less Than 3 Months	98	±2	85	7	9	±4	93.0	±3.0	
3 Months to Less Than 6 Months	99	±2	83	6	11	±4	93.0	±4.0	
6 Months to Less Than 1 Year	99	±1	83	4	14	±4	96.0	±3.0	
1 Year or More	98	±2	80	6	14	±4	93.0	±3.0	
<b>PRIOR UVAO SERVICE</b>									
Prior Service	99	±2	82	3	15	±5	96.0	±3.0	
Non-Prior Service	99	±1	83	6	11	±2	93.0	±2.0	
<b>UVAO TRAINING</b>									
Trained	99	±1	84	5	11	±3	95.0	±2.0	
Not Trained	98	±2	80	7	12	±3	92.0	±3.0	
<b>AGE</b>									
18 to 24 Years Old	99	±1	86	8	6	±6	91.0	±6.0	
25 to 29 Years Old	100	±1	84	5	11	±4	94.0	±3.0	
30 to 34 Years Old	98	±2	83	5	12	±4	94.0	±3.0	
35 Years Old or More	98	±1	81	5	14	±3	94.0	±2.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage Reporting Yes does not include those who indicated "I did not have any access to this technology."

23. Between September 13, 2010 and November 2, 2010, approximately how many days did you have access to each of the following?

a. Computer

- 1. 1-7 days
- 2. 8-14 days
- 3. 15-21 days
- 4. 22-35 days
- 5. 36-50 days
- 6. Every day

	Percent Responding		Percentages						Max ME	Average Number of Days		
			1	2	3	4	5	6				
<b>TOTAL</b>	97	±1	6	2	1	2	3	86	±2	45.5	±0.6	
Army	97	±2	7	2	1	2	2	86	±3	45.1	±1.1	
Navy	98	±2	6	2	1	1	3	87	±3	45.6	±1.0	
Marine Corps	99	±3	4	1	3	2	5	84	±7	45.8	±1.9	
Air Force	98	±1	5	1	1	1	3	88	±3	46.1	±0.9	
Coast Guard	95	±4	6	2	2	1	5	84	±7	45.4	±2.0	
<b>EMPLOYMENT STATUS</b>												
Civilian	98	±4	5	NR	NR	2	2	87	±9	45.6	±2.6	
Military	97	±1	6	2	1	2	3	86	±2	45.5	±0.7	
Enlisted	96	±2	7	2	1	1	2	86	±3	45.0	±1.0	
Officers	98	±1	5	2	1	2	4	86	±3	45.8	±0.8	
<b>SIZE OF UNIT</b>												
Less Than 50	97	±3	8	2	1	2	2	86	±5	44.9	±1.5	
50 to 99	97	±2	5	2	2	2	6	83	±4	45.4	±1.2	
100 to 249	98	±2	7	2	1	2	2	87	±3	45.4	±1.1	
250 or More	98	±2	4	3	2	0	2	89	±4	46.3	±1.2	
<b>LOCATION</b>												
US (Incl. Territories)	97	±1	6	2	1	1	3	86	±2	45.5	±0.7	
Overseas	98	±2	5	2	2	3	2	85	±5	45.4	±1.4	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	98	±4	6	2	3	7	2	81	±9	44.0	±2.4	
1 Year or More	97	±3	5	2	1	1	2	89	±6	46.4	±1.7	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	95	±2	7	3	1	3	3	83	±4	44.4	±1.3	
3 Months to Less Than 6 Months	98	±2	8	2	1	2	3	83	±5	44.5	±1.5	
6 Months to Less Than 1 Year	99	±1	5	0	2	1	4	88	±4	46.6	±1.0	
1 Year or More	99	±1	5	2	1	0	2	90	±3	46.6	±1.1	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	98	±2	6	1	1	0	2	89	±5	46.2	±1.6	
Non-Prior Service	97	±1	6	2	1	2	3	86	±2	45.4	±0.7	
<b>UVAO TRAINING</b>												
Trained	99	±1	6	2	1	1	3	87	±3	45.7	±0.8	
Not Trained	95	±2	7	2	1	2	3	85	±3	45.1	±1.1	
<b>AGE</b>												
18 to 24 Years Old	98	±2	4	2	1	2	4	87	±6	46.2	±1.6	
25 to 29 Years Old	97	±2	6	1	2	3	3	85	±4	45.4	±1.3	
30 to 34 Years Old	98	±2	6	1	0	0	4	89	±4	46.7	±1.1	
35 Years Old or More	97	±2	7	3	2	1	2	85	±3	44.8	±1.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who indicated they had access to a computer between September 13, 2010 and November 2, 2010 (Q22a). The category "Every day" equates 50 days for there are 50 days between September 13, 2010 and November 2, 2010.  
 NR: Not reportable

2010 Post-Election Survey of Unit Voting Assistance Officers

23. Between September 13, 2010 and November 2, 2010, approximately how many days did you have access to each of the following?

b. Printer

- 1. 1-7 days
- 4. 22-35 days

- 2. 8-14 days
- 5. 36-50 days

- 3. 15-21 days
- 6. Every day

	Percent Responding		Percentages						Max ME	Average Number of Days		
			1	2	3	4	5	6				
<b>TOTAL</b>	97	±1	6	2	1	2	3	85	±2	45.1	±0.7	
Army	96	±2	7	3	2	2	3	84	±4	44.7	±1.1	
Navy	98	±2	7	2	1	1	2	87	±3	45.4	±1.0	
Marine Corps	99	±3	6	1	2	2	7	83	±8	45.4	±2.0	
Air Force	98	±1	5	3	1	2	4	86	±3	45.7	±0.9	
Coast Guard	96	±3	8	0	2	2	5	84	±7	45.2	±2.0	
<b>EMPLOYMENT STATUS</b>												
Civilian	96	±5	7	3	NR	1	2	88	±8	45.6	±2.6	
Military	97	±1	6	2	2	2	3	85	±2	45.1	±0.7	
Enlisted	96	±2	8	3	1	1	2	85	±3	44.6	±1.0	
Officers	98	±2	5	2	2	3	4	84	±3	45.4	±0.9	
<b>SIZE OF UNIT</b>												
Less Than 50	96	±3	9	2	1	2	2	84	±5	44.3	±1.6	
50 to 99	98	±2	5	2	2	2	6	83	±4	45.2	±1.2	
100 to 249	97	±2	7	2	1	2	3	85	±3	45.0	±1.1	
250 or More	97	±2	4	4	2	1	2	88	±4	45.9	±1.2	
<b>LOCATION</b>												
US (Incl. Territories)	97	±1	6	2	1	2	4	85	±2	45.1	±0.7	
Overseas	98	±2	5	3	2	4	2	84	±5	44.9	±1.5	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	100	±0	6	3	3	8	2	78	±9	43.3	±2.5	
1 Year or More	97	±3	5	2	1	0	2	89	±6	46.2	±1.8	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	95	±2	8	3	1	3	3	81	±4	43.6	±1.4	
3 Months to Less Than 6 Months	98	±2	8	3	2	2	4	81	±5	43.9	±1.5	
6 Months to Less Than 1 Year	98	±2	4	1	2	1	5	87	±4	46.3	±1.0	
1 Year or More	97	±2	5	2	0	0	2	90	±3	46.5	±1.1	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	98	±3	6	1	0	1	3	88	±5	46.2	±1.5	
Non-Prior Service	97	±1	6	2	2	2	3	84	±2	44.9	±0.7	
<b>UVAO TRAINING</b>												
Trained	98	±1	6	2	1	1	3	86	±3	45.5	±0.8	
Not Trained	96	±2	8	2	1	3	4	82	±4	44.3	±1.1	
<b>AGE</b>												
18 to 24 Years Old	97	±3	5	2	1	3	4	85	±6	45.5	±1.8	
25 to 29 Years Old	97	±2	6	2	2	3	4	83	±4	44.8	±1.3	
30 to 34 Years Old	97	±2	6	1	0	0	5	88	±4	46.5	±1.1	
35 Years Old or More	97	±2	7	3	2	1	2	85	±3	44.5	±1.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who indicated they had access to a printer between September 13, 2010 and November 2, 2010 (Q22b). The category "Every day" equates 50 days for there are 50 days between September 13, 2010 and November 2, 2010.  
 NR: Not reportable

23. Between September 13, 2010 and November 2, 2010, approximately how many days did you have access to each of the following?

c. Fax machine

1. 1-7 days  
4. 22-35 days

2. 8-14 days  
5. 36-50 days

3. 15-21 days  
6. Every day

	Percent Responding		Percentages						Max ME	Average Number of Days		
			1	2	3	4	5	6				
<b>TOTAL</b>	87	±2	13	2	1	2	4	78	±3	42.1	±0.9	
Army	82	±4	16	3	2	2	3	75	±4	40.5	±1.6	
Navy	91	±3	9	3	1	2	4	82	±4	44.0	±1.2	
Marine Corps	87	±6	11	1	3	2	5	78	±8	42.9	±2.7	
Air Force	92	±2	11	2	1	2	5	80	±3	43.3	±1.1	
Coast Guard	91	±5	13	1	1	3	4	79	±8	42.7	±2.6	
<b>EMPLOYMENT STATUS</b>												
Civilian	96	±4	7	3	NR	1	2	86	±9	44.9	±2.8	
Military	86	±2	13	2	1	2	4	77	±3	41.9	±0.9	
Enlisted	88	±3	13	2	2	1	2	79	±4	42.1	±1.3	
Officers	85	±3	13	2	1	2	5	76	±4	41.8	±1.2	
<b>SIZE OF UNIT</b>												
Less Than 50	89	±4	11	1	0	2	4	81	±5	43.6	±1.7	
50 to 99	86	±4	13	3	1	2	5	77	±5	42.0	±1.7	
100 to 249	85	±3	16	2	1	2	3	75	±4	40.9	±1.5	
250 or More	88	±4	10	3	3	1	3	80	±5	42.8	±1.7	
<b>LOCATION</b>												
US (Incl. Territories)	88	±2	13	2	1	2	4	78	±3	42.1	±0.9	
Overseas	77	±6	14	2	2	2	2	78	±6	41.7	±2.3	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	71	±10	22	1	3	3	2	69	±12	37.6	±4.5	
1 Year or More	83	±7	9	2	1	1	3	84	±7	44.3	±2.4	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	82	±4	16	4	1	3	4	72	±5	39.8	±1.8	
3 Months to Less Than 6 Months	89	±4	14	2	1	3	3	77	±5	41.5	±1.9	
6 Months to Less Than 1 Year	88	±4	11	1	2	1	5	80	±4	43.3	±1.4	
1 Year or More	88	±4	10	2	1	1	4	83	±4	43.9	±1.5	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	91	±4	11	1	1	1	3	83	±6	43.8	±2.0	
Non-Prior Service	86	±2	13	2	2	2	4	77	±3	41.8	±0.9	
<b>UVAO TRAINING</b>												
Trained	88	±2	12	2	2	2	4	79	±3	42.6	±1.0	
Not Trained	84	±3	15	2	1	2	4	75	±4	41.1	±1.5	
<b>AGE</b>												
18 to 24 Years Old	82	±6	21	2	1	3	5	69	±8	38.4	±3.0	
25 to 29 Years Old	86	±4	13	3	2	3	5	75	±5	41.4	±1.8	
30 to 34 Years Old	89	±4	11	1	1	2	4	81	±5	43.4	±1.7	
35 Years Old or More	87	±3	11	2	2	1	3	81	±4	42.8	±1.2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who indicated they had access to a fax machine between September 13, 2010 and November 2, 2010 (Q22c). The category "Every day" equates 50 days for there are 50 days between September 13, 2010 and November 2, 2010.  
NR: Not reportable

23. Between September 13, 2010 and November 2, 2010, approximately how many days did you have access to each of the following?

d. Internet

- 1. 1-7 days
- 4. 22-35 days

- 2. 8-14 days
- 5. 36-50 days

- 3. 15-21 days
- 6. Every day

	Percent Responding		Percentages						Max ME	Average Number of Days		
			1	2	3	4	5	6				
<b>TOTAL</b>	97	±1	6	2	1	2	4	85	±2	45.4	±0.6	
Army	97	±2	7	2	2	2	3	85	±4	45.1	±1.1	
Navy	97	±2	6	3	1	1	4	85	±3	45.2	±1.0	
Marine Corps	100	±0	4	1	2	2	5	85	±7	46.0	±1.9	
Air Force	97	±2	5	2	1	1	4	87	±3	46.1	±0.9	
Coast Guard	94	±4	4	3	3	2	8	80	±7	44.8	±2.0	
<b>EMPLOYMENT STATUS</b>												
Civilian	96	±5	5	NR	1	1	2	88	±8	46.0	±2.5	
Military	97	±1	6	2	1	2	4	85	±2	45.4	±0.7	
Enlisted	96	±2	7	3	1	1	2	85	±3	44.8	±1.0	
Officers	97	±1	5	2	2	2	5	85	±3	45.7	±0.8	
<b>SIZE OF UNIT</b>												
Less Than 50	95	±3	7	2	1	2	3	84	±5	44.8	±1.5	
50 to 99	98	±2	5	3	3	1	6	82	±4	45.1	±1.2	
100 to 249	97	±2	7	1	1	2	3	86	±3	45.3	±1.1	
250 or More	96	±2	4	3	2	0	2	89	±4	46.5	±1.2	
<b>LOCATION</b>												
US (Incl. Territories)	97	±1	6	2	1	1	4	85	±2	45.4	±0.7	
Overseas	97	±2	5	2	2	3	4	84	±5	45.4	±1.4	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	97	±4	6	2	3	7	6	76	±9	43.7	±2.4	
1 Year or More	97	±2	4	2	2	0	2	90	±6	46.6	±1.7	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	96	±2	7	3	1	3	4	82	±4	44.3	±1.3	
3 Months to Less Than 6 Months	96	±3	8	2	2	3	3	83	±5	44.3	±1.5	
6 Months to Less Than 1 Year	98	±2	4	1	3	1	5	87	±4	46.4	±1.0	
1 Year or More	98	±2	5	2	1	0	3	90	±3	46.6	±1.1	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	98	±2	6	1	0	0	4	88	±5	46.3	±1.5	
Non-Prior Service	97	±1	6	2	2	2	4	85	±2	45.3	±0.7	
<b>UVAO TRAINING</b>												
Trained	98	±1	5	2	1	1	3	87	±3	45.8	±0.8	
Not Trained	95	±2	7	2	2	2	5	83	±4	44.8	±1.1	
<b>AGE</b>												
18 to 24 Years Old	97	±2	4	2	2	2	5	84	±6	45.6	±1.7	
25 to 29 Years Old	97	±2	5	2	1	3	4	84	±4	45.4	±1.2	
30 to 34 Years Old	97	±2	6	1	1	0	4	88	±4	46.3	±1.2	
35 Years Old or More	96	±2	7	3	2	1	3	85	±3	44.9	±1.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who indicated they had access to the Internet between September 13, 2010 and November 2, 2010 (Q22d). The category "Every day" equates 50 days for there are 50 days between September 13, 2010 and November 2, 2010.  
 NR: Not reportable

23. Between September 13, 2010 and November 2, 2010, approximately how many days did you have access to each of the following?

e. Government Web sites (e.g., state or Federal [.gov or .mil] sites)

1. 1-7 days  
4. 22-35 days

2. 8-14 days  
5. 36-50 days

3. 15-21 days  
6. Every day

	Percent Responding		Percentages						Max ME	Average Number of Days		
			1	2	3	4	5	6				
<b>TOTAL</b>	97	±1	6	2	2	2	4	84	±2	45.1	±0.6	
Army	97	±2	7	2	2	2	4	84	±4	45.0	±1.1	
Navy	97	±2	7	3	1	2	4	83	±4	44.6	±1.1	
Marine Corps	99	±3	4	1	5	2	5	83	±8	45.4	±2.0	
Air Force	97	±2	5	2	1	2	5	85	±3	45.9	±0.9	
Coast Guard	90	±5	7	1	3	2	7	80	±8	44.5	±2.2	
<b>EMPLOYMENT STATUS</b>												
Civilian	95	±4	5	3	NR	1	2	89	±9	46.0	±2.5	
Military	97	±1	6	2	2	2	4	84	±2	45.1	±0.7	
Enlisted	95	±2	8	3	1	1	3	84	±3	44.5	±1.0	
Officers	98	±1	5	2	2	2	5	84	±3	45.5	±0.8	
<b>SIZE OF UNIT</b>												
Less Than 50	95	±3	8	2	1	2	3	84	±5	44.6	±1.5	
50 to 99	97	±2	5	3	2	2	7	81	±5	45.0	±1.2	
100 to 249	98	±2	7	1	1	2	4	84	±3	44.9	±1.1	
250 or More	97	±2	4	3	2	1	2	89	±4	46.2	±1.2	
<b>LOCATION</b>												
US (Incl. Territories)	97	±1	6	2	1	1	4	84	±2	45.1	±0.7	
Overseas	98	±2	5	3	2	3	5	82	±5	45.0	±1.4	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	98	±4	6	2	3	7	8	74	±10	43.6	±2.4	
1 Year or More	98	±2	5	3	1	1	3	88	±6	46.1	±1.7	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	95	±2	7	3	1	3	4	81	±4	44.2	±1.3	
3 Months to Less Than 6 Months	97	±2	9	1	2	3	4	81	±5	44.0	±1.5	
6 Months to Less Than 1 Year	98	±1	5	1	3	1	6	84	±4	45.8	±1.0	
1 Year or More	97	±2	5	3	0	0	2	90	±3	46.5	±1.1	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	97	±2	6	1	1	0	3	88	±5	46.1	±1.5	
Non-Prior Service	97	±1	6	2	2	2	4	83	±2	45.0	±0.7	
<b>UVAO TRAINING</b>												
Trained	98	±1	6	2	1	1	4	86	±3	45.5	±0.8	
Not Trained	95	±2	7	2	2	2	5	81	±4	44.5	±1.1	
<b>AGE</b>												
18 to 24 Years Old	97	±2	4	2	2	3	6	83	±6	45.5	±1.7	
25 to 29 Years Old	97	±2	5	2	2	3	5	83	±4	45.1	±1.3	
30 to 34 Years Old	97	±2	6	1	1	0	5	87	±4	46.1	±1.2	
35 Years Old or More	96	±2	7	3	2	1	3	84	±3	44.5	±1.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who indicated they had access to government Web sites between September 13, 2010 and November 2, 2010 (Q22e). The category "Every day" equates 50 days for there are 50 days between September 13, 2010 and November 2, 2010.

