



Information and Technology for Better Decision Making

2010 Post-Election Voting Survey of Overseas Civilians

Tabulations of Responses



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**2010 POST-ELECTION VOTING SURVEY OF
OVERSEAS CIVILIANS:
TABULATIONS OF RESPONSES**

Acknowledgments

Defense Manpower Data Center (DMDC) is indebted to numerous people for their assistance with the *2010 Post-Election Voting Survey of Overseas Civilians*, which was conducted on behalf of the Office of the Under Secretary of Defense for Personnel and Readiness (OUSD[P&R]). The survey program is conducted under the leadership of Timothy Elig, Director, *Human Resources Strategic Assessment Program* (HRSAP).

Policy officials contributing to the development of this survey included Bob Carey and Paul Drugan (Federal Voting Assistance Program).

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Jacqueline Malone, SRA International, Inc., formatted and assembled this tabulation volume using DMDC's Survey Reporting Tool. A team consisting of Robert Tinney, Ada Harris, and Ryan Murphy and Eric Miner, Consortium Research Fellows, completed quality control for this tabulation volume.

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2010 POST-ELECTION VOTING SURVEY OF OVERSEAS CIVILIANS: TABULATIONS OF RESPONSES

Introduction to the Survey

The *Human Resources Strategic Assessment Program* (HRSAP), Defense Manpower Data Center (DMDC), conducts surveys to support the personnel information needs of the Under Secretary of Defense for Personnel and Readiness (USD[P&R]). These surveys assess the attitudes and opinions of the entire Department of Defense (DoD) community. While the primary source of information for HRSAP is the *Status of Forces Surveys* (SOFS), DMDC developed the *Post-Election Voting Surveys* in 2008. *Post-Election Voting Surveys* are conducted at the request of the Federal Voting Assistance Program (FVAP) office as required by the Uniformed and Overseas Citizens Absentee Voting Act of 1986 (UOCAVA), 42 U.S.C. 1973ff, as amended in November 2009 by the Military and Overseas Voter Empowerment Act (MOVE), for an evaluation of the effectiveness of assistance provided to UOCAVA voters for the 2010 federal office elections.

This report contains tabulations of responses from the *2010 Post-Election Voting Survey of Overseas Civilians (2010 PEV2)*, conducted from December 14, 2010 to February 18, 2011. This introduction (1) summarizes the survey content, (2) defines the total population surveyed and the subgroups used in tabulations of responses, (3) summarizes the survey methodology,¹ and (4) provides details on how to use the tabulations. The tabulations and a copy of the survey items follow this introduction.²

Survey Content

The topics covered in the *2010 PEV2* included background information, the 2010 election, absentee ballots, voting assistance, other sources of voting information, electronic transmission of voting materials, and the 2008 election. The survey was subdivided into the following seven topic areas:

1. *Background Information*—U.S. citizenship, age, gender, geographical region of current residence, length of time living outside of U.S., length of time registered at current embassy or consulate, number of family members 18 years and older, and state of legal voting residence.
2. *2010 Election*—Voter registration status, voting interest, voting history, voting behavior in the 2010 election, and reasons for not voting.
3. *Absentee Ballots*—Timing of absentee ballot requests; methods used to obtain and return Federal Post Card Applications (FPCA); contact from their Local

¹ Details on survey methodology are reported by DMDC (2011b).

² Refer to DMDC (2011a) to view a screen-shot version of the survey as it appeared on the Web.

Election Official (LEO); receipt, completion, and return of absentee ballots; satisfaction with the absentee voting process; use of the Federal Write-In Absentee Ballot (FWAB); and reasons for not using the FWAB.

4. *Voting Assistance*—Use of Voting Assistance Officers (VAOs); type of assistance received from VAOs; satisfaction with VAOs; reasons for not using VAOs; use of FVAP Web site; satisfaction with the FVAP Web site; reasons for not using the FVAP Web site; use of the DoD 2010-11 Voting Assistance Guide (VAG); source of the VAG; rating of the VAG; reasons for using or not using the VAG; use of and satisfaction with the FVAP toll-free telephone service; reasons for not using the FVAP telephone service; and use of and satisfaction with social networking sites to obtain voting-related information from FVAP.
5. *Other Sources of Voting Information*—Use of and satisfaction with other sources of voting information, including government agencies, political organizations, and news media.
6. *Electronic Transmission of Voting Materials*—Use of fax and/or e-mail to request absentee ballots and/or cast ballots.
7. *2008 Election*—Voting behavior in the 2008 election.

Population and Reporting Categories

The target population for the 2010 PEV2 consisted of American civilians, 18 years and older, residing outside the U.S. who had an e-mail address on file with the Department of State (DoS). Survey results are presented for the total population and by two reporting categories. To form the reporting categories for the tabulations, respondents were solely based on survey self-report. Survey results are tabulated by location and age. Definitions for reporting categories follow:

- *Location*—Categories include *Africa, East Asia/Pacific, Europe and Eurasia, Near East, and Western Hemisphere*.
- *Age*—Categories include *18-29 Years Old, 30 to 34 Years Old, 35 to 44 Years Old, and 45 Years Old or More*.

Survey Methodology

The Web survey administration process began on December 14, 2010, with e-mail notifications sent to sample members. This notification e-mail explained why the survey was being conducted, how the survey information would be used, and why participation was important. Throughout the administration period, additional e-mail reminders were sent to encourage survey participation. Data were collected on the Web between December 14, 2010 and February 18, 2011.

The sample consisted of 47,879 overseas civilians from the sampling frame constructed by DoS. The sampling frame for the 2010 PEV2 consisted of civilians registered with DoS, born on or before November 2, 1992 (voting age), and with e-mail addresses on file. In addition, short-term registrants (30 days or less at majority of posts) and those who arrived in the country after October 1, 2010 were excluded. Although DoS maintains registries covering hundreds of thousands of U.S. civilians, slightly less than 96,000 met all the 2010 PEV2 criteria for inclusion on the sampling frame. Because civilians living in different countries may have varied access to voting, postal mail, e-mail, and attachment to the U.S. government, estimates from a survey sampling DoS registries are not likely representative of the voting behavior of all U.S. civilians living overseas.

Completed surveys (defined as 50% or more of the survey questions asked of all participants are answered, and Q5 [region of residence] is completed) were received from 4,147 eligible respondents. Data were not weighted for this project due to the extremely low response rate and number of usable questionnaires. Point estimates from the survey only represent respondents and cannot be weighted to generalize to the population of overseas civilians. Table 1 shows the number of respondents.

Table 1.
Number of Respondents (Total) and Estimated Population by Reporting Categories

	Respondents			Estimated Population		
	Count	Percent		Totals	Percent	
TOTAL	4,147	100%		4,147	100%	
Africa	347	8%		347	8%	
East Asia/Pacific	1,058	26%		1,058	26%	
Europe and Eurasia	1,295	31%		1,295	31%	
Near East	525	13%		525	13%	
Western Hemisphere	870	21%		870	21%	
AGE						
18 to 24 Years Old	533	13%		533	13%	
25 to 29 Years Old	471	11%		471	11%	
30 to 34 Years Old	460	11%		460	11%	
35 to 44 Years Old	793	19%		793	19%	
45 Years Old or More	1,889	46%		1,889	46%	

Tabulation Procedures

Tabulations³ for each question from the survey are shown on one page. To compress the width of columns in the tables, the response options are shown with a number or letter; then that number or letter is used as the column heading for the responses. The central feature of the tabulations is the percentage of members choosing the response options indicated by the column heading. Within a set of response options, percentages may not add to 100% due to rounding error.

Where an item lends itself to presentation as an average, that average is also shown as both a number estimate and in a bar chart. The averages lend themselves to a quick scan for reporting groups differing from other similarly defined groups. In some cases, the responses are averages of the numeric scales presented with the response options. Where there is a simple binomial response (e.g., yes/no), only one percentage is presented. In this case, the bar chart represents that percentage.

On each page of tabulations, the first column lists the reporting group shown in that row. The second column, *Percent Responding*, lists the portion of the reporting group represented in the estimates in that row. The footnote at the bottom of each tabulation page defines the population. Survey items that show responses for the total population (e.g., those who are registered as well as those who are not registered to vote) have the footnote "Percent responding are U.S. civilians living overseas who answered the question."

Not all questions will apply to every respondent. Where possible, the Web survey is programmed to skip respondents over questions that do not apply to them. For example, Q22 (Even though you did not vote, did you request an absentee ballot for the November 2, 2010 election?) does not apply to those who marked in Q19 that they definitely did not vote. The table note for this question indicates, "Percent responding are U.S. civilians living overseas who answered the question and who definitely did not vote (Q19)."

Reporting Conventions

The following reporting conventions are used:

- "0" indicates that no one in any reporting group selected the response option,
- NR indicates the estimate is *Not Reportable* and is suppressed because of low reliability. Estimates of low reliability are suppressed based on criteria defined in terms of nominal sample size (less than 5), effective sample size (less than 30), or relative standard error (greater than 0.225),

³ Details of data editing and preparation are provided by DMDC (2011a).

- NA indicates the question was *Not Applicable* because the question did not apply to respondents in the reporting category based on answers to previous questions.

References

- DMDC. (2011a). *2010 Post-Election Voting Survey of Overseas Civilians: Administration, datasets, and codebook* (Report No. 2011-022). Arlington, VA: Author.
- DMDC. (2011b). *2010 Post-Election Voting Survey of Overseas Civilians: Statistical methodology report* (Report No. 2011-021). Arlington, VA: Author.
- Research Triangle Institute. (2004). *SUDAAN[®] Language Manual, Release 9.0*. Research Triangle Park, NC: Research Triangle Institute.

Tabulations of Responses

1. Were you a U.S. citizen on November 2, 2010?

	Percent Responding	Percentages	
		Yes	Percentage Reporting Yes
TOTAL	100	100	
Africa	100	100	
East Asia/Pacific	100	100	
Europe and Eurasia	100	100	
Near East	100	100	
Western Hemisphere	100	100	
AGE			
18 to 24 Years Old	100	100	
25 to 29 Years Old	100	100	
30 to 34 Years Old	100	100	
35 to 44 Years Old	100	100	
45 Years Old or More	100	100	

Note. Percent responding are U.S. civilians living overseas who answered the question. Respondents who were not a U.S. citizen (Q1) are excluded from this report.

2. What was your age on November 2, 2010?

- 1. 17 years old or younger
- 2. 18 to 24 years old
- 3. 25 to 29 years old
- 4. 30 to 34 years old
- 5. 35 to 44 years old
- 6. 45 years old or older

	Percent Responding	Percentages					
		1	2	3	4	5	6
TOTAL	100	0°	13	11	11	19	46
Africa	100	0°	9	13	14	19	45
East Asia/Pacific	100	0°	9	11	12	21	47
Europe and Eurasia	100	0°	19	13	13	19	35
Near East	100	0°	7	13	10	17	52
Western Hemisphere	100	0°	12	8	7	18	55
AGE							
18 to 24 Years Old	100	0°	100	0	0	0	0
25 to 29 Years Old	100	0°	0	100	0	0	0
30 to 34 Years Old	100	0°	0	0	100	0	0
35 to 44 Years Old	100	0°	0	0	0	100	0
45 Years Old or More	100	0°	0	0	0	0	100

Note. Percent responding are U.S. civilians living overseas who answered the question. Respondents who were not at least 18 years old (Q2) are excluded from this report.

° Response option never endorsed.

3. Are you...?

1. Male

2. Female

	Percent Responding	Percentages	
		1	2
TOTAL	100	54	46
Africa	100	45	55
East Asia/Pacific	100	59	41
Europe and Eurasia	100	49	51
Near East	100	61	39
Western Hemisphere	100	54	46
AGE			
18 to 24 Years Old	100	36	64
25 to 29 Years Old	100	42	58
30 to 34 Years Old	100	44	56
35 to 44 Years Old	100	55	45
45 Years Old or More	100	64	36

Note. Percent responding are U.S. civilians living overseas who answered the question.

4. On November 2, 2010, did you live outside the U.S.?

	Percent Responding	Percentages	Percentage Reporting Yes
		Yes	
TOTAL	100	100	
Africa	100	100	
East Asia/Pacific	100	100	
Europe and Eurasia	100	100	
Near East	100	100	
Western Hemisphere	100	100	
AGE			
18 to 24 Years Old	100	100	
25 to 29 Years Old	100	100	
30 to 34 Years Old	100	100	
35 to 44 Years Old	100	100	
45 Years Old or More	100	100	

Note. Percent responding are U.S. civilians living overseas who answered the question.

5. The Department of State (DoS) groups countries into one of five geographic regions. On November 2, 2010, in which region was your country of residence?

- 1. Africa (e.g., Sub-Sahara)
- 2. East Asia and the Pacific (e.g., China, Australia, Vietnam)
- 3. Europe and Eurasia (e.g., Spain, Russia, Turkey)
- 4. Near East (e.g., Northern Africa, Middle East)
- 5. Western Hemisphere (e.g., North America, Latin America, Canada)
- 6. Don't know

	Percent Responding	Percentages					
		1	2	3	4	5	6
TOTAL	100	8	26	31	13	21	1
Africa	100	100	0	0	0	0	0
East Asia/Pacific	100	0	100	0	0	0	0
Europe and Eurasia	100	0	0	100	0	0	0
Near East	100	0	0	0	100	0	0
Western Hemisphere	100	0	0	0	0	100	0
AGE							
18 to 24 Years Old	100	6	19	47	7	20	1
25 to 29 Years Old	100	10	24	37	14	15	0
30 to 34 Years Old	100	10	27	36	12	14	0
35 to 44 Years Old	100	8	28	31	11	19	1
45 Years Old or More	100	8	26	24	15	25	2

Note. Percent responding are U.S. civilians living overseas who answered the question.

6. On November 2, 2010, were you registered with an embassy or consulate in your country of residence?

	Percent Responding	Percentages	Percentage Reporting Yes
		Yes	
TOTAL	100	100	
Africa	100	100	
East Asia/Pacific	100	100	
Europe and Eurasia	100	100	
Near East	100	100	
Western Hemisphere	100	100	
AGE			
18 to 24 Years Old	100	100	
25 to 29 Years Old	100	100	
30 to 34 Years Old	100	100	
35 to 44 Years Old	100	100	
45 Years Old or More	100	100	

Note. Percent responding are U.S. civilians living overseas who answered the question. Respondents who were not registered with an embassy or consulate are excluded from this report.

7. How long ago did you register with an embassy or consulate?

- 1. Less than 1 year
- 2. 1 year to less than 3 years
- 3. 3 years to less than 6 years
- 4. 6 years to less than 10 years
- 5. 10 years or more

	Percent Responding	Percentages				
		1	2	3	4	5
TOTAL	99	27	41	17	5	9
Africa	100	29	44	16	3	7
East Asia/Pacific	99	25	44	20	5	6
Europe and Eurasia	99	32	36	16	5	11
Near East	98	24	46	17	5	8
Western Hemisphere	99	25	41	15	5	13
AGE						
18 to 24 Years Old	100	66	28	2	1	3
25 to 29 Years Old	99	34	48	15	1	2
30 to 34 Years Old	99	27	49	18	3	4
35 to 44 Years Old	99	22	46	21	5	7
45 Years Old or More	99	17	40	20	8	15

Note. Percent responding are U.S. civilians living overseas who answered the question.

8. Did you provide an e-mail address to the embassy or consulate where you registered?

	Percent Responding	Percentages	Percentage Reporting Yes
		Yes	
TOTAL	100	100	
Africa	100	100	
East Asia/Pacific	100	100	
Europe and Eurasia	100	100	
Near East	100	100	
Western Hemisphere	100	100	
AGE			
18 to 24 Years Old	100	100	
25 to 29 Years Old	100	100	
30 to 34 Years Old	100	100	
35 to 44 Years Old	100	100	
45 Years Old or More	100	100	

Note. Percent responding are U.S. civilians living overseas who answered the question.

