

2004 POST-ELECTION VOTING SURVEY OF LOCAL ELECTION OFFICIALS

ABOUT YOUR JURISDICTION

1. Which of the following best describes your jurisdiction?
 County/Parish Township/Village
 City Other

2. In the November 2004 general election, how many people were registered to vote in your jurisdiction? **Please enter a number in each box. If none, write in 0.**
a. Active b. Inactive

3. In the November 2004 general election, what was the total number who voted in your jurisdiction, including all absentee/advance ballots?
(If none, write in 0).....

ABSENTEE BALLOTS

4. In the November 2004 general election, for military in the U.S., military overseas and overseas civilians only, please answer the following questions: **Please enter a number in each box in the chart below. If none, write in 0.**
 - a. What was the total number of regular absentee/advance ballots that were issued to these citizens by any means, e.g., mail, fax, e-mail, from your jurisdiction?
 - b. Some states send out special state ballots to these citizens in advance of the regular ballot mailing. How many special state absentee/advance ballots (e.g., advance Federal office ballots, state write-in ballots) were sent to these citizens by your jurisdiction?
 - c. What was the total number of all absentee/advance ballots that were returned undeliverable to your jurisdiction?
 - d. How many absentee/advance ballots were voted and returned by any means from these citizens to your jurisdiction? **** Count only one ballot returned per voter.**
 - e. Out of all of the absentee/advance ballots voted and returned by these citizens, how many were counted in your election totals?

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	Military in the U.S.	Military Overseas*	Overseas Civilians
a. Total Regular Ballots Issued			
b. Special State Ballots Sent			
c. Returned Undeliverable			
d. Voted and Returned**			
e. Counted			

*Usually designated by an APO/FPO address.

5. In the November 2004 general election, when did your jurisdiction first begin to mail regular absentee/advance ballots to military in the U.S., military overseas and overseas civilians?

- On or before September 25
 - September 26 to October 2
 - October 3 to October 9
 - October 10 to October 16
 - October 17 to October 23
 - October 24 to October 30
 - After October 31
- } **Continue with Q6**
- I did not mail any absentee ballots for the November 2004 general election.**Skip to Q7**

6. In the November 2004 general election, how many absentee/advance ballots from military in the U.S., military overseas and overseas civilians were not counted by your jurisdiction for the following reasons in your election totals? **Please enter a number in each box in the chart below. If none, write in 0.**

	Military in the U.S.	Military Overseas	Overseas Civilians
a. Lacked postmark			
b. No voter signature			
c. Voter signature not verifiable			
d. No date of voter signature			
e. No notary/witness signature			
f. No date of notary/-witness signature			

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g. Received too late			
h. Returned undeliverable			
i. Other			

7. The Federal Write-In Absentee Ballot (FWAB) (Standard Form 186) is a back-up absentee ballot if you are overseas and you do not receive your regular absentee ballot. In the November 2004 general election, how many FWABs were submitted from military in the U.S., military overseas and overseas civilians to your jurisdiction and **counted** in your election totals? (Note: Some jurisdictions have expanded the use of the FWAB to military in the U.S.) **Please enter a number in each box in the chart below. If none, write in 0.**

	Military in the U.S.	Military Overseas*	Overseas Civilians
a. Submitted			
b. Counted			

*Usually designated by an APO/FPO address.

8. In the November 2004 general election, how many FWABs from military in the U.S., military overseas and overseas civilians were not counted by your jurisdiction for the following reasons in your election totals? **Please enter a number in each box in the chart below. If none, write in 0.**

	Military in the U.S.	Military Overseas	Overseas Civilians
a. Lacked postmark			
b. No voter signature			
c. No date of voter signature			
d. No notary/witness signature			
e. No date of notary/-witness signature			
f. Received too late			
g. No absentee ballot request on file			
h. Submitted from within U.S.			
i. Other			

FEDERAL POST CARD APPLICATION

9. The Federal Post Card Application (FPCA) is a simultaneous request for registration and absentee ballot used by military and overseas voters.
- a. In 2004, how many military in the U.S., military overseas and overseas civilians sent FPCA forms to your jurisdiction by any means, e.g., mail, fax, e-mail? **If none write in 0 and skip to Q12**
 - b. In 2004, how many FPCAs from military in the U.S., military overseas and overseas civilians was your jurisdiction unable to process? **If none write in 0 and continue with Q10**