NR: Not reportable

2010 Post-Election Survey of Unit Voting Assistance Officers

23. Between September 13, 2010 and November 2, 2010, approximately how many days did you have access to each of the following?

f. Non-government Web sites (e.g., .com sites)

- 1. 1-7 days
- 4. 22-35 days

- 2. 8-14 days
- 5. 36-50 days

- 3. 15-21 days
- 6. Every day

	Percent Responding		Percentages						Max ME	Average Number of Days		
			1	2	3	4	5	6				
<b>TOTAL</b>	96	±1	7	2	2	2	4	84	±2	44.8	±0.7	
Army	96	±2	8	2	2	2	3	84	±4	44.7	±1.1	
Navy	95	±2	8	2	1	2	4	83	±4	44.4	±1.1	
Marine Corps	98	±2	8	1	3	4	4	80	±8	44.0	±2.3	
Air Force	96	±2	6	2	1	1	4	85	±3	45.5	±0.9	
Coast Guard	93	±4	7	2	3	3	6	80	±8	44.2	±2.2	
<b>EMPLOYMENT STATUS</b>												
Civilian	91	±7	6	3	1	1	2	87	±9	45.4	±2.7	
Military	96	±1	7	2	2	2	4	84	±2	44.7	±0.7	
Enlisted	94	±2	9	2	1	1	2	84	±3	44.1	±1.1	
Officers	97	±2	6	2	2	2	5	84	±3	45.1	±0.9	
<b>SIZE OF UNIT</b>												
Less Than 50	94	±3	9	1	0	2	3	84	±5	44.6	±1.5	
50 to 99	96	±2	7	2	3	2	6	80	±5	44.3	±1.3	
100 to 249	95	±2	8	1	1	3	3	84	±4	44.8	±1.1	
250 or More	96	±2	6	3	2	1	2	87	±4	45.5	±1.3	
<b>LOCATION</b>												
US (Incl. Territories)	95	±2	7	2	1	2	3	84	±2	44.8	±0.7	
Overseas	96	±3	7	2	2	3	5	82	±5	44.6	±1.5	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	97	±4	9	1	4	5	8	73	±10	42.7	±2.7	
1 Year or More	96	±3	5	2	1	0	2	89	±6	46.1	±1.8	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	96	±2	8	2	1	3	4	81	±4	44.1	±1.3	
3 Months to Less Than 6 Months	96	±3	11	2	1	3	3	80	±5	43.1	±1.6	
6 Months to Less Than 1 Year	95	±2	5	1	3	1	5	85	±4	45.8	±1.1	
1 Year or More	96	±2	6	2	1	1	2	89	±4	45.9	±1.2	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	97	±2	7	1	1	0	3	88	±5	45.7	±1.6	
Non-Prior Service	95	±2	7	2	2	2	4	83	±2	44.6	±0.7	
<b>UVAO TRAINING</b>												
Trained	96	±2	7	2	2	1	3	85	±3	45.2	±0.8	
Not Trained	94	±2	9	1	1	3	5	81	±4	44.1	±1.1	
<b>AGE</b>												
18 to 24 Years Old	97	±2	5	2	2	4	6	81	±6	45.0	±1.7	
25 to 29 Years Old	96	±2	6	2	2	3	4	82	±4	44.8	±1.3	
30 to 34 Years Old	97	±2	6	2	0	1	4	87	±4	45.9	±1.2	
35 Years Old or More	94	±2	9	2	1	1	2	84	±3	44.1	±1.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who indicated they had access to non-government Web sites between September 13, 2010 and November 2, 2010 (Q22f). The category "Every day" equates 50 days for there are 50 days between September 13, 2010 and November 2, 2010.

23. Between September 13, 2010 and November 2, 2010, approximately how many days did you have access to each of the following?

g. Department of Defense (DoD) e-mail address

- 1. 1-7 days
- 2. 8-14 days
- 3. 15-21 days
- 4. 22-35 days
- 5. 36-50 days
- 6. Every day

	Percent Responding		Percentages						Max ME	Average Number of Days		
			1	2	3	4	5	6				
<b>TOTAL</b>	95	±1	7	2	1	2	4	84	±2	45.1	±0.7	
Army	95	±2	6	2	2	2	3	85	±4	45.1	±1.1	
Navy	95	±2	7	2	1	2	3	84	±4	44.7	±1.1	
Marine Corps	98	±3	6	2	2	3	6	82	±8	45.0	±2.1	
Air Force	97	±2	6	2	1	1	6	84	±3	45.5	±1.0	
Coast Guard	82	±6	11	0	3	1	8	77	±8	43.2	±2.5	
<b>EMPLOYMENT STATUS</b>												
Civilian	96	±4	6	NR	1	NR	2	89	±8	46.0	±2.6	
Military	95	±1	7	2	1	2	4	84	±2	45.0	±0.7	
Enlisted	94	±2	9	2	1	1	3	83	±3	44.2	±1.1	
Officers	96	±2	5	2	2	2	5	84	±3	45.5	±0.8	
<b>SIZE OF UNIT</b>												
Less Than 50	94	±3	8	1	1	2	4	85	±5	45.0	±1.5	
50 to 99	96	±2	6	3	2	2	7	80	±5	44.5	±1.3	
100 to 249	95	±2	7	1	1	2	4	84	±4	45.1	±1.1	
250 or More	95	±2	5	3	1	1	3	87	±4	45.7	±1.3	
<b>LOCATION</b>												
US (Incl. Territories)	95	±2	6	2	1	1	4	84	±2	45.1	±0.7	
Overseas	97	±3	7	2	1	4	4	82	±5	44.5	±1.6	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	97	±4	9	2	2	8	5	74	±10	42.5	±2.9	
1 Year or More	97	±3	6	2	1	0	4	87	±6	46.0	±1.8	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	93	±3	8	3	1	3	5	80	±4	43.8	±1.4	
3 Months to Less Than 6 Months	96	±2	8	1	2	3	4	82	±5	44.5	±1.5	
6 Months to Less Than 1 Year	97	±2	5	1	3	2	5	85	±4	45.7	±1.1	
1 Year or More	96	±2	5	2	0	0	3	89	±3	46.3	±1.1	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	97	±2	6	1	0	0	4	88	±5	46.2	±1.5	
Non-Prior Service	95	±2	7	2	2	2	4	83	±2	44.9	±0.7	
<b>UVAO TRAINING</b>												
Trained	97	±1	6	2	2	1	4	85	±3	45.3	±0.8	
Not Trained	93	±2	8	2	1	2	5	82	±4	44.5	±1.1	
<b>AGE</b>												
18 to 24 Years Old	97	±2	5	2	3	3	6	81	±7	44.8	±1.8	
25 to 29 Years Old	96	±2	5	2	2	4	5	83	±4	45.2	±1.2	
30 to 34 Years Old	96	±3	7	1	1	1	5	86	±4	45.9	±1.3	
35 Years Old or More	95	±2	8	3	1	1	3	84	±3	44.6	±1.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who indicated they had access to a DoD e-mail address between September 13, 2010 and November 2, 2010 (Q22g). The category "Every day" equates 50 days for there are 50 days between September 13, 2010 and November 2, 2010. NR: Not reportable

23. Between September 13, 2010 and November 2, 2010, approximately how many days did you have access to each of the following?

h. Personal e-mail address (e.g., Gmail, Yahoo, or Hotmail e-mail addresses)

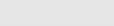
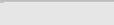
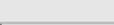
- 1. 1-7 days
- 2. 8-14 days
- 3. 15-21 days
- 4. 22-35 days
- 5. 36-50 days
- 6. Every day

	Percent Responding		Percentages						Max ME	Average Number of Days		
			1	2	3	4	5	6				
<b>TOTAL</b>	86	±2	10	2	1	2	3	81	±2	43.5	±0.8	
Army	91	±3	9	2	2	2	3	83	±4	44.2	±1.2	
Navy	75	±4	13	5	1	3	4	74	±5	41.0	±1.5	
Marine Corps	86	±6	10	1	4	2	4	79	±8	42.7	±2.7	
Air Force	87	±3	9	3	1	1	3	83	±3	43.9	±1.1	
Coast Guard	62	±8	12	3	3	4	3	76	±10	41.5	±3.2	
<b>EMPLOYMENT STATUS</b>												
Civilian	80	±8	12	NR	1	NR	1	84	±10	43.4	±3.3	
Military	86	±2	10	2	2	2	4	81	±3	43.5	±0.8	
Enlisted	82	±3	12	3	1	1	2	81	±4	42.6	±1.3	
Officers	88	±2	8	2	2	3	4	81	±3	44.0	±1.0	
<b>SIZE OF UNIT</b>												
Less Than 50	84	±4	12	2	0	2	3	81	±5	43.1	±1.8	
50 to 99	90	±3	9	3	3	2	6	78	±5	43.0	±1.5	
100 to 249	87	±3	9	2	1	2	3	82	±4	43.8	±1.3	
250 or More	79	±4	9	3	2	1	2	83	±5	43.9	±1.6	
<b>LOCATION</b>												
US (Incl. Territories)	85	±2	10	2	2	1	3	81	±3	43.5	±0.8	
Overseas	90	±4	9	3	1	4	4	80	±6	43.4	±1.9	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	89	±6	11	3	2	8	6	70	±10	40.8	±3.3	
1 Year or More	90	±4	7	2	0	1	2	87	±7	45.2	±2.3	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	88	±3	10	3	1	3	4	79	±4	43.0	±1.4	
3 Months to Less Than 6 Months	85	±4	13	2	2	3	3	77	±5	42.0	±1.9	
6 Months to Less Than 1 Year	85	±3	8	2	2	1	4	82	±4	44.4	±1.3	
1 Year or More	84	±3	9	2	0	1	1	86	±4	44.5	±1.4	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	83	±5	8	2	1	0	2	86	±5	45.0	±1.8	
Non-Prior Service	86	±2	10	2	2	2	4	80	±3	43.3	±0.8	
<b>UVAO TRAINING</b>												
Trained	87	±2	9	3	1	1	3	83	±3	43.9	±0.9	
Not Trained	84	±3	11	2	2	3	4	78	±4	42.7	±1.3	
<b>AGE</b>												
18 to 24 Years Old	93	±3	7	2	2	4	4	80	±7	44.1	±2.0	
25 to 29 Years Old	88	±3	9	3	2	3	4	79	±5	43.0	±1.5	
30 to 34 Years Old	84	±4	9	1	1	0	4	84	±5	44.7	±1.5	
35 Years Old or More	83	±3	11	3	1	1	3	81	±4	43.0	±1.2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who indicated they had access to a personal e-mail address between September 13, 2010 and November 2, 2010 (Q22h). The category "Every day" equates 50 days for there are 50 days between September 13, 2010 and November 2, 2010.

NR: Not reportable

## 24. Did you receive the Department of Defense 2010-11 Voting Assistance Guide (VAG)?

	Percent Responding		Percentages		Max ME	Percentage Reporting Yes
			Yes			
<b>TOTAL</b>	99	±1	67		±3	
Army	99	±1	66		±4	
Navy	100	±1	66		±4	
Marine Corps	100	±0	74		±8	
Air Force	100	±1	75		±3	
Coast Guard	98	±2	32		±8	
<b>EMPLOYMENT STATUS</b>						
Civilian	100	±0	85		±9	
Military	99	±1	66		±3	
Enlisted	99	±1	67		±4	
Officers	100	±1	66		±4	
<b>SIZE OF UNIT</b>						
Less Than 50	99	±1	66		±5	
50 to 99	100	±0	63		±5	
100 to 249	99	±1	66		±4	
250 or More	100	±1	75		±5	
<b>LOCATION</b>						
US (Incl. Territories)	99	±1	66		±3	
Overseas	99	±1	75		±6	
<b>TIME OVERSEAS</b>						
Less Than 1 Year	99	±2	72		±11	
1 Year or More	100	±1	77		±8	
<b>DURATION UVAO ASSIGNMENT</b>						
Less Than 3 Months	100	±1	56		±5	
3 Months to Less Than 6 Months	99	±2	65		±5	
6 Months to Less Than 1 Year	100	±1	77		±4	
1 Year or More	100	±1	73		±5	
<b>PRIOR UVAO SERVICE</b>						
Prior Service	100	±0	76		±6	
Non-Prior Service	99	±1	66		±3	
<b>UVAO TRAINING</b>						
Trained	99	±1	80		±3	
Not Trained	100	±1	43		±4	
<b>AGE</b>						
18 to 24 Years Old	100	±0	59		±7	
25 to 29 Years Old	100	±1	62		±5	
30 to 34 Years Old	100	±1	69		±5	
35 Years Old or More	99	±1	71		±4	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. The Department of Defense 2010-11 VAG provides state-by-state information about registering to vote and requesting an absentee ballot.

25. During 2010, how useful was the 2010-11 Voting Assistance Guide (VAG) in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

1. Not at all useful  
 2. Not very useful  
 3. Somewhat useful  
 4. Useful  
 5. Very useful

	Percent Responding		Percentages					Max ME	Average Usefulness		
			1	2	3	4	5				
<b>TOTAL</b>	67	±3	1	3	13	42	41	±3	4.2	±0.1	
Army	65	±4	1	3	10	47	38	±5	4.2	±0.1	
Navy	66	±4	1	2	14	40	44	±5	4.3	±0.1	
Marine Corps	73	±8	2	2	18	37	42	±10	4.2	±0.2	
Air Force	75	±3	2	3	15	35	45	±4	4.2	±0.1	
Coast Guard	31	±7	2	NR	18	48	29	±14	4.0	±0.3	
<b>EMPLOYMENT STATUS</b>											
Civilian	85	±7	2	NR	6	33	59	±11	4.5	±0.2	
Military	66	±3	1	3	13	43	40	±3	4.2	±0.1	
Enlisted	66	±4	1	1	9	40	49	±5	4.4	±0.1	
Officers	65	±3	2	4	16	45	34	±4	4.0	±0.1	
<b>SIZE OF UNIT</b>											
Less Than 50	65	±5	2	2	9	50	37	±7	4.2	±0.2	
50 to 99	63	±5	1	3	11	48	37	±7	4.2	±0.1	
100 to 249	66	±4	1	3	16	38	42	±5	4.2	±0.1	
250 or More	75	±5	2	2	12	37	47	±6	4.3	±0.1	
<b>LOCATION</b>											
US (Incl. Territories)	65	±3	1	3	13	42	41	±3	4.2	±0.1	
Overseas	74	±6	2	3	11	41	43	±8	4.2	±0.2	
<b>TIME OVERSEAS</b>											
Less Than 1 Year	71	±10	1	5	13	45	37	±12	4.1	±0.2	
1 Year or More	76	±7	3	1	10	39	48	±11	4.3	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>											
Less Than 3 Months	55	±5	2	4	12	49	33	±6	4.1	±0.1	
3 Months to Less Than 6 Months	64	±5	0	4	16	42	38	±7	4.1	±0.2	
6 Months to Less Than 1 Year	76	±4	1	3	11	41	44	±6	4.2	±0.1	
1 Year or More	72	±4	2	1	14	36	48	±6	4.3	±0.1	
<b>PRIOR UVAO SERVICE</b>											
Prior Service	76	±5	1	1	8	41	49	±7	4.4	±0.2	
Non-Prior Service	65	±3	2	3	13	42	40	±4	4.2	±0.1	
<b>UVAO TRAINING</b>											
Trained	80	±3	1	3	11	39	46	±4	4.3	±0.1	
Not Trained	42	±4	2	3	18	54	23	±6	3.9	±0.1	
<b>AGE</b>											
18 to 24 Years Old	59	±7	2	3	13	46	36	±10	4.1	±0.2	
25 to 29 Years Old	62	±5	2	3	15	47	33	±6	4.1	±0.1	
30 to 34 Years Old	68	±5	2	4	12	42	39	±6	4.1	±0.2	
35 Years Old or More	71	±4	1	2	11	39	48	±5	4.3	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who received the 2010-11 VAG (Q24).  
 NR: Not reportable

26. During 2010, how useful were the following features of the 2010-11 Voting Assistance Guide (VAG) in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

a. State-by-state information on registering and voting absentee

1. Not at all useful  
4. Useful

2. Not very useful  
5. Very useful

3. Somewhat useful

	Percent Responding		Percentages					Max ME	Average Usefulness		
			1	2	3	4	5				
<b>TOTAL</b>	66	±3	1	1	11	39	47	±3	4.3	±0.1	
Army	65	±4	1	1	9	41	47	±5	4.3	±0.1	
Navy	66	±4	1	2	12	39	46	±5	4.3	±0.1	
Marine Corps	72	±8	NR	NR	12	43	44	±10	4.3	±0.2	
Air Force	74	±3	1	2	12	35	51	±4	4.3	±0.1	
Coast Guard	30	±7	2	NR	22	43	33	±14	4.0	±0.3	
<b>EMPLOYMENT STATUS</b>											
Civilian	85	±7	1	NR	3	34	63	±11	4.6	±0.2	
Military	65	±3	1	1	11	40	46	±3	4.3	±0.1	
Enlisted	66	±4	0	0	8	37	54	±5	4.4	±0.1	
Officers	64	±3	1	2	13	42	41	±4	4.2	±0.1	
<b>SIZE OF UNIT</b>											
Less Than 50	64	±5	2	1	10	45	41	±7	4.2	±0.2	
50 to 99	62	±5	0	1	10	45	44	±7	4.3	±0.1	
100 to 249	65	±4	1	2	12	37	48	±5	4.3	±0.1	
250 or More	74	±5	1	1	10	32	55	±6	4.4	±0.1	
<b>LOCATION</b>											
US (Incl. Territories)	65	±3	1	1	11	40	47	±3	4.3	±0.1	
Overseas	74	±6	1	2	9	39	49	±8	4.3	±0.2	
<b>TIME OVERSEAS</b>											
Less Than 1 Year	71	±10	NR	2	12	44	42	±12	4.3	±0.2	
1 Year or More	76	±7	2	2	7	35	54	±11	4.4	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>											
Less Than 3 Months	55	±5	2	1	14	44	39	±6	4.2	±0.1	
3 Months to Less Than 6 Months	62	±5	0	2	13	38	46	±7	4.3	±0.1	
6 Months to Less Than 1 Year	76	±4	1	1	10	39	49	±6	4.3	±0.1	
1 Year or More	72	±4	1	1	7	36	55	±6	4.4	±0.1	
<b>PRIOR UVAO SERVICE</b>											
Prior Service	76	±5	1	0	9	34	57	±7	4.5	±0.1	
Non-Prior Service	64	±3	1	2	11	41	45	±4	4.3	±0.1	
<b>UVAO TRAINING</b>											
Trained	79	±3	1	1	9	36	52	±4	4.4	±0.1	
Not Trained	42	±4	2	2	15	51	30	±6	4.1	±0.1	
<b>AGE</b>											
18 to 24 Years Old	59	±7	2	2	10	46	40	±10	4.2	±0.2	
25 to 29 Years Old	61	±5	1	2	14	37	46	±6	4.2	±0.2	
30 to 34 Years Old	68	±5	1	2	14	40	44	±6	4.2	±0.2	
35 Years Old or More	70	±4	1	1	8	39	52	±5	4.4	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who received the 2010-11 VAG (Q24).