9. Do you receive e-mail updates/alerts from your embassy or consulate?

	Percent Responding	Percentages	Percentage Reporting Yes
		Yes	
TOTAL	100	86	
Africa	100	96	
East Asia/Pacific	100	89	
Europe and Eurasia	100	83	
Near East	100	79	
Western Hemisphere	100	86	
AGE			
18 to 24 Years Old	100	84	
25 to 29 Years Old	100	83	
30 to 34 Years Old	100	83	
35 to 44 Years Old	100	87	
45 Years Old or More	100	88	

Note. Percent responding are U.S. civilians living overseas who answered the question and who provided an e-mail address to the embassy or consulate (Q6).

10. Even though you lived outside the U.S., were you temporarily in the U.S. on November 2, 2010?

	Percent Responding	Percentages	Percentage Reporting Yes
		Yes	
TOTAL	100	5	
Africa	100	7	
East Asia/Pacific	100	4	
Europe and Eurasia	100	3	
Near East	100	6	
Western Hemisphere	100	8	
AGE			
18 to 24 Years Old	100	1	
25 to 29 Years Old	100	3	
30 to 34 Years Old	100	4	
35 to 44 Years Old	100	4	
45 Years Old or More	100	7	

Note. Percent responding are U.S. civilians living overseas who answered the question.

13. As of the November 2, 2010 election, what state or territory was your legal voting residence? Constructed item representing U.S. Census divisions.

- | | | |
|-----------------------|--------------------|-----------------------|
| 1. New England | 2. Middle Atlantic | 3. East North Central |
| 4. West North Central | 5. South Atlantic | 6. East South Central |
| 7. West South Central | 8. Mountain | 9. Pacific |
| 10. Territory | | |

	Percent Responding	Percentages									
		1	2	3	4	5	6	7	8	9	10
TOTAL	99	7	15	12	6	19	2	10	8	21	0
Africa	100	9	13	9	9	21	5	10	7	17	0
East Asia/Pacific	100	5	13	11	4	16	2	10	9	29	0
Europe and Eurasia	99	7	18	14	6	17	2	8	8	19	0
Near East	99	7	16	11	5	19	2	15	7	17	0
Western Hemisphere	99	7	13	12	6	22	2	11	10	17	1
AGE											
18 to 24 Years Old	99	10	15	17	9	13	4	6	6	19	0
25 to 29 Years Old	100	7	14	15	8	18	2	9	8	19	0
30 to 34 Years Old	98	5	19	13	4	18	1	7	8	23	1
35 to 44 Years Old	99	6	16	12	5	20	2	10	7	21	0
45 Years Old or More	99	6	14	9	5	20	2	12	10	21	0

Note: Percent responding are U.S. civilians living overseas who answered the question. Legal voting residence is defined as the state or territory where a citizen last resided immediately prior to their departure from the United States.

14. Some states provide voter registration verification Web sites. Do you know whether or not your state of legal voting residence provided this type of Web site?

- | | | |
|--------|-------|---------------|
| 1. Yes | 2. No | 3. Don't know |
|--------|-------|---------------|

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	100	14	10	76	
Africa	100	14	11	75	
East Asia/Pacific	100	14	10	75	
Europe and Eurasia	100	16	10	74	
Near East	100	12	12	76	
Western Hemisphere	100	13	8	79	
AGE					
18 to 24 Years Old	100	13	8	79	
25 to 29 Years Old	100	15	11	75	
30 to 34 Years Old	100	13	10	77	
35 to 44 Years Old	100	12	11	77	
45 Years Old or More	100	16	10	74	

Note: Percent responding are U.S. civilians living overseas who answered the question.

15. In 2010, were you registered to vote in the United States?

	Percent Responding	Percentages	
		Yes	Percentage Reporting Yes
TOTAL	100	77	
Africa	100	83	
East Asia/Pacific	100	79	
Europe and Eurasia	100	78	
Near East	100	71	
Western Hemisphere	99	74	
AGE			
18 to 24 Years Old	100	83	
25 to 29 Years Old	100	82	
30 to 34 Years Old	100	80	
35 to 44 Years Old	99	74	
45 Years Old or More	100	75	

Note. Percent responding are U.S. civilians living overseas who answered the question.

16. How interested or uninterested were you in the U.S. elections held on November 2, 2010?

- 1. Very uninterested
- 2. Somewhat uninterested
- 3. Neither uninterested nor interested
- 4. Somewhat interested
- 5. Very interested

	Percent Responding	Percentages					Average Interest
		1	2	3	4	5	
TOTAL	100	3	4	9	33	50	4.2
Africa	100	4	4	7	37	48	4.2
East Asia/Pacific	100	3	4	10	32	52	4.2
Europe and Eurasia	100	3	5	8	34	50	4.2
Near East	100	3	5	13	33	46	4.1
Western Hemisphere	100	4	4	9	32	50	4.2
AGE							
18 to 24 Years Old	100	4	8	11	41	36	4.0
25 to 29 Years Old	100	6	4	9	42	40	4.1
30 to 34 Years Old	100	5	7	11	36	42	4.0
35 to 44 Years Old	100	3	5	10	36	47	4.2
45 Years Old or More	100	3	3	8	27	60	4.4

Note. Percent responding are U.S. civilians living overseas who answered the question.

17. During the past 6 years, did you usually vote in national, state, and local elections, or did you usually not vote?

1. Usually voted

2. Usually did not vote

	Percent Responding	Percentages	
		1	2
TOTAL	100	70	30
Africa	100	76	24
East Asia/Pacific	100	74	26
Europe and Eurasia	100	70	30
Near East	99	67	33
Western Hemisphere	100	66	34
AGE			
18 to 24 Years Old	100	71	29
25 to 29 Years Old	100	70	30
30 to 34 Years Old	100	70	30
35 to 44 Years Old	99	66	34
45 Years Old or More	100	72	28

Note. Percent responding are U.S. civilians living overseas who answered the question.

18. During the months leading up to the election held on November 2, 2010, did you ever plan to vote in that election, or didn't you plan to vote?

1. Did plan to vote

2. Did not plan to vote

	Percent Responding	Percentages	
		1	2
TOTAL	100	66	34
Africa	100	65	35
East Asia/Pacific	100	68	32
Europe and Eurasia	100	70	30
Near East	100	61	39
Western Hemisphere	100	63	37
AGE			
18 to 24 Years Old	100	59	41
25 to 29 Years Old	100	63	37
30 to 34 Years Old	100	61	39
35 to 44 Years Old	100	66	34
45 Years Old or More	100	71	29

Note. Percent responding are U.S. civilians living overseas who answered the question.

19. In the election held on November 2, 2010, did you definitely vote in person on election day, definitely mail or e-mail/fax a completed absentee ballot on or before November 2, 2010, definitely not vote, or are you not completely sure whether you voted in that election?

- 1. Definitely voted in person
- 2. Definitely voted by mail
- 3. Definitely voted by e-mail/fax
- 4. Definitely did not vote
- 5. Not sure

	Percent Responding	Percentages					Percentage Definitely Voted
		1	2	3	4	5	
TOTAL	99	2	24	6	65	3	33.0
Africa	99	3	19	4	72	1	27.0
East Asia/Pacific	99	2	26	6	63	3	34.0
Europe and Eurasia	100	1	29	6	60	3	37.0
Near East	99	3	18	6	71	2	26.0
Western Hemisphere	99	2	22	6	67	3	30.0
AGE							
18 to 24 Years Old	99	1	21	4	72	2	26.0
25 to 29 Years Old	99	1	21	6	71	1	29.0
30 to 34 Years Old	100	1	23	6	67	3	30.0
35 to 44 Years Old	99	2	22	6	66	4	30.0
45 Years Old or More	100	3	27	7	60	3	37.0

Note. Percent responding are U.S. civilians living overseas who answered the question.

20. Did you not vote in the November 2, 2010 election for the following reasons? {Subitems a-h}

- a. I was not registered to vote.
- b. I was not interested in voting.
- c. I was too busy to vote.
- d. I forgot to vote.
- e. I could not register to vote.
- f. I had no candidate preference.
- g. I did not think my vote would matter.
- h. I did not know how to get an absentee ballot.

	Percent Responding	Percentages							
		a	b	c	d	e	f	g	h
TOTAL	20	85	22	22	19	40	28	22	64
Africa	16	89	19	24	20	43	22	20	56
East Asia/Pacific	17	84	24	23	26	41	32	24	68
Europe and Eurasia	19	82	19	26	19	35	23	21	58
Near East	26	87	28	28	18	39	29	25	68
Western Hemisphere	23	89	21	12	14	43	31	20	68
AGE									
18 to 24 Years Old	16	90	23	31	41	37	33	19	61
25 to 29 Years Old	17	91	24	40	22	24	21	18	64
30 to 34 Years Old	18	84	25	22	25	37	33	23	71
35 to 44 Years Old	22	88	19	19	22	43	29	24	66
45 Years Old or More	21	82	22	18	12	42	27	22	63

Note. Percent responding are U.S. civilians living overseas who answered the question, who were not registered to vote in 2010 (Q15), and who definitely did not vote (Q19).

20. Did you not vote in the November 2, 2010 election for the following reasons? {Subitems i-o}

- i. My absentee ballot arrived too late.
- j. My absentee ballot did not arrive at all.
- k. The absentee voting process was too complicated.
- l. I was concerned about federal or state income tax liability.
- m. I missed the state deadline for voter registration.
- n. I tried to vote but did not or could not complete the process.
- o. Some other reason

	Percent Responding	Percentages						
		i	j	k	l	m	n	o
TOTAL	20	2	19	31	9	35	14	22
Africa	16	2	13	33	6	44	9	39
East Asia/Pacific	17	2	15	36	9	44	16	23
Europe and Eurasia	19	2	20	31	9	35	14	20
Near East	26	1	26	34	10	26	15	22
Western Hemisphere	23	1	18	26	8	33	14	19
AGE								
18 to 24 Years Old	16	0	14	22	4	31	8	27
25 to 29 Years Old	17	0	12	44	8	36	13	22
30 to 34 Years Old	18	2	22	37	12	41	16	23
35 to 44 Years Old	22	1	17	31	11	37	14	21
45 Years Old or More	21	3	22	30	8	34	16	21

Note. Percent responding are U.S. civilians living overseas who answered the question, who were not registered to vote in 2010 (Q15), and who definitely did not vote (Q19).

21. Did you not vote in the November 2, 2010 election for the following reasons? {Subitems a-f}

- a. I was not interested in voting.
- b. I was too busy to vote.
- c. I forgot to vote.
- d. I had no candidate preference.
- e. I did not think my vote would matter.
- f. I did not know how to get an absentee ballot.

	Percent Responding	Percentages					
		a	b	c	d	e	f
TOTAL	44	17	24	22	22	16	50
Africa	55	17	21	19	15	15	51
East Asia/Pacific	45	13	24	23	21	17	53
Europe and Eurasia	41	19	25	25	23	16	50
Near East	42	17	23	18	23	16	51
Western Hemisphere	42	19	23	20	25	17	49
AGE							
18 to 24 Years Old	54	18	40	32	26	16	58
25 to 29 Years Old	52	15	28	28	21	17	53
30 to 34 Years Old	48	21	26	27	27	21	45
35 to 44 Years Old	42	18	24	20	20	19	50
45 Years Old or More	38	15	14	14	20	13	48

Note. Percent responding are U.S. civilians living overseas who answered the question, who were registered to vote in 2010 (Q15), and who definitely did not vote (Q19).

21. Did you not vote in the November 2, 2010 election for the following reasons? {Subitems g-l}

- g. My absentee ballot arrived too late.
- h. My absentee ballot did not arrive at all.
- i. The absentee voting process was too complicated.
- j. I was concerned about federal or state income tax liability.
- k. I tried to vote but did not or could not complete the process.
- l. Some other reason

	Percent Responding	Percentages					
		g	h	i	j	k	l
TOTAL	44	7	26	35	4	17	23
Africa	55	8	26	35	2	19	23
East Asia/Pacific	45	7	27	38	5	19	21
Europe and Eurasia	41	6	26	33	4	12	23
Near East	42	6	28	36	5	19	26
Western Hemisphere	42	10	23	34	4	19	25
AGE							
18 to 24 Years Old	54	3	22	47	3	18	24
25 to 29 Years Old	52	5	23	37	5	17	25
30 to 34 Years Old	48	7	23	42	4	15	21
35 to 44 Years Old	42	8	26	35	6	18	21
45 Years Old or More	38	10	30	28	4	18	24

Note. Percent responding are U.S. civilians living overseas who answered the question, who were registered to vote in 2010 (Q15), and who definitely did not vote (Q19).

22. Even though you did not vote, did you request an absentee ballot for the November 2, 2010 election?

- 1. Yes
- 2. No, but I automatically received an absentee ballot from a local election official
- 3. No, and I never received an absentee ballot

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	63	14	8	78	
Africa	70	16	8	76	
East Asia/Pacific	62	15	8	77	
Europe and Eurasia	59	14	8	78	
Near East	68	13	6	81	
Western Hemisphere	66	12	8	81	
AGE					
18 to 24 Years Old	69	12	3	85	
25 to 29 Years Old	68	15	6	79	
30 to 34 Years Old	66	12	7	81	
35 to 44 Years Old	64	12	10	77	
45 Years Old or More	59	15	9	76	

Note. Percent responding are U.S. civilians living overseas who answered the question and who definitely did not vote (Q19).

23. In what month did you first request your absentee ballot for the November 2, 2010 election?

- 1. July 2010 or earlier
- 2. August 2010
- 3. September 2010
- 4. October 2010
- 5. November 2010
- 6. Do not recall

	Percent Responding	Percentages					
		1	2	3	4	5	6
TOTAL	39	29	11	18	15	1	27
Africa	35	32	17	12	16	2	21
East Asia/Pacific	41	30	12	16	12	1	28
Europe and Eurasia	44	28	11	19	15	1	25
Near East	32	31	12	18	14	0	26
Western Hemisphere	35	25	6	22	16	1	30
AGE							
18 to 24 Years Old	33	12	14	31	24	1	18
25 to 29 Years Old	37	24	14	19	22	2	18
30 to 34 Years Old	37	26	11	18	18	1	26
35 to 44 Years Old	36	32	10	15	13	1	29
45 Years Old or More	43	33	10	17	11	1	29

Note. Percent responding are U.S. civilians living overseas who answered the question, who definitely voted by mail or e-mail/fax in the November 2, 2010 election (Q19), or who requested an absentee ballot for the election even though they did not vote (Q22).

24. Did you use the Federal Post Card Application (FPCA) to request your absentee ballot for the November 2, 2010 election or did you use another method?

- 1. Yes, my state of residence required me to use a FPCA
- 2. Yes, but my state of residence did not require me to use a FPCA
- 3. Yes, but I don't know if my state of residence required me to use a FPCA
- 4. No, I used another method

	Percent Responding	Percentages				Percentage Reporting Yes	
		1	2	3	4		
TOTAL	38	16	3	33	48	52.0	
Africa	33	12	4	27	56	44.0	
East Asia/Pacific	39	13	2	35	49	51.0	
Europe and Eurasia	42	20	2	33	45	55.0	
Near East	31	18	5	29	48	52.0	
Western Hemisphere	34	13	5	33	50	50.0	
AGE							
18 to 24 Years Old	32	13	5	38	45	55.0	
25 to 29 Years Old	36	14	2	46	38	63.0	
30 to 34 Years Old	36	21	2	30	47	53.0	
35 to 44 Years Old	34	14	4	36	46	54.0	
45 Years Old or More	41	17	3	28	52	48.0	

Note. Percent responding are U.S. civilians living overseas who answered the question, who definitely voted by mail or e-mail/fax in the November 2, 2010 election (Q19), or who requested an absentee ballot for the election even though they did not vote (Q22). The Federal Post Card Application (FPCA) (Standard Form 76) is a request for registration and a regular (as opposed to back-up) absentee ballot.