	Military in the U.S.	Military Overseas*	Overseas Civilians
a. FPCAs sent to your jurisdiction			
b. FPCAs unable to process			

10. In 2004, which of the following methods of acknowledgement for ballot requests made by FPCA did you use? **(Mark all that apply)**
- FPCA return postcard
 - Letter
 - Telephone
 - E-mail
 - Fax
 - Notified relative of requestor
 - FVAP “Ombudsman” toll-free telephone service
 - Ballot sent as acknowledgement
 - No acknowledgement sent
 - Other

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11. In 2004, what were the most frequent problems your jurisdiction encountered in processing the FPCA? **(Mark up to three answers)**

- No or inadequate voting residence address
- Mailing address inadequate
- Failure to indicate political party preference
- Mail too slow
- Mailed to wrong jurisdiction
- No signature
- No birth date given
- No Social Security Number given
- FPCA not witnessed or notarized
- FPCA received too late
- Writing illegible
- Duplicate FPCAs received
- Other

ELECTRONIC TRANSMISSION OF ELECTION MATERIALS

12. In 2004, did your jurisdiction accept faxed FPCAs from military in the U.S., military overseas or overseas civilians?

- Yes -- **Continue with Q13**
- No -- **Skip to Q14**

13. In 2004, how many faxed FPCAs did your jurisdiction process from each of the following groups?

- a. Military in the U.S. **(If none, write in 0).....**
- b. Military Overseas **(If none, write in 0).....**
- c. Overseas Civilians **(If none, write in 0).....**

14. In the November 2004 general election, did your jurisdiction fax blank absentee/advance ballots to military in the U.S., military overseas or overseas civilians?

- Yes -- **Continue with Q15**
- No -- **Skip to Q16**

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15. In the November 2004 general election, how many blank absentee/advance ballots did your jurisdiction fax to each of the following groups?

- a. Military in the U.S. (If none, write in 0).....
- b. Military Overseas (If none, write in 0).....
- c. Overseas Civilians (If none, write in 0).....

16. In the November 2004 general election, did your jurisdiction accept faxed voted ballots from military in the U.S., military overseas or overseas civilians?

- Yes -- Continue with Q17
- No -- Skip to Q20

17. In the November 2004 general election, how many voted ballots from military in the U. S., military overseas or overseas civilians were voted and returned by fax and of those returned by fax, how many were **counted** in your election totals?

Please enter a number in each box in the chart below. If none, write in 0.

	Military in the U.S.	Military Overseas*	Overseas Civilians
a. Voted and Returned			
b. Counted			

*Usually designated by an APO/FPO address.

18. In the November 2004 general election, how many faxed voted ballots received from military in the U.S., military overseas or overseas civilians were not counted by your jurisdiction for the following reasons in your election totals? **Please enter a number in each box in the chart below. If none, write in 0.**

	Military in the U.S.	Military Overseas	Overseas Civilians
a. No voter signature			
b. No date of voter signature			
c. No notary/witness signature			
d. No date of notary/-witness signature			
e. Received too late			
f. Illegible			
g. Misrouted			
h. Incomplete package			
i. Other			

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19. In faxing ballots in the November 2004 general election to military in the U.S., military overseas or overseas civilians, how easy or difficult was each of the following for your jurisdiction?

	Very easy	Some- what easy	Some- what difficult	Very difficult
	1	2	3	4
a. Access to fax machine.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Transmitting legible copy to voters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Receiving legible copy from voters.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Ballots fitting in fax machine.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

ELECTRONIC VOTING PROJECTS

20. Did your jurisdiction participate in a local, state or Federal electronic voting project (e.g., e-mail, Secure Electronic Registration and Voting Experiment) during a primary or general election in any of the following years?

	Yes	No
2002	<input type="checkbox"/>	<input type="checkbox"/>
2003	<input type="checkbox"/>	<input type="checkbox"/>
2004	<input type="checkbox"/>	<input type="checkbox"/>

**If yes for 2004, continue with Q21.
If no for 2004, skip to Q23.**

21. If your jurisdiction participated in an electronic voting project in the November 2004 general election, how many ballots were voted and returned and of those returned, how many were counted for military in the U.S., military overseas or overseas civilians in your election totals? **Please enter a number in each box in the chart below. If none, write in 0.**

	Military in the U.S.	Military Overseas*	Overseas Civilians
a. Voted and Returned			
b. Counted			

*Usually designated by an APO/FPO address.