NR: Not reportable

26. During 2010, how useful were the following features of the 2010-11 Voting Assistance Guide (VAG) in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

b. Dates of elections and deadlines

- 1. Not at all useful
- 4. Useful

- 2. Not very useful
- 5. Very useful

- 3. Somewhat useful

	Percent Responding		Percentages					Max ME	Average Usefulness		
			1	2	3	4	5				
<b>TOTAL</b>	66	±3	1	1	10	40	49	±3	4.3	±0.1	
Army	65	±4	1	1	9	40	49	±5	4.4	±0.1	
Navy	66	±4	1	2	10	41	46	±5	4.3	±0.1	
Marine Corps	73	±8	NR	2	10	44	44	±10	4.3	±0.2	
Air Force	74	±3	1	2	10	37	50	±4	4.4	±0.1	
Coast Guard	30	±7	2	NR	11	40	47	±14	4.3	±0.3	
<b>EMPLOYMENT STATUS</b>											
Civilian	83	±8	1	NR	2	39	58	±11	4.5	±0.2	
Military	65	±3	1	1	10	40	48	±3	4.3	±0.1	
Enlisted	66	±4	0	1	8	36	54	±5	4.4	±0.1	
Officers	64	±3	1	2	12	42	44	±4	4.3	±0.1	
<b>SIZE OF UNIT</b>											
Less Than 50	64	±5	2	1	11	40	46	±7	4.3	±0.2	
50 to 99	63	±5	0	1	9	45	45	±7	4.3	±0.1	
100 to 249	65	±4	1	1	11	38	49	±5	4.3	±0.1	
250 or More	73	±5	1	1	8	36	54	±6	4.4	±0.1	
<b>LOCATION</b>											
US (Incl. Territories)	65	±3	1	1	10	39	49	±3	4.3	±0.1	
Overseas	72	±6	1	1	8	41	49	±8	4.3	±0.2	
<b>TIME OVERSEAS</b>											
Less Than 1 Year	66	±10	NR	1	8	46	45	±13	4.3	±0.2	
1 Year or More	76	±7	2	2	7	37	52	±11	4.3	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>											
Less Than 3 Months	54	±5	1	2	12	44	41	±6	4.2	±0.1	
3 Months to Less Than 6 Months	63	±5	1	0	13	37	49	±7	4.3	±0.1	
6 Months to Less Than 1 Year	76	±4	1	1	9	39	51	±6	4.4	±0.1	
1 Year or More	71	±4	1	1	6	38	54	±6	4.4	±0.1	
<b>PRIOR UVAO SERVICE</b>											
Prior Service	75	±5	1	0	9	36	54	±7	4.4	±0.2	
Non-Prior Service	64	±3	1	1	10	40	47	±4	4.3	±0.1	
<b>UVAO TRAINING</b>											
Trained	79	±3	1	1	9	36	53	±4	4.4	±0.1	
Not Trained	42	±4	1	2	11	52	34	±6	4.2	±0.1	
<b>AGE</b>											
18 to 24 Years Old	57	±7	0	1	7	50	41	±10	4.3	±0.2	
25 to 29 Years Old	62	±5	1	1	12	39	46	±6	4.3	±0.1	
30 to 34 Years Old	68	±5	1	2	15	35	48	±6	4.3	±0.2	
35 Years Old or More	70	±4	1	1	7	39	52	±5	4.4	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who received the 2010-11 VAG (Q24).

NR: Not reportable

26. During 2010, how useful were the following features of the 2010-11 Voting Assistance Guide (VAG) in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

c. Information on how to fill out voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs])

1. Not at all useful  
4. Useful

2. Not very useful  
5. Very useful

3. Somewhat useful

	Percent Responding		Percentages					Max ME	Average Usefulness		
			1	2	3	4	5				
<b>TOTAL</b>	66	±3	1	2	12	44	41	±3	4.2	±0.1	
Army	65	±4	1	2	12	45	40	±5	4.2	±0.1	
Navy	65	±4	1	2	12	47	39	±5	4.2	±0.1	
Marine Corps	73	±8	NR	NR	8	44	47	±10	4.4	±0.2	
Air Force	74	±3	1	2	13	40	44	±4	4.2	±0.1	
Coast Guard	30	±7	2	NR	22	49	27	±14	4.0	±0.3	
<b>EMPLOYMENT STATUS</b>											
Civilian	85	±7	2	NR	7	35	56	±11	4.4	±0.2	
Military	65	±3	1	2	12	45	40	±3	4.2	±0.1	
Enlisted	66	±4	0	1	9	42	47	±5	4.4	±0.1	
Officers	64	±3	1	2	15	46	35	±4	4.1	±0.1	
<b>SIZE OF UNIT</b>											
Less Than 50	64	±5	2	2	13	46	38	±7	4.2	±0.2	
50 to 99	63	±5	0	1	11	50	38	±7	4.2	±0.1	
100 to 249	65	±4	1	2	13	41	42	±5	4.2	±0.1	
250 or More	74	±5	1	3	10	42	45	±6	4.3	±0.1	
<b>LOCATION</b>											
US (Incl. Territories)	65	±3	1	2	13	43	41	±3	4.2	±0.1	
Overseas	73	±6	1	2	9	48	40	±8	4.2	±0.2	
<b>TIME OVERSEAS</b>											
Less Than 1 Year	70	±10	NR	3	11	55	31	±12	4.1	±0.2	
1 Year or More	75	±7	2	1	8	42	47	±11	4.3	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>											
Less Than 3 Months	55	±5	1	3	14	51	31	±6	4.1	±0.1	
3 Months to Less Than 6 Months	63	±5	1	1	16	40	42	±7	4.2	±0.2	
6 Months to Less Than 1 Year	75	±4	1	2	10	47	41	±6	4.3	±0.1	
1 Year or More	72	±4	1	1	10	38	49	±6	4.3	±0.1	
<b>PRIOR UVAO SERVICE</b>											
Prior Service	76	±5	1	0	10	37	52	±7	4.4	±0.2	
Non-Prior Service	64	±3	1	2	12	46	39	±4	4.2	±0.1	
<b>UVAO TRAINING</b>											
Trained	79	±3	1	1	11	41	45	±4	4.3	±0.1	
Not Trained	42	±4	1	3	14	56	26	±6	4.0	±0.1	
<b>AGE</b>											
18 to 24 Years Old	59	±7	2	2	11	49	36	±10	4.2	±0.2	
25 to 29 Years Old	61	±5	2	1	14	44	40	±6	4.2	±0.1	
30 to 34 Years Old	67	±5	1	3	17	41	38	±6	4.1	±0.2	
35 Years Old or More	70	±4	1	2	9	45	44	±5	4.3	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who received the 2010-11 VAG (Q24).

NR: Not reportable



26. During 2010, how useful were the following features of the 2010-11 Voting Assistance Guide (VAG) in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

e. Information on transmitting completed voting forms (e.g., FPCAs or FWABs) by fax

1. Not at all useful  
4. Useful

2. Not very useful  
5. Very useful

3. Somewhat useful

	Percent Responding		Percentages					Max ME	Average Usefulness		
			1	2	3	4	5				
<b>TOTAL</b>	66	±3	3	4	14	43	36	±3	4.0	±0.1	
Army	65	±4	3	4	14	45	34	±5	4.0	±0.1	
Navy	65	±4	2	6	15	44	33	±5	4.0	±0.1	
Marine Corps	73	±8	2	2	11	47	39	±10	4.2	±0.2	
Air Force	74	±3	3	3	15	39	41	±4	4.1	±0.1	
Coast Guard	30	±7	2	NR	24	45	28	±14	4.0	±0.3	
<b>EMPLOYMENT STATUS</b>											
Civilian	84	±7	3	NR	6	39	51	±11	4.3	±0.2	
Military	65	±3	3	4	15	44	35	±3	4.0	±0.1	
Enlisted	66	±4	1	2	12	40	44	±5	4.2	±0.1	
Officers	65	±3	4	6	17	46	28	±4	3.9	±0.1	
<b>SIZE OF UNIT</b>											
Less Than 50	64	±5	3	4	15	48	30	±7	4.0	±0.2	
50 to 99	62	±5	1	4	12	49	35	±7	4.1	±0.2	
100 to 249	65	±4	3	3	17	39	37	±5	4.0	±0.1	
250 or More	74	±5	3	5	12	41	39	±6	4.1	±0.2	
<b>LOCATION</b>											
US (Incl. Territories)	65	±3	2	4	15	43	36	±3	4.1	±0.1	
Overseas	73	±6	6	3	13	42	36	±8	4.0	±0.2	
<b>TIME OVERSEAS</b>											
Less Than 1 Year	70	±10	9	4	19	43	25	±13	3.7	±0.3	
1 Year or More	76	±7	4	1	9	41	44	±11	4.2	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>											
Less Than 3 Months	55	±5	5	3	15	48	29	±6	3.9	±0.2	
3 Months to Less Than 6 Months	63	±5	2	6	16	40	35	±7	4.0	±0.2	
6 Months to Less Than 1 Year	76	±4	3	5	15	44	33	±6	4.0	±0.1	
1 Year or More	72	±4	1	2	12	40	46	±6	4.3	±0.1	
<b>PRIOR UVAO SERVICE</b>											
Prior Service	76	±5	3	4	13	37	43	±7	4.1	±0.2	
Non-Prior Service	64	±3	3	4	14	45	34	±4	4.0	±0.1	
<b>UVAO TRAINING</b>											
Trained	79	±3	3	3	13	42	39	±4	4.1	±0.1	
Not Trained	42	±4	2	7	19	50	23	±6	3.8	±0.2	
<b>AGE</b>											
18 to 24 Years Old	59	±7	2	6	16	51	25	±9	3.9	±0.2	
25 to 29 Years Old	61	±5	5	3	15	42	35	±6	4.0	±0.2	
30 to 34 Years Old	68	±5	3	4	17	41	35	±6	4.0	±0.2	
35 Years Old or More	70	±4	2	4	12	43	39	±5	4.1	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who received the 2010-11 VAG (Q24).

NR: Not reportable

26. During 2010, how useful were the following features of the 2010-11 Voting Assistance Guide (VAG) in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

f. Information on transmitting completed voting forms (e.g., FPCAs or FWABs) by e-mail

- 1. Not at all useful
- 2. Not very useful
- 3. Somewhat useful
- 4. Useful
- 5. Very useful

	Percent Responding		Percentages					Max ME	Average Usefulness		
			1	2	3	4	5				
<b>TOTAL</b>	66	±3	1	3	13	45	38	±3	4.2	±0.1	
Army	65	±4	1	2	12	48	36	±5	4.2	±0.1	
Navy	65	±4	2	5	15	44	35	±5	4.0	±0.1	
Marine Corps	72	±8	1	2	10	46	41	±10	4.3	±0.2	
Air Force	74	±3	1	3	12	41	43	±4	4.2	±0.1	
Coast Guard	30	±7	2	NR	26	46	25	±14	3.9	±0.3	
<b>EMPLOYMENT STATUS</b>											
Civilian	83	±8	3	NR	5	40	50	±12	4.3	±0.2	
Military	65	±3	1	3	13	46	37	±3	4.1	±0.1	
Enlisted	66	±4	0	1	10	43	46	±5	4.3	±0.1	
Officers	64	±3	2	4	16	47	31	±4	4.0	±0.1	
<b>SIZE OF UNIT</b>											
Less Than 50	64	±5	2	2	14	51	32	±7	4.1	±0.2	
50 to 99	62	±5	0	2	9	51	37	±7	4.2	±0.1	
100 to 249	65	±4	1	3	16	42	37	±5	4.1	±0.1	
250 or More	74	±5	2	5	10	39	44	±6	4.2	±0.2	
<b>LOCATION</b>											
US (Incl. Territories)	65	±3	1	3	13	45	38	±3	4.1	±0.1	
Overseas	73	±6	2	3	10	45	40	±8	4.2	±0.2	
<b>TIME OVERSEAS</b>											
Less Than 1 Year	68	±10	1	5	14	48	31	±12	4.0	±0.2	
1 Year or More	76	±7	3	2	8	42	45	±11	4.3	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>											
Less Than 3 Months	55	±5	2	3	16	50	30	±6	4.0	±0.1	
3 Months to Less Than 6 Months	63	±5	1	4	14	43	39	±7	4.1	±0.2	
6 Months to Less Than 1 Year	76	±4	1	3	11	47	38	±6	4.2	±0.1	
1 Year or More	71	±4	1	2	10	41	46	±6	4.3	±0.1	
<b>PRIOR UVAO SERVICE</b>											
Prior Service	75	±5	1	3	11	41	44	±7	4.2	±0.2	
Non-Prior Service	64	±3	2	3	13	46	37	±4	4.1	±0.1	
<b>UVAO TRAINING</b>											
Trained	79	±3	1	2	11	43	42	±4	4.2	±0.1	
Not Trained	42	±4	2	5	18	54	22	±6	3.9	±0.1	
<b>AGE</b>											
18 to 24 Years Old	59	±7	0	5	12	55	28	±10	4.1	±0.2	
25 to 29 Years Old	61	±5	2	3	16	42	38	±6	4.1	±0.2	
30 to 34 Years Old	68	±5	2	3	16	42	37	±6	4.1	±0.2	
35 Years Old or More	70	±4	1	2	10	46	41	±5	4.2	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who received the 2010-11 VAG (Q24).  
 NR: Not reportable

**27. If given a choice, which format of the Voting Assistance Guide (VAG) would you prefer to use in the future?**

1. Paper-based copy

2. Web-based copy

3. Both a paper- and Web-based copy

	Percent Responding		Percentages			Max ME
			1	2	3	
<b>TOTAL</b>	99	±1	10	37	53	±3
Army	99	±1	11	35	54	±5
Navy	100	±0	11	32	56	±4
Marine Corps	100	±0	9	31	60	±9
Air Force	99	±1	8	43	49	±4
Coast Guard	97	±3	9	43	48	±8
<b>EMPLOYMENT STATUS</b>						
Civilian	99	±1	18	31	50	±10
Military	99	±1	10	37	53	±3
Enlisted	99	±1	9	35	56	±4
Officers	99	±1	10	38	52	±4
<b>SIZE OF UNIT</b>						
Less Than 50	99	±2	10	45	46	±6
50 to 99	99	±1	8	40	52	±5
100 to 249	99	±1	11	34	55	±4
250 or More	100	±1	12	31	58	±5
<b>LOCATION</b>						
US (Incl. Territories)	99	±1	10	36	53	±3
Overseas	100	±1	10	39	51	±7
<b>TIME OVERSEAS</b>						
Less Than 1 Year	100	±0	3	38	59	±11
1 Year or More	100	±1	14	40	46	±9
<b>DURATION UVAO ASSIGNMENT</b>						
Less Than 3 Months	98	±2	8	38	54	±5
3 Months to Less Than 6 Months	99	±2	11	37	52	±6
6 Months to Less Than 1 Year	100	±1	12	33	54	±5
1 Year or More	100	±1	9	39	52	±5
<b>PRIOR UVAO SERVICE</b>						
Prior Service	100	±0	12	40	48	±6
Non-Prior Service	99	±1	10	36	54	±3
<b>UVAO TRAINING</b>						
Trained	100	±1	11	38	51	±3
Not Trained	98	±2	9	35	56	±4
<b>AGE</b>						
18 to 24 Years Old	99	±1	12	35	52	±7
25 to 29 Years Old	99	±2	9	33	58	±5
30 to 34 Years Old	99	±2	10	41	49	±5
35 Years Old or More	99	±1	10	38	52	±4

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

28. During 2010, were you registered to receive Federal Voting Assistance Program (FVAP) News Releases?

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	99	±1	55	±3	
Army	99	±1	46	±4	
Navy	100	±1	61	±4	
Marine Corps	100	±0	72	±8	
Air Force	99	±1	68	±4	
Coast Guard	98	±3	32	±8	
<b>EMPLOYMENT STATUS</b>					
Civilian	99	±2	78	±10	
Military	99	±1	54	±3	
Enlisted	99	±1	59	±4	
Officers	100	±1	50	±4	
<b>SIZE OF UNIT</b>					
Less Than 50	99	±2	52	±6	
50 to 99	99	±1	50	±5	
100 to 249	100	±1	54	±4	
250 or More	99	±1	65	±5	
<b>LOCATION</b>					
US (Incl. Territories)	99	±1	54	±3	
Overseas	99	±1	60	±7	
<b>TIME OVERSEAS</b>					
Less Than 1 Year	100	±0	46	±10	
1 Year or More	99	±2	70	±9	
<b>DURATION UVAO ASSIGNMENT</b>					
Less Than 3 Months	99	±1	35	±5	
3 Months to Less Than 6 Months	99	±2	49	±5	
6 Months to Less Than 1 Year	100	±1	66	±5	
1 Year or More	99	±1	72	±5	
<b>PRIOR UVAO SERVICE</b>					
Prior Service	100	±1	61	±6	
Non-Prior Service	99	±1	54	±3	
<b>UVAO TRAINING</b>					
Trained	100	±1	67	±3	
Not Trained	99	±1	32	±4	
<b>AGE</b>					
18 to 24 Years Old	100	±1	44	±7	
25 to 29 Years Old	99	±1	45	±5	
30 to 34 Years Old	99	±1	55	±5	
35 Years Old or More	99	±1	63	±4	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. The FVAP transmits news releases to Unit Voting Assistance Officers (UVAOs) who are registered to receive them.

## 29. During 2010, did you forward any Federal Voting Assistance Program (FVAP) News Releases to your unit members?

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	54	±3	90	±3	
Army	46	±4	84	±5	
Navy	60	±4	93	±3	
Marine Corps	71	±8	94	±6	
Air Force	67	±4	95	±3	
Coast Guard	31	±7	84	±13	
<b>EMPLOYMENT STATUS</b>					
Civilian	77	±9	96	±5	
Military	53	±3	89	±3	
Enlisted	58	±4	92	±4	
Officers	49	±4	87	±4	
<b>SIZE OF UNIT</b>					
Less Than 50	51	±6	85	±7	
50 to 99	49	±5	92	±5	
100 to 249	53	±4	90	±4	
250 or More	64	±5	90	±5	
<b>LOCATION</b>					
US (Incl. Territories)	53	±3	90	±3	
Overseas	58	±7	87	±8	
<b>TIME OVERSEAS</b>					
Less Than 1 Year	45	±10	82	±16	
1 Year or More	68	±8	90	±9	
<b>DURATION UVAO ASSIGNMENT</b>					
Less Than 3 Months	35	±5	81	±7	
3 Months to Less Than 6 Months	47	±5	89	±7	
6 Months to Less Than 1 Year	65	±5	90	±5	
1 Year or More	71	±5	95	±3	
<b>PRIOR UVAO SERVICE</b>					
Prior Service	61	±6	94	±6	
Non-Prior Service	53	±3	89	±3	
<b>UVAO TRAINING</b>					
Trained	66	±3	90	±3	
Not Trained	31	±4	89	±5	
<b>AGE</b>					
18 to 24 Years Old	43	±7	80	±10	
25 to 29 Years Old	44	±5	86	±6	
30 to 34 Years Old	55	±5	93	±5	
35 Years Old or More	63	±4	92	±4	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and were registered to receive FVAP news releases (Q28).