25. Did you obtain your Federal Post Card Application (FPCA) for the November 2, 2010 election from any of the following sources?

- a. From the Federal Voting Assistance Program (FVAP) Web site
- b. From some other contact with FVAP
- c. Through military channels
- d. From a U.S. embassy or consulate
- e. From a state or local election official
- f. From an overseas organization or company
- g. From another non-FVAP Web site
- h. From a military post office
- i. Some other source

	Percent Responding	Percentages								
		a	b	c	d	e	f	g	h	i
TOTAL	18	46	6	1	14	33	6	5	1	11
Africa	12	49	5	0	30	21	2	2	0	12
East Asia/Pacific	19	51	6	0	17	30	4	3	0	10
Europe and Eurasia	22	42	5	2	11	35	7	7	0	12
Near East	16	41	6	4	12	43	8	7	7	13
Western Hemisphere	16	46	6	0	15	30	4	5	0	11
AGE										
18 to 24 Years Old	16	50	3	2	10	30	6	6	0	6
25 to 29 Years Old	19	56	6	0	18	26	0	6	1	17
30 to 34 Years Old	18	56	9	2	11	22	12	9	4	15
35 to 44 Years Old	18	47	6	1	15	33	8	4	0	11
45 Years Old or More	19	39	5	1	15	38	5	5	1	11

Note. Percent responding are U.S. civilians living overseas who answered the question, who definitely voted by mail or e-mail/fax in the November 2, 2010 election (Q19) or who requested an absentee ballot for the election even though they did not vote (Q22), and who used the Federal Post Card Application (FPCA) to request their regular absentee ballot (Q24).

26. Did you return your Federal Post Card Application (FPCA) for the November 2, 2010 election using any of the following sources?

- a. Mail
- b. Certified mail
- c. Fax
- d. E-mail
- e. Embassy/consulate mail pouch
- f. Federal Voting Assistance Program (FVAP) Electronic Delivery System
- g. FedEx, UPS, DHL or other delivery carrier
- h. Other

	Percent Responding	Percentages								
		a	b	c	d	e	f	g	h	
TOTAL	19	58	8	7	17	6	5	3	2	
Africa	13	56	7	7	18	9	7	0	2	
East Asia/Pacific	19	57	6	8	13	8	4	2	2	
Europe and Eurasia	22	64	8	5	20	4	4	2	1	
Near East	16	50	11	11	17	6	6	7	4	
Western Hemisphere	17	53	8	7	17	6	5	4	5	
AGE										
18 to 24 Years Old	16	67	7	8	12	6	1	1	0	
25 to 29 Years Old	19	55	9	8	21	7	7	3	2	
30 to 34 Years Old	18	58	11	8	23	5	10	2	1	
35 to 44 Years Old	18	62	6	10	14	10	3	4	3	
45 Years Old or More	19	55	8	4	17	5	4	3	3	

Note. Percent responding are U.S. civilians living overseas who answered the question, who definitely voted by mail or e-mail/fax in the November 2, 2010 election (Q19) or who requested an absentee ballot for the election even though they did not vote (Q22), and who used the Federal Post Card Application (FPCA) to request their regular absentee ballot (Q24).

27. Did you receive confirmation from a local election official that your Federal Post Card Application (FPCA) had been received?

	Percent Responding	Percentages	Percentage Reporting Yes
		Yes	
TOTAL	18	36	
Africa	13	34	
East Asia/Pacific	19	38	
Europe and Eurasia	22	38	
Near East	16	37	
Western Hemisphere	16	26	
AGE			
18 to 24 Years Old	16	25	
25 to 29 Years Old	20	40	
30 to 34 Years Old	18	37	
35 to 44 Years Old	18	37	
45 Years Old or More	19	37	

Note. Percent responding are U.S. civilians living overseas who answered the question, who definitely voted by mail or e-mail/fax in the November 2, 2010 election (Q19) or who requested an absentee ballot for the election even though they did not vote (Q22), and who used the Federal Post Card Application (FPCA) to request their regular absentee ballot (Q24).

28. Did you receive confirmation from a local election official that your Federal Post Card Application (FPCA) had been accepted?

	Percent Responding	Percentages	Percentage Reporting Yes
		Yes	
TOTAL	18	34	
Africa	13	32	
East Asia/Pacific	19	35	
Europe and Eurasia	22	37	
Near East	15	36	
Western Hemisphere	15	25	
AGE			
18 to 24 Years Old	16	21	
25 to 29 Years Old	20	38	
30 to 34 Years Old	18	32	
35 to 44 Years Old	18	36	
45 Years Old or More	19	36	

Note. Percent responding are U.S. civilians living overseas who answered the question, who definitely voted by mail or e-mail/fax in the November 2, 2010 election (Q19) or who requested an absentee ballot for the election even though they did not vote (Q22), and who used the Federal Post Card Application (FPCA) to request their regular absentee ballot (Q24).

29. During 2010, did your local election official in the county/district where you are eligible to vote contact you for any of the following reasons?

a. To notify me that I was registered to vote

1. Yes

2. No

3. Do not recall

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	36	26	57	17	32.0 
Africa	31	30	57	13	34.0 
East Asia/Pacific	39	25	59	16	30.0 
Europe and Eurasia	41	27	57	16	32.0 
Near East	30	26	59	15	31.0 
Western Hemisphere	32	25	53	22	32.0 
AGE					
18 to 24 Years Old	30	21	65	14	24.0 
25 to 29 Years Old	33	18	66	16	22.0 
30 to 34 Years Old	35	25	58	16	30.0 
35 to 44 Years Old	33	24	55	21	30.0 
45 Years Old or More	40	30	53	16	36.0 

Note. Percent responding are U.S. civilians living overseas who answered the question, who definitely voted by mail or e-mail/fax in the November 2, 2010 election (Q19), or who requested an absentee ballot for the election even though they did not vote (Q22). Percentage Reporting Yes does not include civilians who indicated they did not recall.

29. During 2010, did your local election official in the county/district where you are eligible to vote contact you for any of the following reasons?

b. To notify me that my absentee ballot request had been received

1. Yes

2. No

3. Do not recall

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	36	24	62	13	28.0 
Africa	31	23	67	10	26.0 
East Asia/Pacific	39	22	62	16	26.0 
Europe and Eurasia	41	23	64	13	27.0 
Near East	30	28	63	9	31.0 
Western Hemisphere	32	26	59	15	30.0 
AGE					
18 to 24 Years Old	30	25	62	13	29.0 
25 to 29 Years Old	33	23	65	12	26.0 
30 to 34 Years Old	35	28	57	15	33.0 
35 to 44 Years Old	33	23	65	12	26.0 
45 Years Old or More	40	24	62	14	28.0 

Note. Percent responding are U.S. civilians living overseas who answered the question, who definitely voted by mail or e-mail/fax in the November 2, 2010 election (Q19), or who requested an absentee ballot for the election even though they did not vote (Q22). Percentage Reporting Yes does not include civilians who indicated they did not recall.

30. Did you receive your regular absentee ballot for the November 2, 2010 election?

	Percent Responding	Percentages	
		Yes	Percentage Reporting Yes
TOTAL	37	76	
Africa	33	70	
East Asia/Pacific	40	77	
Europe and Eurasia	42	78	
Near East	31	72	
Western Hemisphere	33	74	
AGE			
18 to 24 Years Old	31	70	
25 to 29 Years Old	34	73	
30 to 34 Years Old	35	78	
35 to 44 Years Old	34	76	
45 Years Old or More	42	76	

Note. Percent responding are U.S. civilians living overseas who answered the question, who definitely voted by mail or e-mail/fax in the November 2, 2010 election (Q19), or who requested an absentee ballot for the election even though they did not vote (Q22).

31. When did you receive your regular absentee ballot for the November 2, 2010 election?

- 1. On or before August 31
- 2. September 1 to September 15
- 3. September 16 to September 30
- 4. October 1 to October 15
- 5. October 16 to October 31
- 6. November 1 or later
- 7. Do not recall

	Percent Responding	Percentages						
		1	2	3	4	5	6	7
TOTAL	28	5	8	12	23	16	5	31
Africa	23	4	11	14	28	18	6	20
East Asia/Pacific	30	4	8	13	25	16	6	28
Europe and Eurasia	33	5	9	13	22	16	2	34
Near East	22	5	8	12	25	16	5	29
Western Hemisphere	25	5	5	9	22	16	6	37
AGE								
18 to 24 Years Old	22	2	9	6	37	25	3	18
25 to 29 Years Old	24	2	10	12	21	14	8	34
30 to 34 Years Old	27	6	6	14	22	20	3	29
35 to 44 Years Old	26	4	6	12	20	12	5	40
45 Years Old or More	32	5	8	13	22	16	4	31

Note. Percent responding are U.S. civilians living overseas who answered the question, who definitely voted by mail or e-mail/fax in the November 2, 2010 election (Q19), or who requested an absentee ballot for the election even though they did not vote (Q22), and received their regular absentee ballot (Q30).

32. Did you complete and return your regular absentee ballot for the November 2, 2010 election?

	Percent Responding	Percentages	
		Yes	Percentage Reporting Yes
TOTAL	28	88	
Africa	23	84	
East Asia/Pacific	30	89	
Europe and Eurasia	33	90	
Near East	22	86	
Western Hemisphere	25	86	
AGE			
18 to 24 Years Old	22	90	
25 to 29 Years Old	24	85	
30 to 34 Years Old	27	88	
35 to 44 Years Old	26	87	
45 Years Old or More	32	89	

Note. Percent responding are U.S. civilians living overseas who answered the question, who definitely voted by mail or e-mail/fax in the November 2, 2010 election (Q19) or who requested an absentee ballot for the election even though they did not vote (Q22), and who received their regular absentee ballot (Q30).

33. How did you complete and return your regular absentee ballot for the November 2, 2010 election?

- a. Mail
- b. Certified mail
- c. Fax
- d. E-mail
- e. Embassy/consulate mail pouch
- f. Federal Voting Assistance Program (FVAP) Electronic Delivery System
- g. FedEx, UPS, DHL or other delivery carrier
- h. Other

	Percent Responding	Percentages							
		a	b	c	d	e	f	g	h
TOTAL	25	71	7	7	9	7	1	6	3
Africa	19	61	6	4	13	18	0	6	7
East Asia/Pacific	27	71	5	10	9	7	1	6	1
Europe and Eurasia	29	76	7	4	9	7	1	3	2
Near East	19	63	8	8	12	7	1	9	2
Western Hemisphere	21	71	9	8	9	5	1	9	5
AGE									
18 to 24 Years Old	19	75	15	8	8	10	2	7	3
25 to 29 Years Old	21	73	6	4	11	6	0	3	4
30 to 34 Years Old	24	69	8	6	11	6	3	4	1
35 to 44 Years Old	23	66	6	9	10	9	2	8	2
45 Years Old or More	29	72	6	7	9	7	0	6	3

Note. Percent responding are U.S. civilians living overseas who answered the question, who definitely voted by mail or e-mail/fax in the November 2, 2010 election (Q19) or who requested an absentee ballot for the election even though they did not vote (Q22), who received their regular absentee ballot (Q30), and who completed and returned their regular absentee ballot (Q32).

34. When did you complete and return your regular absentee ballot for the November 2, 2010 election?

- | | | |
|----------------------------|--------------------------------|---------------------------------|
| 1. On or before August 31 | 2. September 1 to September 15 | 3. September 16 to September 30 |
| 4. October 1 to October 15 | 5. October 16 to October 31 | 6. November 1 or later |
| 7. Do not recall | | |

	Percent Responding	Percentages						
		1	2	3	4	5	6	7
TOTAL	25	2	2	6	28	42	5	17
Africa	19	0	5	8	32	45	3	8
East Asia/Pacific	27	2	1	6	23	46	7	14
Europe and Eurasia	29	2	2	6	29	39	4	18
Near East	19	0	0	10	33	33	6	18
Western Hemisphere	21	2	1	4	26	45	3	20
AGE								
18 to 24 Years Old	19	1	1	6	26	48	5	13
25 to 29 Years Old	21	0	2	10	29	33	9	17
30 to 34 Years Old	24	2	1	6	22	50	9	11
35 to 44 Years Old	22	2	2	7	28	39	4	17
45 Years Old or More	29	2	1	5	28	42	4	18

Note. Percent responding are U.S. civilians living overseas who answered the question, who definitely voted by mail or e-mail/fax in the November 2, 2010 election (Q19) or who requested an absentee ballot for the election even though they did not vote (Q22), who received their regular absentee ballot (Q30), and who completed and returned their regular absentee ballot (Q32).

35. How satisfied or dissatisfied were you, in general, with each aspect of the absentee voting process?

a. Process of registering to vote

- | | | |
|----------------------|-------------------|---------------------------------------|
| 1. Very dissatisfied | 2. Dissatisfied | 3. Neither satisfied nor dissatisfied |
| 4. Satisfied | 5. Very satisfied | |

	Percent Responding	Percentages					Average Satisfaction
		1	2	3	4	5	
TOTAL	37	5	5	17	37	36	3.9 
Africa	32	6	3	14	34	43	4.0 
East Asia/Pacific	39	5	6	16	38	35	3.9 
Europe and Eurasia	41	3	5	18	38	36	4.0 
Near East	30	9	6	16	34	35	3.8 
Western Hemisphere	33	6	6	17	35	36	3.9 
AGE							
18 to 24 Years Old	30	3	6	19	41	31	3.9 
25 to 29 Years Old	33	6	4	21	38	31	3.8 
30 to 34 Years Old	34	6	2	15	44	33	3.9 
35 to 44 Years Old	33	4	9	16	38	32	3.8 
45 Years Old or More	41	5	5	16	33	41	4.0 

Note. Percent responding are U.S. civilians living overseas who answered the question, who definitely voted by mail or e-mail/fax in the November 2, 2010 election (Q19), or who requested an absentee ballot for the election even though they did not vote (Q22).

38. Did you use the Federal Write-In Absentee Ballot (FWAB) in the November 2, 2010 election?

	Percent Responding	Percentages	
		Yes	Percentage Reporting Yes
TOTAL	37	9	
Africa	33	4	
East Asia/Pacific	39	8	
Europe and Eurasia	42	10	
Near East	30	8	
Western Hemisphere	33	13	
AGE			
18 to 24 Years Old	30	16	
25 to 29 Years Old	33	10	
30 to 34 Years Old	34	8	
35 to 44 Years Old	34	9	
45 Years Old or More	42	9	

Note. Percent responding are U.S. civilians living overseas who answered the question, who definitely voted by mail or e-mail/fax in the November 2, 2010 election (Q19), or who requested an absentee ballot for the election even though they did not vote (Q22).

39. Did you obtain your Federal Write-In Absentee Ballot (FWAB) for the November 2, 2010 election from any of the following sources?