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22. In the electronic voting project in which your jurisdiction participated during the November 2004 general election, how many electronic ballots from military in the U.S., military overseas or overseas civilians were not counted in your jurisdiction for the following reasons in your election totals? **Please enter a number in each box in the chart below. If none, write in 0.**

	Military in the U.S.	Military Overseas	Overseas Civilians
a. Computer failure			
b. Unqualified voter			
c. Signature incorrect			
d. Date incorrect			
e. Received too late			
f. Other			

VOTING ASSISTANCE GUIDE

23. The Department of Defense Voting Assistance Guide (VAG) is a publication that provides state-by-state information to assist citizens in registering and voting absentee. Did you or anyone else in your jurisdiction refer to the VAG in the last two years for any purpose?

- Yes -- **Continue with Q24**
- No -- **Skip to Q26**

24. How did you or your jurisdiction obtain the Voting Assistance Guide?

- I requested it from the Federal Voting Assistance Program (FVAP)
- I accessed it electronically on the FVAP web site
- I got it from another source

25. What information in the Voting Assistance Guide did you or your jurisdiction find most useful? **(Mark only one answer)**

- Mailing addresses of election officials in other states
- Absentee registration and voting procedures of other states
- Absentee registration and voting procedures in your state
- Information on Federal Post Card Application (FPCA)
- Information on Federal Write-In Absentee Ballot (FWAB)
- Other

VOTING INFORMATION NEWS NEWSLETTER

26. The Voting Information News newsletter is a monthly publication from the Federal Voting Assistance Program containing timely information on elections and absentee voting. Do you or your jurisdiction currently receive the Voting Information News newsletter?

- Yes -- **Continue with Q27**
- No -- **Skip to Q28**

27. How useful is the Voting Information News currently to you or your jurisdiction?

- Very useful
- Somewhat useful
- Not very useful
- Not useful at all

TOLL-FREE TELEPHONE SERVICE

28. The Federal Voting Assistance Program (FVAP) provides a toll-free telephone service that allows a caller to talk with FVAP staff for voting assistance. Did you or your jurisdiction use the toll-free telephone service to request voting assistance during the 2004 election year?

- Yes -- **Continue with Q29**
- No -- **Skip to Q31**

29. Which of the following are reasons you or anyone else in your jurisdiction used the toll-free telephone service during the 2004 election year? (**Mark all that apply**)

- Obtain voter mailing addresses
- Request FVAP publications/forms
- Information on the Federal Post Card Application
- Information on the Federal Write-In Absentee Ballot
- Clarify something in the Voting Assistance Guide
- Resolve a voting problem with a military or overseas citizen
- Make suggestions or changes to FVAP's publications or programs
- Other

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30. Overall, how satisfied were you or your jurisdiction with the voting information or assistance you received from the toll-free telephone service during the 2004 election year?

- Very satisfied
 - Somewhat satisfied
 - Neither satisfied nor dissatisfied
 - Somewhat dissatisfied
 - Very dissatisfied
- All skip to Q32**

31. Which of the following reasons explain why you or your jurisdiction did not use the toll-free telephone service during the 2004 election year? (**Mark all that apply**)

- Did not know about it
- No one needed it or asked to be referred
- Got all the information needed from other sources
- Other **Continue with Q32**

TOLL-FREE FAXING SERVICE

32. The Federal Voting Assistance Program (FVAP) provides a toll-free electronic transmission (faxing) service that allows you to fax election materials to military in the U.S., military overseas or overseas civilians. Did you or your jurisdiction use the toll-free faxing service during the 2004 election year?

- Yes -- **Continue with Q33**
- No -- **Skip to Q34**

33. Overall, how satisfied were you or your jurisdiction with the voting information or assistance you received from the toll-free faxing service during the 2004 election year?

- Very satisfied
 - Somewhat satisfied
 - Neither satisfied nor dissatisfied
 - Somewhat dissatisfied
 - Very dissatisfied
- All skip to Q34**