2010 Post-Election Survey of Unit Voting Assistance Officers

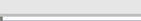
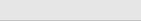
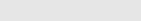
30. During 2010, how useful were the Federal Voting Assistance Program's (FVAP) News Releases in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

1. Not at all useful  
 2. Not very useful  
 3. Somewhat useful  
 4. Useful  
 5. Very useful

	Percent Responding		Percentages					Max ME	Average Usefulness		
			1	2	3	4	5				
<b>TOTAL</b>	54	±3	2	6	20	34	39	±3	4.0	±0.1	
Army	46	±4	2	6	21	37	34	±6	4.0	±0.2	
Navy	60	±4	1	4	16	32	48	±5	4.2	±0.1	
Marine Corps	71	±8	NR	7	21	32	40	±10	4.0	±0.2	
Air Force	67	±4	2	5	21	32	40	±4	4.0	±0.1	
Coast Guard	30	±7	NR	5	24	36	32	±14	3.9	±0.3	
<b>EMPLOYMENT STATUS</b>											
Civilian	77	±9	NR	4	13	35	49	±12	4.3	±0.3	
Military	53	±3	2	6	20	34	38	±4	4.0	±0.1	
Enlisted	58	±4	1	2	17	33	46	±5	4.2	±0.1	
Officers	49	±4	2	9	23	35	32	±5	3.9	±0.1	
<b>SIZE OF UNIT</b>											
Less Than 50	51	±6	2	4	19	43	32	±8	4.0	±0.2	
50 to 99	49	±5	0	5	23	30	42	±7	4.1	±0.2	
100 to 249	54	±4	2	7	19	31	42	±5	4.0	±0.2	
250 or More	64	±5	2	6	19	36	36	±6	4.0	±0.2	
<b>LOCATION</b>											
US (Incl. Territories)	53	±3	1	6	19	35	39	±4	4.0	±0.1	
Overseas	59	±7	4	4	24	32	37	±9	3.9	±0.2	
<b>TIME OVERSEAS</b>											
Less Than 1 Year	45	±10	NR	9	32	30	20	±16	3.4	±0.4	
1 Year or More	69	±8	2	2	19	33	45	±11	4.2	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>											
Less Than 3 Months	35	±5	2	11	22	38	28	±8	3.8	±0.2	
3 Months to Less Than 6 Months	48	±5	2	6	22	36	34	±7	3.9	±0.2	
6 Months to Less Than 1 Year	65	±5	2	6	22	33	38	±6	4.0	±0.2	
1 Year or More	71	±5	1	3	16	32	49	±6	4.3	±0.1	
<b>PRIOR UVAO SERVICE</b>											
Prior Service	61	±6	0	4	21	29	46	±8	4.2	±0.2	
Non-Prior Service	53	±3	2	6	20	35	37	±4	4.0	±0.1	
<b>UVAO TRAINING</b>											
Trained	67	±3	1	5	20	34	40	±4	4.1	±0.1	
Not Trained	31	±4	2	7	21	35	35	±7	3.9	±0.2	
<b>AGE</b>											
18 to 24 Years Old	44	±7	3	13	28	32	23	±10	3.6	±0.3	
25 to 29 Years Old	45	±5	2	10	24	37	28	±7	3.8	±0.2	
30 to 34 Years Old	55	±5	1	5	16	35	43	±7	4.1	±0.2	
35 Years Old or More	62	±4	1	3	18	33	45	±5	4.2	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and were registered to receive FVAP news releases (Q28).  
 NR: Not reportable

## 31. During 2010, did you visit the Federal Voting Assistance Program (FVAP) Web site?

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	99	±1	86	±2	
Army	99	±1	84	±4	
Navy	100	±0	88	±3	
Marine Corps	100	±0	92	±6	
Air Force	99	±1	91	±3	
Coast Guard	98	±3	70	±8	
<b>EMPLOYMENT STATUS</b>					
Civilian	99	±1	94	±8	
Military	99	±1	86	±2	
Enlisted	99	±1	87	±3	
Officers	99	±1	85	±3	
<b>SIZE OF UNIT</b>					
Less Than 50	99	±2	83	±5	
50 to 99	99	±1	88	±4	
100 to 249	100	±1	84	±4	
250 or More	99	±1	91	±4	
<b>LOCATION</b>					
US (Incl. Territories)	99	±1	86	±2	
Overseas	99	±2	90	±5	
<b>TIME OVERSEAS</b>					
Less Than 1 Year	100	±0	87	±9	
1 Year or More	98	±3	92	±6	
<b>DURATION UVAO ASSIGNMENT</b>					
Less Than 3 Months	99	±1	74	±5	
3 Months to Less Than 6 Months	98	±2	87	±4	
6 Months to Less Than 1 Year	99	±1	92	±3	
1 Year or More	100	±1	93	±3	
<b>PRIOR UVAO SERVICE</b>					
Prior Service	100	±1	93	±4	
Non-Prior Service	99	±1	85	±2	
<b>UVAO TRAINING</b>					
Trained	100	±1	96	±2	
Not Trained	99	±2	67	±4	
<b>AGE</b>					
18 to 24 Years Old	100	±1	81	±7	
25 to 29 Years Old	99	±1	84	±4	
30 to 34 Years Old	100	±0	83	±5	
35 Years Old or More	99	±1	90	±3	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. The FVAP Web site, [www.fvap.gov](http://www.fvap.gov), provides voting-related information and resources.

**32. On average, how often have you visited the Federal Voting Assistance Program's (FVAP) Web site since Labor Day (September 6, 2010)?**

- 1. Every day
- 2. 3-4 times each week
- 3. 1-2 times each week
- 4. Less than once a week
- 5. Less than once a month
- 6. I do not recall

	Percent Responding		Percentages						Max ME
			1	2	3	4	5	6	
<b>TOTAL</b>	85	±2	2	10	30	33	13	13	±3
Army	83	±3	2	10	28	31	14	15	±5
Navy	88	±3	1	12	32	33	12	10	±4
Marine Corps	92	±5	1	11	29	40	12	7	±9
Air Force	90	±3	1	9	34	36	12	9	±4
Coast Guard	68	±8	NR	5	17	33	23	22	±10
<b>EMPLOYMENT STATUS</b>									
Civilian	93	±6	1	14	36	27	15	6	±11
Military	85	±2	2	10	29	34	13	13	±3
Enlisted	86	±3	2	14	32	28	12	13	±4
Officers	84	±3	1	7	27	37	14	13	±4
<b>SIZE OF UNIT</b>									
Less Than 50	82	±4	1	6	31	32	15	15	±6
50 to 99	87	±4	1	10	26	36	12	16	±5
100 to 249	84	±3	2	9	27	35	15	12	±4
250 or More	90	±3	1	15	37	28	11	8	±5
<b>LOCATION</b>									
US (Incl. Territories)	85	±2	2	9	30	34	14	12	±3
Overseas	89	±5	1	14	30	28	11	17	±7
<b>TIME OVERSEAS</b>									
Less Than 1 Year	87	±8	NR	8	28	32	11	21	±12
1 Year or More	90	±5	2	18	31	25	10	14	±9
<b>DURATION UVAO ASSIGNMENT</b>									
Less Than 3 Months	74	±4	1	7	28	35	12	17	±6
3 Months to Less Than 6 Months	86	±4	1	9	31	32	15	12	±6
6 Months to Less Than 1 Year	92	±3	2	11	30	32	14	12	±5
1 Year or More	92	±3	2	13	30	33	12	10	±5
<b>PRIOR UVAO SERVICE</b>									
Prior Service	92	±4	2	18	29	32	11	9	±7
Non-Prior Service	84	±2	1	8	30	33	14	13	±3
<b>UVAO TRAINING</b>									
Trained	96	±2	2	11	34	32	11	11	±3
Not Trained	66	±4	1	8	19	37	18	18	±5
<b>AGE</b>									
18 to 24 Years Old	81	±6	0	4	26	36	16	18	±8
25 to 29 Years Old	84	±4	0	9	35	28	12	16	±6
30 to 34 Years Old	83	±4	1	10	28	39	12	9	±6
35 Years Old or More	89	±3	3	12	28	32	14	11	±4

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who visited the FVAP Web site during 2010 (Q31).  
 NR: Not reportable

**33. During 2010, what was your main reason for visiting the Federal Voting Assistance Program's (FVAP) Web site?**

1. To access online PDF versions of voting forms (e.g. Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs])
2. To access the Automated Online Assistant for voting forms (e.g., FPCAs or FWABs)
3. To access the online 2010-2011 Voting Assistance Guide (VAG)
4. To access FVAP's News Releases
5. To access the Election Calendar
6. To link to other election-related Web sites
7. To obtain Unit Voter Assistance Officer (UVAO) training
8. To obtain toll-free telephone numbers
9. To send e-mail to FVAP

	Percent Responding		Percentages									Max ME
			1	2	3	4	5	6	7	8	9	
<b>TOTAL</b>	85	±2	26	16	17	10	11	5	13	2	1	±3
Army	83	±3	28	14	17	8	14	4	12	2	1	±5
Navy	88	±3	27	19	14	10	9	5	14	2	1	±4
Marine Corps	92	±5	26	13	13	18	5	4	18	1	2	±8
Air Force	90	±3	23	17	19	11	9	7	13	1	1	±4
Coast Guard	68	±8	30	25	11	7	6	10	9	2	NR	±9
<b>EMPLOYMENT STATUS</b>												
Civilian	91	±6	21	16	18	16	8	8	11	NR	NR	±10
Military	85	±2	27	16	16	9	11	5	13	2	1	±3
Enlisted	86	±3	27	15	14	12	14	5	11	2	1	±4
Officers	84	±3	26	17	18	8	10	5	15	1	1	±4
<b>SIZE OF UNIT</b>												
Less Than 50	82	±5	25	16	17	11	13	5	11	1	0	±6
50 to 99	87	±4	22	17	17	10	13	4	15	2	1	±5
100 to 249	83	±3	27	15	16	10	11	5	13	2	1	±4
250 or More	90	±3	30	17	16	7	8	7	12	1	0	±5
<b>LOCATION</b>												
US (Incl. Territories)	85	±2	27	15	17	10	11	5	13	2	1	±3
Overseas	89	±5	24	22	15	9	10	4	13	2	1	±7
<b>TIME OVERSEAS</b>												
Less Than 1 Year	87	±8	30	21	16	6	7	5	14	NR	NR	±11
1 Year or More	90	±5	19	23	14	11	12	3	12	3	2	±9
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	74	±4	28	14	17	6	10	4	19	2	1	±5
3 Months to Less Than 6 Months	86	±4	21	20	16	10	11	5	15	1	0	±5
6 Months to Less Than 1 Year	92	±3	28	15	17	9	13	6	10	2	1	±5
1 Year or More	92	±3	26	16	16	13	10	7	9	2	1	±5
<b>PRIOR UVAO SERVICE</b>												
Prior Service	92	±4	28	19	18	10	8	6	10	2	0	±6
Non-Prior Service	84	±2	26	15	16	10	12	5	14	2	1	±3
<b>UVAO TRAINING</b>												
Trained	96	±2	25	15	16	10	12	5	14	2	1	±3
Not Trained	66	±4	29	17	18	8	9	5	10	2	1	±5
<b>AGE</b>												
18 to 24 Years Old	81	±6	29	20	16	5	9	3	15	1	1	±8
25 to 29 Years Old	83	±4	25	16	18	7	14	5	12	1	1	±5
30 to 34 Years Old	83	±4	27	14	15	13	11	4	14	2	0	±6
35 Years Old or More	89	±3	26	16	16	11	10	6	12	2	1	±4

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who visited the FVAP Web site during 2010 (Q31).  
NR: Not reportable

34. During 2010, how useful was the Federal Voting Assistance Program's (FVAP) Web site in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

1. Not at all useful  
 2. Not very useful  
 3. Somewhat useful  
 4. Useful  
 5. Very useful

	Percent Responding		Percentages					Max ME	Average Usefulness		
			1	2	3	4	5				
<b>TOTAL</b>	85	±2	0	2	14	42	42	±3	4.2	±0.1	
Army	83	±3	0	2	16	46	36	±5	4.1	±0.1	
Navy	88	±3	0	1	13	42	44	±5	4.3	±0.1	
Marine Corps	92	±5	0	1	10	40	49	±9	4.4	±0.2	
Air Force	90	±3	0	1	13	36	51	±4	4.4	±0.1	
Coast Guard	68	±8	1	1	14	48	35	±10	4.2	±0.2	
<b>EMPLOYMENT STATUS</b>											
Civilian	91	±6	NR	1	10	40	50	±11	4.4	±0.2	
Military	85	±2	0	2	14	43	41	±3	4.2	±0.1	
Enlisted	86	±3	0	1	11	41	47	±4	4.4	±0.1	
Officers	84	±3	0	2	17	43	37	±4	4.1	±0.1	
<b>SIZE OF UNIT</b>											
Less Than 50	82	±5	1	1	12	50	37	±6	4.2	±0.1	
50 to 99	87	±4	0	1	14	44	40	±6	4.2	±0.1	
100 to 249	83	±3	0	2	17	40	41	±5	4.2	±0.1	
250 or More	90	±3	0	2	11	39	48	±5	4.3	±0.1	
<b>LOCATION</b>											
US (Incl. Territories)	85	±2	0	2	14	43	41	±3	4.2	±0.1	
Overseas	89	±5	1	2	12	38	47	±7	4.3	±0.2	
<b>TIME OVERSEAS</b>											
Less Than 1 Year	87	±8	NR	1	17	48	35	±11	4.2	±0.2	
1 Year or More	90	±5	1	2	8	32	56	±10	4.4	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>											
Less Than 3 Months	74	±4	0	3	18	47	32	±6	4.1	±0.1	
3 Months to Less Than 6 Months	86	±4	0	2	15	44	38	±6	4.2	±0.1	
6 Months to Less Than 1 Year	92	±3	0	1	14	43	43	±5	4.3	±0.1	
1 Year or More	92	±3	1	1	9	36	53	±5	4.4	±0.1	
<b>PRIOR UVAO SERVICE</b>											
Prior Service	92	±4	0	1	14	37	49	±7	4.3	±0.1	
Non-Prior Service	84	±2	0	2	14	44	40	±3	4.2	±0.1	
<b>UVAO TRAINING</b>											
Trained	96	±2	0	1	12	40	47	±3	4.3	±0.1	
Not Trained	66	±4	0	3	19	50	27	±5	4.0	±0.1	
<b>AGE</b>											
18 to 24 Years Old	80	±6	1	2	19	48	30	±8	4.1	±0.2	
25 to 29 Years Old	84	±4	0	3	18	42	37	±6	4.1	±0.1	
30 to 34 Years Old	83	±4	1	1	13	42	43	±6	4.3	±0.1	
35 Years Old or More	89	±3	0	1	11	41	47	±4	4.3	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who visited the FVAP Web site during 2010 (Q31).  
 NR: Not reportable

**35. What was the main reason why you did not visit the Federal Voting Assistance Program's (FVAP) Web site in 2010?**

1. I did not know about it.
2. I did not know what it was for.
3. I did not have access to the Internet.
4. I knew about it, but did not know the Web site address.
5. I got all the information I needed from other sources.
6. I did not think it would be useful.
7. Some other reason

	Percent Responding		Percentages							Max ME
			1	2	3	4	5	6	7	
<b>TOTAL</b>	14	±2	65	4	0	1	10	3	18	±7
Army	16	±3	67	2	NR	1	6	4	19	±10
Navy	12	±3	74	NR	2	NR	7	5	12	±11
Marine Corps	8	±5	NR	NR	NR	NR	NR	NR	NR	
Air Force	9	±2	47	NR	NR	NR	24	NR	19	±12
Coast Guard	30	±7	70	NR	NR	NR	9	NR	18	±14
<b>EMPLOYMENT STATUS</b>										
Civilian	6	±5	NR	NR	NR	NR	NR	NR	NR	
Military	14	±2	66	4	0	1	9	3	17	±7
Enlisted	13	±3	67	5	1	NR	6	2	19	±10
Officers	15	±3	65	3	0	1	11	4	16	±9
<b>SIZE OF UNIT</b>										
Less Than 50	17	±4	69	7	NR	NR	14	NR	10	±13
50 to 99	12	±4	73	1	NR	NR	8	NR	18	±13
100 to 249	16	±3	67	2	1	NR	9	1	19	±11
250 or More	9	±3	34	NR	NR	NR	5	25	30	±18
<b>LOCATION</b>										
US (Incl. Territories)	14	±2	67	2	0	1	10	3	16	±7
Overseas	10	±4	NR	NR	NR	NR	NR	NR	NR	
<b>TIME OVERSEAS</b>										
Less Than 1 Year	13	±8	NR	NR	NR	NR	NR	NR	NR	
1 Year or More	8	±5	NR	NR	NR	NR	NR	NR	NR	
<b>DURATION UVAO ASSIGNMENT</b>										
Less Than 3 Months	25	±4	70	4	0	1	4	3	18	±9
3 Months to Less Than 6 Months	13	±4	71	NR	1	NR	12	4	12	±15
6 Months to Less Than 1 Year	8	±3	NR	NR	NR	NR	13	NR	26	±16
1 Year or More	7	±3	NR	NR	NR	NR	24	NR	18	±18
<b>PRIOR UVAO SERVICE</b>										
Prior Service	7	±4	NR	NR	NR	NR	15	NR	NR	±16
Non-Prior Service	15	±2	67	4	0	1	9	4	16	±7
<b>UVAO TRAINING</b>										
Trained	4	±2	27	NR	NR	NR	32	NR	29	±17
Not Trained	32	±4	73	3	0	1	5	3	15	±7
<b>AGE</b>										
18 to 24 Years Old	19	±6	87	NR	NR	NR	3	4	3	±13
25 to 29 Years Old	16	±4	66	4	NR	NR	12	4	15	±13
30 to 34 Years Old	17	±4	63	7	NR	NR	11	2	16	±13
35 Years Old or More	9	±3	52	2	1	NR	10	3	32	±12

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who did not visit the FVAP Web site during 2010 (Q31).

NR: Not reportable

36. During 2010, did you recommend anyone to use the Federal Voting Assistant Program's (FVAP) Automated Online Assistant to complete a Federal Post Card Application (FPCA)?

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	99	±1	69	±3	
Army	99	±1	64	±4	
Navy	99	±1	72	±4	
Marine Corps	100	±0	79	±8	
Air Force	99	±1	79	±3	
Coast Guard	97	±3	53	±8	
<b>EMPLOYMENT STATUS</b>					
Civilian	99	±1	72	±10	
Military	99	±1	69	±3	
Enlisted	99	±1	71	±4	
Officers	99	±1	68	±4	
<b>SIZE OF UNIT</b>					
Less Than 50	98	±2	64	±6	
50 to 99	99	±1	71	±5	
100 to 249	99	±1	66	±4	
250 or More	98	±2	78	±5	
<b>LOCATION</b>					
US (Incl. Territories)	99	±1	68	±3	
Overseas	99	±1	79	±6	
<b>TIME OVERSEAS</b>					
Less Than 1 Year	99	±1	73	±11	
1 Year or More	99	±2	83	±8	
<b>DURATION UVAO ASSIGNMENT</b>					
Less Than 3 Months	99	±1	55	±5	
3 Months to Less Than 6 Months	97	±2	72	±5	
6 Months to Less Than 1 Year	100	±1	75	±5	
1 Year or More	99	±1	79	±5	
<b>PRIOR UVAO SERVICE</b>					
Prior Service	100	±1	75	±6	
Non-Prior Service	99	±1	68	±3	
<b>UVAO TRAINING</b>					
Trained	99	±1	80	±3	
Not Trained	98	±1	50	±4	
<b>AGE</b>					
18 to 24 Years Old	99	±2	63	±7	
25 to 29 Years Old	99	±2	63	±5	
30 to 34 Years Old	99	±1	71	±5	
35 Years Old or More	99	±1	74	±4	

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**37. What was the main reason why you did not recommend anyone to use the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete a Federal Post Card Application (FPCA) in 2010?**

1. I did not know about it.
2. I did not know what it was for.
3. I did not have access to the Internet.
4. I knew about it, but did not know the Web site address.
5. I felt more comfortable having voters use paper or PDF copies of FPCAs.
6. I did not think it would be useful.
7. Some other reason

	Percent Responding		Percentages							Max ME
			1	2	3	4	5	6	7	
<b>TOTAL</b>	30	±3	47	3	0	1	12	2	34	±5
Army	36	±4	47	4	1	2	13	2	32	±7
Navy	27	±4	45	3	1	0	13	2	36	±8
Marine Corps	21	±7	NR	NR	NR	NR	9	NR	NR	±12
Air Force	20	±3	40	3	0	1	13	2	42	±8
Coast Guard	45	±8	73	NR	NR	NR	NR	2	25	±11
<b>EMPLOYMENT STATUS</b>										
Civilian	27	±10	NR	NR	NR	NR	NR	NR	NR	
Military	30	±3	48	4	0	1	12	2	33	±5
Enlisted	28	±4	51	2	0	0	13	1	33	±7
Officers	32	±3	47	4	0	2	11	4	33	±6
<b>SIZE OF UNIT</b>										
Less Than 50	35	±5	52	3	0	1	8	0	35	±9
50 to 99	29	±5	50	3	1	1	12	2	31	±9
100 to 249	33	±4	46	3	0	1	16	1	33	±8
250 or More	21	±4	39	4	NR	NR	6	10	41	±11
<b>LOCATION</b>										
US (Incl. Territories)	32	±3	47	3	0	1	11	2	35	±5
Overseas	20	±6	52	2	NR	NR	16	4	25	±17
<b>TIME OVERSEAS</b>										
Less Than 1 Year	27	±10	NR	2	NR	NR	NR	NR	15	±14
1 Year or More	16	±7	NR	NR	NR	NR	NR	NR	NR	
<b>DURATION UVAO ASSIGNMENT</b>										
Less Than 3 Months	45	±5	54	3	0	1	8	3	31	±7
3 Months to Less Than 6 Months	27	±5	50	5	1	2	9	3	30	±10
6 Months to Less Than 1 Year	24	±4	39	2	1	1	18	1	37	±10
1 Year or More	21	±4	37	3	NR	NR	17	2	41	±11
<b>PRIOR UVAO SERVICE</b>										
Prior Service	25	±6	27	7	NR	NR	26	1	39	±14
Non-Prior Service	31	±3	50	3	0	1	10	3	33	±5
<b>UVAO TRAINING</b>										
Trained	20	±3	25	3	1	1	18	2	49	±7
Not Trained	49	±4	64	3	0	1	7	3	22	±6
<b>AGE</b>										
18 to 24 Years Old	36	±7	57	5	NR	NR	11	2	23	±12
25 to 29 Years Old	36	±5	52	6	0	2	9	5	26	±9
30 to 34 Years Old	29	±5	61	3	NR	NR	9	2	24	±10
35 Years Old or More	25	±4	31	1	0	0	17	1	50	±7

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who did not recommend anyone use FVAP's Automated Online Assistant to complete a FPCA (Q36).