- a. From the Federal Voting Assistance Program (FVAP) Web site
- b. From some other contact with FVAP
- c. Through military channels
- d. From a U.S. Embassy or consulate
- e. From a state or local election official
- f. From an overseas organization or company
- g. From another non-FVAP Web site
- h. From a military post office
- i. Some other source

	Percent Responding	Percentages								
		a	b	c	d	e	f	g	h	i
TOTAL	3	51	3	2	15	30	4	4	1	1
Africa	1	NR	NR	NR	NR	NR	NR	NR	NR	NR
East Asia/Pacific	3	61	0	0	23	16	0	3	0	0
Europe and Eurasia	4	47	4	4	10	37	4	6	4	0
Near East	2	50	0	8	25	17	8	8	0	0
Western Hemisphere	4	53	3	0	13	32	5	0	0	5
AGE										
18 to 24 Years Old	5	54	0	0	21	29	4	4	0	4
25 to 29 Years Old	3	57	0	0	7	36	0	7	0	0
30 to 34 Years Old	2	55	18	9	18	9	9	0	9	0
35 to 44 Years Old	3	45	9	5	27	23	0	5	5	0
45 Years Old or More	3	50	0	2	9	35	5	3	0	2

Note. Percent responding are U.S. civilians living overseas who answered the question, who definitely voted by mail or e-mail/fax in the November 2, 2010 election (Q19) or who requested an absentee ballot for the election even though they did not vote (Q22), and who used the FWAB in the election (Q38).
NR: Not reportable

40. When did you complete and return the Federal Write-In Absentee Ballot (FWAB) for the November 2, 2010 election?

- 1. On or before August 31
- 2. September 1 to September 15
- 3. September 16 to September 30
- 4. October 1 to October 15
- 5. October 16 to October 31
- 6. November 1 or later
- 7. Do not recall

	Percent Responding	Percentages						
		1	2	3	4	5	6	7
TOTAL	3	2	3	4	24	40	11	17
Africa	1	NR	NR	NR	NR	NR	NR	NR
East Asia/Pacific	3	6	0	0	26	42	10	16
Europe and Eurasia	4	2	4	2	24	46	12	10
Near East	2	0	0	17	17	42	8	17
Western Hemisphere	4	0	0	5	29	26	13	26
AGE								
18 to 24 Years Old	5	0	0	4	12	68	8	8
25 to 29 Years Old	3	7	7	0	29	21	21	14
30 to 34 Years Old	2	0	18	9	27	27	18	0
35 to 44 Years Old	3	0	0	0	17	39	13	30
45 Years Old or More	3	3	2	6	29	35	8	18

Note. Percent responding are U.S. civilians living overseas who answered the question, who definitely voted by mail or e-mail/fax in the November 2, 2010 election (Q19) or who requested an absentee ballot for the election even though they did not vote (Q22), and who used the FWAB in the election (Q38).
 NR: Not reportable

41. What is the ONE MAIN REASON you did not use the Federal Write-In Absentee Ballot (FWAB) for the November 2, 2010 election?

- 1. I did not know about the FWAB.
- 2. I knew about it, but didn't know how to get one.
- 3. I knew about it, but could not get one.
- 4. I had difficulty filling it out.
- 5. I had already returned a regular absentee ballot.
- 6. Some other reason

	Percent Responding	Percentages					
		1	2	3	4	5	6
TOTAL	33	50	1	1	0	42	6
Africa	31	54	0	0	0	38	8
East Asia/Pacific	36	47	1	1	0	44	7
Europe and Eurasia	37	50	1	1	0	43	4
Near East	28	57	1	1	0	34	7
Western Hemisphere	28	50	1	0	1	40	7
AGE							
18 to 24 Years Old	24	64	1	2	1	31	2
25 to 29 Years Old	30	51	1	1	0	36	10
30 to 34 Years Old	31	45	1	1	1	48	3
35 to 44 Years Old	31	47	1	0	0	46	6
45 Years Old or More	38	49	1	0	1	42	7

Note. Percent responding are U.S. civilians living overseas who answered the question, who definitely voted by mail or e-mail/fax in the November 2, 2010 election (Q19) or who requested an absentee ballot for the election even though they did not vote (Q22), and who used the FWAB in the election (Q38).

42. During 2010, did you receive voting information or assistance from an embassy or consulate Voting Assistance Officer (VAO)?

	Percent Responding	Percentages	
		Yes	Percentage Reporting Yes
TOTAL	95	18	
Africa	95	24	
East Asia/Pacific	96	19	
Europe and Eurasia	96	18	
Near East	94	14	
Western Hemisphere	94	15	
AGE			
18 to 24 Years Old	93	11	
25 to 29 Years Old	92	14	
30 to 34 Years Old	95	14	
35 to 44 Years Old	95	19	
45 Years Old or More	96	21	

Note. Percent responding are U.S. civilians living overseas who answered the question. VAOs are designated individuals who provide accurate, non-partisan voting information and assistance to citizens who wish to vote. Embassies and consulates have assigned VAOs to carry out this responsibility.

43. During 2010, did you receive the following information or assistance from your Voting Assistance Officer (VAO)?

- a. Determining my eligibility to vote
- b. Understanding the absentee voting process
- c. Obtaining the Federal Post Card Application (FPCA)
- d. Completing the Federal Post Card Application (FPCA)
- e. Obtaining the Federal Write-In Absentee Ballot (FWAB)
- f. Completing the Federal Write-In Absentee Ballot (FWAB)
- g. Finding information on candidates/issues
- h. Electronic transmission of election materials (i.e., faxing, e-mailing)
- i. Finding out where to send my Federal Post Card Application (FPCA)/Federal Write-In Absentee Ballot (FWAB)
- j. Some other voting information or assistance

	Percent Responding	Percentages									
		a	b	c	d	e	f	g	h	i	j
TOTAL	16	34	55	28	21	24	18	12	25	23	32
Africa	22	32	58	20	9	18	11	7	24	18	25
East Asia/Pacific	17	33	55	38	26	27	21	12	28	26	33
Europe and Eurasia	16	32	52	27	21	24	16	13	24	20	35
Near East	12	43	57	25	20	22	14	17	14	20	29
Western Hemisphere	13	38	55	26	21	28	22	10	29	31	32
AGE											
18 to 24 Years Old	9	40	68	34	32	40	28	9	21	26	21
25 to 29 Years Old	12	29	55	31	21	29	16	9	22	21	38
30 to 34 Years Old	13	27	54	27	19	22	17	12	22	20	31
35 to 44 Years Old	17	38	56	29	23	26	22	14	34	29	34
45 Years Old or More	19	34	52	27	19	21	15	12	23	22	32

Note. Percent responding are U.S. civilians living overseas who answered the question and who received voting information or assistance from an embassy or consulate VAO (Q42).

46. In preparation for the 2010 primaries and general election, did you visit the Federal Voting Assistance Program (FVAP) Web site?

	Percent Responding	Percentages		Percentage Reporting Yes
		Yes		
TOTAL	94	18		
Africa	94	21		
East Asia/Pacific	95	20		
Europe and Eurasia	94	18		
Near East	93	14		
Western Hemisphere	92	18		
AGE				
18 to 24 Years Old	90	20		
25 to 29 Years Old	91	20		
30 to 34 Years Old	94	19		
35 to 44 Years Old	94	20		
45 Years Old or More	95	17		

Note. Percent responding are U.S. civilians living overseas who answered the question. The FVAP Web site, www.fvap.gov, provides voting-related information and resources.

47. How much do you agree or disagree with the following statements about the Federal Voting Assistance Program (FVAP) Web site?

a. State instructions were clear and easy to understand

- 1. Strongly disagree
- 2. Disagree
- 3. Neither agree nor disagree
- 4. Agree
- 5. Strongly agree

	Percent Responding	Percentages					Average Agreement
		1	2	3	4	5	
TOTAL	17	6	15	18	47	15	3.5 
Africa	18	6	5	19	63	8	3.6 
East Asia/Pacific	18	7	13	18	47	15	3.5 
Europe and Eurasia	17	4	16	17	47	17	3.6 
Near East	12	7	25	16	34	18	3.3 
Western Hemisphere	16	7	15	19	48	12	3.4 
AGE							
18 to 24 Years Old	17	4	20	22	38	15	3.4 
25 to 29 Years Old	18	10	12	22	46	11	3.4 
30 to 34 Years Old	17	4	16	20	44	15	3.5 
35 to 44 Years Old	18	5	16	18	45	16	3.5 
45 Years Old or More	16	6	13	15	51	15	3.5 

Note. Percent responding are U.S. civilians living overseas who answered the question and who visited the FVAP Web site (Q46).

48. In preparation for the 2010 primaries and general election, how many times did you visit the Federal Voting Assistance Program (FVAP) Web site?

1. One
 2. Two to four
 3. Five to ten
 4. Eleven or more
 5. Do not recall

	Percent Responding	Percentages					Average Times
		1	2	3	4	5	
TOTAL	17	27	58	6	0	9	2.6
Africa	18	33	58	2	0	8	2.2
East Asia/Pacific	19	27	57	6	0	10	2.6
Europe and Eurasia	17	28	60	6	0	6	2.6
Near East	12	25	59	5	0	11	2.5
Western Hemisphere	17	23	57	8	1	11	2.8
AGE							
18 to 24 Years Old	17	21	66	5	2	5	2.9
25 to 29 Years Old	18	27	63	7	0	4	2.7
30 to 34 Years Old	17	25	61	4	1	9	2.6
35 to 44 Years Old	19	24	58	6	0	11	2.6
45 Years Old or More	16	30	54	6	0	10	2.5

Note. Percent responding are U.S. civilians living overseas who answered the question and who visited the FVAP Web site (Q46).

49. Overall, how satisfied or dissatisfied were you with the Federal Voting Assistance Program (FVAP) Web site when you visited it in 2010?

1. Very dissatisfied
 2. Dissatisfied
 3. Neither satisfied nor dissatisfied
 4. Satisfied
 5. Very satisfied

	Percent Responding	Percentages					Average Satisfaction
		1	2	3	4	5	
TOTAL	17	4	13	27	43	13	3.5
Africa	18	8	13	27	47	6	3.3
East Asia/Pacific	18	2	12	25	49	13	3.6
Europe and Eurasia	17	3	13	27	39	18	3.6
Near East	12	10	10	33	37	11	3.3
Western Hemisphere	17	3	13	31	42	10	3.4
AGE							
18 to 24 Years Old	17	2	16	31	42	9	3.4
25 to 29 Years Old	18	2	22	23	43	10	3.4
30 to 34 Years Old	17	3	18	28	41	11	3.4
35 to 44 Years Old	19	4	10	27	44	16	3.6
45 Years Old or More	16	5	10	28	44	14	3.5

Note. Percent responding are U.S. civilians living overseas who answered the question and who visited the FVAP Web site (Q46).

50. In 2010, why didn't you visit the Federal Voting Assistance Program (FVAP) Web site?

- a. I did not know about it.
- b. I did not have Internet access.
- c. I knew about it, but did not know the Web site address.
- d. I knew about it, but got all the information I needed from other sources.
- e. I did not think it would be useful.
- f. Other

	Percent Responding	Percentages					
		a	b	c	d	e	f
TOTAL	75	85	5	4	8	7	5
Africa	73	84	11	2	5	6	7
East Asia/Pacific	74	86	4	4	8	8	3
Europe and Eurasia	76	83	4	4	9	6	5
Near East	79	85	5	4	8	8	5
Western Hemisphere	74	86	5	4	6	7	5
AGE							
18 to 24 Years Old	71	95	9	2	3	5	2
25 to 29 Years Old	71	88	4	1	8	4	2
30 to 34 Years Old	75	88	3	2	6	6	3
35 to 44 Years Old	75	83	4	4	7	8	6
45 Years Old or More	78	81	5	5	9	8	6

Note. Percent responding are U.S. civilians living overseas who answered the question and who did not visit the FVAP Web site (Q46).

51. In preparation for the 2010 primaries and general election, did you refer to the Department of Defense 2010-11 Voting Assistance Guide (VAG) for information about registering to vote or requesting an absentee ballot?

	Percent Responding	Percentages	Percentage Reporting Yes
		Yes	
TOTAL	92	7	
Africa	92	5	
East Asia/Pacific	94	8	
Europe and Eurasia	93	7	
Near East	91	7	
Western Hemisphere	92	8	
AGE			
18 to 24 Years Old	88	9	
25 to 29 Years Old	87	7	
30 to 34 Years Old	92	6	
35 to 44 Years Old	94	7	
45 Years Old or More	94	7	

Note. Percent responding are U.S. civilians living overseas who answered the question. The Department of Defense 2010-11 VAG provides state-by-state information about registering to vote and requesting an absentee ballot.

52. Where did you obtain the 2010-11 Voting Assistance Guide (VAG)?

- a. From the Voting Assistance Officer (VAO)
- b. From the Federal Voting Assistance Program (FVAP) Web site
- c. From another Web site on the Internet
- d. From a CD ROM
- e. Some other source

	Percent Responding	Percentages				
		a	b	c	d	e
TOTAL	7	13	53	26	1	12
Africa	4	0	60	27	7	0
East Asia/Pacific	7	17	51	31	0	16
Europe and Eurasia	7	15	55	29	1	13
Near East	6	21	36	27	0	15
Western Hemisphere	7	5	58	15	0	8
AGE						
18 to 24 Years Old	8	12	56	22	0	12
25 to 29 Years Old	6	10	41	41	0	10
30 to 34 Years Old	5	4	56	28	0	12
35 to 44 Years Old	6	10	48	27	2	19
45 Years Old or More	7	17	56	22	1	10

Note. Percent responding are U.S. civilians living overseas who answered the question and who referred to the VAG for information about registering to vote or requesting an absentee ballot (Q51).

53. During 2010, were you looking for the following information in the 2010-11 Voting Assistance Guide (VAG)?

- a. How to register and vote absentee
- b. Dates of elections and deadlines
- c. How to fill out the Federal Post Card Application (FPCA) for your state
- d. Mailing address for Federal Post Card Application (FPCA) or ballot
- e. How to transmit the Federal Post Card Application (FPCA) or voted ballot by fax
- f. How to use the Federal Write-In Absentee Ballot (FWAB)
- g. Web site addresses
- h. Where to go for help
- i. Other type of voting-related information

	Percent Responding	Percentages									
		a	b	c	d	e	f	g	h	i	
TOTAL	6	81	71	50	45	36	40	44	41	24	
Africa	4	80	67	40	27	20	67	40	40	27	
East Asia/Pacific	7	83	78	44	43	36	35	43	42	19	
Europe and Eurasia	7	84	77	52	51	42	42	49	33	22	
Near East	6	63	56	44	34	28	34	50	53	34	
Western Hemisphere	7	86	64	59	47	34	40	38	47	28	
AGE											
18 to 24 Years Old	7	74	68	47	47	26	37	26	29	11	
25 to 29 Years Old	6	79	71	50	50	39	54	39	46	32	
30 to 34 Years Old	5	80	80	56	40	48	40	52	32	36	
35 to 44 Years Old	6	89	83	51	47	34	36	43	36	21	
45 Years Old or More	7	81	66	48	43	37	39	50	47	25	

Note. Percent responding are U.S. civilians living overseas who answered the question and who referred to the VAG for information about registering to vote or requesting an absentee ballot (Q51).

54. Overall, how would you rate the 2010-11 Voting Assistance Guide (VAG) as a reference on absentee voting procedures?

1. Very poor
 2. Poor
 3. Fair
 4. Good
 5. Very good

	Percent Responding	Percentages					Average Rating
		1	2	3	4	5	
TOTAL	6	5	7	27	45	16	3.6 
Africa	4	13	13	40	27	7	3.0 
East Asia/Pacific	7	3	7	27	47	16	3.7 
Europe and Eurasia	6	6	4	25	47	19	3.7 
Near East	6	7	7	20	50	17	3.6 
Western Hemisphere	6	5	11	25	45	13	3.5 
AGE							
18 to 24 Years Old	8	3	10	28	50	10	3.6 
25 to 29 Years Old	5	4	4	32	48	12	3.6 
30 to 34 Years Old	5	9	9	26	43	13	3.4 
35 to 44 Years Old	6	2	11	29	44	13	3.6 
45 Years Old or More	7	7	5	25	44	19	3.6 

Note. Percent responding are U.S. civilians living overseas who answered the question and who referred to the VAG for information about registering to vote or requesting an absentee ballot (Q51).

55. Why didn't you use the 2010-11 Voting Assistance Guide (VAG)?

- a. I did not know about it.
 b. I knew about it, but could not get a copy.
 c. I knew about it, but got all the information I needed from other sources.
 d. Other

	Percent Responding	Percentages			
		a	b	c	d
TOTAL	85	86	2	8	4
Africa	86	84	1	10	5
East Asia/Pacific	85	84	2	9	4
Europe and Eurasia	85	87	1	7	3
Near East	84	85	2	7	4
Western Hemisphere	83	87	2	7	5
AGE					
18 to 24 Years Old	79	93	1	3	2
25 to 29 Years Old	81	89	1	6	2
30 to 34 Years Old	86	88	1	5	3
35 to 44 Years Old	86	86	2	7	4
45 Years Old or More	86	82	2	10	5

Note. Percent responding are U.S. civilians living overseas who answered the question and who did not refer to the VAG for information about registering to vote or requesting an absentee ballot (Q51).

56. Are you aware of the Federal Voting Assistance Program (FVAP) toll-free telephone service?

	Percent Responding	Percentages	
		Yes	Percentage Reporting Yes
TOTAL	92	5	
Africa	91	5	
East Asia/Pacific	93	6	
Europe and Eurasia	92	5	
Near East	91	5	
Western Hemisphere	91	5	
AGE			
18 to 24 Years Old	87	3	
25 to 29 Years Old	87	3	
30 to 34 Years Old	91	4	
35 to 44 Years Old	93	4	
45 Years Old or More	94	7	

Note. Percent responding are U.S. civilians living overseas who answered the question. The FVAP provides a toll-free telephone service from many countries that allows a caller to ask FVAP staff for voting information or assistance.

57. Did you use the Federal Voting Assistance Program (FVAP) toll-free telephone service to talk with a FVAP staff member in 2010?

	Percent Responding	Percentages	
		Yes	Percentage Reporting Yes
TOTAL	5	7	
Africa	4	8	
East Asia/Pacific	5	7	
Europe and Eurasia	5	8	
Near East	4	5	
Western Hemisphere	5	5	
AGE			
18 to 24 Years Old	2	15	
25 to 29 Years Old	3	0	
30 to 34 Years Old	3	19	
35 to 44 Years Old	4	13	
45 Years Old or More	6	4	

Note. Percent responding are U.S. civilians living overseas who answered the question and who were aware of the FVAP toll-free telephone service (Q56).

60. In preparation for the 2010 primaries and general election, did you visit the Federal Voting Assistance Program (FVAP) on Twitter or Facebook?

a. Twitter

b. Facebook

	Percent Responding	Percentages	
		a	b
TOTAL	92	0	1
Africa	91	0	1
East Asia/Pacific	93	0	1
Europe and Eurasia	92	0	1
Near East	91	0	1
Western Hemisphere	90	0	1
AGE			
18 to 24 Years Old	88	0	1
25 to 29 Years Old	88	0	1
30 to 34 Years Old	91	0	2
35 to 44 Years Old	92	1	1
45 Years Old or More	94	0	1

Note. Percent responding are overseas civilians who answered the question. The FVAP has created accounts on two social networking sites, Twitter and Facebook, that provide updates on voting-related information and resources.

61. In preparation for the 2010 primaries and general election, how many times did you visit the Federal Voting Assistance Program (FVAP) on Twitter?

- 1. One
- 4. Eleven or more

- 2. Two to four
- 5. Do not recall

- 3. Five to ten

	Percent Responding	Percentages					Average Times
		1	2	3	4	5	
TOTAL	0	18	45	18	0 ^o	18	3.4
Africa	0	NR	NR	NR	0 ^o	NR	NR
East Asia/Pacific	0	NR	NR	NR	0 ^o	NR	NR
Europe and Eurasia	0	NR	NR	NR	0 ^o	NR	NR
Near East	0	NR	NR	NR	0 ^o	NR	NR
Western Hemisphere	0	NR	NR	NR	0 ^o	NR	NR
AGE							
18 to 24 Years Old	0	NR	NR	NR	0 ^o	NR	NA
25 to 29 Years Old	0	NR	NR	NR	0 ^o	NR	NR
30 to 34 Years Old	0	NR	NR	NR	0 ^o	NR	NR
35 to 44 Years Old	1	20	60	0	0 ^o	20	NR
45 Years Old or More	0	NR	NR	NR	0 ^o	NR	NR

Note. Percent responding are U.S. civilians living overseas who answered the question and who visited FVAP on Twitter (Q60). Respondents who indicated they did not recall are excluded from the average.

NR: Not reportable

^o Response option never endorsed.

NA: Not applicable

62. In preparation for the 2010 primaries and general election, how many times did you visit the Federal Voting Assistance Program (FVAP) on Facebook?

1. One
 2. Two to four
 3. Five to ten
 4. Eleven or more
 5. Do not recall

	Percent Responding	Percentages					Average Times
		1	2	3	4	5	
TOTAL	1	27	16	5	5	48	2.8 
Africa	1	NR	NR	NR	NR	NR	NR
East Asia/Pacific	1	11	11	11	0	67	NR
Europe and Eurasia	1	40	13	0	0	47	1.1 
Near East	1	29	14	0	0	57	NR
Western Hemisphere	1	38	13	0	13	38	3.1 
AGE							
18 to 24 Years Old	1	50	0	0	0	50	NR
25 to 29 Years Old	1	NR	NR	NR	NR	NR	NR
30 to 34 Years Old	2	43	14	14	0	29	2.4 
35 to 44 Years Old	1	11	33	0	0	56	NR
45 Years Old or More	1	21	16	5	11	47	4.1 

Note. Percent responding are U.S. civilians living overseas who answered the question and who visited FVAP on Facebook (Q60). Respondents who indicated they did not recall are excluded from the average.
 NR: Not reportable

63. In 2010, how satisfied or dissatisfied were you with the voting information from the Federal Voting Assistance Program (FVAP) on Twitter?

1. Very dissatisfied
 2. Dissatisfied
 3. Neither satisfied nor dissatisfied
 4. Satisfied
 5. Very satisfied

	Percent Responding	Percentages					Average Satisfaction
		1	2	3	4	5	
TOTAL	0	27	0°	18	36	18	3.2 
Africa	0	NR	0°	NR	NR	NR	NR
East Asia/Pacific	0	NR	0°	NR	NR	NR	NR
Europe and Eurasia	0	NR	0°	NR	NR	NR	NR
Near East	0	NR	0°	NR	NR	NR	NR
Western Hemisphere	0	NR	0°	NR	NR	NR	NR
AGE							
18 to 24 Years Old	0	NR	0°	NR	NR	NR	NR
25 to 29 Years Old	0	NR	0°	NR	NR	NR	NR
30 to 34 Years Old	0	NR	0°	NR	NR	NR	NR
35 to 44 Years Old	1	20	0°	0	60	20	3.6 
45 Years Old or More	0	NR	0°	NR	NR	NR	NR

Note. Percent responding are U.S. civilians living overseas who answered the question and who visited FVAP on Twitter (Q60).
 NR: Not reportable
 ° Response option never endorsed.

65. Did you receive voting information from any of the following sources in 2010?

b. Other Federal agency/agencies

1. Yes

2. No

3. Not available

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	86	5	92	3	5.0 
Africa	86	5	91	3	6.0 
East Asia/Pacific	87	5	93	2	5.0 
Europe and Eurasia	86	5	92	3	5.0 
Near East	85	4	90	5	4.0 
Western Hemisphere	84	5	91	3	6.0 
AGE					
18 to 24 Years Old	81	7	88	5	8.0 
25 to 29 Years Old	83	4	93	3	4.0 
30 to 34 Years Old	87	4	93	2	4.0 
35 to 44 Years Old	88	5	92	4	5.0 
45 Years Old or More	86	5	92	3	5.0 

Note. Percent responding are U.S. civilians living overseas who answered the question. Percentage Reporting Yes does not include those who indicated the source was not available.

65. Did you receive voting information from any of the following sources in 2010?

c. Political organizations

1. Yes

2. No

3. Not available

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	86	17	80	3	18.0 
Africa	86	12	84	4	13.0 
East Asia/Pacific	87	18	80	2	18.0 
Europe and Eurasia	87	20	77	3	20.0 
Near East	86	15	79	6	16.0 
Western Hemisphere	84	16	81	3	16.0 
AGE					
18 to 24 Years Old	81	16	79	5	17.0 
25 to 29 Years Old	84	16	81	3	17.0 
30 to 34 Years Old	87	17	80	3	18.0 
35 to 44 Years Old	87	15	82	3	15.0 
45 Years Old or More	87	18	78	3	19.0 

Note. Percent responding are U.S. civilians living overseas who answered the question. Percentage Reporting Yes does not include those who indicated the source was not available.

65. Did you receive voting information from any of the following sources in 2010?

d. Other private organization or company

1. Yes

2. No

3. Not available

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	85	7	89	4	8.0
Africa	85	6	88	5	7.0
East Asia/Pacific	86	6	91	2	7.0
Europe and Eurasia	85	8	88	3	9.0
Near East	85	6	88	6	6.0
Western Hemisphere	83	9	88	3	9.0
AGE					
18 to 24 Years Old	81	9	87	5	9.0
25 to 29 Years Old	83	6	91	3	7.0
30 to 34 Years Old	86	8	89	3	8.0
35 to 44 Years Old	87	6	90	4	6.0
45 Years Old or More	85	8	89	4	8.0

Note. Percent responding are U.S. civilians living overseas who answered the question. Percentage Reporting Yes does not include those who indicated the source was not available.

65. Did you receive voting information from any of the following sources in 2010?

e. State or local election official

1. Yes

2. No

3. Not available

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	85	24	73	4	25.0
Africa	85	23	72	4	24.0
East Asia/Pacific	86	25	72	3	26.0
Europe and Eurasia	86	25	71	3	26.0
Near East	84	18	78	4	19.0
Western Hemisphere	84	23	73	4	24.0
AGE					
18 to 24 Years Old	81	16	79	5	17.0
25 to 29 Years Old	83	21	76	3	22.0
30 to 34 Years Old	85	19	79	3	19.0
35 to 44 Years Old	87	23	72	4	24.0
45 Years Old or More	86	28	69	3	29.0

Note. Percent responding are U.S. civilians living overseas who answered the question. Percentage Reporting Yes does not include those who indicated the source was not available.

65. Did you receive voting information from any of the following sources in 2010?

f. Voting News Releases

1. Yes

2. No

3. Not available

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	86	8	89	4	8.0 ■
Africa	87	7	89	4	7.0 ■
East Asia/Pacific	87	7	90	3	7.0 ■
Europe and Eurasia	87	7	90	3	8.0 ■
Near East	86	7	89	4	7.0 ■
Western Hemisphere	84	10	87	4	10.0 ■
AGE					
18 to 24 Years Old	81	7	88	5	8.0 ■
25 to 29 Years Old	83	4	93	3	4.0 ■
30 to 34 Years Old	87	8	90	2	8.0 ■
35 to 44 Years Old	87	5	91	5	5.0 ■
45 Years Old or More	88	10	87	3	10.0 ■

Note. Percent responding are U.S. civilians living overseas who answered the question. Percentage Reporting Yes does not include those who indicated the source was not available.

65. Did you receive voting information from any of the following sources in 2010?

g. "Honor the Past, Support the Future. Vote!" motivational poster

1. Yes

2. No

3. Not available

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	86	0	95	5	0.0
Africa	86	0	94	5	0.0
East Asia/Pacific	86	1	95	4	1.0
Europe and Eurasia	86	0	96	4	0.0
Near East	86	0	93	6	0.0
Western Hemisphere	84	0	95	5	0.0
AGE					
18 to 24 Years Old	81	0	93	6	0.0
25 to 29 Years Old	83	0	96	4	0.0
30 to 34 Years Old	87	0	97	3	0.0
35 to 44 Years Old	87	1	93	6	1.0
45 Years Old or More	87	0	95	4	1.0

Note. Percent responding are U.S. civilians living overseas who answered the question. Percentage Reporting Yes does not include those who indicated the source was not available.

65. Did you receive voting information from any of the following sources in 2010?

h. Election dates chart

1. Yes

2. No

3. Not available

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	85	3	94	4	3.0
Africa	86	2	93	5	2.0
East Asia/Pacific	86	3	93	3	3.0
Europe and Eurasia	86	2	95	3	2.0
Near East	85	3	92	4	3.0
Western Hemisphere	84	3	93	4	3.0
AGE					
18 to 24 Years Old	81	3	92	5	4.0
25 to 29 Years Old	83	1	96	3	1.0
30 to 34 Years Old	87	4	94	2	4.0
35 to 44 Years Old	87	2	93	5	2.0
45 Years Old or More	86	3	93	3	3.0

Note. Percent responding are U.S. civilians living overseas who answered the question. Percentage Reporting Yes does not include those who indicated the source was not available.

65. Did you receive voting information from any of the following sources in 2010?

i. Absentee Voting Frequently Asked Questions

1. Yes

2. No

3. Not available

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	85	7	89	3	8.0
Africa	86	6	90	4	7.0
East Asia/Pacific	86	8	89	3	8.0
Europe and Eurasia	86	9	88	3	9.0
Near East	86	6	90	4	6.0
Western Hemisphere	84	6	91	3	6.0
AGE					
18 to 24 Years Old	81	8	87	4	9.0
25 to 29 Years Old	82	5	92	3	5.0
30 to 34 Years Old	86	10	89	1	10.0
35 to 44 Years Old	87	7	89	5	7.0
45 Years Old or More	86	7	90	3	8.0

Note. Percent responding are U.S. civilians living overseas who answered the question. Percentage Reporting Yes does not include those who indicated the source was not available.

65. Did you receive voting information from any of the following sources in 2010?

j. Local television, radio and print media

1. Yes

2. No

3. Not available

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	84	11	83	6	12.0 
Africa	84	5	89	6	5.0 
East Asia/Pacific	86	9	84	7	10.0 
Europe and Eurasia	85	13	82	5	14.0 
Near East	84	10	83	7	11.0 
Western Hemisphere	82	15	81	4	15.0 
AGE					
18 to 24 Years Old	80	16	77	7	17.0 
25 to 29 Years Old	83	8	85	6	9.0 
30 to 34 Years Old	86	11	85	4	11.0 
35 to 44 Years Old	86	9	84	6	10.0 
45 Years Old or More	85	11	83	6	12.0 

Note. Percent responding are U.S. civilians living overseas who answered the question. Percentage Reporting Yes does not include those who indicated the source was not available.

65. Did you receive voting information from any of the following sources in 2010?

k. CNN International

1. Yes

2. No

3. Not available

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	86	20	75	4	21.0 
Africa	86	16	79	5	17.0 
East Asia/Pacific	87	18	77	5	19.0 
Europe and Eurasia	87	21	75	4	22.0 
Near East	85	19	76	5	20.0 
Western Hemisphere	85	24	72	3	25.0 
AGE					
18 to 24 Years Old	81	16	78	6	17.0 
25 to 29 Years Old	83	16	79	5	17.0 
30 to 34 Years Old	86	18	78	4	19.0 
35 to 44 Years Old	88	22	72	6	23.0 
45 Years Old or More	88	22	74	4	23.0 

Note. Percent responding are U.S. civilians living overseas who answered the question. Percentage Reporting Yes does not include those who indicated the source was not available.

65. Did you receive voting information from any of the following sources in 2010?

I. Armed Forces Radio/TV

1. Yes

2. No

3. Not available

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	85	2	89	9	2.0
Africa	85	1	87	13	1.0
East Asia/Pacific	86	1	89	10	1.0
Europe and Eurasia	85	2	91	7	2.0
Near East	85	7	82	11	8.0
Western Hemisphere	82	0	91	8	0.0
AGE					
18 to 24 Years Old	80	1	91	8	1.0
25 to 29 Years Old	83	1	90	9	1.0
30 to 34 Years Old	86	3	89	8	3.0
35 to 44 Years Old	86	1	87	12	1.0
45 Years Old or More	85	2	89	9	2.0

Note. Percent responding are U.S. civilians living overseas who answered the question. Percentage Reporting Yes does not include those who indicated the source was not available.

65. Did you receive voting information from any of the following sources in 2010?

m. International Herald Tribune

1. Yes

2. No

3. Not available

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	85	4	88	7	5.0
Africa	85	2	87	11	3.0
East Asia/Pacific	86	4	88	8	5.0
Europe and Eurasia	85	8	88	5	8.0
Near East	84	3	87	10	3.0
Western Hemisphere	83	2	91	7	2.0
AGE					
18 to 24 Years Old	81	3	90	6	3.0
25 to 29 Years Old	82	3	90	7	3.0
30 to 34 Years Old	86	4	90	6	4.0
35 to 44 Years Old	86	4	86	9	5.0
45 Years Old or More	86	5	88	7	6.0

Note. Percent responding are U.S. civilians living overseas who answered the question. Percentage Reporting Yes does not include those who indicated the source was not available.