NR: Not reportable

38. During 2010, did you recommend anyone to use the Federal Voting Assistant Program's (FVAP) Automated Online Assistant to complete a Federal Write-In Absentee Ballot (FWAB)?

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	99	±1	66	±3	
Army	99	±1	63	±4	
Navy	99	±1	69	±4	
Marine Corps	100	±0	72	±8	
Air Force	99	±1	71	±4	
Coast Guard	98	±3	49	±8	
<b>EMPLOYMENT STATUS</b>					
Civilian	97	±3	65	±11	
Military	99	±1	66	±3	
Enlisted	99	±1	67	±4	
Officers	99	±1	65	±4	
<b>SIZE OF UNIT</b>					
Less Than 50	98	±2	59	±6	
50 to 99	100	±1	67	±5	
100 to 249	99	±2	65	±4	
250 or More	98	±2	72	±5	
<b>LOCATION</b>					
US (Incl. Territories)	99	±1	64	±3	
Overseas	99	±1	78	±6	
<b>TIME OVERSEAS</b>					
Less Than 1 Year	99	±1	74	±11	
1 Year or More	99	±2	80	±8	
<b>DURATION UVAO ASSIGNMENT</b>					
Less Than 3 Months	99	±1	55	±5	
3 Months to Less Than 6 Months	97	±2	67	±5	
6 Months to Less Than 1 Year	99	±1	70	±5	
1 Year or More	99	±1	73	±5	
<b>PRIOR UVAO SERVICE</b>					
Prior Service	100	±1	69	±6	
Non-Prior Service	99	±1	65	±3	
<b>UVAO TRAINING</b>					
Trained	99	±1	74	±3	
Not Trained	98	±2	51	±4	
<b>AGE</b>					
18 to 24 Years Old	98	±2	62	±7	
25 to 29 Years Old	99	±2	65	±5	
30 to 34 Years Old	99	±1	64	±5	
35 Years Old or More	99	±1	68	±4	

Note. Percent responding are Unit Voting Assistance Officers who answered the question.

**39. What was the main reason why you did not recommend anyone to use the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete a Federal Write-In Absentee Ballot (FWAB) in 2010?**

1. I did not know about it.
2. I did not know what it was for.
3. I did not have access to the Internet.
4. I knew about it, but did not know the Web site address.
5. I felt more comfortable having voters use paper or PDF copies of FWABs.
6. I did not think it would be useful.
7. Some other reason

	Percent Responding		Percentages							Max ME
			1	2	3	4	5	6	7	
<b>TOTAL</b>	34	±3	37	2	1	0	10	3	47	±4
Army	37	±4	38	3	1	1	10	3	45	±7
Navy	31	±4	37	1	0	0	12	3	47	±7
Marine Corps	28	±8	40	2	NR	NR	9	NR	45	±16
Air Force	28	±3	28	2	1	0	11	2	56	±7
Coast Guard	49	±8	59	3	NR	NR	2	3	33	±11
<b>EMPLOYMENT STATUS</b>										
Civilian	34	±10	NR	NR	NR	NR	NR	NR	NR	
Military	34	±3	38	2	1	0	10	3	45	±5
Enlisted	32	±4	40	2	0	0	12	0	46	±7
Officers	35	±4	38	3	1	0	9	5	45	±6
<b>SIZE OF UNIT</b>										
Less Than 50	40	±6	39	3	0	1	8	2	47	±9
50 to 99	33	±5	40	2	1	0	9	4	43	±9
100 to 249	35	±4	38	2	0	0	12	2	47	±7
250 or More	27	±5	29	1	NR	0	11	6	51	±10
<b>LOCATION</b>										
US (Incl. Territories)	36	±3	36	3	1	0	10	3	48	±5
Overseas	22	±6	47	NR	NR	NR	15	5	33	±15
<b>TIME OVERSEAS</b>										
Less Than 1 Year	26	±10	NR	NR	NR	NR	NR	NR	NR	
1 Year or More	19	±7	NR	NR	NR	NR	NR	NR	NR	
<b>DURATION UVAO ASSIGNMENT</b>										
Less Than 3 Months	44	±5	50	2	0	0	7	4	37	±7
3 Months to Less Than 6 Months	32	±5	36	2	0	1	7	2	52	±9
6 Months to Less Than 1 Year	29	±4	28	2	2	0	12	3	53	±9
1 Year or More	27	±4	23	4	0	0	17	2	53	±9
<b>PRIOR UVAO SERVICE</b>										
Prior Service	30	±6	17	6	NR	NR	8	3	66	±12
Non-Prior Service	34	±3	40	2	1	0	10	3	43	±5
<b>UVAO TRAINING</b>										
Trained	26	±3	19	2	1	1	16	3	59	±6
Not Trained	48	±4	55	3	0	0	4	3	34	±6
<b>AGE</b>										
18 to 24 Years Old	38	±7	47	3	NR	NR	7	7	35	±12
25 to 29 Years Old	35	±5	46	4	0	1	9	4	36	±9
30 to 34 Years Old	35	±5	44	0	0	0	11	3	42	±9
35 Years Old or More	31	±4	24	2	1	0	12	1	60	±7

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who did not recommend anyone use the FVAP Automated Online Assistant to complete a FWAB (Q38).  
NR: Not reportable

## 40. During 2010, did you use or refer anyone in your unit(s) to the Federal Voting Assistance Program (FVAP) toll-free telephone service?

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
<b>TOTAL</b>	98	±1	22	±2	
Army	98	±2	24	±4	
Navy	99	±1	24	±4	
Marine Corps	100	±0	22	±8	
Air Force	99	±1	18	±3	
Coast Guard	97	±3	10	±6	
<b>EMPLOYMENT STATUS</b>					
Civilian	97	±3	29	±11	
Military	98	±1	21	±3	
Enlisted	99	±1	25	±4	
Officers	98	±1	19	±3	
<b>SIZE OF UNIT</b>					
Less Than 50	98	±2	21	±5	
50 to 99	99	±1	24	±5	
100 to 249	98	±2	20	±4	
250 or More	98	±2	23	±5	
<b>LOCATION</b>					
US (Incl. Territories)	98	±1	21	±3	
Overseas	98	±2	27	±7	
<b>TIME OVERSEAS</b>					
Less Than 1 Year	99	±2	15	±9	
1 Year or More	98	±2	35	±9	
<b>DURATION UVAO ASSIGNMENT</b>					
Less Than 3 Months	98	±1	18	±4	
3 Months to Less Than 6 Months	97	±2	22	±5	
6 Months to Less Than 1 Year	99	±1	23	±5	
1 Year or More	99	±1	24	±5	
<b>PRIOR UVAO SERVICE</b>					
Prior Service	100	±1	25	±6	
Non-Prior Service	98	±1	21	±3	
<b>UVAO TRAINING</b>					
Trained	99	±1	24	±3	
Not Trained	98	±2	17	±4	
<b>AGE</b>					
18 to 24 Years Old	98	±3	18	±7	
25 to 29 Years Old	98	±2	22	±5	
30 to 34 Years Old	99	±1	24	±5	
35 Years Old or More	98	±1	22	±4	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. The FVAP provides a toll-free telephone service from many countries that allows a caller to talk to FVAP staff for voting assistance.

41. During 2010, how useful was the assistance you received from the Federal Voting Assistance Program's (FVAP) toll-free telephone service in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

1. Not at all useful  
2. Not very useful  
3. Somewhat useful  
4. Useful  
5. Very useful  
6. I did not use this service

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	21	±2	0	1	14	39	21	25	±6	4.0	±0.1	
Army	24	±4	1	1	16	41	22	20	±9	4.0	±0.2	
Navy	23	±4	0	3	13	40	18	26	±8	4.0	±0.2	
Marine Corps	22	±7	NR	NR	6	32	NR	NR	±18	NR		
Air Force	17	±3	0	2	11	32	20	35	±8	4.1	±0.2	
Coast Guard	10	±5	NR	NR	NR	NR	NR	NR		NR		
<b>EMPLOYMENT STATUS</b>												
Civilian	28	±10	NR	NR	NR	NR	NR	NR		NR		
Military	21	±2	0	1	14	38	22	25	±6	4.0	±0.1	
Enlisted	25	±4	0	2	13	39	28	18	±8	4.1	±0.2	
Officers	19	±3	1	1	15	37	16	30	±8	4.0	±0.2	
<b>SIZE OF UNIT</b>												
Less Than 50	20	±5	NR	NR	12	50	20	18	±12	4.1	±0.2	
50 to 99	24	±5	NR	2	12	38	22	26	±10	4.1	±0.2	
100 to 249	19	±4	0	1	17	36	22	24	±9	4.0	±0.2	
250 or More	23	±5	NR	2	14	33	20	29	±11	3.9	±0.3	
<b>LOCATION</b>												
US (Incl. Territories)	21	±2	0	1	14	38	21	25	±6	4.1	±0.1	
Overseas	26	±6	NR	1	12	44	20	22	±14	4.0	±0.3	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	15	±8	NR	NR	NR	NR	NR	NR		NR		
1 Year or More	34	±9	NR	NR	12	NR	22	18	±17	4.1	±0.3	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	18	±4	NR	1	17	48	18	15	±11	4.0	±0.2	
3 Months to Less Than 6 Months	22	±5	NR	1	7	39	25	29	±12	4.2	±0.2	
6 Months to Less Than 1 Year	23	±4	2	2	16	32	18	30	±10	3.9	±0.3	
1 Year or More	24	±4	0	1	13	37	25	25	±10	4.1	±0.2	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	24	±6	NR	3	12	38	30	14	±13	4.1	±0.3	
Non-Prior Service	21	±3	0	1	14	39	19	27	±6	4.0	±0.1	
<b>UVAO TRAINING</b>												
Trained	24	±3	1	1	13	37	23	25	±6	4.1	±0.2	
Not Trained	16	±3	NR	1	15	45	17	23	±11	4.0	±0.2	
<b>AGE</b>												
18 to 24 Years Old	17	±6	NR	NR	17	NR	24	15	±18	NR		
25 to 29 Years Old	21	±4	NR	NR	16	36	16	32	±11	4.0	±0.2	
30 to 34 Years Old	23	±5	NR	4	15	37	25	19	±11	4.0	±0.2	
35 Years Old or More	22	±3	1	1	11	41	21	25	±8	4.1	±0.2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who used or referred someone in their unit(s) to the FVAP toll-free telephone service (Q40). Average Usefulness does not include those who indicated that they "Did not use this service."

NR: Not reportable

**42. What was the main reason why you did not use, or recommend anyone to use, the Federal Voting Assistance Program's (FVAP) toll-free telephone service in 2010?**

1. I did not know about it.
2. I knew about it, but did not know the telephone number.
3. I did not have access to a telephone.
4. I knew about it, but got the desired information from other sources.
5. I did not need it.
6. It was a long distance call.
7. I could not get through.
8. Some other reason

	Percent Responding		Percentages								Max ME
			1	2	3	4	5	6	7	8	
<b>TOTAL</b>	77	±2	31	1	1	16	40	1	0	10	±3
Army	75	±4	35	1	1	14	37	1	0	12	±5
Navy	75	±4	28	1	1	19	40	1	0	11	±5
Marine Corps	78	±7	25	NR	NR	23	40	1	NR	11	±10
Air Force	81	±3	23	0	0	19	48	2	0	8	±4
Coast Guard	87	±6	53	0	1	9	29	0	0	9	±9
<b>EMPLOYMENT STATUS</b>											
Civilian	70	±10	9	NR	NR	19	58	NR	NR	14	±12
Military	77	±2	32	1	1	16	39	1	0	10	±3
Enlisted	74	±4	27	0	0	18	44	1	0	9	±4
Officers	80	±3	35	1	1	15	36	1	0	11	±4
<b>SIZE OF UNIT</b>											
Less Than 50	78	±5	28	0	1	17	43	1	1	10	±6
50 to 99	75	±5	35	0	0	15	38	2	0	8	±6
100 to 249	79	±4	33	1	0	15	39	1	0	11	±5
250 or More	75	±5	25	0	1	20	41	0	0	13	±6
<b>LOCATION</b>											
US (Incl. Territories)	78	±3	30	1	0	16	42	0	0	11	±3
Overseas	72	±6	36	0	3	21	27	6	1	6	±8
<b>TIME OVERSEAS</b>											
Less Than 1 Year	84	±8	40	1	4	23	22	4	NR	5	±12
1 Year or More	64	±9	31	NR	2	19	32	9	NR	7	±11
<b>DURATION UVAO ASSIGNMENT</b>											
Less Than 3 Months	81	±4	44	1	0	12	29	2	1	12	±5
3 Months to Less Than 6 Months	75	±5	32	0	1	15	41	0	0	10	±6
6 Months to Less Than 1 Year	76	±4	24	0	1	19	46	0	1	10	±5
1 Year or More	75	±4	20	1	1	21	47	1	0	9	±5
<b>PRIOR UVAO SERVICE</b>											
Prior Service	75	±6	19	1	0	20	45	3	0	11	±7
Non-Prior Service	77	±3	33	0	1	16	39	1	0	10	±3
<b>UVAO TRAINING</b>											
Trained	75	±3	21	1	0	21	46	1	0	9	±4
Not Trained	82	±4	48	0	1	8	29	1	0	12	±5
<b>AGE</b>											
18 to 24 Years Old	80	±6	47	1	1	15	26	1	0	9	±8
25 to 29 Years Old	77	±5	41	1	1	15	31	1	0	10	±6
30 to 34 Years Old	76	±5	33	0	0	14	41	1	1	10	±6
35 Years Old or More	77	±3	19	0	0	18	49	1	0	12	±4

Note. Percent responding are Unit Voting Assistance Officers who answered the question and who did not use or refer someone in their unit(s) to the FVAP toll-free telephone service (Q40).

NR: Not reportable

43. During 2010, how useful were each of the following sources of information in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

a. The Federal Voting Assistance Program's (FVAP) Automated Online Assistant

1. Not at all useful  
4. Useful

2. Not very useful  
5. Very useful

3. Somewhat useful  
6. Did not use

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	98	±1	0	1	10	29	26	33	±3	4.2	±0.1	
Army	98	±2	0	1	13	29	22	34	±4	4.1	±0.1	
Navy	97	±2	0	1	10	30	30	28	±4	4.2	±0.1	
Marine Corps	100	±0	0	1	6	35	28	31	±8	4.3	±0.2	
Air Force	98	±1	0	1	6	27	34	32	±4	4.4	±0.1	
Coast Guard	94	±4	0	0	10	31	13	46	±8	4.0	±0.2	
<b>EMPLOYMENT STATUS</b>												
Civilian	97	±3	NR	2	5	34	31	26	±11	4.2	±0.3	
Military	98	±1	0	1	11	29	26	33	±3	4.2	±0.1	
Enlisted	98	±2	0	0	9	26	32	32	±4	4.3	±0.1	
Officers	98	±1	0	1	12	30	23	34	±4	4.1	±0.1	
<b>SIZE OF UNIT</b>												
Less Than 50	97	±2	1	0	9	32	24	34	±6	4.2	±0.1	
50 to 99	99	±1	0	1	11	30	24	34	±5	4.2	±0.1	
100 to 249	98	±2	0	0	12	28	26	35	±4	4.2	±0.1	
250 or More	98	±2	0	2	9	27	34	28	±5	4.3	±0.1	
<b>LOCATION</b>												
US (Incl. Territories)	98	±1	0	1	10	29	25	34	±3	4.2	±0.1	
Overseas	98	±2	0	1	12	27	33	27	±7	4.3	±0.2	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	99	±1	NR	1	14	32	21	32	±11	4.1	±0.2	
1 Year or More	97	±3	0	1	11	23	43	22	±9	4.4	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	98	±2	0	0	12	28	20	39	±5	4.1	±0.1	
3 Months to Less Than 6 Months	96	±3	0	0	12	31	25	31	±5	4.2	±0.1	
6 Months to Less Than 1 Year	98	±2	0	2	10	29	29	31	±5	4.2	±0.1	
1 Year or More	98	±2	0	1	7	28	33	30	±5	4.3	±0.1	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	98	±2	0	1	7	31	32	28	±6	4.3	±0.2	
Non-Prior Service	98	±1	0	1	11	29	25	34	±3	4.2	±0.1	
<b>UVAO TRAINING</b>												
Trained	99	±1	0	1	9	30	32	28	±3	4.3	±0.1	
Not Trained	96	±2	0	1	14	27	15	43	±4	4.0	±0.1	
<b>AGE</b>												
18 to 24 Years Old	97	±3	0	2	13	32	20	33	±7	4.1	±0.2	
25 to 29 Years Old	98	±2	0	1	14	28	25	33	±5	4.1	±0.1	
30 to 34 Years Old	98	±2	0	1	10	25	27	36	±6	4.2	±0.1	
35 Years Old or More	98	±2	0	1	8	31	29	31	±4	4.3	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Usefulness does not include those who indicated "Did not use."  
NR: Not reportable

43. During 2010, how useful was each of the following sources in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

b. FVAP's online training programs

- 1. Not at all useful
- 2. Not very useful
- 3. Somewhat useful
- 4. Useful
- 5. Very useful
- 6. Did not use