65. Did you receive voting information from any of the following sources in 2010?

n. USA Today International

1. Yes

2. No

3. Not available

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	84	2	90	7	3.0
Africa	85	2	88	10	2.0
East Asia/Pacific	86	2	91	8	2.0
Europe and Eurasia	85	3	92	5	3.0
Near East	84	2	88	10	3.0
Western Hemisphere	83	3	90	7	4.0
AGE					
18 to 24 Years Old	80	2	92	6	2.0
25 to 29 Years Old	82	0	93	7	0.0
30 to 34 Years Old	86	1	94	5	1.0
35 to 44 Years Old	86	3	88	9	3.0
45 Years Old or More	85	3	89	7	4.0

Note. Percent responding are U.S. civilians living overseas who answered the question. Percentage Reporting Yes does not include those who indicated the source was not available.

65. Did you receive voting information from any of the following sources in 2010?

o. Other U.S. civilian newspapers, magazines, radio, or TV

1. Yes

2. No

3. Not available

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	84	22	72	6	23.0
Africa	84	18	74	8	19.0
East Asia/Pacific	85	20	74	6	21.0
Europe and Eurasia	85	22	73	5	23.0
Near East	85	17	76	7	18.0
Western Hemisphere	83	27	67	5	29.0
AGE					
18 to 24 Years Old	80	23	72	6	24.0
25 to 29 Years Old	81	20	75	6	21.0
30 to 34 Years Old	86	20	75	5	21.0
35 to 44 Years Old	86	21	71	8	23.0
45 Years Old or More	85	22	72	6	24.0

Note. Percent responding are U.S. civilians living overseas who answered the question. Percentage Reporting Yes does not include those who indicated the source was not available.

65. Did you receive voting information from any of the following sources in 2010?

p. Family or friends

1. Yes

2. No

3. Not available

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	86	37	62	1	37.0
Africa	87	40	59	1	41.0
East Asia/Pacific	87	36	64	1	36.0
Europe and Eurasia	87	39	60	1	39.0
Near East	86	32	66	2	33.0
Western Hemisphere	84	36	63	2	36.0
AGE					
18 to 24 Years Old	82	51	47	1	52.0
25 to 29 Years Old	83	47	52	1	47.0
30 to 34 Years Old	86	38	61	1	38.0
35 to 44 Years Old	88	37	61	2	37.0
45 Years Old or More	87	30	69	1	30.0

Note. Percent responding are U.S. civilians living overseas who answered the question. Percentage Reporting Yes does not include those who indicated the source was not available.

65. Did you receive voting information from any of the following sources in 2010?

q. The Internet

1. Yes

2. No

3. Not available

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	86	53	46	1	53.0
Africa	87	54	45	2	55.0
East Asia/Pacific	87	53	46	1	54.0
Europe and Eurasia	87	59	40	1	59.0
Near East	85	42	57	1	43.0
Western Hemisphere	85	49	49	2	50.0
AGE					
18 to 24 Years Old	81	58	41	2	59.0
25 to 29 Years Old	83	54	44	2	55.0
30 to 34 Years Old	87	54	45	1	54.0
35 to 44 Years Old	88	54	45	2	54.0
45 Years Old or More	88	51	49	1	51.0

Note. Percent responding are U.S. civilians living overseas who answered the question. Percentage Reporting Yes does not include those who indicated the source was not available.

66. How satisfied or dissatisfied were you with the voting information from each of the following sources in 2010?

q. The Internet

1. Very dissatisfied
4. Satisfied

2. Dissatisfied
5. Very satisfied

3. Neither satisfied nor dissatisfied

	Percent Responding	Percentages					Average Satisfaction	
		1	2	3	4	5		
TOTAL	45	1	5	26	48	20	3.8	
Africa	46	2	4	30	52	12	3.7	
East Asia/Pacific	46	0	4	26	49	20	3.9	
Europe and Eurasia	50	1	6	26	47	20	3.8	
Near East	36	2	6	28	48	16	3.7	
Western Hemisphere	41	1	3	25	48	23	3.9	
AGE								
18 to 24 Years Old	47	1	10	29	42	19	3.7	
25 to 29 Years Old	45	0	8	28	42	21	3.8	
30 to 34 Years Old	47	0	5	29	53	12	3.7	
35 to 44 Years Old	47	1	4	31	45	20	3.8	
45 Years Old or More	43	1	3	22	52	22	3.9	

Note. Percent responding are U.S. civilians living overseas who answered the question and who received voting information from the Internet (Q65).

67. Some states allow you to fax and e-mail voting materials such as your absentee ballot request or the completed ballot itself. Do you have access to the following?

a. Fax

b. E-mail

	Percent Responding	Percentages	
		a	b
TOTAL	90	41	86
Africa	90	32	89
East Asia/Pacific	91	44	86
Europe and Eurasia	89	37	86
Near East	90	48	85
Western Hemisphere	88	46	86
AGE			
18 to 24 Years Old	84	26	85
25 to 29 Years Old	86	36	85
30 to 34 Years Old	88	47	87
35 to 44 Years Old	91	47	88
45 Years Old or More	92	43	86

Note. Percent responding are U.S. civilians living overseas who answered the question.

68. During 2010, did you fax any of the following materials?

a. Federal Post Card Application (FPCA)

1. Yes, using the Federal Voting Assistance Program (FVAP) toll-free faxing service 2. Yes, but not using the Federal Voting Assistance Program (FVAP) toll-free faxing service 3. No

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	36	2	3	96	4.0
Africa	29	2	1	97	3.0
East Asia/Pacific	39	1	4	95	5.0
Europe and Eurasia	32	2	3	95	5.0
Near East	42	2	3	95	5.0
Western Hemisphere	40	1	2	97	3.0
AGE					
18 to 24 Years Old	22	3	2	96	4.0
25 to 29 Years Old	30	1	5	94	6.0
30 to 34 Years Old	41	1	2	97	3.0
35 to 44 Years Old	42	2	4	94	6.0
45 Years Old or More	39	1	2	96	4.0

Note. Percent responding are U.S. civilians living overseas who answered the question and who had access to a fax (Q67a).

68. During 2010, did you fax any of the following materials?

b. Non-Federal Post Card Application request for absentee ballot

1. Yes, using the Federal Voting Assistance Program (FVAP) toll-free faxing service 2. Yes, but not using the Federal Voting Assistance Program (FVAP) toll-free faxing service 3. No

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	36	1	2	97	3.0
Africa	29	2	0	98	2.0
East Asia/Pacific	39	0	2	98	2.0
Europe and Eurasia	32	1	3	96	4.0
Near East	42	2	3	95	5.0
Western Hemisphere	39	1	1	99	1.0
AGE					
18 to 24 Years Old	22	2	0	98	2.0
25 to 29 Years Old	30	1	5	94	6.0
30 to 34 Years Old	41	1	2	97	3.0
35 to 44 Years Old	41	1	2	97	3.0
45 Years Old or More	39	1	2	97	3.0

Note. Percent responding are U.S. civilians living overseas who answered the question and who had access to a fax (Q67a).

68. During 2010, did you fax any of the following materials?**c. Ballot**

1. Yes, using the Federal Voting Assistance Program (FVAP) toll-free faxing service
2. Yes, but not using the Federal Voting Assistance Program (FVAP) toll-free faxing service
3. No

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	36	2	5	94	6.0
Africa	28	1	0	99	1.0
East Asia/Pacific	39	1	7	92	8.0
Europe and Eurasia	33	2	4	94	6.0
Near East	42	1	4	94	6.0
Western Hemisphere	40	2	5	93	7.0
AGE					
18 to 24 Years Old	22	2	6	92	8.0
25 to 29 Years Old	31	1	5	94	6.0
30 to 34 Years Old	41	1	4	95	5.0
35 to 44 Years Old	41	2	5	93	7.0
45 Years Old or More	39	2	4	94	6.0

Note. Percent responding are U.S. civilians living overseas who answered the question and who had access to a fax (Q67a).

68. During 2010, did you fax any of the following materials?**d. Federal Write-In Absentee Ballot (FWAB)**

1. Yes, using the Federal Voting Assistance Program (FVAP) toll-free faxing service
2. Yes, but not using the Federal Voting Assistance Program (FVAP) toll-free faxing service
3. No

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	36	1	2	97	3.0
Africa	28	0	2	98	2.0
East Asia/Pacific	39	0	1	98	2.0
Europe and Eurasia	32	0	2	97	3.0
Near East	42	2	3	95	5.0
Western Hemisphere	39	1	3	96	4.0
AGE					
18 to 24 Years Old	22	1	3	97	3.0
25 to 29 Years Old	31	1	2	97	3.0
30 to 34 Years Old	40	1	1	99	1.0
35 to 44 Years Old	41	1	3	96	4.0
45 Years Old or More	39	1	2	97	3.0

Note. Percent responding are U.S. civilians living overseas who answered the question and who had access to a fax (Q67a).

68. During 2010, did you fax any of the following materials?

e. Other voting materials

1. Yes, using the Federal Voting Assistance Program (FVAP) toll-free faxing service 2. Yes, but not using the Federal Voting Assistance Program (FVAP) toll-free faxing service 3. No

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	35	0	1	98	2.0
Africa	27	1	0	99	1.0
East Asia/Pacific	39	0	1	99	1.0
Europe and Eurasia	32	0	2	98	2.0
Near East	40	0	2	98	2.0
Western Hemisphere	38	0	2	98	2.0
AGE					
18 to 24 Years Old	21	0	4	96	4.0
25 to 29 Years Old	30	1	1	98	2.0
30 to 34 Years Old	40	1	0	99	1.0
35 to 44 Years Old	40	0	2	98	2.0
45 Years Old or More	38	0	2	98	2.0

Note. Percent responding are U.S. civilians living overseas who answered the question and who had access to a fax (Q67a).

69. During 2010, did you e-mail any of the following materials?

- a. Federal Post Card Application (FPCA) b. Non-Federal Post Card Application request for absentee ballot c. Ballot
 d. Federal Write-In Absentee Ballot (FWAB) e. Other voting materials

	Percent Responding	Percentages				
		a	b	c	d	e
TOTAL	76	5	5	5	2	2
Africa	78	3	5	3	1	4
East Asia/Pacific	76	5	6	5	2	3
Europe and Eurasia	76	6	5	6	2	2
Near East	74	5	4	5	2	2
Western Hemisphere	74	5	5	4	1	2
AGE						
18 to 24 Years Old	70	5	6	4	2	1
25 to 29 Years Old	72	4	6	4	2	4
30 to 34 Years Old	77	7	7	5	0	1
35 to 44 Years Old	78	5	3	4	2	2
45 Years Old or More	77	5	5	5	2	2

Note. Percent responding are U.S. civilians living overseas who answered the question and who had access to e-mail (Q67b).

70. Did you vote in the 2008 election?

1. Yes, I voted in person. 2. Yes, I voted by mail. 3. Yes, I voted by email/fax.
 4. No, I did not vote. 5. Not sure

	Percent Responding	Percentages					Percentage Reporting Yes
		1	2	3	4	5	
TOTAL	90	28	37	3	30	2	68.0 
Africa	90	38	32	5	24	1	75.0 
East Asia/Pacific	91	28	38	4	27	3	70.0 
Europe and Eurasia	89	24	43	3	28	2	70.0 
Near East	89	32	29	4	34	1	65.0 
Western Hemisphere	88	27	32	3	36	2	62.0 
AGE							
18 to 24 Years Old	83	39	34	1	24	2	74.0 
25 to 29 Years Old	86	36	34	2	25	2	73.0 
30 to 34 Years Old	89	30	38	4	27	1	72.0 
35 to 44 Years Old	90	25	34	3	35	2	63.0 
45 Years Old or More	92	24	39	4	31	2	67.0 

Note. Percent responding are U.S. civilians living overseas who answered the question.

Survey Instrument



Welcome to the 2010 Post-Election Voting Survey of Overseas Civilians

This site hosted by:



Thank you for accessing the *2010 Post-Election Voting Survey of Overseas Civilians*. If this is the first time you are accessing the survey, click the continue button and you will receive a ticket number. Please maintain a copy of that ticket number to access the survey in the future.

If you are returning to the survey, please enter the ticket number you originally received and click the Continue button.

[Security Protection Advisory](#)

DoDSurvey.net is maintained by Data Recognition Corporation, Maple Grove, MN.



2010 Post-Election Voting Survey of Overseas Civilians

Welcome

[Security Protection Advisory](#)

[OMB Number 0704-0476](#)

[Exp. 11/30/2011](#)

You have been invited to participate in a survey about the electoral process for non-Federal civilians or citizens residing overseas or outside the United States. Please write down your ticket number. If you leave the survey and come back, you will be asked for your ticket number. When you click the *Continue* button below, you will be asked to:

- Read the Privacy Advisory and Informed Consent Statement
- Take the survey

Thank you for your time and participation.

Your Ticket Number is:

[Frequently Asked Questions / How to Contact Us](#)

**2010 POST-ELECTION VOTING SURVEY OF OVERSEAS CIVILIANS
PRIVACY ACT STATEMENT & INFORMED CONSENT INFORMATION**

This survey is conducted by the Federal Voting Assistance Program (FVAP), which informs and educates United States citizens covered by the Uniformed and Overseas Civilians Absentee Voting Act (UOCAVA). The UOCAVA covers members of the Uniformed Services, their family members, and citizens residing outside the United States.

Agency Disclosure Notice

The public reporting burden for this collection of information is estimated to average 30 minutes per response, including the time for reviewing the instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Department of Defense, Executive Services Directorate (0704-0476). Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

Privacy Advisory Statement & Informed Consent Information

This notice informs you of the purpose of the 2010 Post-Election Voting Survey of Overseas Civilians and how the findings of these surveys will be used. It also provides information about the privacy advisory and about informed consent.

AUTHORITY: The Uniformed and Overseas Civilians Absentee Voting Act of 1986, Section 101.b (1), 42 U.S.C. §1973ff.

PRINCIPAL PURPOSE: Information collected in this survey will be used to research areas where the electoral process can be improved for overseas civilians. Reports will be provided to the President of the United States, the United States Congress, the Office of the Secretary of Defense, and the Federal Voting Assistance Program. Findings will be used in reports and testimony provided to Congress. Some findings may be published by the Defense Manpower Data Center (DMDC) or in professional journals, or presented at conferences, symposia, and scientific meetings. Data could be used in future research and datasets may be analyzed by researchers outside of DMDC. Reports on results from these surveys will be posted on the Web: <http://www.fvap.gov/reference/index.html>. In none of these cases will survey responses be reported for identifiable individual(s).

DISCLOSURE: Providing information on this survey is voluntary. Most people take 30 minutes to complete the survey. There is no penalty or loss of benefits to which you are entitled if you choose not to respond. However, maximum participation is encouraged so that the data will be complete and representative. Your survey responses will be kept private to the extent permitted by law. Identifying information will be used only by government and contractor staff engaged in, and for purposes of, the survey research.

SURVEY ELIGIBILITY AND POTENTIAL BENEFITS: DMDC has selected you to participate in this survey effort, non-Federal civilians or citizens residing overseas or outside the United States who have registered with their embassy or consulate. This is your chance to be heard on issues that affect the overseas voting experience. While there is no direct benefit for your individual participation, your responses on this survey **make a difference**.

STATEMENT OF RISK: The data collection procedures are not expected to involve any risk or discomfort to you. The only risk to you is accidental or unintentional disclosure of the data you provide. However, the government and its contractors have a number of policies and procedures to ensure that survey data are safe and protected, and no identifying information (name, address, Social Security Number) is being collected as part of the survey. Government and contractor staff members have been trained to protect survey data.