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	97	±1	0	2	14	33	24	26	±3	4.1	±0.1	
Army	97	±2	0	1	15	33	24	27	±4	4.1	±0.1	
Navy	97	±2	0	2	14	31	24	28	±4	4.1	±0.1	
Marine Corps	99	±1	0	2	11	40	31	17	±9	4.2	±0.2	
Air Force	97	±2	0	2	15	36	27	20	±4	4.1	±0.1	
Coast Guard	96	±4	1	1	9	21	6	62	±8	3.8	±0.3	
<b>EMPLOYMENT STATUS</b>												
Civilian	94	±5	NR	2	6	34	31	26	±11	4.3	±0.2	
Military	97	±1	0	2	15	33	24	26	±3	4.1	±0.1	
Enlisted	97	±2	0	1	13	32	29	25	±4	4.2	±0.1	
Officers	97	±2	0	2	16	34	21	27	±4	4.0	±0.1	
<b>SIZE OF UNIT</b>												
Less Than 50	97	±2	0	1	13	31	24	32	±6	4.1	±0.1	
50 to 99	98	±2	0	1	17	35	23	24	±5	4.0	±0.1	
100 to 249	97	±2	0	1	14	32	23	30	±4	4.1	±0.1	
250 or More	97	±2	0	3	13	37	30	17	±5	4.1	±0.1	
<b>LOCATION</b>												
US (Incl. Territories)	97	±1	0	2	13	33	24	28	±3	4.1	±0.1	
Overseas	97	±3	0	2	19	35	27	17	±7	4.0	±0.2	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	99	±1	NR	1	20	38	18	24	±11	4.0	±0.2	
1 Year or More	95	±4	0	3	19	33	34	11	±9	4.1	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	98	±1	0	2	14	30	18	36	±5	4.0	±0.1	
3 Months to Less Than 6 Months	96	±3	0	1	19	32	21	27	±5	4.0	±0.1	
6 Months to Less Than 1 Year	98	±2	0	2	15	36	28	20	±5	4.1	±0.1	
1 Year or More	96	±2	0	2	11	35	30	21	±5	4.2	±0.1	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	97	±2	0	1	12	33	31	23	±6	4.2	±0.2	
Non-Prior Service	97	±1	0	2	15	34	23	27	±3	4.1	±0.1	
<b>UVAO TRAINING</b>												
Trained	97	±1	0	1	15	39	32	12	±3	4.2	±0.1	
Not Trained	97	±2	0	2	12	23	9	53	±4	3.8	±0.1	
<b>AGE</b>												
18 to 24 Years Old	97	±3	0	3	16	37	16	28	±7	3.9	±0.2	
25 to 29 Years Old	98	±2	0	2	18	31	23	25	±5	4.0	±0.1	
30 to 34 Years Old	98	±2	0	1	16	29	23	29	±5	4.1	±0.1	
35 Years Old or More	97	±2	0	1	11	36	28	25	±4	4.2	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Usefulness does not include those who indicated "Did not use."  
 NR: Not reportable

43. During 2010, how useful was each of the following sources in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

c. Election Dates Posters

1. Not at all useful  
 2. Not very useful  
 3. Somewhat useful  
 4. Useful  
 5. Very useful  
 6. Did not use

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	98	±1	0	2	14	31	29	23	±3	4.1	±0.1	
Army	98	±2	0	2	15	31	30	22	±4	4.1	±0.1	
Navy	97	±2	1	3	13	32	25	26	±4	4.1	±0.1	
Marine Corps	100	±0	0	3	16	34	32	15	±8	4.1	±0.2	
Air Force	98	±2	0	2	13	33	34	17	±4	4.2	±0.1	
Coast Guard	94	±4	0	3	8	21	11	57	±8	4.0	±0.2	
<b>EMPLOYMENT STATUS</b>												
Civilian	96	±4	NR	2	11	33	45	10	±11	4.3	±0.2	
Military	98	±1	0	2	14	31	29	23	±3	4.1	±0.1	
Enlisted	97	±2	0	1	13	32	33	21	±4	4.2	±0.1	
Officers	98	±1	0	3	15	31	26	25	±4	4.0	±0.1	
<b>SIZE OF UNIT</b>												
Less Than 50	96	±2	0	2	12	28	30	28	±6	4.2	±0.1	
50 to 99	99	±1	0	1	17	31	28	22	±5	4.1	±0.1	
100 to 249	98	±2	0	2	14	32	28	23	±4	4.1	±0.1	
250 or More	97	±2	1	5	13	32	32	17	±5	4.1	±0.1	
<b>LOCATION</b>												
US (Incl. Territories)	97	±1	0	2	14	31	29	24	±3	4.1	±0.1	
Overseas	98	±2	0	4	18	31	32	15	±7	4.1	±0.2	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	99	±2	NR	4	20	32	25	20	±11	4.0	±0.3	
1 Year or More	98	±2	0	3	16	31	38	12	±9	4.2	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	98	±2	0	3	16	26	19	34	±5	3.9	±0.1	
3 Months to Less Than 6 Months	96	±3	0	1	15	34	25	26	±5	4.1	±0.1	
6 Months to Less Than 1 Year	98	±2	0	2	14	34	35	15	±5	4.2	±0.1	
1 Year or More	98	±2	0	3	11	31	40	15	±5	4.3	±0.1	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	98	±2	0	2	15	31	37	14	±7	4.2	±0.2	
Non-Prior Service	98	±1	0	2	14	31	28	24	±3	4.1	±0.1	
<b>UVAO TRAINING</b>												
Trained	99	±1	0	2	14	36	37	11	±3	4.2	±0.1	
Not Trained	96	±2	0	2	14	23	15	45	±4	3.9	±0.1	
<b>AGE</b>												
18 to 24 Years Old	97	±3	0	3	12	35	22	28	±8	4.1	±0.2	
25 to 29 Years Old	98	±2	0	4	17	27	29	23	±5	4.0	±0.1	
30 to 34 Years Old	98	±2	1	2	16	27	30	24	±5	4.1	±0.1	
35 Years Old or More	97	±2	0	1	12	35	32	20	±4	4.2	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Usefulness does not include those who indicated "Did not use."  
 NR: Not reportable

43. During 2010, how useful was each of the following sources in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

d. How To Do It! Frequently Asked Questions about absentee voting

- 1. Not at all useful
- 2. Not very useful
- 3. Somewhat useful
- 4. Useful
- 5. Very useful
- 6. Did not use

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	97	±1	0	1	14	34	24	28	±3	4.1	±0.1	
Army	97	±2	0	1	14	34	22	29	±4	4.1	±0.1	
Navy	97	±2	0	3	16	34	24	24	±4	4.0	±0.1	
Marine Corps	100	±0	0	3	14	36	24	23	±9	4.1	±0.2	
Air Force	97	±2	0	2	11	33	28	27	±4	4.2	±0.1	
Coast Guard	96	±4	1	0	10	30	11	49	±8	4.0	±0.2	
<b>EMPLOYMENT STATUS</b>												
Civilian	95	±5	NR	4	5	42	29	20	±11	4.2	±0.2	
Military	97	±1	0	1	14	33	23	28	±3	4.1	±0.1	
Enlisted	97	±2	0	1	12	34	28	25	±4	4.2	±0.1	
Officers	98	±1	0	1	15	33	20	31	±4	4.0	±0.1	
<b>SIZE OF UNIT</b>												
Less Than 50	96	±3	0	1	13	35	20	31	±6	4.1	±0.1	
50 to 99	98	±2	0	1	13	36	24	27	±5	4.1	±0.1	
100 to 249	98	±2	0	1	14	31	22	31	±4	4.1	±0.1	
250 or More	97	±2	0	3	14	34	28	21	±5	4.1	±0.1	
<b>LOCATION</b>												
US (Incl. Territories)	97	±1	0	1	13	33	23	29	±3	4.1	±0.1	
Overseas	97	±3	0	1	15	37	26	21	±7	4.1	±0.2	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	99	±1	NR	2	17	37	18	27	±11	4.0	±0.2	
1 Year or More	94	±4	0	1	14	38	31	16	±9	4.2	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	98	±2	0	1	16	28	19	36	±5	4.0	±0.1	
3 Months to Less Than 6 Months	97	±2	0	1	13	39	18	29	±6	4.0	±0.1	
6 Months to Less Than 1 Year	97	±2	0	1	14	35	26	23	±5	4.1	±0.1	
1 Year or More	97	±2	0	2	9	35	30	23	±5	4.2	±0.1	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	98	±2	0	2	10	40	28	20	±6	4.2	±0.1	
Non-Prior Service	97	±1	0	1	14	32	23	29	±3	4.1	±0.1	
<b>UVAO TRAINING</b>												
Trained	98	±1	0	1	12	37	30	19	±3	4.2	±0.1	
Not Trained	97	±2	0	1	16	27	12	45	±4	3.9	±0.1	
<b>AGE</b>												
18 to 24 Years Old	97	±3	0	2	14	32	17	35	±7	4.0	±0.2	
25 to 29 Years Old	97	±2	0	1	17	30	24	28	±5	4.1	±0.1	
30 to 34 Years Old	98	±2	0	2	12	30	26	29	±5	4.1	±0.1	
35 Years Old or More	97	±2	0	1	12	38	24	25	±4	4.1	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Usefulness does not include those who indicated "Did not use."  
 NR: Not reportable

43. During 2010, how useful was each of the following sources in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

e. Public service ad campaign

- 1. Not at all useful
- 2. Not very useful
- 3. Somewhat useful
- 4. Useful
- 5. Very useful
- 6. Did not use

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	98	±1	1	3	16	26	15	40	±3	3.9	±0.1	
Army	98	±2	0	2	17	26	15	39	±4	3.9	±0.1	
Navy	97	±2	2	4	16	25	13	40	±4	3.7	±0.1	
Marine Corps	100	±0	1	5	15	27	14	37	±9	3.8	±0.2	
Air Force	97	±2	1	3	14	26	18	38	±4	3.9	±0.1	
Coast Guard	94	±4	2	2	9	15	6	66	±8	3.7	±0.3	
<b>EMPLOYMENT STATUS</b>												
Civilian	97	±3	NR	3	12	34	17	33	±11	4.0	±0.2	
Military	98	±1	1	3	16	25	15	40	±3	3.9	±0.1	
Enlisted	98	±2	1	1	14	27	21	37	±4	4.0	±0.1	
Officers	98	±1	1	3	17	24	11	43	±4	3.7	±0.1	
<b>SIZE OF UNIT</b>												
Less Than 50	96	±2	1	2	13	26	14	44	±6	3.9	±0.2	
50 to 99	99	±1	1	3	19	25	15	37	±5	3.8	±0.2	
100 to 249	97	±2	1	2	15	25	15	42	±4	3.9	±0.1	
250 or More	98	±2	1	4	15	26	18	37	±5	3.9	±0.2	
<b>LOCATION</b>												
US (Incl. Territories)	97	±1	1	3	15	26	14	41	±3	3.9	±0.1	
Overseas	98	±2	1	3	21	23	19	33	±7	3.9	±0.2	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	99	±1	NR	4	29	20	10	37	±11	3.6	±0.3	
1 Year or More	97	±3	1	2	15	26	26	31	±9	4.1	±0.2	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	98	±2	1	3	16	20	14	47	±5	3.8	±0.2	
3 Months to Less Than 6 Months	97	±2	1	2	18	27	11	42	±6	3.8	±0.2	
6 Months to Less Than 1 Year	97	±2	1	2	17	28	14	37	±5	3.8	±0.1	
1 Year or More	98	±1	1	3	12	29	22	33	±5	4.0	±0.1	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	98	±2	1	3	17	28	20	31	±6	3.9	±0.2	
Non-Prior Service	98	±1	1	3	16	25	14	42	±3	3.8	±0.1	
<b>UVAO TRAINING</b>												
Trained	98	±1	1	3	15	30	19	32	±3	3.9	±0.1	
Not Trained	96	±2	1	3	16	17	8	55	±4	3.6	±0.2	
<b>AGE</b>												
18 to 24 Years Old	96	±3	1	3	20	26	11	40	±7	3.7	±0.2	
25 to 29 Years Old	98	±2	1	3	17	24	14	41	±5	3.8	±0.2	
30 to 34 Years Old	98	±2	1	3	15	21	19	41	±5	3.9	±0.2	
35 Years Old or More	98	±1	1	2	14	29	15	39	±4	3.9	±0.1	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Usefulness does not include those who indicated "Did not use."  
 NR: Not reportable

43. During 2010, how useful was each of the following sources in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

f. FVAP's Online Chat Room

- 1. Not at all useful
- 2. Not very useful
- 3. Somewhat useful
- 4. Useful
- 5. Very useful
- 6. Did not use

	Percent Responding		Percentages						Max ME	Average Usefulness		
			1	2	3	4	5	6				
<b>TOTAL</b>	98	±1	1	3	7	11	6	73	±3	3.7	±0.1	
Army	98	±2	1	4	8	12	7	68	±4	3.7	±0.2	
Navy	98	±2	1	3	8	10	6	72	±4	3.6	±0.2	
Marine Corps	100	±0	2	4	2	8	3	81	±8	3.4	±0.5	
Air Force	97	±2	0	2	5	8	7	78	±3	3.9	±0.2	
Coast Guard	95	±4	2	0	3	7	3	85	±7	NR		
<b>EMPLOYMENT STATUS</b>												
Civilian	95	±5	1	1	4	16	6	73	±11	3.9	±0.3	
Military	98	±1	1	3	7	10	6	72	±3	3.7	±0.1	
Enlisted	98	±2	0	2	8	10	9	71	±4	3.9	±0.2	
Officers	98	±1	1	4	6	11	5	74	±3	3.5	±0.2	
<b>SIZE OF UNIT</b>												
Less Than 50	96	±2	1	1	7	11	7	73	±6	3.8	±0.3	
50 to 99	99	±1	1	2	8	9	7	73	±5	3.7	±0.2	
100 to 249	98	±2	1	4	7	10	6	73	±4	3.6	±0.2	
250 or More	97	±2	1	4	5	12	7	71	±5	3.7	±0.3	
<b>LOCATION</b>												
US (Incl. Territories)	98	±1	1	3	7	10	6	74	±3	3.7	±0.1	
Overseas	98	±2	2	5	6	12	9	66	±7	3.6	±0.3	
<b>TIME OVERSEAS</b>												
Less Than 1 Year	99	±1	2	8	8	10	3	69	±11	3.1	±0.4	
1 Year or More	97	±3	2	3	5	13	13	64	±9	3.9	±0.4	
<b>DURATION UVAO ASSIGNMENT</b>												
Less Than 3 Months	98	±2	1	3	7	11	8	70	±5	3.7	±0.2	
3 Months to Less Than 6 Months	97	±2	0	3	8	10	5	73	±5	3.6	±0.2	
6 Months to Less Than 1 Year	99	±1	1	3	8	11	5	72	±5	3.6	±0.2	
1 Year or More	98	±2	1	2	4	10	8	75	±5	3.8	±0.3	
<b>PRIOR UVAO SERVICE</b>												
Prior Service	97	±2	0	1	5	13	8	73	±6	3.9	±0.3	
Non-Prior Service	98	±1	1	3	7	10	6	73	±3	3.6	±0.2	
<b>UVAO TRAINING</b>												
Trained	98	±1	1	3	5	11	8	73	±3	3.8	±0.2	
Not Trained	97	±2	1	3	9	10	4	72	±4	3.4	±0.2	
<b>AGE</b>												
18 to 24 Years Old	97	±3	1	6	5	16	9	64	±8	3.7	±0.3	
25 to 29 Years Old	98	±2	1	3	9	9	5	73	±5	3.5	±0.3	
30 to 34 Years Old	99	±1	1	3	8	11	9	69	±5	3.8	±0.2	
35 Years Old or More	97	±2	1	2	6	10	5	77	±4	3.7	±0.2	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Average Usefulness does not include those who indicated "Did not use."  
 NR: Not reportable

## 44. During 2010, did you have enough of the following election materials to carry out your Unit Voting Assistance Officer (UVAO) duties?

## a. 2010-11 Voting Assistance Guide (VAG)

1. Yes

2. No

3. Did not use

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	98	±1	73	11	16	±3	86.0	±2.0	
Army	98	±2	72	10	17	±4	88.0	±4.0	
Navy	98	±2	72	16	12	±4	82.0	±4.0	
Marine Corps	99	±3	80	10	10	±8	89.0	±7.0	
Air Force	97	±2	80	8	13	±3	91.0	±3.0	
Coast Guard	94	±4	34	28	37	±8	55.0	±10.0	
<b>EMPLOYMENT STATUS</b>									
Civilian	97	±3	85	5	10	±9	94.0	±6.0	
Military	98	±1	72	12	16	±3	86.0	±2.0	
Enlisted	98	±2	75	12	13	±4	86.0	±3.0	
Officers	98	±1	71	11	18	±3	86.0	±3.0	
<b>SIZE OF UNIT</b>									
Less Than 50	96	±2	71	11	17	±5	86.0	±4.0	
50 to 99	99	±1	73	12	15	±5	86.0	±4.0	
100 to 249	98	±2	70	11	19	±4	86.0	±4.0	
250 or More	98	±2	79	12	9	±5	87.0	±4.0	
<b>LOCATION</b>									
US (Incl. Territories)	98	±1	71	12	16	±3	85.0	±2.0	
Overseas	99	±2	82	7	11	±6	92.0	±5.0	
<b>TIME OVERSEAS</b>									
Less Than 1 Year	99	±1	76	7	17	±10	92.0	±9.0	
1 Year or More	98	±2	86	7	7	±6	92.0	±6.0	
<b>DURATION UVAO ASSIGNMENT</b>									
Less Than 3 Months	97	±2	63	11	26	±5	85.0	±5.0	
3 Months to Less Than 6 Months	97	±2	70	15	15	±5	83.0	±5.0	
6 Months to Less Than 1 Year	98	±2	81	10	9	±4	89.0	±3.0	
1 Year or More	99	±1	79	10	11	±4	89.0	±4.0	
<b>PRIOR UVAO SERVICE</b>									
Prior Service	100	±1	81	11	8	±5	88.0	±5.0	
Non-Prior Service	98	±1	71	11	17	±3	86.0	±2.0	
<b>UVAO TRAINING</b>									
Trained	99	±1	86	7	7	±3	92.0	±2.0	
Not Trained	96	±2	48	19	33	±4	71.0	±5.0	
<b>AGE</b>									
18 to 24 Years Old	96	±3	64	12	24	±7	84.0	±7.0	
25 to 29 Years Old	98	±2	68	14	18	±5	83.0	±5.0	
30 to 34 Years Old	98	±2	75	9	16	±5	90.0	±4.0	
35 Years Old or More	98	±1	77	11	12	±3	88.0	±3.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage Reporting Yes does not include those who indicated "Did not use."

44. During 2010, did you have enough of the following election materials to carry out your Unit Voting Assistance Officer (UVAO) duties?

b. Federal Post Card Applications (FPCAs)

1. Yes

2. No

3. Did not use

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	98	±1	70	11	19	±3	87.0	±2.0	
Army	98	±2	70	10	20	±4	87.0	±4.0	
Navy	98	±2	65	17	18	±4	79.0	±4.0	
Marine Corps	100	±0	77	12	11	±8	87.0	±8.0	
Air Force	97	±2	79	6	15	±3	93.0	±3.0	
Coast Guard	97	±3	41	20	39	±8	67.0	±10.0	
<b>EMPLOYMENT STATUS</b>									
Civilian	96	±5	88	4	8	±8	96.0	±5.0	
Military	98	±1	69	11	20	±3	86.0	±2.0	
Enlisted	98	±1	71	12	17	±4	86.0	±3.0	
Officers	98	±1	68	11	21	±4	86.0	±3.0	
<b>SIZE OF UNIT</b>									
Less Than 50	96	±3	70	8	22	±5	89.0	±4.0	
50 to 99	99	±1	71	12	17	±5	86.0	±5.0	
100 to 249	98	±2	67	10	23	±4	87.0	±4.0	
250 or More	97	±2	75	14	11	±5	85.0	±5.0	
<b>LOCATION</b>									
US (Incl. Territories)	98	±1	69	11	20	±3	87.0	±2.0	
Overseas	99	±2	76	12	12	±6	86.0	±6.0	
<b>TIME OVERSEAS</b>									
Less Than 1 Year	99	±2	65	17	18	±11	79.0	±11.0	
1 Year or More	98	±2	84	8	8	±7	91.0	±6.0	
<b>DURATION UVAO ASSIGNMENT</b>									
Less Than 3 Months	98	±2	56	13	31	±5	82.0	±5.0	
3 Months to Less Than 6 Months	96	±3	70	11	19	±5	87.0	±5.0	
6 Months to Less Than 1 Year	98	±2	77	12	12	±4	87.0	±4.0	
1 Year or More	98	±2	80	8	12	±4	91.0	±4.0	
<b>PRIOR UVAO SERVICE</b>									
Prior Service	98	±2	78	9	13	±6	90.0	±5.0	
Non-Prior Service	98	±1	69	11	20	±3	86.0	±3.0	
<b>UVAO TRAINING</b>									
Trained	98	±1	83	8	9	±3	91.0	±2.0	
Not Trained	97	±2	46	17	37	±4	73.0	±5.0	
<b>AGE</b>									
18 to 24 Years Old	95	±3	65	9	26	±7	88.0	±7.0	
25 to 29 Years Old	98	±2	66	15	19	±5	82.0	±5.0	
30 to 34 Years Old	98	±2	70	11	19	±5	86.0	±5.0	
35 Years Old or More	98	±1	74	9	17	±4	89.0	±3.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage Reporting Yes does not include those who indicated "Did not use."

## 44. During 2010, did you have enough of the following election materials to carry out your Unit Voting Assistance Officer (UVAO) duties?

## c. Federal Write-In Absentee Ballots (FWABs)

1. Yes

2. No

3. Did not use

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	97	±1	69	11	20	±3	87.0	±2.0	
Army	97	±2	69	10	21	±4	87.0	±4.0	
Navy	97	±2	65	16	19	±4	80.0	±4.0	
Marine Corps	99	±1	77	11	12	±8	88.0	±8.0	
Air Force	97	±2	77	6	17	±3	93.0	±3.0	
Coast Guard	95	±4	36	21	43	±8	63.0	±11.0	
<b>EMPLOYMENT STATUS</b>									
Civilian	97	±3	80	4	16	±10	96.0	±5.0	
Military	97	±1	69	11	20	±3	86.0	±2.0	
Enlisted	97	±2	69	11	20	±4	86.0	±3.0	
Officers	97	±2	68	11	21	±4	86.0	±3.0	
<b>SIZE OF UNIT</b>									
Less Than 50	96	±2	70	8	22	±5	90.0	±4.0	
50 to 99	98	±2	71	10	19	±5	87.0	±5.0	
100 to 249	98	±2	67	10	23	±4	87.0	±4.0	
250 or More	96	±3	71	14	15	±5	83.0	±5.0	
<b>LOCATION</b>									
US (Incl. Territories)	98	±1	68	10	21	±3	87.0	±2.0	
Overseas	96	±3	75	12	13	±6	86.0	±6.0	
<b>TIME OVERSEAS</b>									
Less Than 1 Year	94	±5	66	17	17	±11	79.0	±11.0	
1 Year or More	97	±3	82	8	10	±7	91.0	±7.0	
<b>DURATION UVAO ASSIGNMENT</b>									
Less Than 3 Months	97	±2	56	13	31	±5	81.0	±5.0	
3 Months to Less Than 6 Months	96	±3	69	11	20	±5	87.0	±5.0	
6 Months to Less Than 1 Year	98	±2	75	11	14	±4	87.0	±4.0	
1 Year or More	98	±2	79	7	14	±4	92.0	±3.0	
<b>PRIOR UVAO SERVICE</b>									
Prior Service	99	±1	75	8	17	±6	90.0	±5.0	
Non-Prior Service	97	±1	68	11	21	±3	86.0	±3.0	
<b>UVAO TRAINING</b>									
Trained	98	±1	82	7	11	±3	92.0	±2.0	
Not Trained	96	±2	45	17	38	±4	73.0	±5.0	
<b>AGE</b>									
18 to 24 Years Old	94	±4	63	10	26	±8	86.0	±7.0	
25 to 29 Years Old	98	±2	67	14	19	±5	82.0	±5.0	
30 to 34 Years Old	98	±2	69	11	20	±5	87.0	±5.0	
35 Years Old or More	98	±2	72	8	19	±4	90.0	±3.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage Reporting Yes does not include those who indicated "Did not use."

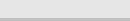
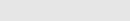
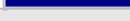
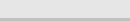
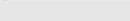
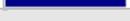
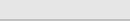
44. During 2010, did you have enough of the following election materials to carry out your Unit Voting Assistance Officer (UVAO) duties?

d. Election Dates Posters

1. Yes

2. No

3. Did not use

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	98	±1	61	17	22	±3	78.0	±3.0	
Army	98	±2	61	15	24	±4	80.0	±4.0	
Navy	98	±2	50	29	21	±4	63.0	±5.0	
Marine Corps	100	±0	74	13	13	±8	85.0	±8.0	
Air Force	97	±2	72	11	17	±4	87.0	±3.0	
Coast Guard	97	±3	29	24	47	±8	54.0	±11.0	
<b>EMPLOYMENT STATUS</b>									
Civilian	96	±5	80	10	10	±9	89.0	±9.0	
Military	98	±1	60	17	23	±3	77.0	±3.0	
Enlisted	98	±1	62	18	20	±4	78.0	±4.0	
Officers	98	±1	58	17	25	±4	77.0	±4.0	
<b>SIZE OF UNIT</b>									
Less Than 50	97	±2	62	13	25	±6	83.0	±5.0	
50 to 99	99	±1	63	18	20	±5	78.0	±5.0	
100 to 249	98	±2	59	16	25	±4	78.0	±4.0	
250 or More	98	±2	61	22	17	±5	73.0	±5.0	
<b>LOCATION</b>									
US (Incl. Territories)	98	±1	60	17	23	±3	78.0	±3.0	
Overseas	99	±2	66	15	19	±7	81.0	±6.0	
<b>TIME OVERSEAS</b>									
Less Than 1 Year	99	±1	57	18	25	±11	76.0	±11.0	
1 Year or More	98	±2	72	13	15	±8	84.0	±8.0	
<b>DURATION UVAO ASSIGNMENT</b>									
Less Than 3 Months	98	±2	48	17	35	±5	74.0	±6.0	
3 Months to Less Than 6 Months	97	±2	60	17	24	±6	78.0	±6.0	
6 Months to Less Than 1 Year	98	±2	66	19	14	±5	78.0	±5.0	
1 Year or More	98	±2	70	15	15	±5	83.0	±4.0	
<b>PRIOR UVAO SERVICE</b>									
Prior Service	98	±2	68	17	15	±6	80.0	±6.0	
Non-Prior Service	98	±1	59	17	24	±3	78.0	±3.0	
<b>UVAO TRAINING</b>									
Trained	98	±1	73	14	13	±3	84.0	±3.0	
Not Trained	97	±2	37	22	40	±4	62.0	±5.0	
<b>AGE</b>									
18 to 24 Years Old	96	±3	54	15	30	±8	78.0	±8.0	
25 to 29 Years Old	98	±2	57	19	24	±5	75.0	±5.0	
30 to 34 Years Old	99	±2	63	16	21	±5	80.0	±5.0	
35 Years Old or More	98	±2	64	17	20	±4	79.0	±4.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage Reporting Yes does not include those who indicated "Did not use."

44. During 2010, did you have enough of the following election materials to carry out your Unit Voting Assistance Officer (UVAO) duties?

e. Motivational posters

1. Yes

2. No

3. Did not use

	Percent Responding		Percentages			Max ME	Percentage Reporting Yes		
			1	2	3				
<b>TOTAL</b>	98	±1	52	20	28	±3	72.0	±3.0	
Army	98	±2	52	19	29	±4	74.0	±5.0	
Navy	98	±2	43	30	27	±4	59.0	±5.0	
Marine Corps	100	±0	57	23	20	±9	71.0	±9.0	
Air Force	98	±1	63	13	24	±4	83.0	±3.0	
Coast Guard	95	±4	22	27	51	±8	45.0	±11.0	
<b>EMPLOYMENT STATUS</b>									
Civilian	97	±3	78	10	12	±10	88.0	±9.0	
Military	98	±1	51	20	29	±3	71.0	±3.0	
Enlisted	97	±2	53	22	25	±4	71.0	±4.0	
Officers	98	±1	49	20	31	±4	71.0	±4.0	
<b>SIZE OF UNIT</b>									
Less Than 50	96	±3	52	17	30	±6	75.0	±6.0	
50 to 99	99	±1	54	20	26	±5	73.0	±6.0	
100 to 249	98	±2	50	18	32	±4	73.0	±5.0	
250 or More	98	±2	54	26	21	±5	68.0	±6.0	
<b>LOCATION</b>									
US (Incl. Territories)	98	±1	51	20	29	±3	72.0	±3.0	
Overseas	99	±2	58	19	24	±7	76.0	±7.0	
<b>TIME OVERSEAS</b>									
Less Than 1 Year	99	±1	45	22	33	±11	68.0	±12.0	
1 Year or More	98	±2	67	16	17	±8	80.0	±8.0	
<b>DURATION UVAO ASSIGNMENT</b>									
Less Than 3 Months	97	±2	41	21	39	±5	67.0	±6.0	
3 Months to Less Than 6 Months	97	±2	52	19	29	±6	73.0	±6.0	
6 Months to Less Than 1 Year	99	±1	55	22	23	±5	72.0	±5.0	
1 Year or More	99	±1	63	18	19	±5	78.0	±5.0	
<b>PRIOR UVAO SERVICE</b>									
Prior Service	99	±1	61	19	20	±6	76.0	±6.0	
Non-Prior Service	98	±1	50	20	30	±3	72.0	±3.0	
<b>UVAO TRAINING</b>									
Trained	99	±1	64	17	19	±3	79.0	±3.0	
Not Trained	96	±2	30	26	44	±4	54.0	±6.0	
<b>AGE</b>									
18 to 24 Years Old	96	±3	46	17	37	±8	73.0	±9.0	
25 to 29 Years Old	98	±2	48	21	31	±5	70.0	±6.0	
30 to 34 Years Old	98	±2	53	20	27	±5	72.0	±6.0	
35 Years Old or More	98	±2	56	20	24	±4	74.0	±4.0	

Note. Percent responding are Unit Voting Assistance Officers who answered the question. Percentage Reporting Yes does not include those who indicated "Did not use."



# **Survey Instrument**





**Human Resources Strategic Assessment Program  
(HRSAP)**

Information and Technology for Better Decision Making

- You have reached the redirect page for Department of Defense Human Resources Strategic Assessment Program (HRSAP) surveys. You will be redirected to our contractor's web site (a secure .com site run by Data Recognition Corporation) to participate in the survey.
- Please enter your Ticket Number below, then click the Continue button to access your survey.

- If you are not automatically transferred, click on the link below:

<http://www.dodsurvey.net>

**Certification**

Authorities: [10 USC 1782](#)

Sponsor: [Office of the Under Secretary of Defense for Personnel and Readiness](#)

Report Control Number: DD-P&R(AR) 2145

Contract: M67004-99-0001

Survey Results: <http://www.dmdc.osd.mil/surveys>



**2010 Post-Election Voting Survey of Unit Voting Assistance Officers**

**Welcome**

[Security Protection Advisory](#)

[DD-P&R\(AR\)1918](#)  
[Exp. 09/30/2011](#)

You have been selected to take a survey about your duties as a Unit Voting Assistance Officer (UVAO). When you click the *Continue* button below, you will be asked to:

- Provide your unit postal and your e-mail address so we can communicate with you
- Read the Informed Consent Statement
- Take the survey

Thank you for your time and participation.

Click [here](#) to verify and update your postal and e-mail address.

[Frequently Asked Questions / How to Contact Us](#)

**2010 POST-ELECTION VOTING SURVEY OF UNIT VOTING ASSISTANCE OFFICERS  
INFORMED CONSENT INFORMATION**

**This survey is exempt from the Privacy Act, because no personally identifiable information is collected.**

**AUTHORITY:** The authority to solicit the information requested in this survey is contained in the Uniformed and Overseas Citizens Absentee Voting Act of 1986, Section 101.b (1), 42 USC §1973ff and the Military and Overseas Voter Empowerment (MOVE) Act, a subtitle of the National Defense Authorization Act for Fiscal Year 2010.

**PRINCIPAL PURPOSE:** Information collected in this survey will be used to evaluate and improve the absentee voting process experienced by military and U.S. civilians abroad. Reports will be provided to the Federal Voting Assistance Program (FVAP). These results will be used for research and analysis purposes only.

**ROUTINE USES:** None.

**DISCLOSURE:** Providing information on this survey is voluntary. Most people can complete the survey in 10 minutes. There is no penalty or loss of benefits to which you are entitled if you choose not to respond. However, maximum participation is encouraged so that the data will be complete and representative. Identifying information will be used only by government and contractor staff engaged in, and for the purposes of, the research project. For example, the research oversight office of the Office of the Under Secretary of Defense (Personnel and Readiness) and representatives of the U.S. Army Medical Research and Materiel Command are eligible to review research records as a part of their responsibility to protect human subjects in research. This survey is being conducted for research purposes. In no case will individual identifiable survey responses be reported. If you answer any item and indicate distress or being upset, etc., you will not be contacted for follow-up purposes. However, if you indicate a direct threat to harm yourself or others within responses or communications about the survey, because of concern for your welfare, DMDC will notify an office in your area for appropriate action.

**SURVEY ELIGIBILITY AND POTENTIAL BENEFITS:** DMDC uses established, scientific procedures when selecting a representative sample from the Defense community. For this survey, we have selected all units with 25 or more active members from the Unit Identification Code Address file. The Unit Voting Assistance Officer for each selected unit is eligible to participate. You have been identified as the Unit Voting Assistance Officer for a selected unit. This is your chance to be heard on issues that directly affect you, including the length of UVAO assignments, assessment of UVAO training, the availability of voting resource materials, and UVAO activities. While there is no direct benefit for your individual participation, your responses on this survey *make a difference*.

**STATEMENT OF RISK:** The data collection procedures are not expected to involve any risk or discomfort to you. The only risk to you is accidental or unintentional disclosure of the data you provide. However, the government and its contractors have a number of policies and procedures to ensure that survey data are safe and protected. For example, no identifying information is ever stored in the same file as survey responses. Survey data may be shared with organizations doing research on DoD personnel.

**If you experience any difficulties taking the survey, please contact the Survey Processing Center by sending an e-mail to [UVAOSurvey@osd.pentagon.mil](mailto:UVAOSurvey@osd.pentagon.mil) or call, toll-free, 1-800-881-5307. If you have concerns about your rights as a research participant, please contact: Ms. Caroline Miner, Human Research Protection Program Manager for the Office of the Under Secretary of Defense (P&R), [HRPP@tma.osd.mil](mailto:HRPP@tma.osd.mil) (703) 575-2677.**

**If you desire to withdraw your answers after starting the survey, please notify the Survey Processing Center prior to February 11, 2011. Please include in the e-mail or phone message your name, and Ticket Number. Unless withdrawn, partially completed survey data may be used after that date.**

**Click *Continue* if you agree to do the survey.**

**HOW TO CONTACT US**

If you have technical issues with the survey or you need to update your contact information, you have three ways to contact the Survey Operations Center:

- **Call:** 1-800-881-5307
- **E-mail:** [UVAOSurvey@osd.pentagon.mil](mailto:UVAOSurvey@osd.pentagon.mil)
- **Fax:** 1-763-268-3002

If you have any questions about this survey, or for more information on the Federal Voting Assistance Program (FVAP) Post-Election Voting Survey Program, contact FVAP:

- **Call:** 1-800-438-VOTE
- **E-mail:** [vote@fvap.gov](mailto:vote@fvap.gov)

## FREQUENTLY ASKED QUESTIONS

### What is Defense Manpower Data Center (DMDC)?

- DMDC maintains the largest archive of personnel, manpower, training, and financial data in the Department of Defense (DoD). DMDC also conducts Joint-Service surveys including the Status of Forces Surveys, QuickCompass, and Human Relations Surveys for the DoD. To learn more, visit the DMDC Web site.

<http://www.dmdc.osd.mil/>

### What is the Post-Election Voting (PEV) survey?

- Post-Election Voting (PEV) surveys are sponsored by the Director of the Federal Voting Assistance Program (FVAP) as the Presidential designee to administer the Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA). UOCAVA, as amended in 2009, requires FVAP to report to Congress how effective programs are for assisting overseas citizens to vote in Federal elections. The PEV surveys are designed to assist FVAP in administering UOCAVA and are used to develop ways to make absentee voting easier for military personnel and overseas citizens.

### What is the UOCAVA law?

- The Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA) was enacted in 1986. UOCAVA law permits members of the Uniformed Service and Merchant Marines, their eligible family members, and U.S. citizens residing overseas, to vote in federal general elections. The Federal Voting Assistance Program (FVAP) has been charged with administering UOCAVA law and works to ensure UOCAVA citizens their right to vote, no matter where in the world they may be residing.

### How do I know this is an official, approved DoD survey?

- In accordance with [DoD Instruction 8910.01](#), all data collection in the DoD must be licensed and show that license as a Report Control Symbol (RCS) with an expiration date. The RCS for this survey is RCS# DD-P&R(AR)1918, which expires 09/30/2011.

### How did you pick me?

- DMDC uses well-established, scientific procedures to select a sample that represents the Defense community. We selected units with 25 or more active members from the Unit Identification Code Address file. You have self-identified as the Unit Voting Assistance Officer for a selected unit.

### Why should I participate?

- This is your chance to be heard on issues that directly affect you and your position as a Unit Voting Assistance Officer, including the length of UVAO assignments, assessment of UVAO training, the availability of voting resource materials, and UVAO activities. Your responses on this survey **make a difference**.

### What is UVAOSurvey@osd.pentagon.mil?

- This is the official e-mail address for communicating with Unit Voting Assistance Officers about Post-Election Voting (PEV) Surveys. "UVAOSurvey" is short for Unit Voting Assistance Officers.

### Why am I being asked to use the Web?

- Web administered surveys allow us to get survey results to senior Defense leaders faster, which increases their ability to make informed policy decisions in a timely manner.

### Why are you using a .net instead of a .mil domain to field your survey?

- The survey is administered by our contractor, Data Recognition Corporation, an experienced survey operations company. The survey collection tool starts on a .mil site within DMDC. Once you enter your ticket number you are redirected to a contractor site which uses a .net domain. This allows everyone to access the survey, even from a non-government computer.