If you experience any difficulties taking the survey, please contact the Survey Processing Center by sending an e-mail to PEV2Survey@osd.pentagon.mil. If you have concerns about your rights as a research participant, please contact: Ms. Caroline Miner, Human Research Protection Program Manager for the Office of the Under Secretary of Defense (P&R), HRPP@tma.osd.mil, (703) 575-2677.

Once you start answering the survey, if you desire to withdraw your answers please notify the Survey Processing Center prior to February 16, 2011. Please include in the e-mail or phone message your Ticket Number. Unless withdrawn, partially completed survey data may be used after that date.

Click *Continue* if you agree to do the survey.

HOW TO CONTACT US

If you have any technical issues with this survey, contact the Survey Operations Center:

- **Call:** 1-800-881-5307
- **E-mail:** PEV2Survey@osd.pentagon.mil
- **FAX:** 1-763-268-3002

If you have any questions about this survey, or for more information on the Federal Voting Assistance Program (FVAP) Post-Election Voting Survey Program, contact FVAP:

- **Call:** 1-800-438-VOTE
- **E-mail:** vote@fvap.gov

FREQUENTLY ASKED QUESTIONS

What is the Defense Manpower Data Center (DMDC)?

- DMDC maintains the largest archive of personnel, manpower, training, and financial data in the Department of Defense (DoD). DMDC also conducts Joint-Service surveys including the Status of Forces Surveys, QuickCompass, and Human Relations Surveys for the Department of Defense. To learn more, visit the DMDC Web site.

<http://www.dmdc.osd.mil/>

What is the Post-Election Voting (PEV) Survey?

- Post-Election Voting (PEV) surveys are sponsored by the Director of the Federal Voting Assistance Program (FVAP) as the Presidential designee to administer the Uniformed and Overseas Civilians Absentee Voting Act (UOCAVA). UOCAVA, as amended in 2009, requires FVAP to report to Congress how effective programs are for assisting overseas citizens to vote in federal elections. The PEV surveys are designed to assist FVAP in administering UOCAVA and are used to develop ways to make absentee voting easier for military personnel and overseas citizens.

What is the Uniformed and Overseas Citizen Absentee Voting Act (UOCAVA)?

- The Uniformed and Overseas Civilians Absentee Voting Act (UOCAVA) was enacted in 1986. UOCAVA law permits members of the Uniformed Service and Merchant Marines, their eligible family members, and U.S. civilians residing overseas to vote in general elections. The Federal Voting Assistance Program (FVAP) has been charged with administering UOCAVA law and works to ensure UOCAVA citizens their right to vote no matter where in the world they may be residing.

What is the 2010 Post-Election Voting Survey of Overseas Civilians?

- The 2010 Post-Election Voting Survey of Overseas Civilians is sponsored by the Federal Voting Assistance Program (FVAP) to administer the Uniformed and Overseas Civilians Absentee Voting Act (UOCAVA) and is conducted after each federal general election. The 2010 Post-Election Voting Survey of Overseas Civilians also helps FVAP develop ways to make absentee voting easier for military and overseas civilians and to identify problems that you may have experienced that can be addressed in future elections. FVAP has coordinated with Department of State, the Defense Manpower Data Center (DMDC), and its contractors to administer the survey.

How do I know this is an official, approved government survey?

- In accordance with [DoD Instruction 8910.01](#), all data collection in the Department of Defense (DoD) must be licensed. The license is shown as an Office of Management and Budget (OMB) Control Number with an expiration date. The OMB Control Number for the 2010 Post-Election Voting Survey of Overseas Civilians is 0704-0476, expiring 11/30/2011.
- If you need verification that this is a legitimate survey, you can call 1-703-696-7427 for a list of current Defense Manpower Data Center (DMDC) surveys. This list includes only those surveys being conducted by DMDC.

How did you find me?

- Federal Voting Assistance Program (FVAP) has coordinated with Department of State, the Defense Manpower Data Center (DMDC), and its contractors to advertise the survey to citizens residing overseas or outside the United States.

Why should I participate?

- We use your input to shape the absentee voting program in ways that directly affect you. This is your opportunity to inform policy officials of your views regarding the absentee voting process and share your experience during the November 2010 election.
- Your response to this survey **makes a difference**.

What is PEV2Survey@osd.pentagon.mil?

- The official e-mail address for communications regarding 2010 Post-Election Voting Survey of Overseas Civilians.

Why am I being asked to use the Web?

- Web administration enables us to get survey results to senior leaders faster.

Why do I need a Ticket Number?

- You need your ticket number if you do not complete the survey in one sitting and choose to return later or if you desire to withdraw your answers from the survey.

Do I have to take the survey in one sitting?

- No, it is not necessary to complete the survey in one sitting. Just click the "Save and Return Later" button and your answers will be saved. When you return to the survey Web site, enter your Ticket Number. You will advance to the question in the survey where you previously stopped.

Will my answers be kept private?

- Your privacy will be safeguarded to the full extent of the law.
- All data will be reported in the aggregate and no individual data will be reported.

Can I withdraw my answers once I have completed and submitted the survey on the Web?

- Once you start answering the survey, if you desire to withdraw your answers, please notify the Survey Processing Center prior to February 2, 2011 by sending an e-mail to PEV2Survey@osd.pentagon.mil or calling 1-800-881-5307. Please include your Ticket Number. Your answers will be cleared from the survey database.

Will I ever see the results of the survey?

- This survey's briefings and reports will be posted on the following Web site: <http://www.fvap.gov/reference/index.html>

BACKGROUND INFORMATION

1. **Were you a U.S. citizen on November 2, 2010?**
 - Yes
 - No
2. **What was your age on November 2, 2010?**
 - 17 years old or younger
 - 18 to 24 years old
 - 25 to 29 years old
 - 30 to 34 years old
 - 35 to 44 years old
 - 45 years old or older
3. **Are you...?**
 - Male
 - Female
4. **On November 2, 2010, did you live outside the U.S.?**
 - Yes
 - No
5. [Ask if Q4 = "Yes"] **The Department of State (DoS) groups countries into one of five geographic regions. On November 2, 2010, in which region was your country of residence?**
 - Africa (e.g., Sub-Saharan)
 - East Asia and the Pacific (e.g., China, Australia, Vietnam)
 - Europe and Eurasia (e.g., Spain, Russia, Turkey)
 - Near East (e.g., Northern Africa, Middle East)
 - Western Hemisphere (e.g., North America, Latin America, Canada)
 - Don't know
6. [Ask if Q4 = "Yes" and (URL = "2" or URL = "3" or URL = "4")] **On November 2, 2010, were you registered with an embassy or consulate in your country of residence?**
 - Yes
 - No
7. [Ask if (Q4 = "Yes" and URL = "1") or Q6 = "Yes"] **How long ago did you register with an embassy or consulate?**
 - Less than 1 year
 - 1 year to less than 3 years
 - 3 years to less than 6 years
 - 6 years to less than 10 years
 - 10 years or more
8. [Ask if Q6 = "Yes" and (URL = "2" or URL = "3" or URL = "4")] **Did you provide an e-mail address to the embassy or consulate where you registered?**
 - Yes
 - No
9. [Ask if (Q4 = "Yes" and URL = "1") or Q8 = "Yes"] **Do you receive e-mail updates/alerts from your embassy or consulate?**
 - Yes
 - No
10. [Ask if Q4 = "Yes"] **Even though you lived outside the U.S., were you temporarily in the U.S. on November 2, 2010?**
 - Yes
 - No
11. [Ask if Q4 = "Yes"] **On November 2, 2010, how long had you lived outside the U.S.?**
 - Less than 1 year
 - 1 year to less than 3 years
 - 3 years to less than 6 years
 - 6 years to less than 10 years
 - 10 years or more
12. *U.S. citizen family members include your spouse and anyone of voting age (18 years old and older) who is related to you by blood, marriage, or adoption, and depends on you for more than half of their support. Not counting yourself, how many U.S. citizen family members who were at least 18 years old lived with you at your current residence as of November 2, 2010?*
 - 0
 - 1
 - 2
 - 3
 - 4
 - 5 or more

13. Your legal voting residence is the state or territory where you last resided immediately prior to your departure from the United States. The right to vote extends to overseas citizens even though they may no longer own property or have other ties to their last state of residence and their intent to return to that state may be uncertain. As of the November 2, 2010 election, what state or territory was your legal voting residence? Please select from the list below one of the 50 states, D.C., Puerto Rico, or a U.S. territory or possession.

2010 ELECTION

14. Some states provide voter registration verification Web sites. Do you know whether or not your state of legal voting residence provided this type of Web site?

- Yes
- No
- Don't know

15. In 2010, were you registered to vote in the United States?

- Yes
- No

16. How interested or uninterested were you in the U.S. elections held on November 2, 2010?

- Very interested
- Somewhat interested
- Neither interested nor uninterested
- Somewhat uninterested
- Very uninterested

17. A lot of people were not able to vote because they weren't registered, they were sick, they didn't have time, or something else happened to prevent them from voting. And sometimes, people who USUALLY vote or who PLANNED to vote forget that something UNUSUAL happened on election day this year that prevented them from voting THIS time. So please think carefully for a minute about the election held on November 2, 2010 and past elections in which you may have voted, and answer the following questions. During the past 6 years, did you usually vote in national, state, and local elections, or did you usually not vote?

- Usually voted
- Usually did not vote

18. During the months leading up to the election held on November 2, 2010, did you ever plan to vote in that election, or didn't you plan to vote?

- Did plan to vote
- Did not plan to vote

19. In the election held on November 2, 2010, did you definitely vote in person on election day, definitely mail or e-mail/fax a completed absentee ballot on or before November 2, 2010, definitely not vote, or are you not completely sure whether you voted in that election?

- Definitely voted in person
- Definitely voted by mail
- Definitely voted by e-mail/fax
- Definitely did not vote
- Not sure

20. [Ask if Q15 = "No" and Q19 = "Definitely did not vote"] Did you not vote in the November 2, 2010 election for the following reasons? Mark "Yes" or "No" for each item.

	Yes	No
a. I was not registered to vote.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. I was not interested in voting.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. I was too busy to vote.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. I forgot to vote.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. I could not register to vote.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. I had no candidate preference.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. I did not think my vote would matter.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. I did not know how to get an absentee ballot.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. My absentee ballot arrived too late.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
j. My absentee ballot did not arrive at all.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
k. The absentee voting process was too complicated.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
l. I was concerned about federal or state income tax liability.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
m. I missed the state deadline for voter registration.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
n. I tried to vote but did not or could not complete the process.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
o. Some other reason	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q20 o = "Yes"] Please specify your other reason.

21. [Ask if Q15 = "Yes" and Q19 = "Definitely did not vote"] **Did you not vote in the November 2, 2010 election for the following reasons? Mark "Yes" or "No" for each item.**

	Yes	No
a. I was not interested in voting.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. I was too busy to vote.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. I forgot to vote.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. I had no candidate preference.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. I did not think my vote would matter.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. I did not know how to get an absentee ballot.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. My absentee ballot arrived too late.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. My absentee ballot did not arrive at all.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. The absentee voting process was too complicated.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
j. I was concerned about federal or state income tax liability.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
k. I tried to vote but did not or could not complete the process.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
l. Some other reason.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q21 i = "Yes"] **Please specify your other reason.**

22. [Ask if Q19 = "Definitely did not vote"] **Even though you did not vote, did you request an absentee ballot for the November 2, 2010 election?**

- Yes
- No, but I automatically received an absentee ballot from a local election official
- No, and I never received an absentee ballot

ABSENTEE BALLOTS

23. [Ask if Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by e-mail/fax" or Q22 = "Yes"] **In what month did you first request your absentee ballot for the November 2, 2010 election?**

- July 2010 or earlier
- August 2010
- September 2010
- October 2010
- November 2010
- Do not recall

24. [Ask if Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by e-mail/fax" or Q22 = "Yes"] **The Federal Post Card Application (FPCA) (Standard Form 76) is a request for registration and a regular (as opposed to back-up) absentee ballot. Some states require eligible voters who vote absentee to use the FPCA. Did you use the FPCA to request your absentee ballot for the November 2, 2010 election or did you use another method?**

- Yes, my state of residence required me to use a FPCA
- Yes, but my state of residence did not require me to use a FPCA
- Yes, but I don't know if my state of residence required me to use a FPCA
- No, I used another method

[Ask if Q24 = "No, I used another method"] **Please specify your other method.**

25. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by e-mail/fax" or Q22 = "Yes") and Q24 = "Yes, my state of residence required me to use a FPCA" or Q24 = "Yes, but my state of residence did not require me to use a FPCA" or Q24 = "Yes, but I don't know if my state of residence required me to use a FPCA"] **Did you obtain your Federal Post Card Application (FPCA) for the November 2, 2010 election from any of the following sources? Mark "Yes" or "No" for each item.**

	Yes	No
a. From the Federal Voting Assistance Program (FVAP) Web site.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. From some other contact with FVAP.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Through military channels.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. From a U.S. embassy or consulate.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. From a state or local election official.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. From an overseas organization or company.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. From another non-FVAP Web site.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. From a military post office.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Some other source.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q25 i = "Yes"] **Please specify your other source.**

26. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by e-mail/fax" or Q22 = "Yes") and Q24 = "Yes, my state of residence required me to use a FPCA" or Q24 = "Yes, but my state of residence did not require me to use a FPCA" or Q24 = "Yes, but I don't know if my state of residence required me to use a FPCA"] **Did you return your Federal Post Card Application (FPCA) for the November 2, 2010 election using any of the following sources? Mark "Yes" or "No" for each item.**

	Yes	No
a. Mail.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Certified mail.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Fax.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. E-mail.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. Embassy/consulate mail pouch.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Federal Voting Assistance Program (FVAP) Electronic Delivery System.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. FedEx, UPS, DHL or other delivery carrier.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Other.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q26 h = "Yes"] **Please specify other means used to return your Federal Post Card Application (FPCA).**

27. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by e-mail/fax" or Q22 = "Yes") and Q24 = "Yes, my state of residence required me to use a FPCA" or Q24 = "Yes, but my state of residence did not require me to use a FPCA" or Q24 = "Yes, but I don't know if my state of residence required me to use a FPCA"] **Did you receive confirmation from a local election official that your Federal Post Card Application (FPCA) had been received?**

- Yes
- No

28. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by e-mail/fax" or Q22 = "Yes") and Q24 = "Yes, my state of residence required me to use a FPCA" or Q24 = "Yes, but my state of residence did not require me to use a FPCA" or Q24 = "Yes, but I don't know if my state of residence required me to use a FPCA"] **Did you receive confirmation from a local election official that your Federal Post Card Application (FPCA) had been accepted?**

- Yes
- No

29. [Ask if Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by e-mail/fax" or Q22 = "Yes"] **During 2010, did your local election official in the county/district where you are eligible to vote contact you for any of the following reasons? Mark one for each item.**

	Yes	No	Do not recall
a. To notify me that I was registered to vote.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. To notify me that my absentee ballot request had been received.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. To request more information (e.g., social security number, e-mail address).....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Other.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q29 d = "Yes"] **Please specify why your local official contacted you during 2010.**

30. [Ask if Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by e-mail/fax" or Q22 = "Yes"] **Did you receive your regular absentee ballot for the November 2, 2010 election?**

- Yes
- No

31. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by e-mail/fax" or Q22 = "Yes") and Q30 = "Yes"] **When did you receive your regular absentee ballot for the November 2, 2010 election?**

- On or before August 31
- September 1 to September 15
- September 16 to September 30
- October 1 to October 15
- October 16 to October 31
- November 1 or later
- Do not recall

32. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by e-mail/fax" or Q22 = "Yes") and Q30 = "Yes"] **Did you complete and return your regular absentee ballot for the November 2, 2010 election?**

- Yes
- No

33. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by e-mail/fax" or Q22 = "Yes") and Q30 = "Yes" and Q32 = "Yes"] **How did you complete and return your regular absentee ballot for the November 2, 2010 election? Mark "Yes" or "No" for each item.**