### Do I have to take the survey in one sitting?

- No, it is not necessary to complete the survey in one sitting. From any survey item, just click the *Save and Return Later* button. All of your responses are saved. When you return to the Web site enter your Ticket Number. You will re-start the survey at the point where you stopped.

### Why does the survey ask personal questions?

- Asking questions that are specific to you as an individual allows DMDC to look for similarities and differences among groups of Unit Voting Assistance Officers. Collecting this information is vital to informing policy makers about the attitudes and concerns of all personnel subgroups so no group is overlooked.

**Will my answers be kept private?**

- All data will be reported in the aggregate; which means no individual data will be reported.

**Can I withdraw my answers once I have started the survey?**

- If you wish to withdraw your answers, please notify the Survey Processing Center prior to February 11, 2011 by sending an e-mail to [UVAOSurvey@osd.pentagon.mil](mailto:UVAOSurvey@osd.pentagon.mil) or calling, toll-free 1-800-881-5307. Include your name and Ticket Number in the correspondents.

**Will I ever see the results of the survey?**

- DMDC posts survey results on the following Web site:

<http://www.dmdc.osd.mil/surveys/>

<b>BACKGROUND INFORMATION</b>
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1. On November 2, 2010, were you assigned as a Unit Voting Assistance Officer (UVAO) in any of the military Services?

- Yes  
 No

2. On November 2, 2010, in which Service were you assigned as a Unit Voting Assistance Officer (UVAO)?

- Army  
 Navy  
 Marine Corps  
 Air Force  
 Coast Guard

3. On November 2, 2010, were you serving in the military?

- Yes, on active duty  
 Yes, as a member of the National Guard or Reserve in a full-time, active duty program (AGR/FTS/AR)  
 Yes, as a traditional National Guard/Reserve member (e.g., drilling unit, IMA, IRR)  
 No, I was a federal civilian  
 No, I was a federal contractor

4. [Ask if Q3 = ANY "Yes"] What was your paygrade on November 2, 2010?

- |   |   |   |  |
|---|---|---|--|
| <input checked="" type="checkbox"/> E-1 | <input checked="" type="checkbox"/> E-6 | <input checked="" type="checkbox"/> W-1 | <input checked="" type="checkbox"/> O-1/O-1E     |
| <input checked="" type="checkbox"/> E-2 | <input checked="" type="checkbox"/> E-7 | <input checked="" type="checkbox"/> W-2 | <input checked="" type="checkbox"/> O-2/O-2E     |
| <input checked="" type="checkbox"/> E-3 | <input checked="" type="checkbox"/> E-8 | <input checked="" type="checkbox"/> W-3 | <input checked="" type="checkbox"/> O-3/O-3E     |
| <input checked="" type="checkbox"/> E-4 | <input checked="" type="checkbox"/> E-9 | <input checked="" type="checkbox"/> W-4 | <input checked="" type="checkbox"/> O-4          |
| <input checked="" type="checkbox"/> E-5 |   | <input checked="" type="checkbox"/> W-5 | <input checked="" type="checkbox"/> O-5          |
|   |   |   | <input checked="" type="checkbox"/> O-6 or above |

5. [Ask if Q3 = "No, I was a federal civilian"] What was your GS or GS equivalent paygrade on November 2, 2010?

- GS-1  
 GS-2  
 GS-3  
 GS-4  
 GS-5  
 GS-6  
 GS-7  
 GS-8  
 GS-9  
 GS-10  
 GS-11  
 GS-12  
 GS/GM-13  
 GS/GM-14  
 GS/GM-15 or above

6. On November 2, 2010, were you stationed in the United States or overseas? If you were stationed on board a ship, indicate whether your homeport country was the United States or overseas.

- United States (including U.S. territories)  
 Overseas

[Ask if Q6 = "Overseas"] Please specify in which overseas country you were stationed. If on board a ship, specify the homeport country.

7. [Ask if Q6 = "Overseas"] As of November 2, 2010, how long had you been stationed in this country?

- Less than 6 months  
 6 months to less than 1 year  
 1 year to less than 2 years  
 2 years to less than 3 years  
 3 years or more

**8. What was your age on November 2, 2010?**

- 18 to 24 years old
- 25 to 29 years old
- 30 to 34 years old
- 35 to 44 years old
- 45 years old or older

**9. Are you currently assigned to the same Unit Voting Assistance Officer (UVAO) position that you held on November 2, 2010?**

- Yes
- No

**10. How long had you been a Unit Voting Assistance Officer (UVAO) in the assignment you held on November 2, 2010?**

- Less than 3 months
- 3 months to less than 6 months
- 6 months to less than 1 year
- 1 year or more

**11. Had you ever served as a Unit Voting Assistance Officer (UVAO) before your most recent UVAO assignment?**

- Yes, once before
- Yes, twice before
- Yes, three or more times before
- No

**12. As of November 2, 2010, how long had you served as a Unit Voting Assistance Officer (UVAO), including previous service?**

- Less than 6 months
- 6 months to less than 1 year
- 1 year to less than 2 years
- 2 years to less than 3 years
- 3 years or more

**TRAINING**

**13. During the Unit Voting Assistance Officer (UVAO) assignment period that includes November 2, 2010, did you receive any training to prepare you for performing your UVAO duties?**

- Yes
- No

**14. [Ask if Q13 = "Yes"] If you received any of the following types of training, how useful was each one in preparing you for performing your Unit Voting Assistance Officer (UVAO) duties? Mark one answer for each item.**

	Did not receive this training	Not at all useful	Not very useful	Somewhat useful	Useful	Very useful
a. Federal Voting Assistance Program's (FVAP) onsite UVAO training workshop .....		<input checked="" type="checkbox"/>				
b. FVAP's online/ CD ROM training for UVAOs.....		<input checked="" type="checkbox"/>				
c. Continuity Folder.....		<input checked="" type="checkbox"/>				
d. Training provided by your military Service .....		<input checked="" type="checkbox"/>				

**VOTING ASSISTANCE**

**15. As of November 2, 2010, approximately how many permanent military members were assigned to the unit(s) where you served as a Unit Voting Assistance Officer (UVAO)?**

- Less than 50
- 50 to 99
- 100 to 149
- 150 to 199
- 200 to 249
- 250 or more

16. As of November 2, 2010, how many Unit Voting Assistance Officers (UVAOs) and assistant UVAOs were assigned to the unit(s) where you served as a UVAO? *Please include yourself in the total number.*

- 1
- 2
- 3
- 4
- 5
- 6 or more

17. During 2010, approximately how many permanent military members from your unit(s) did you provide with voting assistance in the primaries and the November 2 general election?

- None
- 1 to 9
- 10 to 24
- 25 to 99
- 100 or more

18. During 2010, approximately how many military spouses and dependents did you provide with voting assistance in the primaries and the November 2 general election?

- None
- 1 to 9
- 10 to 24
- 25 to 99
- 100 or more

19. Since Labor Day (September 6, 2010), approximately how many hours per week have you spent on Unit Voting Assistance Officer (UVAO) activities?

- Less than 1 hour per week
- 1 hour to less than 2 hours per week
- 2 hours to less than 3 hours per week
- 3 hours to less than 4 hours per week
- 4 hours or more hours per week

20. During 2010, how satisfied or dissatisfied were you with the amount of support you received from each of the following groups in helping you perform your Unit Voting Assistance Officer (UVAO) duties? *Mark one answer for each item.*

	Did not have an Installation Voting Assistance Officer	Did not receive any support from this group	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
a. Federal Voting Assistance Program (FVAP) ...			<input checked="" type="checkbox"/>				
b. Your military Service .....			<input checked="" type="checkbox"/>				
c. Your command.....			<input checked="" type="checkbox"/>				
d. Your Installation Voting Assistance Officer(s) .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

21. During 2010, what was the most frequent form of voting assistance you were asked to provide as a Unit Voting Assistance Officer (UVAO)? *Mark one answer.*

- Providing paper or PDF copies of voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs]) to voters
- Directing voters to the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete voting forms (e.g., FPCAs or FWABs)
- Helping voters complete paper or PDF copies of voting forms (e.g., FPCAs or FWABs)
- Helping voters complete voting forms (e.g., FPCAs or FWABs) using FVAP's Automated Online Assistant
- Electronically transmitting and/or receiving election materials
- Helping voters determine their legal residency and/or voting jurisdiction
- Providing addresses of local election officials
- Explaining state voting procedures and/or election deadlines to voters

**TECHNOLOGICAL ASSISTANCE IN VOTING**

22. Between September 13, 2010 and November 2, 2010, were you provided with enough access to the following modes of technology to support your Unit Voting Assistance Officer (UVAO) duties? *Mark one answer for each item.*

I did not have any access to this technology				
No, I did not have enough access				
Yes, I had enough access				
a. Computer .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
b. Printer .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
c. Fax machine .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
d. Internet .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
e. Government Web sites (e.g., state or Federal [.gov or .mil] sites) .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Non-government Web sites (e.g., .com sites) .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Department of Defense (DoD) e-mail address .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
h. Personal e-mail address (e.g., Gmail, Yahoo, or Hotmail e-mail addresses) .....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

23. [Ask if Q22 [MATCHING ITEM] = "Yes, I had enough access" or Q22 [MATCHING ITEM] = "No, I did not have enough access"] Between September 13, 2010 and November 2, 2010, approximately how many days did you have access to each of the following? *Mark one answer for each item.*

	1-7 days	8-14 days	15-21 days	22-35 days	36-50 days	Every day
a. Computer .....	<input checked="" type="checkbox"/>					
b. Printer .....	<input checked="" type="checkbox"/>					
c. Fax machine .....	<input checked="" type="checkbox"/>					
d. Internet .....	<input checked="" type="checkbox"/>					
e. Government Web sites (e.g., state or Federal [.gov or .mil] sites) .....	<input checked="" type="checkbox"/>					
f. Non-government Web sites (e.g., .com sites) .....	<input checked="" type="checkbox"/>					

	1-7 days	8-14 days	15-21 days	22-35 days	36-50 days	Every day
g. Department of Defense (DoD) e-mail address .....	<input checked="" type="checkbox"/>					
h. Personal e-mail address (e.g., Gmail, Yahoo, or Hotmail e-mail addresses) .....	<input checked="" type="checkbox"/>					

**VOTING ASSISTANCE GUIDE**

24. The Department of Defense 2010-11 Voting Assistance Guide (VAG) provides state-by-state information about registering to vote and requesting an absentee ballot. Did you receive the 2010-11 VAG?

- Yes
- No

25. [Ask if Q24 = "Yes"] During 2010, how useful was the 2010-11 Voting Assistance Guide (VAG) in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

- Very useful
- Useful
- Somewhat useful
- Not very useful
- Not at all useful

26. [Ask if Q24 = "Yes"] During 2010, how useful were the following features of the 2010-11 Voting Assistance Guide (VAG) in helping you perform your Unit Voting Assistance Officer (UVAO) duties? *Mark one answer for each item.*

	Very useful	Useful	Somewhat useful	Not very useful	Not at all useful
a. State-by-state information on registering and voting absentee .....	<input checked="" type="checkbox"/>				
b. Dates of elections and deadlines .....	<input checked="" type="checkbox"/>				
c. Information on how to fill out voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs]) .....	<input checked="" type="checkbox"/>				
d. Mailing addresses to send completed voting forms (e.g., FPCAs or FWABs) .....	<input checked="" type="checkbox"/>				
e. Information on transmitting completed voting forms (e.g., FPCAs or FWABs) by fax .....	<input checked="" type="checkbox"/>				
f. Information on transmitting completed voting forms (e.g., FPCAs or FWABs) by e-mail .....	<input checked="" type="checkbox"/>				

27. If given a choice, which format of the Voting Assistance Guide (VAG) would you prefer to use in the future?

- Paper-based copy
- Web-based copy
- Both a paper- and Web-based copy

29. [Ask if Q28 = "Yes"] During 2010, did you forward any Federal Voting Assistance Program (FVAP) News Releases to your unit members?

- Yes
- No

30. [Ask if Q28 = "Yes"] During 2010, how useful were the Federal Voting Assistance Program's (FVAP) News Releases in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

- Very useful
- Useful
- Somewhat useful
- Not very useful
- Not at all useful

**FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) WEB SITE**

31. The Federal Voting Assistance Program's (FVAP) Web site, [www.fvap.gov](http://www.fvap.gov), provides voting-related information and resources. During 2010, did you visit this Web site?

- Yes
- No

32. [Ask if Q31 = "Yes"] On average, how often have you visited the Federal Voting Assistance Program's (FVAP) Web site since Labor Day (September 6, 2010)?

- Every day
- 3-4 times each week
- 1-2 times each week
- Less than once a week
- Less than once a month
- I do not recall

**FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) NEWS RELEASES**

28. The Federal Voting Assistance Program (FVAP) transmits News Releases to Unit Voting Assistance Officers (UVAOs) who are registered to receive them. During 2010, were you registered to receive FVAP's New Releases?

- Yes
- No

**FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) AUTOMATED ONLINE ASSISTANT**

**33. [Ask if Q31 = "Yes"] During 2010, what was your main reason for visiting the Federal Voting Assistance Program's (FVAP) Web site?**

**Mark one answer.**

- To access online PDF versions of voting forms (e.g., Federal Post Card Applications [FPCAs] or Federal Write-In Absentee Ballots [FWABs])
- To access the Automated Online Assistant for voting forms (e.g., FPCAs or FWABs)
- To access the online 2010-11 Voting Assistance Guide (VAG)
- To access FVAP's News Releases
- To access the Election Calendar
- To link to other election-related Web sites
- To obtain Unit Voter Assistance Officer (UVAO) training
- To obtain toll-free telephone numbers
- To send e-mail to FVAP

**34. [Ask if Q31 = "Yes"] During 2010, how useful was the Federal Voting Assistance Program's (FVAP) Web site in helping you perform your Unit Voting Assistance Officer (UVAO) duties?**

- Very useful
- Useful
- Somewhat useful
- Not very useful
- Not at all useful

**35. [Ask if Q31 = "No"] What was the main reason why you did not visit the Federal Voting Assistance Program's (FVAP) Web site in 2010?**

- I did not know about it
- I did not know what it was for
- I did not have access to the Internet
- I knew about it, but did not know the Web site address
- I got all the information I needed from other sources
- I did not think it would be useful
- Some other reason

**[Ask if Q31 = "No" and Q35 = "Some other reason"] Please specify the main reason why you did not visit FVAP's Web site.**

**36. During 2010, did you recommend anyone to use the Federal Voting Assistant Program's (FVAP) Automated Online Assistant to complete a Federal Post Card Application (FPCA)?**

- Yes
- No

**37. [Ask if Q36 = "No"] What was the main reason why you did not recommend anyone to use the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete a Federal Post Card Application (FPCA) in 2010?**

- I did not know about it
- I did not know what it was for
- I did not have access to the Internet
- I knew about it, but did not know the Web site address
- I felt more comfortable having voters use paper or PDF copies of FPCAs
- I did not think it would be useful
- Some other reason

**38. During 2010, did you recommend anyone to use the Federal Voting Assistant Program's (FVAP) Automated Online Assistant to complete a Federal Write-In Absentee Ballot (FWAB)?**

- Yes
- No

**39. [Ask if Q38 = "No"] What was the main reason why you did not recommend anyone to use the Federal Voting Assistance Program's (FVAP) Automated Online Assistant to complete a Federal Write-In Absentee Ballot (FWAB) in 2010?**

- I did not know about it
- I did not know what it was for
- I did not have access to the Internet
- I knew about it, but did not know the Web site address
- I felt more comfortable having voters use paper or PDF copies of FWABs
- I did not think it would be useful
- Some other reason

**FEDERAL VOTING ASSISTANCE PROGRAM'S (FVAP) TOLL-FREE TELEPHONE SERVICE**

40. The Federal Voting Assistance Program (FVAP) provides a toll-free telephone service from many countries that allows a caller to talk to FVAP staff for voting assistance. During 2010, did you use or refer anyone in your unit(s) to FVAP's toll-free telephone service?

- Yes
- No

41. [Ask if Q40 = "Yes"] During 2010, how useful was the assistance you received from the Federal Voting Assistance Program's (FVAP) toll-free telephone service in helping you perform your Unit Voting Assistance Officer (UVAO) duties?

- Very useful
- Useful
- Somewhat useful
- Not very useful
- Not at all useful
- I did not use this service

42. [Ask if Q40 = "No"] What was the main reason why you did not use, or recommend anyone to use, the Federal Voting Assistance Program's (FVAP) toll-free telephone service in 2010?

- I did not know about it
- I knew about it, but did not know the telephone number
- I did not have access to a telephone
- I knew about it, but got the desired information from other sources
- I did not need it
- It was a long distance call
- I could not get through
- Some other reason

[Ask if Q42 = "Some other reason"] Please specify the main reason why you did not use, or recommend anyone to use, FVAP's toll-free telephone service.

**OTHER SOURCES OF VOTING INFORMATION**

43. During 2010, how useful were each of the following sources of information in helping you perform your Unit Voting Assistance Officer (UVAO) duties? *Mark one answer for each item.*

	Very useful	Useful	Somewhat useful	Not very useful	Not at all useful	Did not use
a. The Federal Voting Assistance Program's (FVAP) Automated Online Assistant.....	<input checked="" type="checkbox"/>					
b. FVAP's online training programs.....	<input checked="" type="checkbox"/>					
c. Election Dates Posters.....	<input checked="" type="checkbox"/>					
d. How To Do It! Frequently Asked Questions about absentee voting.....	<input checked="" type="checkbox"/>					
e. Public service ad campaign.....	<input checked="" type="checkbox"/>					
f. FVAP's Online Chat Room.....	<input checked="" type="checkbox"/>					

44. During 2010, did you have enough of the following election materials to carry out your Unit Voting Assistance Officer (UVAO) duties? *Mark one answer for each item.*

	Yes	No	Did not use
a. 2010-11 Voting Assistance Guide (VAG).....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Federal Post Card Applications (FPCAs).....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Federal Write-In Absentee Ballots (FWABs).....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Election Dates Posters.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. Motivational posters.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**COMMENTS**

45. Thank you for participating in this Post-Election Voting survey. There are no more questions on this survey. If you would like to know when and where the results of this and other DMDC surveys are available, follow DMDC Facebook (<http://www.facebook.com/go2dmdc>) or Twitter (<http://www.twitter.com/dmdc>).

Please provide any comments or questions you have regarding this questionnaire, the Federal Voting Assistance Program (FVAP), or your most recent assignment as a Unit Voting Assistance Officer (UVAO) in the space provided. Your comments will be viewed and considered as policy deliberations take place. Any comments you make on this questionnaire will be kept confidential, and no follow-up action will be taken in response to any specifics reported. Your feedback is useful and appreciated.

**SURVEY ELIGIBILITY**

46. You have indicated that you were not assigned as a Unit Voting Assistance Officer (UVAO) on November 2, 2010. If you know who the UVAO was for your unit on November 2, 2010 then do the following three steps:

- Click the *Back* button,
- Clear your answer, and
- Forward the survey notification to the person who was the UVAO on November 2, 2010.

If you don't know who the UVAO was then click *Submit Survey* to submit the survey. For further help, please call our Survey Processing Center toll-free at 1-800-881-5307 or e-mail [UVAOSurvey@osd.pentagon.mil](mailto:UVAOSurvey@osd.pentagon.mil).