	No	
	Yes	
a. Mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Certified mail.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Fax.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. E-mail.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. Embassy/consulate mail pouch	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Federal Voting Assistance Program (FVAP) Electronic Delivery System	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. FedEx, UPS, DHL or other delivery carrier	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Other.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q33 h = "Yes"] **Please specify other means used to return your regular absentee ballot for the November 2, 2010 election.**

34. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by e-mail/fax" or Q22 = "Yes") and Q30 = "Yes" and Q32 = "Yes"] **When did you complete and return your regular absentee ballot for the November 2, 2010 election?**

- On or before August 31
- September 1 to September 15
- September 16 to September 30
- October 1 to October 15
- October 16 to October 31
- November 1 or later
- Do not recall

35. [Ask if Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by e-mail/fax" or Q22 = "Yes"] **How satisfied or dissatisfied were you, in general, with each aspect of the absentee voting process? Mark one answer for each item.**

	Very dissatisfied				
	Dissatisfied				
	Neither satisfied nor dissatisfied				
	Satisfied				
	Very satisfied				
a. Process of registering to vote	<input checked="" type="checkbox"/>				
b. Process of requesting an absentee ballot.....	<input checked="" type="checkbox"/>				
c. Process of delivery of absentee ballot.....	<input checked="" type="checkbox"/>				
d. Process of completing absentee ballot.....	<input checked="" type="checkbox"/>				
e. Process of returning absentee ballot to local election official	<input checked="" type="checkbox"/>				

36. [Ask if Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by e-mail/fax" or Q22 = "Yes"] **Taking all things into consideration, how satisfied were you with the overall absentee voting process?**

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

37. [Ask if Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by e-mail/fax" or Q22 = "Yes"] **The Federal Write-In Absentee Ballot (FWAB) (Standard Form 186) is a back-up ballot completed and returned if you are overseas and do not receive your regular absentee ballot. Were you aware that you could use the FWAB for the November 2, 2010 election?**

- Yes
- No

38. [Ask if Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by e-mail/fax" or Q22 = "Yes"] **Did you use Federal Write-In Absentee Ballot (FWAB) in the November 2, 2010 election?**

- Yes
- No

39. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by e-mail/fax" or Q22 = "Yes") and Q38 = "Yes"] **Did you obtain your Federal Write-In Absentee Ballot (FWAB) for the November 2, 2010 election from any of the following sources? Mark "Yes" or "No" for each item.**

	Yes	No
a. From the Federal Voting Assistance Program (FVAP) Web site	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. From some other contact with FVAP	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Through military channels.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. From a U.S. embassy or consulate.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. From a state or local election official.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. From an overseas organization or company	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. From another non-FVAP Web site.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. From a military post office.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Some other source	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q39 i = "Yes"] **Please specify your other source.**

40. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by e-mail/fax" or Q22 = "Yes") and Q38 = "Yes"] **When did you complete and return the Federal Write-In Absentee Ballot (FWAB) for the November 2, 2010 election?**

- On or before August 31
- September 1 to September 15
- September 16 to September 30
- October 1 to October 15
- October 16 to October 31
- November 1 or later
- Do not recall

41. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by e-mail/fax" or Q22 = "Yes") and Q38 = "No"] **What is the ONE MAIN REASON you did not use the Federal Write-In Ballot (FWAB) for the November 2, 2010 election? Mark only one.**

- I did not know about the FWAB.
- I knew about it, but didn't know how to get one.
- I knew about it, but could not get one.
- I had difficulty filling it out.
- I had already returned a regular absentee ballot.
- Some other reason.

VOTING ASSISTANCE

42. **Voting Assistance Officers (VAOs) are designated individuals who provide accurate, non-partisan voting information and assistance to citizens who wish to vote. Embassies and consulates have assigned VAOs to carry out this responsibility. During 2010, did you receive voting information or assistance from an embassy or consulate VAO?**

- Yes
- No

43. [Ask if Q42 = "Yes"] During 2010, did you receive the following information or assistance from your Voting Assistance Officer (VAO)? Mark "Yes" or "No" for each item.

	Yes	No
a. Determining my eligibility to vote	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Understanding the absentee voting process	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Obtaining the Federal Post Card Application (FPCA)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Completing the Federal Post Card Application (FPCA)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. Obtaining the Federal Write-In Absentee Ballot (FWAB)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Completing the Federal Write-In Absentee Ballot (FWAB)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Finding information on candidates/issues	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Electronic transmission of election materials (i.e., faxing, e-mailing)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Finding out where to send my Federal Post Card Application (FPCA)/Federal Write-In Absentee Ballot (FWAB)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
j. Some other voting information or assistance	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q43 j = "Yes"] Please specify other voting information or assistance you received from your Voting Assistance Officer (VAO).

44. [Ask if Q42 = "Yes"] In 2010, overall how satisfied or dissatisfied were you with the information or assistance you received from your embassy or consulate Voting Assistance Officer (VAO)?

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

45. [Ask if Q42 = "No"] In 2010, why didn't you receive voting information or assistance from your Voting Assistance Officer (VAO)? Mark "Yes" or "No" for each item.

	Yes	No
a. I did not know I could get information or assistance from the VAO.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. I did not have a VAO.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. I did not know who my VAO was.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

	Yes	No
d. I did not know how to contact my VAO.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. My VAO was not available when I needed assistance.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. My VAO was not helpful when I needed assistance.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. My VAO did not have the materials or information I needed.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. I did not need any voting information or assistance.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Other.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q45 i = "Other"] Please specify your other reason.

46. The Federal Voting Assistance Program (FVAP) Web site, www.fvap.gov, provides voting-related information and resources. In preparation for the 2010 primaries and general election, did you visit this Web site?

- Yes
- No

47. [Ask if Q46 = "Yes"] How much do you agree or disagree with the following statements about the Federal Voting Assistance Program (FVAP) Web site?

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
a. State instructions were clear and easy to understand	<input checked="" type="checkbox"/>				
b. Contact information was easy to find.....	<input checked="" type="checkbox"/>				
c. Search feature met my needs	<input checked="" type="checkbox"/>				
d. I was able to find what I needed quickly and easily	<input checked="" type="checkbox"/>				
e. I was able to find the materials and forms I needed to vote	<input checked="" type="checkbox"/>				

48. [Ask if Q46 = "Yes"] In preparation for the 2010 primaries and general election, how many times did you visit the Federal Voting Assistance Program (FVAP) Web site? Mark one.

- One
- Two to four
- Five to ten
- Eleven or more
- Do not recall

49. [Ask if Q46 = "Yes"] Overall, how satisfied or dissatisfied were you with the Federal Voting Assistance Program (FVAP) Web site when you visited it in 2010?

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

50. [Ask if Q46 = "No"] In 2010, why you didn't you visit the Federal Voting Assistance Program (FVAP) Web site. Mark "Yes" or "No" for each item.

	Yes	No
a. I did not know about it.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. I did not have Internet access.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. I knew about it, but did not know the Web site address.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. I knew about it, but got all the information I needed from other sources.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. I did not think it would be useful.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Other.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q50 f = "Yes"] Please specify your other reason.

51. The Department of Defense 2010-11 Voting Assistance Guide (VAG) provides state-by-state information about registering to vote and requesting an absentee ballot. In preparation for the 2010 primaries and general election, did you refer to the VAG for information about registering to vote or requesting an absentee ballot?

- Yes
- No

52. [Ask if Q51 = "Yes"] Where did you obtain the 2010-11 Voting Assistance Guide (VAG)? Mark "Yes" or "No" for each item.

	Yes	No
a. From the Voting Assistance Officer (VAO).....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. From the Federal Voting Assistance Program (FVAP) Web site	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. From another Web site on the Internet	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. From a CD ROM.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. Some other source	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q52 e = "Yes"] Please specify your other source.

53. [Ask if Q51 = "Yes"] **During 2010, were you looking for the following information in the 2010-11 Voting Assistance Guide (VAG)?** Mark "Yes" or "No" for each item.

	Yes	No
a. How to register and vote absentee	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Dates of elections and deadlines	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. How to fill out the Federal Post Card Application (FPCA) for your state	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Mailing address for Federal Post Card Application (FPCA) or ballot.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. How to transmit the Federal Post Card Application (FPCA) or voted ballot by fax	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. How to use the Federal Write-In Absentee Ballot (FWAB)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Web site addresses	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Where to go for help	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Other type of voting-related information.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q53 i = "Yes"] **Please specify the other type of voting-related information you were looking for in the VAG.**

54. [Ask if Q51 = "Yes"] **Overall, how would you rate the 2010-11 Voting Assistance Guide (VAG) as a reference on absentee voting procedures?**

- Very good
- Good
- Fair
- Poor
- Very poor

55. [Ask if Q51 = "No"] **Why you didn't use the 2010-11 Voting Assistance Guide (VAG)?** Mark "Yes" or "No" for each item.

	Yes	No
a. I did not know about it	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. I knew about it, but could not get a copy.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. I knew about it, but got all the information I needed from other sources.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Other.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q55 d = "Yes"] **Please specify your other reason for not using the VAG.**

56. **The Federal Voting Assistance Program (FVAP) provides a toll-free telephone service from many countries that allows a caller to ask FVAP staff for voting information or assistance. Are you aware of this service?**

- Yes
- No

57. [Ask if Q56 = "Yes"] **Did you use the Federal Voting Assistance Program (FVAP) toll-free telephone service to talk with a FVAP staff member in 2010?**

- Yes
- No

58. [Ask if Q57 = "Yes"] **Overall, how satisfied or dissatisfied were you with the assistance you received in 2010 when you called the Federal Voting Assistance Program's (FVAP) toll-free telephone service?**

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

59. [Ask if Q57 = "No"] **In 2010 why didn't you use the Federal Voting Assistance Program's (FVAP) toll-free telephone service?** Mark "Yes" or "No" for each item.

	Yes	No
a. I did not know what it was for.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. I did not know the telephone number.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. I got all the information I needed from other sources.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. I did not need it.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. It was a long-distance call.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. I could not get through.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. A toll-free number is not available in my country of residence.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. The time difference made it difficult to reach the Federal Voting Assistance Program (FVAP) during office hours.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Other.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q59 i = "Yes"] **Please specify your other reason.**

60. The Federal Voting Assistance Program (FVAP) has created accounts on two social networking sites, Twitter and Facebook, that provide updates on voting-related information and resources. In preparation for the 2010 primaries and general election, did you visit FVAP on either of these sites? Mark "Yes" or "No" for each item.

	Yes	No
a. Twitter.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Facebook.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

61. [Ask if Q60 a = "Yes"] In preparation for the 2010 primaries and general election, how many times did you visit FVAP on Twitter?

- One
- Two to four
- Five to ten
- Eleven or more
- Do not recall

62. [Ask if Q60 b = "Yes"] In preparation for the 2010 primaries and general election, how many times did you visit FVAP on Facebook?

- One
- Two to four
- Five to ten
- Eleven or more
- Do not recall

63. [Ask if Q60 a = "Yes"] In 2010, how satisfied or dissatisfied were you with the voting information from FVAP on Twitter?

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

64. [Ask if Q60 b = "Yes"] In 2010, how satisfied or dissatisfied were you with the voting information from FVAP on Facebook?

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

OTHER SOURCES OF VOTING INFORMATION

65. Did you receive voting information from any of the following sources in 2010? Mark one answer for each item.

	Not available		
	No		
	Yes		
a. U.S. embassy or consulate.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Other Federal agency/agencies.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Political organizations.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Other private organization or company.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. State or local election official.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Voting News Releases.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. "Honor the Past, Support the Future. Vote!" motivational poster.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Election dates chart.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Absentee Voting Frequently Asked Questions.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
j. Local television, radio and print media.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
k. CNN International.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
l. Armed Forces Radio/TV.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
m. International Herald Tribune.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
n. USA Today International.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
o. Other U.S. civilian newspapers, magazines, radio, or TV.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
p. Family or friends.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
q. The Internet.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

66. [Ask if Ask if Q61 [MATCHING ITEM] = "Yes"]
How satisfied or dissatisfied were you with the voting information from each of the following sources in 2010? *Mark one answer for each item.*

	Very dissatisfied				
	Dissatisfied				
	Neither satisfied nor dissatisfied				
	Satisfied				
	Very satisfied				
a. U.S. embassy or consulate	<input checked="" type="checkbox"/>				
b. Other Federal agency/agencies	<input checked="" type="checkbox"/>				
c. Political organizations	<input checked="" type="checkbox"/>				
d. Other private organization or company	<input checked="" type="checkbox"/>				
e. State or local election official.....	<input checked="" type="checkbox"/>				
f. Voting News Releases.....	<input checked="" type="checkbox"/>				
g. "Honor the Past, Support the Future. Vote!" motivational poster.....	<input checked="" type="checkbox"/>				
h. Election dates chart	<input checked="" type="checkbox"/>				
i. Absentee Voting Frequently Asked Questions.....	<input checked="" type="checkbox"/>				
j. Local television, radio and print media	<input checked="" type="checkbox"/>				
k. CNN International	<input checked="" type="checkbox"/>				
l. Armed Forces Radio/TV	<input checked="" type="checkbox"/>				
m. International Herald Tribune.....	<input checked="" type="checkbox"/>				
n. USA Today International.....	<input checked="" type="checkbox"/>				
o. Other U.S. civilian newspapers, magazines, radio, or TV	<input checked="" type="checkbox"/>				
p. Family or friends	<input checked="" type="checkbox"/>				
q. The Internet	<input checked="" type="checkbox"/>				

68. [Ask if Q67 a = "Yes"] **During 2010, did you fax any of the following materials?** *Mark one answer for each item.*

	Yes, but not using the FVAP toll-free faxing service			Yes, using the FVAP toll-free faxing service			No
a. Federal Post Card Application (FPCA)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
b. Non-Federal Post Card Application request for absentee ballot	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
c. Ballot.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
d. Federal Write-In Absentee Ballot (FWAB)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
e. Other voting materials.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

[Ask if Q68 e = "Yes, using the FVAP toll-free faxing service" or Q68 e = "Yes, but not using the FVAP toll-free faxing service"] **Please specify other voting materials that you faxed during 2010.**

69. [Ask if Q67 b = "Yes"] **During 2010, did you e-mail any of the following materials?** *Mark "Yes" or "No" for each item.*

	Yes		No
a. Federal Post Card Application (FPCA)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
b. Non-Federal Post Card Application request for absentee ballot	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
c. Ballot.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
d. Federal Write-In Absentee Ballot (FWAB).....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
e. Other voting materials.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

[Ask if Q69 e = "Yes"] **Please specify other voting materials that you e-mailed during 2010.**

ELECTRONIC TRANSMISSION OF VOTING MATERIALS

67. **Some states allow you to fax and e-mail voting materials such as your absentee ballot request or the completed ballot itself. Do you have access to the following?** *Mark "Yes" or "No" for each item.*

	Yes		No
a. Fax.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
b. E-mail.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

2008 ELECTION

70. Elections for President, the U.S. Senate, and U.S. House of Representatives were held in 2008. A lot of respondents did not get to vote because they weren't registered, they were sick, or they just didn't have time. How about you – did you vote in that election?

- Yes, I voted in person
- Yes, I voted by mail
- Yes, I voted by e-mail/fax
- No, I did not vote
- Not sure

TAKING THE SURVEY

71. Thank you for participating in the Post-Election Voting Survey. There are no more questions on this survey. If you would like to know when and where the results of this and other DMDC surveys are available, follow DMDC Facebook (<http://www.facebook.com/go2dmdc>) or Twitter (<http://www.twitter.com/dmdc>).

If you have comments or concerns that you were not able to express in answering this survey, please enter them in the space provided. Your comments will be viewed and considered as policy deliberations take place. Any comments you make on this questionnaire will be kept private to the extent permitted by law, and no follow-up action will be taken in response to any specifics reported. Your feedback is useful and appreciated.

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